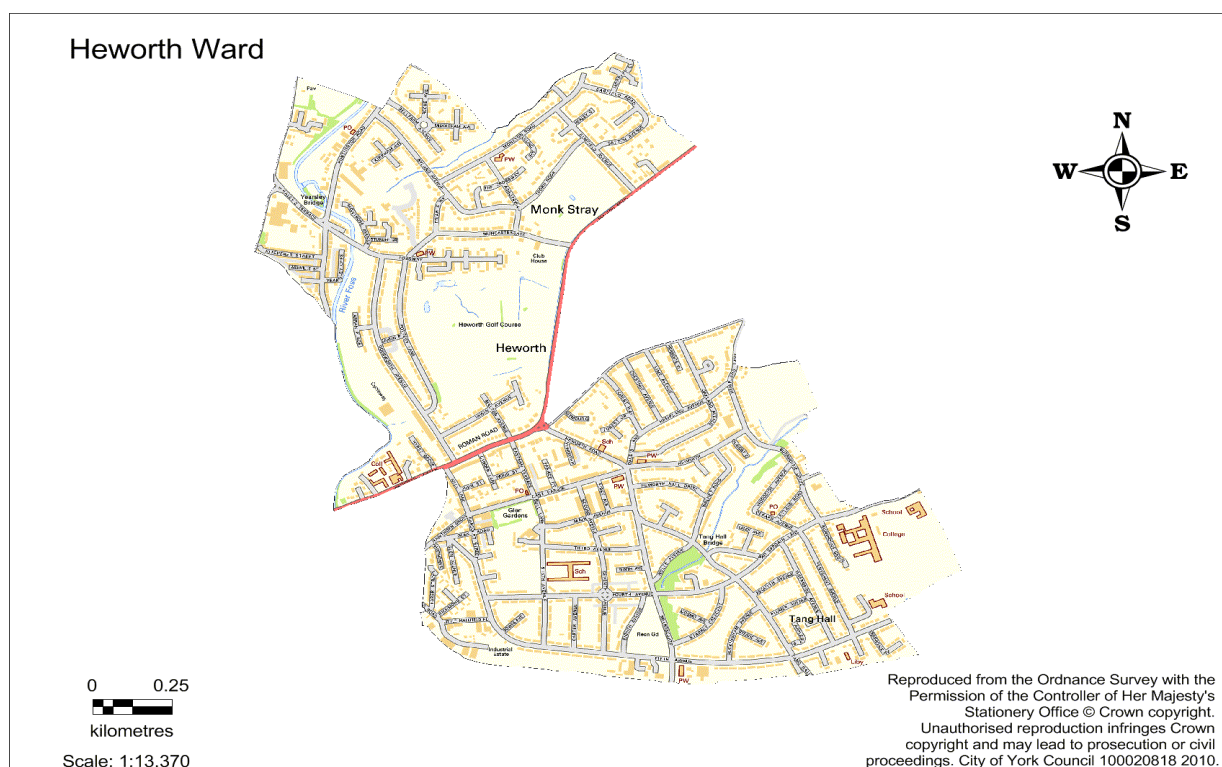## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/16).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 10.0% of children are in child poverty (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 1.3% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Heworth Ward

0   0.25
kilometres
Scale: 1:13,370

Reproduced from the Ordnance Survey with the Permission of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. City of York Council 100020818 2010.
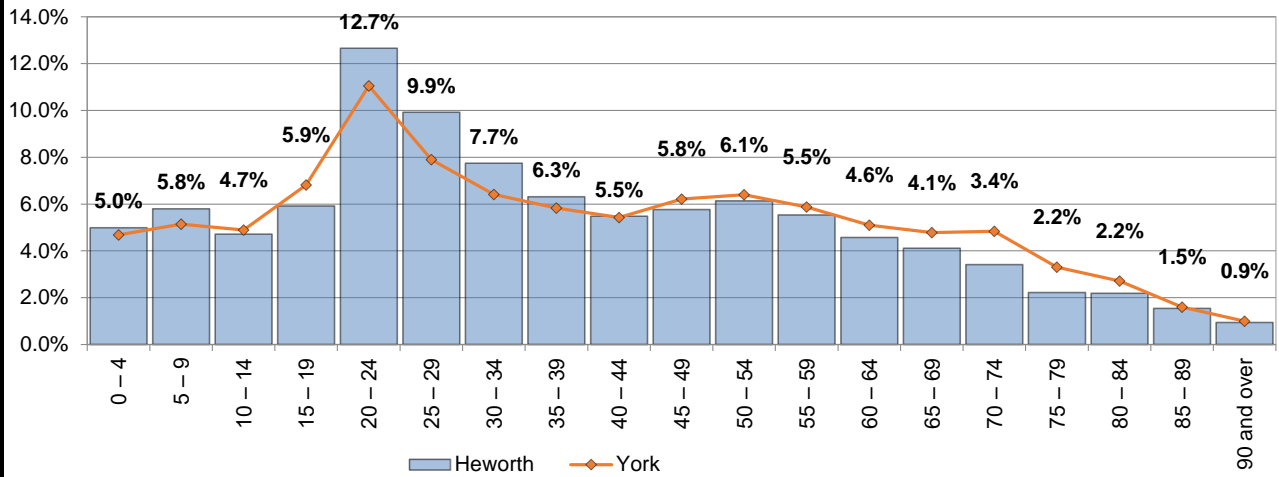
Ward Summary

• Heworth has 14,455 residents with 7.3% from a black and minority ethnic community group. 83.6% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £625.27 was the Average Net Weekly Household Income in 2017/18 (£602.20 in 2015/16).

• 54% own their own home, either outright or with a mortgage, 21% are private renters and 23% are social tenants. There are 1,259 Council Houses in this ward, which is 16.70% of York's total.

• 71.2% of residents have a Level 1 - 4 qualification, of which 60.4% are, at least, qualified to Level 2, but 20.5% have no qualifications at all.

• 16.2% of children are in child poverty (11.1% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 10.7% of households in fuel poverty.

• 1.9% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Heworth Ward		Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy					Above or below the average ± 10%			**Pages 8 - 9**
Universal Credit (out of work) claimants	**1.93%**	0.24%	2.70%	1.25%		◆		◆
Residents who agree the council and its partners are helping to create jobs in the city	**31.82%**	72.73%	21.43%	39.50%		◆		◆
Residents who agree their skills and qualifications are suited to jobs available in York	**55.56%**	83.33%	36.36%	52.40%				
Business Startups:								
Number (YTD)	**51.0**	130.0	13.0	46.8			🟢	
per 10,000 working age population (YTD)	**51.0**	140.9	22.4	77.8		◆		◆
Poverty								**Page 10**
Fuel poverty (households)	**10.70%**	6.00%	15.57%	8.71%		◆		◆
Child poverty	**16.20%**	1.90%	20.20%	8.78%		◆		◆
Health and Wellbeing								**Pages 12 - 15**
Reception year obesity	**9.70%**	5.00%	14.50%	8.54%		◆		
Year 6 obesity	**19.50%**	8.00%	22.40%	15.21%		◆		
Male life expectancy	**76.9**	86.6	76.5	80.5				◆
Female life expectancy	**82.5**	88.5	80.6	83.7				
Emergency hospital admissions for children (per 1,000 population)	**195.5**	138.9	209.6	174.8		◆		◆
% with limiting long term illness or disability	**15.50%**	10.20%	21.10%	15.50%				
% of obese adults	**22.20%**	14.60%	28.70%	22.68%				
Elective hospital admissions	**93.6**	76.0	116.5	99.8				
Emergency hospital admissions	**101.4**	80.6	127.3	99.2				
Emergency hospital admissions for injuries resulting from a fall (over 65)	**30.4**	15.5	37.9	25.8		◆		◆
Adult Social Care								**Pages 16 - 17**
Social Isolation	**2.1**	1.3	2.6	2.0				
Homecare hours (weekly average)	**10.4**	6.0	13.3	9.5				
Homecare clients (per 1,000 population)	**7.8**	1.5	11.0	4.8		◆		◆
Clients getting paid packages of care that are not residential/nursing care	**145.0**	180.0	12.0	71.1				
New customers requesting Adult Social Care support	**66.0**	95.0	10.0	42.1				
People supported to live independently through social services: packages of care	**151.0**	178.0	17.0	73.0				
intervention	**73.0**	105.0	9.0	44.0				

Key: 🟢 Good performance   ◆ Area of concern

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.								
Ward		Best Ward in York	Worst Ward in York	York Ward Average	**Performance** (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm								Page 18 - 19
Crime (per 1,000 population)	**10.3**	3.6	47.0	13.1	●			
ASB (per 1,000 population)	**6.3**	1.9	21.8	6.0				
Residents who think that hate crime is not a problem in their local area	**81.82%**	100.00%	60.00%	78.47%				
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**59.09%**	100.00%	54.55%	79.19%		◆		◆
Street cleaning - Number of issues reported - Litter	**11.0**	N/A	N/A	10.4				
Street cleaning - Number of issues reported - Faeces	**17.0**	N/A	N/A	8.0				
% of road area that is Free From Defects (Grade 1)	**23.96%**	44.46%	11.66%	24.62%				
% of road area that is Structurally Impaired (Grade 5)	**8.36%**	2.59%	10.21%	7.37%		◆		
Schools and Educational Attainment								Page 20
Primary school pupils claiming Free School Meals	**17.63%**	N/A	N/A	9.72%				
Secondary school pupils claiming Free School Meals	**17.70%**	N/A	N/A	8.58%				
Key Stage 2 Attainment	**65.19%**	89.29%	50.68%	69.13%				
Key Stage 4 Attainment	**61.40%**	100.00%	59.68%	75.83%		◆		◆
Travel time (in minutes) by public transport / walking to nearest...								Page 21
GP	**10.9**	8.2	29.1	17.6	●		●	
Hospital	**24.7**	12.9	58.9	34.8	●		●	
Primary school	**8.5**	6.3	13.0	9.1				
Secondary school	**22.1**	9.1	33.4	18.8		◆		
Broadband coverage and speeds								Page 22
Average download speed (Mb/s)	**62.6**	76.8	32.1	54.6	●			
Superfast availability	**96.53%**	100.00%	79.36%	94.34%				
Resident Engagement								Pages 22 - 23
Residents satisfied with their local area as a place to live	**77.27%**	100.00%	60.00%	84.95%				◆
Residents who agree that they belong to their local area	**75.00%**	95.83%	63.64%	78.36%				
Residents agree their local area is a good place for children and young people to grow up	**47.62%**	100.00%	46.67%	76.98%		◆		◆
Residents who agree that they can influence decisions in their local area	**31.82%**	50.00%	6.67%	28.21%	●			

Key: ● Good performance   ◆ Area of concern

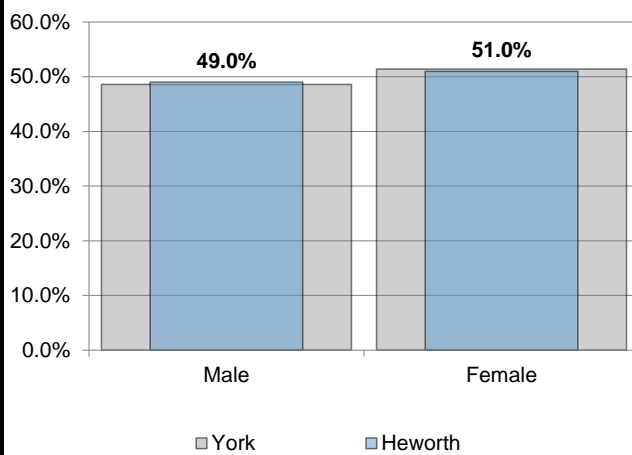Further information about the ward is available at: Heworth Ward

Population by Age

Data labels: 5.0%, 5.8%, 4.7%, 5.9%, 12.7%, 9.9%, 7.7%, 6.3%, 5.5%, 5.8%, 6.1%, 5.5%, 4.6%, 4.1%, 3.4%, 2.2%, 2.2%, 1.5%, 0.9%

Age groups: 0 – 4, 5 – 9, 10 – 14, 15 – 19, 20 – 24, 25 – 29, 30 – 34, 35 – 39, 40 – 44, 45 – 49, 50 – 54, 55 – 59, 60 – 64, 65 – 69, 70 – 74, 75 – 79, 80 – 84, 85 – 89, 90 and over

Legend: Heworth, York

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

Male 49.0%, Female 51.0%

Legend: York, Heworth

Source: Census 2011

Marital Status

Single 38.8%, Married 30.3%, Separated 0.2%, Divorced 1.8%, Widowed 7.5%

Legend: York, Heworth
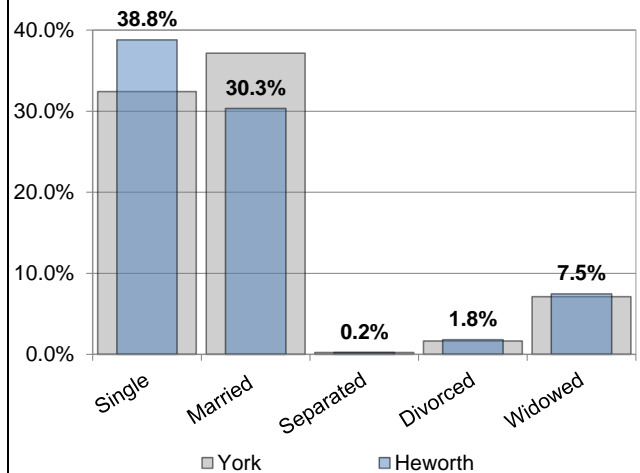
Source: Census 2011

Ethnicity

Pie: White British 87.8%, BME Community 7.3%, White Other 4.9%

Legend: White British, BME Community, White Other
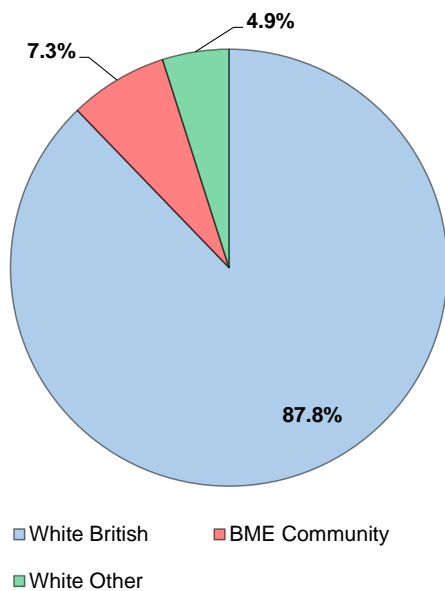
BME Community
(does not include White British or White Other)

Mixed/ Multiple Ethnic Group 1.4%, Asian/Asian British 4.4%, Black/ African/ Caribbean/ Black British 0.7%, Other Ethnic Group 0.9%

Legend: York, Heworth: Ethnicity
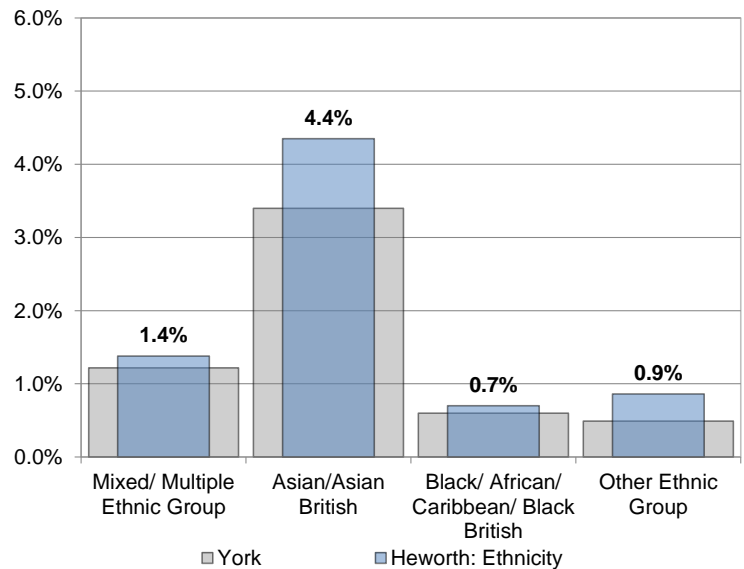
Source: Census 2011

