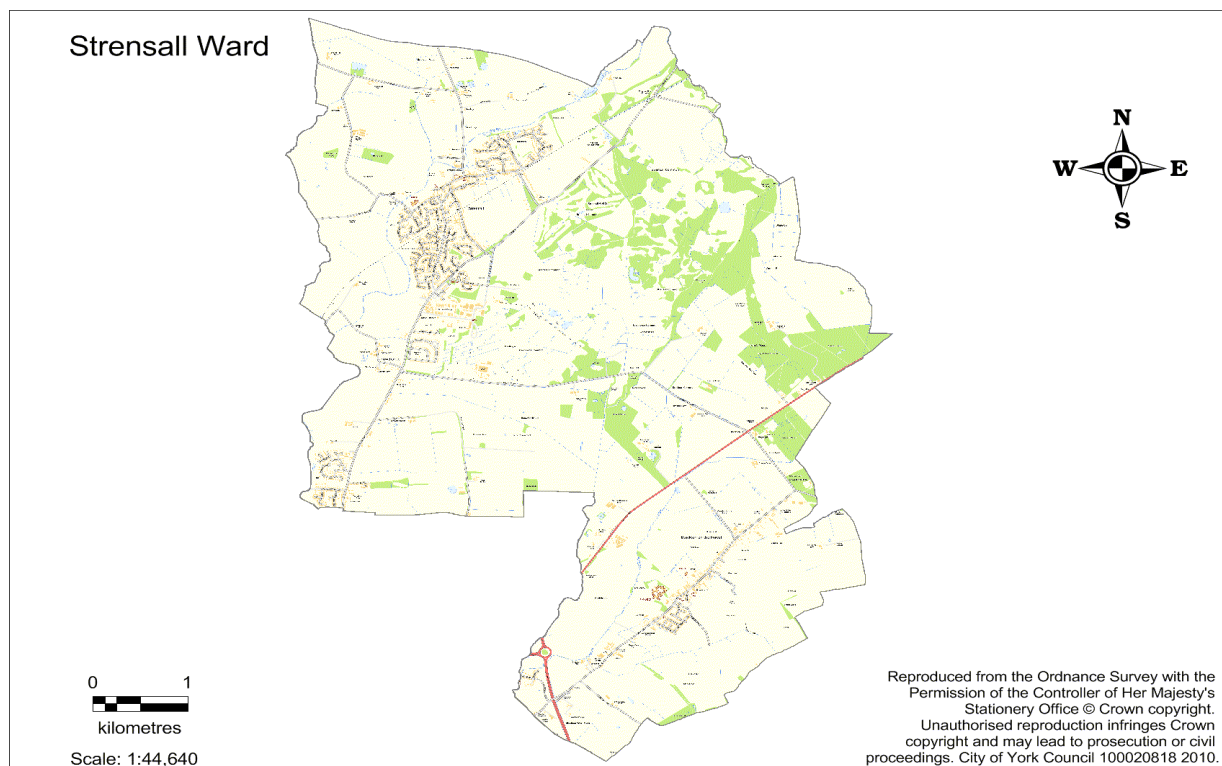## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/16).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 10.0% of children are in child poverty (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 1.3% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)
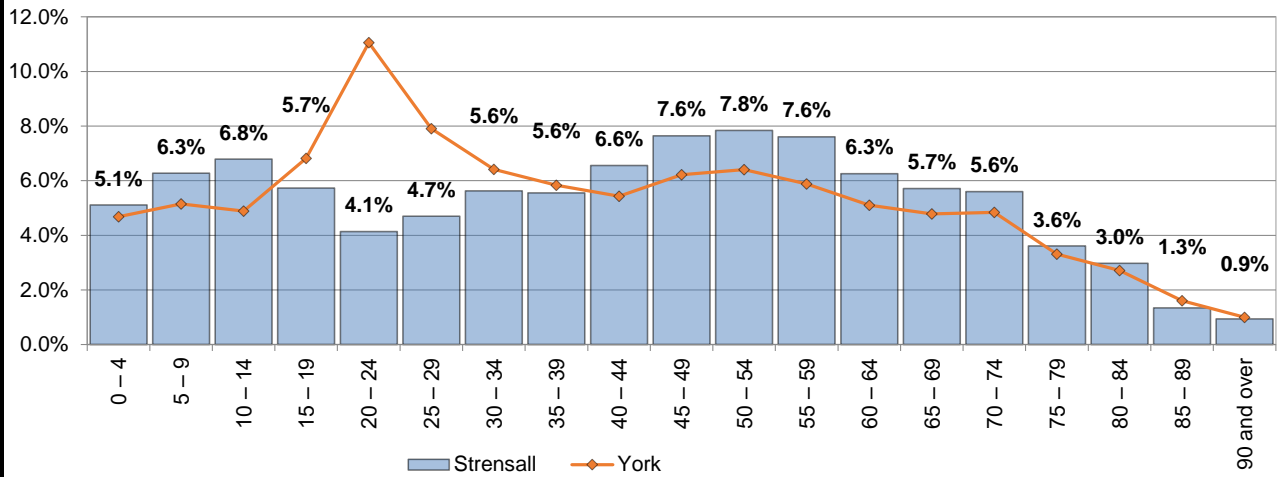

Strensall Ward

0   1
kilometres
Scale: 1:44,640

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Ward Summary

• Strensall has 8,318 residents with 3.0% from a black and minority ethnic community group. 86.4% are in good health, with 13.4% stating that they have some limitation in day to day activities.

• £668.59 was the Average Net Weekly Household Income in 2017/18 (£642.63 in 2015/16).

• 80% own their own home, either outright or with a mortgage, 13% are private renters and 6% are social tenants. There are no Council Houses in this ward.

• 75.2% of residents have a Level 1 - 4 qualification, of which 63.1% are, at least, qualified to Level 2, but 16.3% have no qualifications at all.

• 3.0% of children are in child poverty (3.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 6.1% of households in fuel poverty.

• 0.8% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Strensall Ward	Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
				Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy				Above or below the average ± 10%		**Pages 8 - 9**	
Universal Credit (out of work) claimants	**0.80%**	0.24%	2.70%	1.25%	●		●	
Residents who agree the council and its partners are helping to create jobs in the city	**31.25%**	72.73%	21.43%	39.50%		◆		◆
Residents who agree their skills and qualifications are suited to jobs available in York	**54.55%**	83.33%	36.36%	52.40%				
Business Startups:							
Number (YTD)	**42.0**	130.0	13.0	46.8		◆		
per 10,000 working age population (YTD)	**83.6**	140.9	22.4	77.8				
Poverty						**Page 10**	
Fuel poverty (households)	**6.09%**	6.00%	15.57%	8.71%	●		●	
Child poverty	**3.00%**	1.90%	20.20%	8.78%	●		●	
Health and Wellbeing						**Pages 12 - 15**	
Reception year obesity	**9.80%**	5.00%	14.50%	8.54%		◆		
Year 6 obesity	**12.60%**	8.00%	22.40%	15.21%	●			
Male life expectancy	**80.4**	86.6	76.5	80.5				
Female life expectancy	**83.9**	88.5	80.6	83.7				
Emergency hospital admissions for children (per 1,000 population)	**191.1**	138.9	209.6	174.8				◆
% with limiting long term illness or disability	**13.40%**	10.20%	21.10%	15.50%	●		●	
% of obese adults	**25.00%**	14.60%	28.70%	22.68%		◆		◆
Elective hospital admissions	**101.0**	76.0	116.5	99.8				
Emergency hospital admissions	**93.3**	80.6	127.3	99.2				
Emergency hospital admissions for injuries resulting from a fall (over 65)	**21.4**	15.5	37.9	25.8	●			
Adult Social Care						**Pages 16 - 17**	
Social Isolation	**1.7**	1.3	2.6	2.0	●		●	
Homecare hours (weekly average)	**9.8**	6.0	13.3	9.5				
Homecare clients (per 1,000 population)	**3.8**	1.5	11.0	4.8	●			
Clients getting paid packages of care that are not residential/nursing care	**46.0**	180.0	12.0	71.1				
New customers requesting Adult Social Care support	**21.0**	95.0	10.0	42.1				
People supported to live independently through social services: packages of care	**48.0**	178.0	17.0	73.0				
intervention	**28.0**	105.0	9.0	44.0				

Key: ● Good performance   ◆ Area of concern

	This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.							
					Performance (latest data)			
Ward		Best Ward in York	Worst Ward in York	York Ward Average	Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm								**Page 18 - 19**
Crime (per 1,000 population)	**6.0**	3.6	47.0	13.1	●			
ASB (per 1,000 population)	**3.1**	1.9	21.8	6.0	●			
Residents who think that hate crime is not a problem in their local area	**93.75%**	100.00%	60.00%	78.47%	●		●	
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**92.86%**	100.00%	54.55%	79.19%	●		●	
Street cleaning - Number of issues reported - Litter	**0.0**	N/A	N/A	10.4				
Street cleaning - Number of issues reported - Faeces	**4.0**	N/A	N/A	8.0				
% of road area that is Free From Defects (Grade 1)	**26.70%**	44.46%	11.66%	24.62%				
% of road area that is Structurally Impaired (Grade 5)	**10.21%**	2.59%	10.21%	7.37%		◆		◆
Schools and Educational Attainment								**Page 20**
Primary school pupils claiming Free School Meals	**3.69%**	N/A	N/A	9.72%				
Secondary school pupils claiming Free School Meals	**3.30%**	N/A	N/A	8.58%				
Key Stage 2 Attainment	**66.67%**	89.29%	50.68%	69.13%				
Key Stage 4 Attainment	**78.26%**	100.00%	59.68%	75.83%				
Travel time (in minutes) by public transport / walking to nearest...								**Page 21**
GP	**14.3**	8.2	29.1	17.6	●			
Hospital	**40.8**	12.9	58.9	34.8		◆		
Primary school	**13.0**	6.3	13.0	9.1		◆		◆
Secondary school	**26.1**	9.1	33.4	18.8		◆		◆
Broadband coverage and speeds								**Page 22**
Average download speed (Mb/s)	**38.4**	76.8	32.1	54.6		◆		◆
Superfast availability	**91.21%**	100.00%	79.36%	94.34%				
Resident Engagement								**Pages 22 - 23**
Residents satisfied with their local area as a place to live	**82.35%**	100.00%	60.00%	84.95%				
Residents who agree that they belong to their local area	**93.33%**	95.83%	63.64%	78.36%	●		●	
Residents agree their local area is a good place for children and young people to grow up	**87.50%**	100.00%	46.67%	76.98%	●			
Residents who agree that they can influence decisions in their local area	**25.00%**	50.00%	6.67%	28.21%		◆		
Key: ● Good performance ◆ Area of concern								

Further information about the ward is available at: Strensall Ward

Population by Age

Age	Strensall
0 – 4	5.1%
5 – 9	6.3%
10 – 14	6.8%
15 – 19	5.7%
20 – 24	4.1%
25 – 29	4.7%
30 – 34	5.6%
35 – 39	5.6%
40 – 44	6.6%
45 – 49	7.6%
50 – 54	7.8%
55 – 59	7.6%
60 – 64	6.3%
65 – 69	5.7%
70 – 74	5.6%
75 – 79	3.6%
80 – 84	3.0%
85 – 89	1.3%
90 and over	0.9%

Legend: Strensall, York

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

Male: 48.9%
Female: 51.2%

Legend: York, Strensall
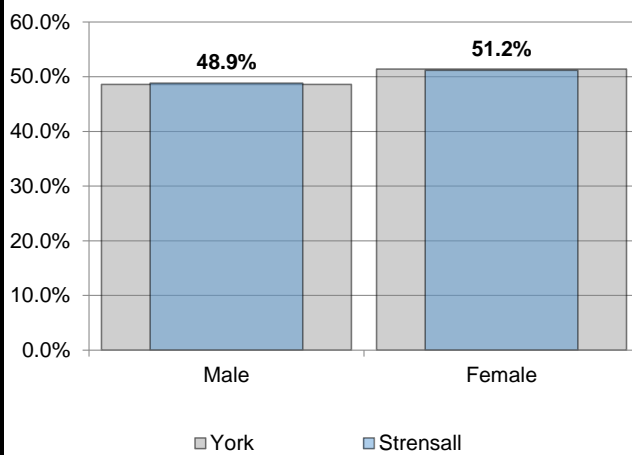
Source: Census 2011

Marital Status

Status	Value
Single	18.4%
Married	48.9%
Separated	0.2%
Divorced	1.4%
Widowed	6.4%

Legend: York, Strensall
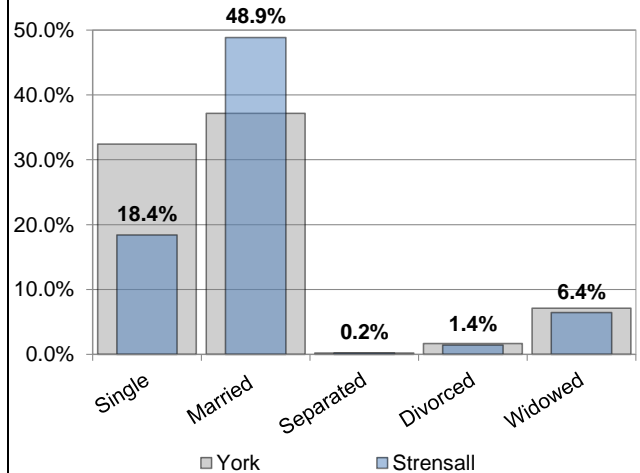
Source: Census 2011

Ethnicity

- White British: 95.1%
- BME Community: 3.0%
- White Other: 1.8%

Legend: White British, BME Community, White Other
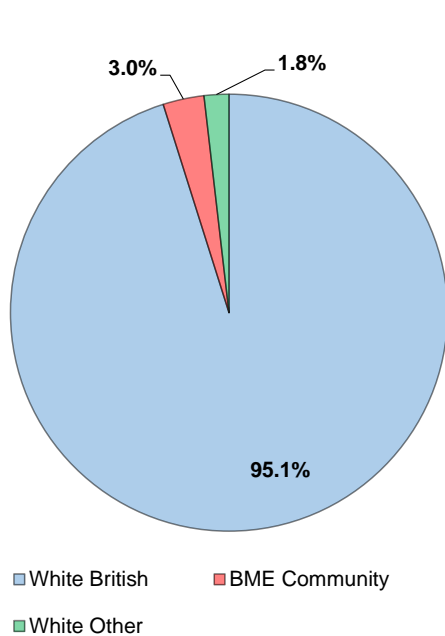
BME Community
(does not include White British or White Other)

Group	Strensall
Mixed/ Multiple Ethnic Group	0.7%
Asian/Asian British	1.6%
Black/ African/ Caribbean/ Black British	0.6%
Other Ethnic Group	0.2%

Legend: York, Strensall: Ethnicity
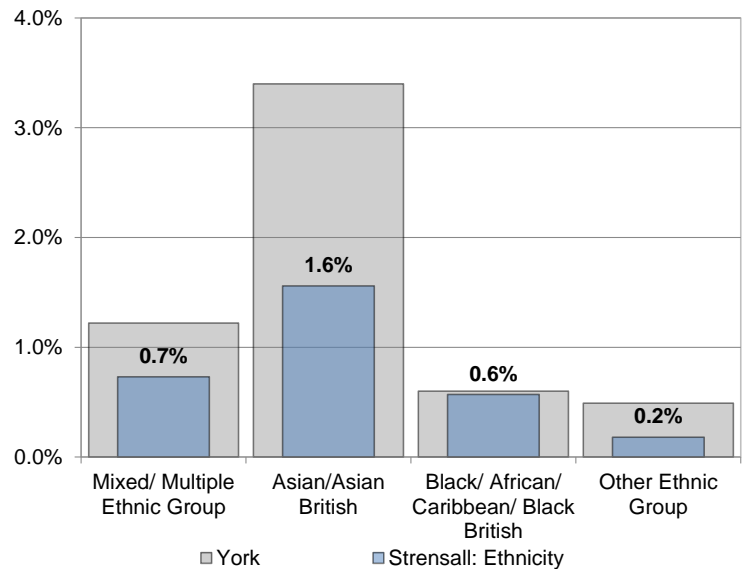
Source: Census 2011

