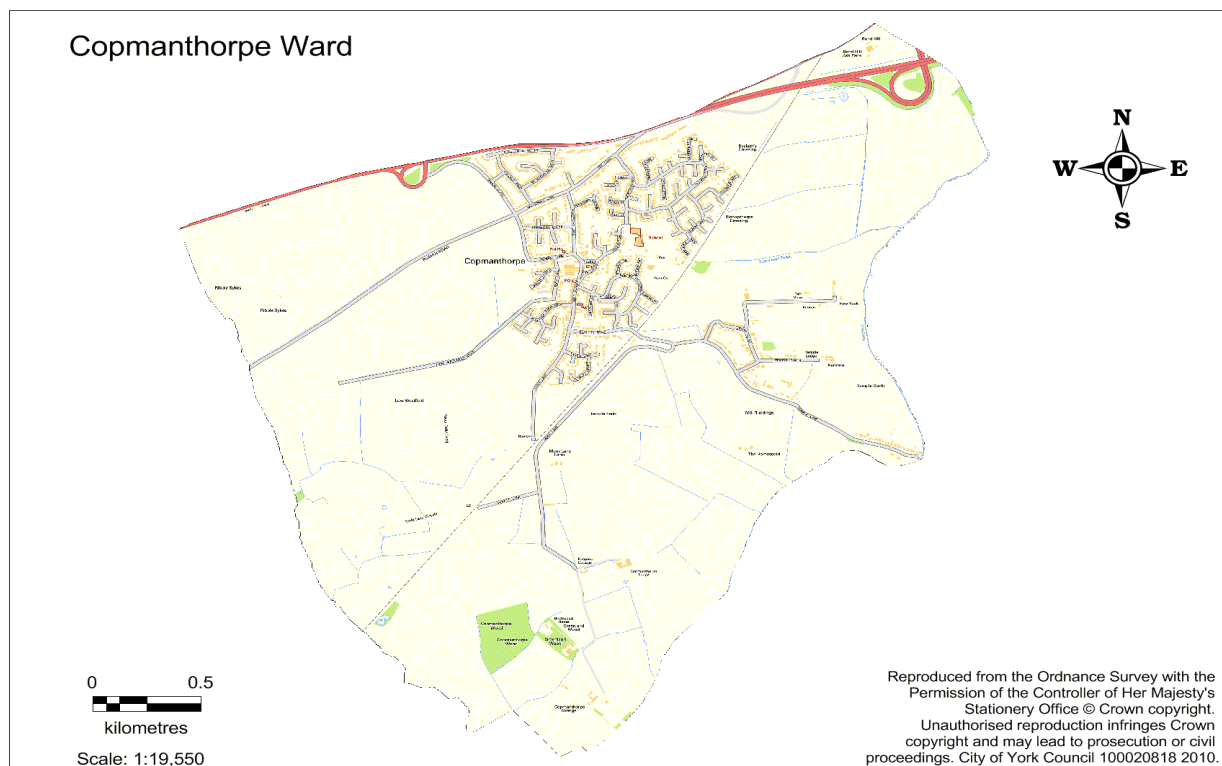## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/2016).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 12.4% of children are living in low income families (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 3.5% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Copmanthorpe Ward

0   0.5
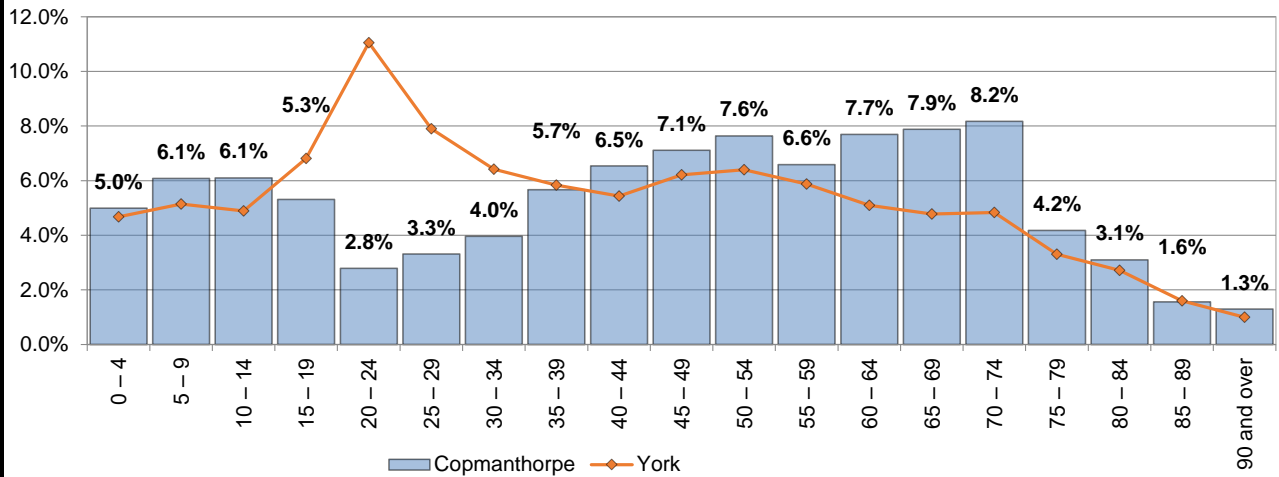kilometres
Scale: 1:19,550

Ward Summary

• Copmanthorpe has 4,161 residents with 2.4% from a black and minority ethnic community group. 86.4% are in good health, with 14.2% stating that they have some limitation in day to day activities.

• £747.12 was the Average Net Weekly Household Income in 2017/18 (£728.85 in 2015/2016).

• 87% own their own home, either outright or with a mortgage, 7% are private renters and 4% are social tenants. There are 41 Council Houses in this ward, which is 0.54% of York's total.

• 79.1% of residents have a Level 1 - 4 qualification, of which 69.6% are, at least, qualified to Level 2, but 13.4% have no qualifications at all.

• 7.1% of children are living in low income families (1.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 6.7% of households in fuel poverty.

• 2.3% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Copmanthorpe Ward		Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy					Above or below the average ± 10%			**Pages 8 - 9**
Universal Credit (out of work) claimants	**2.30%**	2.10%	6.70%	3.30%	🟢		🟢	
Residents who agree the council and its partners are helping to create jobs in the city	**30.00%**	40.00%	0.00%	18.58%	🟢		🟢	
Residents who agree their skills and qualifications are suited to jobs available in York	**44.44%**	83.33%	36.36%	52.40%		🔶		
Business Startups:								
Number (YTD)	**14.0**	99.0	14.0	45.2		🔶		🔶
per 10,000 working age population (YTD)	**60.7**	116.0	29.6	73.9		🔶		🔶
Poverty								**Page 10**
Fuel poverty (households)	**6.73%**	6.23%	15.33%	8.39%	🟢		🟢	
Children (aged 0- 15) living in low income families	**7.10%**	3.40%	22.30%	11.16%	🟢		🟢	
Health and Wellbeing								**Pages 12 - 15**
Reception year obesity	**5.20%**	5.00%	14.50%	8.54%	🟢		🟢	
Year 6 obesity	**8.00%**	8.00%	22.40%	15.21%	🟢		🟢	
Male life expectancy	**86.6**	86.6	76.5	80.5			🟢	
Female life expectancy	**88.5**	88.5	80.6	83.7			🟢	
Emergency hospital admissions for children (per 1,000 population)	**153.7**	138.9	209.6	174.8	🟢		🟢	
Elective hospital admissions	**104.8**	76.0	116.5	99.8				
Emergency hospital admissions	**82.3**	80.6	127.3	99.2	🟢		🟢	
Emergency hospital admissions for injuries resulting from a fall (over 65)	**19.3**	13.7	42.7	26.9	🟢		🟢	
Adult Social Care								**Pages 16 - 17**
Social Isolation	**1.8**	1.5	2.2	1.9				
Homecare hours (weekly average)	**11.2**	8.3	14.3	11.1				
Homecare clients (per 1,000 population)	**4.3**	1.5	12.5	5.4	🟢			
Clients getting paid packages of care that are not residential/nursing care	**23.0**	207.0	17.0	77.4				
New customers requesting Adult Social Care support	**23.0**	87.0	14.0	44.4				
People supported to live independently through social services:								
packages of care	**23.0**	182.0	19.0	76.6				
intervention	**19.0**	105.0	11.0	42.5				

Key: 🟢 Good performance   🔶 Area of concern

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.								
Ward	Ward value	Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm								Page 18 - 19
Crime (per 1,000 population)	**4.8**	3.1	26.2	10.1	●			
ASB (per 1,000 population)	**5.3**	3.1	28.0	9.7	●		●	
Residents who think that hate crime is not a problem in their local area	**91.67%**	100.00%	60.00%	78.47%	●		●	
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**75.00%**	100.00%	54.55%	79.19%				
Street cleaning - Number of issues reported - Litter	**0.0**	N/A	N/A	11.2				
Street cleaning - Number of issues reported - Faeces	**1.0**	N/A	N/A	5.8				
% of road area that is Free From Defects (Grade 1)	**29.40%**	42.40%	12.84%	22.83%	●			
% of road area that is Structurally Impaired (Grade 5)	**7.13%**	3.66%	12.88%	9.10%	●			
Schools and Educational Attainment								Page 20
Primary school pupils claiming Free School Meals	**2.90%**	N/A	N/A	12.14%				
Secondary school pupils claiming Free School Meals	**5.10%**	N/A	N/A	11.50%				
Key Stage 2 Attainment	**62.50%**	89.29%	50.68%	69.13%				◆
Key Stage 4 Attainment	**90.00%**	100.00%	59.68%	75.81%	●		●	
Travel time (in minutes) by public transport / walking to nearest...								Page 21
GP	**8.2**	8.2	29.1	17.6	●		●	
Hospital	**45.0**	12.9	58.9	34.8		◆		◆
Primary school	**9.7**	6.3	13.0	9.1				
Secondary school	**25.9**	9.1	33.4	18.8		◆		◆
Broadband coverage and speeds								Page 22
Average download speed (Mb/s)	**63.5**	338.2	36.6	134.0		◆		
Superfast availability	**93.92%**	100.00%	83.18%	94.27%				
Resident Engagement								Pages 22 - 23
Residents satisfied with their local area as a place to live	**80.00%**	100.00%	66.67%	86.13%				
Residents who agree that they belong to their local area	**70.00%**	100.00%	44.44%	69.18%				
Residents agree their local area is a good place for children and young people to grow up	**83.33%**	100.00%	46.67%	76.98%				
Residents who agree that they can influence decisions in their local area	**40.00%**	40.00%	0.00%	24.64%	●		●	

Key: ● Good performance   ◆ Area of concern

Further information about the ward is available at: Copmanthorpe Ward
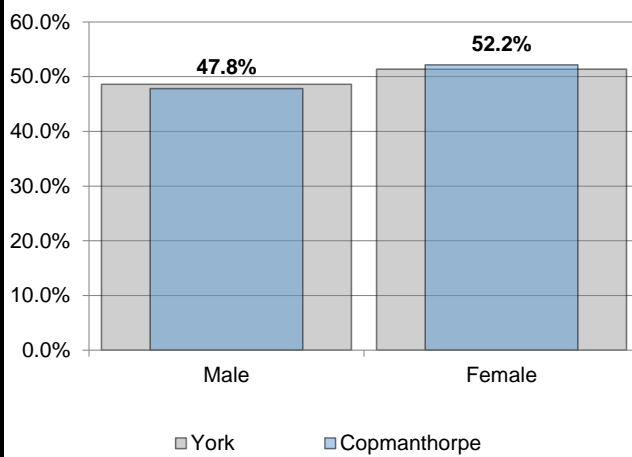
Population by Age

Copmanthorpe values: 5.0%, 6.1%, 6.1%, 5.3%, 2.8%, 3.3%, 4.0%, 5.7%, 6.5%, 7.1%, 7.6%, 6.6%, 7.7%, 7.9%, 8.2%, 4.2%, 3.1%, 1.6%, 1.3%

Age groups: 0 – 4, 5 – 9, 10 – 14, 15 – 19, 20 – 24, 25 – 29, 30 – 34, 35 – 39, 40 – 44, 45 – 49, 50 – 54, 55 – 59, 60 – 64, 65 – 69, 70 – 74, 75 – 79, 80 – 84, 85 – 89, 90 and over

Legend: Copmanthorpe, York

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

Male: 47.8%, Female: 52.2%

Legend: York, Copmanthorpe

Source: Census 2011

Marital Status

Single: 17.7%, Married: 51.2%, Separated: 0.1%, Divorced: 1.4%, Widowed: 6.0%

Legend: York, Copmanthorpe
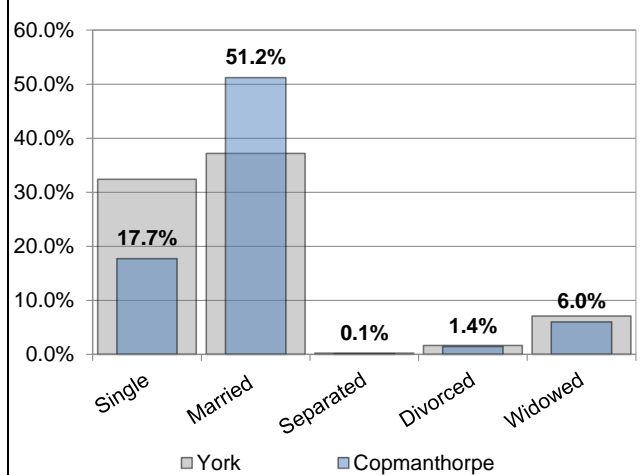
Source: Census 2011

Ethnicity

Pie chart: White British 96.0%, BME Community 2.4%, White Other 1.7%

Legend: White British, BME Community, White Other
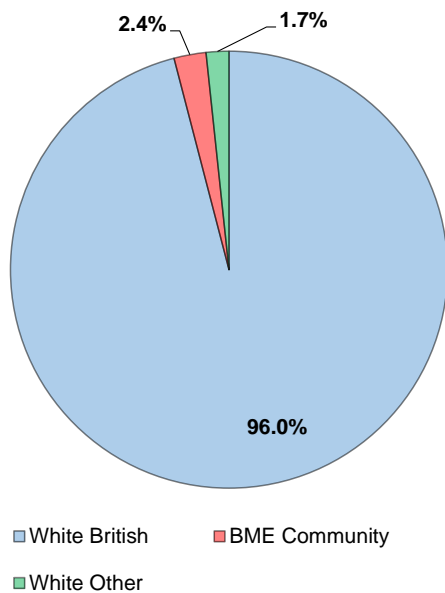
BME Community
(does not include White British or White Other)

Mixed/ Multiple Ethnic Group: 0.9%, Asian/Asian British: 1.0%, Black/ African/ Caribbean/ Black British: 0.4%, Other Ethnic Group: 0.1%

Legend: York, Copmanthorpe: Ethnicity
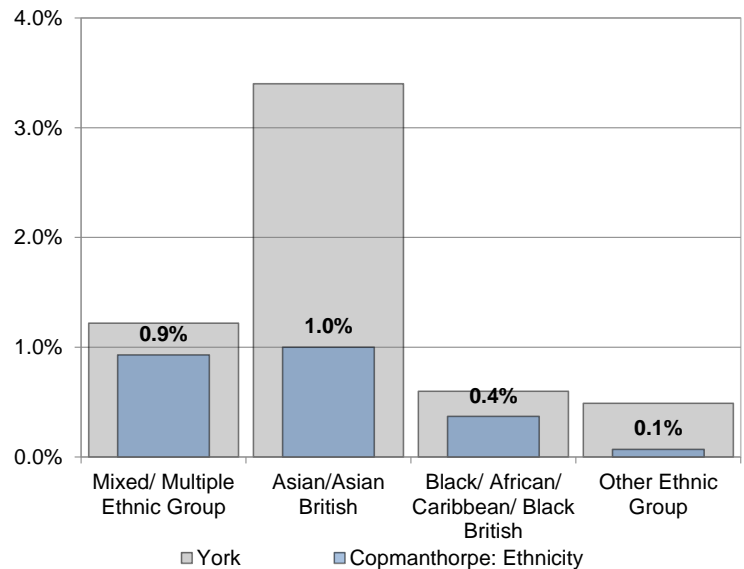
Source: Census 2011

Religion

Other Religions

Pie chart:
- Christian: 69.9%
- None: 21.4%
- Not stated: 7.8%
- Other Religions: 0.9%

Other Religions bar chart (Copmanthorpe values shown):
- Buddhist: 0.2%
- Hindu: 0.1%
- Jewish: 0.0%
- Muslim: 0.3%
- Sikh: 0.0%
- Other: 0.3%
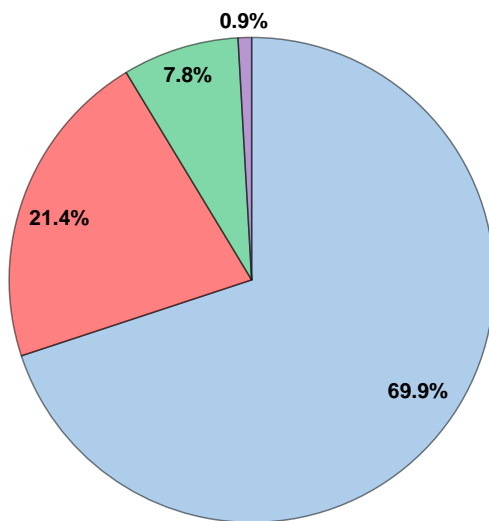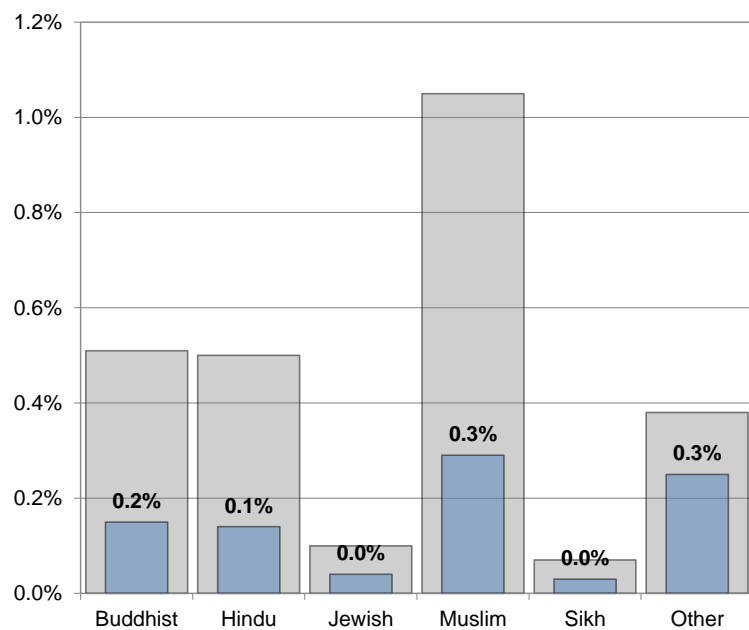
Legend: York, Copmanthorpe

