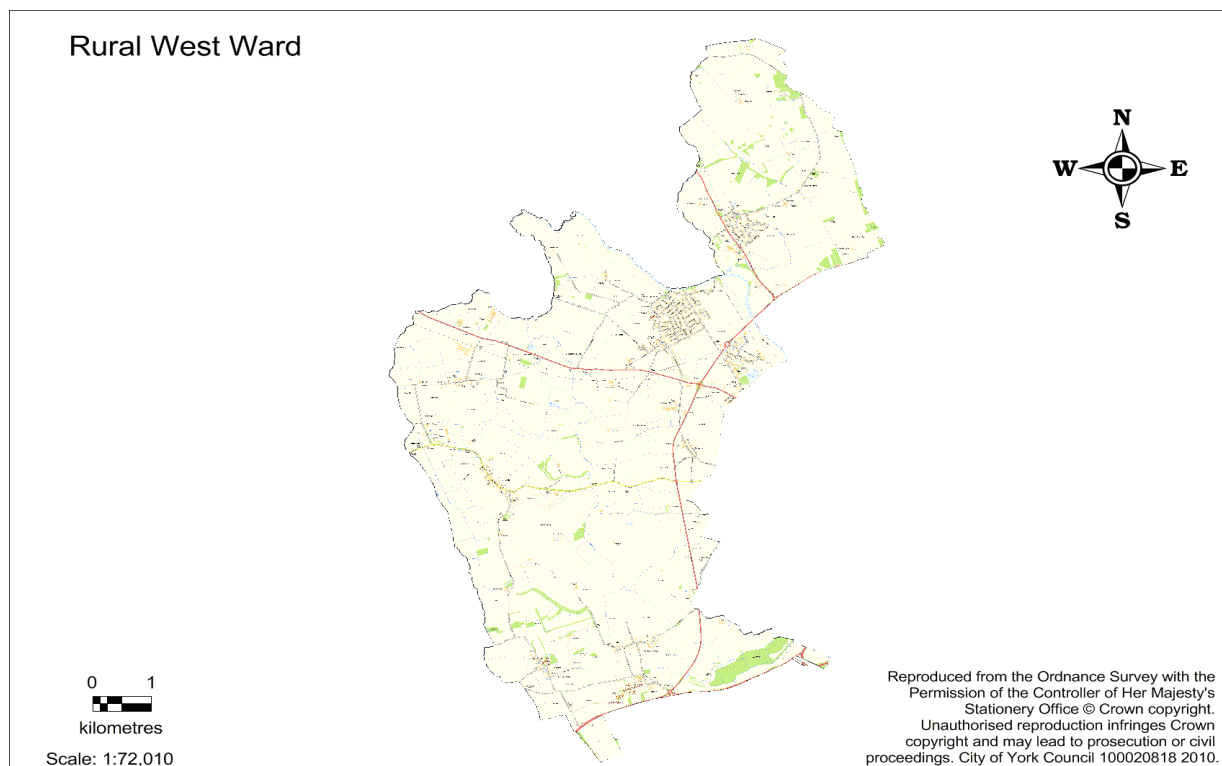## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/2016).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 12.4% of children are living in low income families (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 3.5% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Rural West Ward

Scale: 1:72,010

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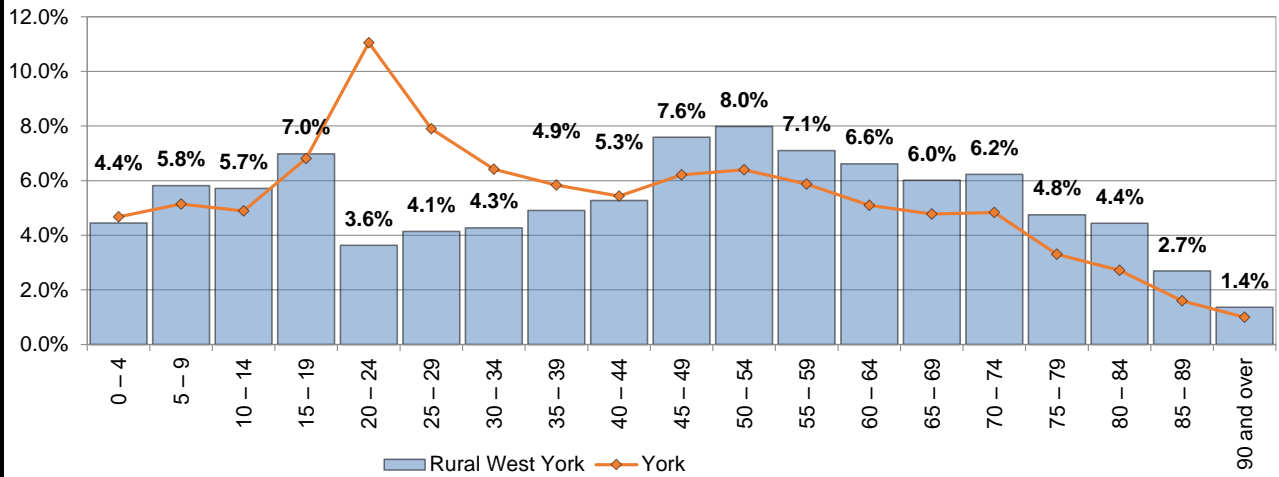
Ward Summary

• Rural West York has 7,978 residents with 2.7% from a black and minority ethnic community group. 86.2% are in good health, with 14.1% stating that they have some limitation in day to day activities.

• £686.30 was the Average Net Weekly Household Income in 2017/18 (£648.08 in 2015/2016).

• 86% own their own home, either outright or with a mortgage, 7% are private renters and 5% are social tenants. There are 92 Council Houses in this ward, which is 1.22% of York's total.

• 78.1% of residents have a Level 1 - 4 qualification, of which 68.0% are, at least, qualified to Level 2, but 14.2% have no qualifications at all.

• 8.8% of children are living in low income families (4.3% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 6.2% of households in fuel poverty.

• 2.5% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Rural West York Ward		Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy					Above or below the average ± 10%			Pages 8 - 9
Universal Credit (out of work) claimants	**2.50%**	2.10%	6.70%	3.30%	●		●	
Residents who agree the council and its partners are helping to create jobs in the city	**40.00%**	40.00%	0.00%	18.58%	●		●	
Residents who agree their skills and qualifications are suited to jobs available in York	**42.86%**	83.33%	36.36%	52.40%		◆		
Business Startups:								
Number (YTD)	**48.0**	99.0	14.0	45.2				
per 10,000 working age population (YTD)	**105.2**	116.0	29.6	73.9	●		●	
Poverty								Page 10
Fuel poverty (households)	**6.23%**	6.23%	15.33%	8.39%	●		●	
Children (aged 0- 15) living in low income families	**8.80%**	3.40%	22.30%	11.16%	●			
Health and Wellbeing								Pages 12 - 15
Reception year obesity	**5.00%**	5.00%	14.50%	8.54%	●		●	
Year 6 obesity	**16.60%**	8.00%	22.40%	15.21%				
Male life expectancy	**81.6**	86.6	76.5	80.5				
Female life expectancy	**86.4**	88.5	80.6	83.7			●	
Emergency hospital admissions for children (per 1,000 population)	**138.9**	138.9	209.6	174.8	●		●	
Elective hospital admissions	**100.8**	76.0	116.5	99.8				
Emergency hospital admissions	**96.0**	80.6	127.3	99.2				
Emergency hospital admissions for injuries resulting from a fall (over 65)	**33.9**	13.7	42.7	26.9		◆		◆
Adult Social Care								Pages 16 - 17
Social Isolation	**2.0**	1.5	2.2	1.9		◆		◆
Homecare hours (weekly average)	**13.3**	8.3	14.3	11.1		◆		◆
Homecare clients (per 1,000 population)	**4.1**	1.5	12.5	5.4	●		●	
Clients getting paid packages of care that are not residential/nursing care	**56.0**	207.0	17.0	77.4				
New customers requesting Adult Social Care support	**48.0**	87.0	14.0	44.4				
People supported to live independently through social services: packages of care	**44.0**	182.0	19.0	76.6				
intervention	**32.0**	105.0	11.0	42.5				

Key: ● Good performance ◆ Area of concern

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.							

Ward	Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
				Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm							**Page 18 - 19**
Crime (per 1,000 population)	**10.6**	3.1	26.2	10.1				
ASB (per 1,000 population)	**11.0**	3.1	28.0	9.7		🔶		
Residents who think that hate crime is not a problem in their local area	**91.30%**	100.00%	60.00%	78.47%	🟢		🟢	
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**95.45%**	100.00%	54.55%	79.19%	🟢		🟢	
Street cleaning - Number of issues reported - Litter	**12.0**	N/A	N/A	11.2				
Street cleaning - Number of issues reported - Faeces	**2.0**	N/A	N/A	5.8				
% of road area that is Free From Defects (Grade 1)	**21.57%**	42.40%	12.84%	22.83%				
% of road area that is Structurally Impaired (Grade 5)	**9.44%**	3.66%	12.88%	9.10%				
Schools and Educational Attainment							**Page 20**
Primary school pupils claiming Free School Meals	**8.30%**	N/A	N/A	12.14%				
Secondary school pupils claiming Free School Meals	**6.70%**	N/A	N/A	11.50%				
Key Stage 2 Attainment	**67.82%**	89.29%	50.68%	69.13%				
Key Stage 4 Attainment	**77.78%**	100.00%	59.68%	75.81%				
Travel time (in minutes) by public transport / walking to nearest...							**Page 21**
GP	**27.1**	8.2	29.1	17.6		🔶		🔶
Hospital	**44.1**	12.9	58.9	34.8		🔶		🔶
Primary school	**11.5**	6.3	13.0	9.1		🔶		🔶
Secondary school	**17.6**	9.1	33.4	18.8				
Broadband coverage and speeds							**Page 22**
Average download speed (Mb/s)	**146.7**	338.2	36.6	134.0				
Superfast availability	**91.79%**	100.00%	83.18%	94.27%				
Resident Engagement							**Pages 22 - 23**
Residents satisfied with their local area as a place to live	**100.00%**	100.00%	66.67%	86.13%	🟢		🟢	
Residents who agree that they belong to their local area	**100.00%**	100.00%	44.44%	69.18%	🟢		🟢	
Residents agree their local area is a good place for children and young people to grow up	**79.17%**	100.00%	46.67%	76.98%				
Residents who agree that they can influence decisions in their local area	**40.00%**	40.00%	0.00%	24.64%	🟢		🟢	

Key: 🟢 Good performance   🔶 Area of concern

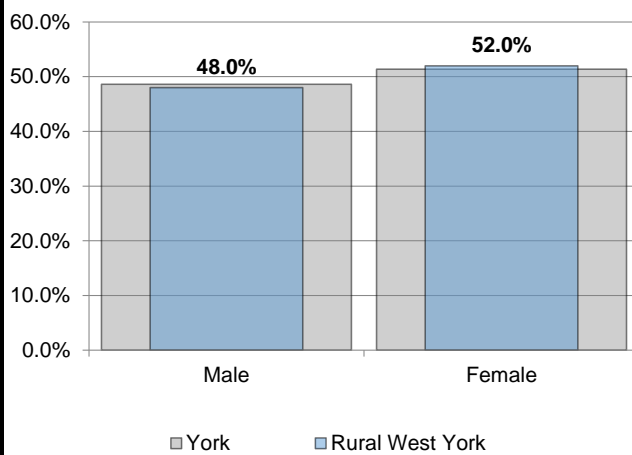Further information about the ward is available at: Rural West York Ward

Population by Age

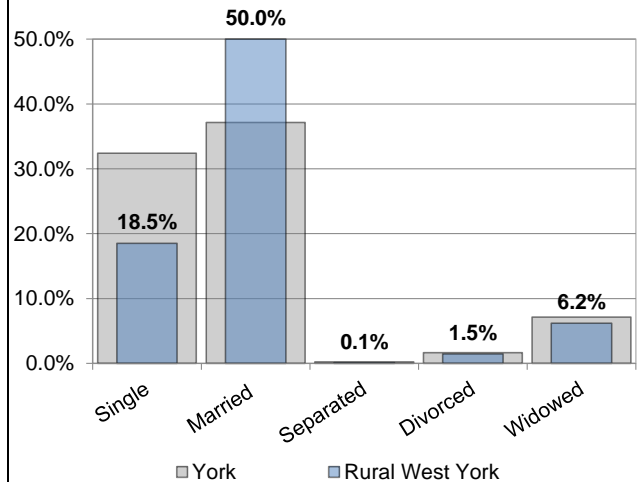Rural West York values: 4.4%, 5.8%, 5.7%, 7.0%, 3.6%, 4.1%, 4.3%, 4.9%, 5.3%, 7.6%, 8.0%, 7.1%, 6.6%, 6.0%, 6.2%, 4.8%, 4.4%, 2.7%, 1.4%

Age groups: 0 – 4, 5 – 9, 10 – 14, 15 – 19, 20 – 24, 25 – 29, 30 – 34, 35 – 39, 40 – 44, 45 – 49, 50 – 54, 55 – 59, 60 – 64, 65 – 69, 70 – 74, 75 – 79, 80 – 84, 85 – 89, 90 and over

☐ Rural West York ◆ York

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

Male 48.0%, Female 52.0%

☐ York ☐ Rural West York

Source: Census 2011

Marital Status

Single 18.5%, Married 50.0%, Separated 0.1%, Divorced 1.5%, Widowed 6.2%

☐ York ☐ Rural West York

Source: Census 2011

Ethnicity

95.5% White British, 2.7% BME Community, 1.8% White Other

☐ White British ☐ BME Community
☐ White Other
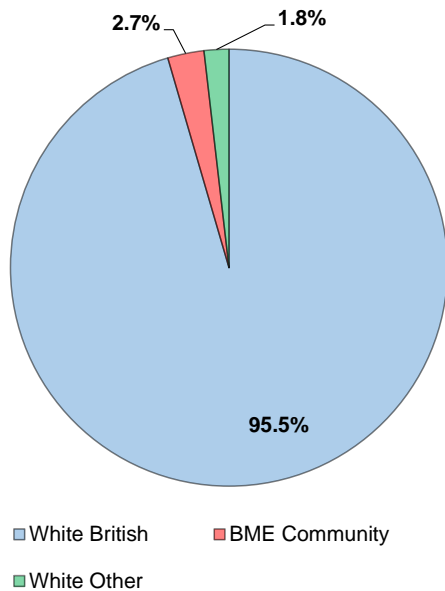
BME Community
(does not include White British or White Other)