Religion

Other Religions

Christian 67.7%
None 22.4%
Not stated 8.1%
Other Religions 1.8%
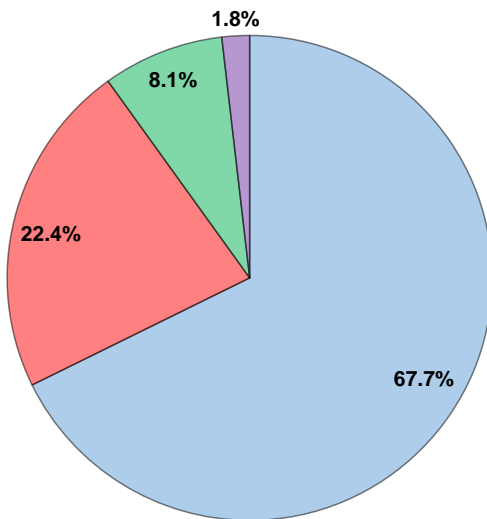
Legend:
- Christian
- None
- Not stated
- Other Religions

Other Religions bar chart (York / Strensall):
- Buddhist: 0.4%
- Hindu: 0.5%
- Jewish: 0.1%
- Muslim: 0.6%
- Sikh: 0.1%
- Other: 0.2%
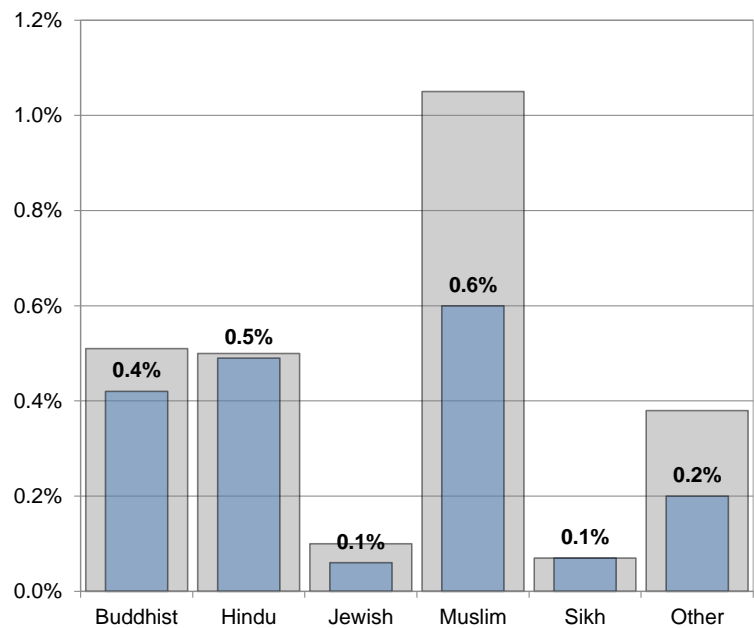
Legend: York, Strensall

Source: Census 2011

Hours Worked

- 15 hours or less: 10.5%
- 16 - 30 hours: 19.7%
- 31 - 48 hours: 55.2%
- 49 or more hours: 14.5%
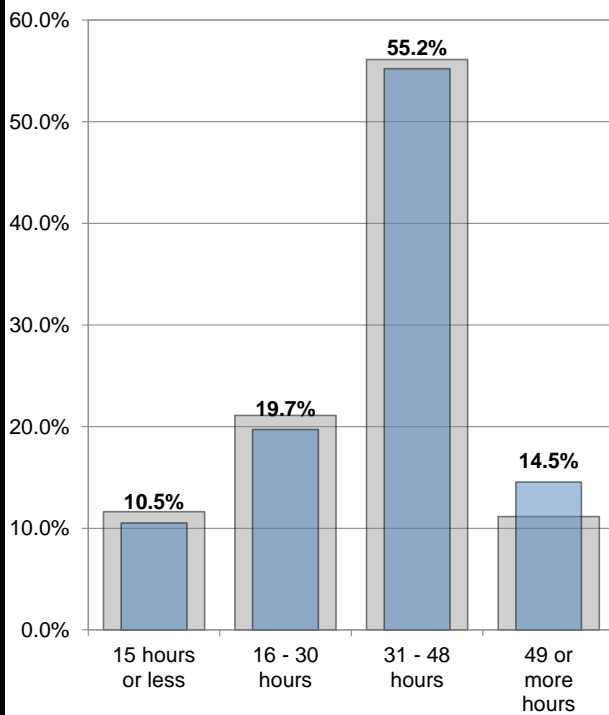
Legend: York, Strensall

Source: Census 2011

Qualifications

- None: 16.3%
- Level 1: 12.1%
- Level 2: 17.2%
- Level 3: 13.1%
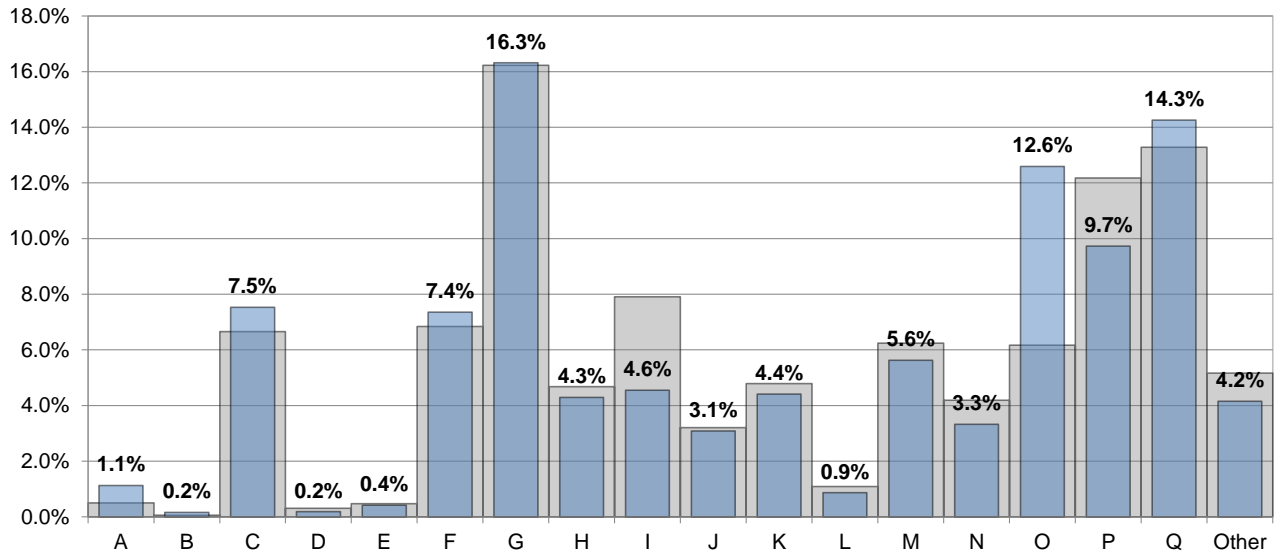- Level 4: 32.9%
- Other: 3.6%
- Apprenticeship: 4.9%
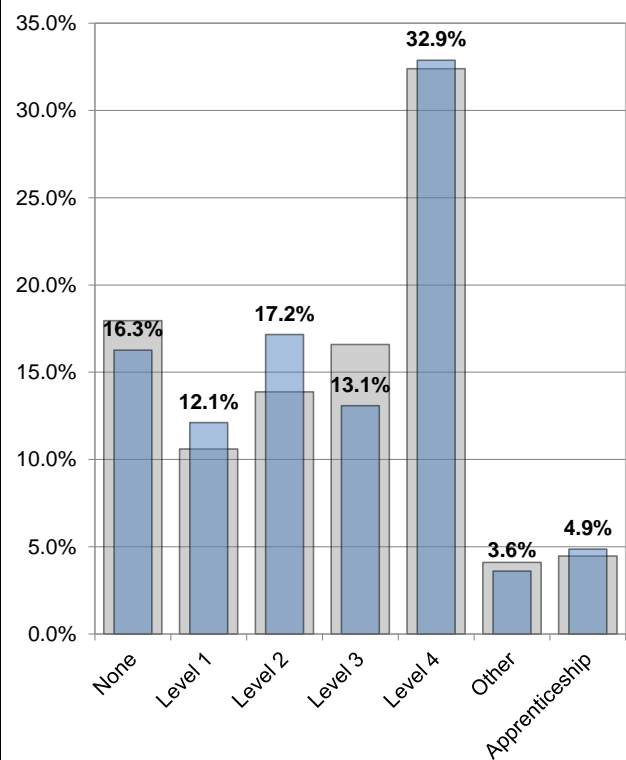
Legend: York, Strensall

Source: Census 2011

Industry

A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction
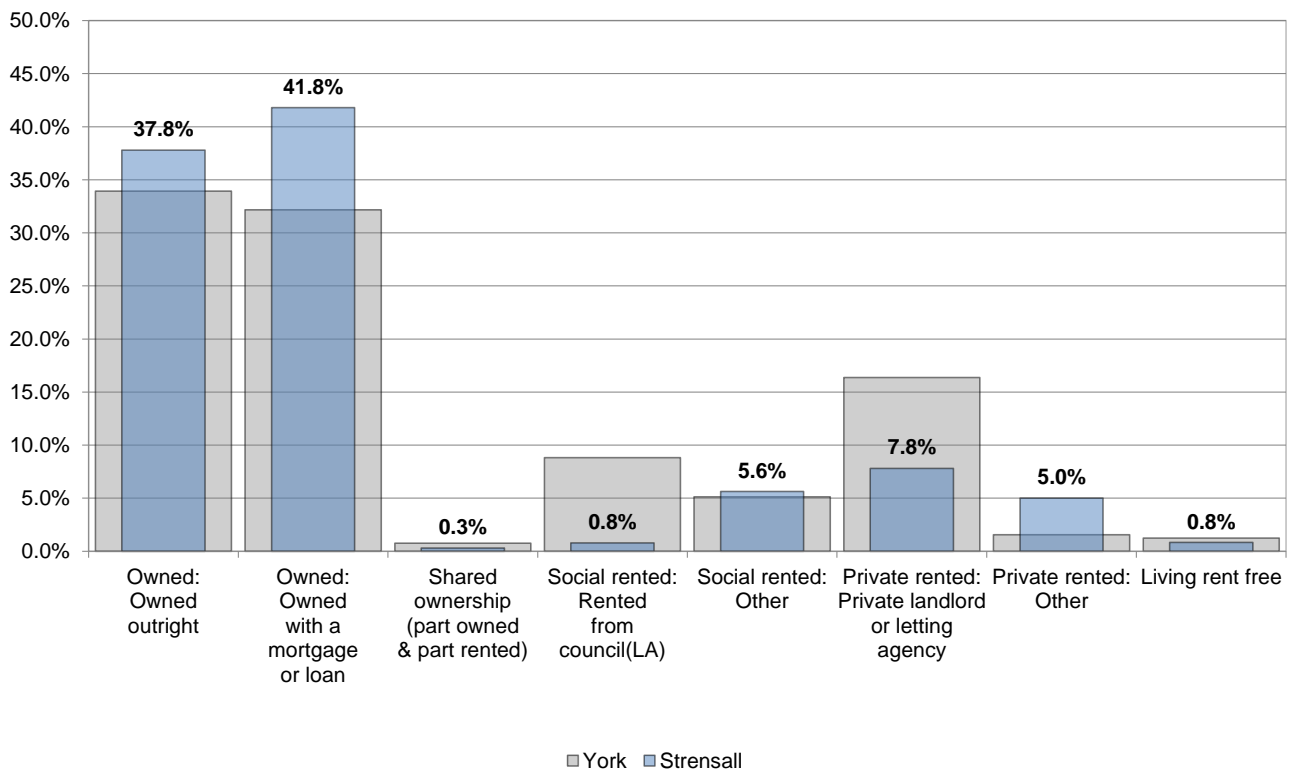
G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities

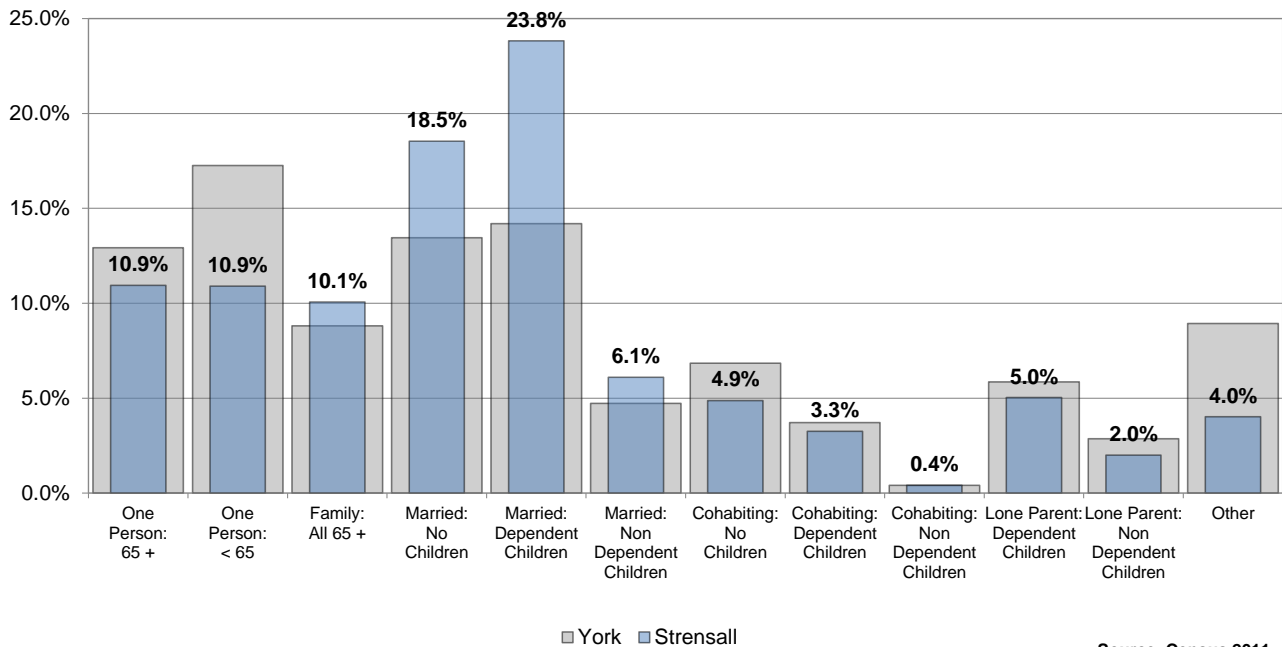■ York ■ Strensall

Source: Census 2011
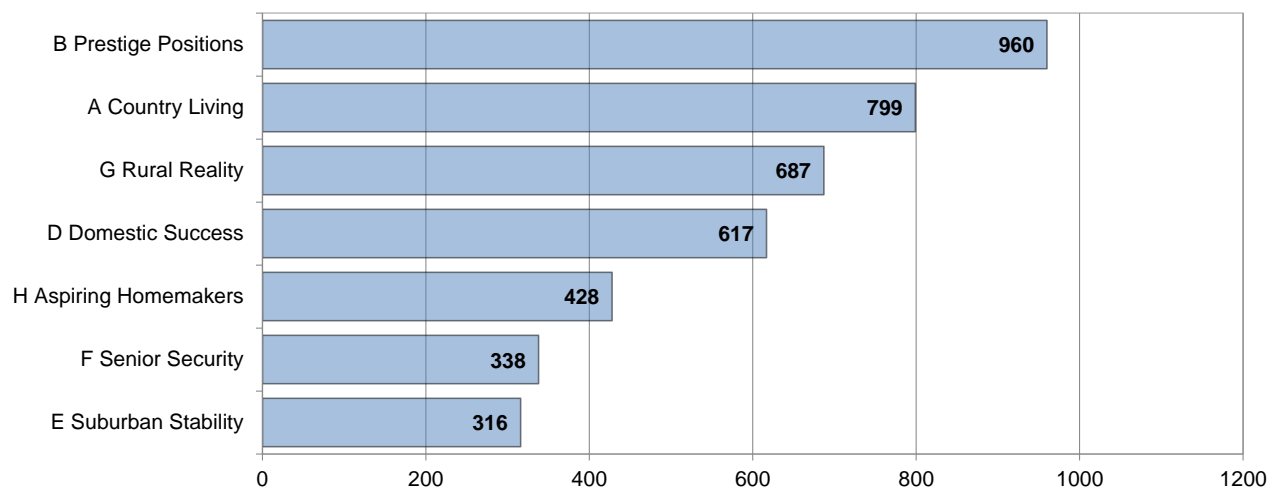
Tenure

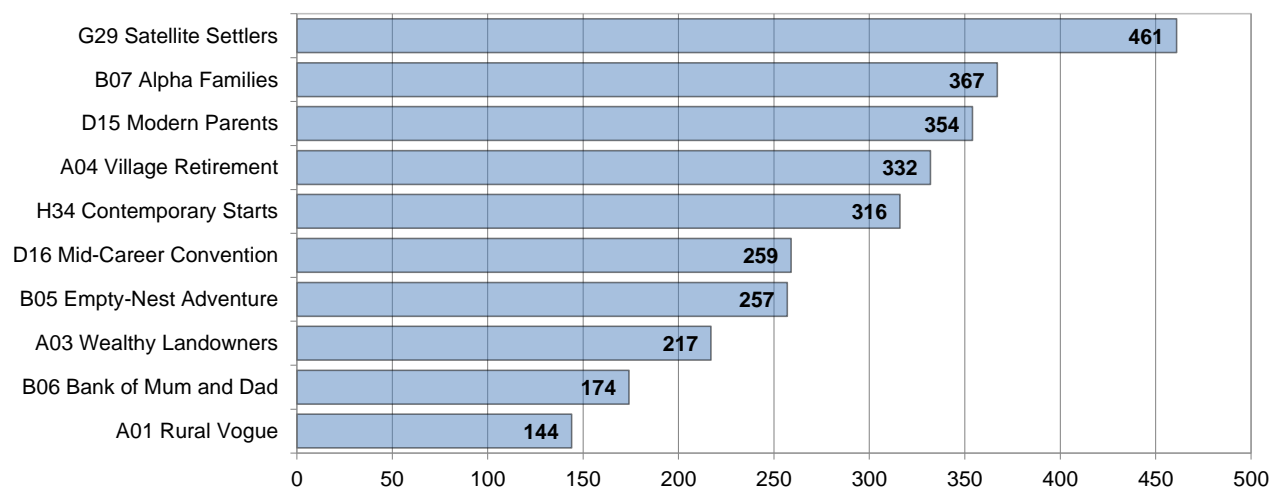■ York ■ Strensall

Source: Census 2011

Household Composition

	York	Strensall
One Person: 65 +		10.9%
One Person: < 65		10.9%
Family: All 65 +		10.1%
Married: No Children		18.5%
Married: Dependent Children		23.8%
Married: Non Dependent Children		6.1%
Cohabiting: No Children		4.9%
Cohabiting: Dependent Children		3.3%
Cohabiting: Non Dependent Children		0.4%
Lone Parent: Dependent Children		5.0%
Lone Parent: Non Dependent Children		2.0%
Other		4.0%