Source: Census 2011

Hours Worked

- 15 hours or less: 12.6%
- 16 - 30 hours: 22.7%
- 31 - 48 hours: 49.8%
- 49 or more hours: 14.8%
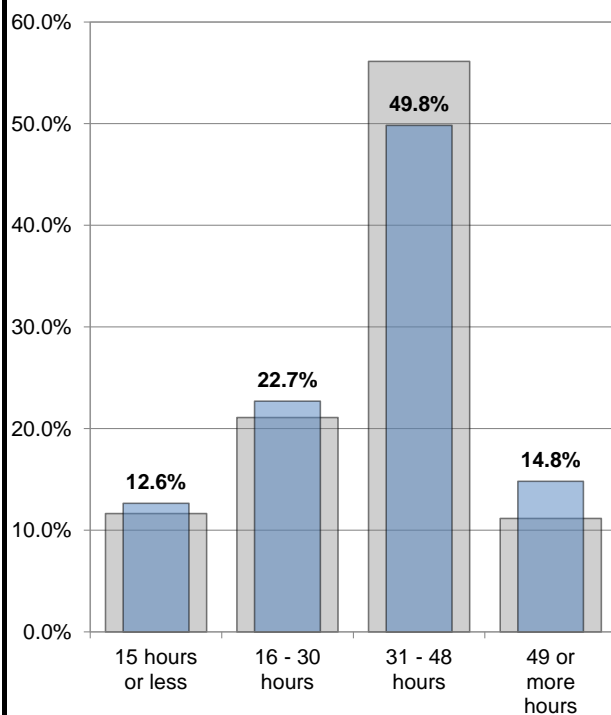
Legend: York, Copmanthorpe

Source: Census 2011

Qualifications

- None: 13.4%
- Level 1: 9.5%
- Level 2: 15.5%
- Level 3: 12.0%
- Level 4: 42.1%
- Other: 3.2%
- Apprenticeship: 4.3%
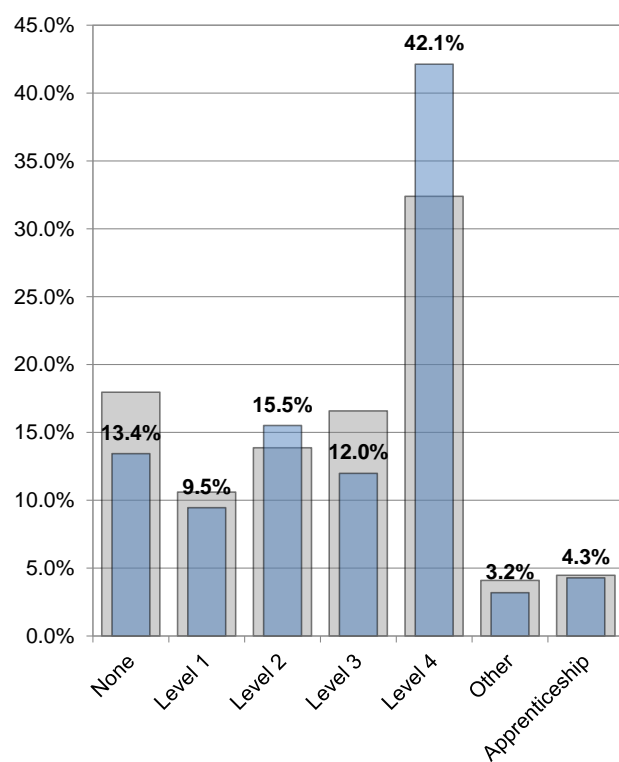
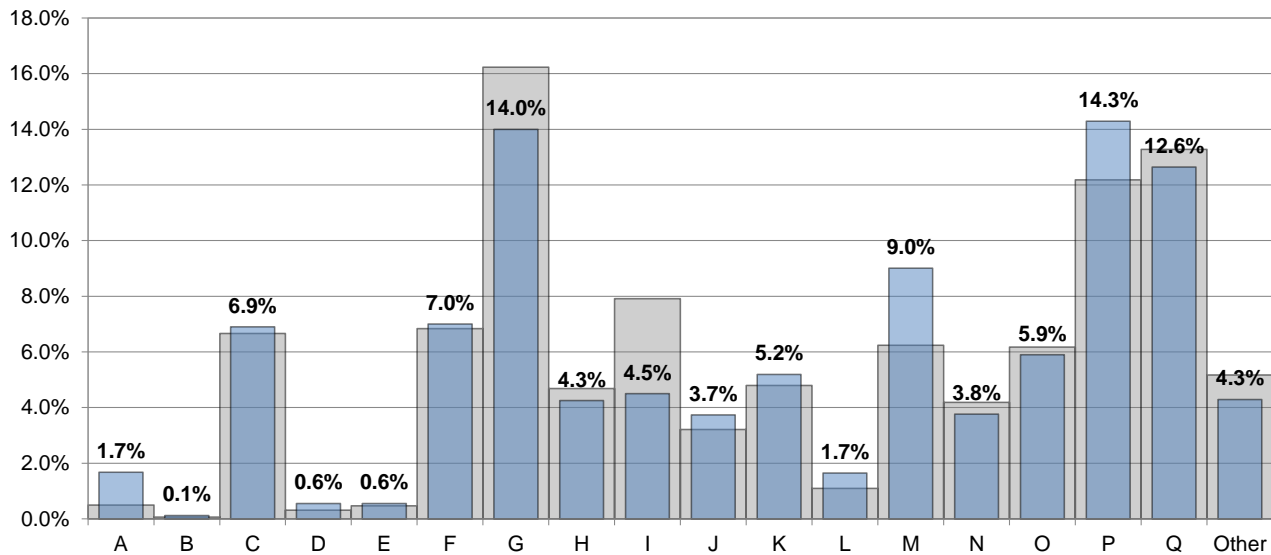Legend: York, Copmanthorpe

Source: Census 2011

Industry

A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction
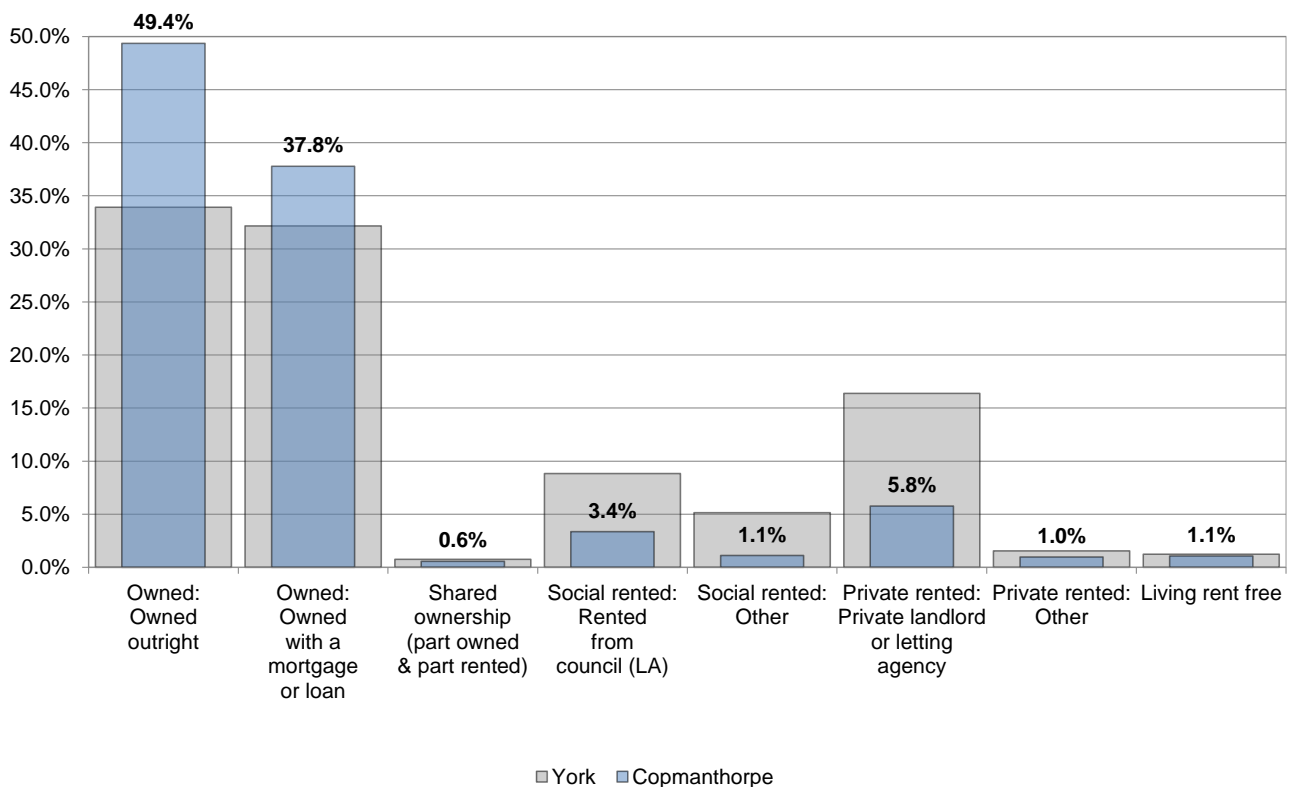
G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities

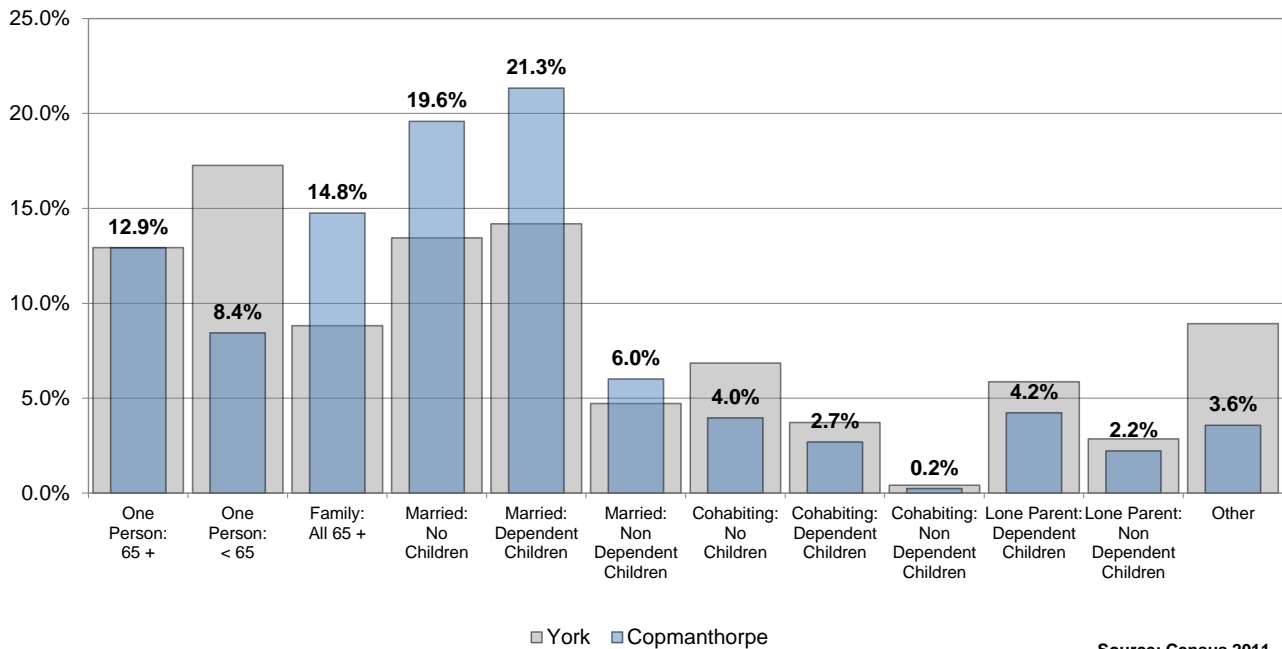■ York ■ Copmanthorpe

Source: Census 2011
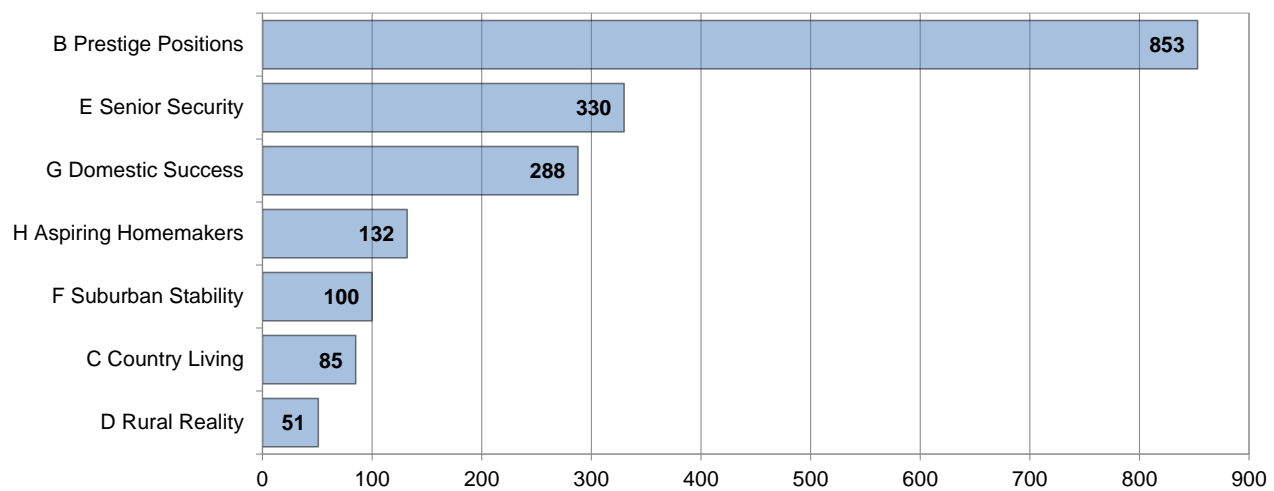
Tenure

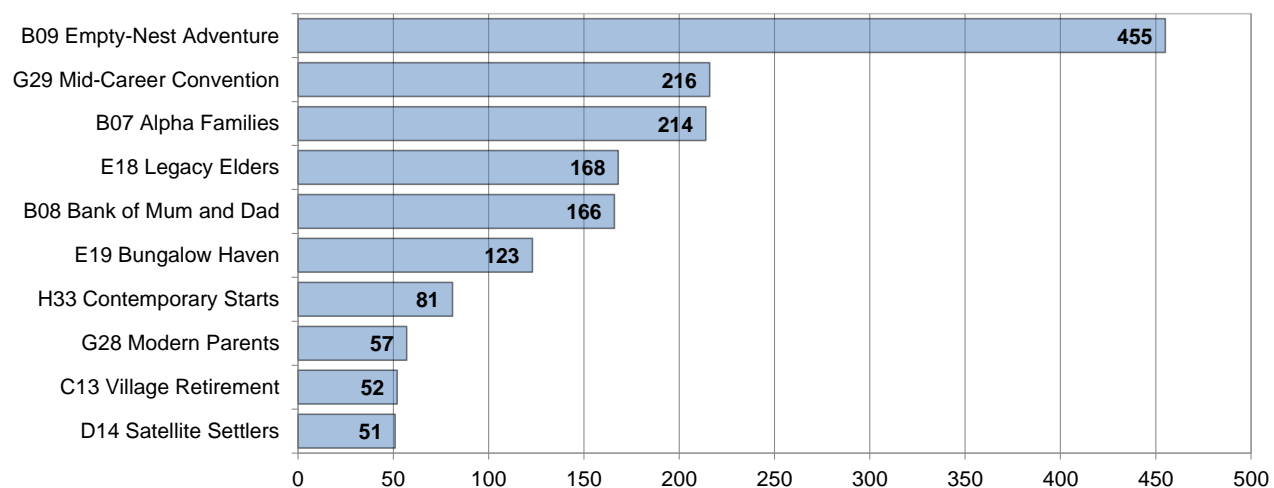■ York ■ Copmanthorpe

Source: Census 2011

Household Composition

Category	York	Copmanthorpe
One Person: 65 +	12.9%	
One Person: < 65	8.4%	
Family: All 65 +	14.8%	
Married: No Children	19.6%	
Married: Dependent Children	21.3%	
Married: Non Dependent Children	6.0%	
Cohabiting: No Children	4.0%	
Cohabiting: Dependent Children	2.7%	
Cohabiting: Non Dependent Children	0.2%	
Lone Parent: Dependent Children	4.2%	
Lone Parent: Non Dependent Children	2.2%	
Other	3.6%	