Mixed/ Multiple Ethnic Group 1.0%, Asian/Asian British 1.3%, Black/ African/ Caribbean/ Black British 0.4%, Other Ethnic Group 0.1%

☐ York ☐ Rural West York: Ethnicity
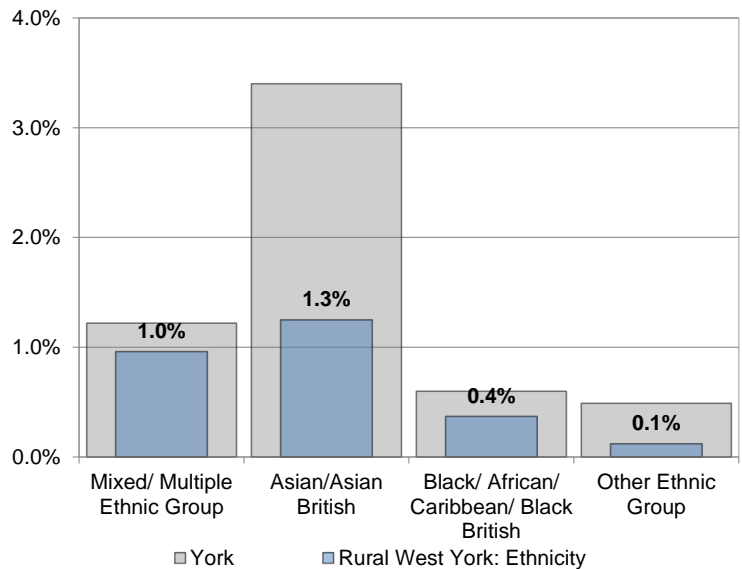
Source: Census 2011

Religion

Other Religions

Pie chart:
- Christian: 68.8%
- None: 22.2%
- Not stated: 7.8%
- Other Religions: 1.2%
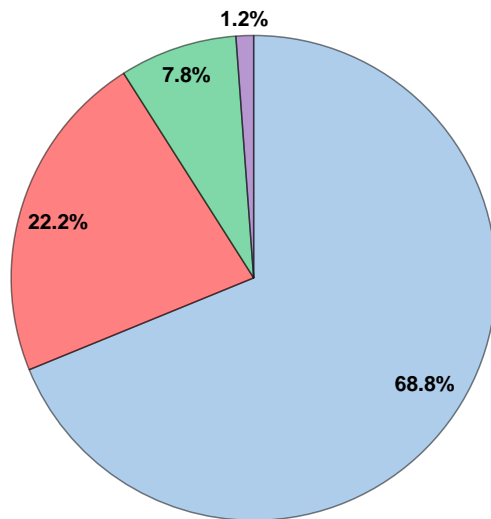
Legend: Christian, None, Not stated, Other Religions
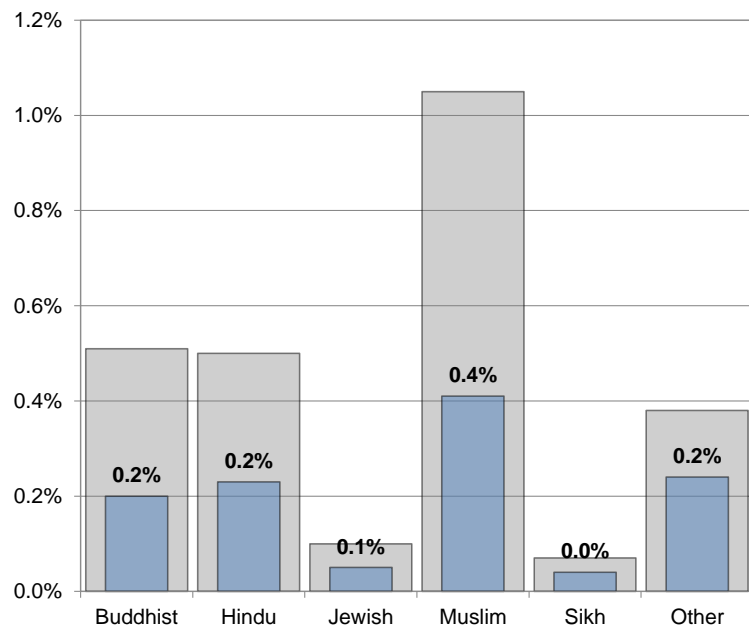
Bar chart (Other Religions) — York vs Rural West York:
- Buddhist: 0.2%
- Hindu: 0.2%
- Jewish: 0.1%
- Muslim: 0.4%
- Sikh: 0.0%
- Other: 0.2%
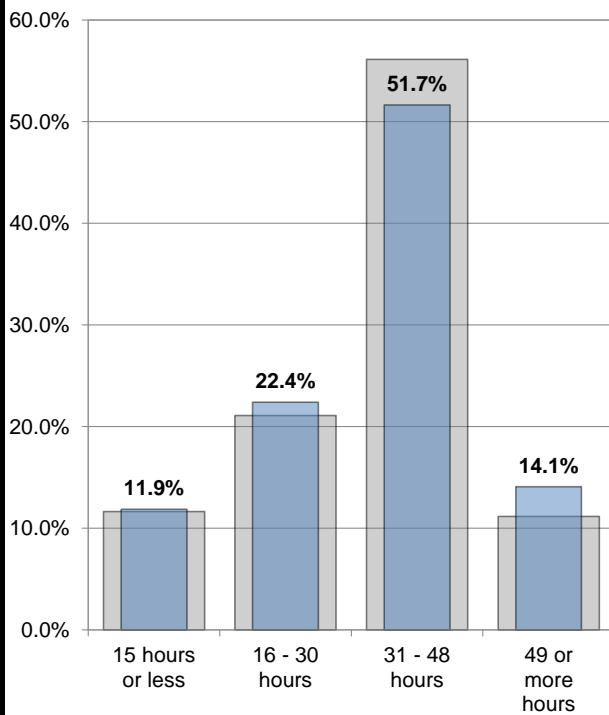
Legend: York, Rural West York

Hours Worked

- 15 hours or less: 11.9%
- 16 - 30 hours: 22.4%
- 31 - 48 hours: 51.7%
- 49 or more hours: 14.1%

Legend: York, Rural West York

Qualifications

- None: 14.2%
- Level 1: 10.0%
- Level 2: 15.6%
- Level 3: 12.1%
- Level 4: 40.4%
- Other: 3.3%
- Apprenticeship: 4.4%
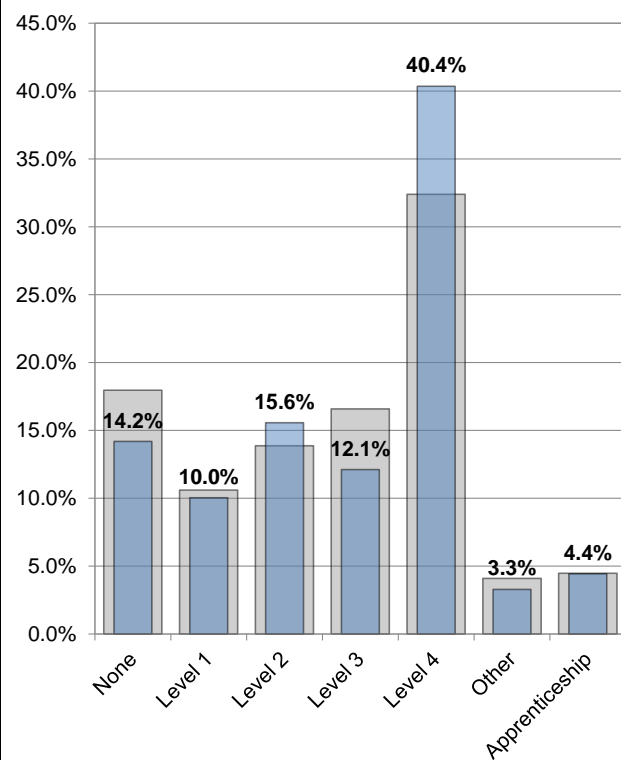
Legend: York, Rural West York

Industry
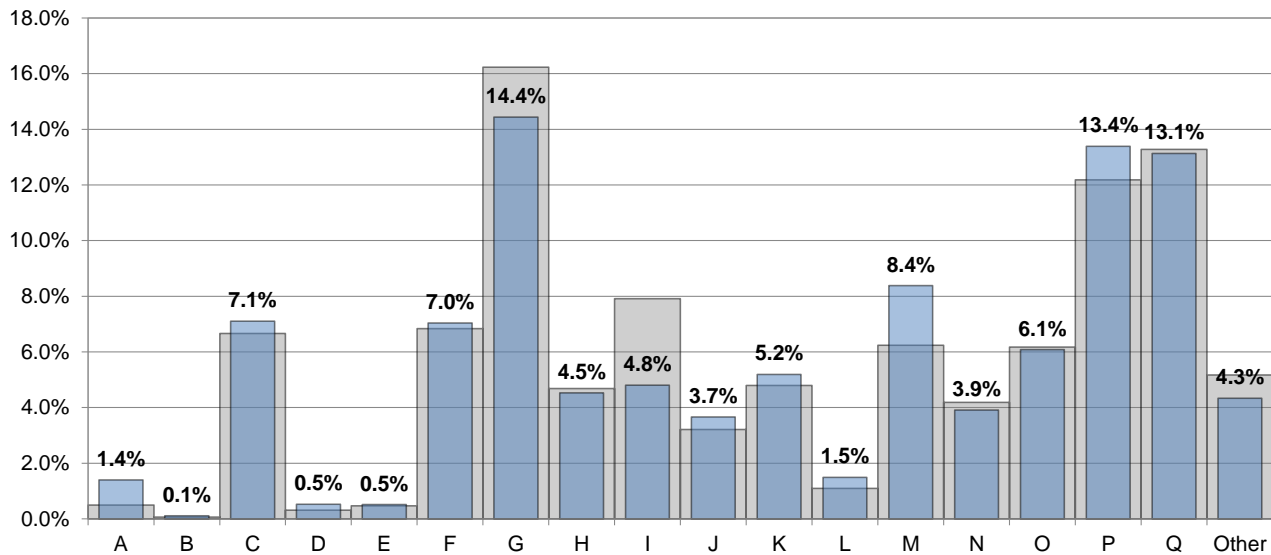
A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction

G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities
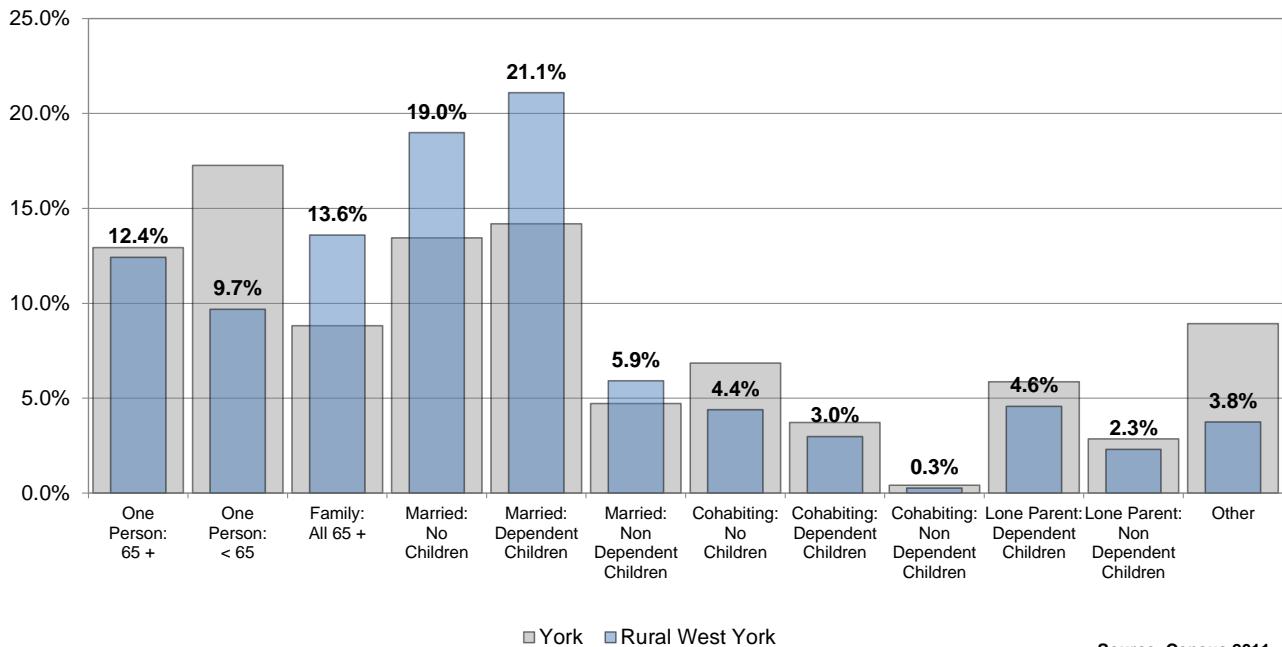
■ York ■ Rural West York

