Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022					Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4				
0. Council Plan Indicators	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	550.9kg	460.81kg (Prov)	496.68kg (Prov)	122.36kg (Prov)	-	-	-		-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	592.6kg	(Avail Nov 2021)	(Avail Nov 2021)	-	-	-	-		-		
		Benchmark - Regional Data	Annual	565.9kg			-	-	-	-		-		
		Regional Rank (Rank out of 15)	Annual	12			-	-	-	-		-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	43.60%	48.37% (Prov)	44.13% (Prov)	50.68% (Prov)	-	-	-		-	Up is Good	▲ Green
		Household waste recycled / composted: Benchmark - National Data	Annual	35.10%	(Avail Nov 2021)	(Avail Nov 2021)	-	-	-	-		-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	43.60%			-	-	-	-		-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	9			-	-	-	-		-		
	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	183	385	479	54	78	-	-		-	Neutral	◄► Neutral
	GCC04	Flood Risk properties assessed at lower level than 2019 baseline	Monthly	TBC	TBC	TBC	-	-	-	-		-	Neutral	◄► Neutral
	GCC05	Number of trees planted (CYC)	Monthly	NC	515	271	0	0	-	-		-	Up is Good	◄► Neutral
	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	38.03%	42.14%	44.31%	51.00%	NC	-	-		-	Up is Good	▲ Green
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,943	2,578	1,990	521	518	-	-		-	Neutral	◄► Neutral
1. Waste	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	550.9kg	460.81kg (Prov)	496.68kg (Prov)	122.36kg (Prov)	-	-	-		-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	592.6kg	(Avail Nov 2021)	(Avail Nov 2021)	-	-	-	-		-		
		Benchmark - Regional Data	Annual	565.9kg			-	-	-	-		-		
		Regional Rank (Rank out of 15)	Annual	12			-	-	-	-		-		

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022					Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4				
1. Waste	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	43.60%	48.37% (Prov)	44.13% (Prov)	50.68% (Prov)	-	-	-	-	Up is Good	▲ Green
		Household waste recycled / composted: Benchmark - National Data	Annual	35.10%	(Avail Nov 2021)	(Avail Nov 2021)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	43.60%			-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	9			-	-	-	-	-		
	CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	20.80%	18.14% (Prov)	10.96% (Prov)	12.55% (Prov)	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	7.10%	(Avail Nov 2021)	(Avail Nov 2021)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	16.40%			-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15			-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	109,455.48	96,082.21	89,667.94	24,822.83	-	-	-	-	Neutral	◄► Neutral
	CES45a	% of properties offered 4 or more recyclable materials - (Snapshot)	Annual	-	98.16%	99.35%	-	-	-	-	-	Up is Good	◄► Neutral
	CES46	Missed refuse collections - Number of issues reported	Monthly	2,295	2,290	1,730	818	723	-	-	-	Up is Bad	▲ Red
	CES48	Missed refuse collections - Number of issues per 100,000 collections - (YTD)	Monthly	48.65	50.85	33.17 (est.)	69.6	65.1	-	-	-	Up is Bad	▲ Red
	CES49	Missed refuse collections - Number of issues dealt with	Monthly	NC	NC	337	810	722	-	-	-	Neutral	◄► Neutral
	SLA21	Missed refuse collections - Number of issues dealt with that breached next-day target time (SLA)	Monthly	1,086	869	753	484	476	-	-	-	Up is Bad	▲ Red
	SLA22	Missed refuse collections - Average time taken to resolve issues (Working days)	Monthly	-	-	NC	2.8	3.7	-	-	-	Up is Bad	◄► Neutral
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	24.89%	37.47%	24.81%	26.00%	NC	-	-	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	51.35%	53.10%	56.82%	52.00%	NC	-	-	-	Up is Bad	◄► Neutral