■ York ■ Copmanthorpe

Source: Census 2011

Household Types

Experian Groups (2020)

Group	Value
B Prestige Positions	853
E Senior Security	330
G Domestic Success	288
H Aspiring Homemakers	132
F Suburban Stability	100
C Country Living	85
D Rural Reality	51

Experian Types (2020)

Type	Value
B09 Empty-Nest Adventure	455
G29 Mid-Career Convention	216
B07 Alpha Families	214
E18 Legacy Elders	168
B08 Bank of Mum and Dad	166
E19 Bungalow Haven	123
H33 Contemporary Starts	81
G28 Modern Parents	57
C13 Village Retirement	52
D14 Satellite Settlers	51

Economy

Benefit Claimant Numbers
Working age Population (16-64)

	2018/2019 Q3	2019/2020 Q3	2020/2021 Q3
Income Support	6	5	0
Lone Parents	2		
Disability Living Allowance	49	47	48
ESA	33	28	27
Carers	38	37	32

Legend: ■ Income Support ■ Lone Parents ■ Disability Living Allowance ■ ESA ■ Carers ■ Incapacity Benefit

Source: Department for Work and Pensions (DWP)
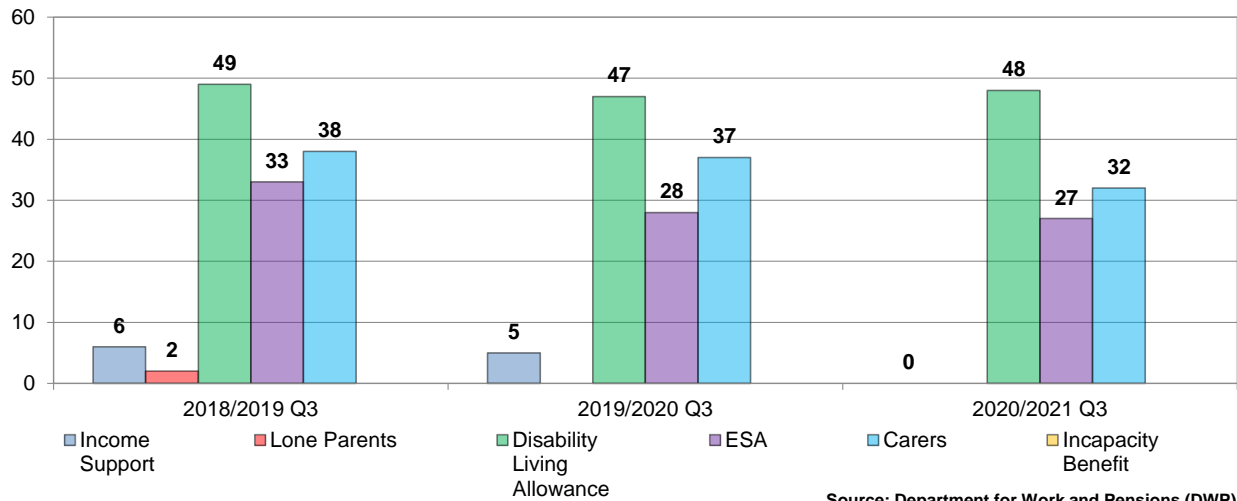
Benefit Claimant Rate
Working age Population (16-64)

Q3 2020/2021

	% Income Support	% Lone Parents	% Disability Living Allowance	% ESA	% Carers	% Incapacity Benefit
York			1.2%	1.2%	1.4%	

Legend: ■ York

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Aged 16-64	0.2%	0.2%	2.3%
Aged 16-64 Male	0.7%	0.7%	2.7%
Aged 16-64 Female	0.5%	0.5%	2.1%
Aged 18-24	2.0%	1.0%	10.2%
Aged 50+	0.6%	0.4%	0.5%
Aged 50+ Male	0.9%	0.5%	0.5%
Aged 50+ Female	0.4%	0.4%	0.5%

Legend: ■ Aged 16-64 ■ Aged 16-64 Male ■ Aged 16-64 Female ■ Aged 18-24 ■ Aged 50+ ■ Aged 50+ Male ■ Aged 50+ Female

Source: Office for National Statistics (ONS)

Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)

Legend: York ■ All ■ All Male ■ All Female ■ All > 6 Months ■ All > 1 Year

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

Legend: York ■ All ■ All Male ■ All Female

Business Start Ups

Numbers (YTD)

Legend: York Average ■ Copmanthorpe
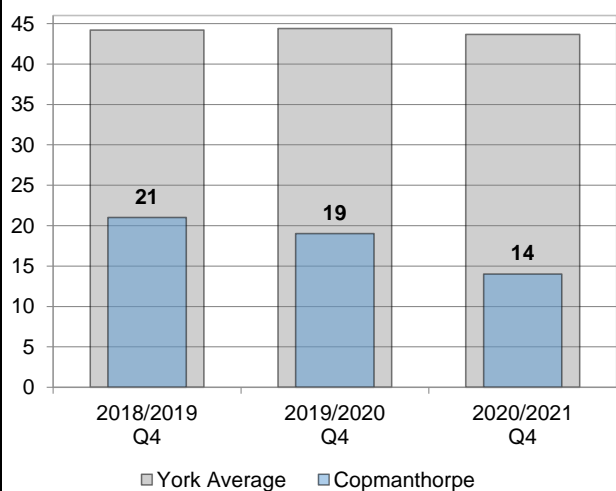
BankSearch Information Consultancy Ltd

per 10,000 working age population (YTD)

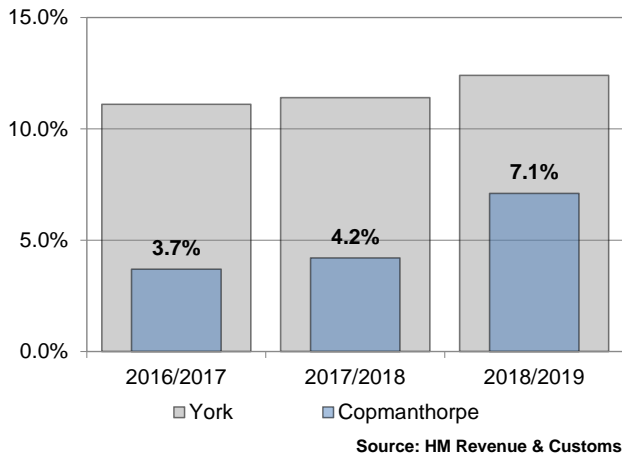Legend: York Average ■ Copmanthorpe
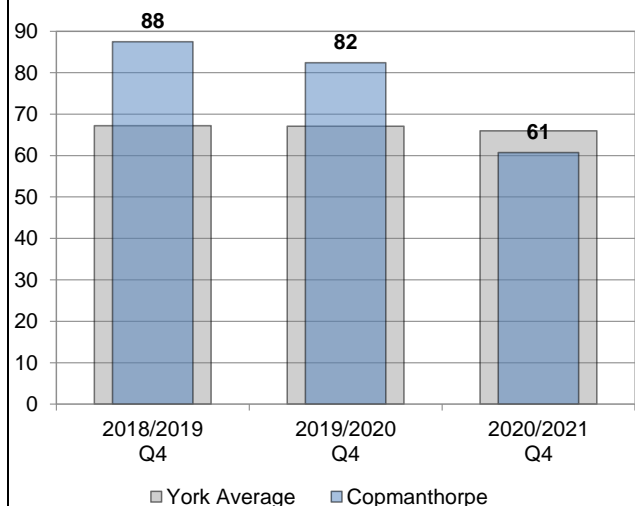
BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children (under 16) who are living in families whose reported income is less than 60 per cent of UK median income

- York
- Copmanthorpe

Values (Copmanthorpe): 3.7% (2016/2017), 4.2% (2017/2018), 7.1% (2018/2019)
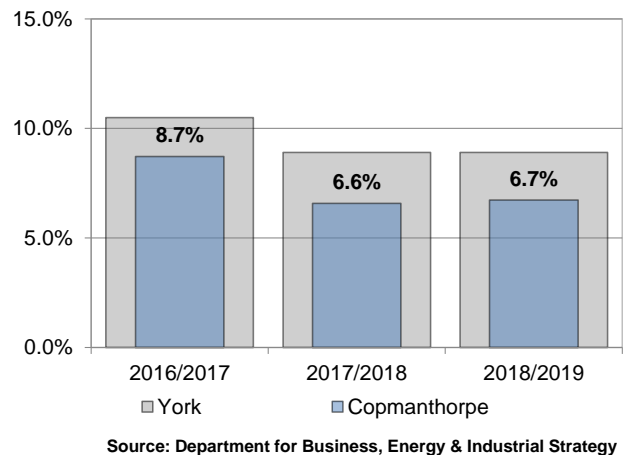
Source: HM Revenue & Customs

Fuel Poverty

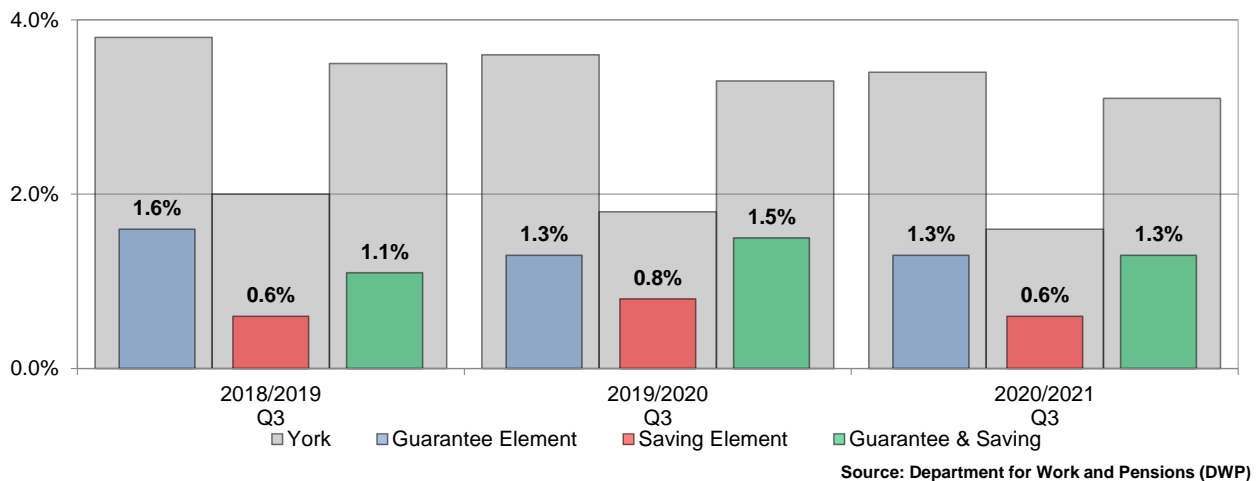The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.
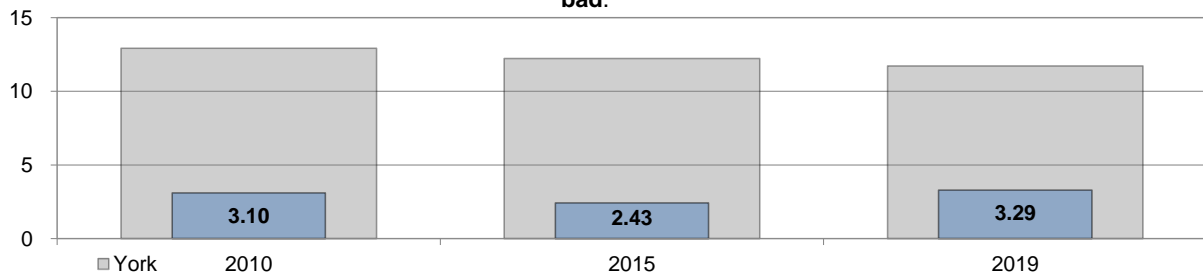

- York
- Copmanthorpe

Values (Copmanthorpe): 8.7% (2016/2017), 6.6% (2017/2018), 6.7% (2018/2019)

Source: Department for Business, Energy & Industrial Strategy

Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.

- York
- Guarantee Element
- Saving Element
- Guarantee & Saving

Period	Guarantee Element	Saving Element	Guarantee & Saving
2018/2019 Q3	1.6%	0.6%	1.1%
2019/2020 Q3	1.3%	0.8%	1.5%
2020/2021 Q3	1.3%	0.6%	1.3%

Source: Department for Work and Pensions (DWP)

Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.

- York

Values: 3.10 (2010), 2.43 (2015), 3.29 (2019)

Ward Rank in York (Low is Bad)

21 out of 21	21 out of 21	21 out of 21

Source: Department for Communities and Local Government (DCLG)

Index of Multiple Deprivation 2019
Copmanthorpe Ward: breakdown by LSOA

E01013423
4

E01013424
3

E01013425
41

Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

Decile 10 Most Deprived	Decile 5
Decile 9	Decile 4
Decile 8	Decile 3
Decile 7	Decile 2
Decile 6	Decile 1 Least Deprived

0   0.5541
kilometres
Scale: 1:24,080

Produced by

Business Intelligence Hub

Created   04/10/2019
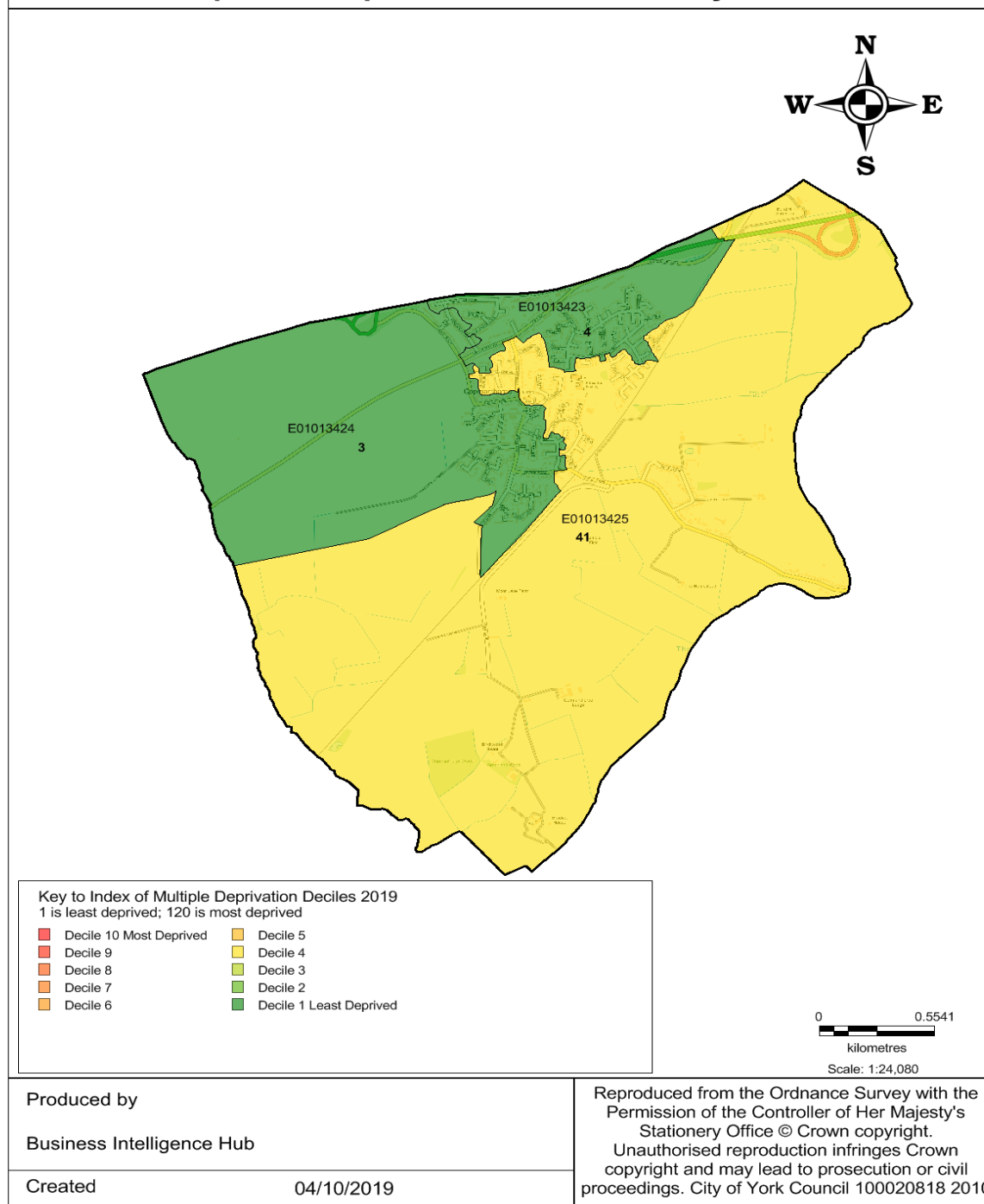
Health and Wellbeing

Day to Day Activities

- Limited a lot All ages: 5.5%
- Limited a little All ages: 8.7%
- Not Limited All ages: 85.8%
- Limited a lot Age 16-64: 3.0%
- Limited a little Age 16-64: 5.8%
- Not Limited Age 16-64: 91.2%

■ York ■ Copmanthorpe

Source: Census 2011

General Health

- Very Good: 51.8%
- Good: 34.5%
- Fair: 10.7%
- Bad: 2.4%
- Very Bad: 0.6%

■ York ■ Copmanthorpe

Source: Census 2011

Provide Unpaid Care

- No Unpaid Care: 88.4%
- 1 to 19 hours a week: 8.8%
- 20 to 49 hours a week: 0.9%
- 50 + hours a week: 1.9%