Source: Census 2011

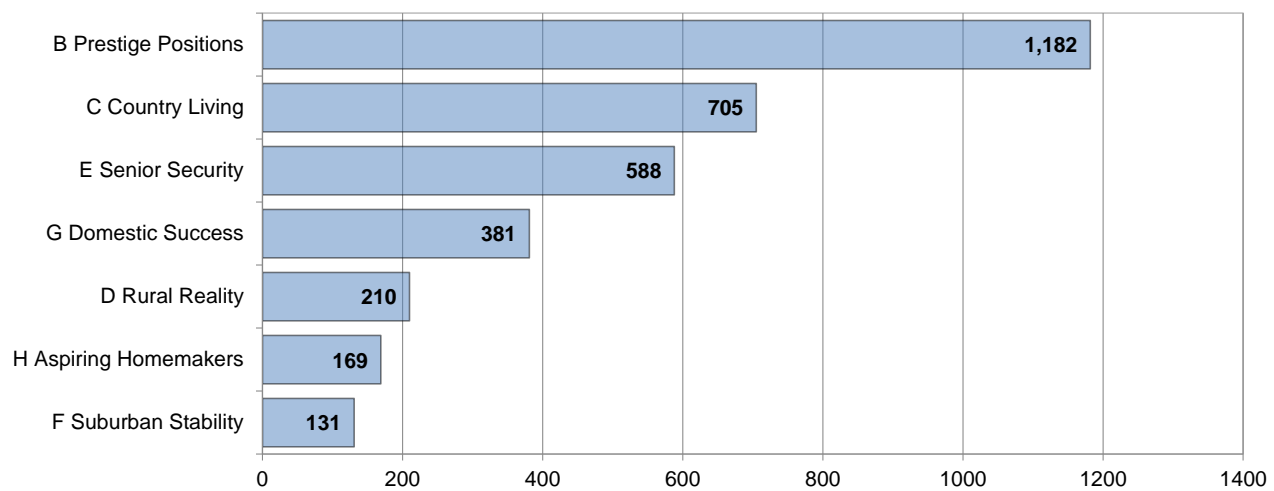## Tenure
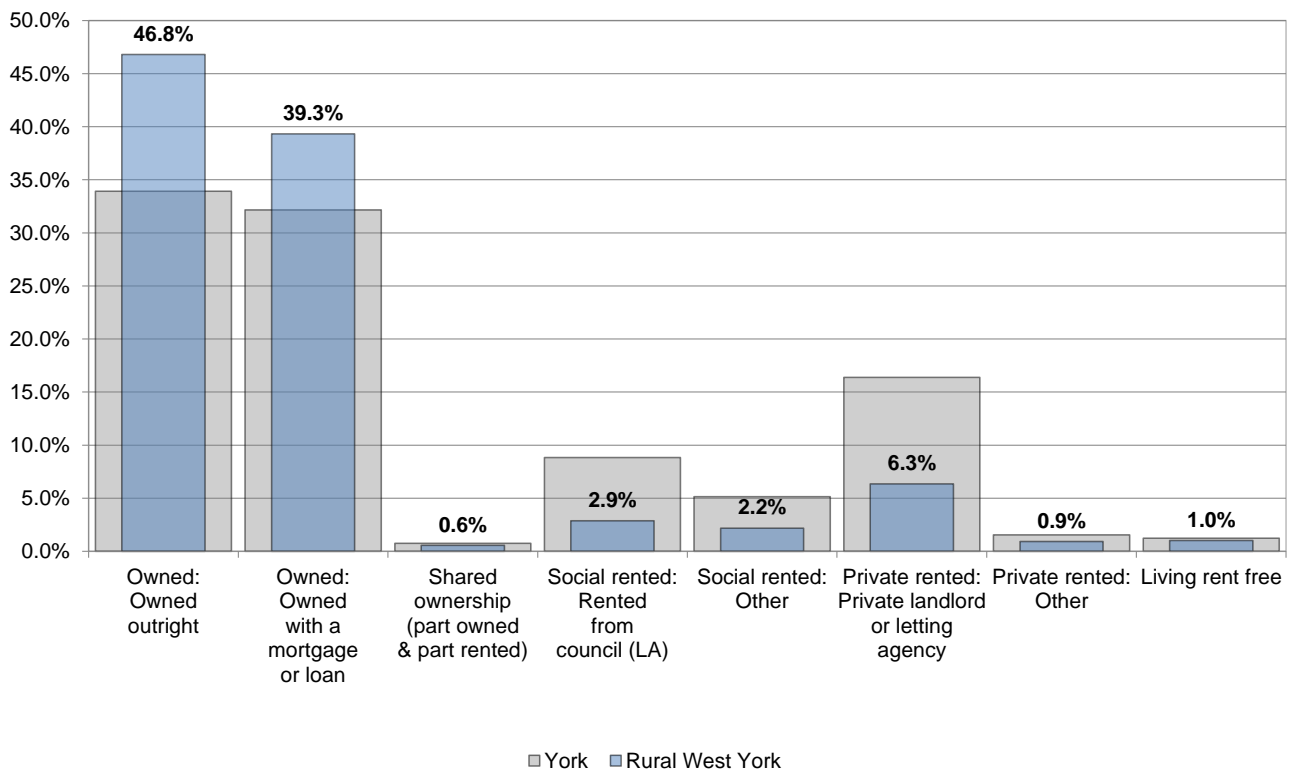
■ York ■ Rural West York
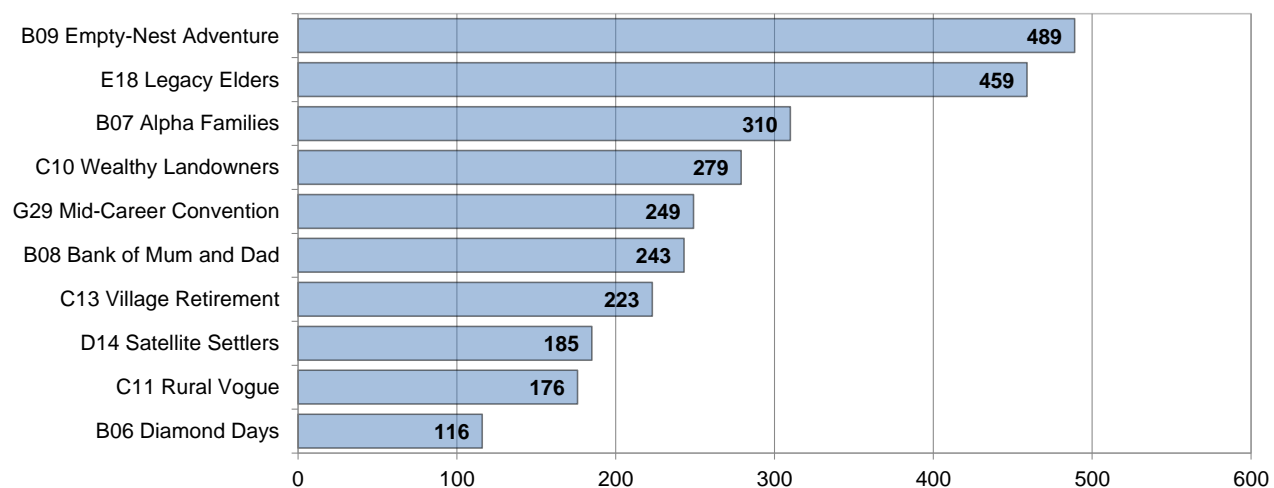
Source: Census 2011

Household Composition

Household Type	York	Rural West York
One Person: 65 +		12.4%
One Person: < 65		9.7%
Family: All 65 +		13.6%
Married: No Children		19.0%
Married: Dependent Children		21.1%
Married: Non Dependent Children		5.9%
Cohabiting: No Children		4.4%
Cohabiting: Dependent Children		3.0%
Cohabiting: Non Dependent Children		0.3%
Lone Parent: Dependent Children		4.6%
Lone Parent: Non Dependent Children		2.3%
Other		3.8%

■ York   ■ Rural West York

Source: Census 2011

Household Types

Experian Groups (2020)

Group	Value
B Prestige Positions	1,182
C Country Living	705
E Senior Security	588
G Domestic Success	381
D Rural Reality	210
H Aspiring Homemakers	169
F Suburban Stability	131

Experian Types (2020)

Type	Value
B09 Empty-Nest Adventure	489
E18 Legacy Elders	459
B07 Alpha Families	310
C10 Wealthy Landowners	279
G29 Mid-Career Convention	249
B08 Bank of Mum and Dad	243
C13 Village Retirement	223
D14 Satellite Settlers	185
C11 Rural Vogue	176
B06 Diamond Days	116

Economy

Benefit Claimant Numbers
Working age Population (16-64)

	2018/2019 Q3	2019/2020 Q3	2020/2021 Q3
Income Support	12	9	6
Lone Parents	5		
Disability Living Allowance	104	110	100
ESA	79	81	75
Carers	77	74	80
Incapacity Benefit	1		

Source: Department for Work and Pensions (DWP)
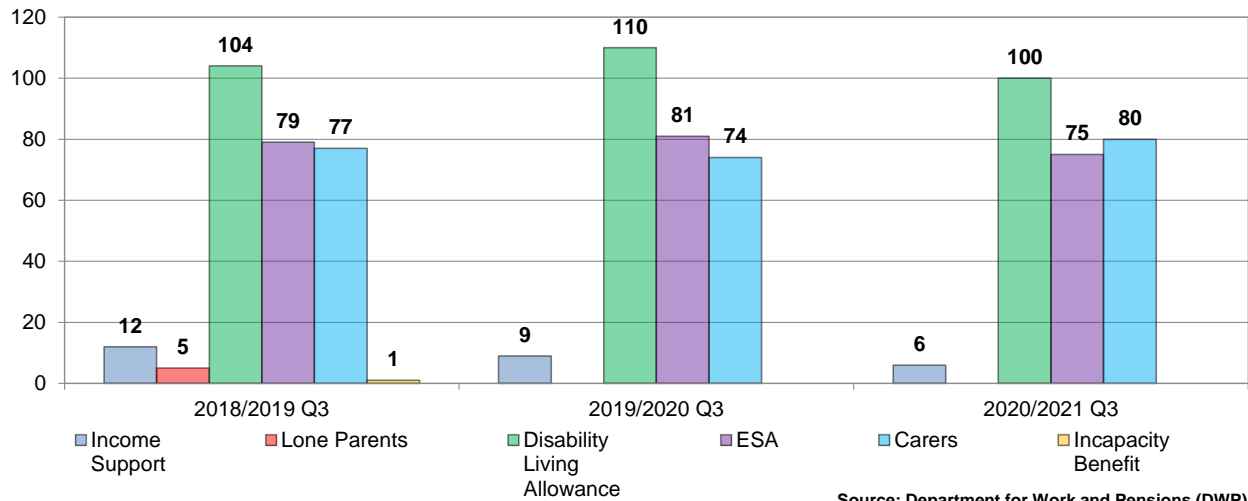
Benefit Claimant Rate
Working age Population (16-64)

Q3 2020/2021

- % Income Support: 0.1%
- % Disability Living Allowance: 1.3%
- % ESA: 1.6%
- % Carers: 1.8%