■ York ■ Strensall

Source: Census 2011

Household Types

Experian Groups (2019)

Group	Value
B Prestige Positions	960
A Country Living	799
G Rural Reality	687
D Domestic Success	617
H Aspiring Homemakers	428
F Senior Security	338
E Suburban Stability	316

Experian Types (2019)

Type	Value
G29 Satellite Settlers	461
B07 Alpha Families	367
D15 Modern Parents	354
A04 Village Retirement	332
H34 Contemporary Starts	316
D16 Mid-Career Convention	259
B05 Empty-Nest Adventure	257
A03 Wealthy Landowners	217
B06 Bank of Mum and Dad	174
A01 Rural Vogue	144

Benefit Claimant Numbers
Working age Population (16-64)

Source: Department for Work and Pensions (DWP)
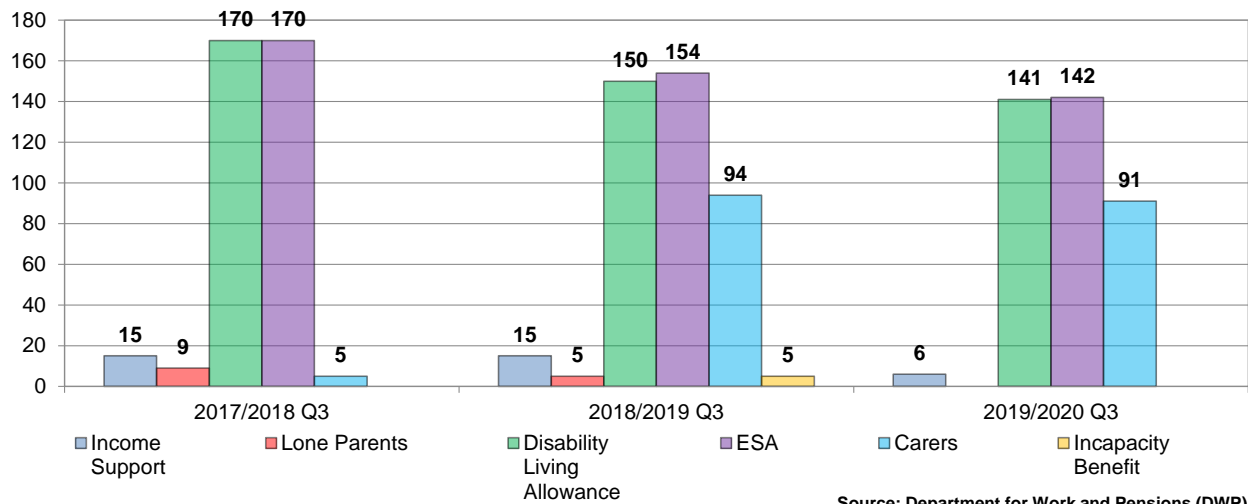
Benefit Claimant Rate
Working age Population (16-64)

Q3 2019/2020

York

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate
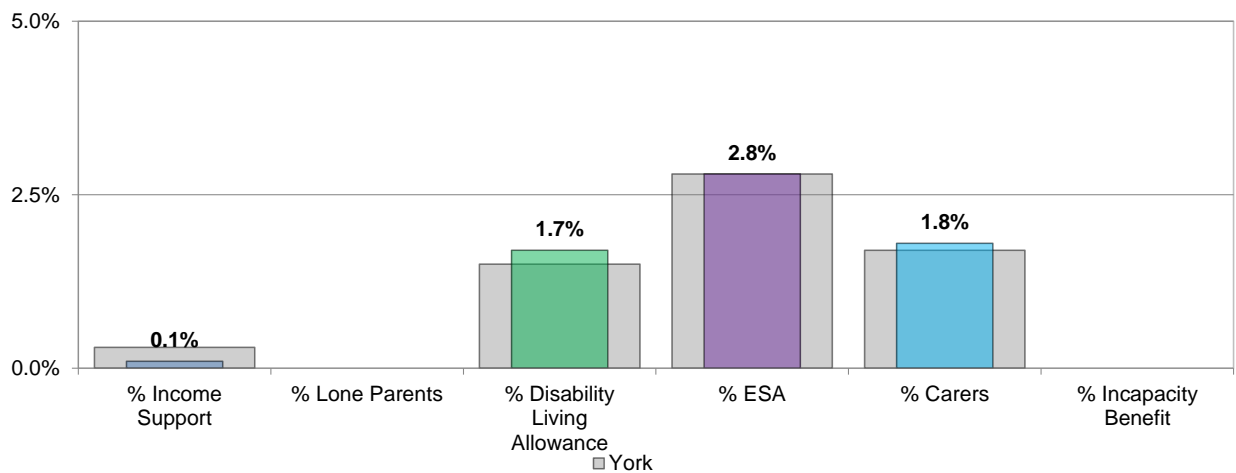
Source: Office for National Statistics (ONS)
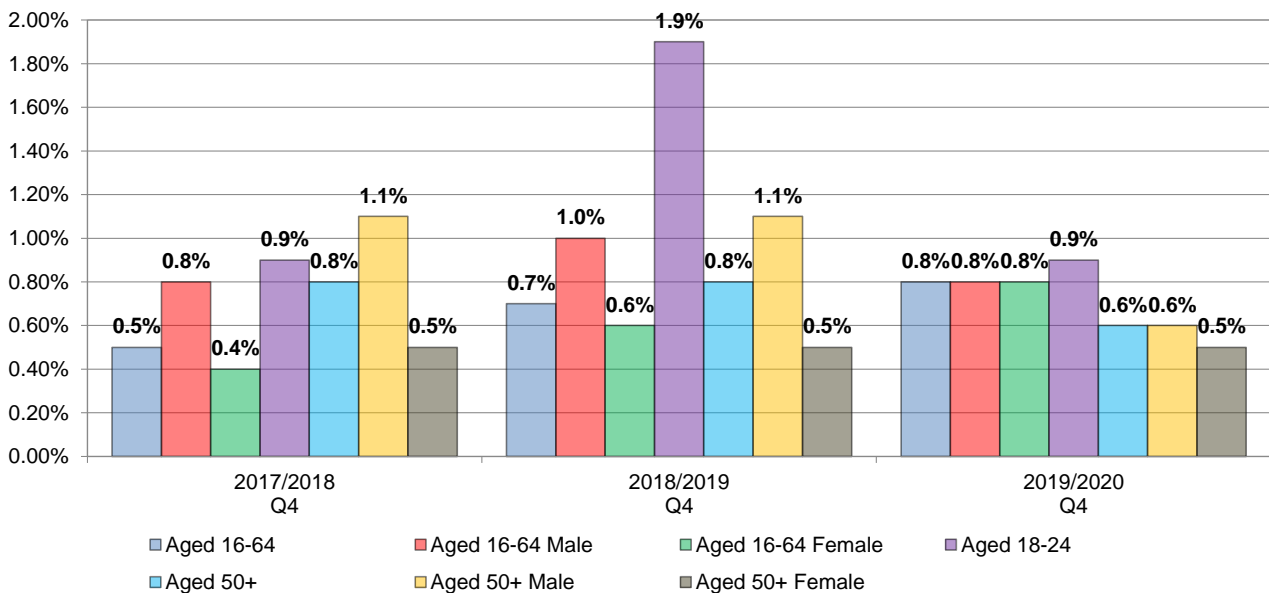
Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)

Legend: York | All | All Male | All Female | All > 6 Months | All > 1 Year
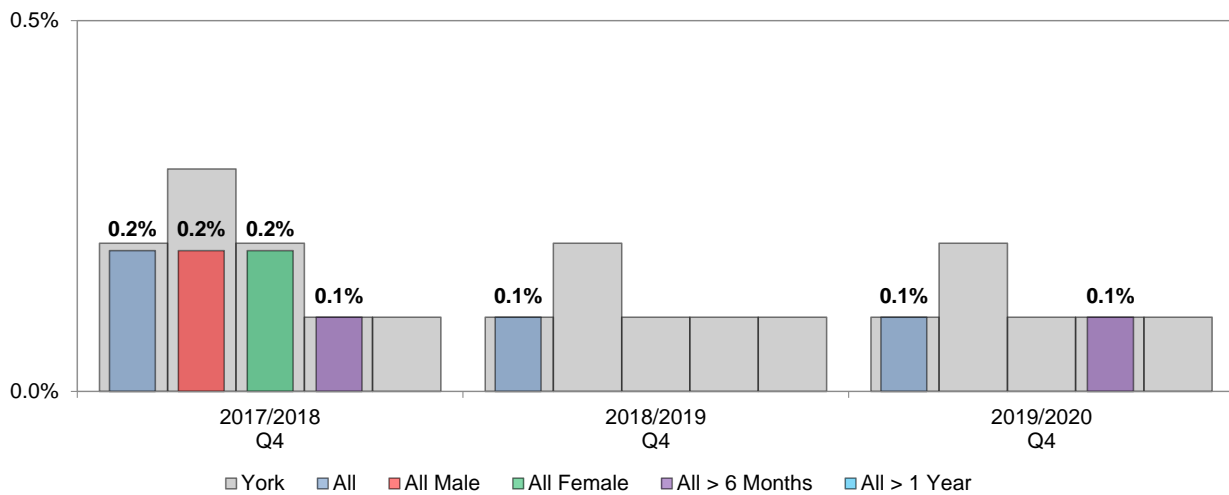
Source: Office for National Statistics (ONS)

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

Legend: York | All | All Male | All Female
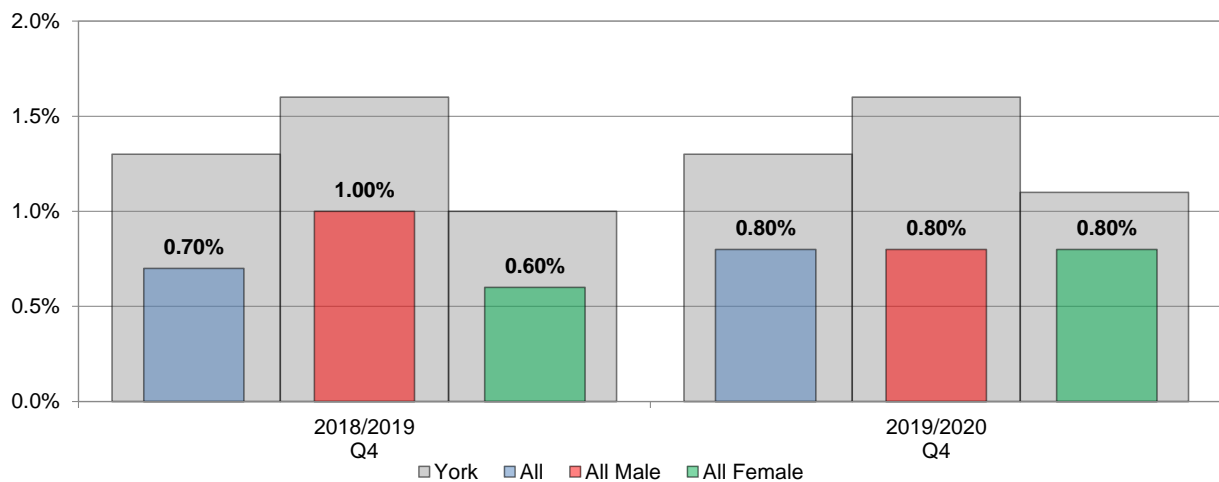
Source: Office for National Statistics (ONS)

Business Start Ups

Numbers (YTD)

Legend: York Average | Strensall
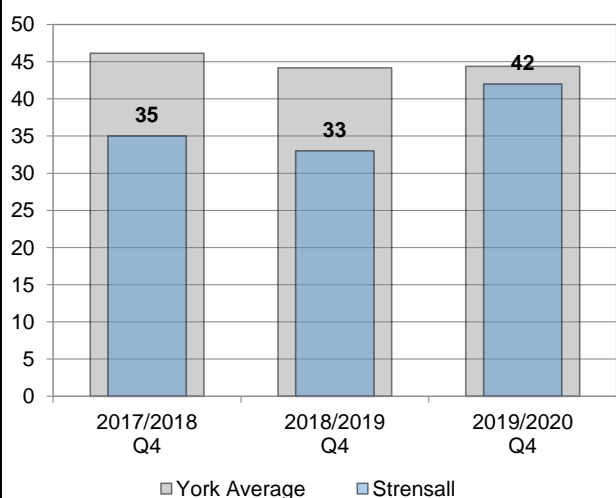
BankSearch Information Consultancy Ltd

per 10,000 working age population (YTD)

Legend: York Average | Strensall
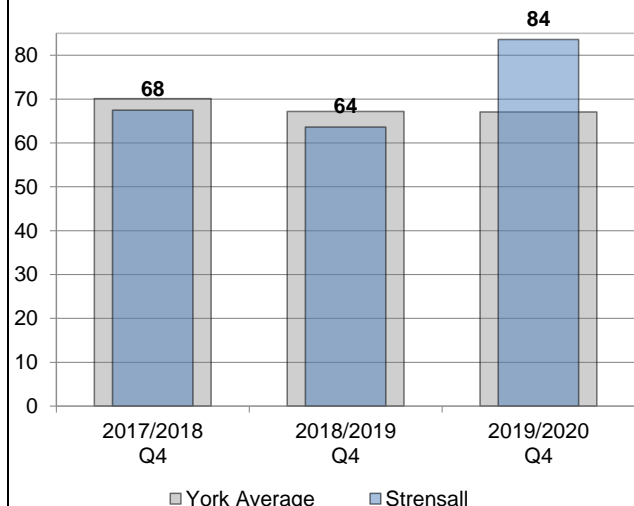
BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children living in families in receipt of out-of-work (means-tested) benefits or in receipt of tax credits where their reported income is less than 60 per cent of UK median income
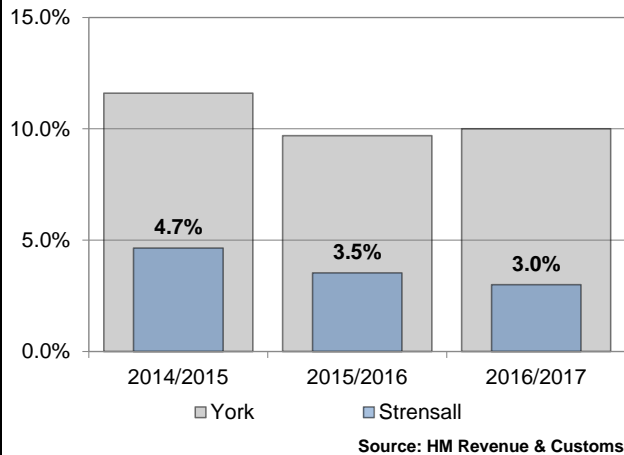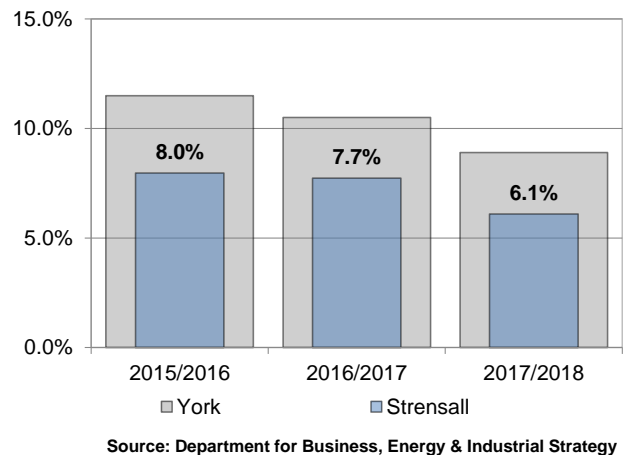