Religion

Other Religions

Pie chart:
- Christian: 55.9%
- None: 32.4%
- Not stated: 8.2%
- Other Religions: 3.5%
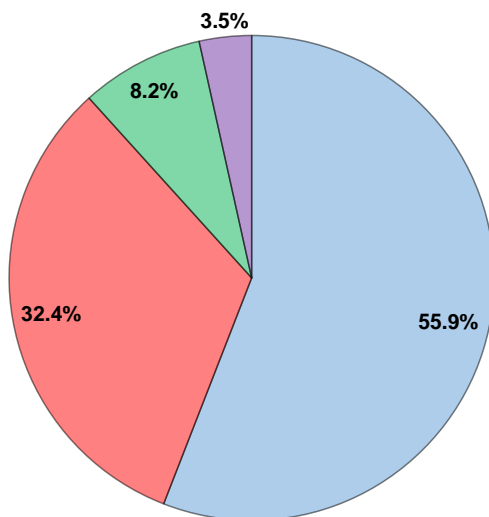
Legend: Christian, None, Not stated, Other Religions

Bar chart "Other Religions" (York, Heworth):
- Buddhist: 0.6%
- Hindu: 0.6%
- Jewish: 0.1%
- Muslim: 1.7%
- Sikh: 0.1%
- Other: 0.5%
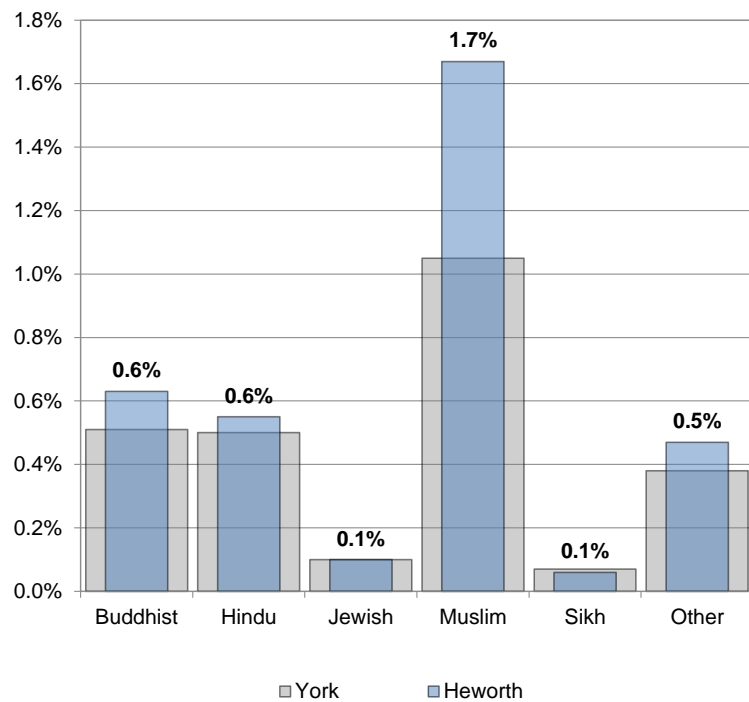
Source: Census 2011

Hours Worked

- 15 hours or less: 12.6%
- 16 - 30 hours: 22.4%
- 31 - 48 hours: 55.5%
- 49 or more hours: 9.5%

Legend: York, Heworth
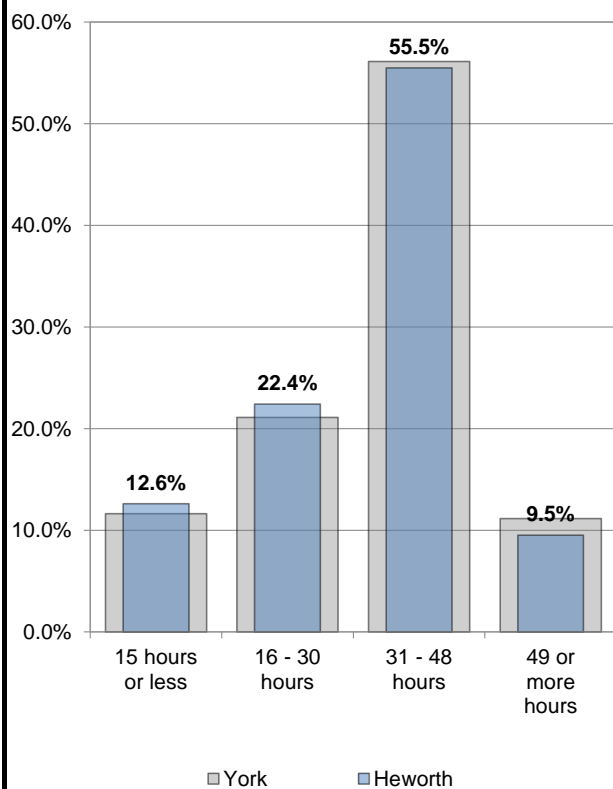
Source: Census 2011

Qualifications

- None: 20.5%
- Level 1: 10.8%
- Level 2: 13.8%
- Level 3: 18.1%
- Level 4: 28.5%
- Other: 4.3%
- Apprenticeship: 4.1%

Legend: York, Heworth
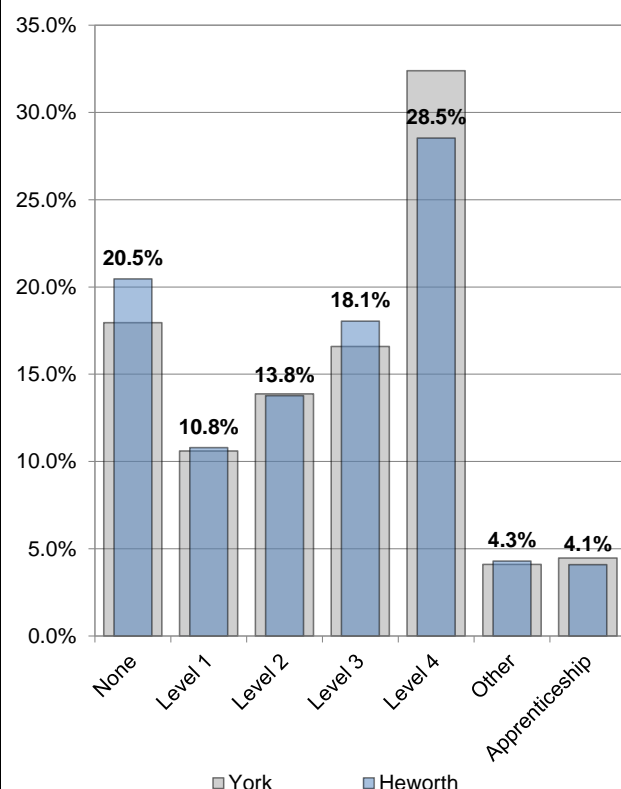
Source: Census 2011

Industry

	Value
A	0.2%
B	0.0%
C	6.2%
D	0.2%
E	0.6%
F	7.1%
G	17.8%
H	4.3%
I	10.5%
J	2.9%
K	4.0%
L	0.8%
M	5.4%
N	4.4%
O	4.8%
P	11.5%
Q	14.0%
Other	5.2%
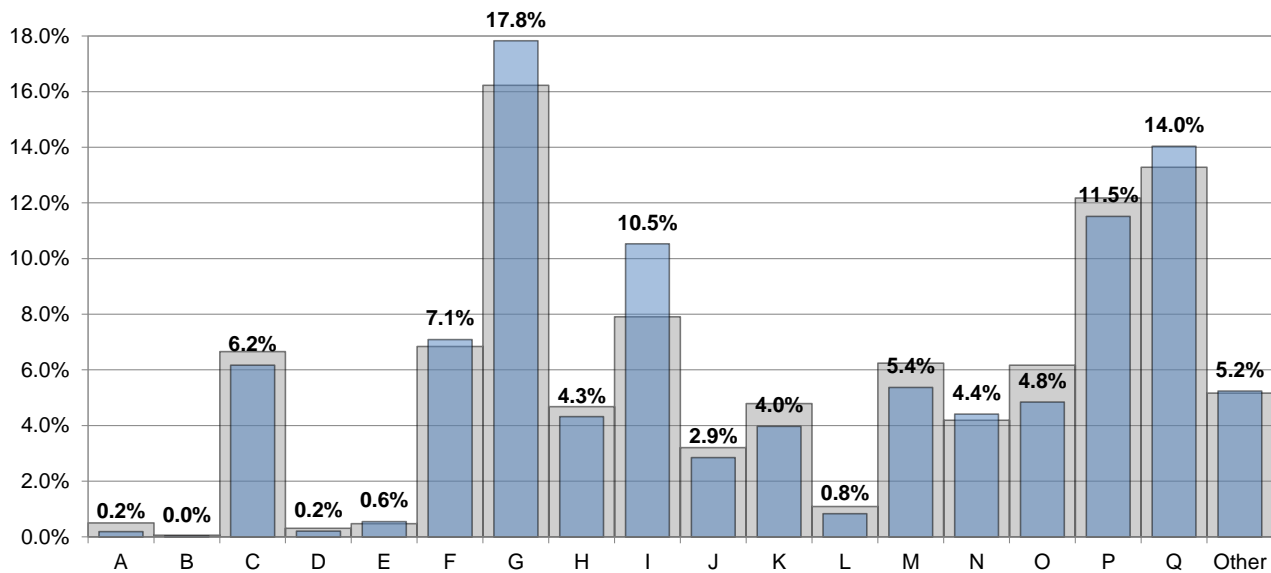
A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction
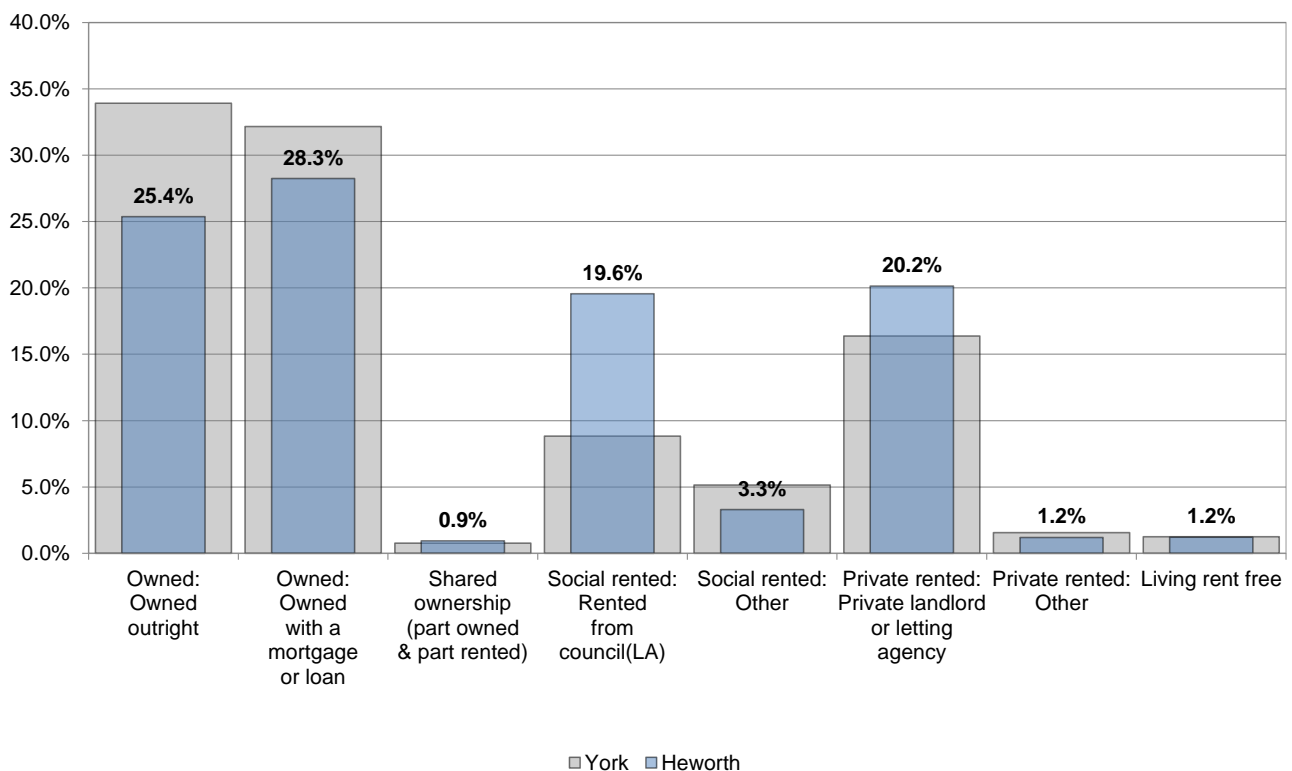
G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities

▢ York ▢ Heworth

Source: Census 2011

Tenure

	Value
Owned: Owned outright	25.4%
Owned: Owned with a mortgage or loan	28.3%
Shared ownership (part owned & part rented)	0.9%
Social rented: Rented from council(LA)	19.6%
Social rented: Other	3.3%
Private rented: Private landlord or letting agency	20.2%
Private rented: Other	1.2%
Living rent free	1.2%

▢ York ▢ Heworth

Source: Census 2011

Household Composition

Chart legend: York, Heworth

Category	Percentage
One Person: 65 +	12.6%
One Person: < 65	19.4%
Family: All 65 +	5.7%
Married: No Children	10.0%
Married: Dependent Children	12.3%
Married: Non Dependent Children	4.5%
Cohabiting: No Children	7.1%
Cohabiting: Dependent Children	4.2%
Cohabiting: Non Dependent Children	0.7%
Lone Parent: Dependent Children	7.6%
Lone Parent: Non Dependent Children	3.3%
Other	12.7%

Source: Census 2011

Household Types

Experian Groups (2019)

Group	Value
J Rental Hubs	1,596
M Family Basics	863
H Aspiring Homemakers	581
D Domestic Success	544
N Vintage Value	536
F Senior Security	482
L Transient Renters	432

Experian Types (2019)

Type	Value
J42 Learners & Earners	891
M56 Solid Economy	372
M55 Families with Needs	342
D17 Thriving Independence	308
I39 Ageing Access	296
J40 Career Builders	282
O63 Streetwise Singles	275
H35 Primary Ambitions	227
D14 Cafés and Catchments	213
L50 Renting a Room	205

Economy

Benefit Claimant Numbers
Working age Population (16-64)

Bars (2017/2018 Q3): Income Support 98, Lone Parents 73, Disability Living Allowance 269, ESA 400, Carers 25, Incapacity Benefit 10.
Bars (2018/2019 Q3): Income Support 74, Lone Parents 49, Disability Living Allowance 255, ESA 351, Carers 192, Incapacity Benefit 5.
Bars (2019/2020 Q3): Carers 48, Disability Living Allowance 256, ESA 317, 185.

