



Portfolio - Housing and Community Safety 2021/2022

No of Indicators = 51 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub November 2021



			Previous Years			2021/2022							
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT
0. Council Plan Indicators	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	70.6	70.6	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	CAN061	Number of new affordable homes delivered in York	Quarterly	60	123	130	18	42	-	-	-	Up is Good	◀▶ Neutral
	CSP01	All Crime per 1000 population	Monthly	65	66	52.4	16.2	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Monthly	88	87	75.9	21	-	-	-	-		
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,059	1,689	1,410	390	340	-	-	-	Up is Bad	◀▶ Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	449	560	622	-	Avail Dec 2021	-	-	-	Up is Good	▲ Green
	HM07	Net Housing Consents - (YTD)	Quarterly	1,626	3,466	1,133	-		-	-	-	Up is Good	▼ Red
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	24	23	10	-	-	-	-	-	Up is Bad	▼ Green
	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	35.92	37.46	66.86	58.97	70.37	-	-	-	Up is Bad	◀▶ Neutral
1. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	713	832	-	-	-	-	-	-	Up is Bad	▲ Red
	BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	8.2	9	11.39	12.95	14.19	-	-	-	Up is Bad	▲ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	60	123	130	18	42	-	-	-	Up is Good	◀▶ Neutral
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	76	75	69	31	46	-	-	-	Up is Good	◀▶ Neutral
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	9.29	8.85	5.19	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	7.29	7.27	5.92	-	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	5.02	-	-	-	-	-		
	CJGE178	Private rents (Average) - All (£)	Annual	£1,034	£850	£838	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	£858	£858	£864	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£609	£609	£631	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		



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1. Housing	HM03	Net Additional Homes Provided - (YTD)	Quarterly	449	560	622	-	Avail Dec 2021	-	-	-	Up is Good	▲ Green
	HM07	Net Housing Consents - (YTD)	Quarterly	1,626	3,466	1,133	-		-	-	-	Up is Good	▼ Red
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Monthly	1,536	1,597	1,948	1,735	1,773	-	-	-	Up is Bad	◀▶ Neutral
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.47%	2.93%	4.10%	3.53%	3.51%	-	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	2	3	-	-	-	-	-	-		
	HOU215	Rent lost through voids as a % of overall rent due - (Snapshot)	Monthly	1.78%	1.85%	2.96%	0.80%	1.70%	-	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	4	4	-	-	-	-	-	-		
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.40%	97.10%	97.10%	93.20%	95.70%	-	-	-	Up is Good	◀▶ Neutral
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	32.95	33.42	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	3	3	-	-	-	-	-	-		
OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£3.65	£3.68	£2.68	-	-	-	-	-	Up is Good	▼ Red	
2. Homelessness	HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	766	896	811	-	-	-	-	-	Neutral	◀▶ Neutral
	HOU251	Homelessness main duty (decision) - Total (new definition from 2018/19)	Quarterly	92	136	114	-	-	-	-	-	Neutral	◀▶ Neutral
		Homelessness main duty (decision) - Total - (YTD) (new definition from 2018/19)	Quarterly	92	136	114	-	-	-	-	-	Neutral	◀▶ Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	521	645	564	-	-	-	-	-	Neutral	◀▶ Neutral
	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	245	234	236	-	-	-	-	-	Neutral	◀▶ Neutral



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2. Homelessness	HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	41	47	38	-	-	-	-	-	Neutral	◄◄ Neutral
		Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	41	47	38	-	-	-	-	-	Neutral	◄◄ Neutral
	HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	5.40%	5.20%	4.70%	-	-	-	-	-	Neutral	◄◄ Neutral
		Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	5.40%	5.20%	4.70%	-	-	-	-	-	Neutral	◄◄ Neutral
	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	66	56	23	-	-	-	-	-	Up is Bad	▼ Green
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	24	23	10	-	-	-	-	-	Up is Bad	▼ Green
	HOU105	Homelessness main duty (decision) - Homeless and in priority need - Unintentional - (YTD) (new definition from 2018/19)	Quarterly	53	96	75	-	-	-	-	-	Up is Bad	◄◄ Neutral
	HOU247	Homelessness main duty (decision) - Homeless and in priority need - Intentional - (YTD) (new definition from 2018/19)	Quarterly	15	14	14	-	-	-	-	-	Neutral	◄◄ Neutral
3. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	89.63%	87.53%	85.93%	88.00%	NC	-	-	-	Up is Good	◄◄ Neutral
		% of panel dissatisfied with York as a place to live	Quarterly	6.70%	5.87%	6.42%	7.00%	NC	-	-	-	Up is Bad	▲ Red
	TAP07	% of panel who agree that they belong to their local area	Quarterly	80.22%	77.78%	69.38%	76.00%	NC	-	-	-	Up is Good	◄◄ Neutral
		Benchmark - Community Life Survey	Annual	62.10%	62.20%	65.00%	-	NC	-	-	-		
		% of panel who disagree that they belong to their local area	Quarterly	19.33%	21.71%	29.88%	23.00%	NC	-	-	-	Up is Bad	◄◄ Neutral
	TAP08	% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	68.47%	61.88%	55.80%	65.00%	NC	-	-	-	Up is Good	◄◄ Neutral
		Benchmark - Community Life Survey	Annual	81.24%	81.80%	83.00%	-	NC	-	-	-	-	