	York	Strensall
2014/2015		4.7%
2015/2016		3.5%
2016/2017		3.0%

Source: HM Revenue & Customs

Fuel Poverty

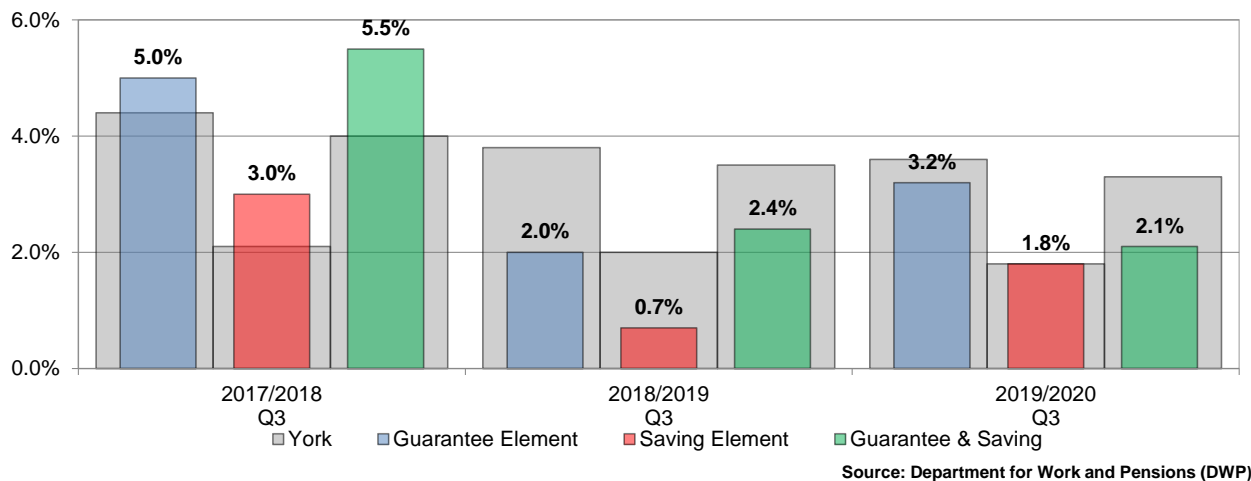The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.

	York	Strensall
2015/2016		8.0%
2016/2017		7.7%
2017/2018		6.1%

Source: Department for Business, Energy & Industrial Strategy

Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.

Legend: York ▪ Guarantee Element ▪ Saving Element ▪ Guarantee & Saving

2017/2018 Q3: Guarantee Element 5.0%, Saving Element 3.0%, Guarantee & Saving 5.5%
2018/2019 Q3: Guarantee Element 2.0%, Saving Element 0.7%, Guarantee & Saving 2.4%
2019/2020 Q3: Guarantee Element 3.2%, Saving Element 1.8%, Guarantee & Saving 2.1%

Source: Department for Work and Pensions (DWP)

Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.

	York	2010	2015	2019
Score		7.96	7.85	7.14
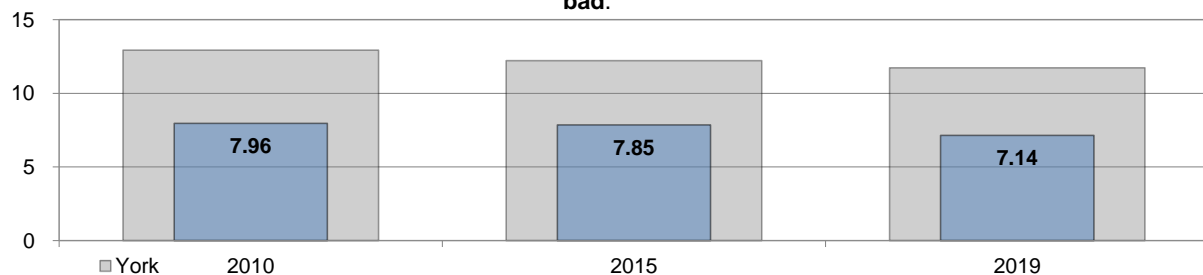
Ward Rank in York (Low is Bad**)**		
13 out of 21	12 out of 21	13 out of 21

Source: Department for Communities and Local Government (DCLG)

Index of Multiple Deprivation 2019
Strensall Ward: breakdown by LSOA

E01013438
58

E01013439
16

E01013440
9

E01013436
23

E01013437
98

N
W   E
S
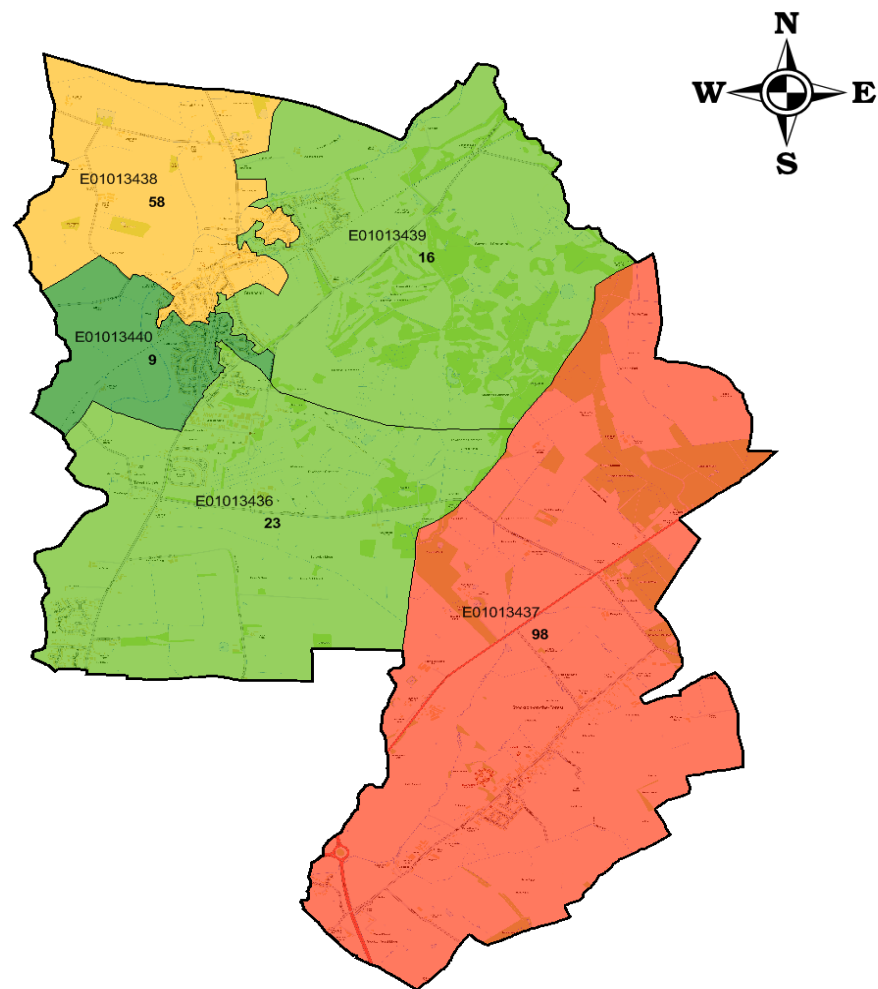
Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

Decile 10 Most Deprived		Decile 5	
Decile 9		Decile 4	
Decile 8		Decile 3	
Decile 7		Decile 2	
Decile 6		Decile 1 Least Deprived	

0   1.698

kilometres

Scale: 1:48,170

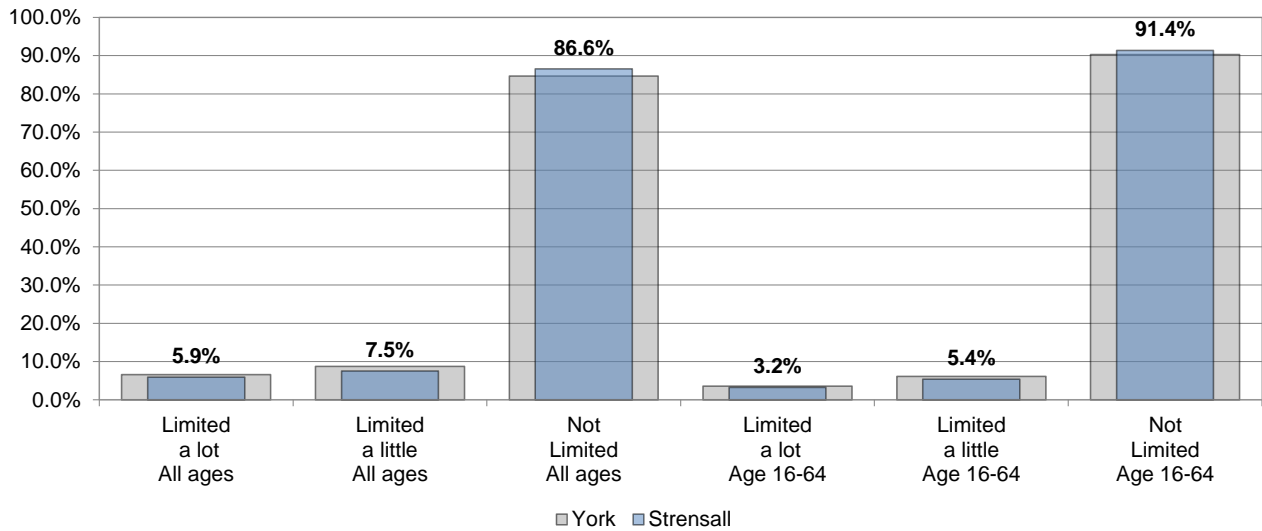| Produced by	Reproduced from the Ordnance Survey with the Permission of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. City of York Council 100020818 2010.
Business Intelligence Hub	
Created 03/10/2019	

Health and Wellbeing

Day to Day Activities

	Limited a lot All ages	Limited a little All ages	Not Limited All ages	Limited a lot Age 16-64	Limited a little Age 16-64	Not Limited Age 16-64
Strensall	5.9%	7.5%	86.6%	3.2%	5.4%	91.4%

York ☐ Strensall ■

Source: Census 2011

General Health

Strensall: Very Good 53.6%, Good 32.9%, Fair 10.4%, Bad 2.5%, Very Bad 0.8%

York ☐ Strensall ■
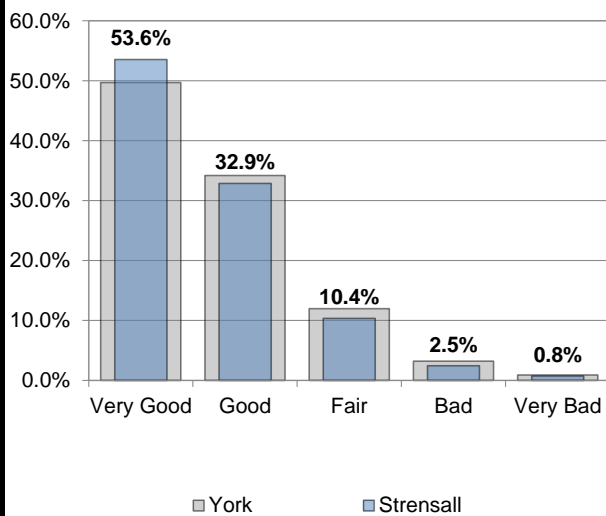
Source: Census 2011

Provide Unpaid Care

Strensall: No Unpaid Care 90.9%, 1 to 19 hours a week 6.6%, 20 to 49 hours a week 1.0%, 50 + hours a week 1.6%

York ☐ Strensall ■
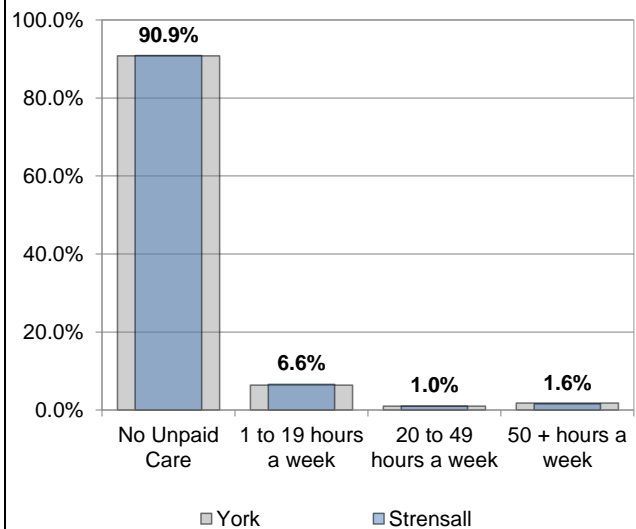
Source: Census 2011

Adult Health & Lifestyle

Strensall: Limiting long term illness or disability 13.4%, Obese adults 25.0%

York 2014/2015 ☐ Strensall - 2014/2015 ■
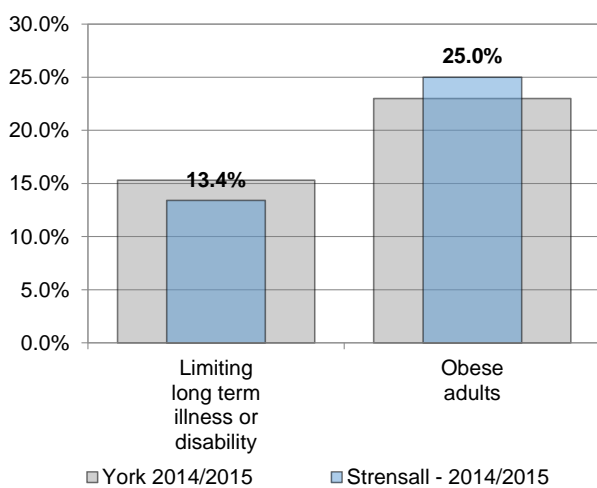
Source: Public Health England

Fertility and Life Expectancy

Live births per 1,000 women (15-44 years): 57.0, 59.6
Life Expectancy (years) - Male: 80.5, 80.2
Life Expectancy (years) - Female: 82.6, 84.0

(5 year aggregated data)

York ☐ Strensall - 2014/2015 ■ 2015/2016 ■
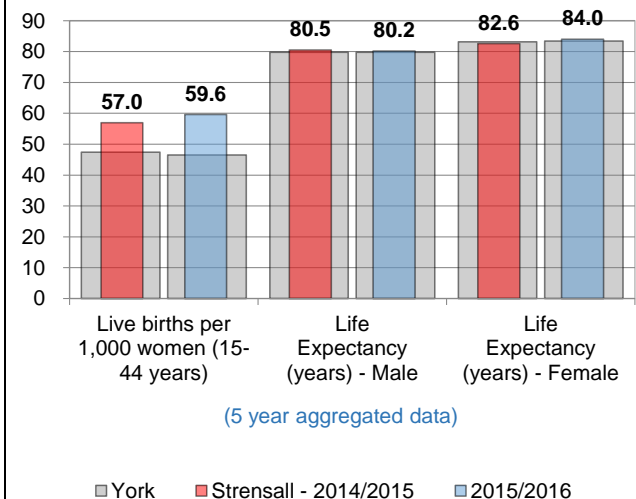
Source: Public Health England

Childhood weight

(3 year aggregated data)

York   ·   Strensall - 2017/2018   ·   2018/2019

Source: Public Health England

Values shown:
- % Overweight - Reception: 14.4% (2017/2018), 15.8% (2018/2019)
- % Obese - Reception: 5.1% (2017/2018), 4.2% (2018/2019)
- % Overweight - Year 6: 24.2% (2017/2018), 25.1% (2018/2019)
- % Obese - Year 6: 12.0% (2017/2018), 13.4% (2018/2019)

