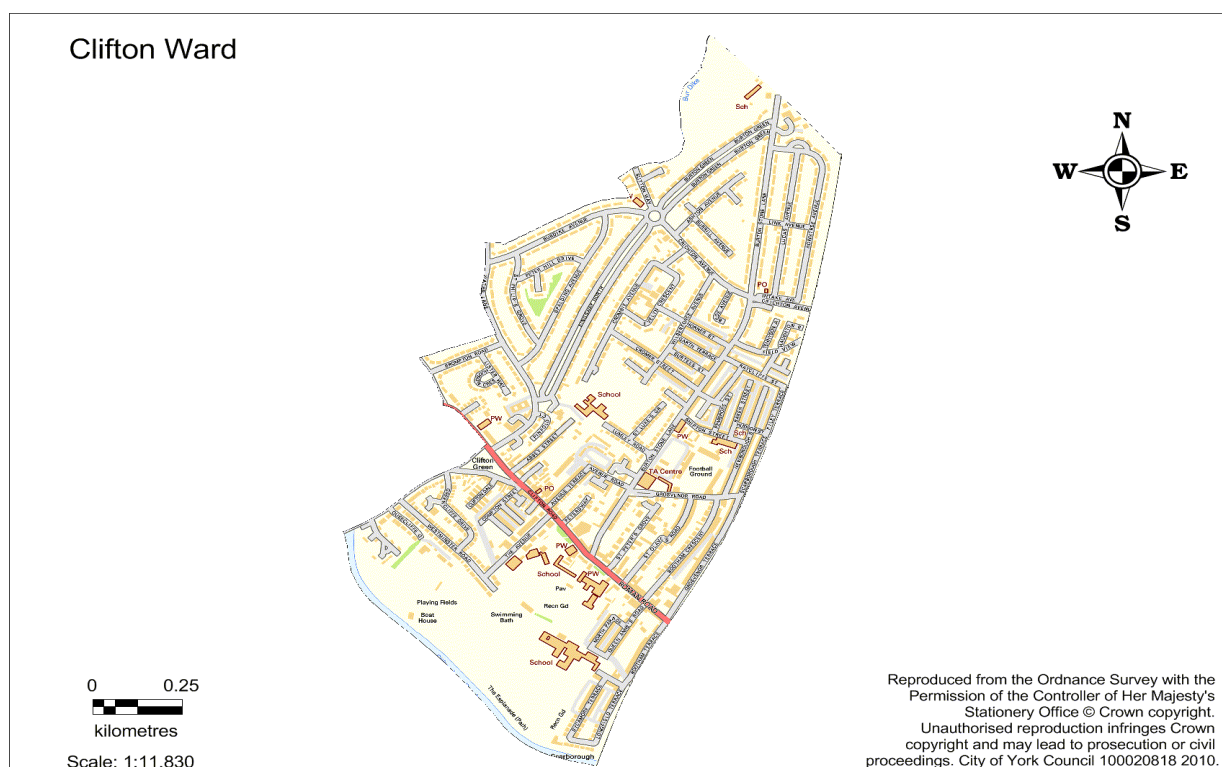## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/2016).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 12.4% of children are living in low income families (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 3.5% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Clifton Ward