■ York ■ Copmanthorpe

Source: Census 2011
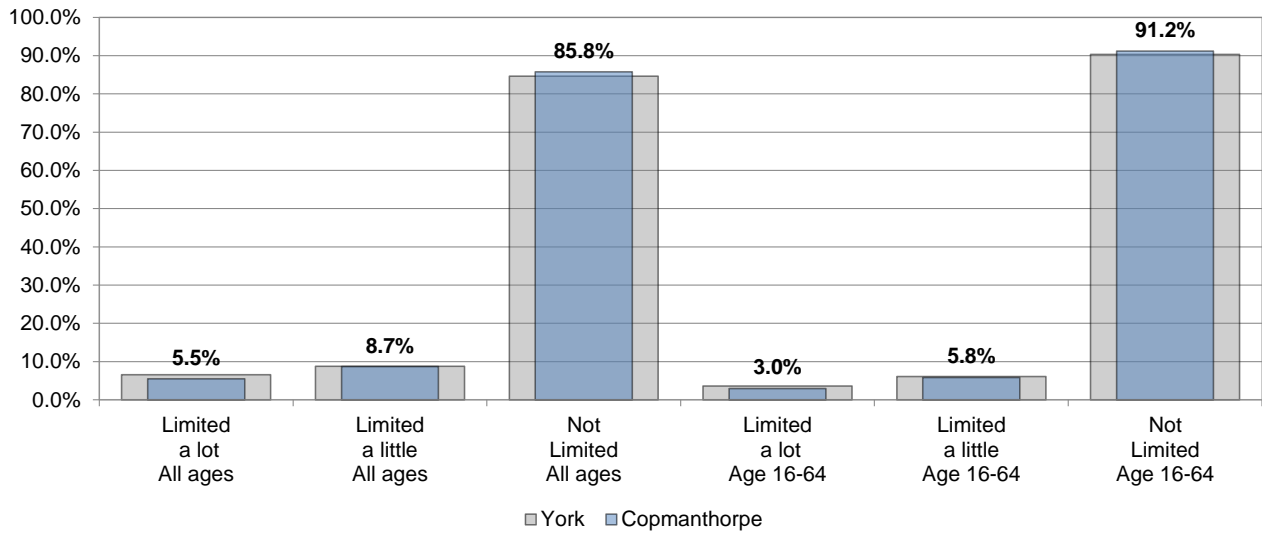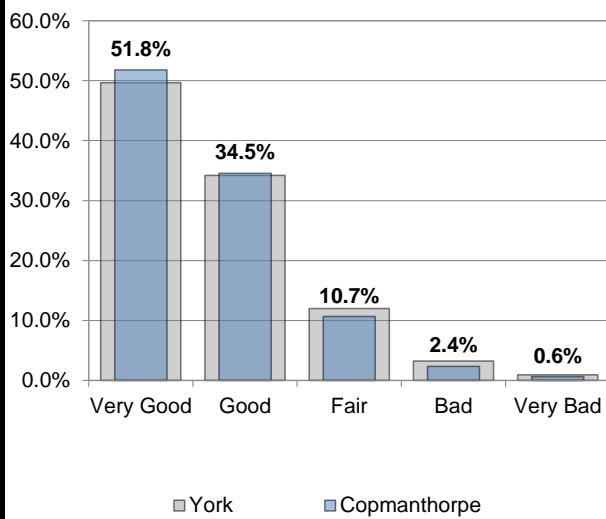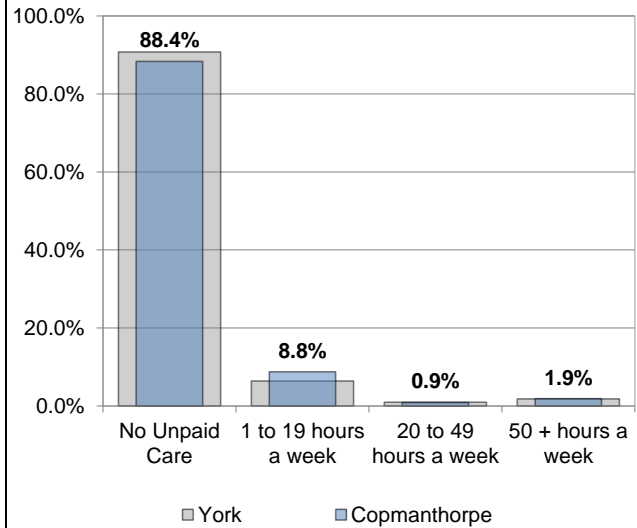
Fertility and Life Expectancy

- Live births per 1,000 women (15-44 years): 54.5
- Life Expectancy (years) - Male: 80.8
- Life Expectancy (years) - Female: 86.9

(5 year aggregated data)

■ York ■ Copmanthorpe - 2015/2016

Source: Public Health England

Childhood weight

% Overweight - Reception: York, Copmanthorpe - 2017/2018 **15.3%**, 2018/2019 **20.2%**

% Obese - Reception: **5.1%**, **5.2%**

% Overweight - Year 6: **21.0%**, **22.6%**

% Obese - Year 6: **8.4%**, **8.0%**

(3 year aggregated data)

☐ York   ☐ Copmanthorpe - 2017/2018   ☐ 2018/2019
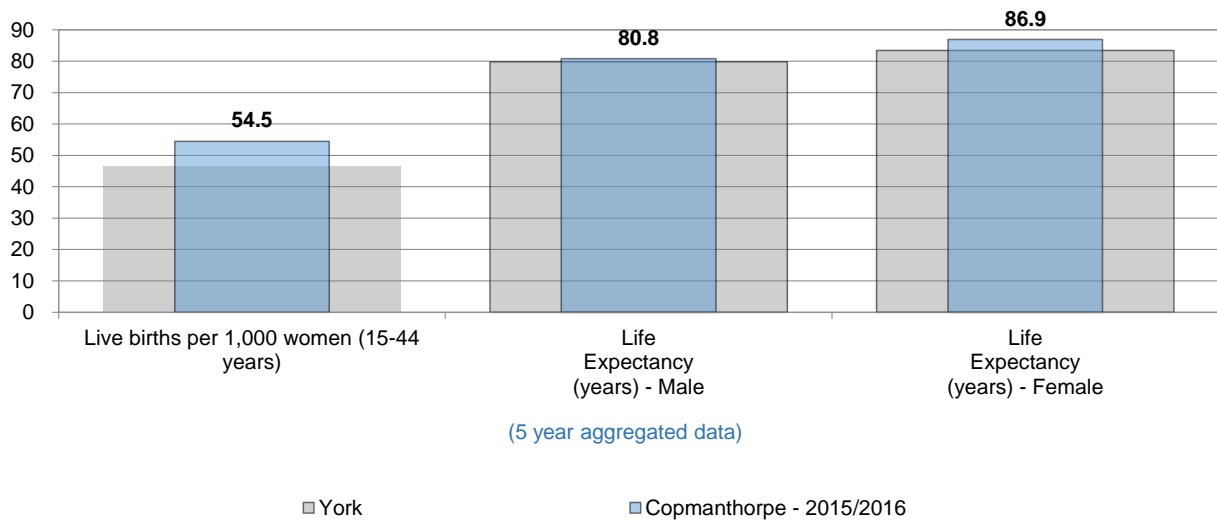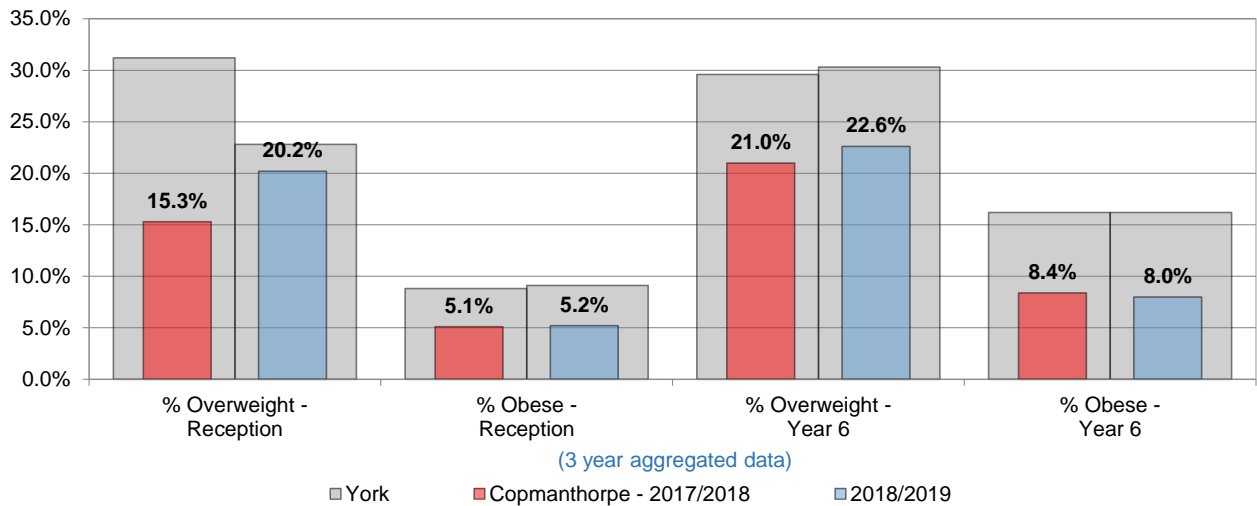
Source: Public Health England

Births

Birth weight less than 2500g: **1.4%**

Teenage mothers (under 18): **0.0%**

(5 year aggregated data)

☐ York   ☐ Copmanthorpe - 2015/2016
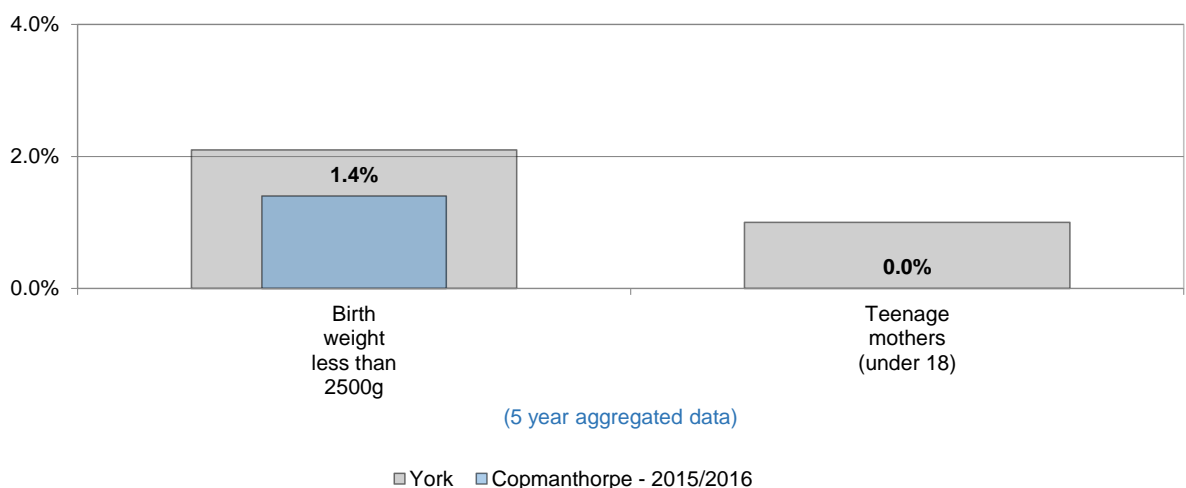
Source: Public Health England

Hospital Admissions

Hospital Admissions, All ages

Intentional self harm: **96.6**, **98.5**

Alcohol related harm (Narrow defintion): **85.7**, **95.4**

(standardised admission ratio, 4 year aggregated data)
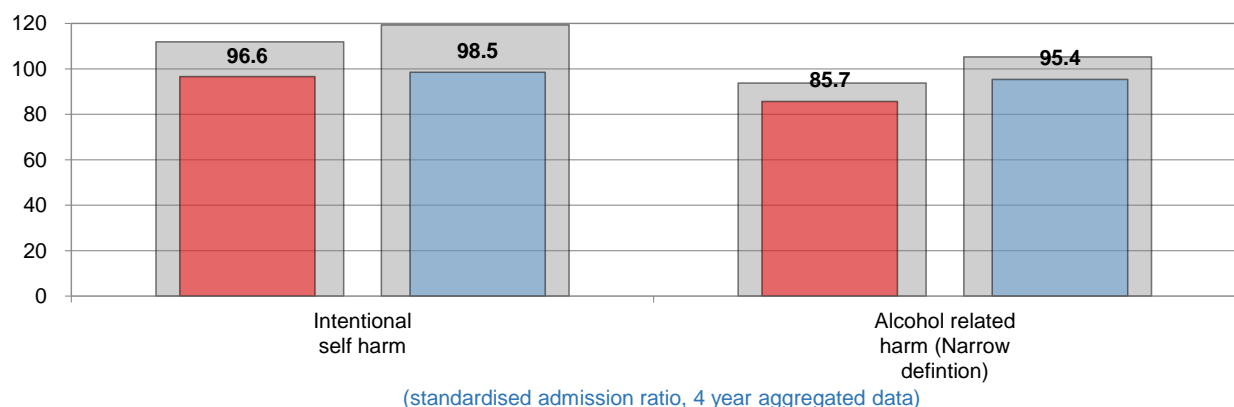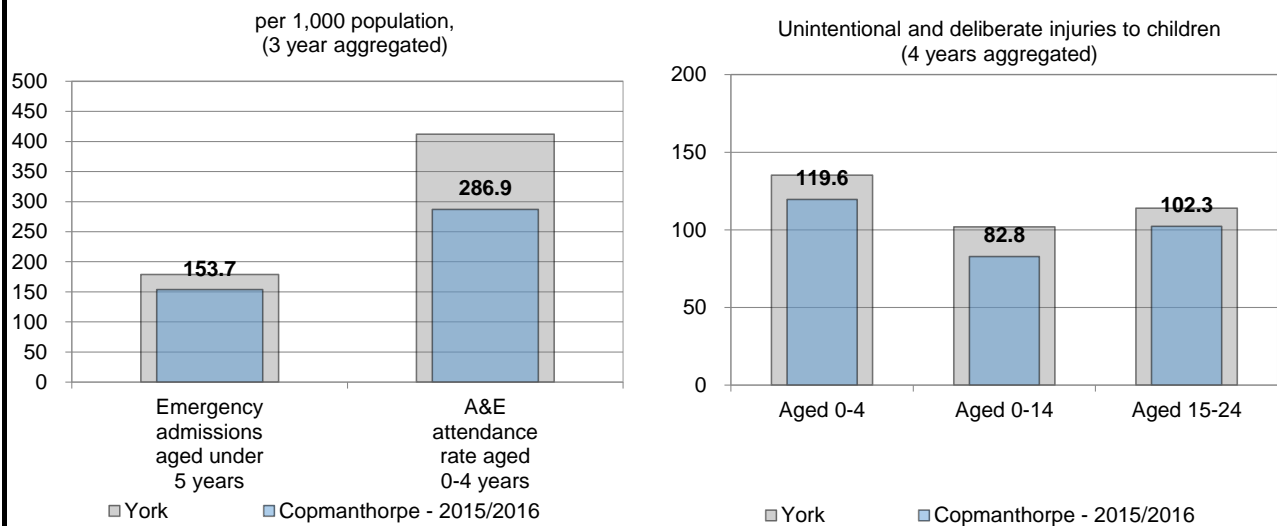
The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.
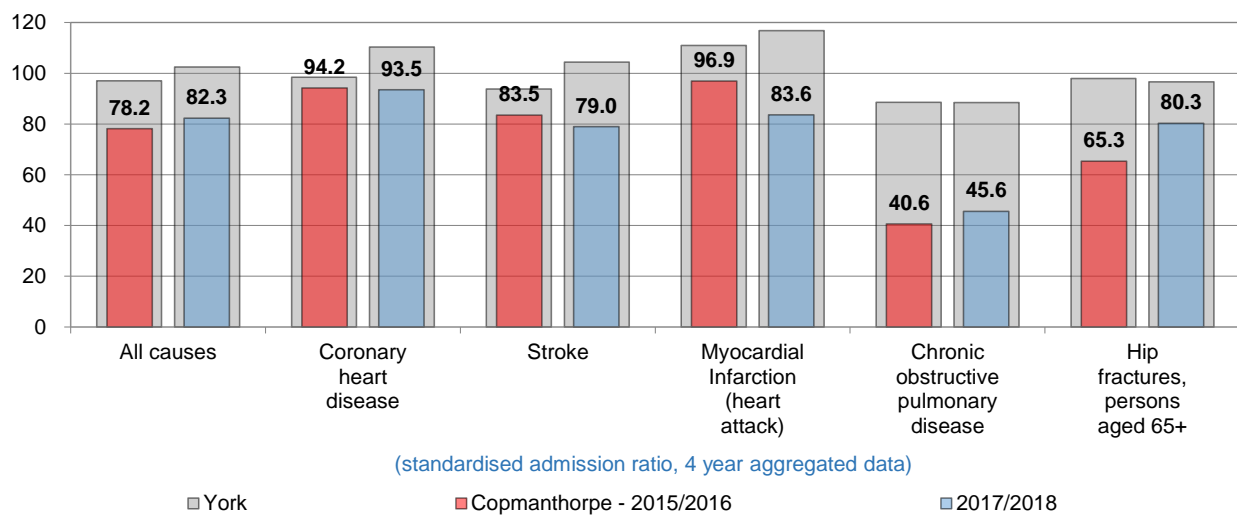
☐ York   ☐ Copmanthorpe - 2015/2016   ☐ 2017/2018