Legend: Income Support, Lone Parents, Disability Living Allowance, ESA, Carers, Incapacity Benefit

Source: Department for Work and Pensions (DWP)

Benefit Claimant Rate
Working age Population (16-64)

Q3 2019/2020

% Income Support 0.5%, % Lone Parents, % Disability Living Allowance 1.8%, % ESA 3.2%, % Carers 1.9%, % Incapacity Benefit

Legend: York

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate

Bars (2017/2018 Q4): Aged 16-64 1.5%, Aged 16-64 Male 1.8%, Aged 16-64 Female 1.3%, Aged 18-24 1.3%, Aged 50+ 1.9%, Aged 50+ Male 2.1%, Aged 50+ Female 1.6%.
Bars (2018/2019 Q4): Aged 16-64 1.9%, Aged 16-64 Male 2.4%, Aged 16-64 Female 1.4%, Aged 18-24 1.3%, Aged 50+ 2.1%, Aged 50+ Male 2.6%, Aged 50+ Female 1.6%.
Bars (2019/2020 Q4): Aged 16-64 1.9%, Aged 16-64 Male 2.3%, Aged 16-64 Female 1.7%, Aged 18-24 1.9%, Aged 50+ 1.9%, Aged 50+ Male 2.2%, Aged 50+ Female 1.6%.

Legend: Aged 16-64, Aged 16-64 Male, Aged 16-64 Female, Aged 18-24, Aged 50+, Aged 50+ Male, Aged 50+ Female

Source: Office for National Statistics (ONS)

Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)

Legend: York | All | All Male | All Female | All > 6 Months | All > 1 Year

Data labels by period:

2017/2018 Q4: All 0.3%, All Male 0.4%, All Female 0.4%, All > 6 Months 0.3%, All > 1 Year 0.2%

2018/2019 Q4: All 0.2%, All Male 0.3%, All Female 0.3%, All > 6 Months 0.2%, All > 1 Year 0.2%

2019/2020 Q4: All 0.2%, All Male 0.2%, All Female 0.2%, All > 6 Months 0.1%, All > 1 Year 0.1%

Source: Office for National Statistics (ONS)

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

Legend: York | All | All Male | All Female

2018/2019 Q4: All 1.85%, All Male 2.40%, All Female 1.40%

2019/2020 Q4: All 1.93%, All Male 2.30%, All Female 1.70%

Source: Office for National Statistics (ONS)

Business Start Ups

Numbers (YTD)

2017/2018 Q4: 59
2018/2019 Q4: 59
2019/2020 Q4: 51

Legend: York Average | Heworth
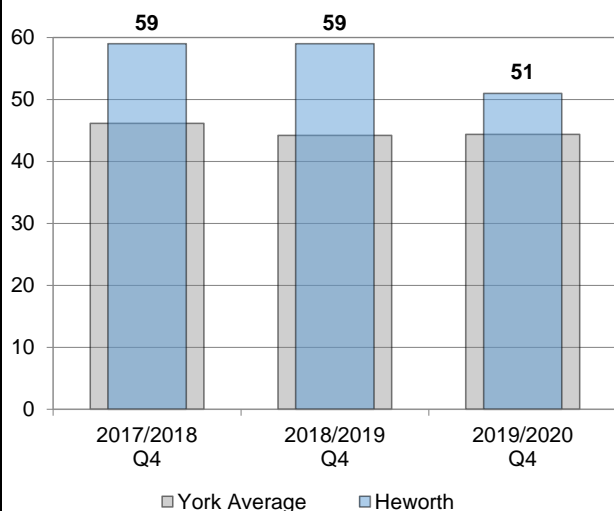
BankSearch Information Consultancy Ltd

per 10,000 working age population (YTD)

2017/2018 Q4: 58
2018/2019 Q4: 58
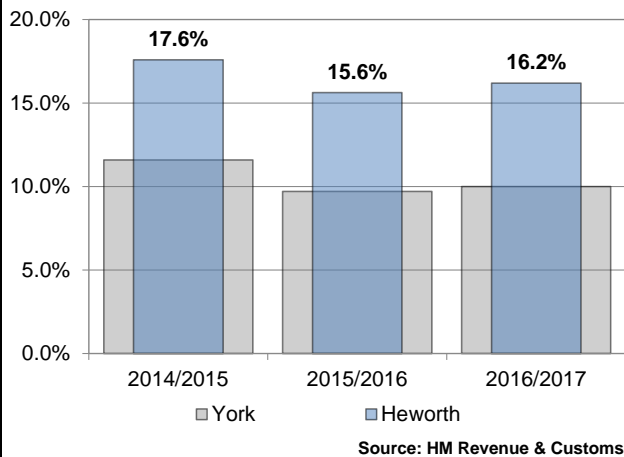2019/2020 Q4: 51

Legend: York Average | Heworth
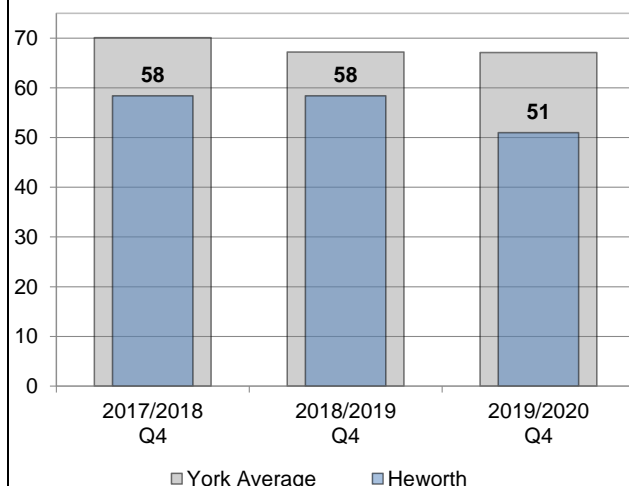
BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children living in families in receipt of out-of-work (means-tested) benefits or in receipt of tax credits where their reported income is less than 60 per cent of UK median income

Fuel Poverty

The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.
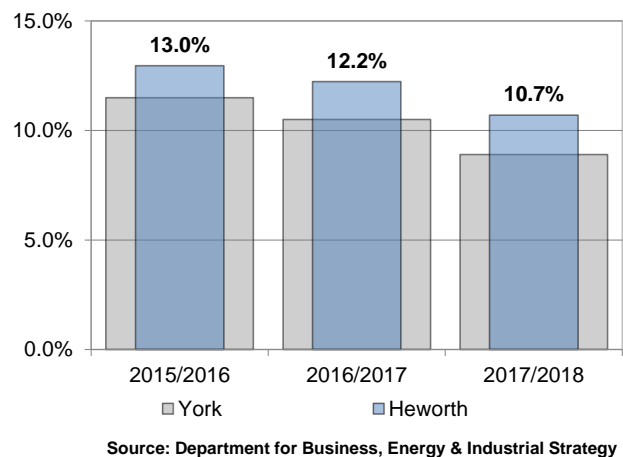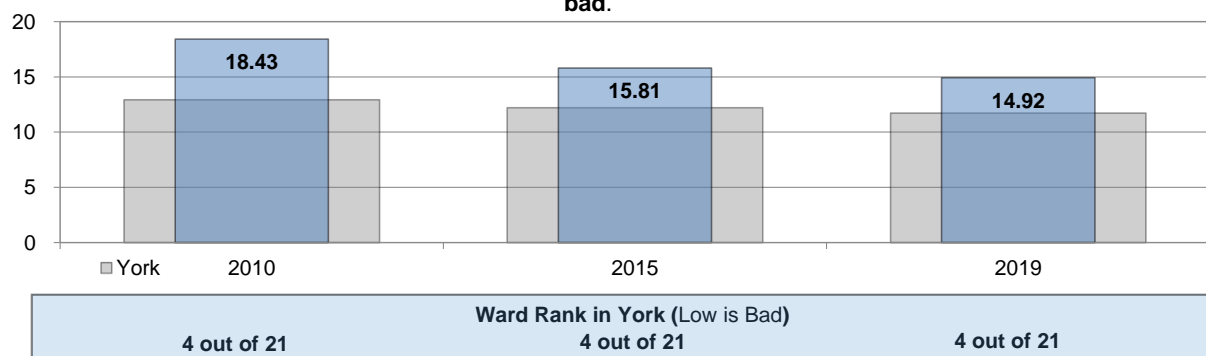
Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.
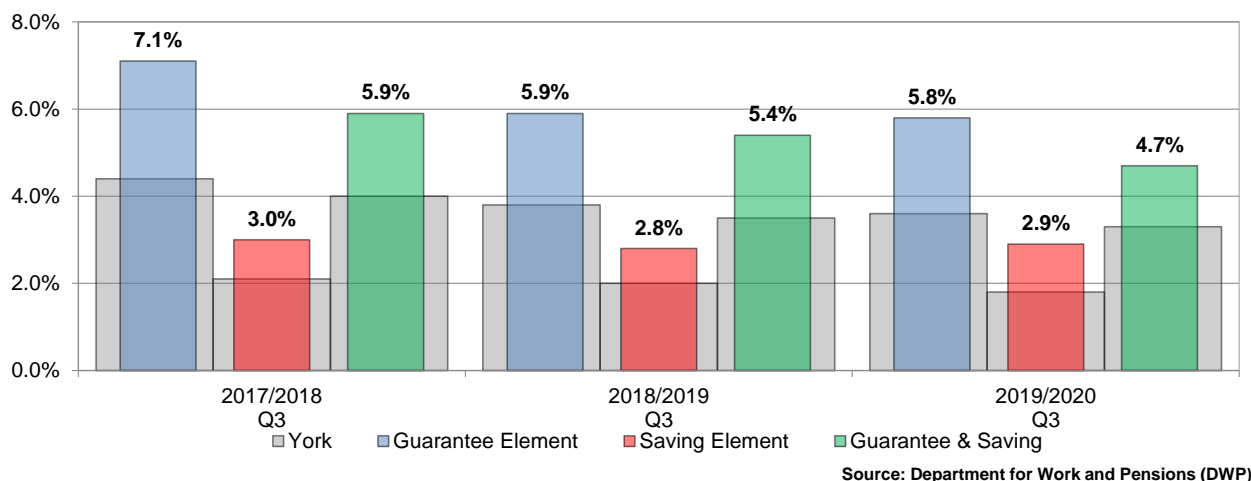
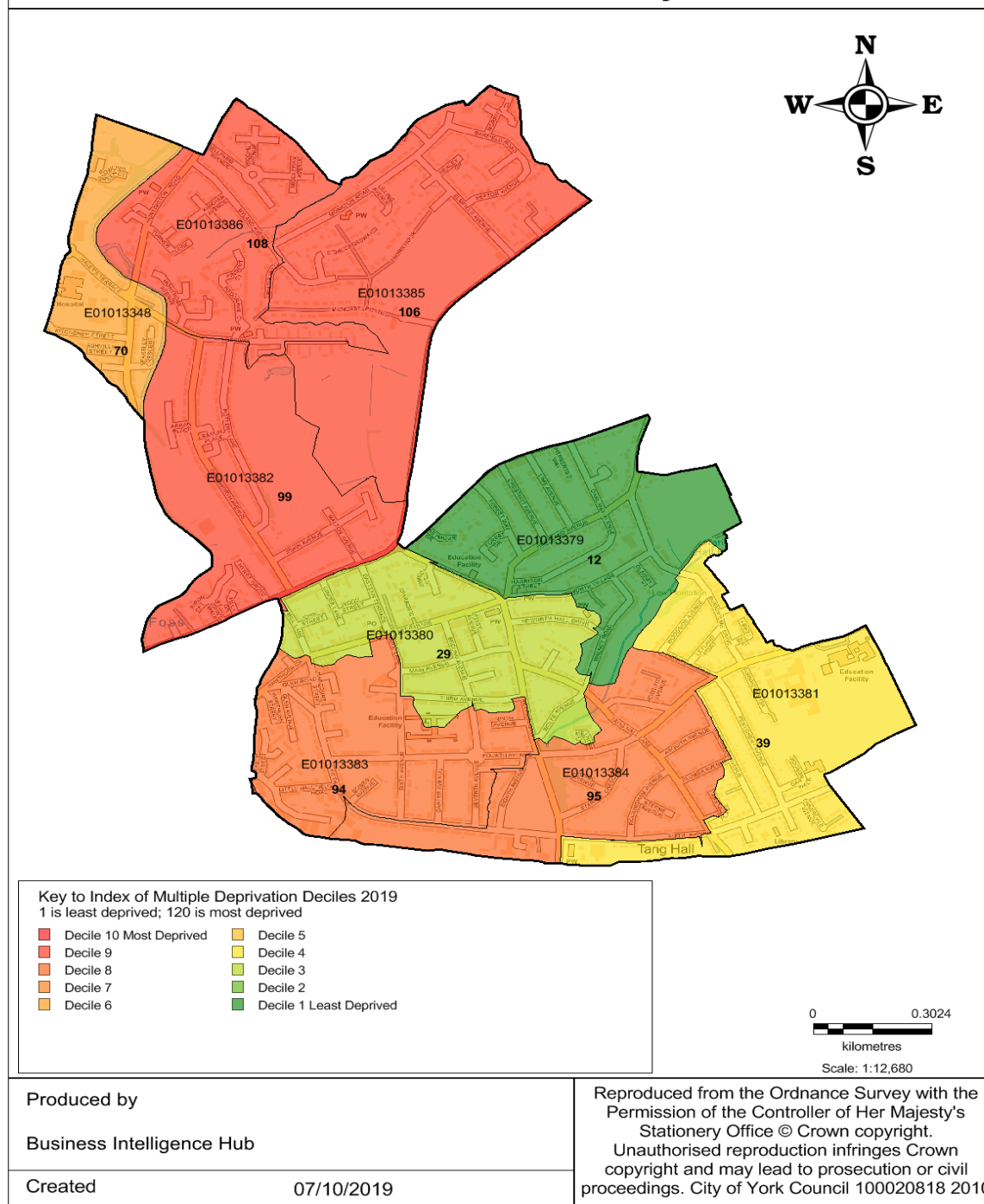## Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.
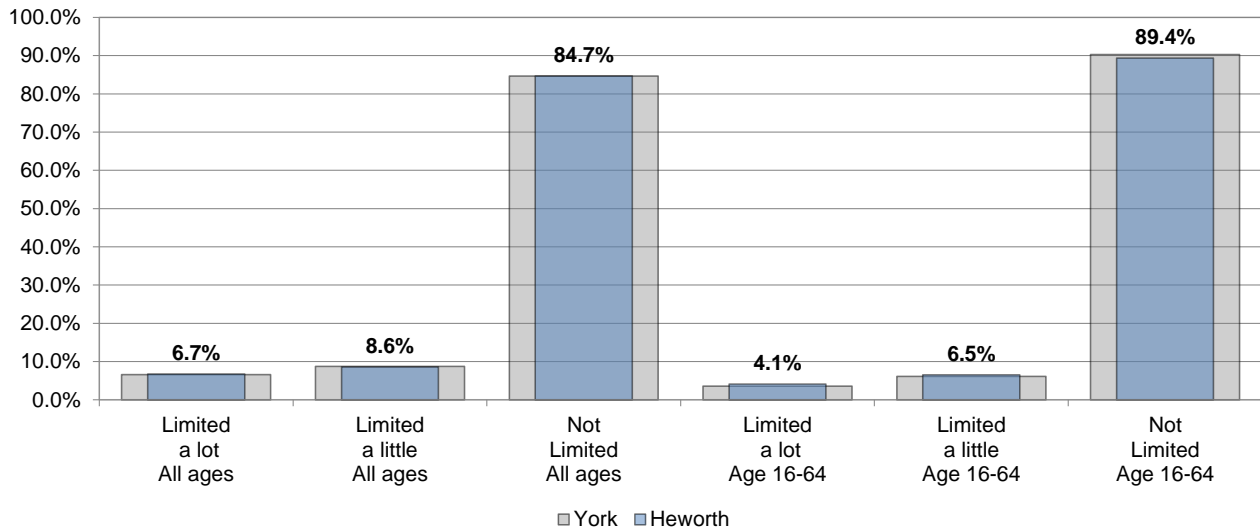