York

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Aged 16-64	0.5%	0.5%	2.5%
Aged 16-64 Male	0.8%	0.8%	3.0%
Aged 16-64 Female	0.6%	0.6%	2.1%
Aged 18-24	1.4%	1.0%	5.6%
Aged 50+	0.6%	0.5%	0.7%
Aged 50+ Male	0.8%	0.5%	0.6%
Aged 50+ Female	0.5%	0.5%	0.7%
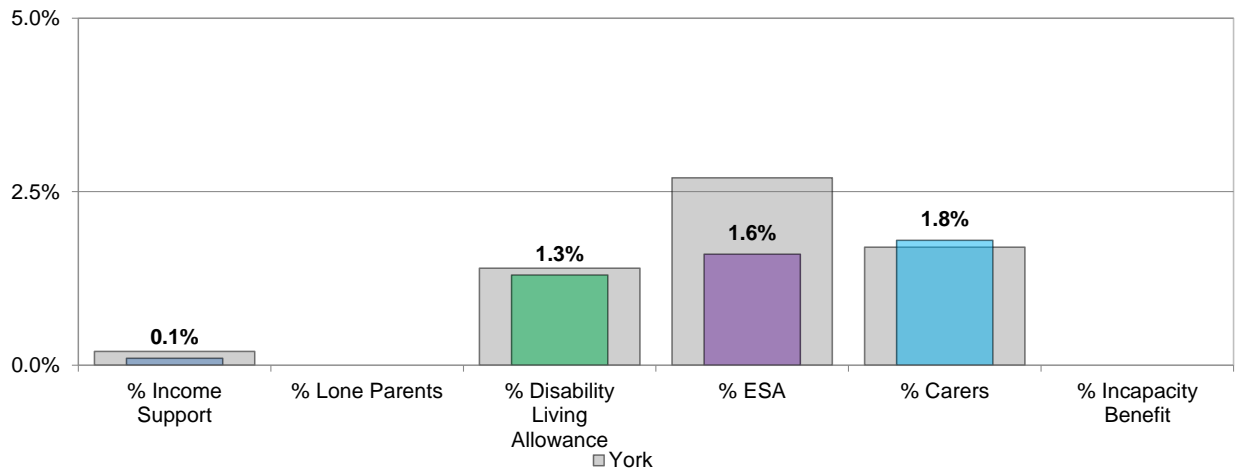
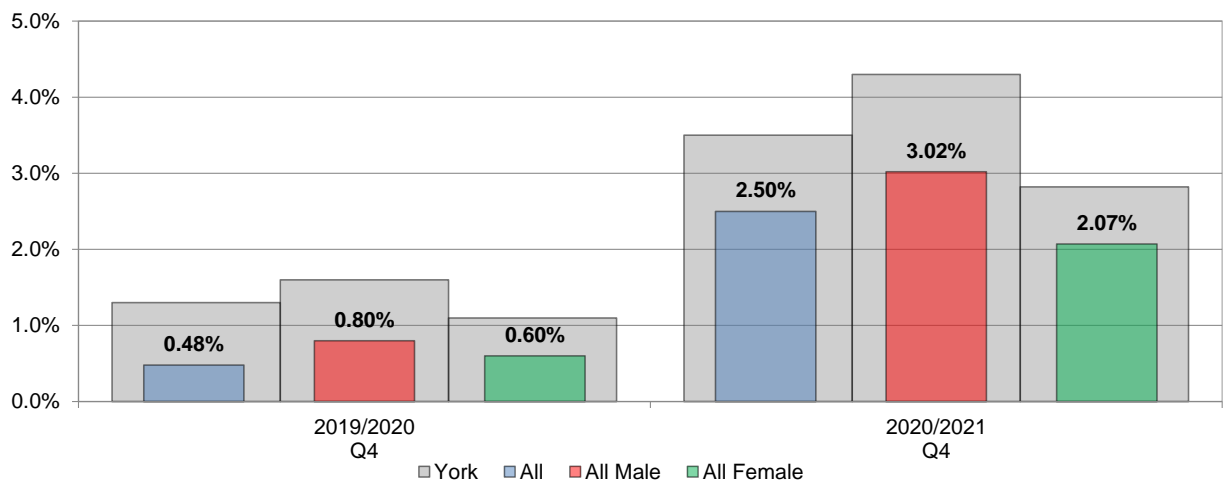Source: Office for National Statistics (ONS)
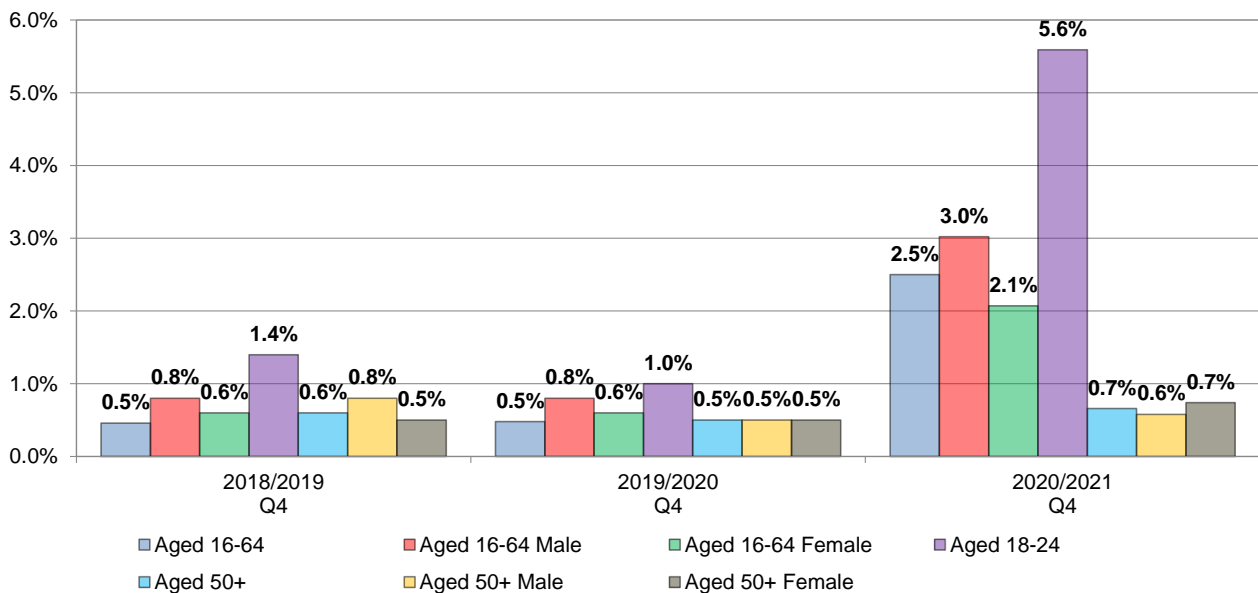
Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)
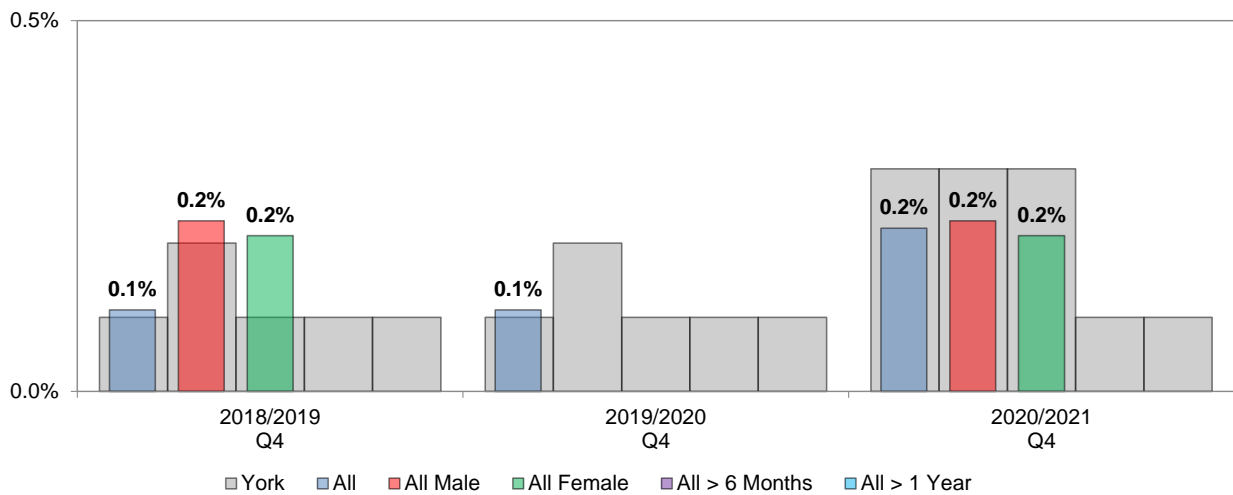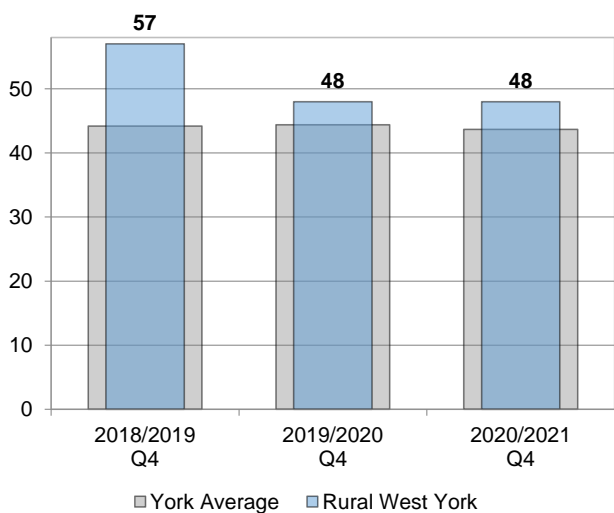

Source: Office for National Statistics (ONS)

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

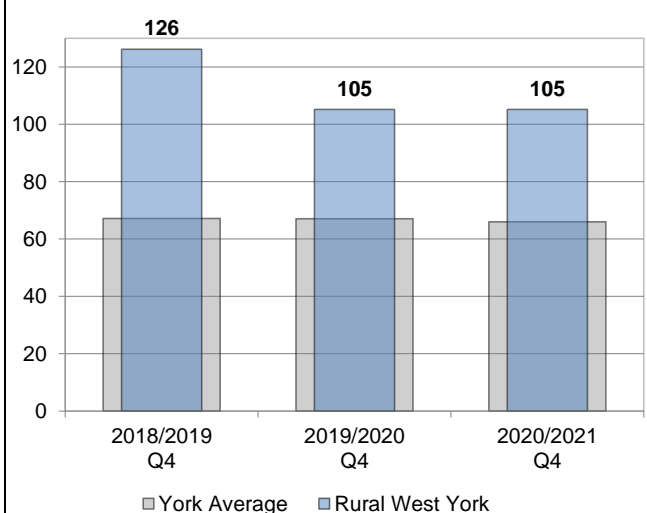Source: Office for National Statistics (ONS)

Business Start Ups

Numbers (YTD)

BankSearch Information Consultancy Ltd
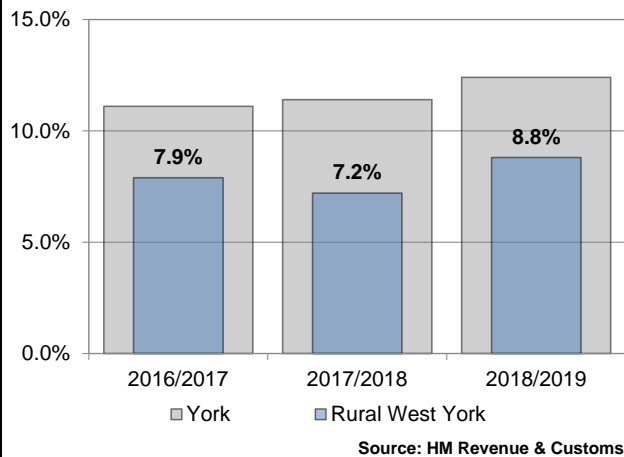
per 10,000 working age population (YTD)

BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children (under 16) who are living in families whose reported income is less than 60 per cent of UK median income
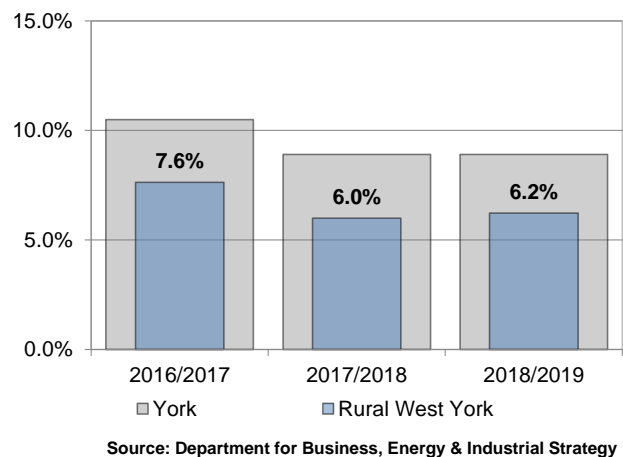

	York	Rural West York
2016/2017		7.9%
2017/2018		7.2%
2018/2019		8.8%

Source: HM Revenue & Customs

Fuel Poverty

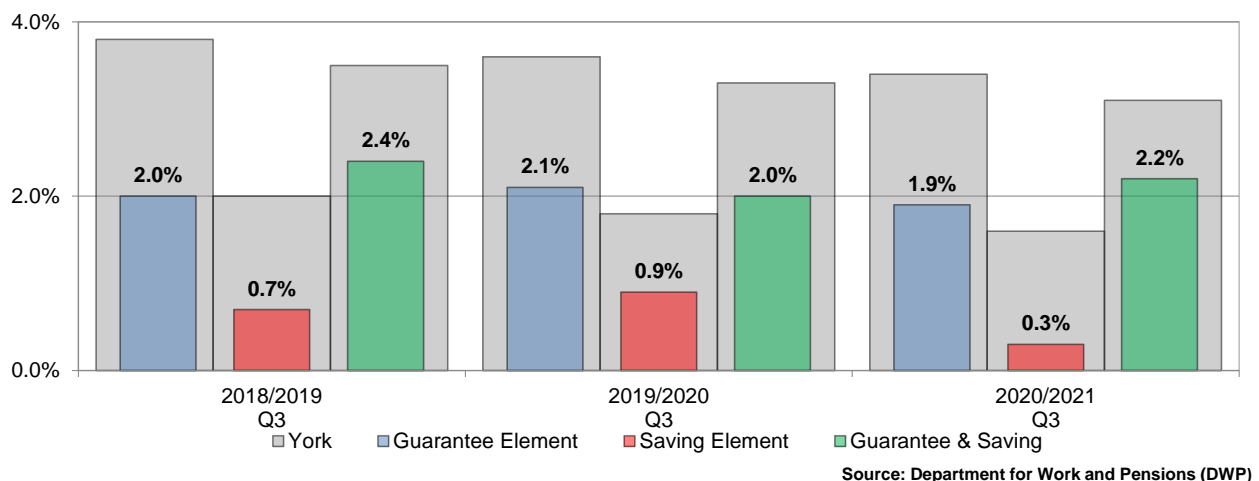The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.
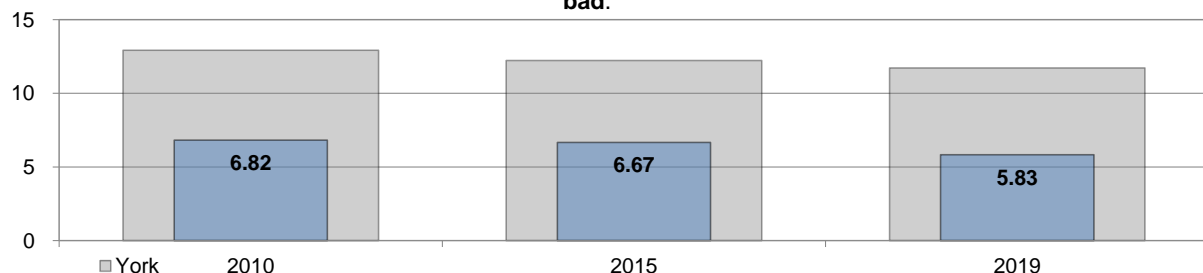

	York	Rural West York
2016/2017		7.6%
2017/2018		6.0%
2018/2019		6.2%

Source: Department for Business, Energy & Industrial Strategy

Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.

	Guarantee Element	Saving Element	Guarantee & Saving
2018/2019 Q3	2.0%	0.7%	2.4%
2019/2020 Q3	2.1%	0.9%	2.0%
2020/2021 Q3	1.9%	0.3%	2.2%

York, Guarantee Element, Saving Element, Guarantee & Saving

Source: Department for Work and Pensions (DWP)

Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.
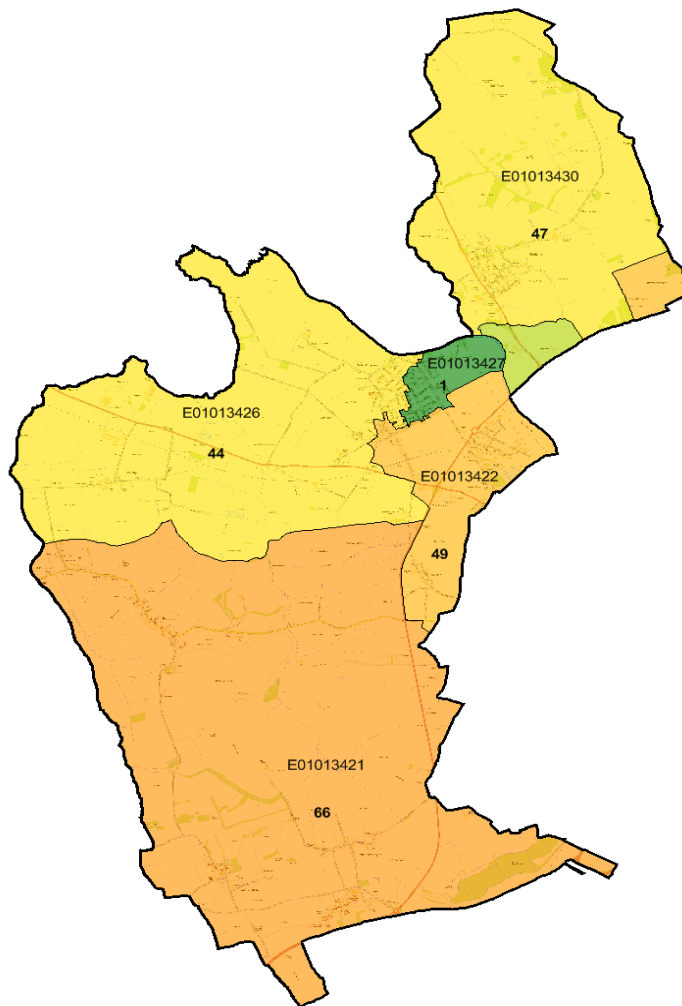