Source: Public Health England
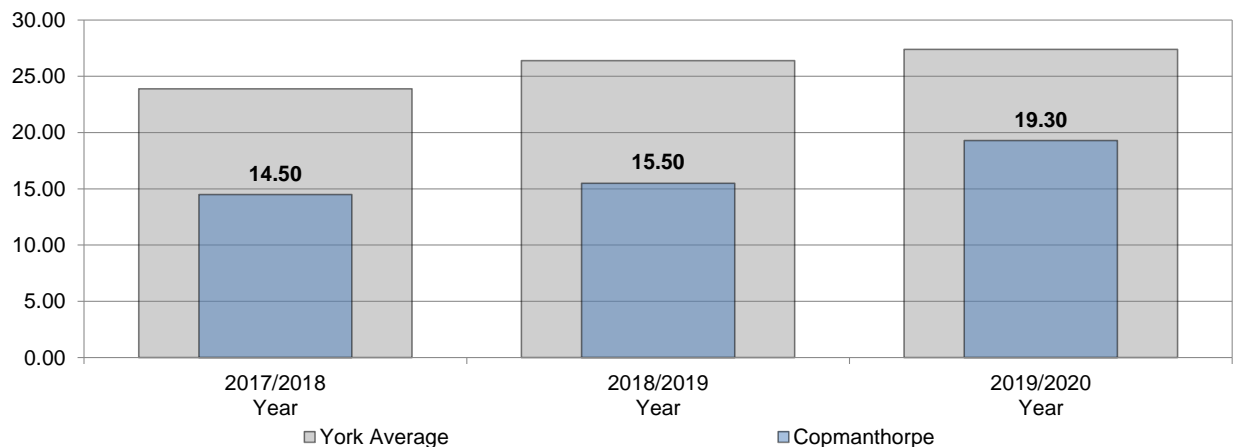
Hospital Admissions - Children & Young People

**per 1,000 population,
(3 year aggregated)**

- 153.7 — Emergency admissions aged under 5 years
- 286.9 — A&E attendance rate aged 0-4 years

■ York ■ Copmanthorpe - 2015/2016

**Unintentional and deliberate injuries to children
(4 years aggregated)**

- Aged 0-4: 119.6
- Aged 0-14: 82.8
- Aged 15-24: 102.3

■ York ■ Copmanthorpe - 2015/2016

Source: Public Health England

Emergency hospital admissions

	York	Copmanthorpe - 2015/2016	2017/2018
All causes		78.2	82.3
Coronary heart disease		94.2	93.5
Stroke		83.5	79.0
Myocardial Infarction (heart attack)		96.9	83.6
Chronic obstructive pulmonary disease		40.6	45.6
Hip fractures, persons aged 65+		65.3	80.3

(standardised admission ratio, 4 year aggregated data)

■ York ■ Copmanthorpe - 2015/2016 ■ 2017/2018

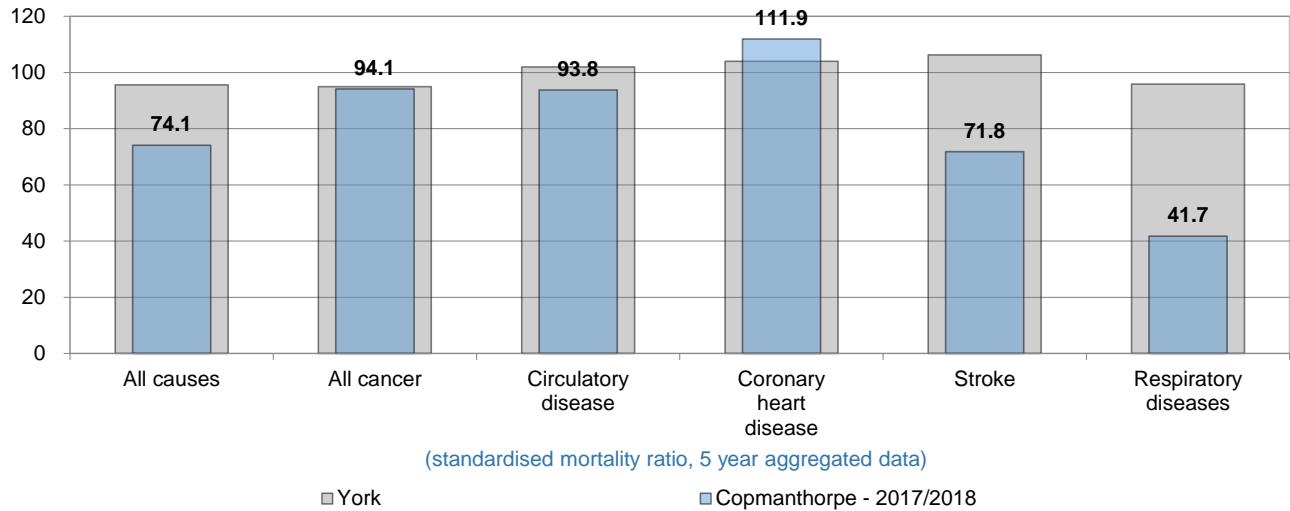**Source: Public Health England**

Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.
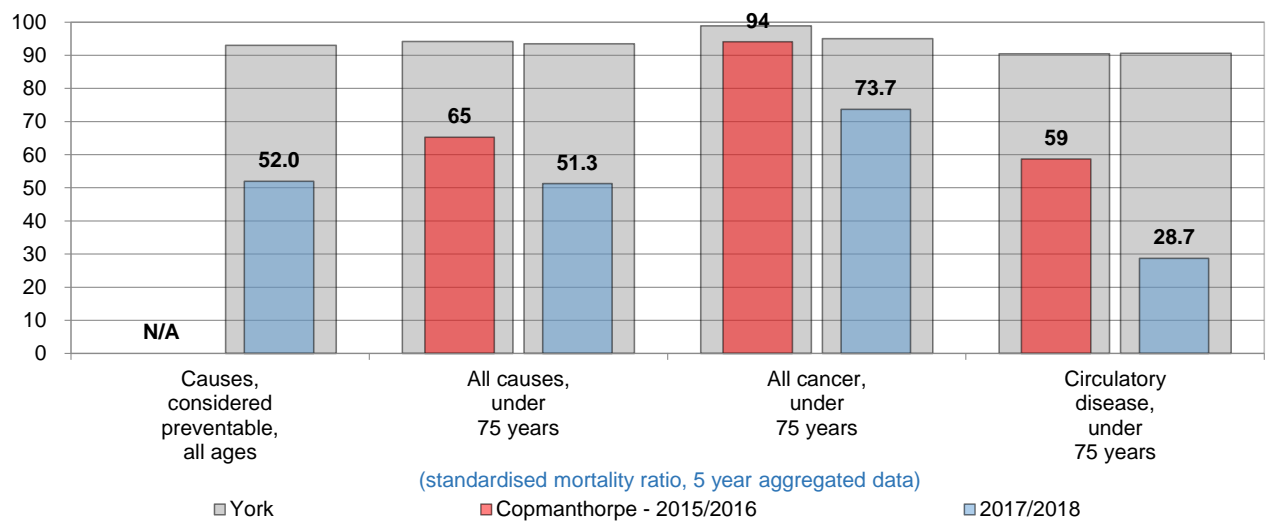

- 2017/2018 Year: 14.50
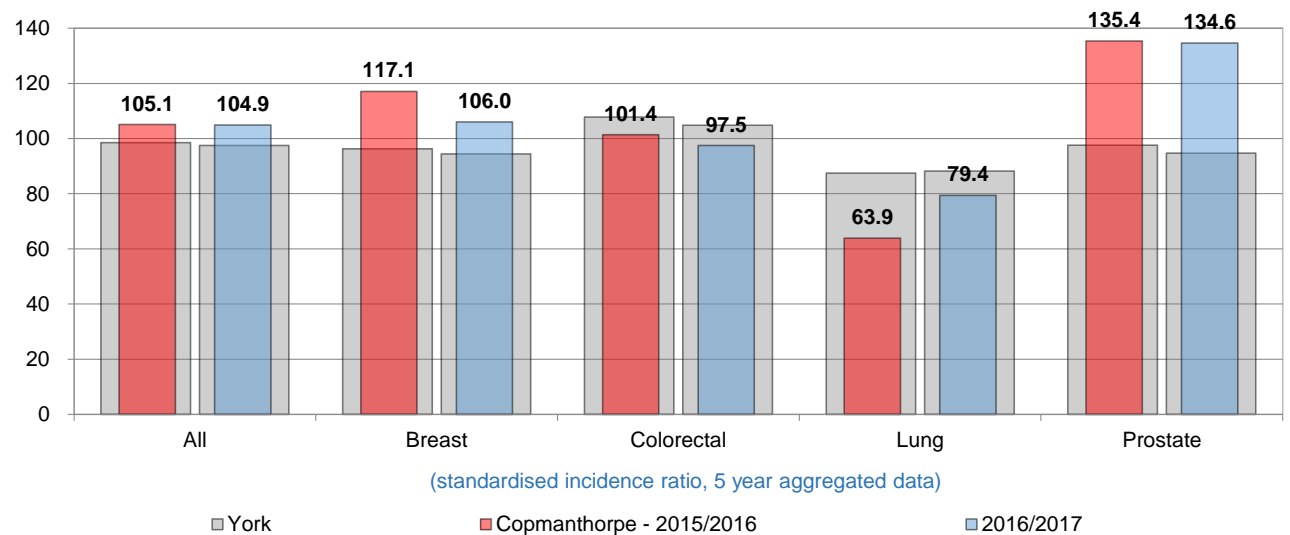- 2018/2019 Year: 15.50
- 2019/2020 Year: 19.30

■ York Average ■ Copmanthorpe

Source: Hospital Episode Statistics data

Mortality

Mortality, All ages

(standardised mortality ratio, 5 year aggregated data)

Legend: □ York ■ Copmanthorpe - 2017/2018

Values shown (Copmanthorpe): All causes 74.1; All cancer 94.1; Circulatory disease 93.8; Coronary heart disease 111.9; Stroke 71.8; Respiratory diseases 41.7

Source: Public Health England

Premature mortality

(standardised mortality ratio, 5 year aggregated data)

Legend: □ York ■ Copmanthorpe - 2015/2016 ■ 2017/2018

Values shown: Causes, considered preventable, all ages N/A, 52.0; All causes, under 75 years 65, 51.3; All cancer, under 75 years 94, 73.7; Circulatory disease, under 75 years 59, 28.7

Source: Public Health England

New cases of cancer

(standardised incidence ratio, 5 year aggregated data)

Legend: □ York ■ Copmanthorpe - 2015/2016 ■ 2016/2017

Values shown: All 105.1, 104.9; Breast 117.1, 106.0; Colorectal 101.4, 97.5; Lung 63.9, 79.4; Prostate 135.4, 134.6

**Source: Public Health England**

Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.
A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
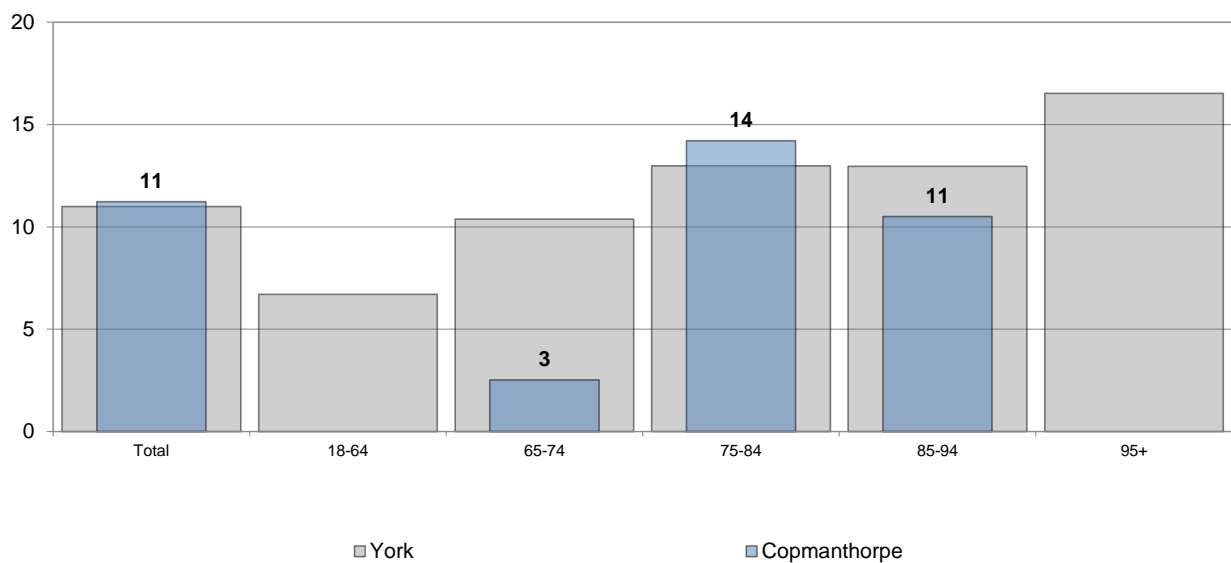A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.

The mean of all respondents' responses to both questions is the score presented here.
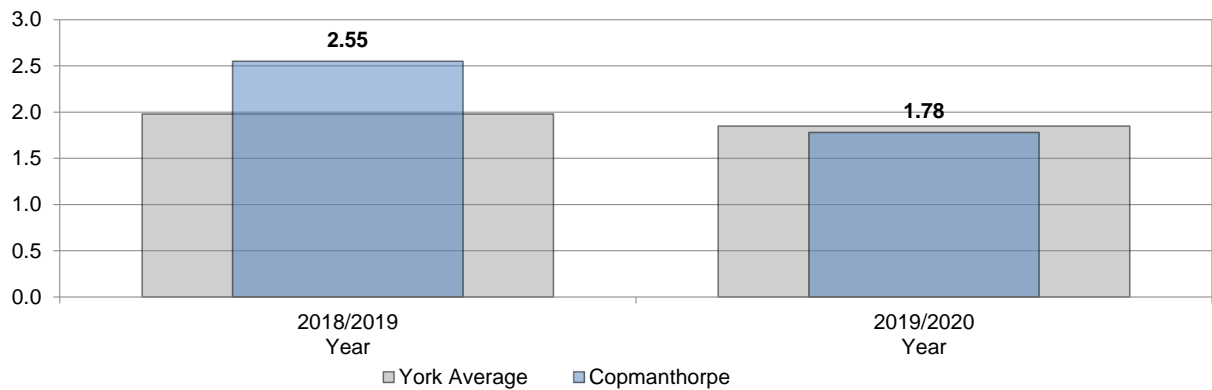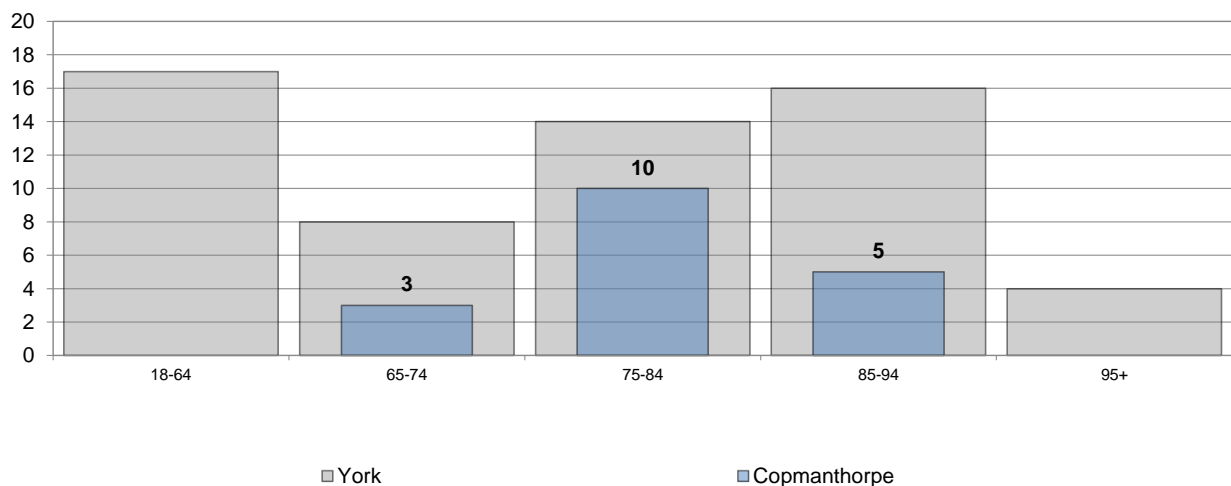

Source: Adult Social Care User Survey

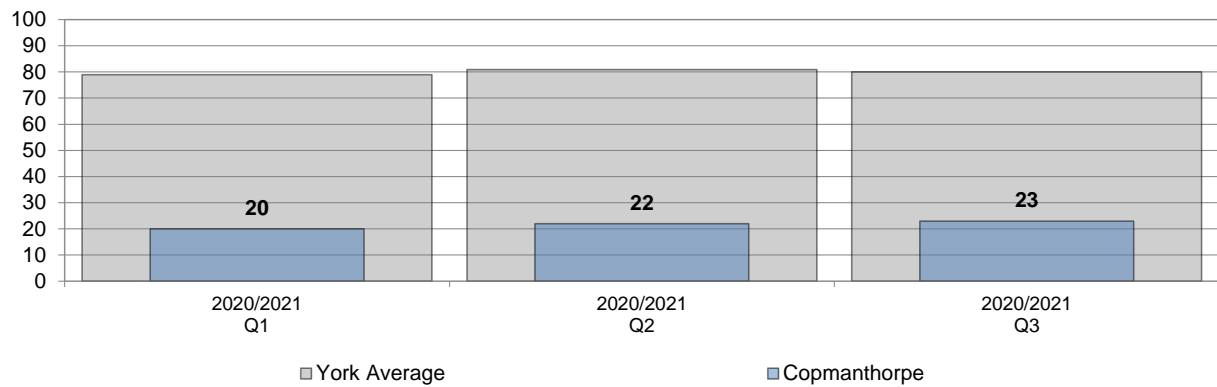## Average Weekly Homecare Hours by Client Age