	Ward Rank in York (Low is Bad**)**	
4 out of 21	**4 out of 21**	**4 out of 21**

Index of Multiple Deprivation 2019
Heworth Ward: breakdown by LSOA

Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

- Decile 10 Most Deprived
- Decile 9
- Decile 8
- Decile 7
- Decile 6
- Decile 5
- Decile 4
- Decile 3
- Decile 2
- Decile 1 Least Deprived

Scale: 1:12,680

Produced by	Reproduced from the Ordnance Survey with the Permission of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. City of York Council 100020818 2010.
Business Intelligence Hub	
Created 07/10/2019	

Health and Wellbeing

Day to Day Activities

	Limited a lot All ages	Limited a little All ages	Not Limited All ages	Limited a lot Age 16-64	Limited a little Age 16-64	Not Limited Age 16-64
Heworth	6.7%	8.6%	84.7%	4.1%	6.5%	89.4%

□ York ■ Heworth

Source: Census 2011

General Health

Very Good 49.1%, Good 34.5%, Fair 11.9%, Bad 3.5%, Very Bad 1.0%

□ York ■ Heworth

Source: Census 2011

Provide Unpaid Care

No Unpaid Care 91.3%, 1 to 19 hours a week 5.9%, 20 to 49 hours a week 1.1%, 50 + hours a week 1.8%

□ York ■ Heworth

Source: Census 2011

Adult Health & Lifestyle

Limiting long term illness or disability 15.5%, Obese adults 22.2%

□ York 2014/2015 ■ Heworth - 2014/2015

Source: Public Health England

Fertility and Life Expectancy

Live births per 1,000 women (15-44 years) 46.8 / 47.1, Life Expectancy (years) - Male 77.5 / 78.0, Life Expectancy (years) - Female 83.0 / 83.5

(5 year aggregated data)

□ York ■ Heworth - 2014/2015 □ 2015/2016

Source: Public Health England

Childhood weight

22.7% 22.9% 7.9% 7.8% 32.0% 31.0% 19.2% 17.8%

% Overweight - Reception   % Obese - Reception   % Overweight - Year 6   % Obese - Year 6

(3 year aggregated data)

■ York   ■ Heworth - 2017/2018   ■ 2018/2019
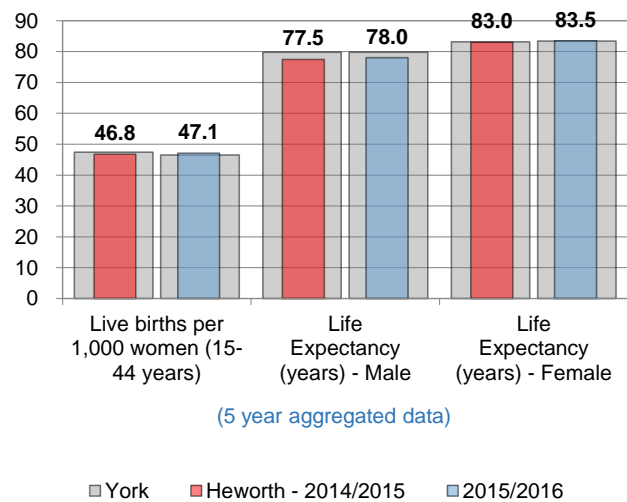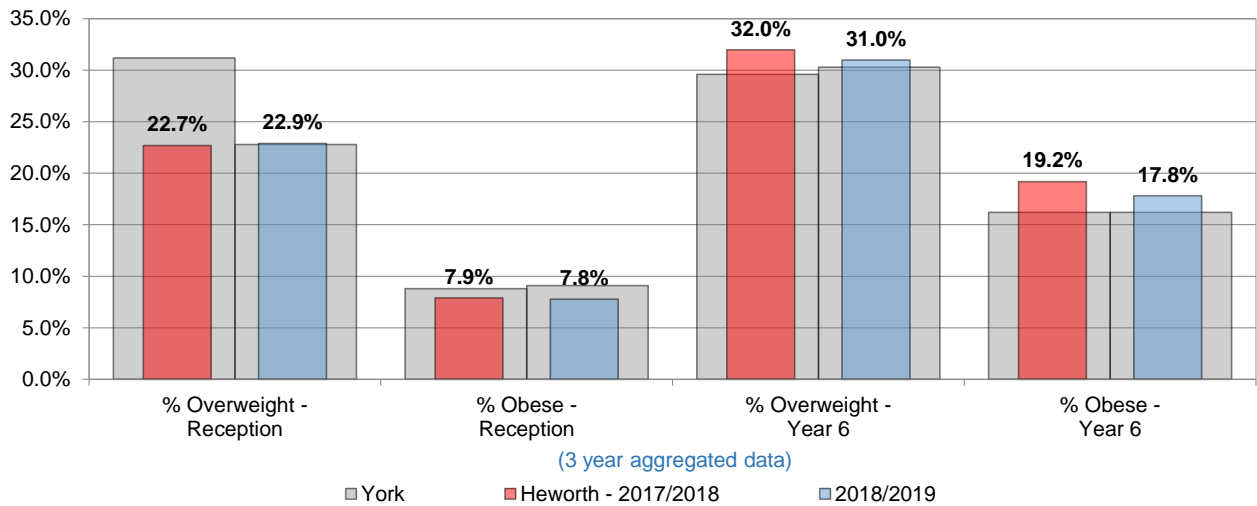
Source: Public Health England

Births

5.8%   2.0%   1.3%   1.5%

Birth weight less than 2500g   Teenage mothers (under 18)

(5 year aggregated data)

■ York   ■ Heworth - 2014/2015   ■ 2015/2016
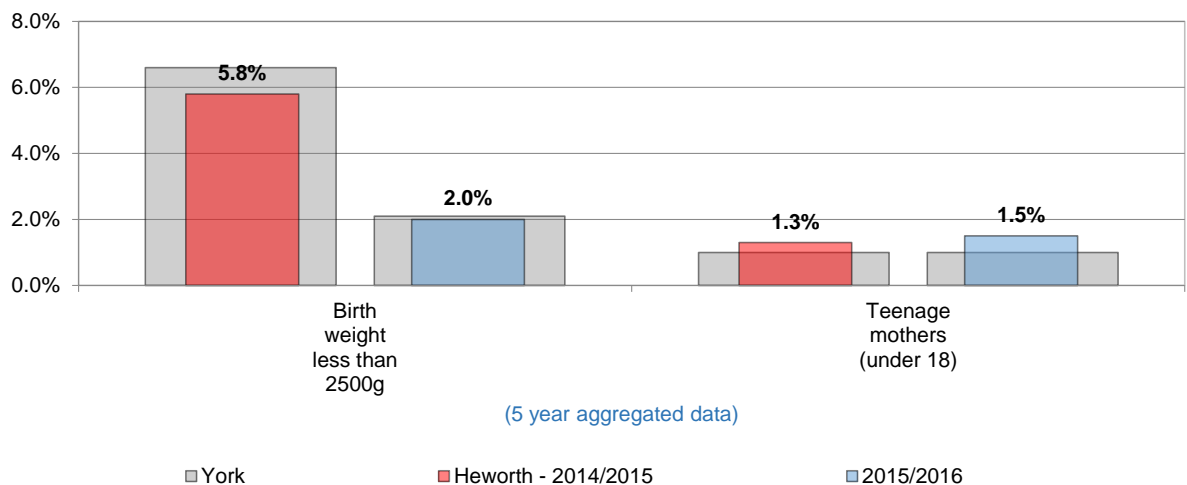
Source: Public Health England

Hospital Admissions

Hospital Admissions, All ages

121.6   116.2   95.5   103.6

Intentional self harm   Alcohol related harm (Narrow defintion)

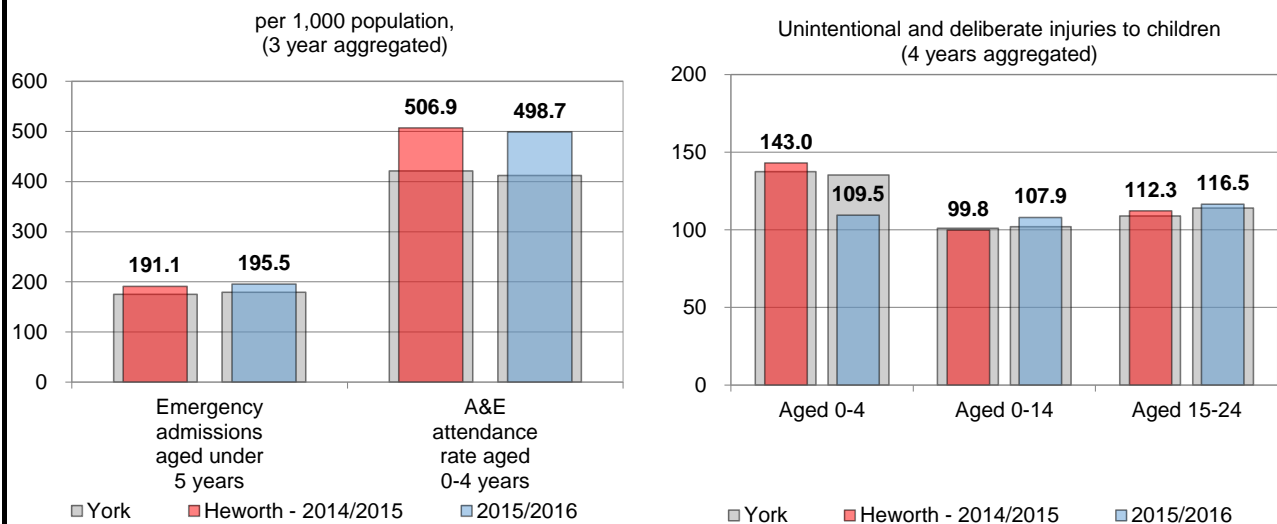(standardised admission ratio, 4 year aggregated data)
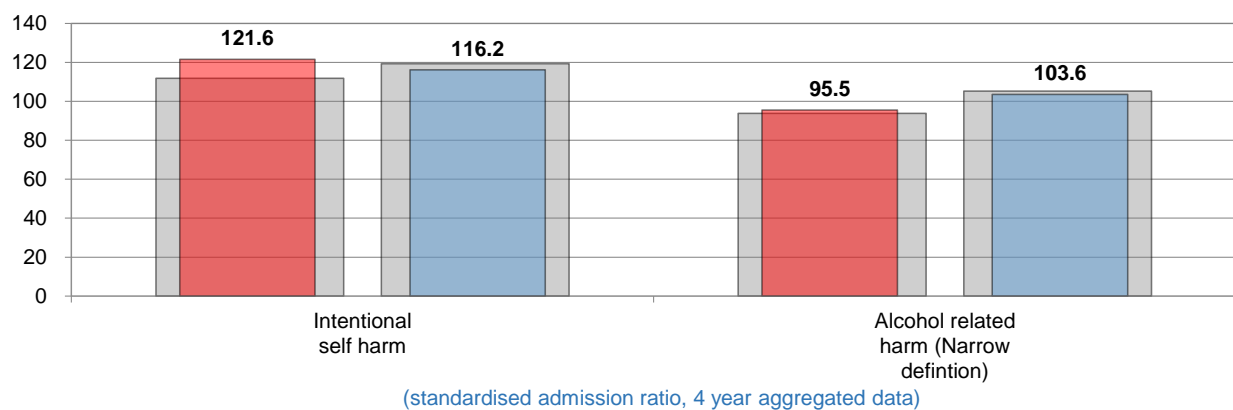
The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.
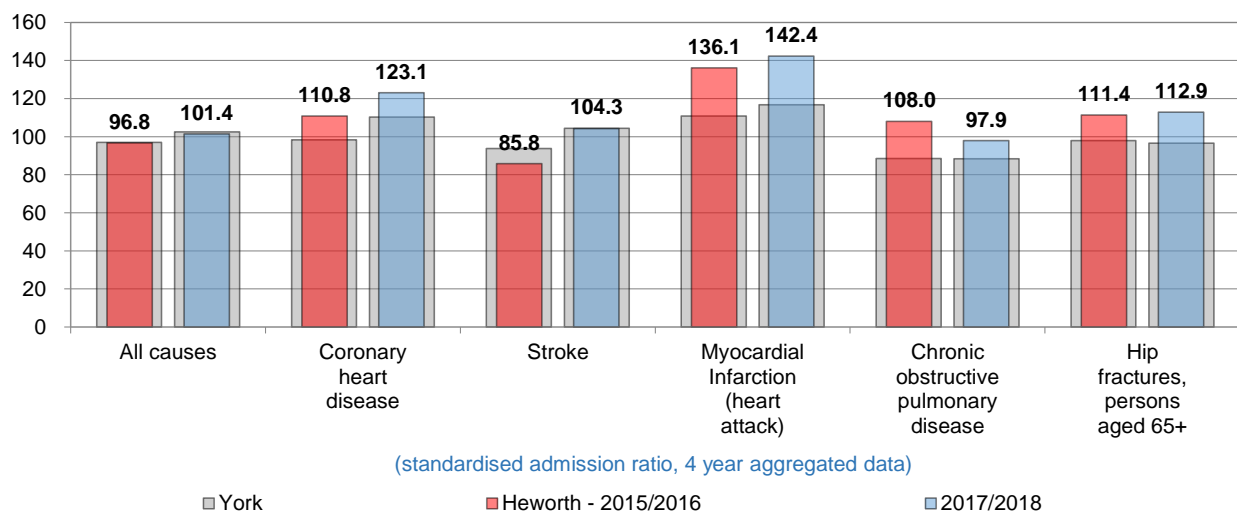
■ York   ■ Heworth - 2015/2016   ■ 2017/2018