0   0.25
kilometres
Scale: 1:11,830

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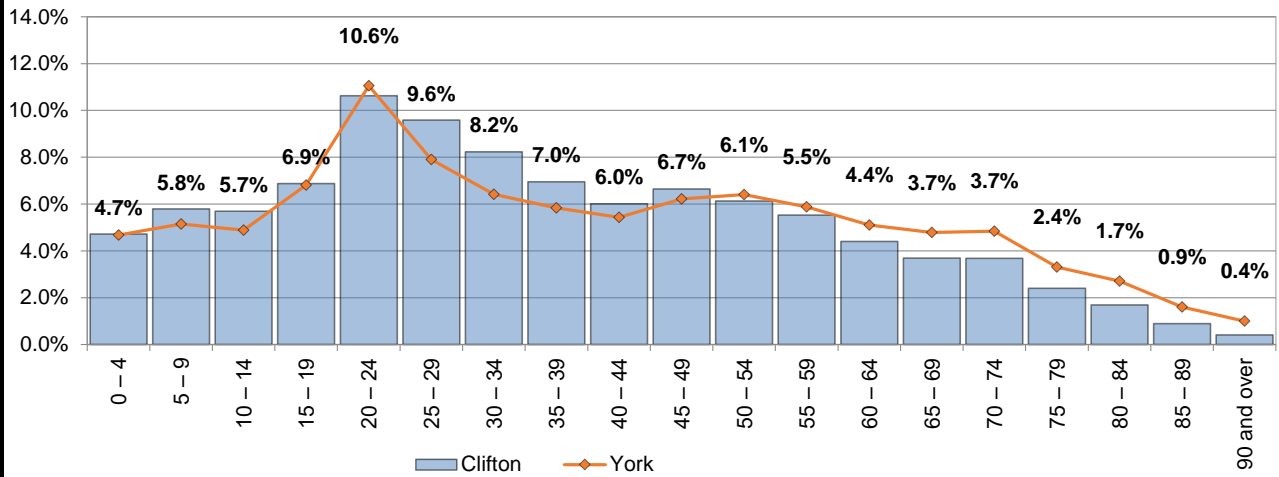
Ward Summary

• Clifton has 10,134 residents with 7.8% from a black and minority ethnic community group. 83.5% are in good health, with 15.2% stating that they have some limitation in day to day activities.

• £650.38 was the Average Net Weekly Household Income in 2017/18 (£607.69 in 2015/2016).

• 51% own their own home, either outright or with a mortgage, 27% are private renters and 21% are social tenants. There are 863 Council Houses in this ward, which is 11.45% of York's total.

• 72.9% of residents have a Level 1 - 4 qualification, of which 63.0% are, at least, qualified to Level 2, but 20.0% have no qualifications at all.

• 18.0% of children are living in low income families (15.4% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 10.0% of households in fuel poverty.

• 4.9% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Clifton Ward		Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy					Above or below the average ± 10%			**Pages 8 - 9**
Universal Credit (out of work) claimants	**4.90%**	2.10%	6.70%	3.30%		◆		◆
Residents who agree the council and its partners are helping to create jobs in the city	**24.00%**	40.00%	0.00%	18.58%	●		●	
Residents who agree their skills and qualifications are suited to jobs available in York	**50.00%**	83.33%	36.36%	52.40%				
Business Startups:								
Number (YTD)	**43.0**	99.0	14.0	45.2				
per 10,000 working age population (YTD)	**60.9**	116.0	29.6	73.9		◆		◆
Poverty								**Page 10**
Fuel poverty (households)	**10.04%**	6.23%	15.33%	8.39%		◆		◆
Children (aged 0- 15) living in low income families	**18.00%**	3.40%	22.30%	11.16%		◆		◆
Health and Wellbeing								**Pages 12 - 15**
Reception year obesity	**7.90%**	5.00%	14.50%	8.54%				
Year 6 obesity	**22.40%**	8.00%	22.40%	15.21%		◆		◆
Male life expectancy	**76.9**	86.6	76.5	80.5				◆
Female life expectancy	**81.5**	88.5	80.6	83.7				◆
Emergency hospital admissions for children (per 1,000 population)	**179.0**	138.9	209.6	174.8				
Elective hospital admissions	**108.5**	76.0	116.5	99.8				◆
Emergency hospital admissions	**115.0**	80.6	127.3	99.2		◆		◆
Emergency hospital admissions for injuries resulting from a fall (over 65)	**23.5**	13.7	42.7	26.9	●			
Adult Social Care								**Pages 16 - 17**
Social Isolation	**1.9**	1.5	2.2	1.9				
Homecare hours (weekly average)	**9.1**	8.3	14.3	11.1	●		●	
Homecare clients (per 1,000 population)	**5.8**	1.5	12.5	5.4				
Clients getting paid packages of care that are not residential/nursing care	**88.0**	207.0	17.0	77.4				
New customers requesting Adult Social Care support	**37.0**	87.0	14.0	44.4				
People supported to live independently through social services: packages of care	**92.0**	182.0	19.0	76.6				
intervention	**36.0**	105.0	11.0	42.5				