Births

(5 year aggregated data)

York   ·   Strensall - 2014/2015   ·   2015/2016

Source: Public Health England

Values shown:
- Birth weight less than 2500g: 6.2% (2014/2015), 1.4% (2015/2016)
- Teenage mothers (under 18): 0.0% (2014/2015), 0.0% (2015/2016)
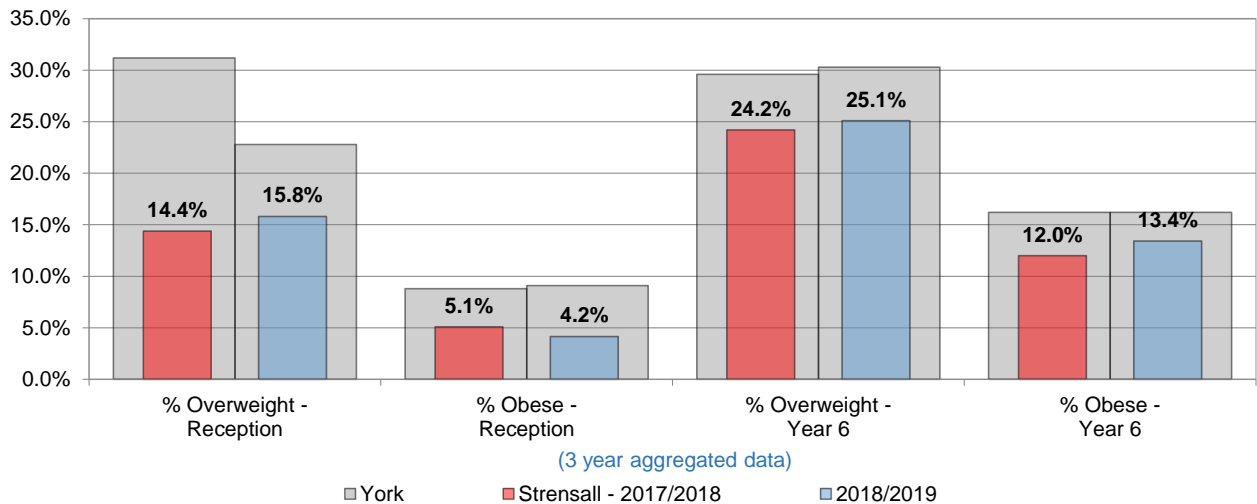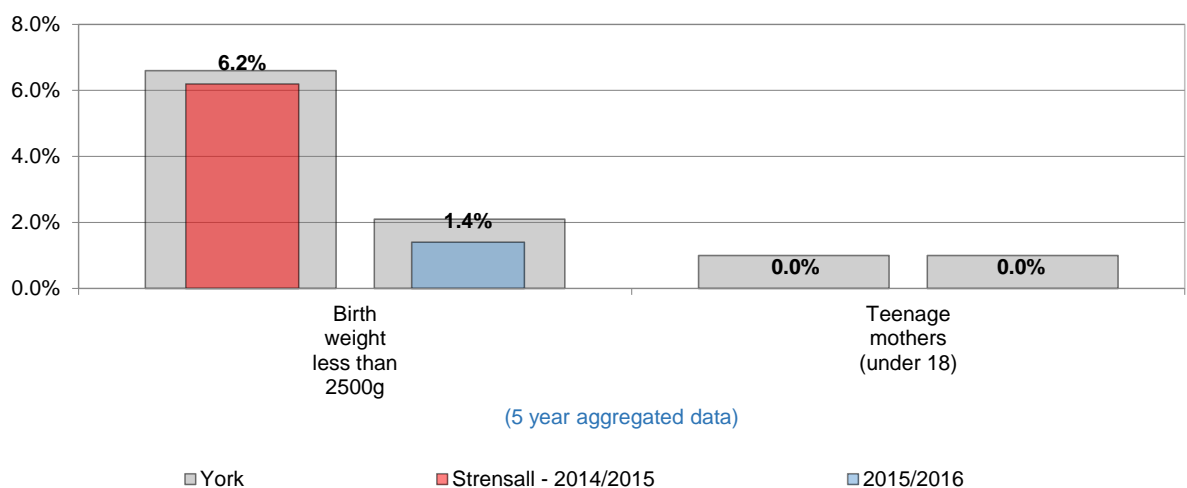
Hospital Admissions

Hospital Admissions, All ages

(standardised admission ratio, 4 year aggregated data)
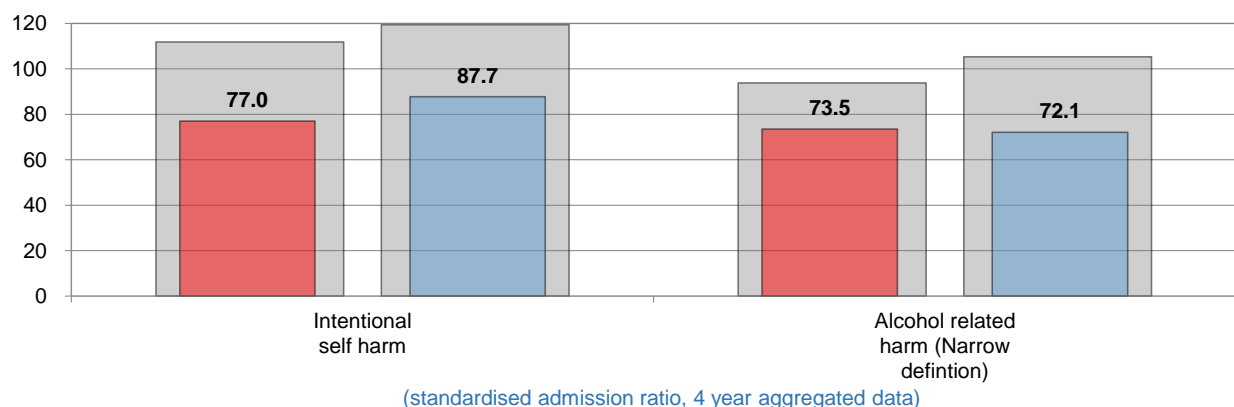
The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.

York   ·   Strensall - 2015/2016   ·   2017/2018

Source: Public Health England

Values shown:
- Intentional self harm: 77.0 (2015/2016), 87.7 (2017/2018)
- Alcohol related harm (Narrow defintion): 73.5 (2015/2016), 72.1 (2017/2018)

Hospital Admissions - Children & Young People

per 1,000 population, (3 year aggregated)

Emergency admissions aged under 5 years: 172.7, 191.1
A&E attendance rate aged 0-4 years: 397.9, 412.0

■ York ■ Strensall - 2014/2015 ■ 2015/2016

Unintentional and deliberate injuries to children (4 years aggregated)

Aged 0-4: 134.1, 112.0
Aged 0-14: 81.2, 80.1
Aged 15-24: 125.2, 139.8

■ York ■ Strensall - 2014/2015 ■ 2015/2016

Source: Public Health England

Emergency hospital admissions

All causes: 89.7, 93.3
Coronary heart disease: 77.6, 82.6
Stroke: 101.4, 109.7
Myocardial Infarction (heart attack): 84.4, 94.7
Chronic obstructive pulmonary disease: 53.3, 52.6
Hip fractures, persons aged 65+: 93.6, 87.3

(standardised admission ratio, 4 year aggregated data)
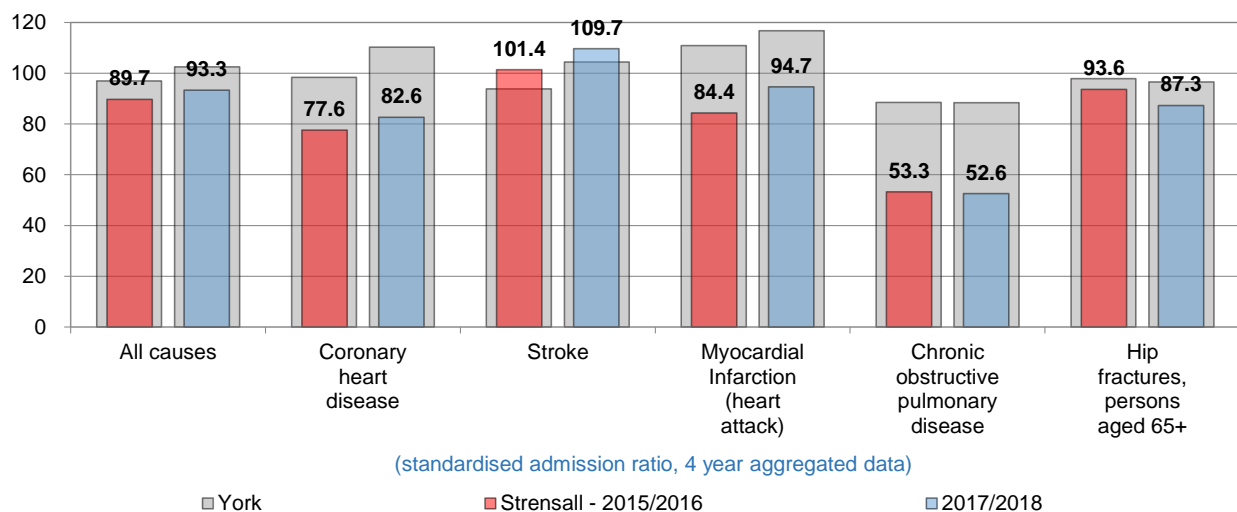
■ York ■ Strensall - 2015/2016 ■ 2017/2018

Source: Public Health England

Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.

2016/2017 Year: 20.20
2017/2018 Year: 21.40
2018/2019 Year: 21.40

■ York Average ■ Strensall
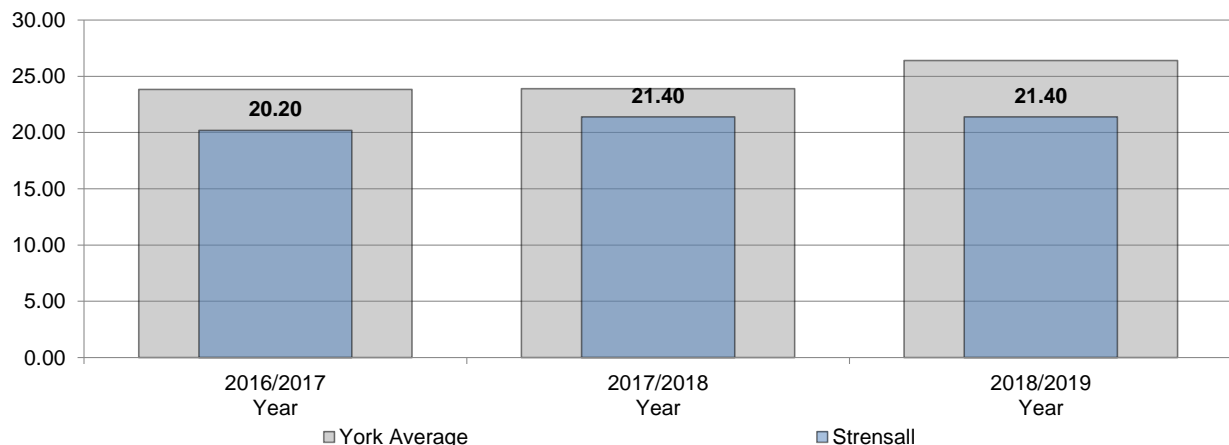
Source: Hospital Episode Statistics data

Mortality

Mortality, All ages

(standardised mortality ratio, 5 year aggregated data)

Legend: York | Strensall - 2015/2016 | 2017/2018

Values:
- All causes: 111.4, 106.0
- All cancer: 90.1, 88.1
- Circulatory disease: 114.0, 105.9
- Coronary heart disease: 102.9, 103.5
- Stroke: 179.8, 155.9
- Respiratory diseases: 113.0, 110.3
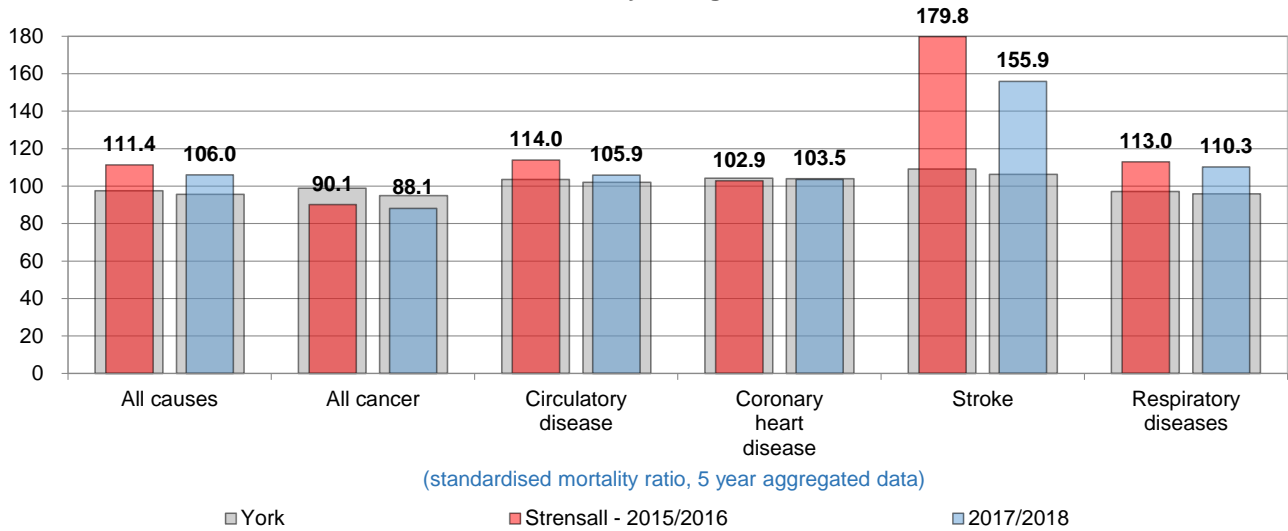
Source: Public Health England

Premature mortality

(standardised mortality ratio, 5 year aggregated data)

Legend: York | Strensall - 2015/2016 | 2017/2018

Values:
- Causes, considered preventable, all ages: N/A, 75.9
- All causes, under 75 years: 75, 74.0
- All cancer, under 75 years: 88, 91.7
- Circulatory disease, under 75 years: 81, 64.9
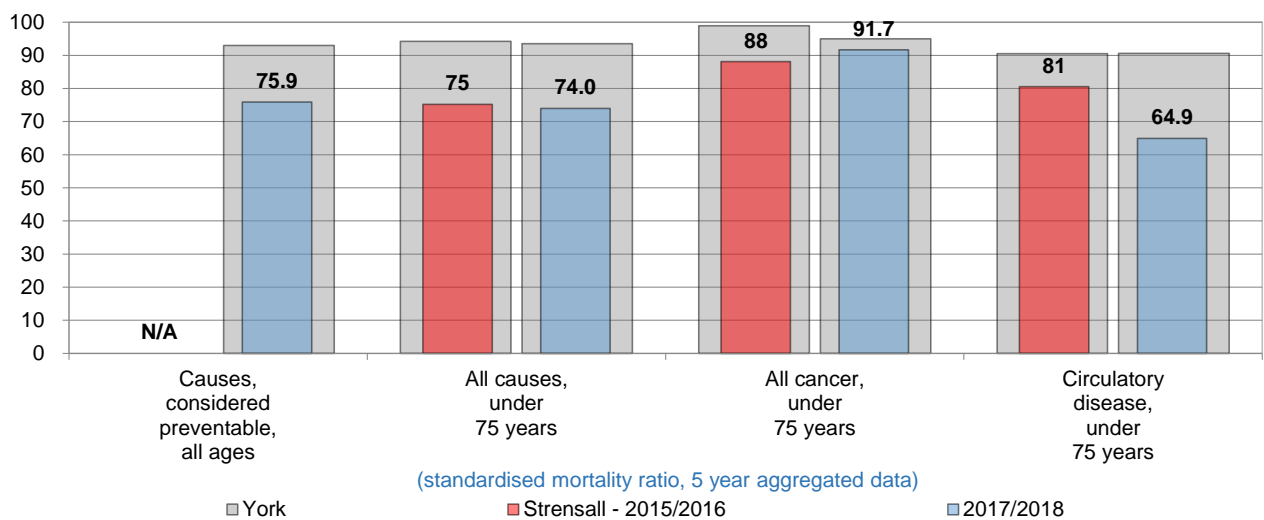
Source: Public Health England

New cases of cancer

(standardised incidence ratio, 5 year aggregated data)

Legend: York | Strensall - 2015/2016 | 2016/2017

Values:
- All: 83.6, 87.2
- Breast: 90.5, 98.0
- Colorectal: 66.5, 72.4
- Lung: 57.4, 68.2
- Prostate: 72.5, 63.2
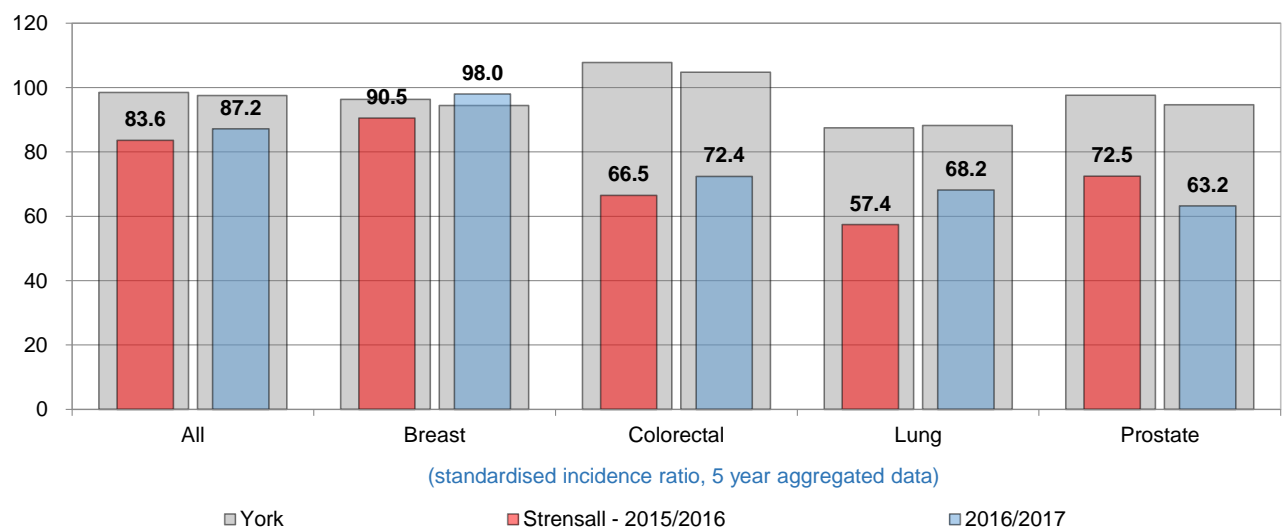
Source: Public Health England

Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.
A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.