Source: Public Health England
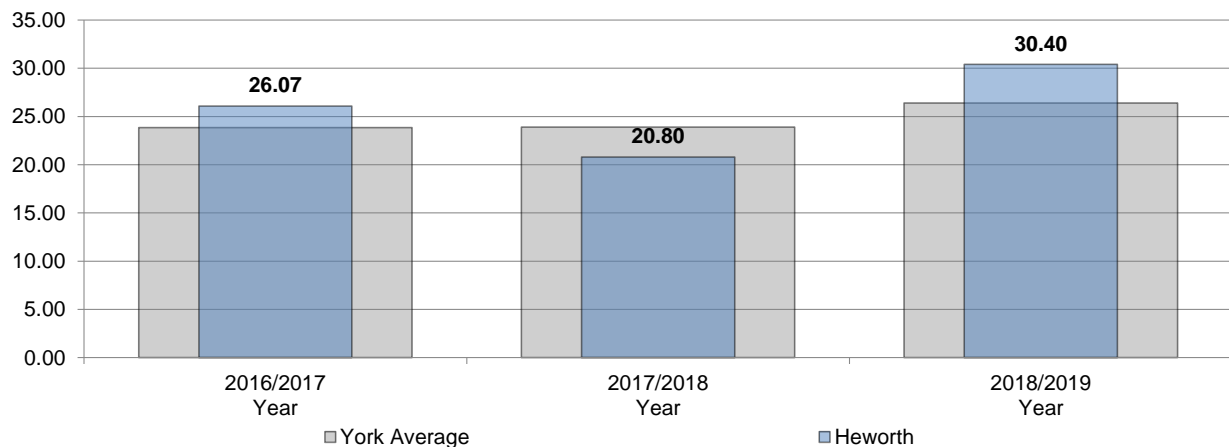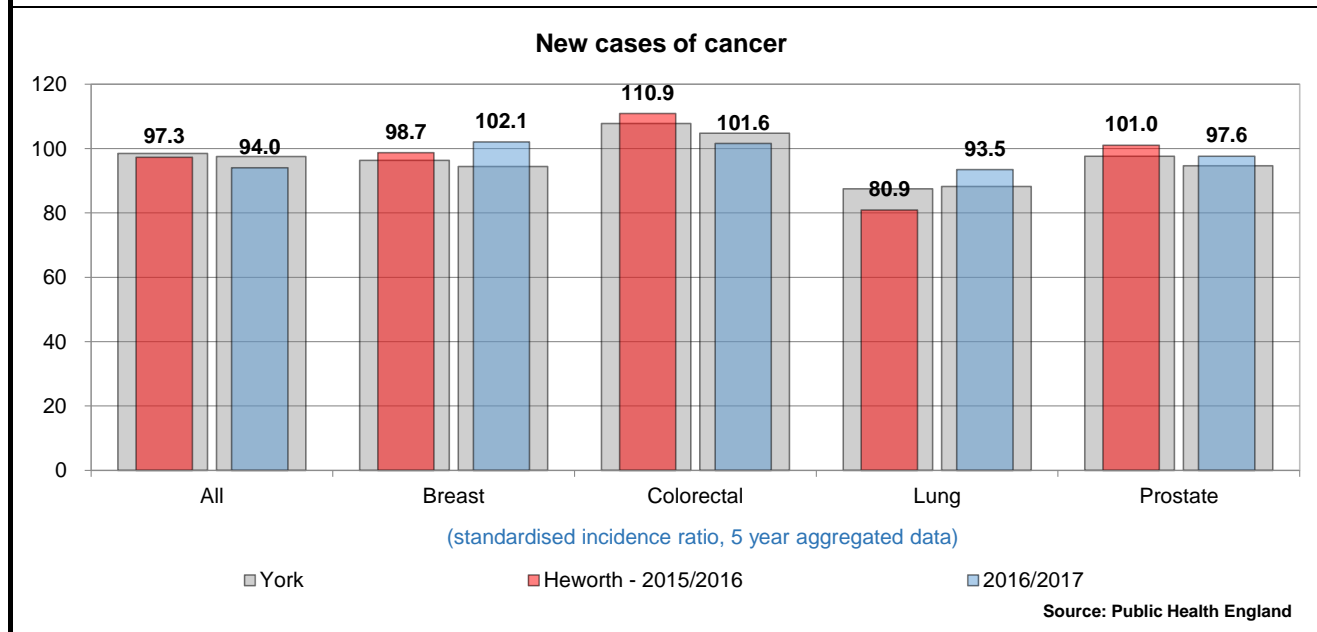
Hospital Admissions - Children & Young People

per 1,000 population, (3 year aggregated)

	Emergency admissions aged under 5 years	A&E attendance rate aged 0-4 years
Heworth - 2014/2015	191.1	506.9
2015/2016	195.5	498.7

York ■ Heworth - 2014/2015 ■ 2015/2016

Unintentional and deliberate injuries to children (4 years aggregated)

	Aged 0-4	Aged 0-14	Aged 15-24
Heworth - 2014/2015	143.0	99.8	112.3
2015/2016	109.5	107.9	116.5

York ■ Heworth - 2014/2015 ■ 2015/2016

Source: Public Health England

Emergency hospital admissions

	All causes	Coronary heart disease	Stroke	Myocardial Infarction (heart attack)	Chronic obstructive pulmonary disease	Hip fractures, persons aged 65+
Heworth - 2015/2016	96.8	110.8	85.8	136.1	108.0	111.4
2017/2018	101.4	123.1	104.3	142.4	97.9	112.9

(standardised admission ratio, 4 year aggregated data)

York ■ Heworth - 2015/2016 ■ 2017/2018

Source: Public Health England
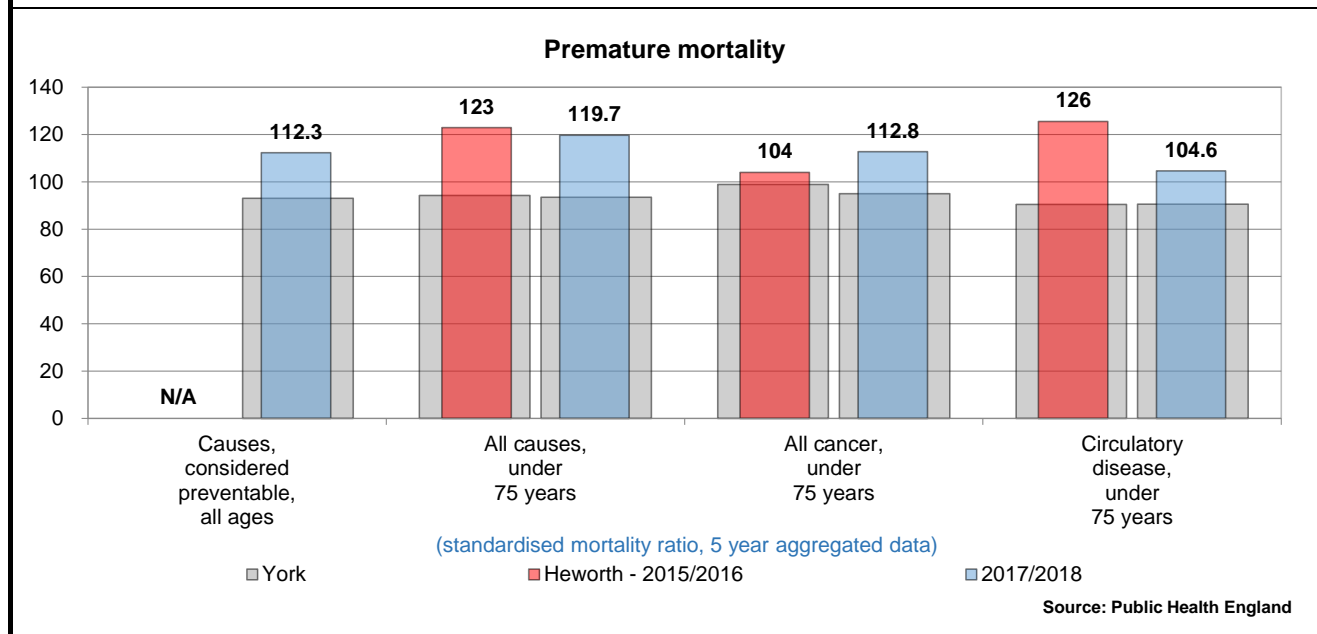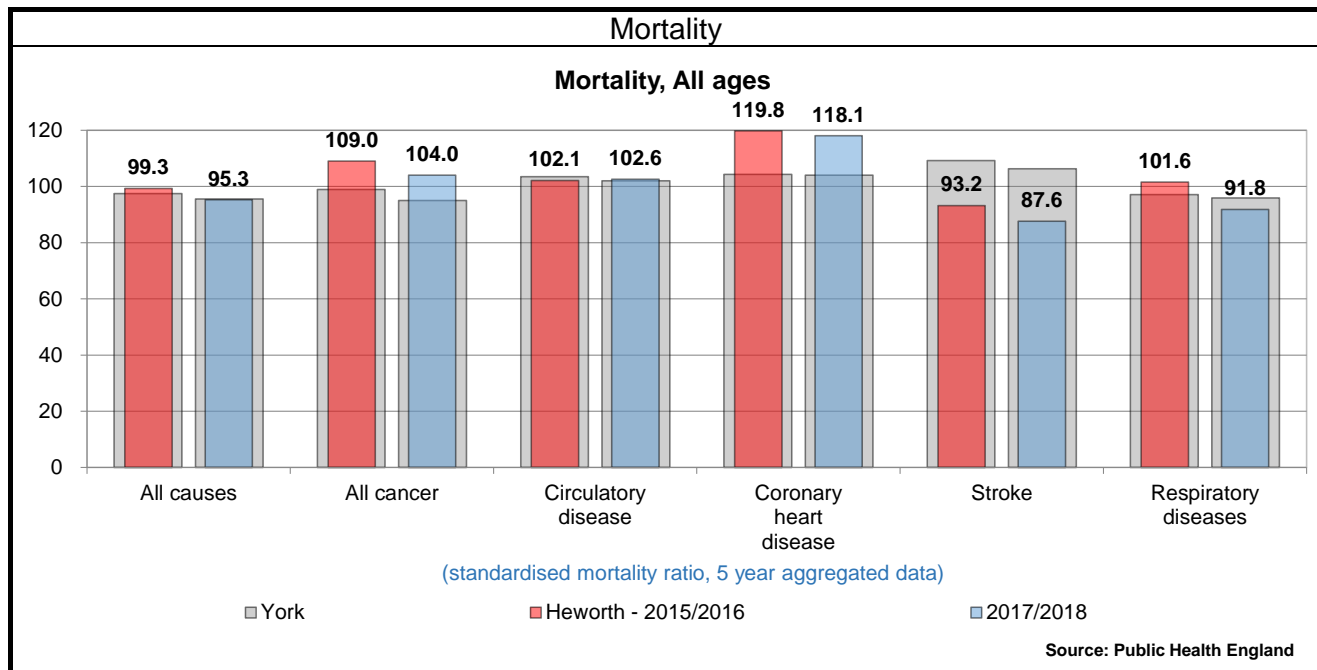
Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.

	2016/2017 Year	2017/2018 Year	2018/2019 Year
Heworth	26.07	20.80	30.40

York Average ■ Heworth

Source: Hospital Episode Statistics data

Mortality

Mortality, All ages

(standardised mortality ratio, 5 year aggregated data)

Legend: ☐ York   ■ Heworth - 2015/2016   ☐ 2017/2018

	All causes	All cancer	Circulatory disease	Coronary heart disease	Stroke	Respiratory diseases
Heworth 2015/2016	99.3	109.0	102.1	119.8	93.2	101.6
2017/2018	95.3	104.0	102.6	118.1	87.6	91.8

Source: Public Health England

Premature mortality

(standardised mortality ratio, 5 year aggregated data)

Legend: ☐ York   ■ Heworth - 2015/2016   ☐ 2017/2018

	Causes, considered preventable, all ages	All causes, under 75 years	All cancer, under 75 years	Circulatory disease, under 75 years
Heworth 2015/2016	N/A	123	104	126
2017/2018	112.3	119.7	112.8	104.6

Source: Public Health England

New cases of cancer

(standardised incidence ratio, 5 year aggregated data)

Legend: ☐ York   ■ Heworth - 2015/2016   ☐ 2016/2017

|	All	Breast	Colorectal	Lung	Prostate
Heworth 2015/2016	97.3	98.7	110.9	80.9	101.0
2016/2017	94.0	102.1	101.6	93.5	97.6

Source: Public Health England

Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.
A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
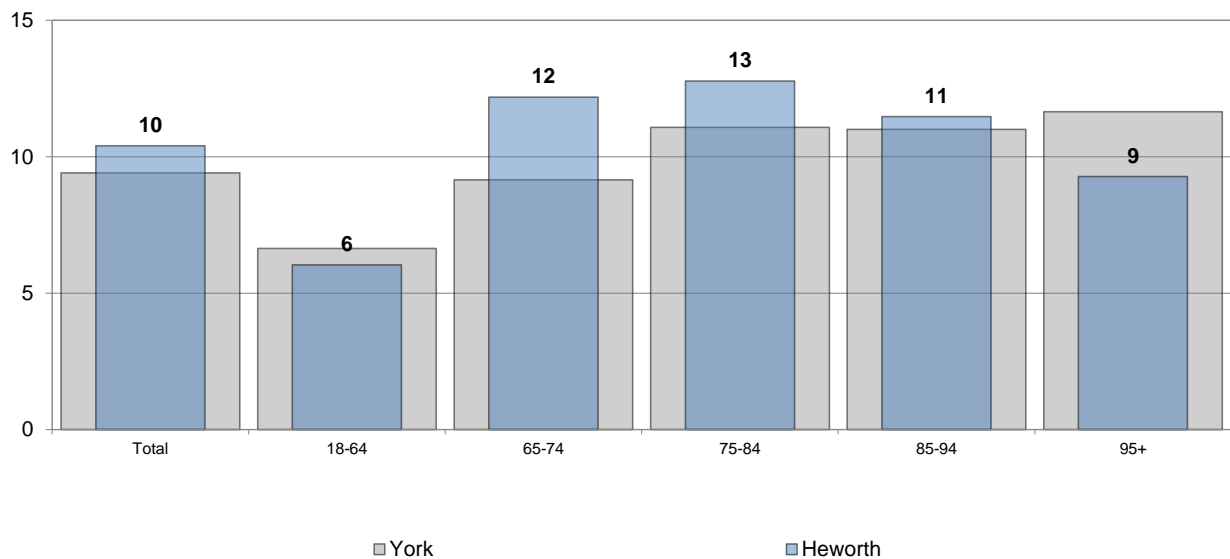A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.

The mean of all respondents' responses to both questions is the score presented here.
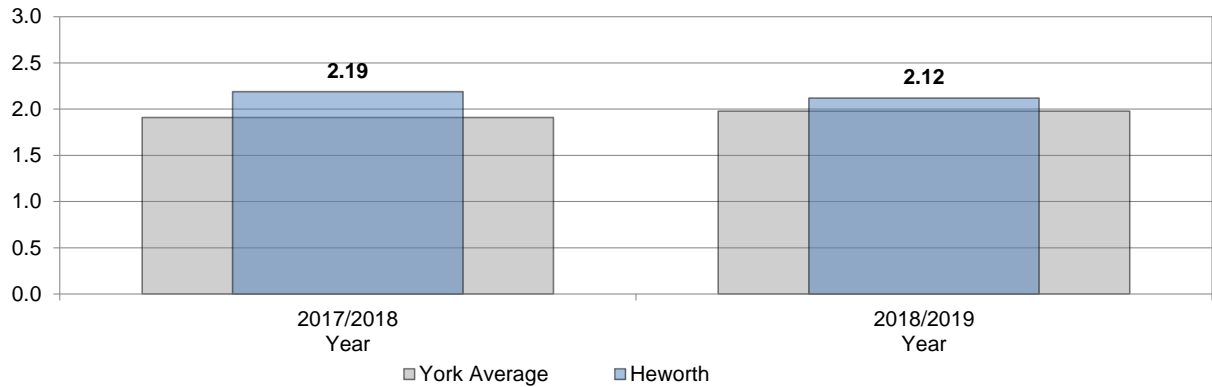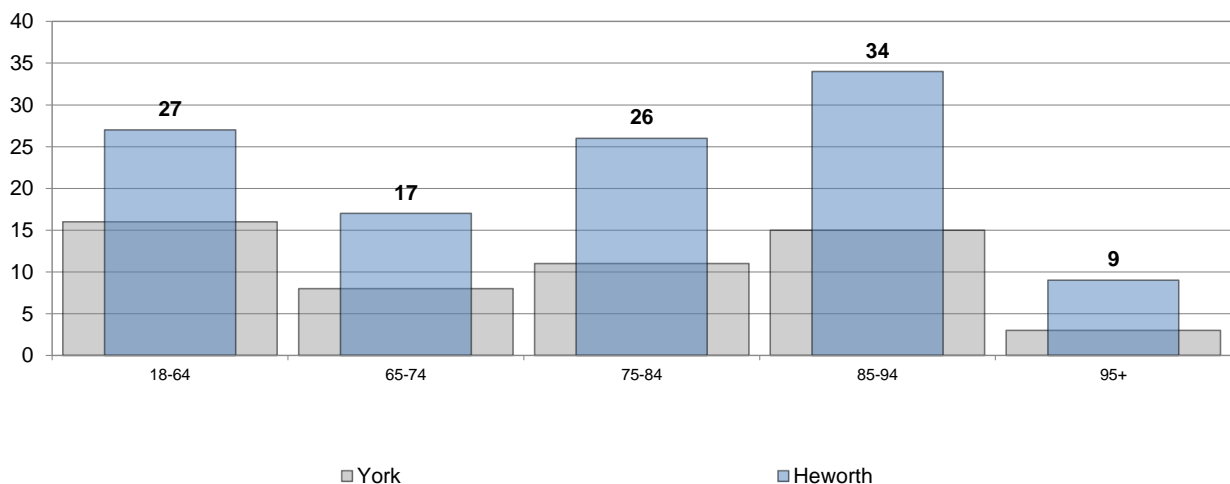