	2010	2015	2019
York / Rural West York	6.82	6.67	5.83

Ward Rank in York (Low is Bad**)**

14 out of 21	15 out of 21	16 out of 21

Source: Department for Communities and Local Government (DCLG)

Index of Multiple Deprivation 2019
Rural West York Ward: breakdown by LSOA

Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

Decile 10 Most Deprived	Decile 5
Decile 9	Decile 4
Decile 8	Decile 3
Decile 7	Decile 2
Decile 6	Decile 1 Least Deprived

0   2.502
kilometres
Scale: 1:70,980

Produced by

Business Intelligence Hub

Created   03/10/2019

Health and Wellbeing

Day to Day Activities

Limited a lot All ages	Limited a little All ages	Not Limited All ages	Limited a lot Age 16-64	Limited a little Age 16-64	Not Limited Age 16-64
5.5%	8.6%	85.9%	3.0%	5.8%	91.2%

■ York ■ Rural West York

Source: Census 2011

General Health

Very Good 51.9%, Good 34.3%, Fair 10.7%, Bad 2.4%, Very Bad 0.7%

■ York ■ Rural West York

Source: Census 2011

Provide Unpaid Care

No Unpaid Care 88.9%, 1 to 19 hours a week 8.4%, 20 to 49 hours a week 0.9%, 50 + hours a week 1.9%

■ York ■ Rural West York

Source: Census 2011

Fertility and Life Expectancy

Live births per 1,000 women (15-44 years) 49.0, Life Expectancy (years) - Male 82.7, Life Expectancy (years) - Female 85.5

(5 year aggregated data)

■ York ■ Rural West York - 2015/2016

Source: Public Health England

Childhood weight

% Overweight - Reception: 20.1%
% Obese - Reception: 5.1%, 5.0%
% Overweight - Year 6: 26.3%, 28.6%
% Obese - Year 6: 14.9%, 16.6%
17.2%

(3 year aggregated data)

■ York ■ Rural West York - 2017/2018 ■ 2018/2019

Source: Public Health England

Births

Birth weight less than 2500g: 2.5%
Teenage mothers (under 18): 0.0%

(5 year aggregated data)

■ York ■ Rural West York - 2015/2016

Source: Public Health England

Hospital Admissions

Hospital Admissions, All ages

Intentional self harm: 66.7, 73.2
Alcohol related harm (Narrow defintion): 76.2, 90.3

(standardised admission ratio, 4 year aggregated data)

The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.

■ York ■ Rural West York - 2015/2016 ■ 2017/2018

Source: Public Health England

Hospital Admissions - Children & Young People

per 1,000 population, (3 year aggregated)

- Emergency admissions aged under 5 years: 138.9
- A&E attendance rate aged 0-4 years: 368.6

Legend: York | Rural West York - 2015/2016

Unintentional and deliberate injuries to children (4 years aggregated)

- Aged 0-4: 143.7
- Aged 0-14: 107.7
- Aged 15-24: 96.4

Legend: York | Rural West York - 2015/2016

Source: Public Health England

Emergency hospital admissions

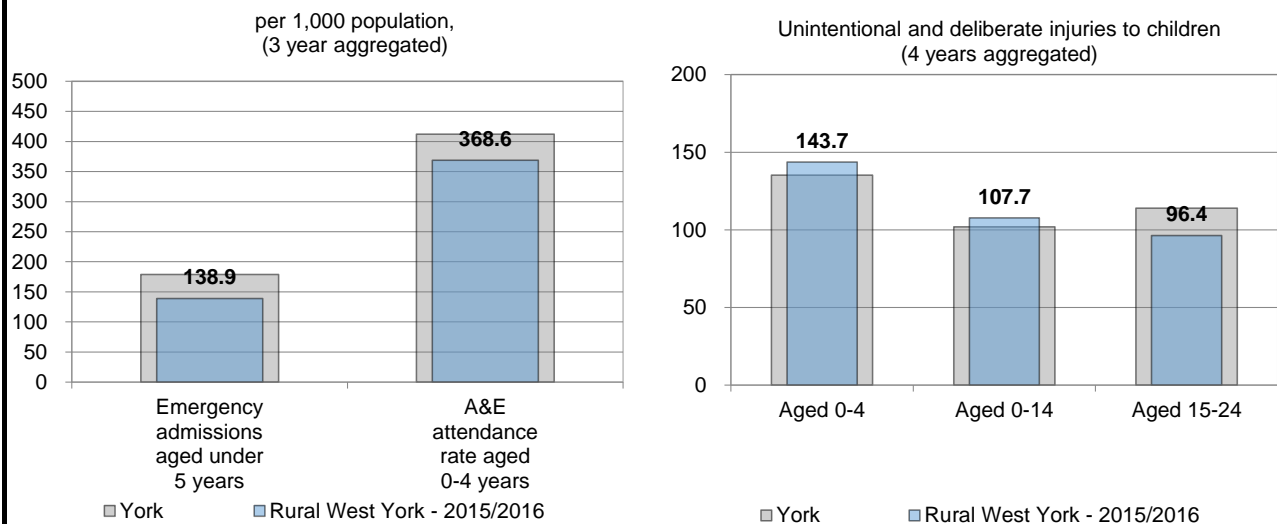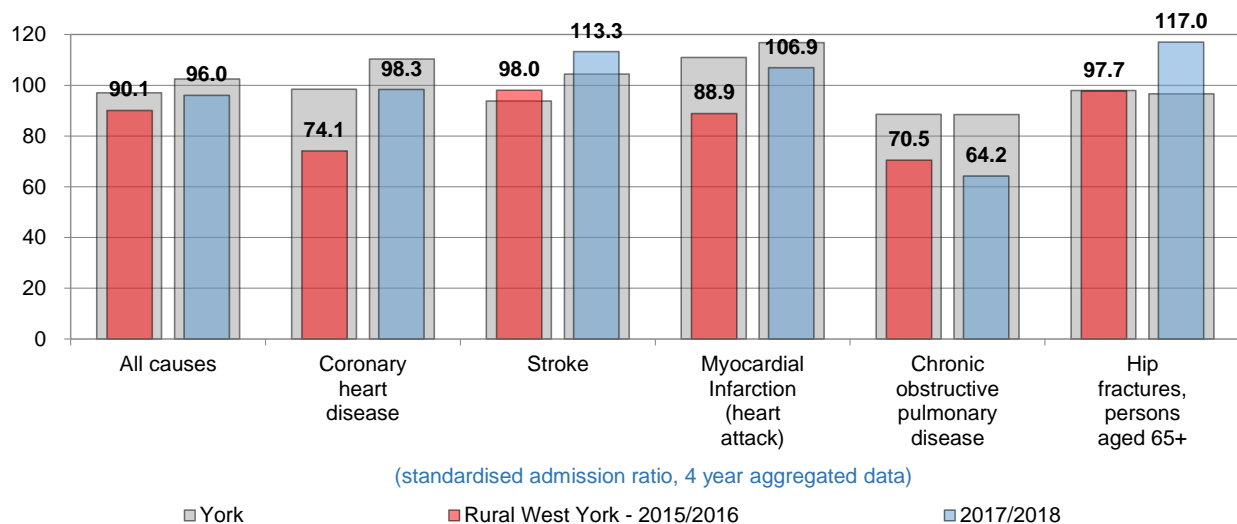|	All causes	Coronary heart disease	Stroke	Myocardial Infarction (heart attack)	Chronic obstructive pulmonary disease	Hip fractures, persons aged 65+
Rural West York - 2015/2016	90.1	74.1	98.0	88.9	70.5	97.7
2017/2018	96.0	98.3	113.3	106.9	64.2	117.0

(standardised admission ratio, 4 year aggregated data)

Legend: York | Rural West York - 2015/2016 | 2017/2018

Source: Public Health England

Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.

- 2017/2018: 28.40
- 2018/2019: 28.90
- 2019/2020: 33.90

Legend: York Average | Rural West York

Source: Hospital Episode Statistics data
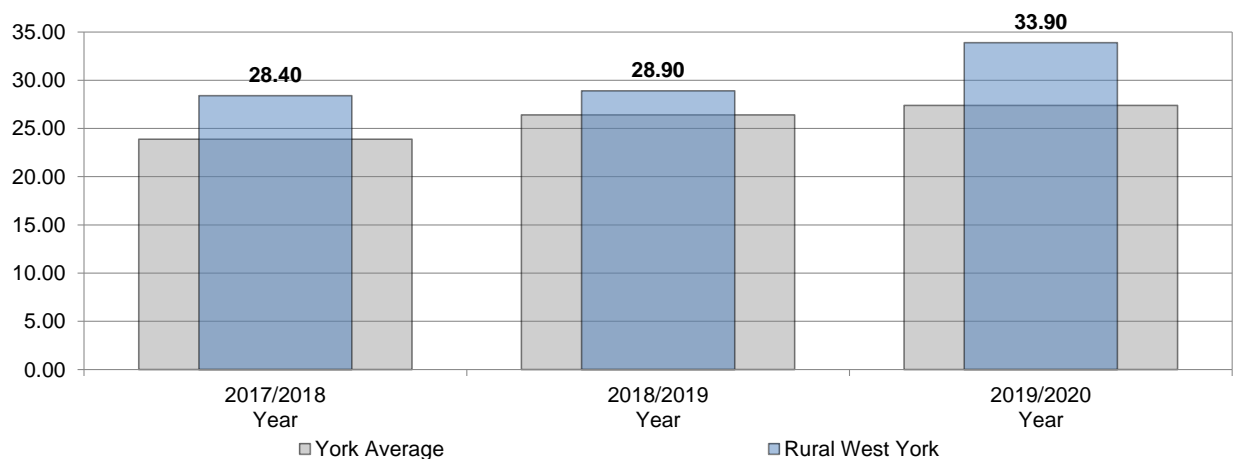
Mortality

Mortality, All ages

All causes: 75.5
All cancer: 87.3
Circulatory disease: 83.3
Coronary heart disease: 68.7
Stroke: 76.8
Respiratory diseases: 68.4

(standardised mortality ratio, 5 year aggregated data)

Legend: York ■ Rural West York - 2017/2018

Premature mortality

Causes, considered preventable, all ages: N/A — 65.7
All causes, under 75 years: 71 — 69.6
All cancer, under 75 years: 87 — 77.9
Circulatory disease, under 75 years: 66 — 81.3

(standardised mortality ratio, 5 year aggregated data)

Legend: York ■ Rural West York - 2015/2016 ■ 2017/2018

New cases of cancer

All: 96.1 — 99.2
Breast: 111.3 — 98.8
Colorectal: 98.8 — 93.2
Lung: 56.2 — 66.8
Prostate: 116.7 — 115.5

(standardised incidence ratio, 5 year aggregated data)

Legend: York ■ Rural West York - 2015/2016 ■ 2016/2017

Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.
A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.
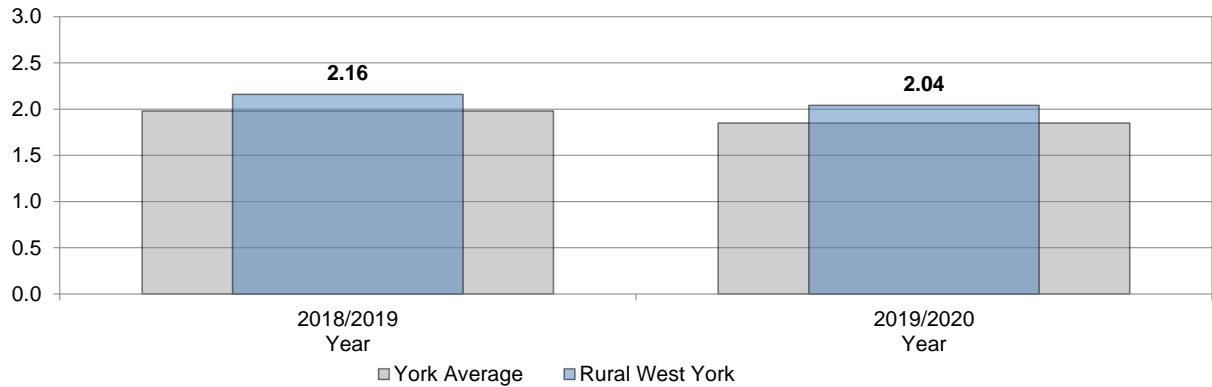
The mean of all respondents' responses to both questions is the score presented here.