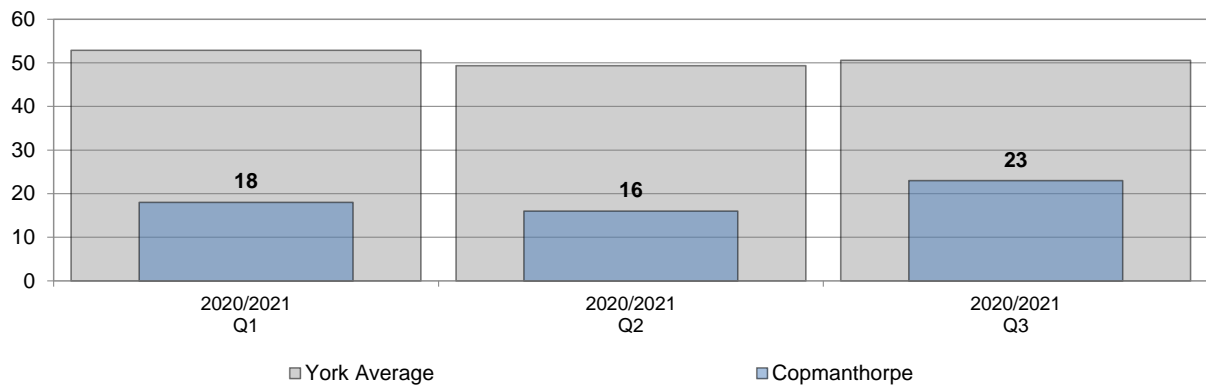Source: Adults Social Care - 2020/2021

Homecare Clients by Age

Source: Adults Social Care - 2020/2021

Number of clients getting paid packages of care that are not residential/nursing care


	2020/2021 Q1	2020/2021 Q2	2020/2021 Q3
Copmanthorpe	20	22	23

York Average ■   Copmanthorpe ■

Source: Adults Social Care - 2020/2021

Number of new customers requesting Adult Social Care support

	2020/2021 Q1	2020/2021 Q2	2020/2021 Q3
Copmanthorpe	18	16	23

York Average ■   Copmanthorpe ■

Source: Adults Social Care - 2020/2021

People supported to live independently through social services packages of care

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Copmanthorpe	26	21	23

York Average ■   Copmanthorpe ■
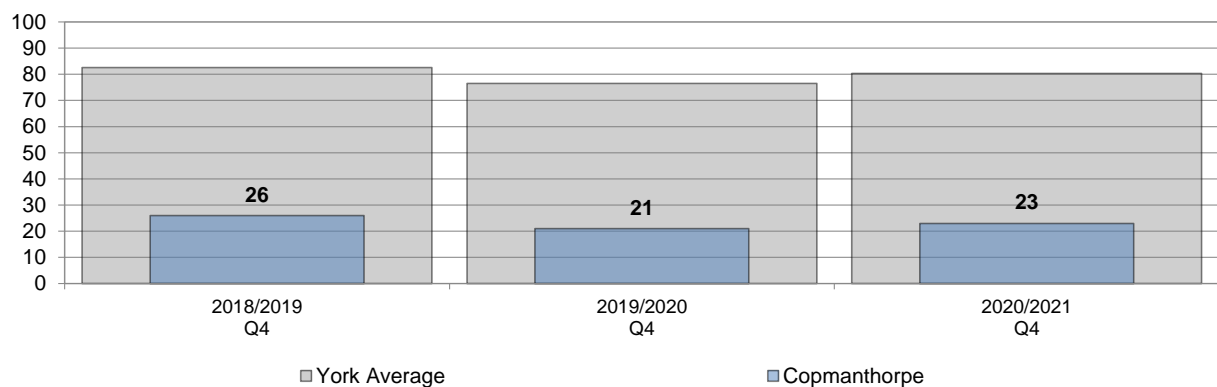
Source: Adults Social Care - 2020/2021

People supported to live independently through social services intervention

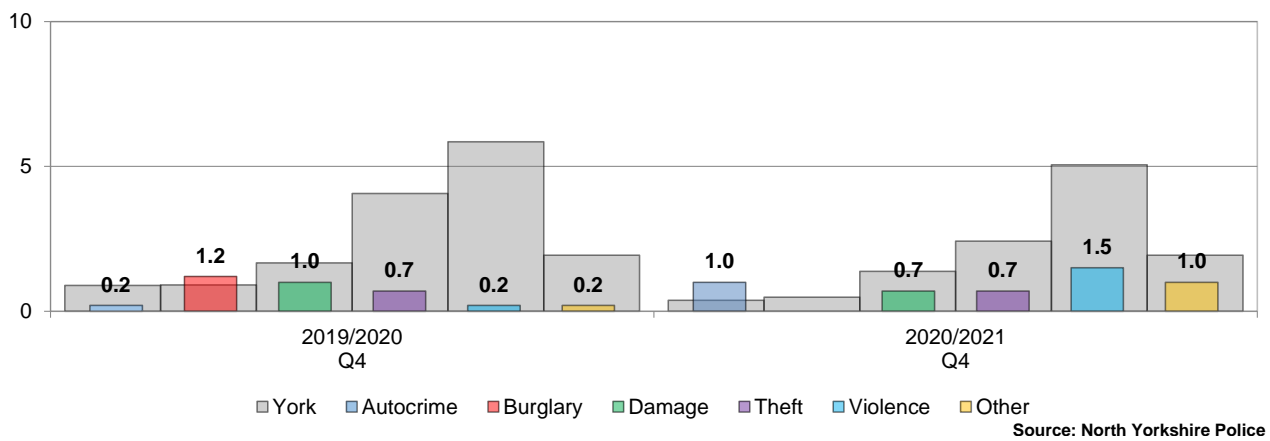|	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Copmanthorpe	10	14	19

York Average ■   Copmanthorpe ■
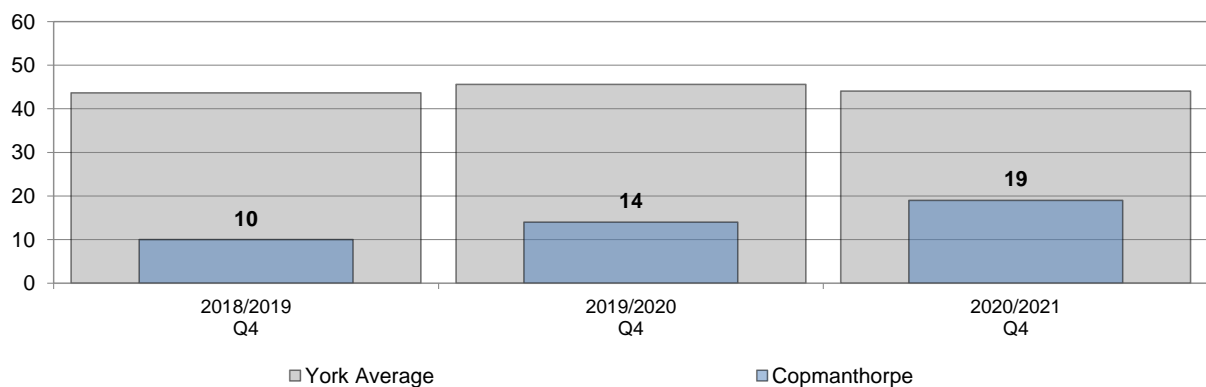
Source: Adults Social Care - 2020/2021

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

2019/2020 Q4: All Crime 3.6, All ASB 2.9
2020/2021 Q4: All Crime 4.8, All ASB 5.3

Legend: York, All Crime, All ASB

Source: North Yorkshire Police

Crime Rate per 1,000 population

2019/2020 Q4: Autocrime 0.2, Burglary 1.2, Damage 1.0, Theft 0.7, Violence 0.2, Other 0.2
2020/2021 Q4: Autocrime 1.0, Damage 0.7, Theft 0.7, Violence 1.5, Other 1.0

Legend: York, Autocrime, Burglary, Damage, Theft, Violence, Other

Source: North Yorkshire Police
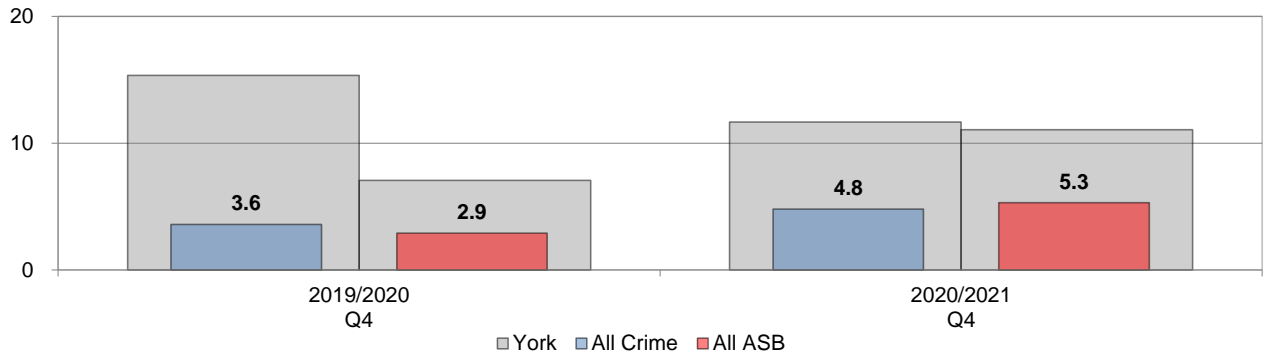
Percentage of road area that is/has

	Copmanthorpe 2019/2020	2020/2021
Free from defects (Grade 1)	31.2%	29.4%
Signs of Surface Wear (Grade 2)	3.8%	4.2%
Mid Life (Grade 3)	30.5%	30.0%
Functionally Impaired (Grade 4)	13.5%	13.1%
Structurally Impaired (Grade 5)	6.2%	7.1%

Legend: York, Copmanthorpe - 2019/2020, 2020/2021

Source: City of York Council
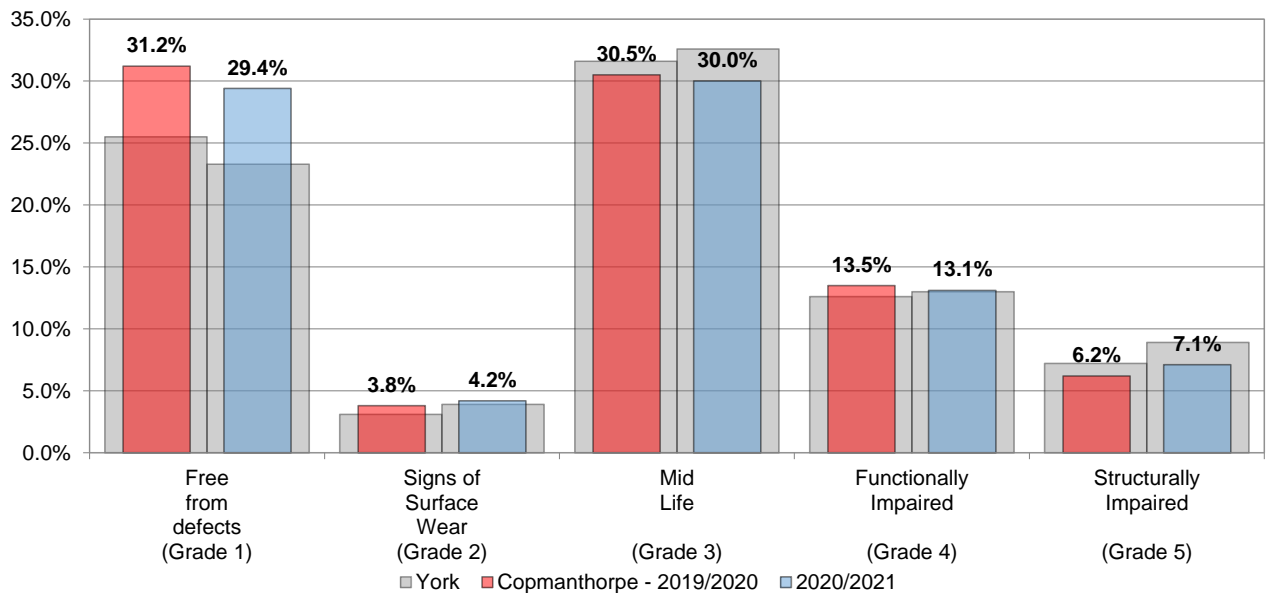
Street Cleaning - % of issues reported

York (574 issues reported)
Copmanthorpe - 2020/2021 Q4 (2 issues reported)

Categories: Litter (0.0%), Faeces (50.0%), Glass (50.0%), Detritus (0.0%), Needles/sharps (0.0%), Dead animal/bird (0.0%), Flood debris (0.0%), Paint/oil (0.0%)
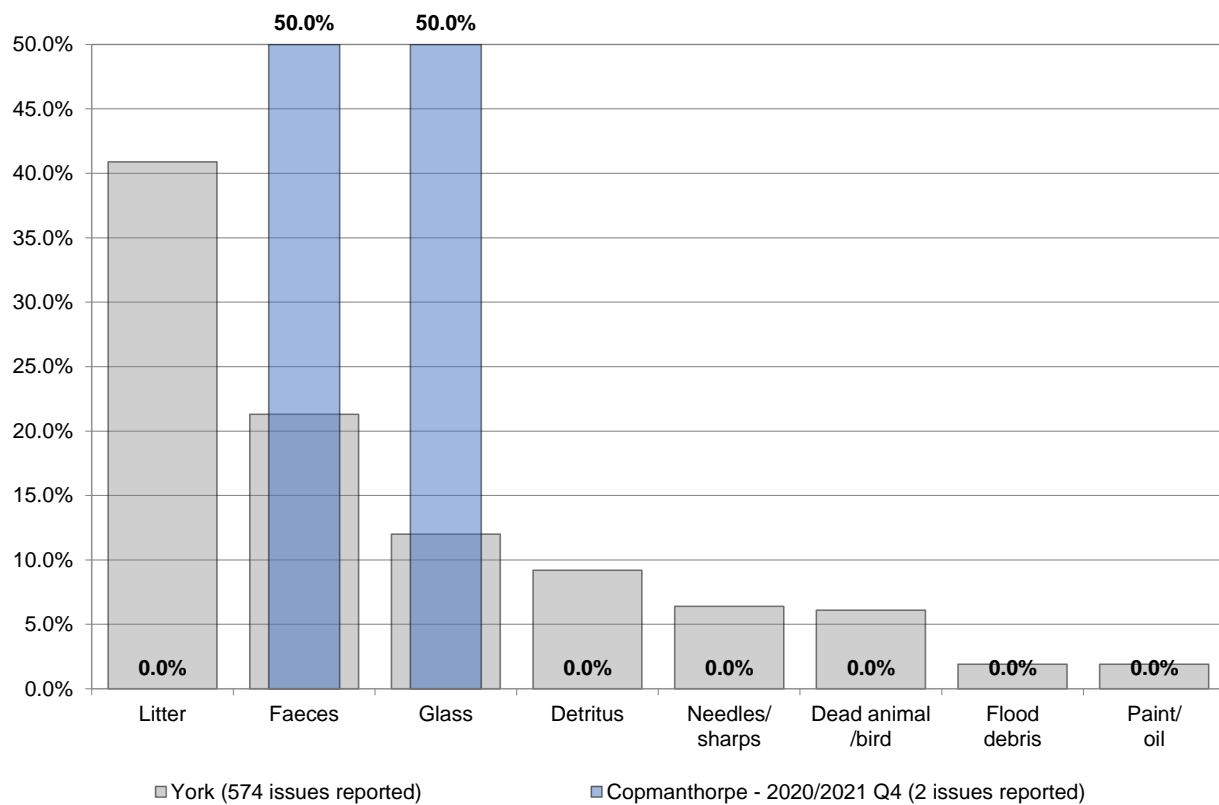
Source: City of York Council

Other Public Realm - % of issues reported

York (3,939 issues reported)
Copmanthorpe - 2020/2021 Q4 (53 issues reported)