Source: Adult Social Care User Survey

Average Weekly Homecare Hours by Client Age
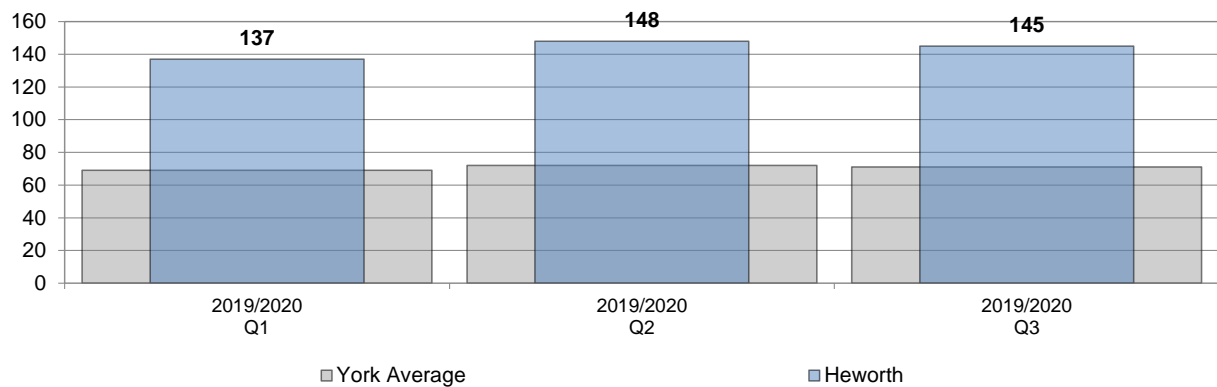

Source: Adults Social Care - 2019/2020

Homecare Clients by Age

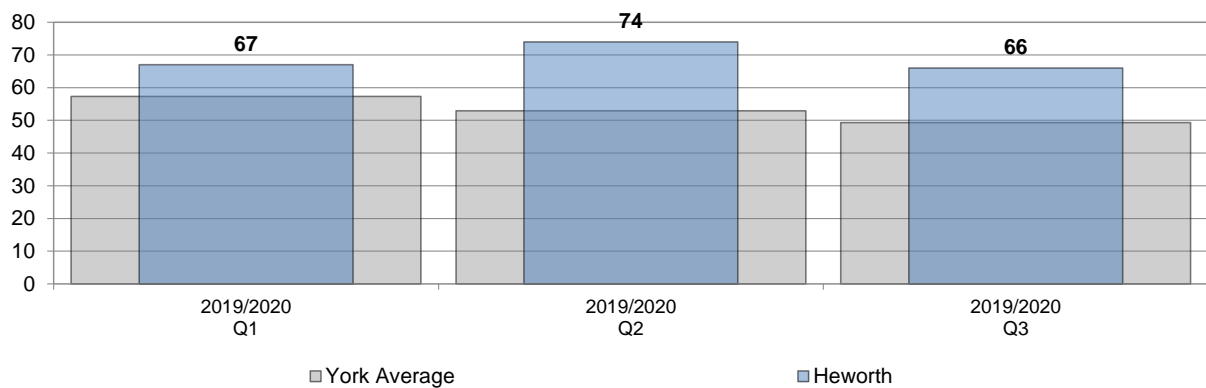**Source: Adults Social Care - 2019/2020**

Number of clients getting paid packages of care that are not residential/nursing care


	2019/2020 Q1	2019/2020 Q2	2019/2020 Q3
Heworth	137	148	145

■ York Average   ■ Heworth

Source: Adults Social Care - 2019/2020

Number of new customers requesting Adult Social Care support

|	2019/2020 Q1	2019/2020 Q2	2019/2020 Q3
Heworth	67	74	66

■ York Average   ■ Heworth

Source: Adults Social Care - 2019/2020

People supported to live independently through social services packages of care

	2017/2018 Q4	2018/2019 Q4	2019/2020 Q4
Heworth	153	156	151

■ York Average   ■ Heworth
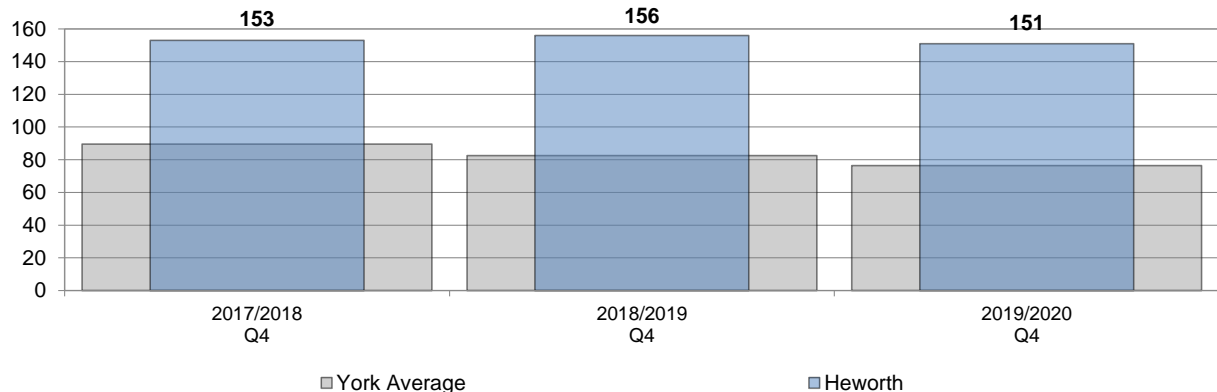
Source: Adults Social Care - 2019/2020

People supported to live independently through social services intervention

	2017/2018 Q4	2018/2019 Q4	2019/2020 Q4
Heworth	59	74	73

■ York Average   ■ Heworth
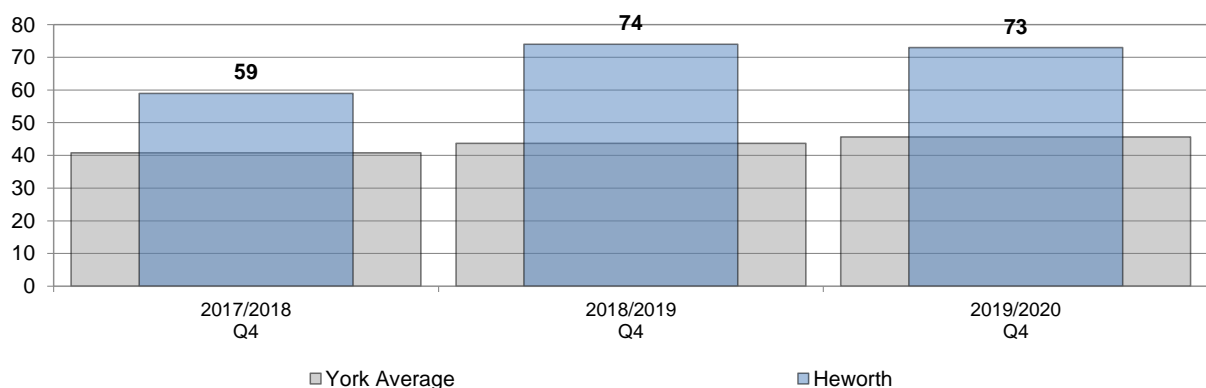
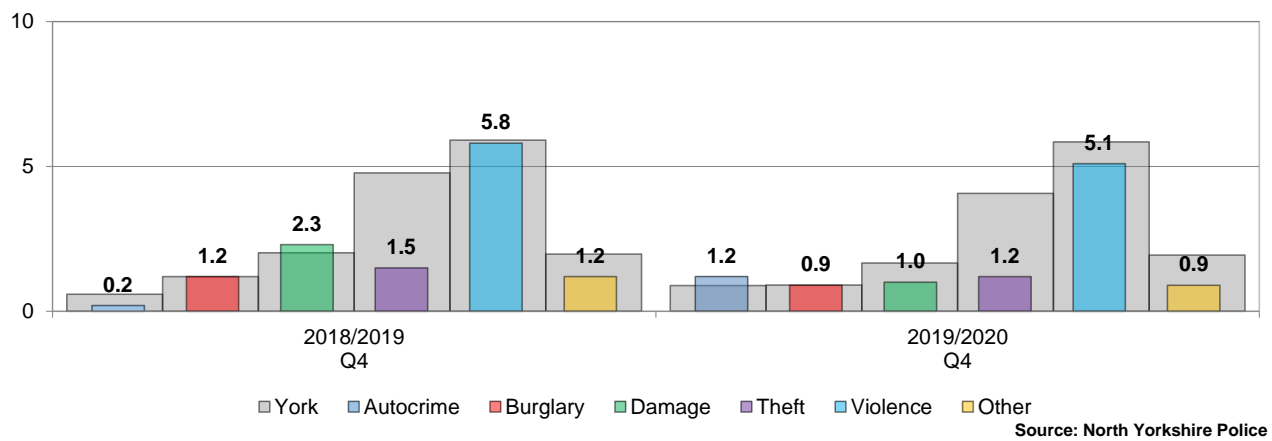**Source: Adults Social Care - 2019/2020**

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

Legend: York | All Crime | All ASB

Source: North Yorkshire Police

Crime Rate per 1,000 population

Legend: York | Autocrime | Burglary | Damage | Theft | Violence | Other

Source: North Yorkshire Police
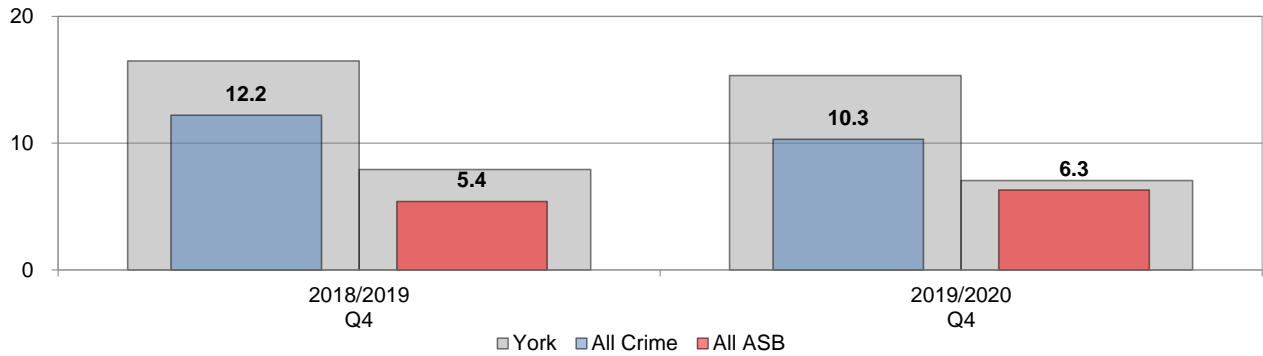
Percentage of road area that is/has

Legend: York | Heworth - 2018/2019 | 2019/2020

Source: City of York Council
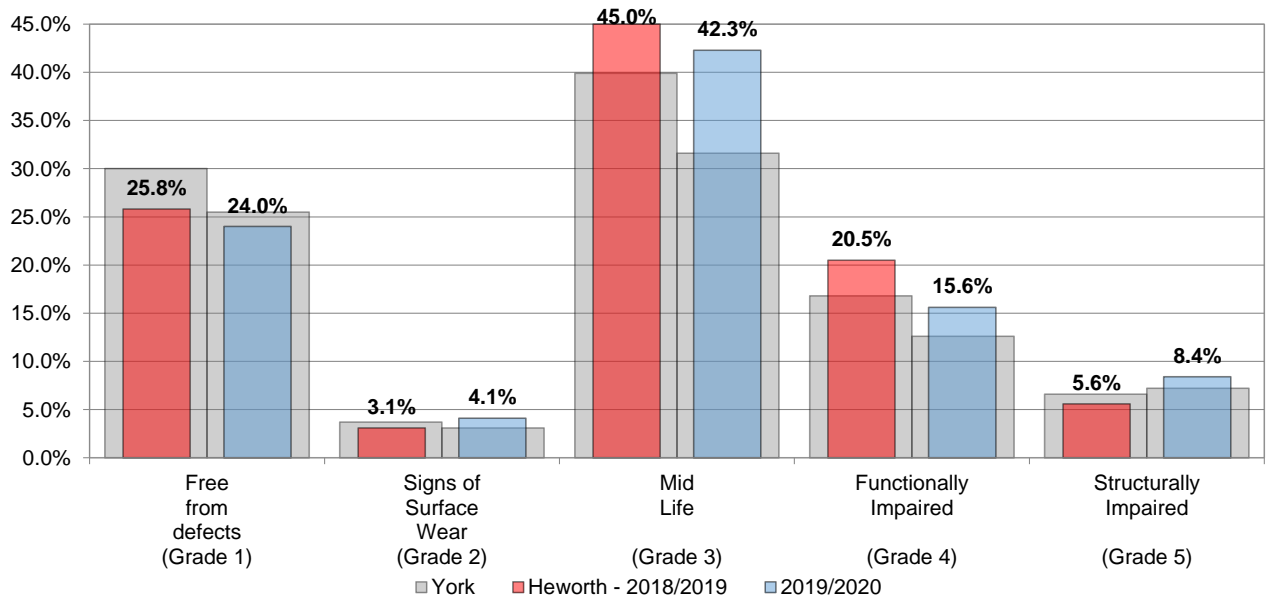
Street Cleaning - % of issues reported

Category	York (748 issues reported)	Heworth - 2019/2020 Q4 (36 issues reported)
Litter		30.6%
Faeces		47.2%
Detritus		2.8%
Glass		11.1%
Dead animal/bird		2.8%
Needles/sharps		5.6%
Flood debris		0.0%
Paint/oil		0.0%

