Portfolio - Environment and Climate Change 2021/2022

No of Indicators = 77 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub January 2022

| | | | Collection Frequency | Previous Years | | | 2021/2022 | | | | Target | Polarity | DOT |
				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
0. Council Plan Indicators	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	550.9kg	460.81kg (Prov)	496.68kg (Prov)	132.43kg (Prov)	134.96kg (Prov)	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	592.6kg	529.3kg	552.9kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	565.9kg	508kg	549.3kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	12	4	4	-	-	-	-	-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	43.60%	48.37% (Prov)	44.13% (Prov)	46.34% (Prov)	47.35% (Prov)	-	-	-	Up is Good	◄► Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	35.10%	43.80%	42.30%	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	43.60%	44.20%	42.00%	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	9	5	6	-	-	-	-	-		
	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	183	385	479	54	78	129	-	-	Neutral	◄► Neutral
	GCC02	Carbon emissions across the city (tonnes of carbon dioxide equivalent) - (Calendar Year)	Annual	1,132,541.02 (2018)	TBC	TBC	-	-	-	-	-	Up is Bad	◄► Neutral
	GCC03	Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	Annual	TBC	TBC	3,657.56	-	-	-	-	-	Up is Bad	◄► Neutral
	GCC04	Flood Risk properties assessed at lower level than 2019 baseline	Monthly	TBC	TBC	TBC	-	-	-	-	-	Neutral	◄► Neutral
	GCC05	Number of trees planted (CYC)	Annual	NC	515	271	-	-	-	-	-	Up is Good	◄► Neutral
	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	38.03%	42.14%	44.31%	51.00%	NC	43.26%	NC	-	Up is Good	◄► Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,943	2,578	1,990	521	518	436	-	-	Neutral	◄► Neutral
	WA104	Number of Complaints (All Grades) - Waste Services	Monthly	1,268	774	249	201	271	197	-	-	Up is Bad	▲ Red
		Number of Complaints (Grade 1) - Waste Services	Monthly	979	620	177	70	35	29	-	-	Up is Bad	▼ Green
		Number of Complaints (Grade 2) - Waste Services	Monthly	283	152	68	131	236	168	-	-	Up is Bad	▲ Red
		Number of cases referred to the Ombudsman - Waste	Monthly	-	-	-	3	2	0	-	-	Up is Bad	◄► Neutral

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
1. Waste	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	550.9kg	460.81kg (Prov)	496.68kg (Prov)	132.43kg (Prov)	134.96kg (Prov)	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	592.6kg	529.3kg	552.9kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	565.9kg	508kg	549.3kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	12	4	4	-	-	-	-	-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	43.60%	48.37% (Prov)	44.13% (Prov)	46.34% (Prov)	47.35% (Prov)	-	-	-	Up is Good	◄► Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	35.10%	43.80%	42.30%	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	43.60%	44.20%	42.00%	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	9	5	6	-	-	-	-	-		
	CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	20.80%	13.50% (Prov)	9.33% (Prov)	12.27% (Prov)	0.36% (Prov)	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	7.10%	8.50%	7.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	16.40%	4.30%	3.90%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	15	14	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	109,455.48	96,082.21	89,667.94	24,822.83	26,107.35	-	-	-	Neutral	◄► Neutral
	CES45a	% of properties offered 4 or more recyclable materials - (Snapshot)	Annual	-	98.16%	99.35%	-	-	-	-	-	Up is Good	◄► Neutral
	CES46	Missed refuse collections - Number of issues reported	Monthly	2,295	2,290	1,730	818	723	489	-	-	Up is Bad	▲ Red
	CES48	Missed refuse collections - Number of issues per 100,000 collections - (YTD)	Monthly	48.65	50.85	33.17 (est.)	69.6	65.1	57	-	-	Up is Bad	▲ Red
	CES49	Missed refuse collections - Number of issues dealt with	Monthly	NC	NC	337	810	722	478	-	-	Neutral	◄► Neutral
	SLA21	Missed refuse collections - Number of issues dealt with that breached next-day target time (SLA)	Monthly	1,086	869	753	484	476	293	-	-	Up is Bad	▲ Red
	SLA22	Missed refuse collections - Average time taken to resolve issues (Working days)	Monthly	-	-	NC	2.8	3.8	2.7	-	-	Up is Bad	◄► Neutral

