



Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Strategic Business Intelligence Hub January 2018

			Previous Years			2017/2018							
			2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Collection Frequency													
1. Building Works	BW05	Gas safety - % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	99.71%	99.65%	99.93%	99.61%	99.87%	-	-	-	Up is Good	◀▶ Neutral
	BW19	% of Urgent Repairs completed within Government Timescales	Monthly	94.73%	96.21%	96.30%	97.57%	97.34%	-	-	-	Up is Good	◀▶ Neutral
	BW20	% of Urgent Gas Repairs completed within Government Timescales	Monthly	89.71%	95.52%	97.57%	98.19%	98.26%	-	-	-	Up is Good	◀▶ Neutral
2. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	3	0	298	-	-	-	-	-	Up is Bad	▲ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	136	109	91	2	14	-	-	-	Up is Good	▼ Red
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	166	138	134	41	58	-	-	-	Up is Good	▼ Red
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	8.18	8.64	-	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	6.91	7.11	-	-	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	-	-	-	-	-	-		
	CJGE178	Private rents (Average) - All (£)	Annual	£841	£840	£866	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	£788	£820	£852	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£557	£556	£573	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	507	1,121	977	NC	1,036	NC	-	-	Up is Good	◀▶ Neutral
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,545	1,612	1,597	1,569	1,676	-	-	-	Up is Bad	◀▶ Neutral
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.62%	1.62%	2.09%	2.39%	2.54%	-	-	-	Up is Bad	▲ Red
Housemark Quartile		Annual	1	1	-	-	-	-	-	-			
HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	97.84%	97.62%	97.26%	90.76%	94.57%	-	-	-	Up is Good	◀▶ Neutral	

Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub January 2018

			Previous Years			2017/2018							
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
2. Housing	HOU210	Bring empty private sector properties back into use	Annual	106	60	-	-	-	-	-	Up is Good	◀▶ Neutral	
	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.75%	0.78%	0.72%	0.21%	0.46%	-	-	Up is Bad	▲ Red	
		Housemark Quartile	Annual	2	2	-	-	-	-	-			
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	29.76	23.91	20.87	-	-	-	-	Up is Bad	◀▶ Neutral	
		Housemark Quartile	Annual	3	2	-	-	-	-	-			
OCC12	New Homes Bonus Grant (£m) - (Cumulative)	Annual	£2.99	£3.62	£4.65	£3.21	-	-	-	Up is Good	◀▶ Neutral		
3. Homelessness	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	65	56	62	60	58	-	-	62.00	Up is Bad	◀▶ Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	41	30	33	34	36	-	-	Up is Bad	▲ Red	
	HOU103	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	665	630	778	193	342	-	-	Up is Good	◀▶ Neutral	
	HOU105	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	105	91	97	22	46	-	-	Up is Bad	◀▶ Neutral	
		Benchmark - National Data	Quarterly	54,430	57,760	59,090	14,400	-	-	-			
		Benchmark - Regional Data	Quarterly	3,228	3,406	3,649	970	-	-	-			
	HOU106	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	1	0	0	1	1	-	-	Up is Bad	▲ Red	
	HOU251	Number of applicant households for which decisions were taken - (YTD)	Quarterly	188	163	186	44	90	-	-	Neutral	◀▶ Neutral	
	HOU259	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	17	17	20	7	16	-	-	Up is Bad	▲ Red	
		Benchmark - National Data	Quarterly	6,530	6,570	6,660	1,660	-	-	-			
	Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	17	17	20	7	9	-	-	Up is Bad	▲ Red		

Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub January 2018

			Previous Years			2017/2018							
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
3. Homelessness	HOU268	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	16.50%	18.70%	20.62%	31.80%	34.80%	-	-	-	Neutral	◀▶ Neutral
		Benchmark - National Data	Quarterly	12.27%	11.40%	11.27%	11.50%	-	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	16.50%	18.70%	20.62%	31.80%	37.50%	-	-	-	Neutral	◀▶ Neutral
	HOU281	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	9.40%	12.50%	2.17%	0.00%	2.20%	-	-	-	Neutral	◀▶ Neutral
		Benchmark - National Data	Quarterly	2.82%	2.41%	2.27%	2.40%	-	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	3	2	12	0	1	-	-	-	Neutral	◀▶ Neutral
4. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	NC	NC	92.20%	92.65%	NC	91.70%	NC	-	Up is Good	◀▶ Neutral
		% of panel dissatisfied with York as a place to live	Quarterly	NC	NC	4.40%	4.01%	NC	5.53%	NC	-	Up is Bad	◀▶ Neutral
	TAP07	% of panel who agree that they belong to their local area	Quarterly	NC	NC	74.70%	78.44%	NC	75.27%	NC	-	Up is Good	◀▶ Neutral
		Benchmark - Community Life Survey	Annual	72.00%	71.00%	61.56%	-	-	-	-	-		
		Benchmark - LG Inform	Annual	66.30%	66.80%	69.17%	-	-	-	-	-		
	TAP08	% of panel who disagree that they belong to their local area	Quarterly	NC	NC	25.10%	19.11%	NC	23.03%	NC	-	Up is Bad	◀▶ Neutral
		% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	NC	NC	70.11%	75.24%	NC	72.84%	NC	-	Up is Good	◀▶ Neutral
		Benchmark - Community Life Survey	Annual	86.00%	89.00%	81.33%	-	-	-	-	-		
		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	NC	NC	9.44%	6.55%	NC	11.85%	NC	-	Up is Bad	◀▶ Neutral
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	61.26%	65.72%	73.55%	-	-	-	73.28%	-	Up is Good	◀▶ Neutral
% of tenants dissatisfied that their landlord listens to their views and acts on them		Annual	16.47%	13.95%	10.08%	-	-	-	11.48%	-	Up is Bad	◀▶ Neutral	

Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Strategic Business Intelligence Hub January 2018

			Previous Years			2017/2018							
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
5. Crime	ASBH01	New Cases recorded by ASB Hub (from Feb 2015)	Monthly	416	1,172	799	54	56	76	-	-	Neutral	◀▶ Neutral
	ASBH04	Cases Closed by ASB Hub within Period - Resolved	Monthly	248	699	265	25	36	17	-	-	Neutral	◀▶ Neutral
	CSP01	All Crime (IQUANTA data)	Monthly	10,807	12,015	11,221	3,004	3,111	-	-	-	Up is Bad	▲ Red
	CSP12	Criminal damage (excl. 59)	Monthly	1,389	1,612	1,526	384	384	-	-	-	Up is Bad	◀▶ Neutral
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,130	2,513	2,509	716	916	-	-	-	Up is Bad	▲ Red
	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	108	141	189	69	64	-	-	-	Up is Bad	◀▶ Neutral
	CSP24	Number of Alcohol related ASB incidents	Monthly	1,852	1,749	1,495	412	331	-	-	-	Up is Bad	◀▶ Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	561	720	662	223	231	-	-	-	Up is Bad	▲ Red
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,576	2,305	2,175	487	539	-	-	-	Up is Bad	◀▶ Neutral
	PHOF23	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	413.64	451.3	-	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	409.06	368.65	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	473.02	425.8	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	10	-	-	-	-	-	-		
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	NC	77.03%	74.72%	NC	70.51%	NC	-	Up is Good	◀▶ Neutral
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	NC	12.80%	14.41%	NC	17.52%	NC	-	Up is Bad	◀▶ Neutral
TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	NC	NC	5.42%	4.71%	NC	3.85%	NC	-	Up is Bad	◀▶ Neutral	
	% of panel who think that hate crime is not a problem in their local area	Quarterly	NC	NC	87.15%	86.55%	NC	83.30%	NC	-	Up is Good	◀▶ Neutral	
TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	NC	NC	19.11%	16.11%	NC	17.20%	NC	-	Up is Bad	◀▶ Neutral	

Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub January 2018

			Previous Years			2017/2018						
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT
5. Crime	TAP26	% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	NC	NC	62.37%	56.15%	NC	57.42%	NC	-	Up is Good Neutral
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria)	Quarterly	52	500	742	761	786	815	-	-	Up is Good Green
	TF2-A01i	Number of Troubled Families On-Programme (New for 2016/17)	Quarterly	-	-	474	488	521	548	-	-	Up is Good Green
	TF2-A02	% of Troubled Families who have achieved an outcome	Quarterly	0.00%	0.00%	6.00%	6.00%	6.00%	6.00%	-	-	Up is Good Neutral
6. Public Realm	PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	100.00%	63.20%	-	-	-	-	-	-	Up is Good Red
	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	NC	NC	10.87%	8.99%	NC	9.85%	NC	-	Up is Bad Neutral
		% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	NC	NC	87.32%	88.31%	NC	87.79%	NC	-	Up is Good Neutral
	TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	NC	NC	18.53%	15.47%	NC	20.22%	NC	-	Up is Bad Neutral
		% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	NC	NC	79.23%	81.61%	NC	76.34%	NC	-	Up is Good Neutral
	TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	NC	NC	38.79%	40.49%	NC	39.27%	NC	-	Up is Bad Neutral
		% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	NC	NC	61.01%	59.51%	NC	60.09%	NC	-	Up is Good Neutral
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	NC	NC	19.40%	16.78%	NC	16.03%	NC	-	Up is Bad Neutral
		% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	NC	NC	77.40%	80.76%	NC	79.91%	NC	-	Up is Good Neutral
	TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	NC	NC	28.28%	25.50%	NC	29.53%	NC	-	Up is Bad Neutral
% of panel who think that people being drunk or rowdy in public places is not a problem in their local area		Quarterly	NC	NC	66.87%	68.68%	NC	64.87%	NC	-	Up is Good Neutral	
TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	NC	NC	2.02%	1.81%	NC	0.65%	NC	-	Up is Bad Neutral	

Portfolio - Housing and Safer Neighbourhoods 2017/2018

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Strategic Business Intelligence Hub January 2018

				Previous Years			2017/2018						
				2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT
Public	TAP28	% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	NC	NC	89.92%	87.58%	NC	90.48%	NC	-	Up is Good	◀▶ Neutral
7. Substance Misuse	CHP23	Hospital admissions due to substance misuse (15-24 years), per 100,000 population	Annual	70.17	90.07	-	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	88.84	95.45	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	94.8	98.05	-	-	-	-	-	-		
	CSB17	Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date)	Quarterly	26	33	-	-	-	-	-	-	Up is Bad	▲ Red