■ York (748 issues reported)   ■ Heworth - 2019/2020 Q4 (36 issues reported)
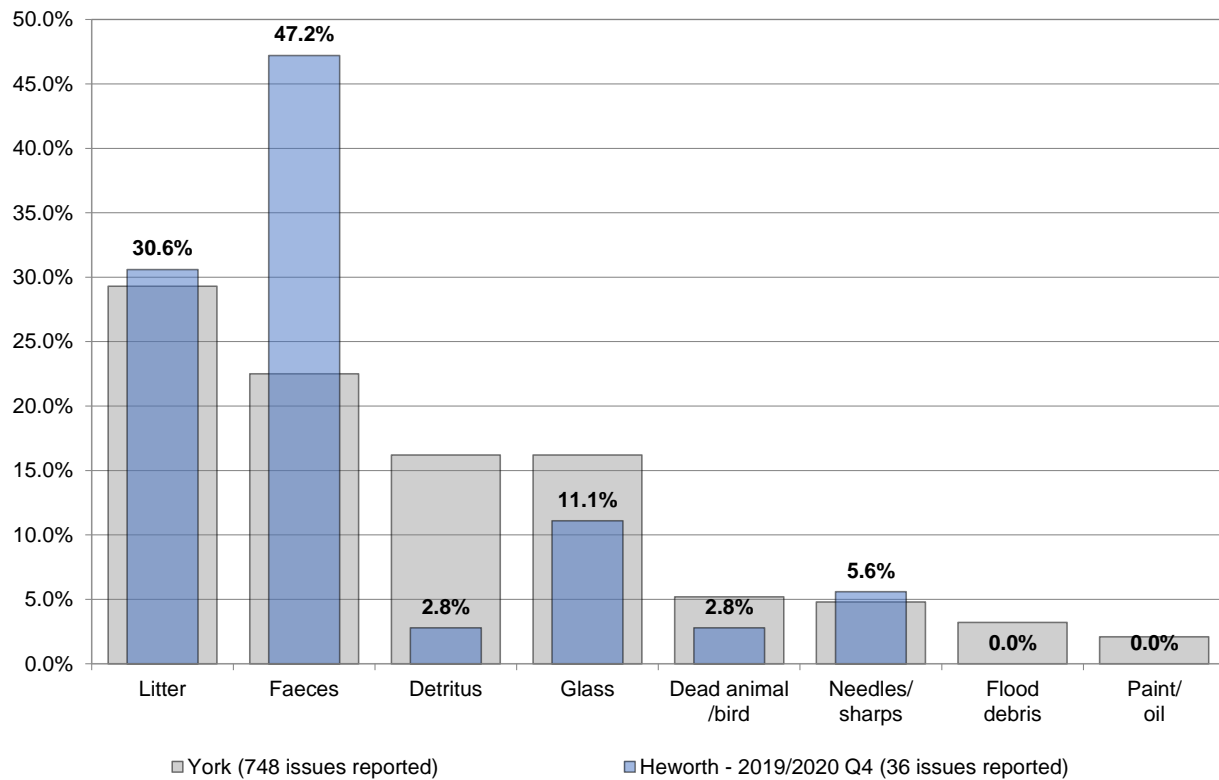
Source: City of York Council

Other Public Realm - % of issues reported

Category	Heworth - 2019/2020 Q4 (205 issues reported)
Road and Pavement	31.2%
Street Lighting	29.8%
Fly Tipping	3.9%
Water and Drainage	9.8%
Graffiti	24.9%
Abandoned Vehicles	0.0%
Litter Bins	0.5%
Dog Bins	0.0%
Salt Bins	0.0%

■ York (3,954 issues reported)   ■ Heworth - 2019/2020 Q4 (205 issues reported)
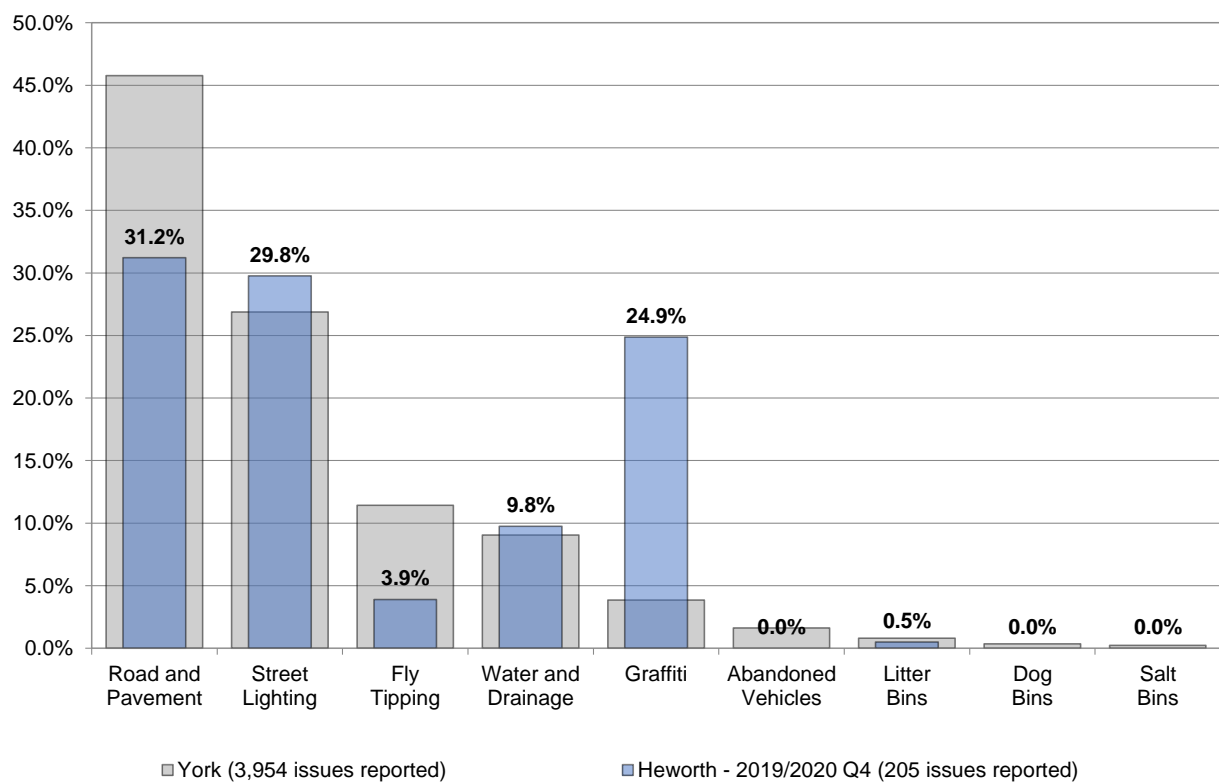
Source: City of York Council
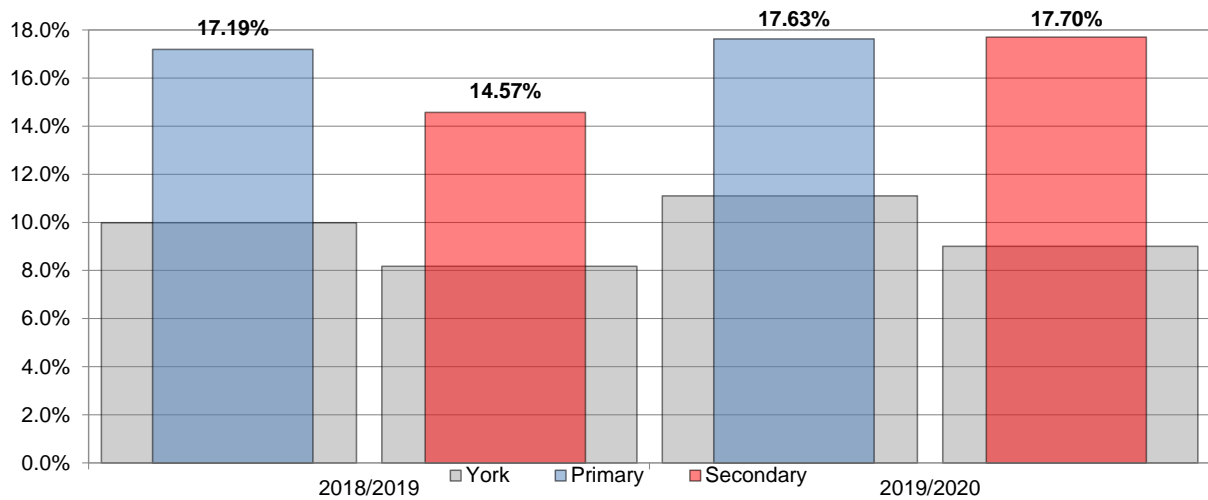
Education and Schools

The following school catchment areas are part of Heworth Ward:

Primary: Haxby Road, Hempland, Osbaldwick, Park Grove and Tang Hall.

Secondary: Archbishop Holgate's CE and Joseph Rowntree.

The following data only relates to those pupils, from this ward, who attend York Schools.

% Free School Meal pupils - (excluding subsidiary pupils)
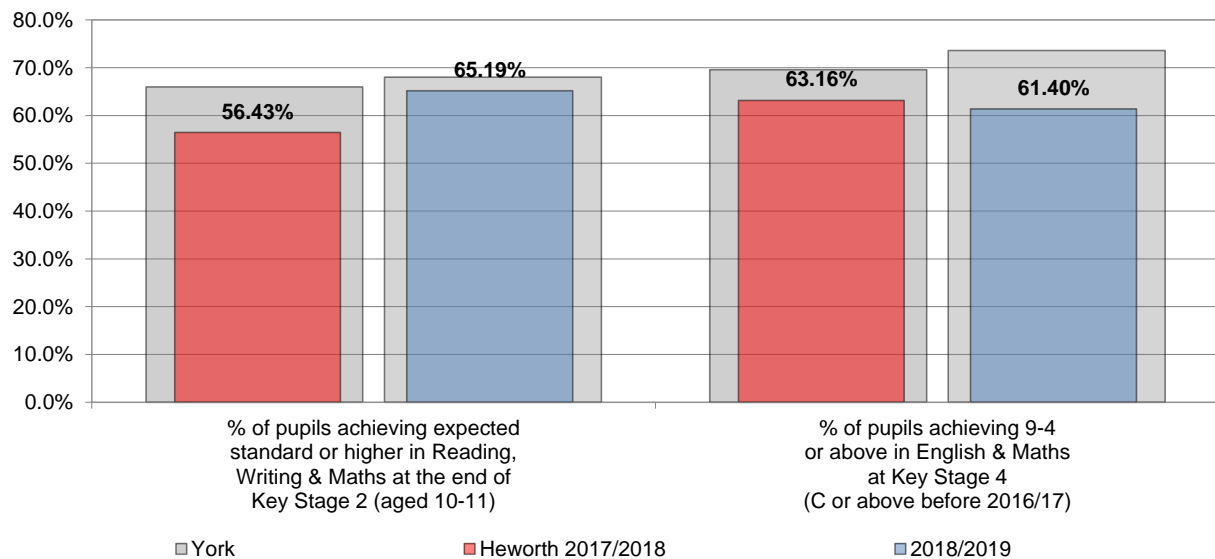

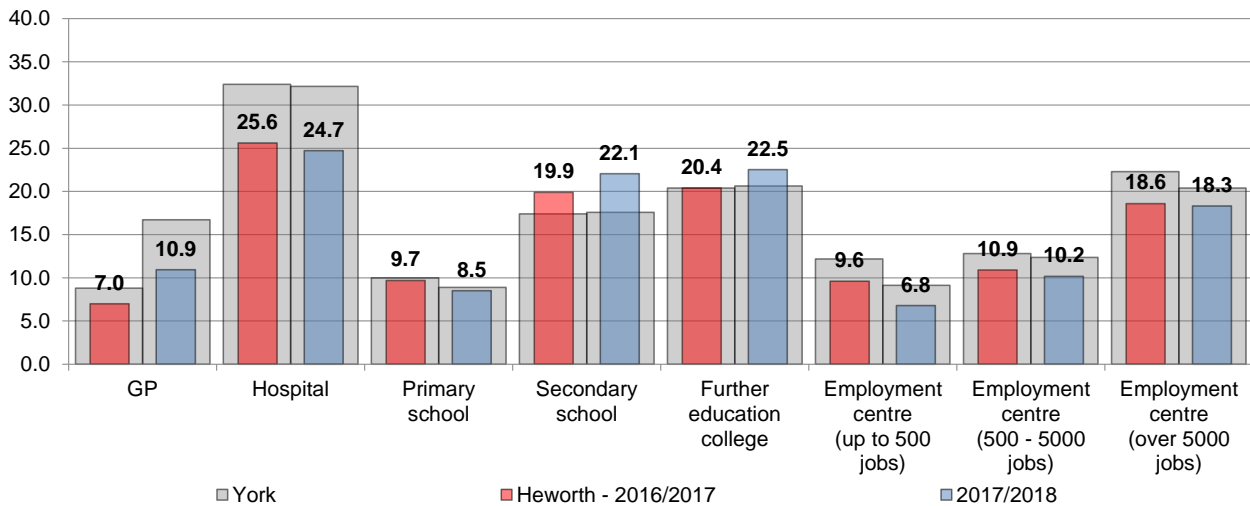| Number of Pupils	2018/2019	2019/2020
Primary	1,012	1,089
Secondary	700	723

Source: School Census - October

Educational Attainment

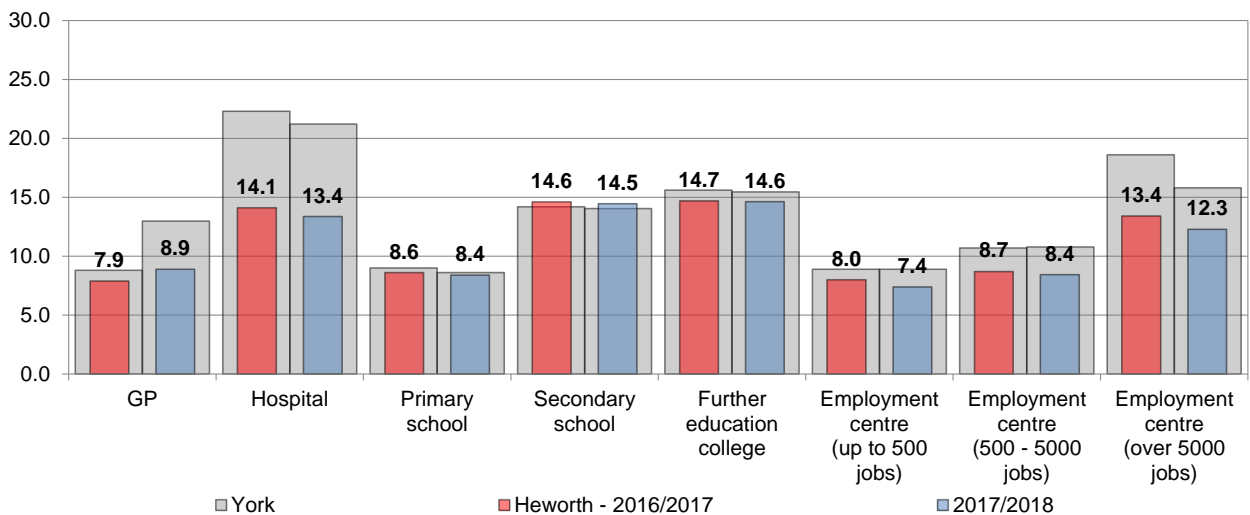Source: Department for Education - 2018/19

Access to local services

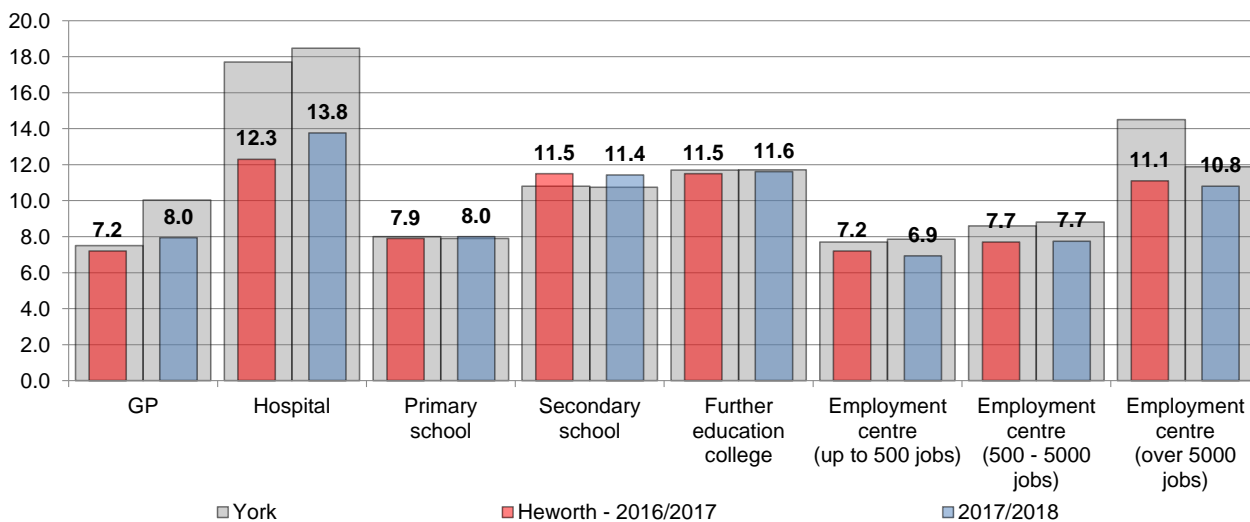## Travel time (minutes) by public transport / walking to nearest...