Categories: Road and Pavement (75.5%), Street Lighting (13.2%), Fly Tipping (5.7%), Water and Drainage (3.8%), Graffiti (0.0%), Salt Bins (0.0%), Litter Bins (0.0%), Dog Bins (1.9%), Abandoned Vehicles (0.0%)
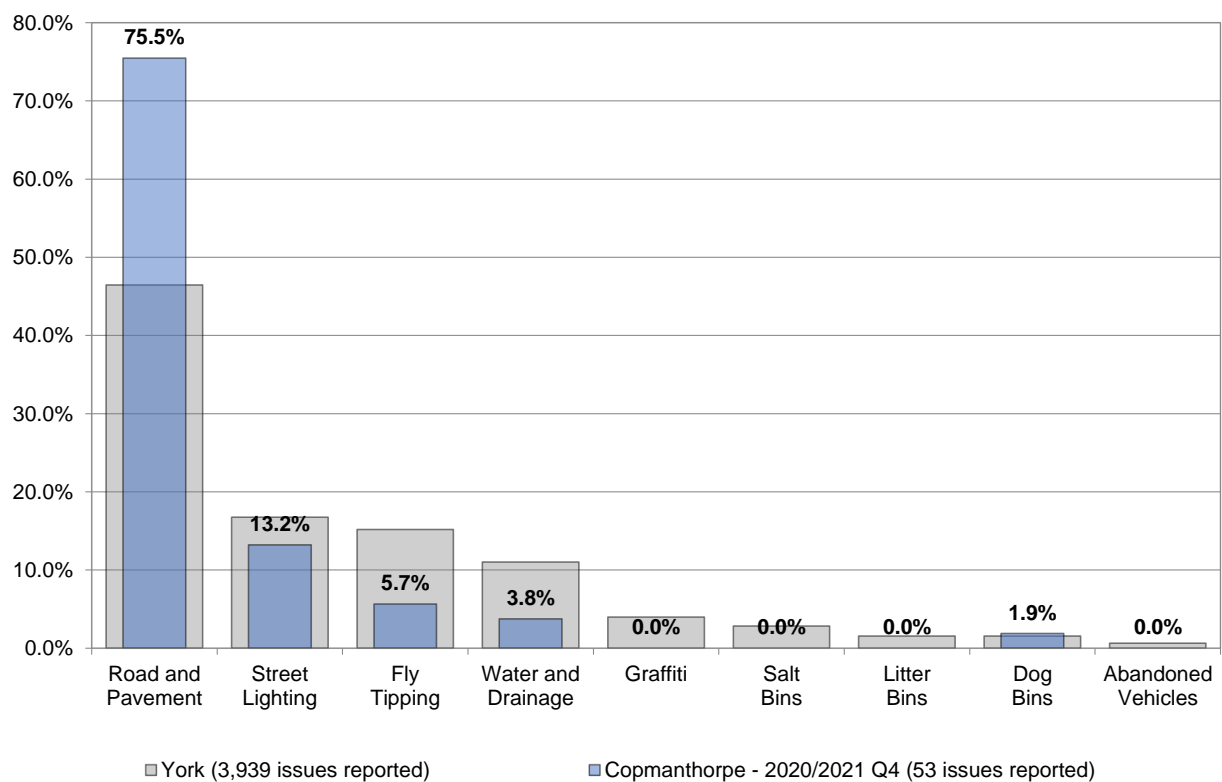
Source: City of York Council
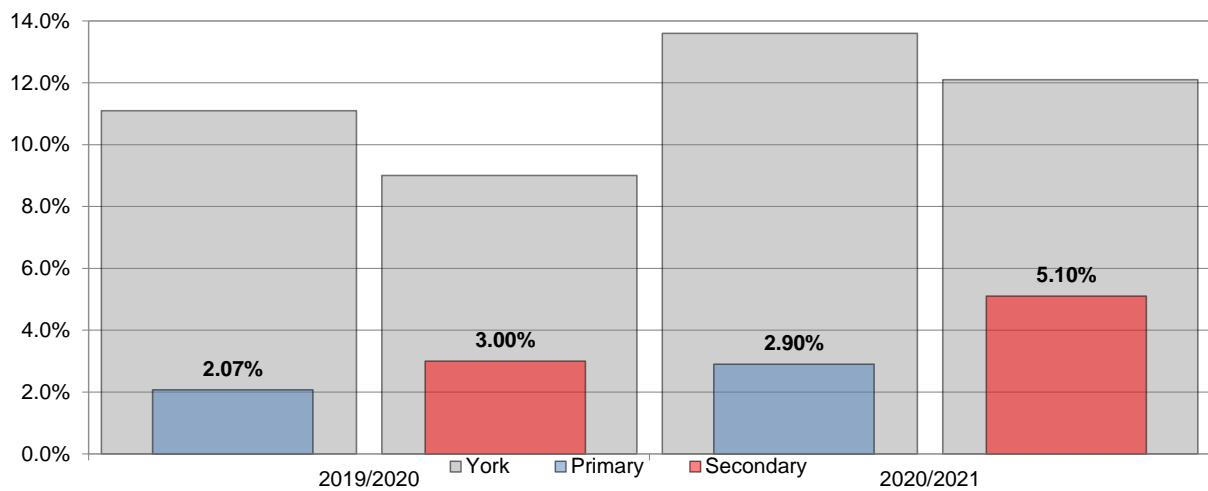
Education and Schools

The following school catchment areas are part of Copmanthorpe Ward:

Primary: Copmanthorpe.

Secondary: Millthorpe.

The following data only relates to those pupils, from this ward, who attend York Schools.
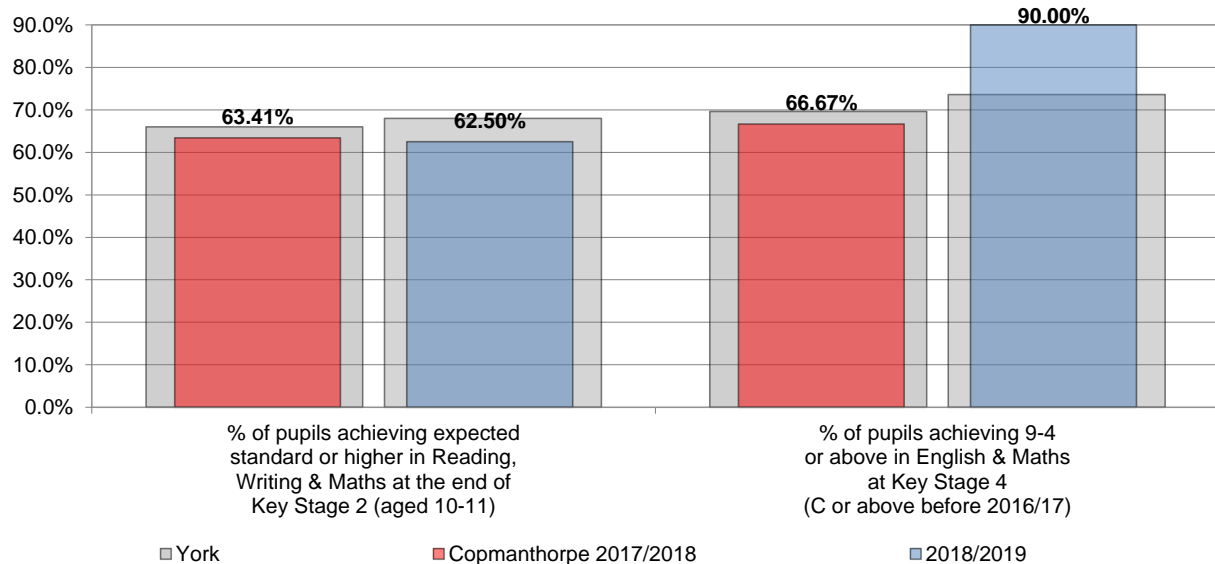
% Free School Meal pupils - (excluding subsidiary pupils)

Legend: York | Primary | Secondary

Number of Pupils	2019/2020	2020/2021
Primary	338	340
Secondary	66	78

Source: School Census - October

Educational Attainment

	% of pupils achieving expected standard or higher in Reading, Writing & Maths at the end of Key Stage 2 (aged 10-11)	% of pupils achieving 9-4 or above in English & Maths at Key Stage 4 (C or above before 2016/17)
Copmanthorpe 2017/2018	63.41%	66.67%
2018/2019	62.50%	90.00%

Legend: York | Copmanthorpe 2017/2018 | 2018/2019
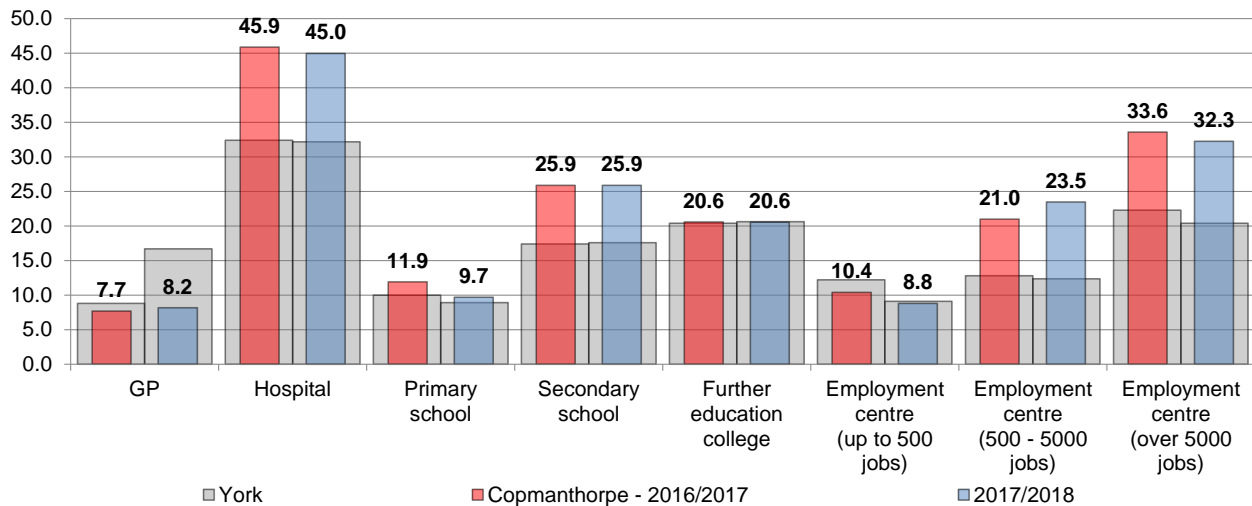
Source: Department for Education - 2018/19

Access to local services

Travel time (minutes) by public transport / walking to nearest...

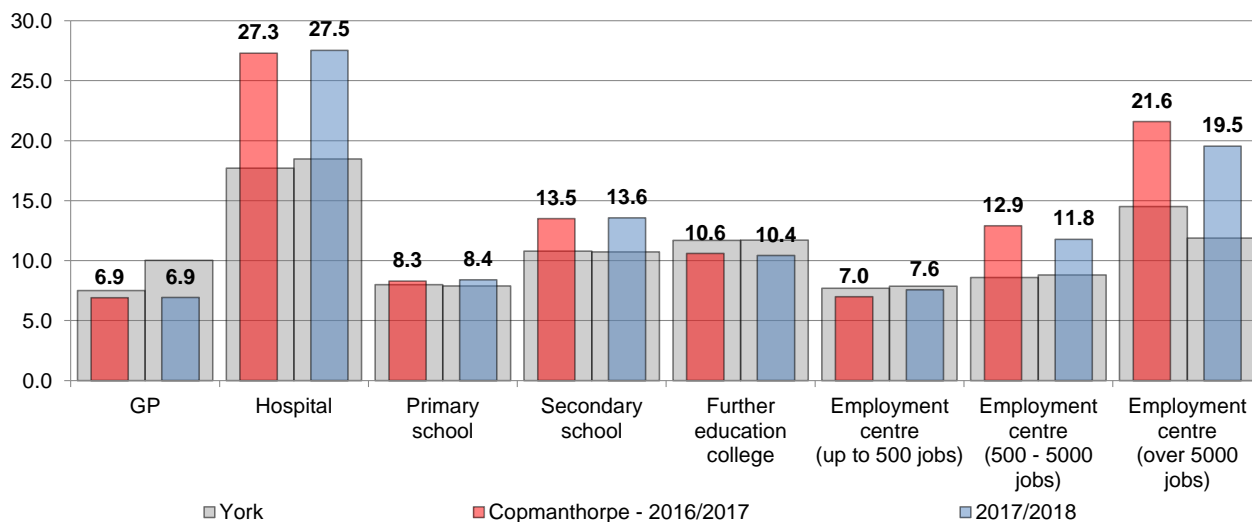| Service	Copmanthorpe 2016/2017	2017/2018
GP	7.7	8.2
Hospital	45.9	45.0
Primary school	11.9	9.7
Secondary school	25.9	25.9
Further education college	20.6	20.6
Employment centre (up to 500 jobs)	10.4	8.8
Employment centre (500 - 5000 jobs)	21.0	23.5
Employment centre (over 5000 jobs)	33.6	32.3

Legend: York, Copmanthorpe - 2016/2017, 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

Service	Copmanthorpe 2016/2017	2017/2018
GP	8.1	8.1
Hospital	36.9	36.2
Primary school	10.3	9.0
Secondary school	25.8	25.8
Further education college	14.5	14.4
Employment centre (up to 500 jobs)	8.3	8.4
Employment centre (500 - 5000 jobs)	20.2	19.9
Employment centre (over 5000 jobs)	34.0	30.1

Legend: York, Copmanthorpe - 2016/2017, 2017/2018
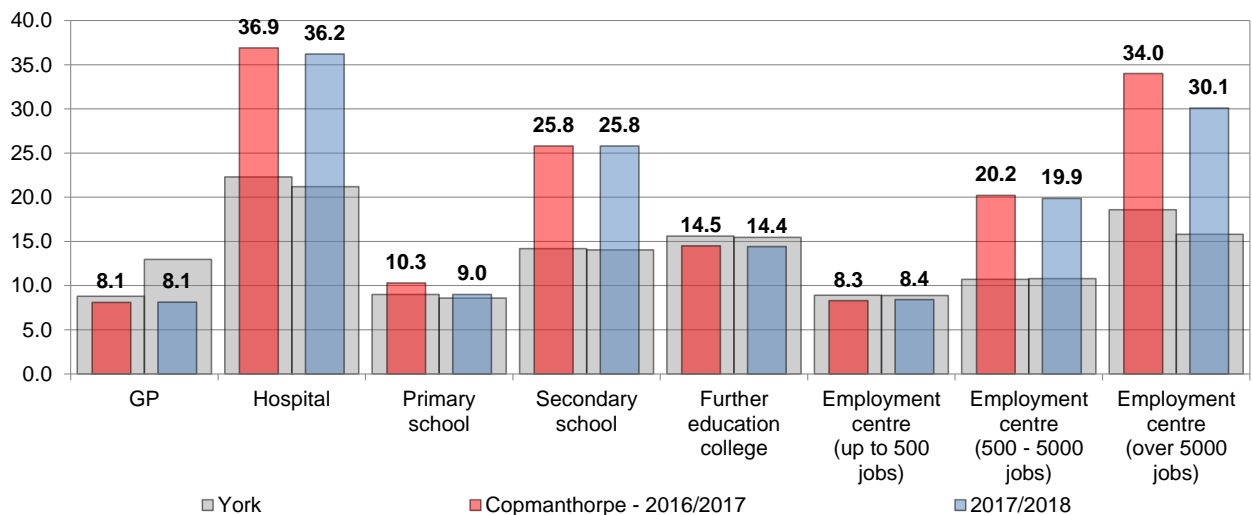
Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

Service	Copmanthorpe 2016/2017	2017/2018
GP	6.9	6.9
Hospital	27.3	27.5
Primary school	8.3	8.4
Secondary school	13.5	13.6
Further education college	10.6	10.4
Employment centre (up to 500 jobs)	7.0	7.6
Employment centre (500 - 5000 jobs)	12.9	11.8
Employment centre (over 5000 jobs)	21.6	19.5

Legend: York, Copmanthorpe - 2016/2017, 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Copmanthorpe	York	Summary
Average download speed (Mb/s)	63.46	147.10	slower than the York average
Superfast broadband availability	93.92%	94.13%	worse than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.05%	0.04%	higher than the York average
slower speeds (under 10 Mb/s)	0.98%	0.81%	higher than the York average
superfast speeds (over 30 Mb/s)	92.95%	93.35%	lower than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2020/2021. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
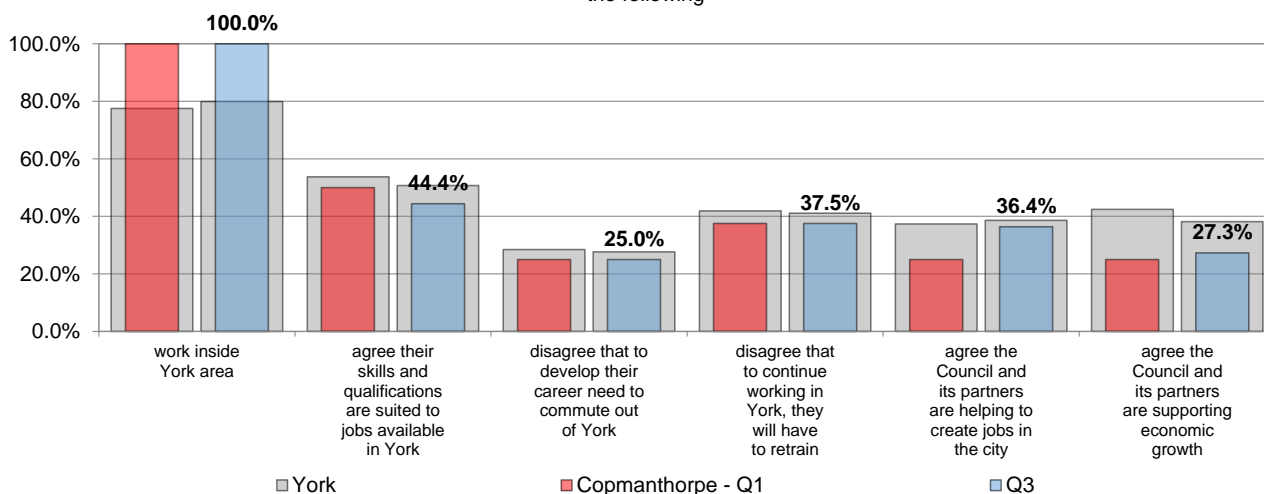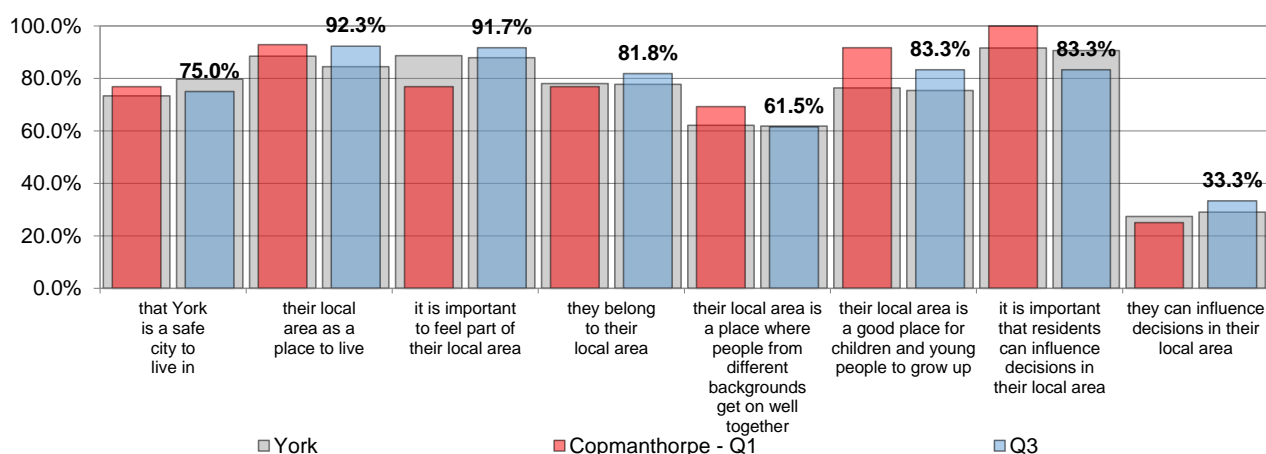