Key: ● Good performance   ◆ Area of concern

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.								
Ward		Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
					Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm								Page 18 - 19
Crime (per 1,000 population)	**17.6**	3.1	26.2	10.1		◆		◆
ASB (per 1,000 population)	**12.9**	3.1	28.0	9.7		◆		◆
Residents who think that hate crime is not a problem in their local area	**73.68%**	100.00%	60.00%	78.47%				
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**88.89%**	100.00%	54.55%	79.19%	●			
Street cleaning - Number of issues reported - Litter	**12.0**	N/A	N/A	11.2				
Street cleaning - Number of issues reported - Faeces	**8.0**	N/A	N/A	5.8				
% of road area that is Free From Defects (Grade 1)	**19.72%**	42.40%	12.84%	22.83%		◆		
% of road area that is Structurally Impaired (Grade 5)	**9.61%**	3.66%	12.88%	9.10%				
Schools and Educational Attainment								Page 20
Primary school pupils claiming Free School Meals	**28.80%**	N/A	N/A	12.14%				
Secondary school pupils claiming Free School Meals	**26.70%**	N/A	N/A	11.50%				
Key Stage 2 Attainment	**50.68%**	89.29%	50.68%	69.13%		◆		◆
Key Stage 4 Attainment	**65.56%**	100.00%	59.68%	75.81%		◆		◆
Travel time (in minutes) by public transport / walking to nearest...								Page 21
GP	**24.6**	8.2	29.1	17.6		◆		◆
Hospital	**12.9**	12.9	58.9	34.8	●		●	
Primary school	**6.9**	6.3	13.0	9.1	●		●	
Secondary school	**14.0**	9.1	33.4	18.8	●		●	
Broadband coverage and speeds								Page 22
Average download speed (Mb/s)	**258.5**	338.2	36.6	134.0	●		●	
Superfast availability	**99.04%**	100.00%	83.18%	94.27%			●	
Resident Engagement								Pages 22 - 23
Residents satisfied with their local area as a place to live	**88.00%**	100.00%	66.67%	86.13%				
Residents who agree that they belong to their local area	**60.00%**	100.00%	44.44%	69.18%		◆		◆
Residents agree their local area is a good place for children and young people to grow up	**75.00%**	100.00%	46.67%	76.98%				
Residents who agree that they can influence decisions in their local area	**32.00%**	40.00%	0.00%	24.64%	●			

Key: ● Good performance   ◆ Area of concern

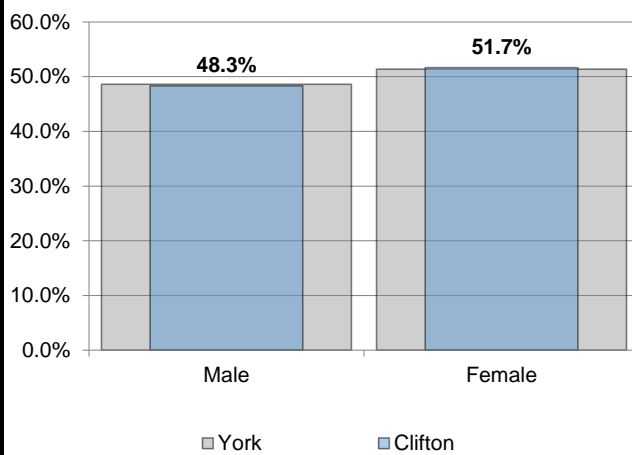Further information about the ward is available at: Clifton Ward

Population by Age

Clifton values (bars): 4.7%, 5.8%, 5.7%, 6.9%, 10.6%, 9.6%, 8.2%, 7.0%, 6.0%, 6.7%, 6.1%, 5.5%, 4.4%, 3.7%, 3.7%, 2.4%, 1.7%, 0.9%, 0.4%

Age groups: 0 – 4, 5 – 9, 10 – 14, 15 – 19, 20 – 24, 25 – 29, 30 – 34, 35 – 39, 40 – 44, 45 – 49, 50 – 54, 55 – 59, 60 – 64, 65 – 69, 70 – 74, 75 – 79, 80 – 84, 85 – 89, 90 and over