Service	Heworth 2016/2017	2017/2018
GP	7.0	10.9
Hospital	25.6	24.7
Primary school	9.7	8.5
Secondary school	19.9	22.1
Further education college	20.4	22.5
Employment centre (up to 500 jobs)	9.6	6.8
Employment centre (500 - 5000 jobs)	10.9	10.2
Employment centre (over 5000 jobs)	18.6	18.3

Legend: ■ York   ■ Heworth - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

Service	Heworth 2016/2017	2017/2018
GP	7.9	8.9
Hospital	14.1	13.4
Primary school	8.6	8.4
Secondary school	14.6	14.5
Further education college	14.7	14.6
Employment centre (up to 500 jobs)	8.0	7.4
Employment centre (500 - 5000 jobs)	8.7	8.4
Employment centre (over 5000 jobs)	13.4	12.3

Legend: ■ York   ■ Heworth - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

Service	Heworth 2016/2017	2017/2018
GP	7.2	8.0
Hospital	12.3	13.8
Primary school	7.9	8.0
Secondary school	11.5	11.4
Further education college	11.5	11.6
Employment centre (up to 500 jobs)	7.2	6.9
Employment centre (500 - 5000 jobs)	7.7	7.7
Employment centre (over 5000 jobs)	11.1	10.8

Legend: ■ York   ■ Heworth - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Heworth	York	Summary
Average download speed (Mb/s)	62.61	56.10	faster than the York average
Superfast broadband availability	96.53%	93.81%	better than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.00%	0.04%	lower than the York average
slower speeds (under 10 Mb/s)	1.80%	0.64%	higher than the York average
superfast speeds (over 30 Mb/s)	94.76%	93.06%	higher than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2019/2020. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
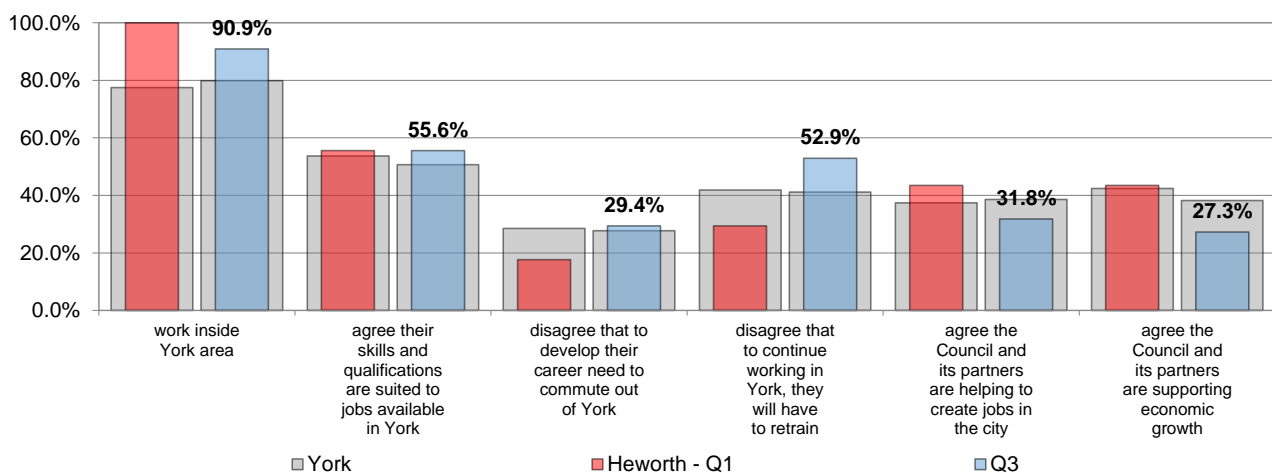
NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

	Hate crime	Noisy neighbours or loud parties	People hanging around on the streets	Rubbish or litter lying around	Vandalism, graffiti and other deliberate damage to property or vehicles	People using or dealing drugs	People being drunk or rowdy in public places	Abandoned or burnt out cars
	81.8%	72.7%	77.3%	40.9%	54.6%	45.5%	50.0%	77.3%

Legend: ■ York   ■ Heworth - Q1   ■ Q3

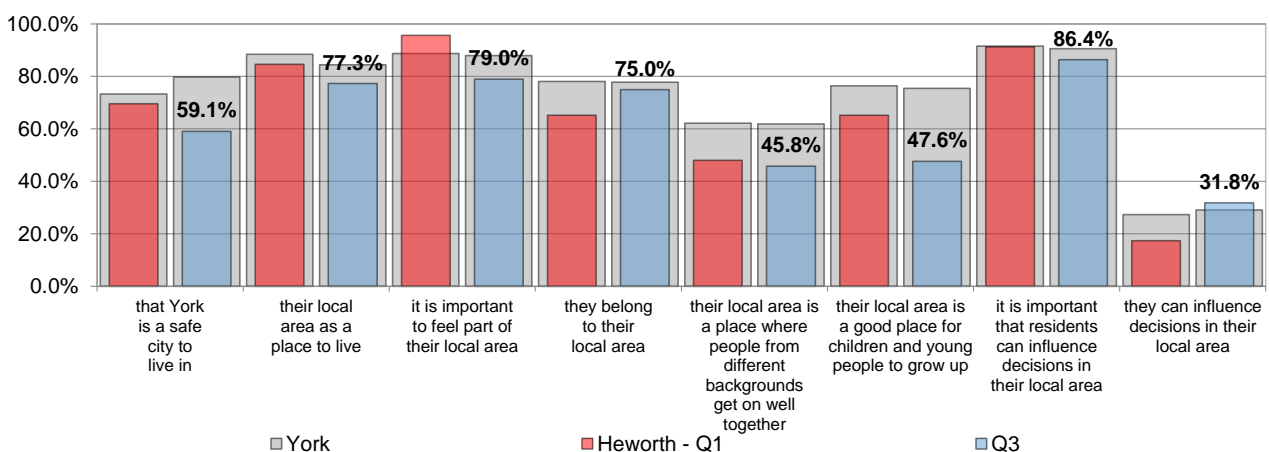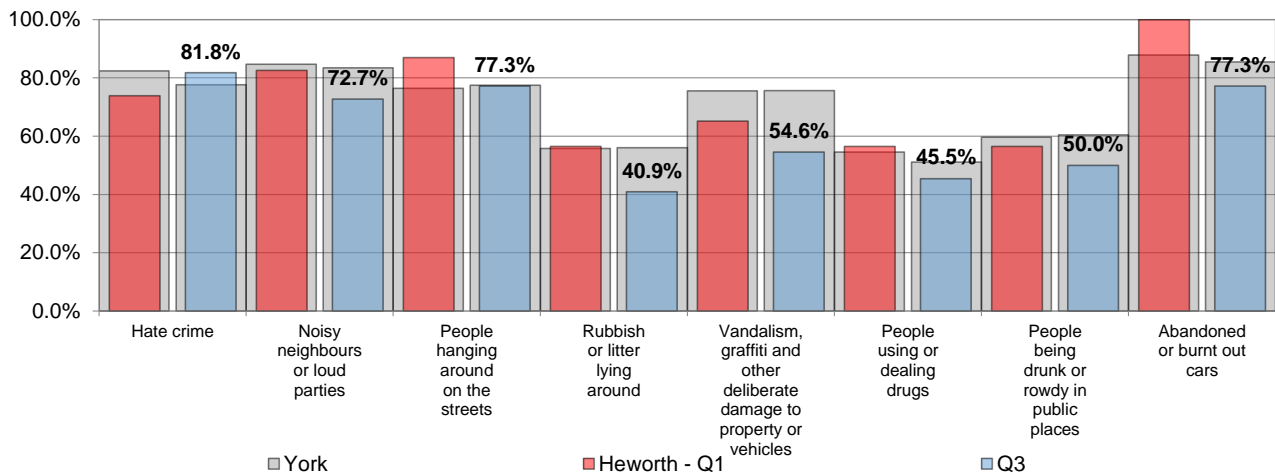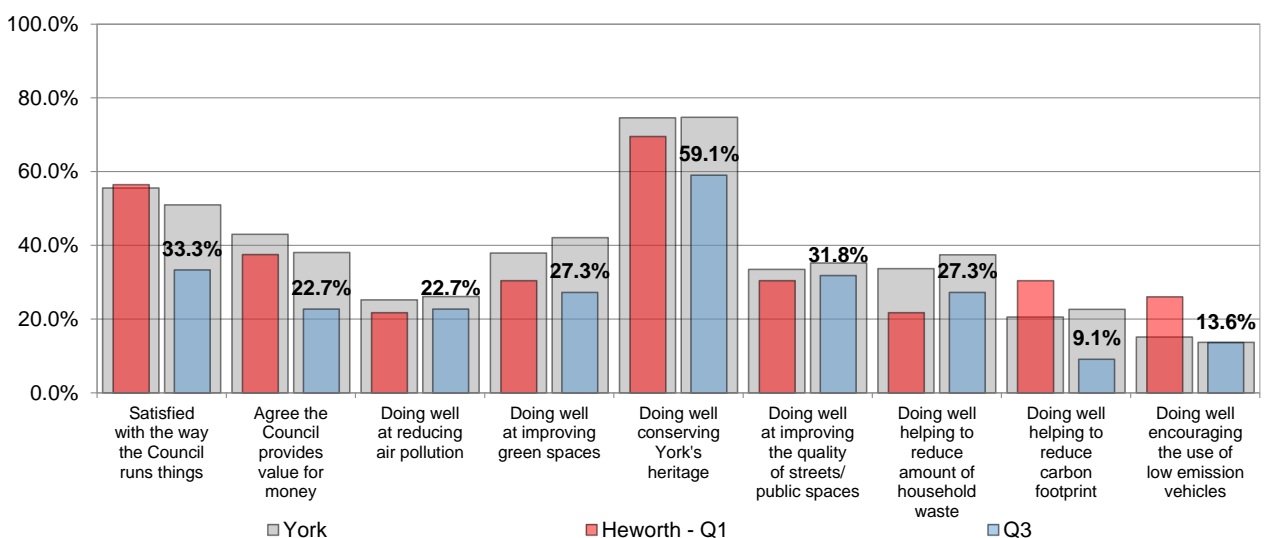NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

	Satisfied with the way the Council runs things	Agree the Council provides value for money	Doing well at reducing air pollution	Doing well at improving green spaces	Doing well conserving York's heritage	Doing well at improving the quality of streets/ public spaces	Doing well helping to reduce amount of household waste	Doing well helping to reduce carbon footprint	Doing well encouraging the use of low emission vehicles
	33.3%	22.7%	22.7%	27.3%	59.1%	31.8%	27.3%	9.1%	13.6%

Legend: ■ York   ■ Heworth - Q1   ■ Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

York Council house tenants satisfied with / agree that...

	the way their landlord deals with repairs and maintenance generally	the overall quality of their home	their neighbourhood as a place to live	the overall service provided by their landlord	staff were helpful (last contact with landlord)
2017/2018	78.7%	81.0%	81.9%	86.8%	86.0%
2018/2019	79.8%	81.6%	81.8%	83.8%	84.2%
2019/2020	79.2%	77.1%	78.7%	82.7%	82.7%

Legend: ■ 2017/2018   ■ 2018/2019   ■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

Chart showing satisfaction percentages for 2017/2018, 2018/2019, 2019/2020:

- the way their landlord deals with complaints: 60.3%, —, 52.7%
- their rent provides value for money: 84.5%, —, 83.9%
- their landlord treats them fairly and with respect: 84.9%, —, 81.7%
- their landlord listens to their views and acts on them: 73.3%, —, 70.0%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants say is a major problem in their neighbourhood...

- abandoned or burnt out vehicles: 0.8%, —, 0.9%
- car parking: 31.0%, 30.x%, 31.8%
- disruptive children/teenagers: 11.6%, —, 10.4%
- dog fouling /dog mess: 21.8%, 24.x%, 19.2%
- drug use or dealing: 15.7%, 19.x%, 20.3%
- drunk or rowdy behaviour: 12.1%, 16.x%, 15.4%
- noise from traffic: 6.7%, 9.x%, 7.0%
- noisy neighbours: 11.4%, 14.x%, 15.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

- people damaging your property: 6.2%, —, 2.8%
- problems with pets & animals: 4.6%, 7.x%, 4.5%
- racial or other harassment: 2.9%, —, 4.1%
- rubbish or litter: 12.8%, 14.x%, 12.1%
- vandalism or graffiti: 3.7%, —, 4.1%
- other crime: 4.9%, —, 4.4%
- conditions of roads/ pavements: 16.3%, 24.x%, 21.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

Experian Groups

J Rental Hubs

Aged 18-35, private renting, singles and sharers, urban locations, young neighbourhoods.

M Family Basics

Families with children, aged 25 to 40, limited resources, some own low cost homes, some rent from social landlords.

H Aspiring Homemakers

Younger households, full-time employment, private suburbs, affordable housing costs, starter salaries.

D Domestic Success

Families with children, upmarket suburban homes, owned with a mortgage, 3 or 4 bedrooms, high internet use.

N Vintage Value

Elderly, living alone, low income, small houses and flats, need support.

F Senior Security

Elderly singles and couples, homeowners, comfortable homes, additional pensions above state, don't like new technology.

L Transient Renters

Private renters, low length of residence, low cost housing, singles and sharers, older terraces.

Experian Types

J42 Learners & Earners

Students among local residents, close proximity to universities, cosmopolitan atmosphere, often terraces, two-thirds rent privately.

M56 Solid Economy

Families with children, renting from social landlord, pockets of social housing, lower wage service roles, relatively stable finances.

M55 Families with Needs

Cohabiting couples & singles with kids, areas with high unemployment, low household income, small socially rented terraces and semis, moves tend to be within local community.

D17 Thriving Independence

Singles and cohabitees 36+, family neighbourhoods, middle managers, large outstanding mortgage, comfortable income.

I39 Ageing Access

Average age 63, often living alone, most are homeowners, modest income, 1 or 2 bed flats and terraces.

J40 Career Builders

Most aged 26-35, singles and cohabiting couples, good incomes from career jobs, rent /own nice apartments, pleasant neighbourhoods.

O63 Streetwise Singles

Singles and sharers, low cost social flats, 1 or 2 bedrooms, urban and fringe locations, routine occupations.

H35 Primary Ambitions

Cohabiting couples with children, aged 26-45, good household incomes, own with a mortgage, 2 or 3 bedroom terraces or semis.

D14 Cafés and Catchments

Professional couples with kids, good income, pleasant family homes, attractive city suburbs, proximity to jobs and entertainment.

L50 Renting a Room

Singles and homesharers, short term private renters, low rent accommodation, often victorian terraces, most likely to get a lift to work.