The mean of all respondents' responses to both questions is the score presented here.
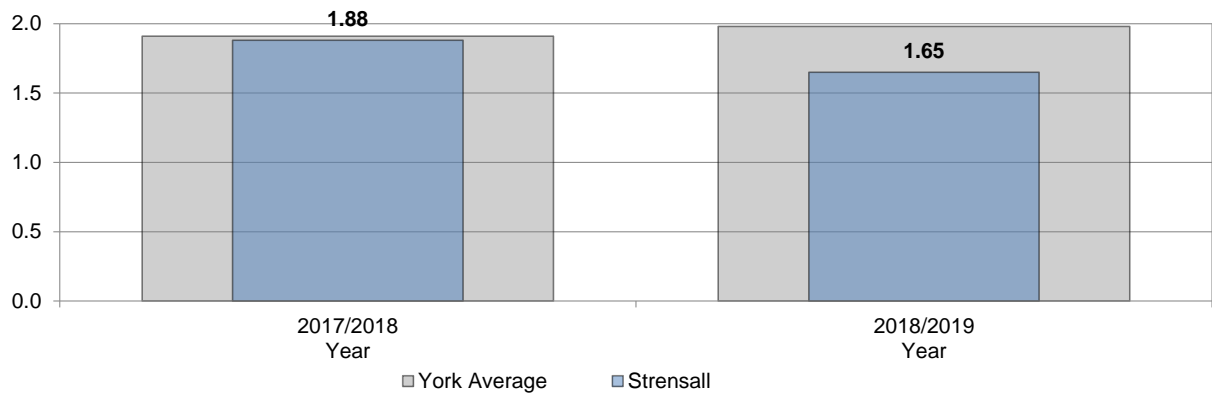
Source: Adult Social Care User Survey

Average Weekly Homecare Hours by Client Age

Source: Adults Social Care - 2019/2020

Homecare Clients by Age

Source: Adults Social Care - 2019/2020

Number of clients getting paid packages of care that are not residential/nursing care
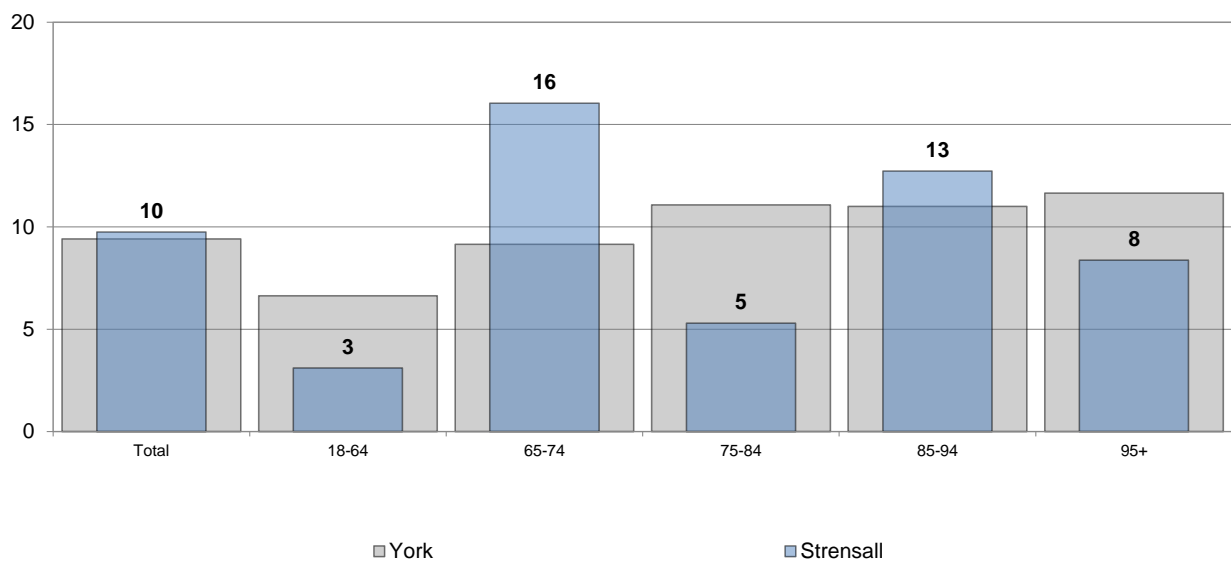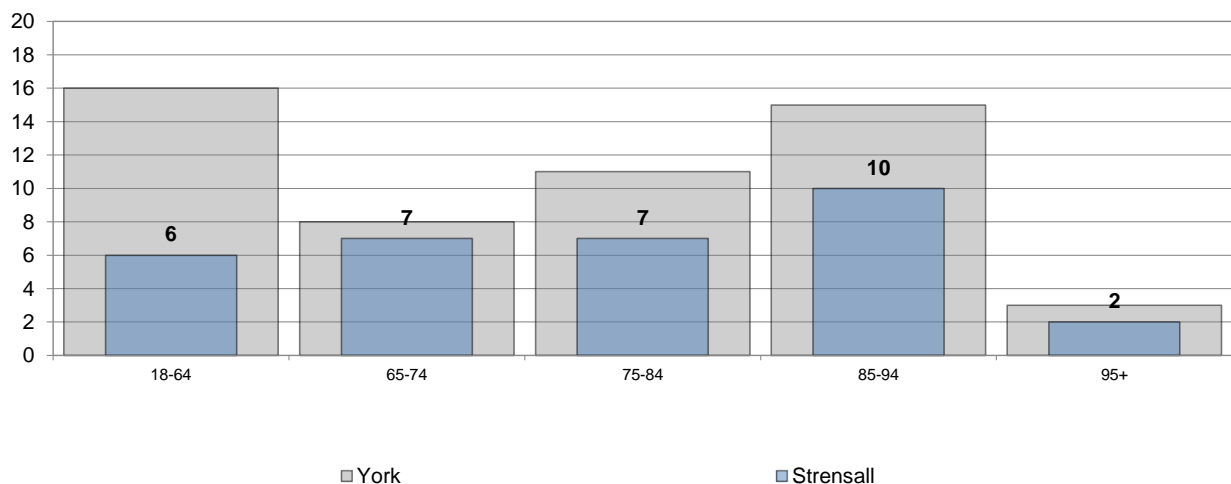

	Strensall	York Average
2019/2020 Q1	47	69
2019/2020 Q2	46	72
2019/2020 Q3	46	71

Legend: York Average | Strensall
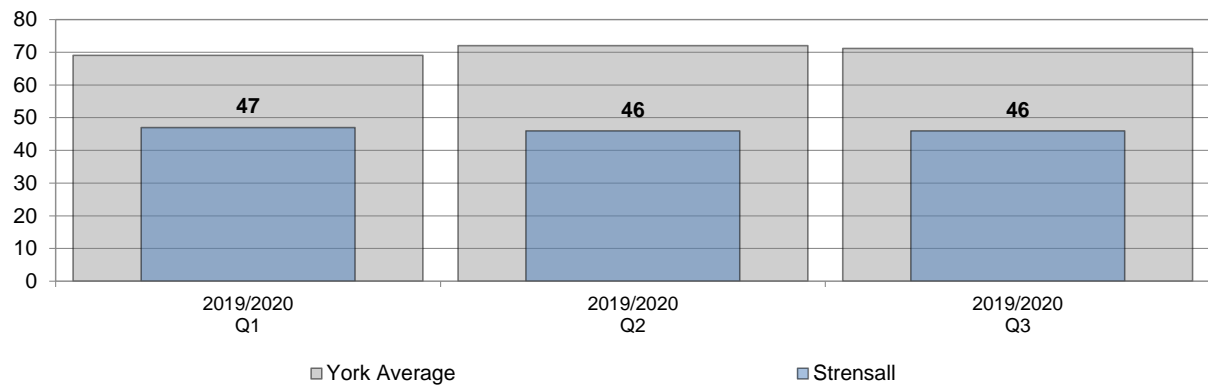
Source: Adults Social Care - 2019/2020

Number of new customers requesting Adult Social Care support
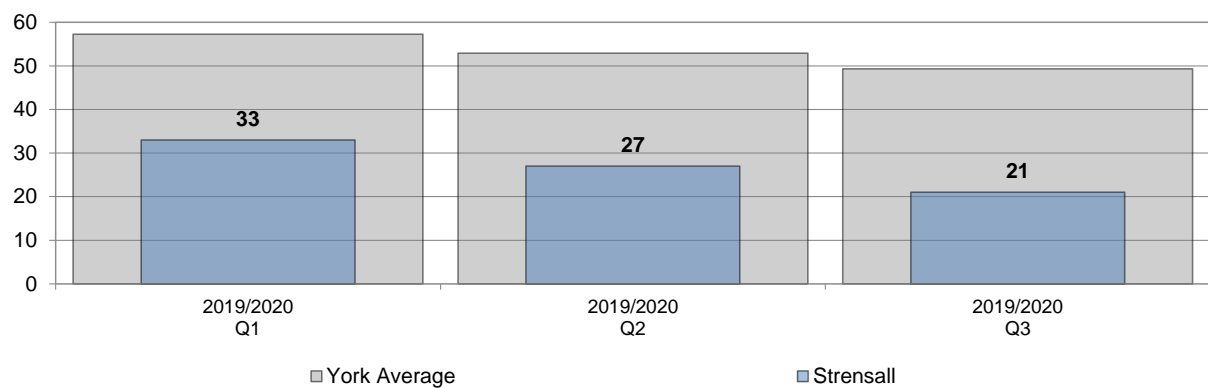
	Strensall	York Average
2019/2020 Q1	33	57
2019/2020 Q2	27	53
2019/2020 Q3	21	49

Legend: York Average | Strensall

Source: Adults Social Care - 2019/2020

People supported to live independently through social services packages of care

	Strensall	York Average
2017/2018 Q4	54	90
2018/2019 Q4	46	83
2019/2020 Q4	48	76

Legend: York Average | Strensall
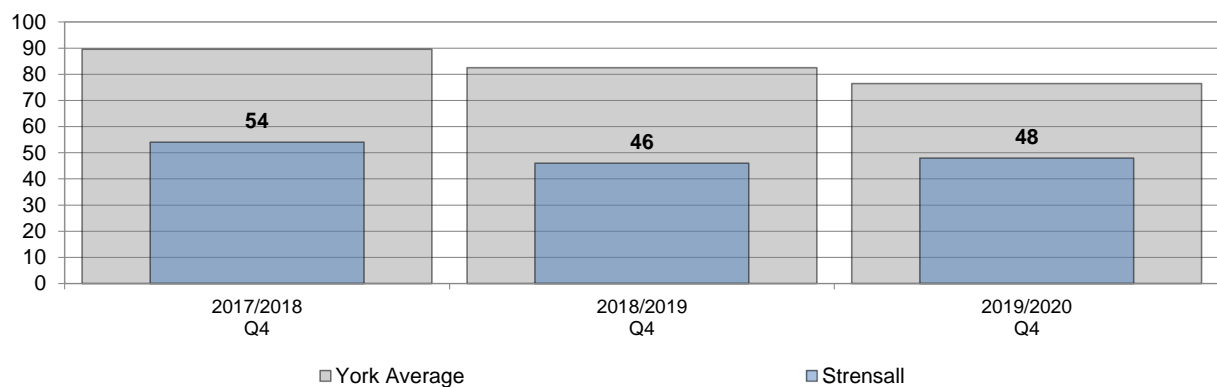
Source: Adults Social Care - 2019/2020

People supported to live independently through social services intervention

	Strensall	York Average
2017/2018 Q4	24	41
2018/2019 Q4	25	44
2019/2020 Q4	28	46

Legend: York Average | Strensall
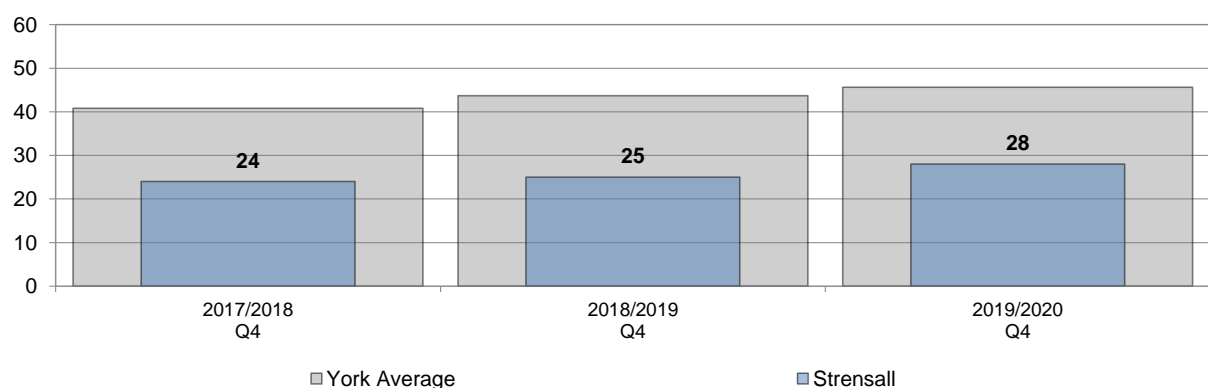
Source: Adults Social Care - 2019/2020

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

Legend: York, All Crime, All ASB

- 2018/2019 Q4: All Crime **6.3**, All ASB **5.0**
- 2019/2020 Q4: All Crime **6.0**, All ASB **3.1**

Source: North Yorkshire Police

Crime Rate per 1,000 population

Legend: York, Autocrime, Burglary, Damage, Theft, Violence, Other

- 2018/2019 Q4: Autocrime **0.1**, Burglary **0.4**, Damage **1.1**, Theft **1.0**, Violence **3.6**, Other **0.2**
- 2019/2020 Q4: Burglary **0.4**, Damage **0.7**, Theft **1.0**, Violence **3.1**, Other **0.8**