Legend: Clifton, York

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

Male: 48.3%, Female: 51.7%

Legend: York, Clifton

Source: Census 2011

Marital Status

Single: 42.6%, Married: 27.9%, Separated: 0.3%, Divorced: 2.0%, Widowed: 6.9%

Legend: York, Clifton
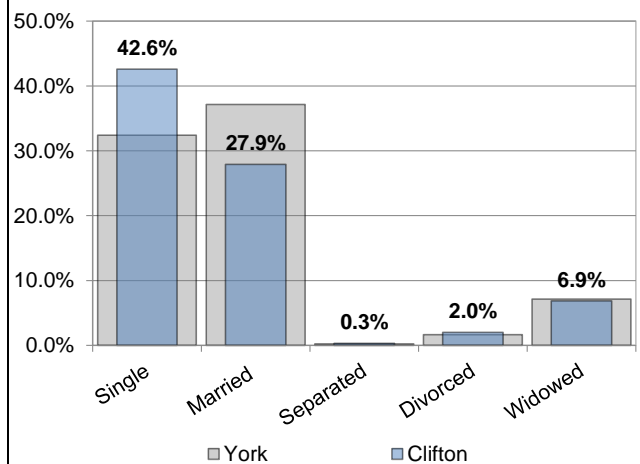
Source: Census 2011

Ethnicity

White British: 85.7%, BME Community: 7.8%, White Other: 6.5%

Legend: White British, BME Community, White Other
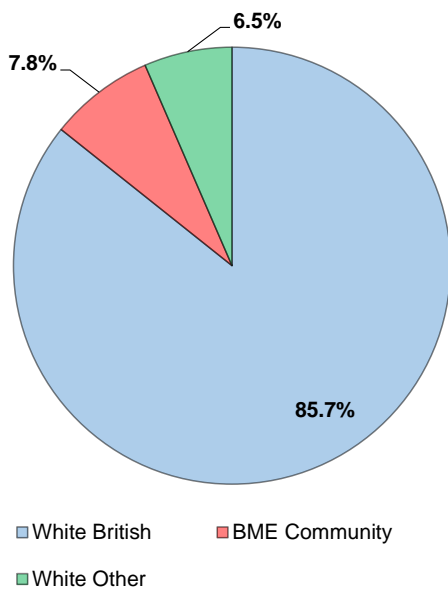
BME Community
(does not include White British or White Other)

Mixed/ Multiple Ethnic Group: 1.2%, Asian/Asian British: 4.8%, Black/ African/ Caribbean/ Black British: 1.0%, Other Ethnic Group: 0.7%

Legend: York, Clifton: Ethnicity
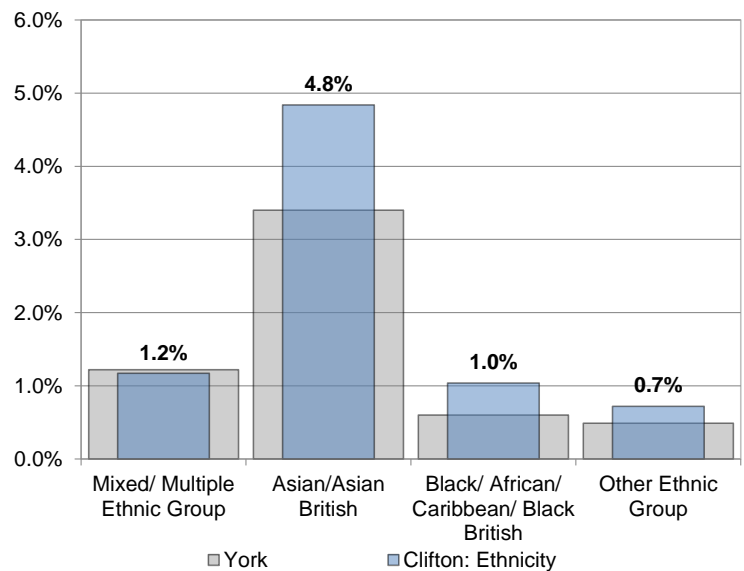
Source: Census 2011

Religion

Other Religions

Pie chart:
- Christian: 53.5%
- None: 35.8%
- Not stated: 7.3%
- Other Religions: 3.4%