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		Collection Frequency	Previous Years			2021/2022				Target	Polarity	DOT
			2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	24.89%	37.47%	24.81%	26.00%	NC	23.35%	NC	-	Up is Good	▼ Red
	% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	51.35%	53.10%	56.82%	52.00%	NC	52.50%	NC	-	Up is Bad	◄ ► Neutral
WA400	Tonnage landfilled (AWRP from 2018/19) (inc commercial) - All CYC Vehicles	Monthly	47,550.45	51,125.29	52,312.8	13,407.7	13,510.68	12,849.66	-	-	Up is Bad	◄ ► Neutral
WA401	Tonnage recycled - All CYC Vehicles	Monthly	14,216.28	14,768.61	16,570.96	3,996.26	3,776.14	3,768.03	-	-	Up is Good	◄ ► Neutral
WA402	Tonnage composted (green) - All CYC Vehicles	Monthly	14,730.58	15,456.74	13,881.88	5,696.1	6,118.7	2,944.9	-	-	Up is Good	◄ ► Neutral
WA403	Tonnage commingled - All CYC Vehicles	Monthly	2,753.56	3,041.96	3,986.93	882.64	1,030.3	983.12	-	-	Up is Bad	◄ ► Neutral
WA404	% waste recycled - All CYC Vehicles	Monthly	37.84%	37.15%	36.79%	41.96%	42.28%	34.32%	-	-	Up is Good	◄ ► Neutral
WA405	Tonnage commingled - All CYC Vehicles (Weekly Average)	Monthly	52.76	58.17	76.39	67.88	78.44	74.65	-	-	Up is Bad	◄ ► Neutral
CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	183	385	479	54	78	129	-	-	Neutral	◄ ► Neutral
CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC (Public Land)	Monthly	21	36	50	11	18	12	-	-	Neutral	◄ ► Neutral
CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC (Public Land)	Monthly	50	210	327	26	44	71	-	-	Neutral	◄ ► Neutral
CAN008	GRAFFITI - Average time taken to resolve offensive issues (Public Land) (Working days) - (YTD)	Monthly	5.2	9.4	3.7	1.2	1	0.9	-	-	Up is Bad	▼ Green
CAN008d	GRAFFITI - % offensive issues resolved within target time (Public Land) (SLA)	Monthly	-	70.80%	84.00%	63.60%	77.80%	100.00%	-	-	Up is Good	◄ ► Neutral
CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Public Land) (Working days) - (YTD)	Monthly	5.8	8.9	5	2.3	4.2	3.8	-	-	Up is Bad	▼ Green
CAN009d	GRAFFITI - % non-offensive issues resolved within target time (Public Land) (SLA)	Monthly	-	79.10%	80.10%	88.50%	75.00%	85.90%	-	-	Up is Good	◄ ► Neutral
YCC227	STREET CLEANING - Number of issues reported	Monthly	1,943	2,578	1,990	521	518	436	-	-	Neutral	◄ ► Neutral

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
2. Public Realm	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	1,912	2,191	1,652	536	743	381	-	-	Neutral	◄► Neutral
		VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	1,912	2,191	1,652	1,581	1,681	1,835	-	-	Up is Bad	◄► Neutral
	CSPEC7	LITTER BINS - Number of issues reported	Monthly	246	185	313	60	42	32	-	-	Neutral	◄► Neutral
	CSPEC8	DOG BINS - Number of issues reported	Monthly	114	75	241	16	18	7	-	-	Neutral	◄► Neutral
	CSPMA7	CYC Mobile App - Grand Total	Monthly	65	52	53	12	21	30	-	-	Neutral	◄► Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD)	Monthly	43.00%	61.70%	62.90%	58.10%	56.30%	53.40%	-	-	Up is Good	◄► Neutral
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD)	Monthly	70.00%	72.40%	72.70%	75.00%	67.00%	66.40%	-	-	Up is Good	◄► Neutral
	SLA11c	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA)	Monthly	-	-	590	235	238	130	-	-	Up is Good	◄► Neutral
	SLA12a	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA) YTD	Monthly	-	-	-	235	473	603	-	-	Up is Good	◄► Neutral
	SLA13	Overall Public Realm Standard Cleansing cases completed within SLA	Monthly	71.00%	78.80%	80.80%	82.30%	72.10%	76.30%	-	-	Up is Good	◄► Neutral
	SLA13b	Overall Public Realm Standard Cleansing cases dealt with that breached SLA	Monthly	730	578	601	120	190	123	-	-	Up is Bad	◄► Neutral
	SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	62.00%	74.20%	77.00%	75.50%	71.40%	70.10%	-	-	Up is Good	◄► Neutral
	SLA11	VEGETATION - Average time taken to resolve issues (includes weeds and overgrown hedges) (Working days)	Monthly	-	-	3.1	3.2	4.2	3.2	-	-	Up is Bad	◄► Neutral
	APSE079	Parks and Open Spaces: Hectares of maintained public open space per 1,000 head of population (PI 30)	Annual	NC	NC	N/C	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - National Data	Annual	NC	NC	N/C	-	-	-	-	-		
		Benchmark - APSE Family	Annual	NC	NC	N/C	-	-	-	-	-		