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
1. Waste	WA104	Number of Complaints (Grade 1) - Waste Services	Monthly	979	620	177	71	35	-	-	-	Up is Bad	◄► Neutral
		Number of Complaints (Grade 2) - Waste Services	Monthly	283	152	68	130	236	-	-	-	Up is Bad	▲ Red
		Number of cases referred to the Ombudsman - Waste	Monthly	-	-	-	3	2	-	-	-	Up is Bad	◄► Neutral
	WA400	Tonnage landfilled (AWRP from 2018/19) (inc commercial) - All CYC Vehicles	Monthly	47,550.45	51,125.29	52,312.8	13,407.7	13,510.68	-	-	-	Up is Bad	▲ Red
	WA401	Tonnage recycled - All CYC Vehicles	Monthly	14,216.28	14,768.61	16,570.96	3,996.26	3,776.14	-	-	-	Up is Good	◄► Neutral
	WA402	Tonnage composted (green) - All CYC Vehicles	Monthly	14,730.58	15,456.74	13,881.88	5,696.1	6,118.7	-	-	-	Up is Good	▲ Green
	WA403	Tonnage commingled - All CYC Vehicles	Monthly	2,753.56	3,041.96	3,986.93	882.64	1,030.3	-	-	-	Up is Bad	◄► Neutral
	WA404	% waste recycled - All CYC Vehicles	Monthly	37.84%	37.15%	36.79%	41.96%	42.28%	-	-	-	Up is Good	◄► Neutral
	WA405	Tonnage commingled - All CYC Vehicles (Weekly Average)	Monthly	52.76	58.17	76.39	67.88	78.44	-	-	-	Up is Bad	◄► Neutral
2. Public Realm	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	183	385	479	54	78	-	-	-	Neutral	◄► Neutral
	CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC (Public Land)	Monthly	21	36	50	11	18	-	-	-	Neutral	◄► Neutral
	CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC (Public Land)	Monthly	50	210	327	26	44	-	-	-	Neutral	◄► Neutral
	CAN008	GRAFFITI - Average time taken to resolve offensive issues (Public Land) (Working days) - (YTD)	Monthly	5.2	9.4	3.7	1.2	1	-	-	-	Up is Bad	▼ Green
	CAN008d	GRAFFITI - % offensive issues resolved within target time (Public Land) (SLA)	Monthly	-	70.80%	84.00%	63.60%	77.80%	-	-	-	Up is Good	◄► Neutral
	CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Public Land) (Working days) - (YTD)	Monthly	5.8	8.9	5	2.3	4.2	-	-	-	Up is Bad	▼ Green
	CAN009d	GRAFFITI - % non-offensive issues resolved within target time (Public Land) (SLA)	Monthly	-	79.10%	80.10%	88.50%	75.00%	-	-	-	Up is Good	◄► Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,943	2,578	1,990	521	518	-	-	-	Neutral	◄► Neutral

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
2. Public Realm	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	1,912	2,191	1,652	536	743	-	-	-	Neutral	◄► Neutral
		VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	1,912	2,191	1,652	1,581	1,681	-	-	-	Up is Bad	◄► Neutral
	CSPEC7	LITTER BINS - Number of issues reported	Monthly	246	185	313	60	42	-	-	-	Neutral	◄► Neutral
	CSPEC8	DOG BINS - Number of issues reported	Monthly	114	75	241	16	18	-	-	-	Neutral	◄► Neutral
	CSPMA7	CYC Mobile App - Grand Total	Monthly	65	52	53	12	21	-	-	-	Neutral	◄► Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD)	Monthly	43.00%	61.70%	62.90%	58.10%	56.30%	-	-	-	Up is Good	◄► Neutral
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD)	Monthly	70.00%	72.40%	72.70%	75.00%	67.00%	-	-	-	Up is Good	◄► Neutral
	SLA11c	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA)	Monthly	-	-	590	235	238	-	-	-	Up is Good	▲ Green
	SLA12a	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA) YTD	Monthly	-	-	-	235	473	-	-	-	Up is Good	◄► Neutral
	SLA13	Overall Public Realm Standard Cleansing cases completed within SLA	Monthly	71.00%	78.80%	80.80%	82.40%	72.50%	-	-	-	Up is Good	◄► Neutral
	SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	62.00%	74.20%	77.00%	75.60%	71.60%	-	-	-	Up is Good	◄► Neutral
	SLA11	VEGETATION - Average time taken to resolve issues (includes weeds and overgrown hedges) (Working days)	Monthly	-	-	3.1	3.2	3.3	-	-	-	Up is Bad	◄► Neutral