Legend: ☐ York Average ☐ Rural West York

Source: Adult Social Care User Survey

Average Weekly Homecare Hours by Client Age

Legend: ☐ York ☐ Rural West York
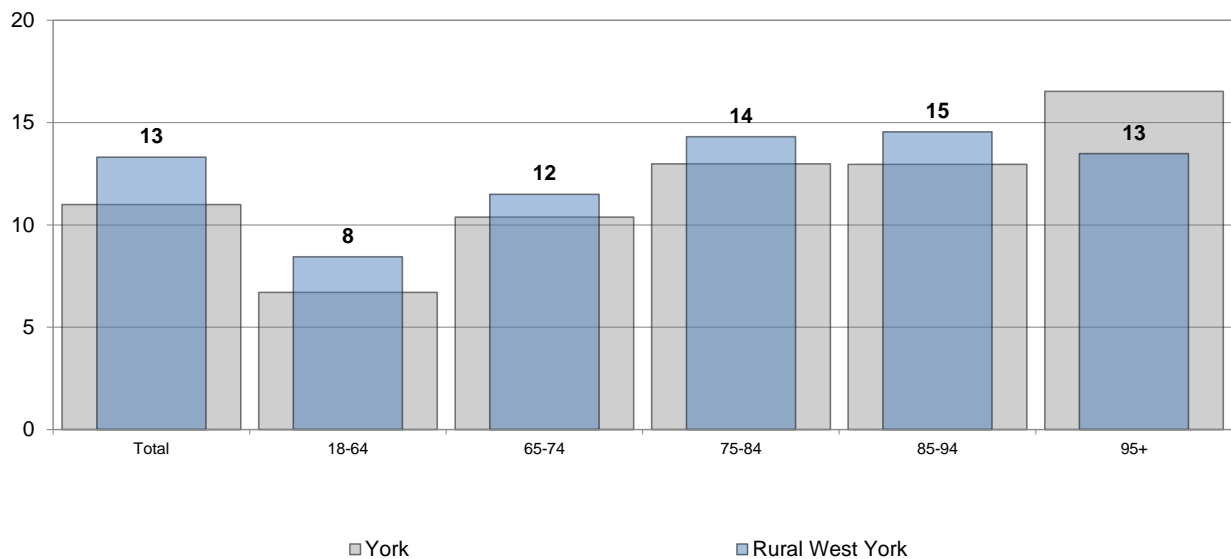
Source: Adults Social Care - 2020/2021

Homecare Clients by Age

Legend: ☐ York ☐ Rural West York
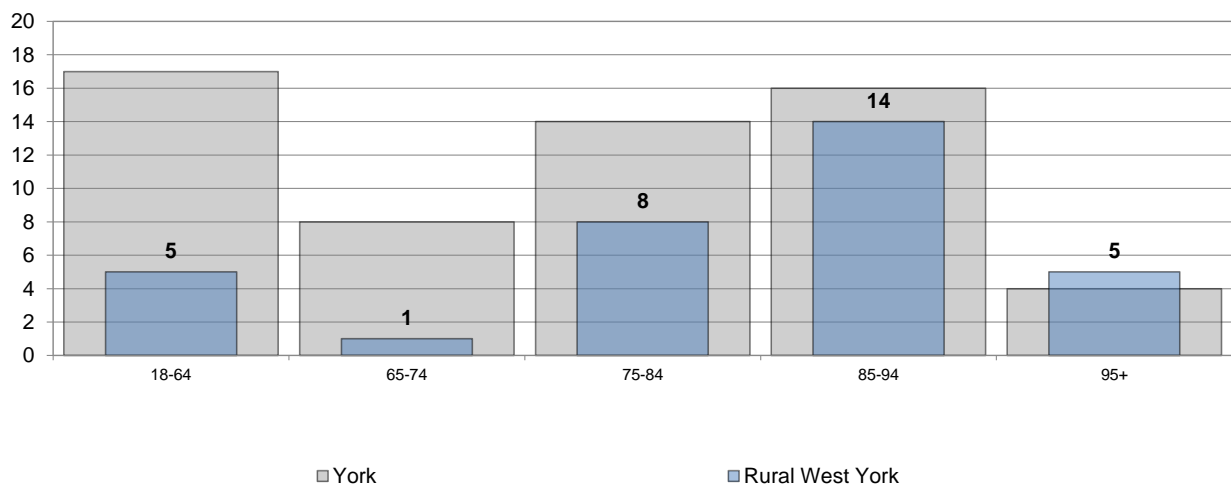
Source: Adults Social Care - 2020/2021

Number of clients getting paid packages of care that are not residential/nursing care

	2020/2021 Q1	2020/2021 Q2	2020/2021 Q3
Rural West York	51	53	56

■ York Average   ■ Rural West York
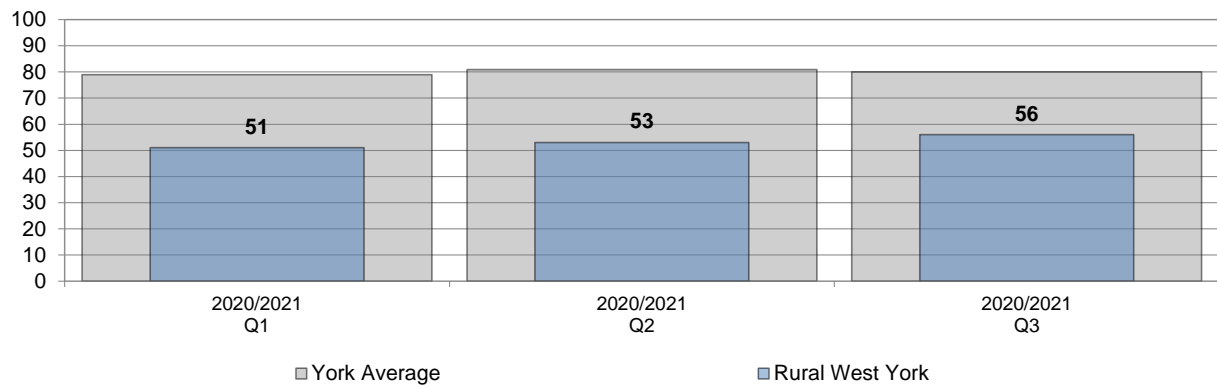
Source: Adults Social Care - 2020/2021

Number of new customers requesting Adult Social Care support
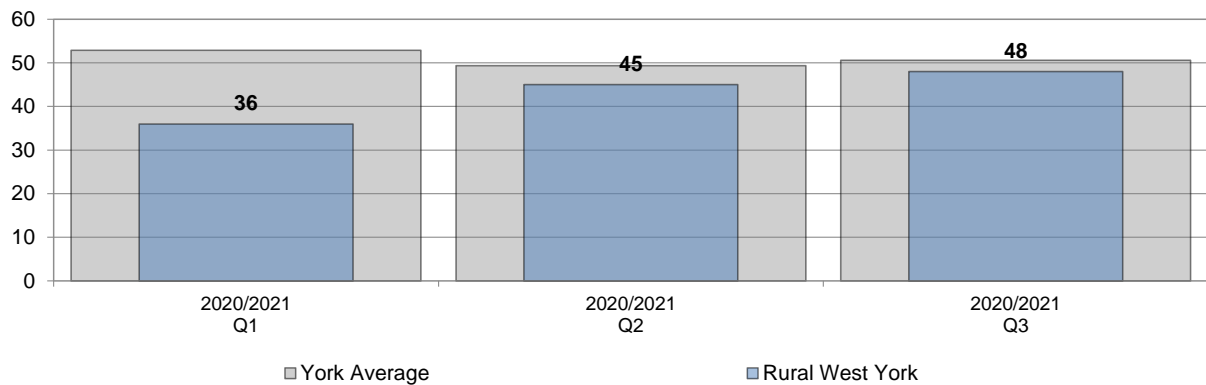
	2020/2021 Q1	2020/2021 Q2	2020/2021 Q3
Rural West York	36	45	48

■ York Average   ■ Rural West York

Source: Adults Social Care - 2020/2021

People supported to live independently through social services packages of care

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Rural West York	49	46	44

■ York Average   ■ Rural West York

Source: Adults Social Care - 2020/2021

People supported to live independently through social services intervention

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Rural West York	34	39	32

■ York Average   ■ Rural West York
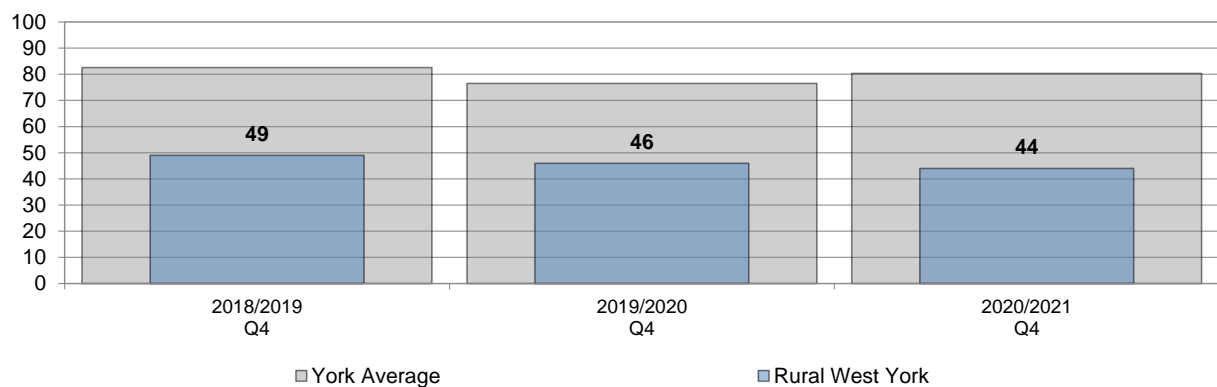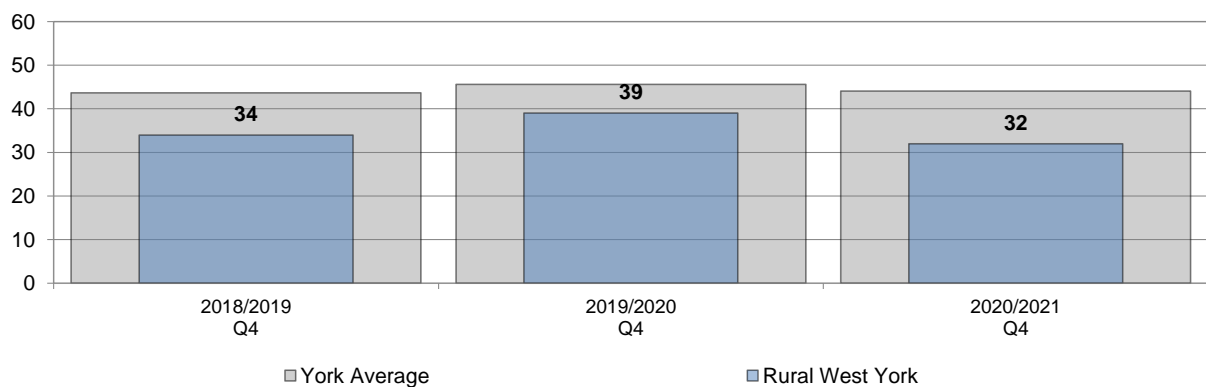
Source: Adults Social Care - 2020/2021

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

Bar chart showing Total Crime and ASB per 1,000 population:

- 2019/2020 Q4: All Crime 12.2, All ASB 6.1
- 2020/2021 Q4: All Crime 10.6, All ASB 11.0

Legend: York, All Crime, All ASB

Crime Rate per 1,000 population

Bar chart showing Crime Rate per 1,000 population:

- 2019/2020 Q4: Autocrime 1.6, Burglary 0.9, Damage 0.8, Theft 2.0, Violence 5.7, Other 1.3
- 2020/2021 Q4: Autocrime 0.1, Burglary 0.6, Damage 0.9, Theft 1.8, Violence 4.2, Other 3.0

Legend: York, Autocrime, Burglary, Damage, Theft, Violence, Other

Percentage of road area that is/has

Bar chart showing Percentage of road area:

- Free from defects (Grade 1): Rural West York 2019/2020 25.1%, 2020/2021 21.6%
- Signs of Surface Wear (Grade 2): 3.4%, 3.6%
- Mid Life (Grade 3): 28.8%, 29.8%
- Functionally Impaired (Grade 4): 10.5%, 11.1%
- Structurally Impaired (Grade 5): 7.5%, 9.4%

Legend: York, Rural West York - 2019/2020, 2020/2021
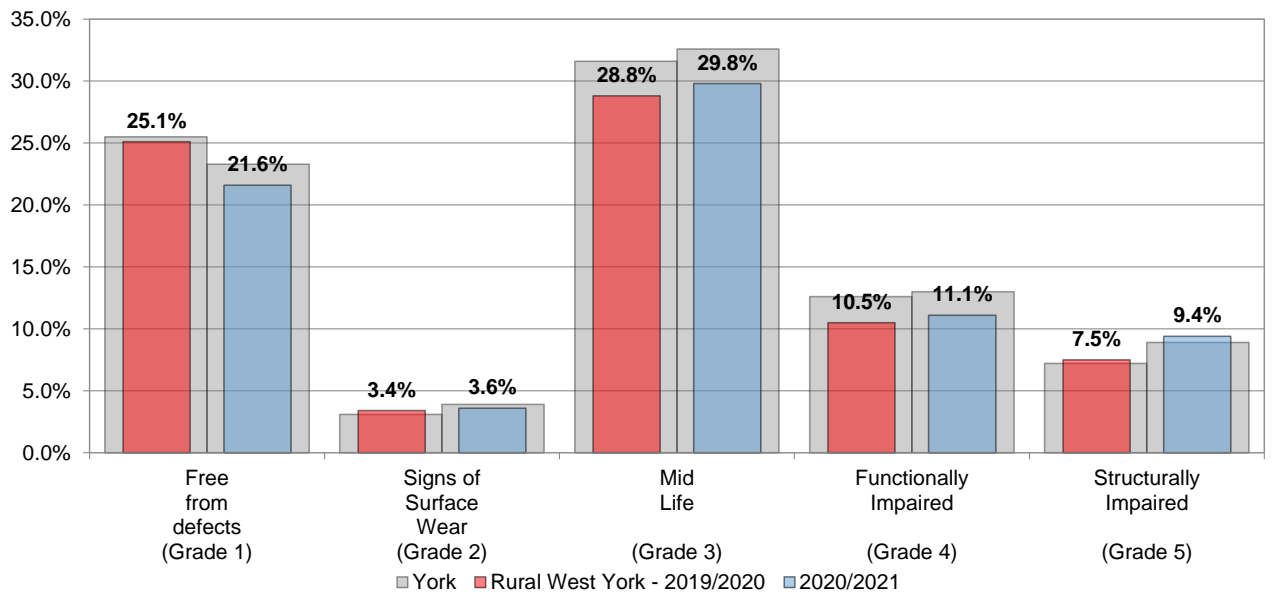
Street Cleaning - % of issues reported

Bar chart showing percentage of issues reported by category, comparing York (574 issues reported) with Rural West York - 2020/2021 Q4 (20 issues reported):

- Litter: Rural West York 60.0%
- Faeces: Rural West York 10.0%
- Glass: Rural West York 0.0%
- Detritus: Rural West York 0.0%
- Needles/sharps: Rural West York 0.0%
- Dead animal/bird: Rural West York 15.0%
- Flood debris: Rural West York 5.0%
- Paint/oil: Rural West York 10.0%

■ York (574 issues reported)   ■ Rural West York - 2020/2021 Q4 (20 issues reported)

Source: City of York Council

Other Public Realm - % of issues reported

Bar chart showing percentage of issues reported by category, comparing York (3,939 issues reported) with Rural West York - 2020/2021 Q4 (239 issues reported):

- Road and Pavement: Rural West York 44.4%
- Street Lighting: Rural West York 19.2%
- Fly Tipping: Rural West York 19.7%
- Water and Drainage: Rural West York 10.5%
- Graffiti: Rural West York 0.8%
- Salt Bins: Rural West York 1.7%
- Litter Bins: Rural West York 1.7%
- Dog Bins: Rural West York 2.1%
- Abandoned Vehicles: Rural West York 0.0%

■ York (3,939 issues reported)   ■ Rural West York - 2020/2021 Q4 (239 issues reported)

Source: City of York Council
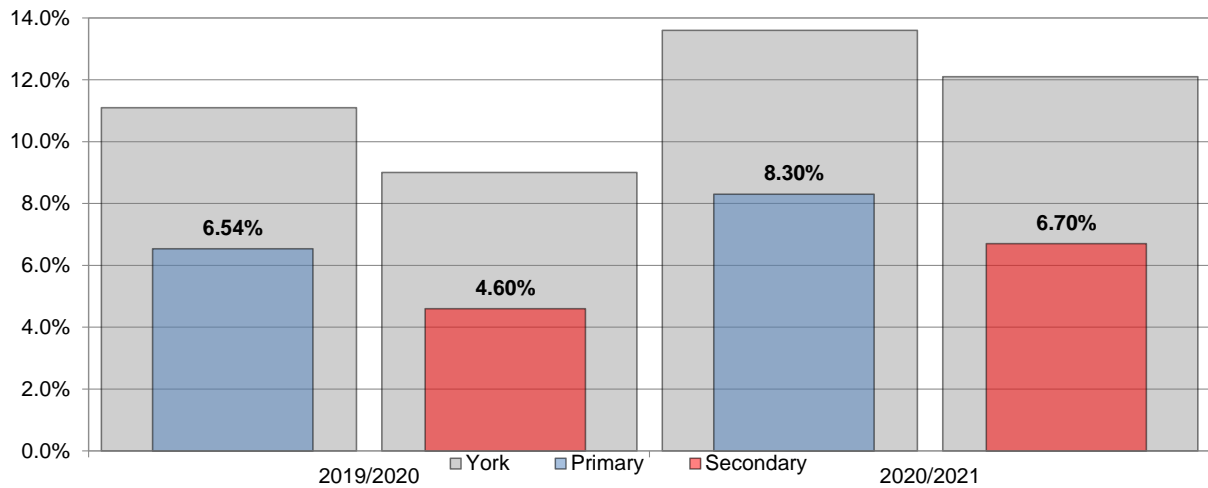
Education and Schools

The following school catchment areas are part of Rural West York Ward:

Primary: Lakeside, Poppleton Ousebank, Rufforth, Skelton, St. Mary's CE, Westfield and Woodthorpe.