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
3. Parks	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	38.03%	42.14%	44.31%	51.00%	NC	43.26%	NC	-	Up is Good	◄► Neutral
		% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	49.22%	44.14%	31.93%	38.00%	NC	41.25%	NC	-	Up is Bad	◄► Neutral
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	33.70%	35.24%	48.26%	41.00%	NC	36.53%	NC	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	59.91%	58.81%	38.06%	53.00%	NC	56.29%	NC	-	Up is Bad	◄► Neutral
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	1	3	2	1	1	1	-	-	Neutral	◄► Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	6	3	0	0	0	1	-	-	Neutral	◄► Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licences	Monthly	19	26	18	1	3	4	-	-	Neutral	◄► Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	0	0	0	0	0	0	-	-	Neutral	◄► Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	2	0	0	0	0	0	-	-	Neutral	◄► Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	2	1	0	1	0	0	-	-	Neutral	◄► Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	10	1	1	0	1	1	-	-	Neutral	◄► Neutral
	FPN02c	Community Protection Notices - Other	Monthly	7	4	0	0	0	0	-	-	Neutral	◄► Neutral
	CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	27.6	27.6	21.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	29.7	29.9	21.9	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	33.7	33.3	25.8	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	27.3	27.3	20.7	NA	-	-	-	-	Up is Bad	◄► Neutral

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
5. Air Quality and Climate Change	CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	29.6	29.8	22.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	25.4	25.9	19	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	34.2	33.8	28.5	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	46.1	46.5	36.7	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	31.8	31.4	24.4	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	35.6	37.4	27.2	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	46.3	45.5	35	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	36.1	37.8	29.2	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	41.8	38.9	32.5	NA	-	-	-	-	Up is Bad	▼ Green
	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	32.7	33.1	24.6	NA	-	-	-	-	Up is Bad	◄► Neutral
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	46.6	44.3	40.2	NA	-	-	-	-	Up is Bad	▼ Green
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	45.5	46.7	38.8	NA	-	-	-	-	Up is Bad	◄► Neutral
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	3.9 (2018)	3.8 (2019)	(Due Jun 2022)	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	4.4 (2018)	4.2 (2019)	(Due Jun 2022)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	4.5 (2018)	4.5 (2019)	(Due Jun 2022)	-	-	-	-	-		

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.90%	26.12%	41.29%	37.00%	NC	38.84%	NC	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	56.03%	59.20%	35.32%	48.00%	NC	45.42%	NC	-	Up is Bad	◄► Neutral
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	40.58%	22.69%	28.22%	31.00%	NC	34.86%	NC	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	51.00%	55.61%	44.55%	61.00%	NC	53.39%	NC	-	Up is Bad	◄► Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	14.70%	13.72%	13.43%	15.00%	NC	15.54%	NC	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	55.46%	59.85%	55.47%	57.00%	NC	53.78%	NC	-	Up is Bad	▼ Green
6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	88.61%	84.47%	84.90%	84.00%	NC	84.38%	NC	-	Up is Good	◄► Neutral
		Benchmark - Community Life Survey	Annual	76.00%	75.90%	79.00%	-	NC	-	NC	-		
		Benchmark - LG Inform	Quarterly	78.00%	80.00%	82.00%	82.00%	NC	80.00%	NC	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	8.02%	10.12%	7.67%	10.00%	NC	9.74%	NC	-	Up is Bad	◄► Neutral
7. Public Protection	PP04	% of customers who were satisfied with the overall level of service provided	Annual	80.60%	86.30%	86.20%	-	-	-	-	-	Up is Good	◄► Neutral
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	93.00%	95.00%	89.20%	92.00%	85.00%	86.00%	-	-	Up is Good	◄► Neutral

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				2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
8. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄ ► Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄ ► Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄ ► Neutral
		Large Project - Flood Risk	Quarterly	Green	Green	Green	Green	Green	Green	-	-	Neutral	◄ ► Neutral
		Large Project - Hyperhubs	Quarterly	-	Green	Green	Green	Amber	Amber	-	-	Neutral	◄ ► Neutral
		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	-	-	-	Amber	Amber	-	-	Neutral	◄ ► Neutral
		Large Project - Haxby Station	Quarterly	-	-	-	-	-	Amber	-	-	Neutral	◄ ► Neutral