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021

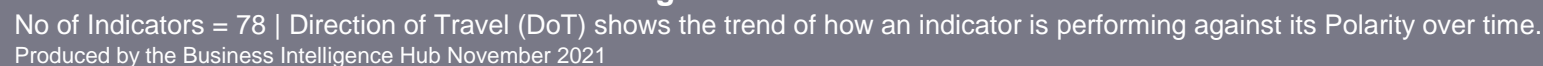| | | | Collection Frequency | Previous Years | | | 2021/2022 | | | | Target | Polarity | DOT |
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
3. Parks	APSE079	Parks and Open Spaces: Hectares of maintained public open space per 1,000 head of population (PI 30)	Annual	NC	NC	(Avail Dec 2021)	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - National Data	Annual	NC	NC		-	-	-	-	-		
		Benchmark - APSE Family	Annual	NC	NC		-	-	-	-	-		
	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	38.03%	42.14%	44.31%	51.00%	NC	-	-	-	Up is Good	▲ Green
		% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	49.22%	44.14%	31.93%	38.00%	NC	-	-	-	Up is Bad	◄► Neutral
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	33.70%	35.24%	48.26%	41.00%	NC	-	-	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	59.91%	58.81%	38.06%	53.00%	NC	-	-	-	Up is Bad	◄► Neutral
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	1	3	2	1	1	-	-	-	Neutral	◄► Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	6	3	0	0	0	-	-	-	Neutral	◄► Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licences	Monthly	19	26	18	1	3	-	-	-	Neutral	◄► Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	0	0	0	0	0	-	-	-	Neutral	◄► Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	2	0	0	0	0	-	-	-	Neutral	◄► Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	2	1	0	1	0	-	-	-	Neutral	◄► Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	10	1	1	0	1	-	-	-	Neutral	◄► Neutral
	FPN02c	Community Protection Notices - Other	Monthly	7	4	0	0	0	-	-	-	Neutral	◄► Neutral

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
5. Air Quality and Climate Change	CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	27.6	27.6	21.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	29.7	29.9	21.9	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	33.7	33.3	25.8	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	27.3	27.3	20.7	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	29.6	29.8	22.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	25.4	25.9	19	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	34.2	33.8	28.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	46.1	46.5	36.7	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	31.8	31.4	24.4	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	35.6	37.4	27.2	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	46.3	45.5	35	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	36.1	37.8	29.2	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	41.8	38.9	32.5	NA	-	-	-	-	Up is Bad	▼ Green

Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021

CITY OF YORK COUNCIL

			Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
5. Air Quality and Climate Change	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	32.7	33.1	24.6	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	46.6	44.3	40.2	NA	-	-	-	-	Up is Bad	▼ Green
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	45.5	46.7	38.8	NA	-	-	-	-	Up is Bad	◄► Neutral
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	3.9 (2018)	3.8 (2019)	(Due Jun 2022)	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	4.4 (2018)	4.2 (2019)		-	-	-	-	-		
		Benchmark - Regional Data	Annual	4.5 (2018)	4.5 (2019)		-	-	-	-	-		
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.90%	26.12%	41.29%	37.00%	NC	-	-	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	56.03%	59.20%	35.32%	48.00%	NC	-	-	-	Up is Bad	◄► Neutral
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	40.58%	22.69%	28.22%	31.00%	NC	-	-	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	51.00%	55.61%	44.55%	61.00%	NC	-	-	-	Up is Bad	◄► Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	14.70%	13.72%	13.43%	15.00%	NC	-	-	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	55.46%	59.85%	55.47%	57.00%	NC	-	-	-	Up is Bad	◄► Neutral
6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	88.61%	84.47%	84.90%	84.00%	NC	-	-	-	Up is Good	◄► Neutral
		Benchmark - Community Life Survey	Annual	76.00%	75.90%	79.00%	-	NC	-	-	-		
		Benchmark - LG Inform	Quarterly	78.00%	80.00%	82.00%	80.00%	NC	-	-	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	8.02%	10.12%	7.67%	10.00%	NC	-	-	-	Up is Bad	◄► Neutral

Portfolio - Environment and Climate Change 2021/2022
No of Indicators = 78 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub November 2021

			Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
7. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄ ► Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄ ► Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄ ► Neutral
		Large Project - Flood Risk	Quarterly	Green	Green	Green	Green	Green	-	-	-	Neutral	◄ ► Neutral
		Large Project - Hyperhubs	Quarterly	-	Green	Green	Green	Amber	-	-	-	Neutral	◄ ► Neutral
		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	-	-	-	Amber	-	-	-	Neutral	◄ ► Neutral