Bar chart (Other Religions), York vs Clifton:
- Buddhist: 0.6%
- Hindu: 0.6%
- Jewish: 0.1%
- Muslim: 1.6%
- Sikh: 0.0%
- Other: 0.5%
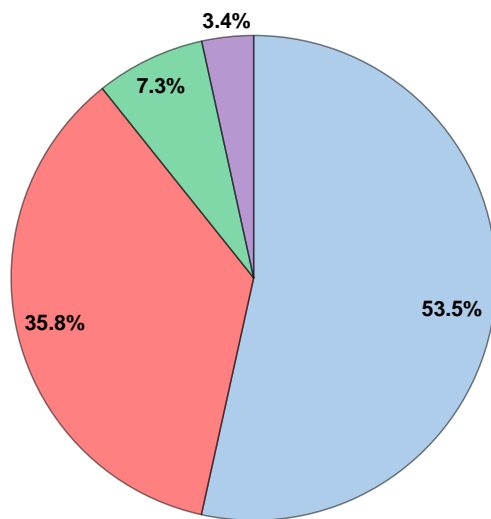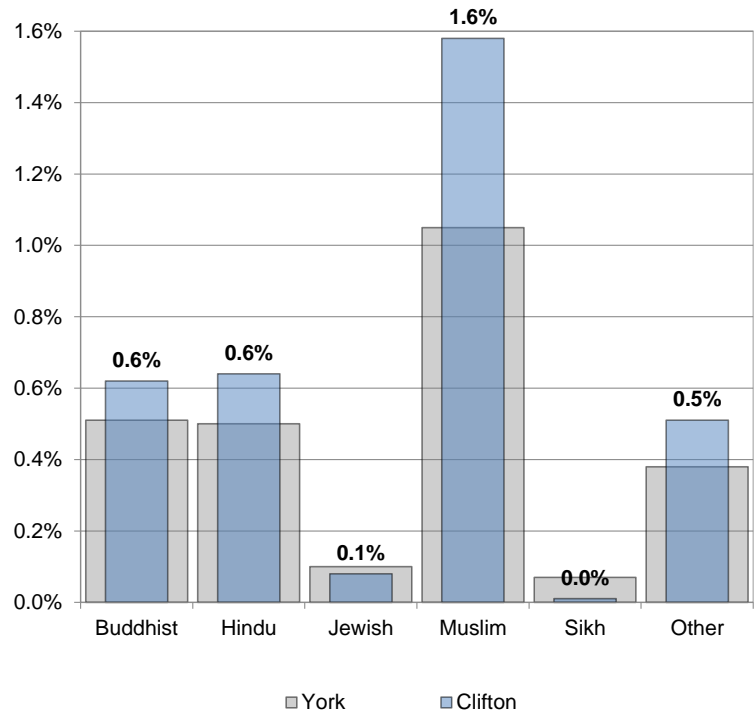
Source: Census 2011

Hours Worked

York vs Clifton:
- 15 hours or less: 12.8%
- 16 - 30 hours: 20.1%
- 31 - 48 hours: 57.0%
- 49 or more hours: 10.1%
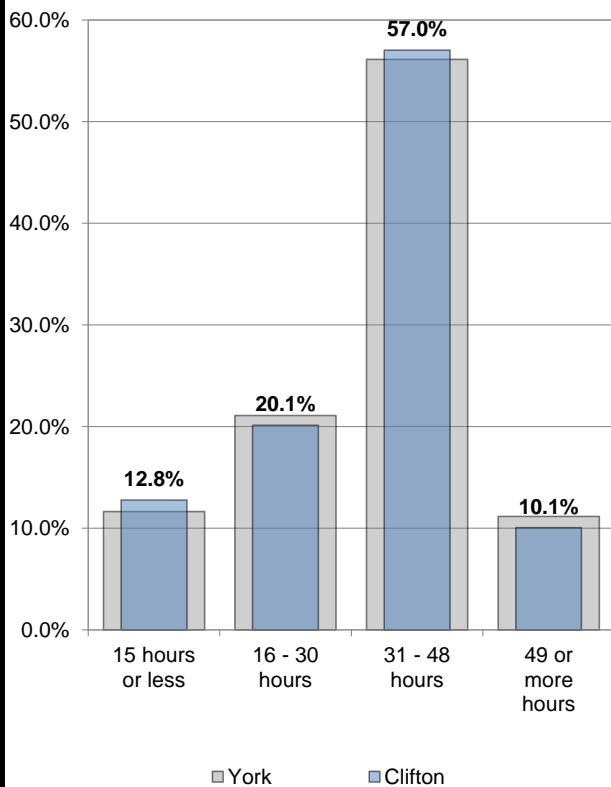
Source: Census 2011