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

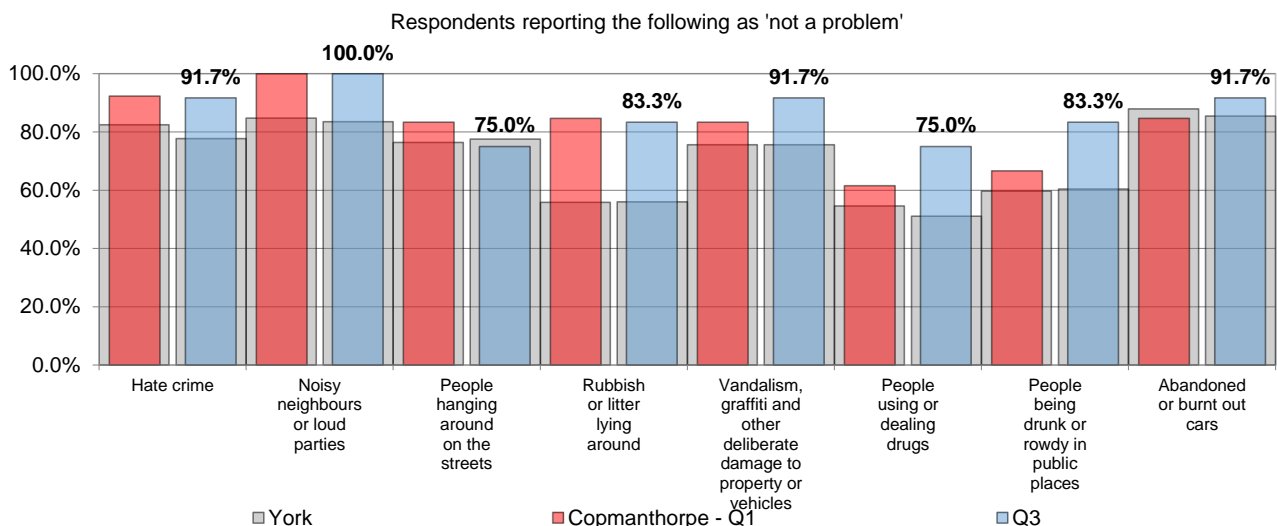### Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home

NB - Number of responses varies for each question

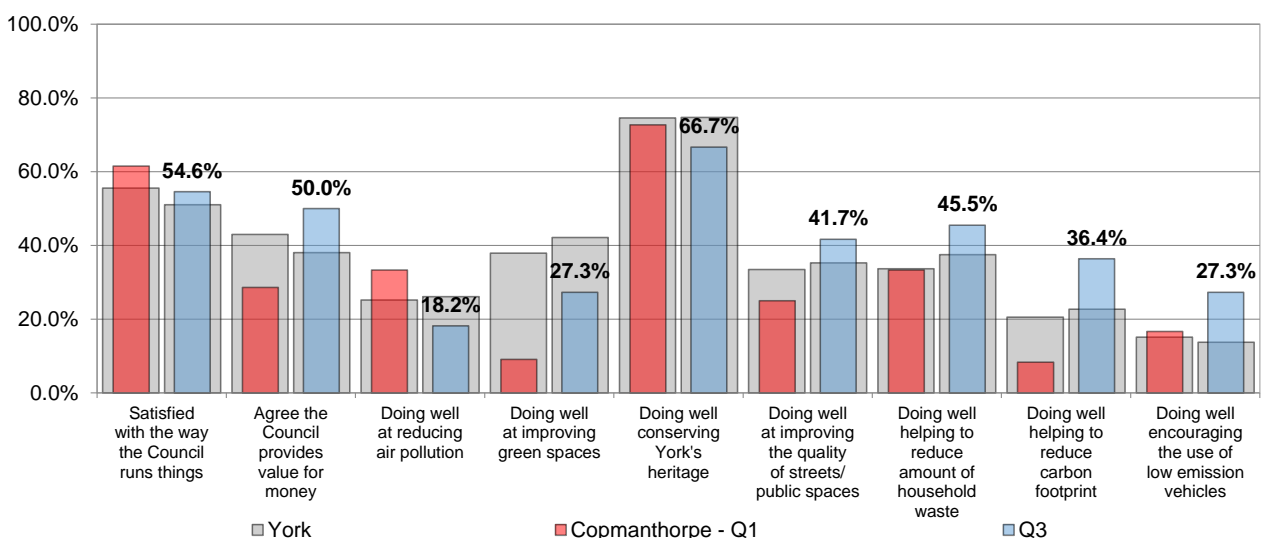**Source: Talkabout Survey - Q1 + Q3 2019/2020**

Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

■ York   ■ Copmanthorpe - Q1   ■ Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

■ York   ■ Copmanthorpe - Q1   ■ Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

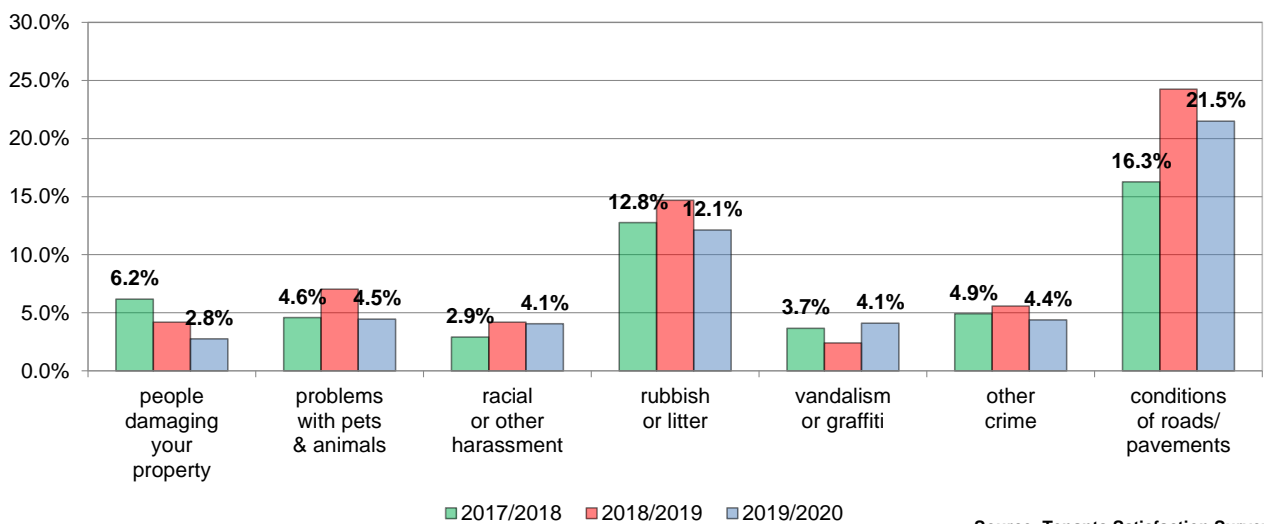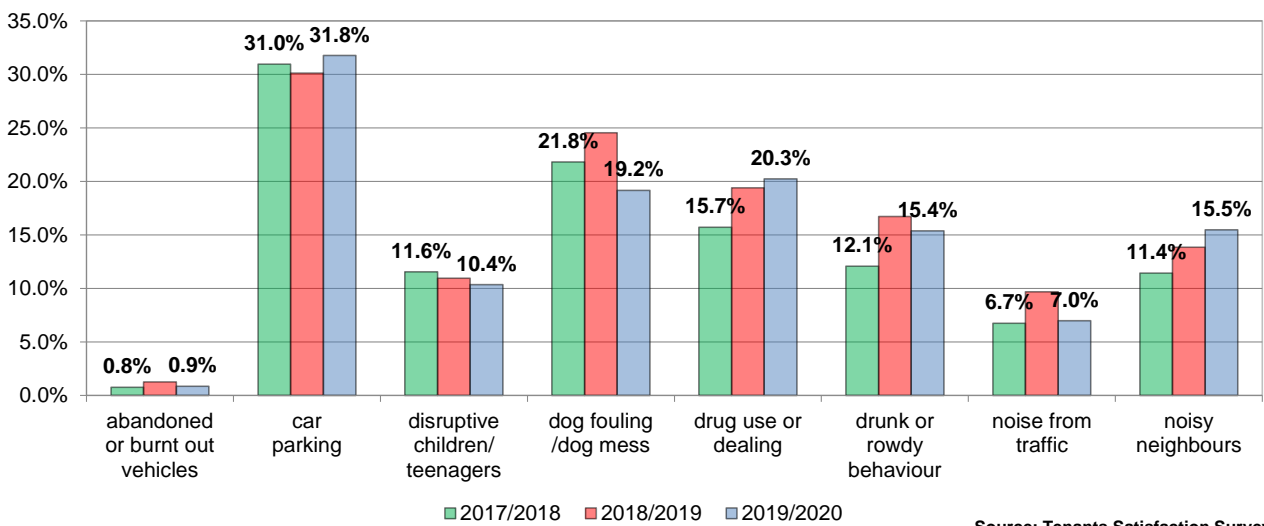## York Council house tenants satisfied with / agree that...
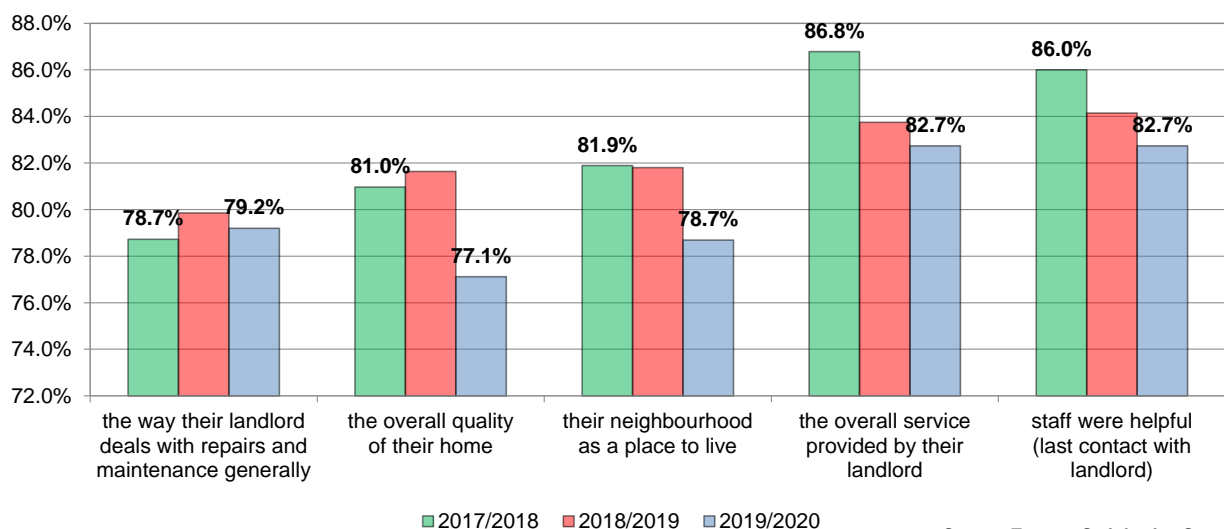
■ 2017/2018   ■ 2018/2019   ■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

Bar chart showing percentages by category for 2017/2018, 2018/2019, and 2019/2020:

- **the way their landlord deals with complaints**: 60.3%, 52.7%
- **their rent provides value for money**: 84.5%, 83.9%
- **their landlord treats them fairly and with respect**: 84.9%, 81.7%
- **their landlord listens to their views and acts on them**: 73.3%, 70.0%

Legend: 2017/2018, 2018/2019, 2019/2020

Source: Tenants Satisfaction Survey
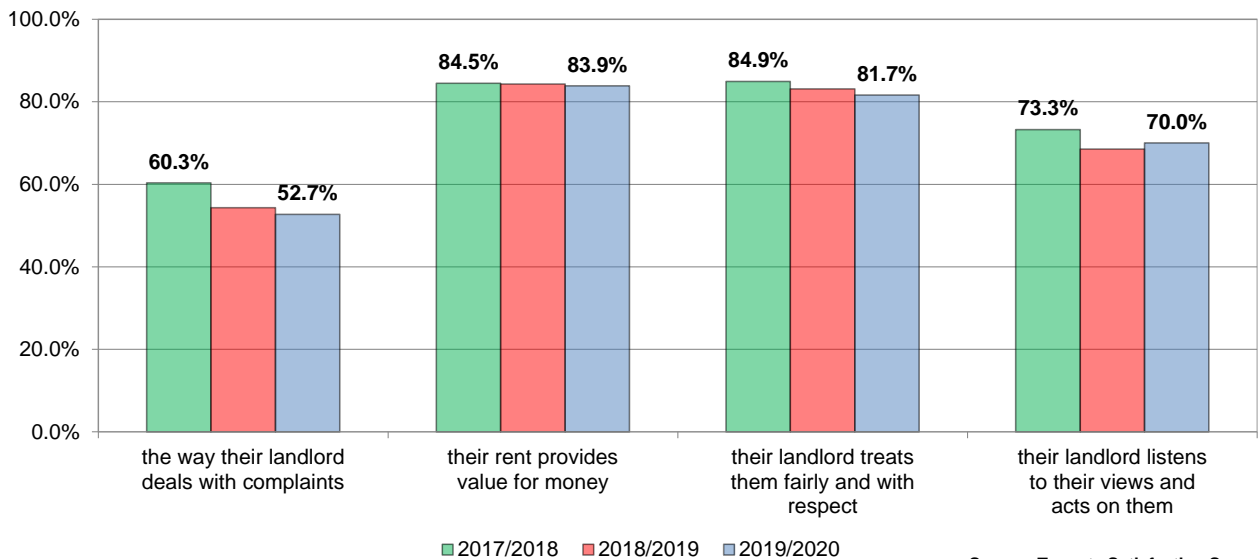
York Council house tenants say is a major problem in their neighbourhood...

Bar chart showing percentages by category for 2017/2018, 2018/2019, and 2019/2020:

- **abandoned or burnt out vehicles**: 0.8%, 0.9%
- **car parking**: 31.0%, 31.8%
- **disruptive children/teenagers**: 11.6%, 10.4%
- **dog fouling /dog mess**: 21.8%, 19.2%
- **drug use or dealing**: 15.7%, 20.3%
- **drunk or rowdy behaviour**: 12.1%, 15.4%
- **noise from traffic**: 6.7%, 7.0%
- **noisy neighbours**: 11.4%, 15.5%

Legend: 2017/2018, 2018/2019, 2019/2020

Source: Tenants Satisfaction Survey

Bar chart showing percentages by category for 2017/2018, 2018/2019, and 2019/2020:

- **people damaging your property**: 6.2%, 2.8%
- **problems with pets & animals**: 4.6%, 4.5%
- **racial or other harassment**: 2.9%, 4.1%
- **rubbish or litter**: 12.8%, 12.1%
- **vandalism or graffiti**: 3.7%, 4.1%
- **other crime**: 4.9%, 4.4%
- **conditions of roads/pavements**: 16.3%, 21.5%

Legend: 2017/2018, 2018/2019, 2019/2020

Source: Tenants Satisfaction Survey

Experian Groups

B Prestige Positions

Own large, detached houses, highly educated, high discretionary income, garden or allotment, pay credit cards in full.

E Senior Security

Retired singles and couples, pre-war generation, established in community, low internet use, have wills.

G Domestic Success

Families with children, mid to high household income, monthly discretionary income under £1000, very high mortgage debt, internet via smartphone.

H Aspiring Homemakers

Families with young children, 3 bedrooms, high outstanding mortgages, internet via smartphone, texts and photos on smartphone.

F Suburban Stability

Older families, no children, own mid-value semis, 3 bedrooms, established in community, news and media sites.

C Country Living

Rural locations, own old, detached houses, electronic money transfers, garden or allotment, oil central heating.

D Rural Reality

Rural areas, oil/solid fuel central heating, internet at home, free mobile phone apps, watch tv.

Experian Types

B09 Empty-Nest Adventure

Married couples, no children, baby boomers, large, detached houses, highly educated, high discretionary income.

G29 Mid-Career Convention

Married couples, 2+ children, generation x, homeowners, outstanding mortgage.

B07 Alpha Families

Families with 2+ children, large, detached houses, high value properties, university degrees, high income, large mortgage.

E18 Legacy Elders

Retired singles, pre-war generation, university degrees, homeowners, no outstanding mortgage.

B08 Bank of Mum and Dad

Settled families, adult children at home, own large, detached houses, company directors, high discretionary income.

E19 Bungalow Haven

Pre-war generation, own bungalows, no outstanding mortgage, university degrees, pay credit cards in full.

H33 Contemporary Starts

Millennials, modern houses, lived in current home for 1-3 years, university degrees, work full-time.

G28 Modern Parents

Families with school-age children, modern houses, mid-sized, detached houses, mid to high household income, monthly discretionary income under £1000.

C13 Village Retirement

Retired singles and couples, no children, pre-war generation, large, detached houses, no outstanding mortgage.

D14 Satellite Settlers

Rural areas, older households, no children, homeowners, garden or allotment, internet from desktop/laptop.