Secondary: Vale of York Academy, Millthorpe and York High.

The following data only relates to those pupils, from this ward, who attend York Schools.

% Free School Meal pupils - (excluding subsidiary pupils)

Number of Pupils	2019/2020	2020/2021
Primary	596	591
Secondary	409	415

Source: School Census - October

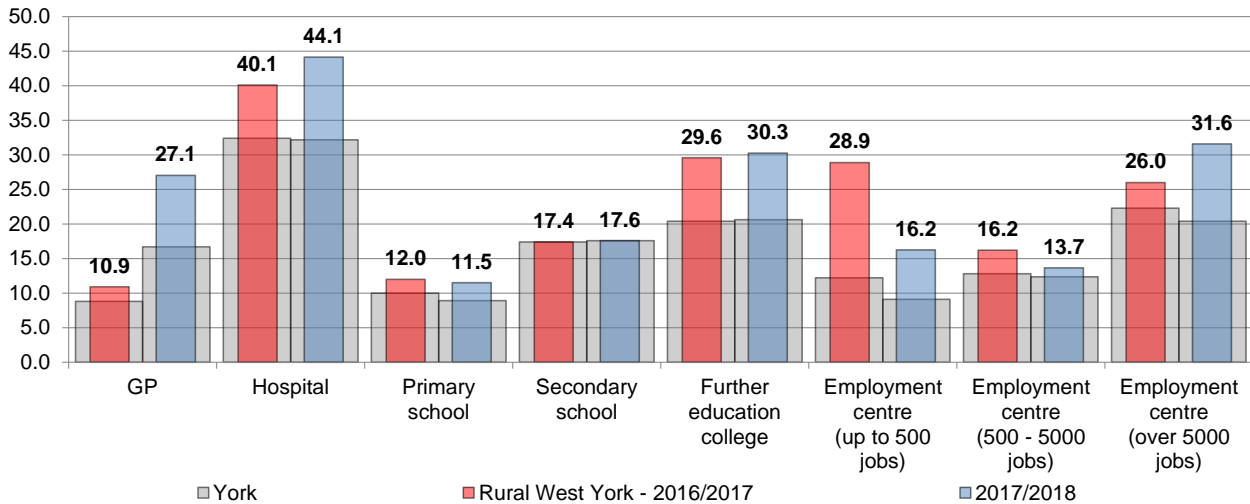### Educational Attainment

Legend: York | Rural West York 2017/2018 | 2018/2019
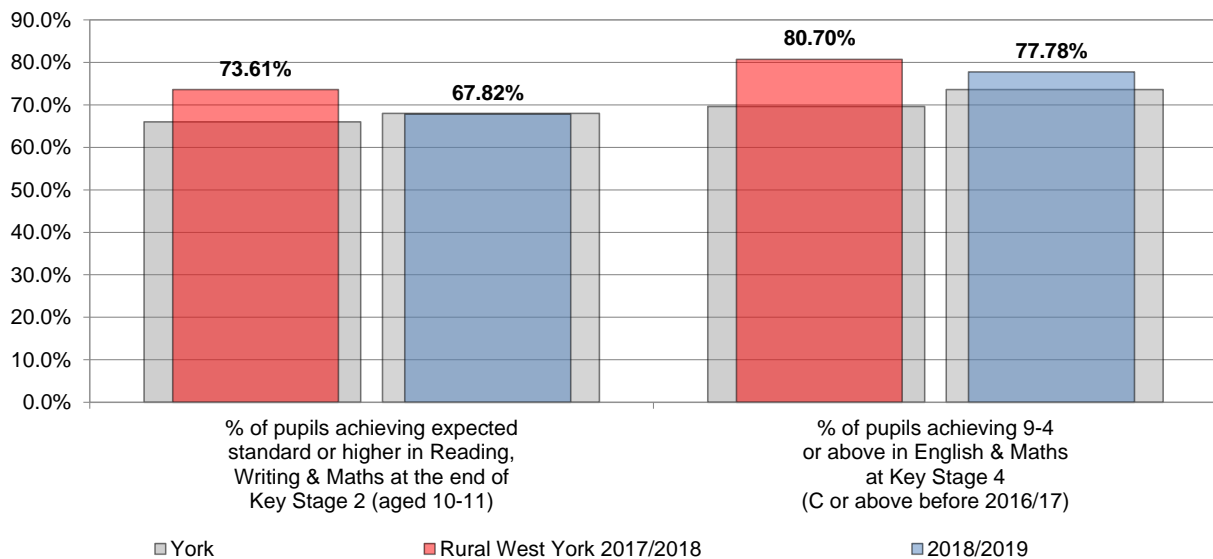
Source: Department for Education - 2018/19

Access to local services

Travel time (minutes) by public transport / walking to nearest...

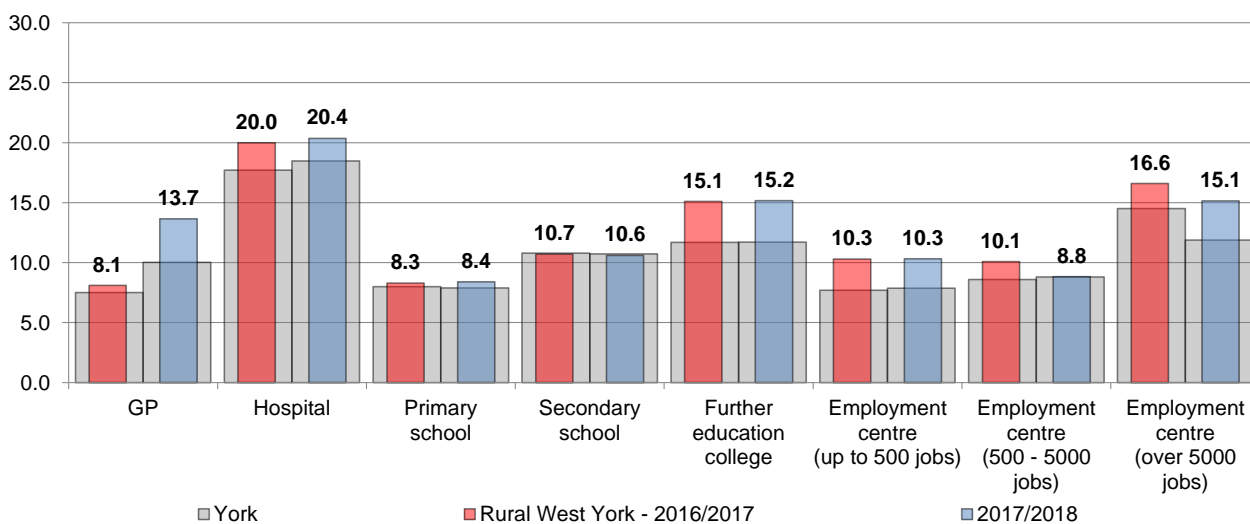| Service	Rural West York 2016/2017	2017/2018
GP	10.9	27.1
Hospital	40.1	44.1
Primary school	12.0	11.5
Secondary school	17.4	17.6
Further education college	29.6	30.3
Employment centre (up to 500 jobs)	28.9	16.2
Employment centre (500 - 5000 jobs)	16.2	13.7
Employment centre (over 5000 jobs)	26.0	31.6

Legend: York · Rural West York - 2016/2017 · 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

Service	Rural West York 2016/2017	2017/2018
GP	10.9	22.6
Hospital	32.7	30.6
Primary school	10.1	10.1
Secondary school	15.8	15.8
Further education college	24.5	24.4
Employment centre (up to 500 jobs)	13.9	14.7
Employment centre (500 - 5000 jobs)	14.7	13.1
Employment centre (over 5000 jobs)	27.4	25.5

Legend: York · Rural West York - 2016/2017 · 2017/2018
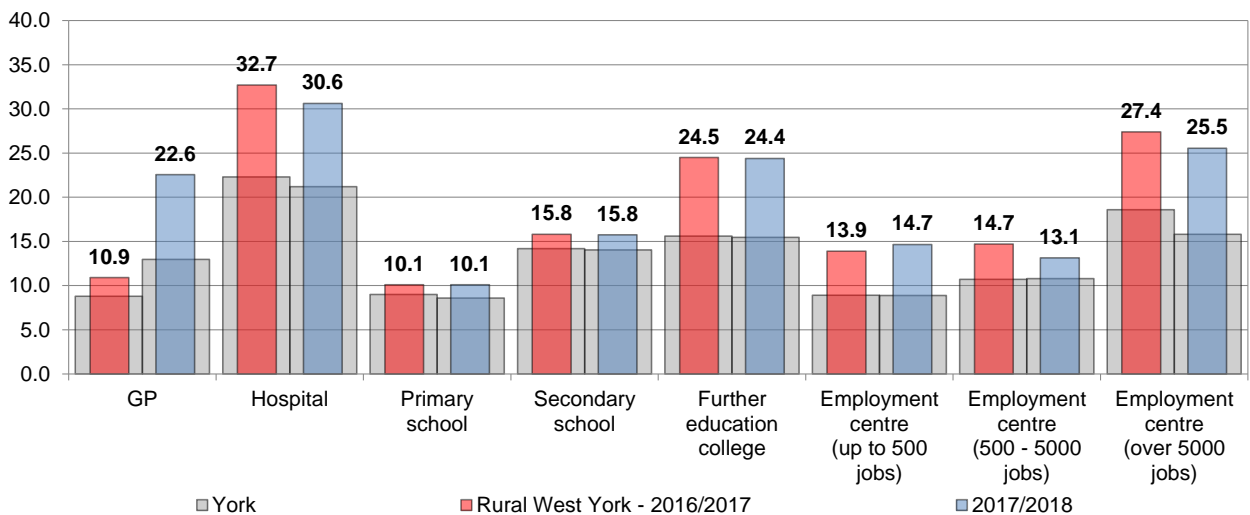
Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

Service	Rural West York 2016/2017	2017/2018
GP	8.1	13.7
Hospital	20.0	20.4
Primary school	8.3	8.4
Secondary school	10.7	10.6
Further education college	15.1	15.2
Employment centre (up to 500 jobs)	10.3	10.3
Employment centre (500 - 5000 jobs)	10.1	8.8
Employment centre (over 5000 jobs)	16.6	15.1

Legend: York · Rural West York - 2016/2017 · 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Rural West York	York	Summary
Average download speed (Mb/s)	146.67	147.10	slower than the York average
Superfast broadband availability	91.79%	94.13%	worse than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.18%	0.04%	higher than the York average
slower speeds (under 10 Mb/s)	2.10%	0.81%	higher than the York average
superfast speeds (over 30 Mb/s)	88.53%	93.35%	lower than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2020/2021. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
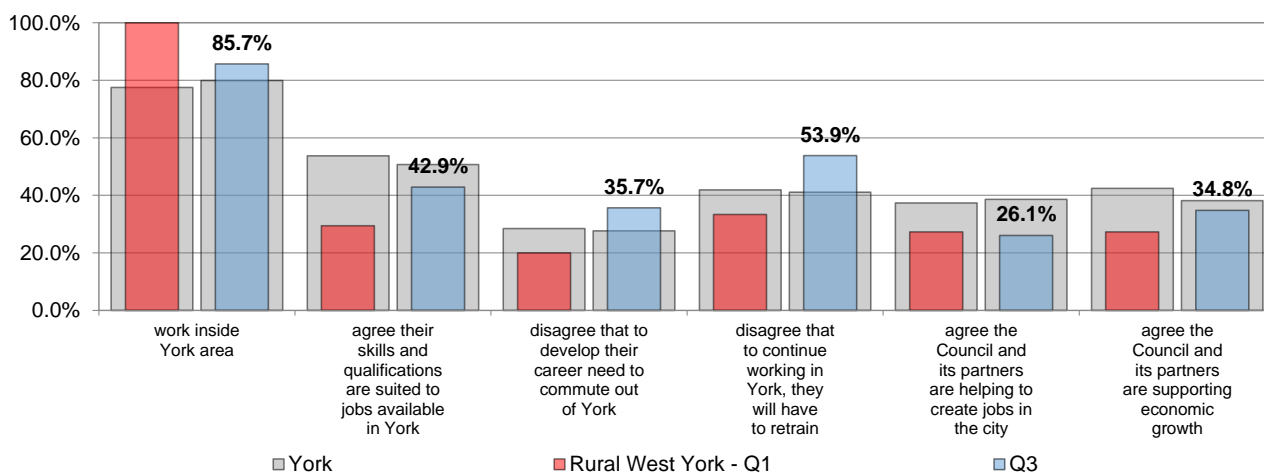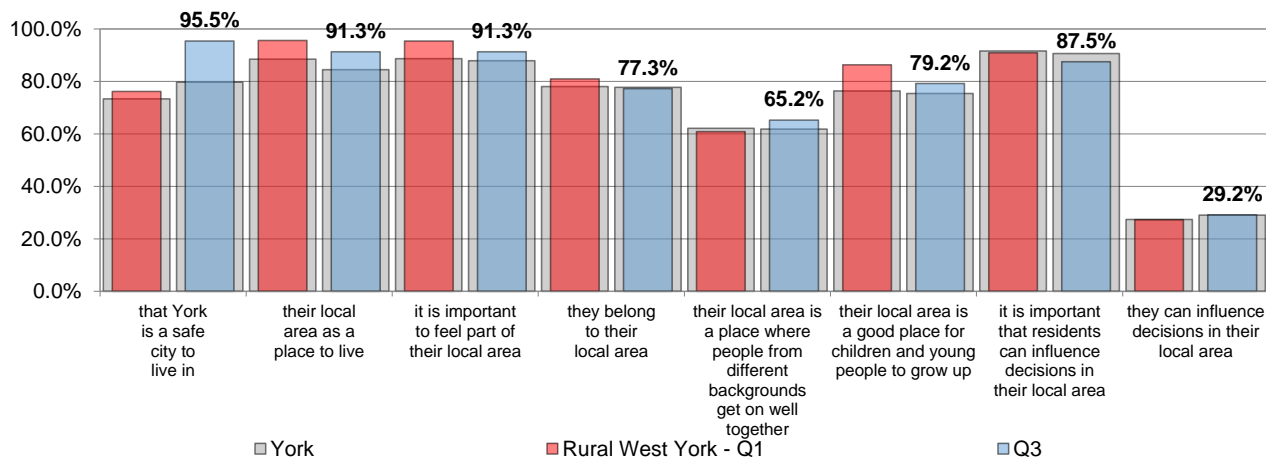