Source: North Yorkshire Police
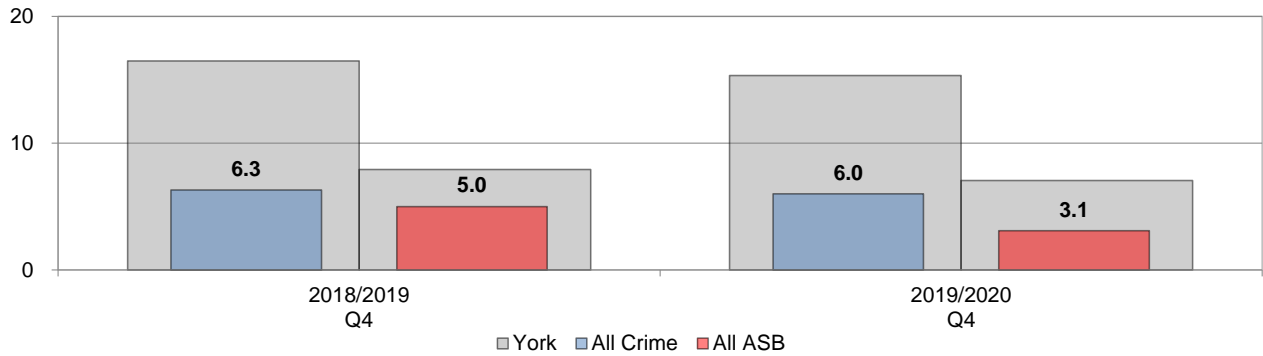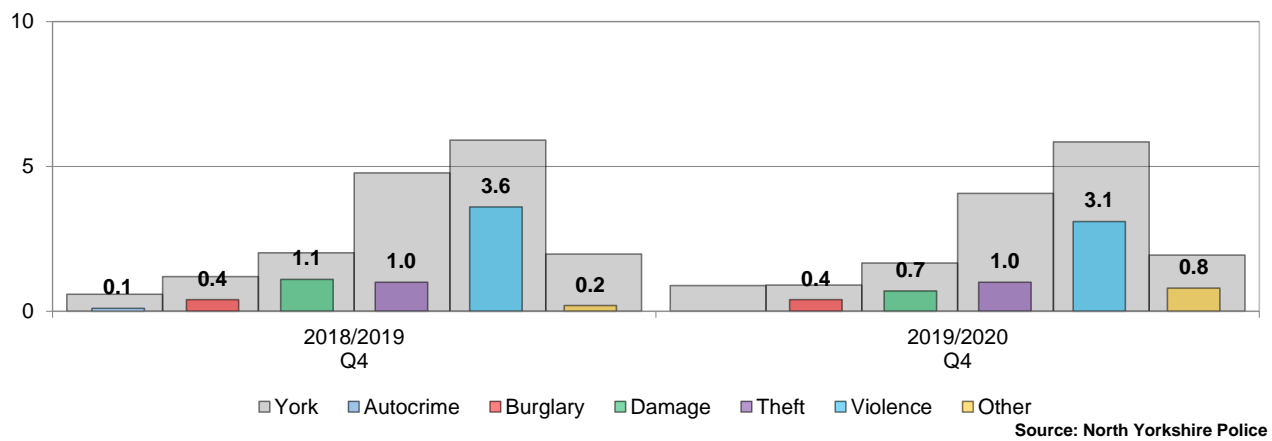
Percentage of road area that is/has

Legend: York, Strensall - 2018/2019, 2019/2020

- Free from defects (Grade 1): Strensall 2018/2019 **32.7%**, 2019/2020 **26.7%**
- Signs of Surface Wear (Grade 2): Strensall 2018/2019 **6.3%**, 2019/2020 **4.2%**
- Mid Life (Grade 3): Strensall 2018/2019 **36.1%**, 2019/2020 **29.9%**
- Functionally Impaired (Grade 4): Strensall 2018/2019 **14.3%**, 2019/2020 **15.9%**
- Structurally Impaired (Grade 5): Strensall 2018/2019 **8.3%**, 2019/2020 **10.2%**

Source: City of York Council

Street Cleaning - % of issues reported

Chart categories (x-axis): Litter, Faeces, Detritus, Glass, Dead animal /bird, Needles/ sharps, Flood debris, Paint/ oil

Data labels (Strensall): Litter 0.0%, Faeces 66.7%, Detritus 16.7%, Glass 0.0%, Dead animal/bird 16.7%, Needles/sharps 0.0%, Flood debris 0.0%, Paint/oil 0.0%

Legend: York (748 issues reported) · Strensall - 2019/2020 Q4 (6 issues reported)
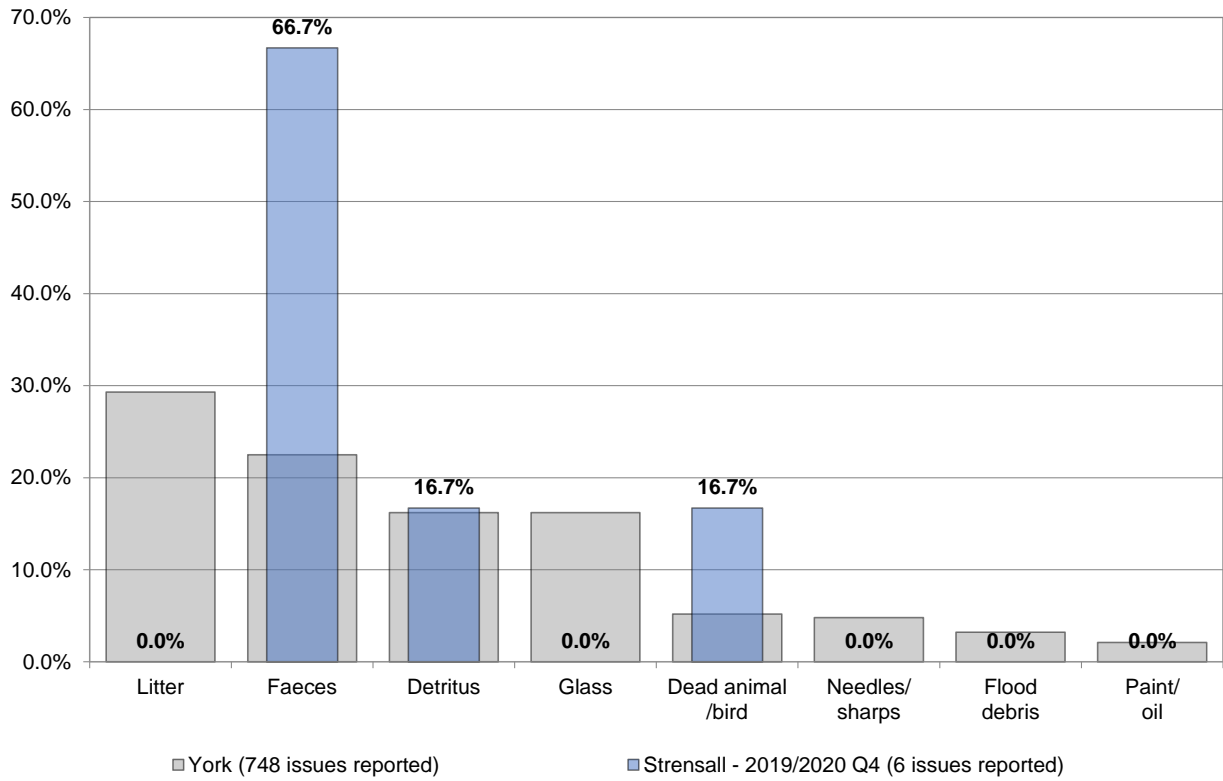
Source: City of York Council

Other Public Realm - % of issues reported

Chart categories (x-axis): Road and Pavement, Street Lighting, Fly Tipping, Water and Drainage, Graffiti, Abandoned Vehicles, Litter Bins, Dog Bins, Salt Bins

Data labels (Strensall): Road and Pavement 63.4%, Street Lighting 20.4%, Fly Tipping 8.5%, Water and Drainage 5.6%, Graffiti 0.7%, Abandoned Vehicles 0.0%, Litter Bins 1.4%, Dog Bins 0.0%, Salt Bins 0.0%

Legend: York (3,954 issues reported) · Strensall - 2019/2020 Q4 (142 issues reported)

Source: City of York Council

Education and Schools

The following school catchment areas are part of Strensall Ward:

Primary: Huntington, Robert Wilkinson and Stockton on the Forest.

Secondary: Huntington.

The following data only relates to those pupils, from this ward, who attend York Schools.

% Free School Meal pupils - (excluding subsidiary pupils)
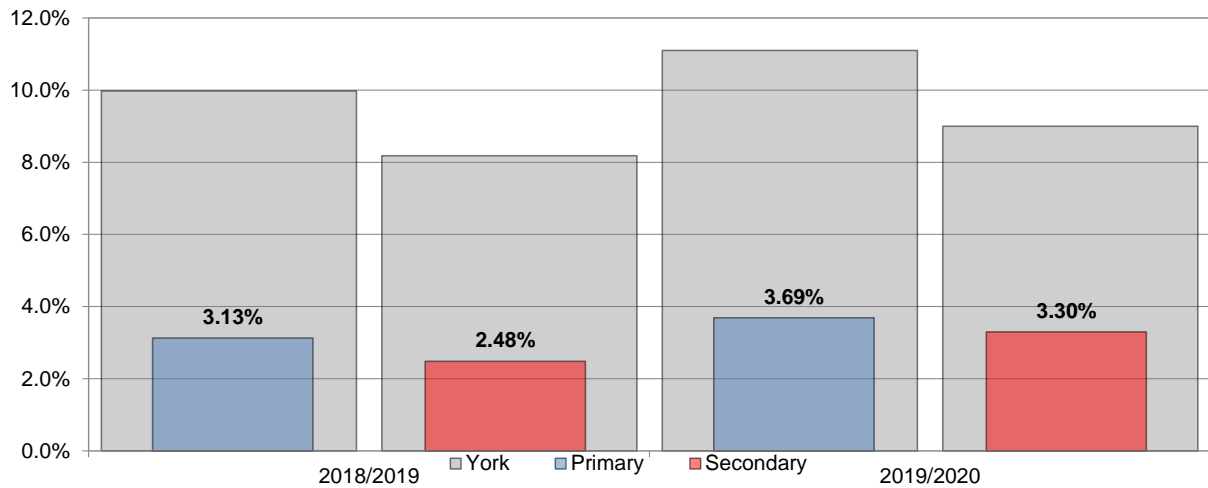
Number of Pupils	2018/2019	2019/2020
Primary	704	759
Secondary	605	609

Source: School Census - October

Educational Attainment

| York | Strensall 2017/2018 | 2018/2019 |
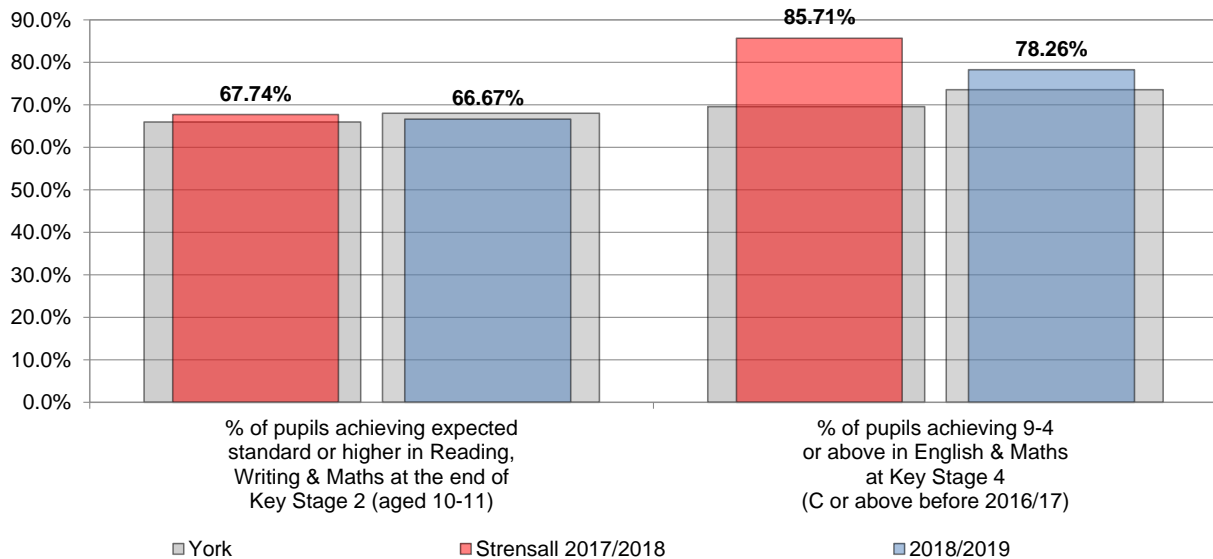
Source: Department for Education - 2018/19

Access to local services

Travel time (minutes) by public transport / walking to nearest...

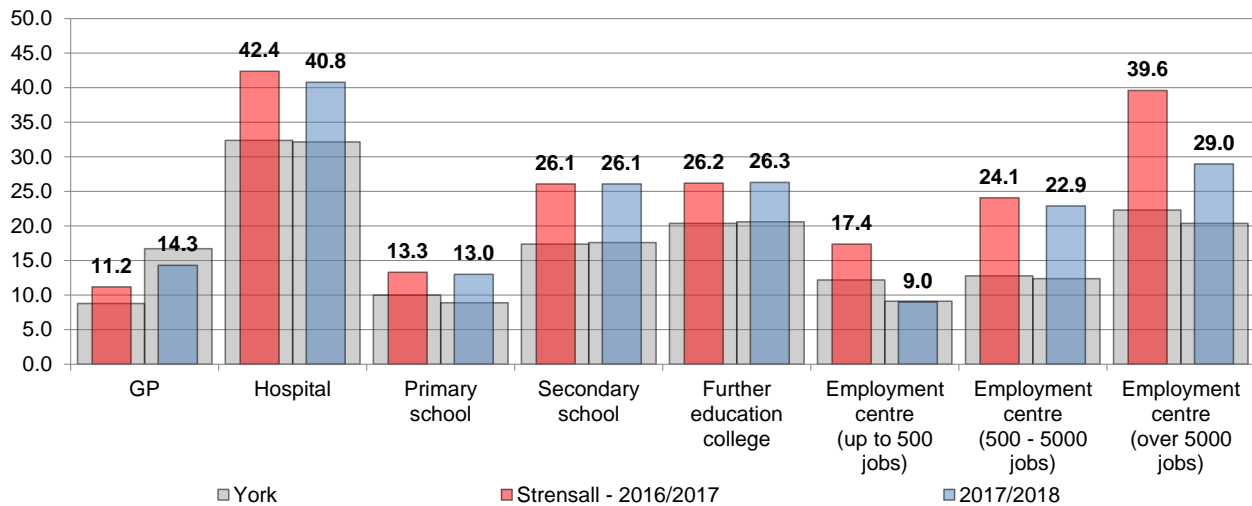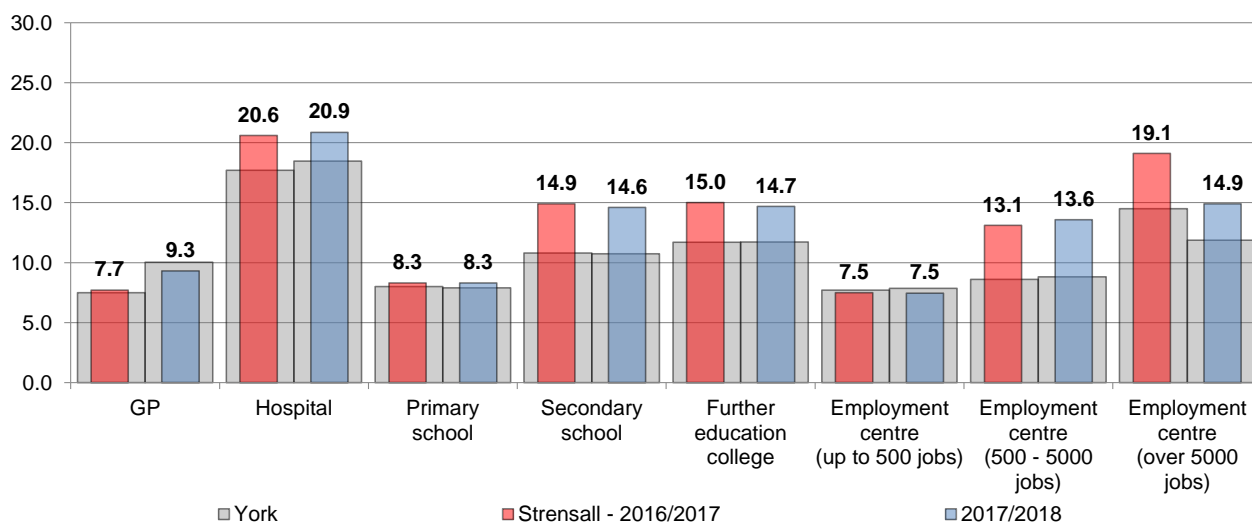| Service	York	Strensall 2016/2017	2017/2018
GP		11.2	14.3
Hospital		42.4	40.8
Primary school		13.3	13.0
Secondary school		26.1	26.1
Further education college		26.2	26.3
Employment centre (up to 500 jobs)		17.4	9.0
Employment centre (500 - 5000 jobs)		24.1	22.9
Employment centre (over 5000 jobs)		39.6	29.0