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3. Satisfaction		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	6.91%	8.91%	11.85%	8.00%	NC	-	-	-	Up is Bad	◄◄ Neutral
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	83.75%	82.74%	80.80%	-	-	-	-	-	Up is Good	◄◄ Neutral
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	68.56%	70.00%	66.80%	-	-	-	-	-	Up is Good	◄◄ Neutral
		% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	11.52%	12.04%	10.70%	-	-	-	-	-	Up is Bad	◄◄ Neutral
4. Crime	111	First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	288	219.4	147.5	153.62	172.05	-	-	200	Up is Bad	◄◄ Neutral
		Benchmark - National Data	Quarterly	222	206	-	-	-	-	-	-		
		Benchmark - Regional Data (Region changed from 2018/19)	Quarterly	224	228	-	-	-	-	-	-		
		Benchmark - Comparator Data (New Family Group from 2017/18)	Quarterly	163	159	-	-	-	-	-	-		
	CSP01	All Crime per 1000 population	Monthly	65	66	52.4	16.2	-	-	-	-	Up is Bad	◄◄ Neutral
		Benchmark - National Data	Monthly	88	87	75.9	21	-	-	-	-		
	CSP12	Criminal damage (excl. 59)	Monthly	1,610	1,407	1,248	382	-	-	-	-	Up is Bad	◄◄ Neutral
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,212	4,587	4,249	1,332	-	-	-	-	Up is Bad	◄◄ Neutral
	CSP23	Hate Crimes as Recorded by NYP	Monthly	112	138	151	61	-	-	-	-	Up is Bad	▲ Red
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	1,010	1,057	524	195	384	-	-	-	Up is Bad	▲ Red
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,059	1,689	1,410	390	340	-	-	-	Up is Bad	◄◄ Neutral
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	77.19%	79.75%	NC	79.00%	NC	-	-	-	Up is Good	◄◄ Neutral
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	10.31%	10.00%	NC	9.00%	NC	-	-	-	Up is Bad	▼ Green
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	3.74%	5.21%	NC	6.00%	NC	-	-	-	Up is Bad	▲ Red
		% of panel who think that hate crime is not a problem in their local area	Quarterly	81.76%	77.67%	NC	79.00%	NC	-	-	-	Up is Good	◄◄ Neutral



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4. Crime	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	18.32%	22.96%	NC	20.00%	NC	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	56.07%	51.11%	NC	54.00%	NC	-	-	-	Up is Good	◀▶ Neutral
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria) - (Snapshot)	Quarterly	1,078	1,328	1,440	1,481	1,513	-	-	-	Up is Good	▲ Green
	TF2-A01i	Number of Troubled Families On-Programme - (Snapshot)	Quarterly	804	1,054	1,175	1,203	1,242	-	-	-	Up is Good	▲ Green
	TF2-A02	% of Troubled Families who have achieved an outcome - (Snapshot)	Quarterly	20.00%	31.00%	47.00%	43.00%	45.00%	-	-	-	Up is Good	◀▶ Neutral
5. Public Realm	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	12.31%	11.58%	NC	12.00%	NC	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	85.27%	83.50%	NC	85.00%	NC	-	-	-	Up is Good	◀▶ Neutral
	TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	16.56%	17.53%	NC	17.00%	NC	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	79.25%	77.53%	NC	78.00%	NC	-	-	-	Up is Good	◀▶ Neutral
	TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	39.47%	42.75%	NC	45.00%	NC	-	-	-	Up is Bad	▲ Red
		% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	60.09%	56.02%	NC	54.00%	NC	-	-	-	Up is Good	▼ Red
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	16.81%	18.47%	NC	21.00%	NC	-	-	-	Up is Bad	▲ Red
		% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	78.54%	75.62%	NC	75.00%	NC	-	-	-	Up is Good	◀▶ Neutral



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5. Public Realm	TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	29.74%	32.92%	NC	25.00%	NC	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	63.44%	60.44%	NC	67.00%	NC	-	-	-	Up is Good	◀▶ Neutral
	TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	2.43%	2.46%	NC	1.00%	NC	-	-	-	Up is Bad	▼ Green
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	85.65%	85.47%	NC	88.00%	NC	-	-	-	Up is Good	◀▶ Neutral
6. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing ICT Programme	Quarterly	Green	Amber	Red	Green	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Mental Health and Housing Support	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	-	-	-	Amber	-	-	-	Neutral	◀▶ Neutral