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

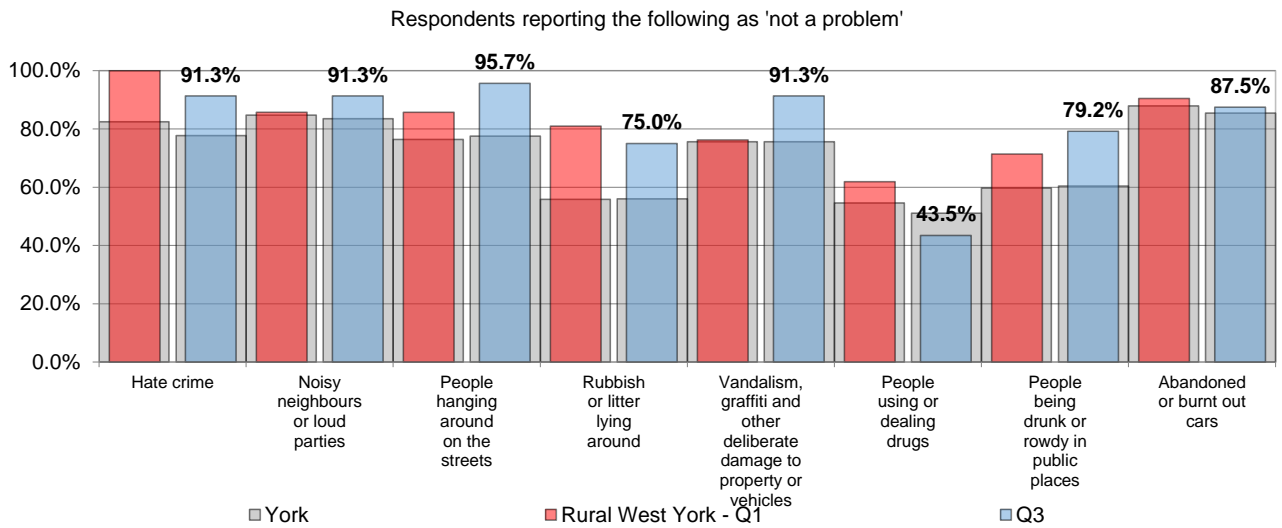### Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home

NB - Number of responses varies for each question

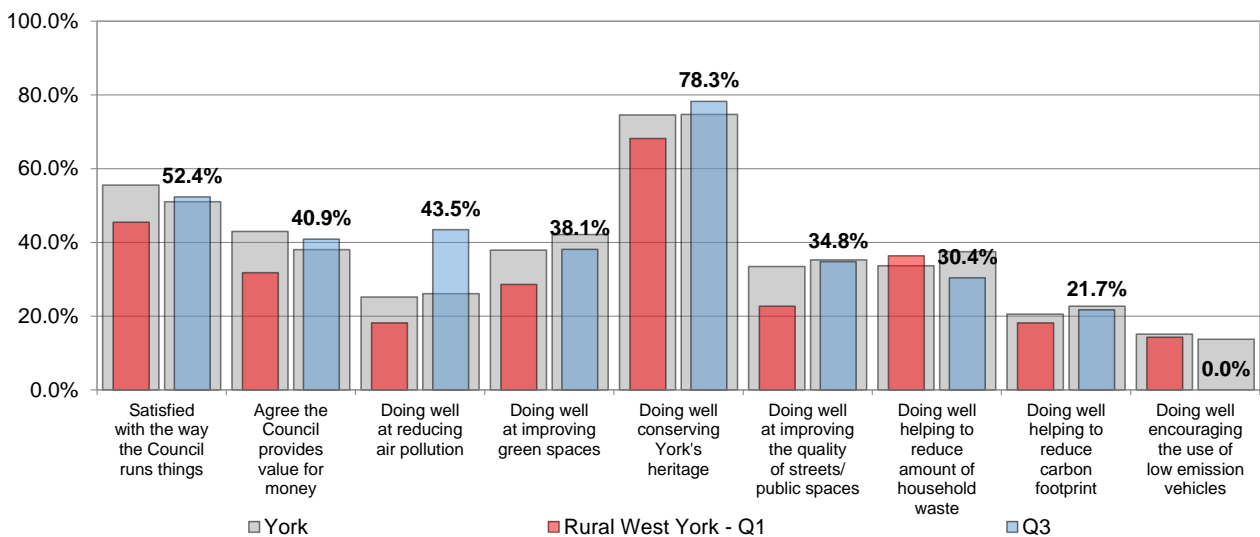**Source: Talkabout Survey - Q1 + Q3 2019/2020**

Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

NB - Number of responses varies for each question

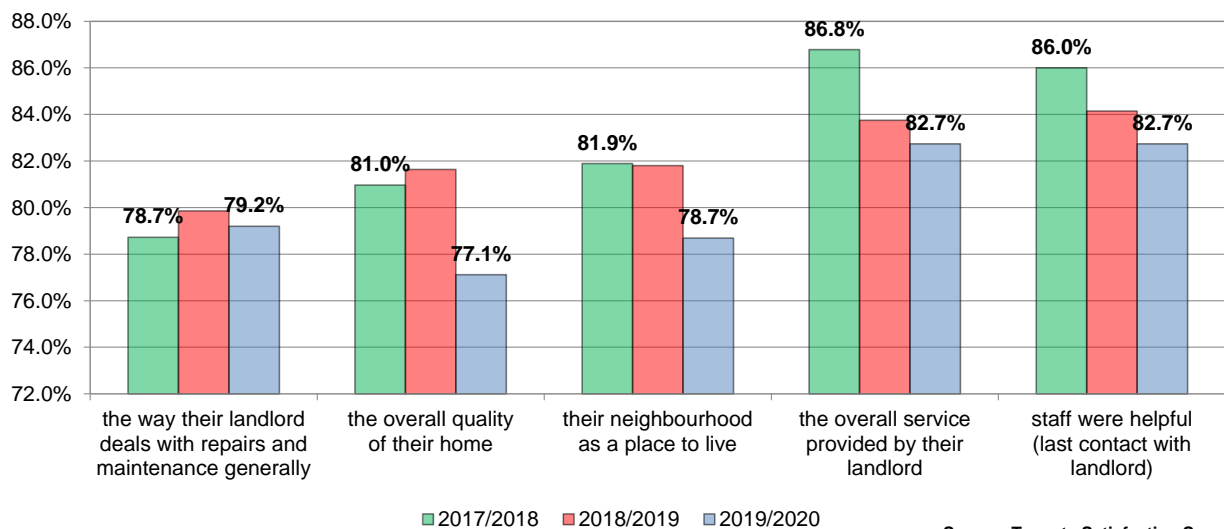■ York   ■ Rural West York - Q1   ■ Q3

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

NB - Number of responses varies for each question
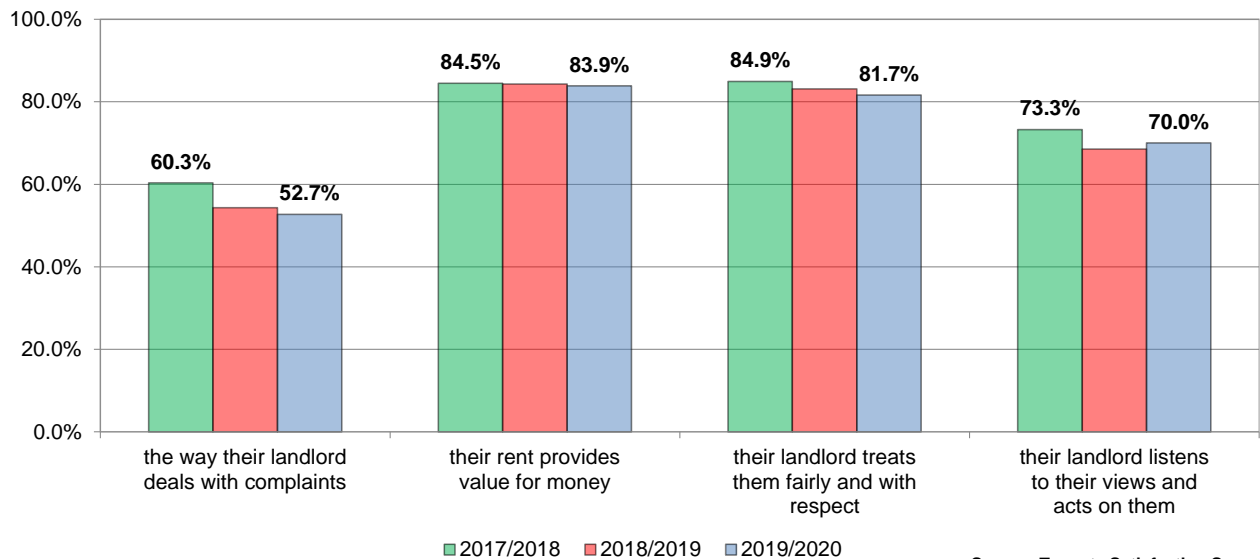
■ York   ■ Rural West York - Q1   ■ Q3

Source: Talkabout Survey - Q1 + Q3 2019/2020

York Council house tenants satisfied with / agree that...

■ 2017/2018   ■ 2018/2019   ■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

Chart showing percentages for three years (2017/2018, 2018/2019, 2019/2020):

- the way their landlord deals with complaints: 60.3%, —, 52.7%
- their rent provides value for money: 84.5%, —, 83.9%
- their landlord treats them fairly and with respect: 84.9%, —, 81.7%
- their landlord listens to their views and acts on them: 73.3%, —, 70.0%

Source: Tenants Satisfaction Survey

York Council house tenants say is a major problem in their neighbourhood...

- abandoned or burnt out vehicles: 0.8%, —, 0.9%
- car parking: 31.0%, —, 31.8%
- disruptive children/teenagers: 11.6%, —, 10.4%
- dog fouling /dog mess: 21.8%, —, 19.2%
- drug use or dealing: 15.7%, —, 20.3%
- drunk or rowdy behaviour: 12.1%, —, 15.4%
- noise from traffic: 6.7%, —, 7.0%
- noisy neighbours: 11.4%, —, 15.5%

Source: Tenants Satisfaction Survey

- people damaging your property: 6.2%, —, 2.8%
- problems with pets & animals: 4.6%, —, 4.5%
- racial or other harassment: 2.9%, —, 4.1%
- rubbish or litter: 12.8%, —, 12.1%
- vandalism or graffiti: 3.7%, —, 4.1%
- other crime: 4.9%, —, 4.4%
- conditions of roads/pavements: 16.3%, —, 21.5%

Source: Tenants Satisfaction Survey

Experian Groups

B Prestige Positions

Own large, detached houses, highly educated, high discretionary income, garden or allotment, pay credit cards in full.

C Country Living

Rural locations, own old, detached houses, electronic money transfers, garden or allotment, oil central heating.

E Senior Security

Retired singles and couples, pre-war generation, established in community, low internet use, have wills.

G Domestic Success

Families with children, mid to high household income, monthly discretionary income under £1000, very high mortgage debt, internet via smartphone.

D Rural Reality

Rural areas, oil/solid fuel central heating, internet at home, free mobile phone apps, watch tv.

H Aspiring Homemakers

Families with young children, 3 bedrooms, high outstanding mortgages, internet via smartphone, texts and photos on smartphone.

F Suburban Stability

Older families, no children, own mid-value semis, 3 bedrooms, established in community, news and media sites.

Experian Types

B09 Empty-Nest Adventure

Married couples, no children, baby boomers, large, detached houses, highly educated, high discretionary income.

E18 Legacy Elders

Retired singles, pre-war generation, university degrees, homeowners, no outstanding mortgage.

B07 Alpha Families

Families with 2+ children, large, detached houses, high value properties, university degrees, high income, large mortgage.

C10 Wealthy Landowners

Large, detached houses, university degrees, high discretionary income, horse or pony, oil central heating.

G29 Mid-Career Convention

Married couples, 2+ children, generation x, homeowners, outstanding mortgage.

B08 Bank of Mum and Dad

Settled families, adult children at home, own large, detached houses, company directors, high discretionary income.

C13 Village Retirement

Retired singles and couples, no children, pre-war generation, large, detached houses, no outstanding mortgage.

D14 Satellite Settlers

Rural areas, older households, no children, homeowners, garden or allotment, internet from desktop/laptop.

C11 Rural Vogue

Rural areas, families with school-age children, large, detached houses, good income, electronic money transfers.

B06 Diamond Days

Retired, expensive detached houses, highly educated, quality news, mywaitrose.