Legend: ▫ York ▪ Strensall - 2016/2017 ▪ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

Service	York	Strensall 2016/2017	2017/2018
GP		9.4	13.2
Hospital		37.2	36.5
Primary school		10.7	10.8
Secondary school		26.4	26.5
Further education college		26.6	26.8
Employment centre (up to 500 jobs)		10.4	10.0
Employment centre (500 - 5000 jobs)		21.5	22.3
Employment centre (over 5000 jobs)		35.6	26.3

Legend: ▫ York ▪ Strensall - 2016/2017 ▪ 2017/2018
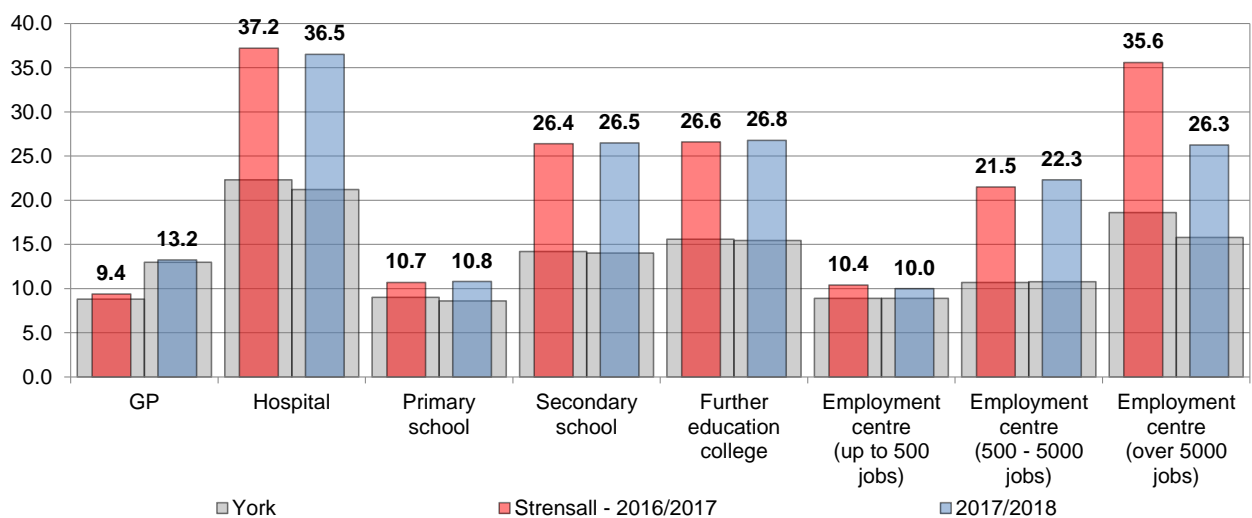
Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

Service	York	Strensall 2016/2017	2017/2018
GP		7.7	9.3
Hospital		20.6	20.9
Primary school		8.3	8.3
Secondary school		14.9	14.6
Further education college		15.0	14.7
Employment centre (up to 500 jobs)		7.5	7.5
Employment centre (500 - 5000 jobs)		13.1	13.6
Employment centre (over 5000 jobs)		19.1	14.9

Legend: ▫ York ▪ Strensall - 2016/2017 ▪ 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Strensall	York	Summary
Average download speed (Mb/s)	38.44	56.10	slower than the York average
Superfast broadband availability	91.21%	93.81%	worse than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.03%	0.04%	lower than the York average
slower speeds (under 10 Mb/s)	2.20%	0.64%	higher than the York average
superfast speeds (over 30 Mb/s)	88.12%	93.06%	lower than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2019/2020. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
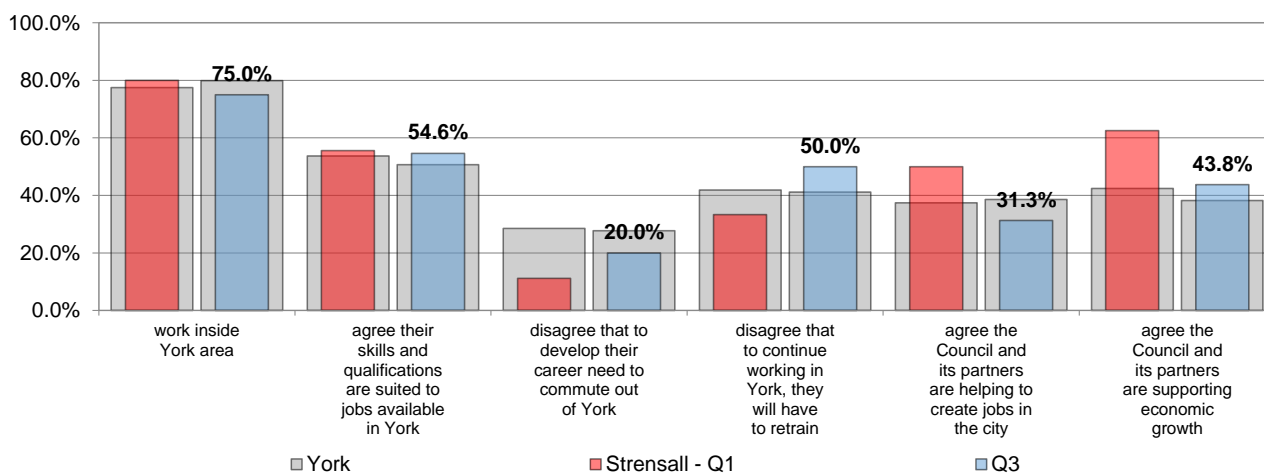
NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

Legend: York ▢ | Strensall - Q1 (red) | Q3 (blue)

Categories: Hate crime (93.8%), Noisy neighbours or loud parties (81.3%), People hanging around on the streets (62.5%), Rubbish or litter lying around (68.8%), Vandalism, graffiti and other deliberate damage to property or vehicles (75.0%), People using or dealing drugs (43.8%), People being drunk or rowdy in public places (75.0%), Abandoned or burnt out cars (93.8%)
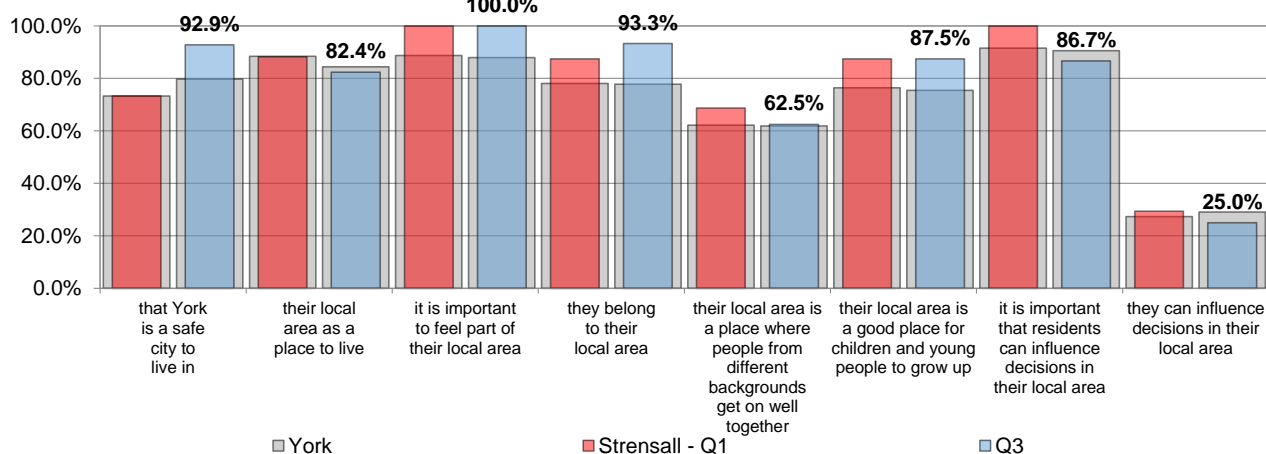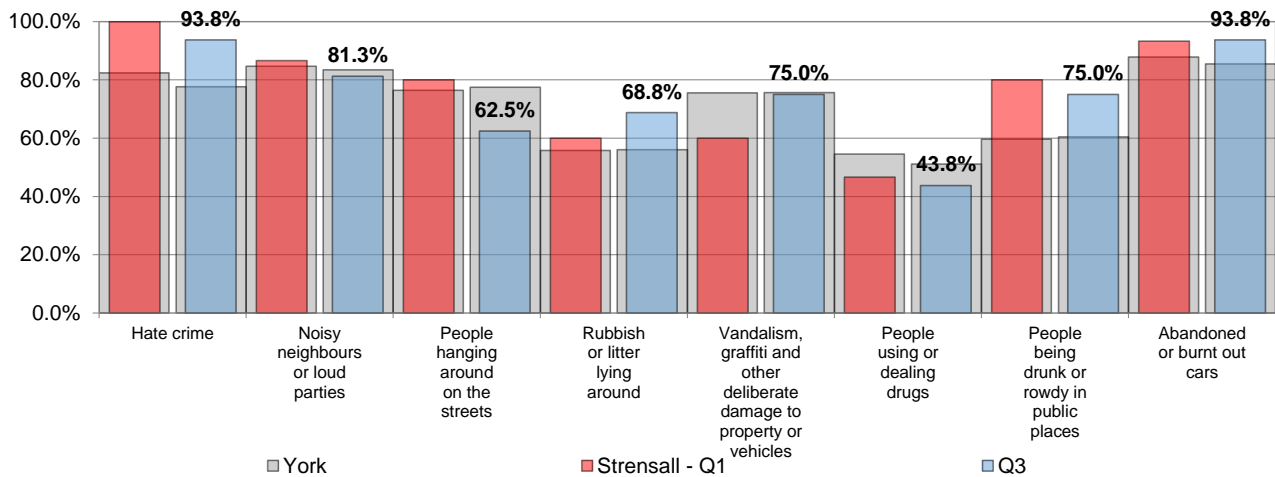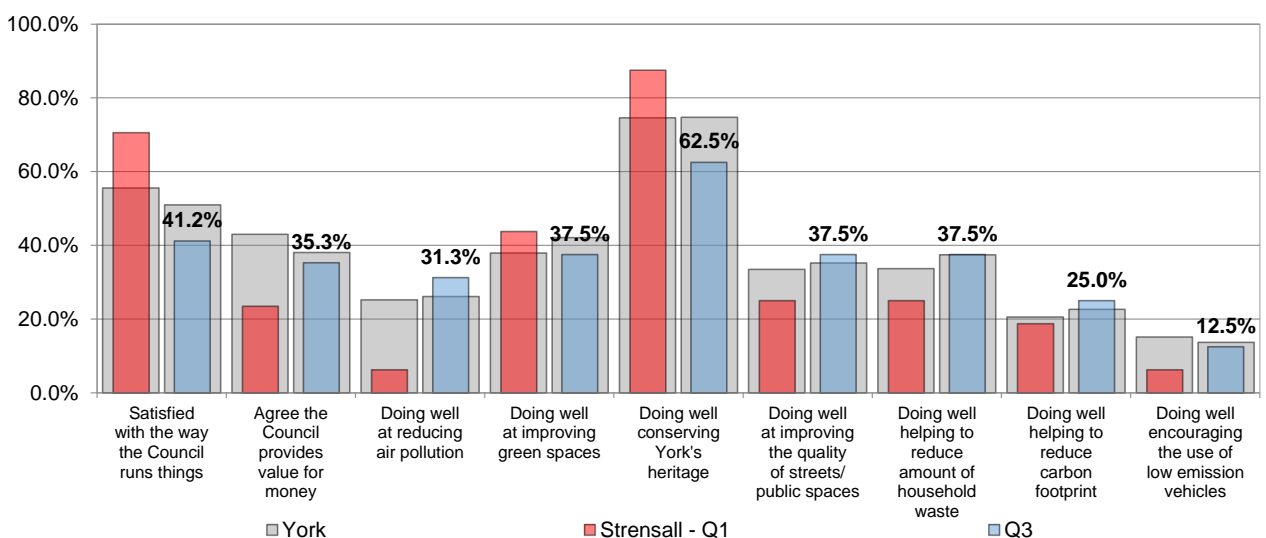
NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

Legend: York ▢ | Strensall - Q1 (red) | Q3 (blue)

Categories: Satisfied with the way the Council runs things (41.2%), Agree the Council provides value for money (35.3%), Doing well at reducing air pollution (31.3%), Doing well at improving green spaces (37.5%), Doing well conserving York's heritage (62.5%), Doing well at improving the quality of streets/public spaces (37.5%), Doing well helping to reduce amount of household waste (37.5%), Doing well helping to reduce carbon footprint (25.0%), Doing well encouraging the use of low emission vehicles (12.5%)

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

York Council house tenants satisfied with / agree that...

Legend: 2017/2018 (green) | 2018/2019 (red) | 2019/2020 (blue)

Categories: the way their landlord deals with repairs and maintenance generally (78.7%, 79.2%), the overall quality of their home (81.0%, 77.1%), their neighbourhood as a place to live (81.9%, 78.7%), the overall service provided by their landlord (86.8%, 82.7%), staff were helpful (last contact with landlord) (86.0%, 82.7%)

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

the way their landlord deals with complaints: 60.3% (2017/2018), 52.7% (2019/2020)
their rent provides value for money: 84.5% (2017/2018), 83.9% (2019/2020)
their landlord treats them fairly and with respect: 84.9% (2017/2018), 81.7% (2019/2020)
their landlord listens to their views and acts on them: 73.3% (2017/2018), 70.0% (2019/2020)

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants say is a major problem in their neighbourhood...

abandoned or burnt out vehicles: 0.8%, 0.9%
car parking: 31.0%, 31.8%
disruptive children/ teenagers: 11.6%, 10.4%
dog fouling /dog mess: 21.8%, 19.2%
drug use or dealing: 15.7%, 20.3%
drunk or rowdy behaviour: 12.1%, 15.4%
noise from traffic: 6.7%, 7.0%
noisy neighbours: 11.4%, 15.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

people damaging your property: 6.2%, 2.8%
problems with pets & animals: 4.6%, 4.5%
racial or other harassment: 2.9%, 4.1%
rubbish or litter: 12.8%, 12.1%
vandalism or graffiti: 3.7%, 4.1%
other crime: 4.9%, 4.4%
conditions of roads/ pavements: 16.3%, 21.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

Experian Groups

B Prestige Positions

High value detached homes, married couples, managerial and senior positions, supporting students and older children, high assets and investments.

A Country Living

Rural locations, well-off homeowners, attractive detached homes, higher self-employment, high car ownership.

G Rural Reality

Rural locations, village and outlying houses, agricultural employment, most are homeowners, affordable value homes.

D Domestic Success

Families with children, upmarket suburban homes, owned with a mortgage, 3 or 4 bedrooms, high internet use.

H Aspiring Homemakers

Younger households, full-time employment, private suburbs, affordable housing costs, starter salaries.

F Senior Security

Elderly singles and couples, homeowners, comfortable homes, additional pensions above state, don't like new technology.

E Suburban Stability

Older families, some adult children at home, suburban mid-range homes, 3 bedrooms, have lived at same address some years.

Experian Types

G29 Satellite Settlers

Mature households, live in larger villages, close to transport links, own pleasant homes, online groceries.

B07 Alpha Families

Married couples, two professional careers, school age children, high salaries, large mortgage, online shopping to save time.

D15 Modern Parents

Families with school age children, modern housing, good quality detached homes, double income families, own tablets.

A04 Village Retirement

Retired couples and singles, larger village location, like to be self-sufficient, enjoy uk holidays, most likely to play cricket and golf.

H34 Contemporary Starts

Cohabiting couples and singles, late 20s and 30s, some have young kids, modern housing, owned or rented, further away from centres, use ebay.

D16 Mid-Career Convention

Married couples with kids, traditional suburbs, professional jobs, likely to have life cover, high proportion with mortgage.

B05 Empty-Nest Adventure

Couples aged 56 and over, children have left home, live in long-term family home, book holidays and tickets online, comfortable detached homes.

A03 Wealthy Landowners

High value large detached homes, rural locations, own several cars, most likely to own a horse, mature married couples.

B06 Bank of Mum and Dad

Married couples aged 50-65, adult children at home, high salaries from senior positions, quality 4 bed detached homes, mortgage nearly paid off.

A01 Rural Vogue

Families with children, detached housing, village locations, good income, travel to nearest school.