



Portfolio - Transport 2021/2022

No of Indicators = 35 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2022

			Previous Years			2021/2022				Target	Polarity	DOT
		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4			
0. Council Plan Indicators	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	0.74m	0.46m (Prov)	0.71m (Prov)	0.83m (Prov)	0.59m (Prov)	-	Up is Good Green
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	3.07m	1.46m (Prov)	1.73m (Prov)	2.35m (Prov)	2.28m (Prov)	-	Up is Good Green
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	-	Up is Bad Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	-	Up is Bad Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.01m	1.77m	1.34m	-	-	-	-	-	Neutral Neutral
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c (ii))	Annual	146.00% (2018)	138.00% (2019)	113.00% (2020)	-	-	-	-	-	Up is Good Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	-	Up is Good Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	71.90% (2019)	NC (2020)	-	-	-	-	-	Up is Good Neutral
1. Parking	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	37.01%	38.09%	38.70%	-	-	38.97%	-	-	Up is Good Neutral
		% of tenants who say car parking is a major problem in their neighbourhood	Annual	30.12%	31.77%	27.10%	-	-	30.35%	-	-	Up is Bad Neutral
		% of tenants who say car parking is a minor problem in their neighbourhood	Annual	32.87%	30.14%	34.20%	-	-	30.68%	-	-	Up is Bad Neutral
	YCC036	Customer Centre Tickets issued - Parking	Monthly	19,375	18,087	0	0	22	213	192	-	Neutral Neutral
	YCC107	YCC Number of calls offered - Parking	Weekly	17,359	13,155	14,605	5,218	8,838	6,301	6,981	-	Neutral Neutral
2. Highways Maintenance	APSE033	Highway Management: Percentage change of category 2 repairs repaired within timescale (PI 34)	Annual	48.00%	54.44%	N/C	-	-	-	-	-	Up is Good Neutral
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	-	Up is Bad Neutral

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2. Highways Maintenance	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES05	% of Principal roads where maintenance should be considered (NI 168)	Annual	10.00%	10.00%	11.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	3.00%	4.00%	4.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.00%	3.00%	3.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	N/C	N/C	-	-	-	-	-		
	CES06	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	24.00%	22.00%	20.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	6.00%	6.00%	6.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	5.00%	5.00%	4.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	N/C	N/C	-	-	-	-	-		
	CES07	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	27.00%	22.00%	24.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	16.00%	15.00%	17.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	18.00%	17.00%	18.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	N/C	N/C	-	-	-	-	-		
3. Street Lighting	CES61	STREET LIGHTING - Number of issues reported	Monthly	3,234	2,897	2,193	276	448	861	803	-	Neutral	◀▶ Neutral
	CES62	STREET LIGHTING - Average time taken to resolve issues (Working days)	Monthly	8.9	8	4.3	9	9.3	5.8	3.7	-	Up is Bad	◀▶ Neutral
	CES63	STREET LIGHTING - % issues resolved within target time (SLA)	Monthly	87.60%	41.90%	66.40%	69.60%	68.60%	64.40%	59.10%	-	Up is Good	◀▶ Neutral
	YCC226	STREET LIGHTING - Number of issues reported online (Digital channel only)	Monthly	2,386	1,839	1,573	122	300	609	572	-	Neutral	◀▶ Neutral
		STREET LIGHTING - % of issues reported online (Digital channel only)	Monthly	73.80%	63.50%	71.70%	44.20%	67.00%	70.70%	71.20%	-	Up is Good	◀▶ Neutral

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			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT
4. Public Transport	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	0.74m	0.46m (Prov)	0.71m (Prov)	0.83m (Prov)	0.59m (Prov)	-	Up is Good	▲ Green
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	3.07m	1.46m (Prov)	1.73m (Prov)	2.35m (Prov)	2.28m (Prov)	-	Up is Good	▲ Green
	CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS0109a)	Annual	16.1m	15m	3.5m	-	-	-	-	-	Up is Good	▼ Red
	CAN033	% of non-frequent scheduled bus services (fewer than 6 buses per hour) running on time (DfT measure - BUS0902) (LI 22a)	Annual	NA	NA	NC (not reported by DfT due to Covid)	-	-	-	-	-	Up is Good	◀▶ Neutral
5. Road Safety	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	5 (2018)	6 (2019)	3 (2020)	0 (Prov)	0 (Prov)	3 (Prov)	-	-	Up is Bad	▲ Red
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	60 (2018)	52 (2019)	43 (2020)	2 (Prov)	14 (Prov)	15 (Prov)	-	-	Up is Bad	◀▶ Neutral
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	412 (2018)	386 (2019)	284 (2020)	89 (Prov)	71 (Prov)	101 (Prov)	-	-	Up is Bad	◀▶ Neutral
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2018)	0 (2019)	0 (2020)	0 (Prov)	0 (Prov)	0 (Prov)	-	-	Up is Bad	▼ Green
6. Sustainable Travel	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Discontinued	106	106	106	106	106	106	106	-	Up is Good	◀▶ Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.01m	1.77m	1.34m	-	-	-	-	-	Neutral	◀▶ Neutral
	CES26	Index of cycling activity (%) (AM Peak) from 2009 Baseline (5,171) (Calendar Year) (LI 2a (ii))	Annual	142.00% (2018)	139.00% (2019)	79.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES27	Index of cycling activity (%) (PM Peak) from 2009 Baseline (4,557) (Calendar Year) (LI 2b (ii))	Annual	141.00% (2018)	137.00% (2019)	93.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c (ii))	Annual	146.00% (2018)	138.00% (2019)	113.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	-	Up is Good	◀▶ Neutral

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			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT
6. Sustainable	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	71.90% (2019)	NC (2020)	-	-	-	-	-	Up is Good	◀▶ Neutral
7. Noise Pollution	PHOF24	% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Five Years	5.51%	5.51%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Five Years	8.48%	8.48%	-	-	-	-	-	-		
		Benchmark - Regional Data	Five Years	6.48%	6.48%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Five Years	6	6	-	-	-	-	-	-		
8. Fleet	CAN029	% of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)	Quarterly	5.00%	5.80%	5.80%	5.80%	1.66%	1.66%	1.66%	-	Up is Good	▼ Red
	CAN029i	% of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)	Quarterly	17.60%	19.90%	25.00%	27.10%	27.20%	30.00%	30.60%	-	Up is Good	▲ Green
	CAN029ii	% of ultra- low emission Buses operating in York (Electric and Hybrid)	Quarterly	6.00%	6.00%	90.00%	90.00%	90.00%	90.00%	90.00%	-	Up is Good	◀▶ Neutral
	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Discontinued	106	106	106	106	106	106	106	-	Up is Good	◀▶ Neutral
	CAN37	% of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	-	-	-	20.00%	20.00%	28.00%	30.00%	-	Up is Good	◀▶ Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	14.70%	13.72%	13.43%	15.00%	NC	15.54%	NC	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	55.46%	59.85%	55.47%	57.00%	NC	53.78%	NC	-	Up is Bad	▼ Green
9. Large Projects	CORP10 L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Smart Travel Evolution Programme (STEP)	Quarterly	Amber	Amber	Amber	Green	Green	Green	Green	-	Neutral	◀▶ Neutral
		Large Project - City Centre Access Project	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral

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9. Large Projects	CORP10 L	Large Project - Parking Review	Quarterly	Green	Green	Amber	Amber	Amber	Complete	-	-	Neutral	◀▶	Neutral
		Large Project - Hyperhubs	Quarterly	-	Green	Green	Green	Amber	Amber	Green	-	Neutral	◀▶	Neutral
		Large Project - Haxby Station	Quarterly	-	-	-	-	-	Amber	Amber	-	Neutral	◀▶	Neutral