Qualifications

York vs Clifton:
- None: 20.0%
- Level 1: 9.9%
- Level 2: 11.8%
- Level 3: 18.4%
- Level 4: 32.8%
- Other: 4.6%
- Apprenticeship: 2.5%
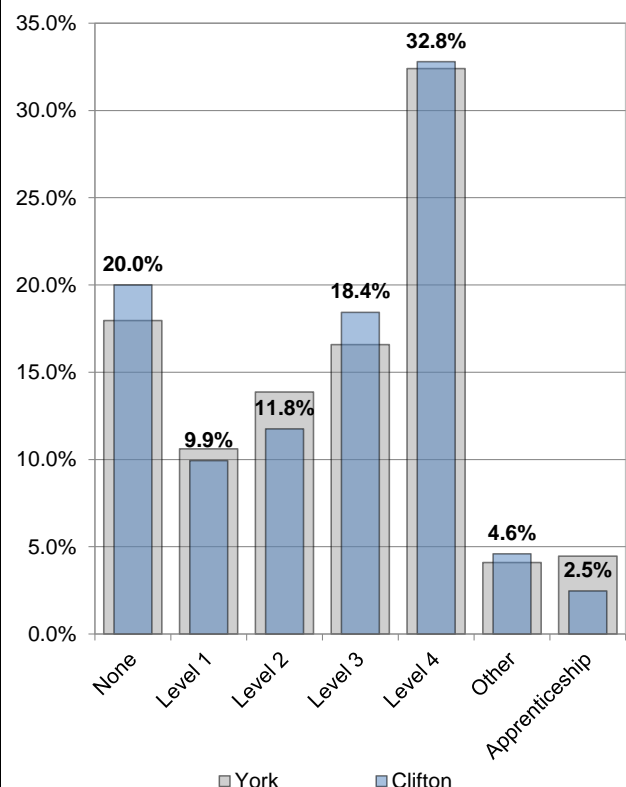
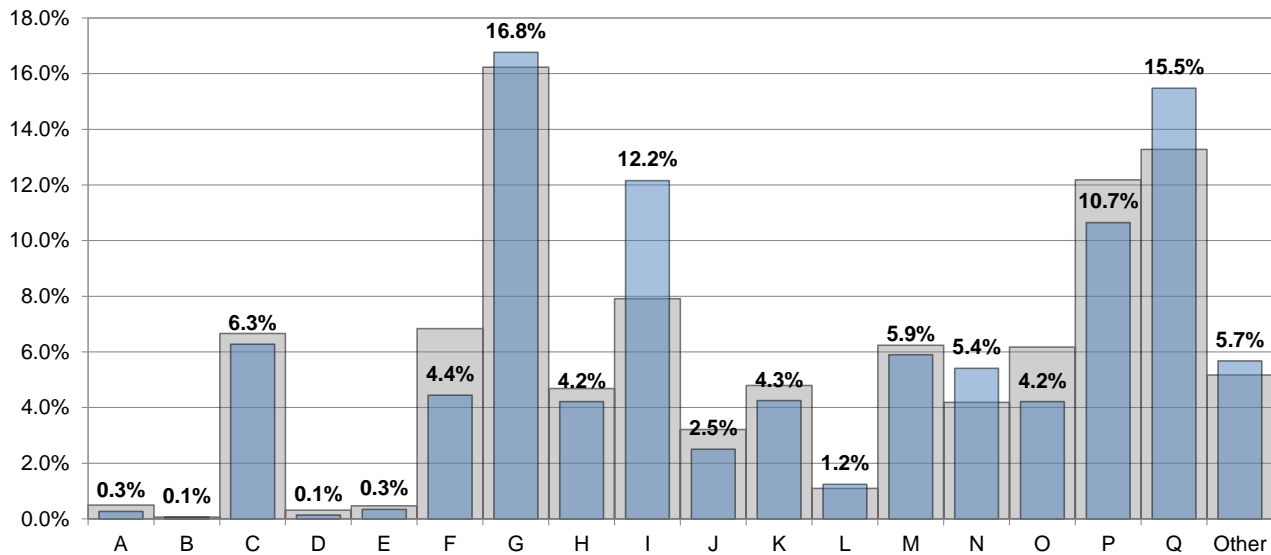Source: Census 2011

Industry

A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction
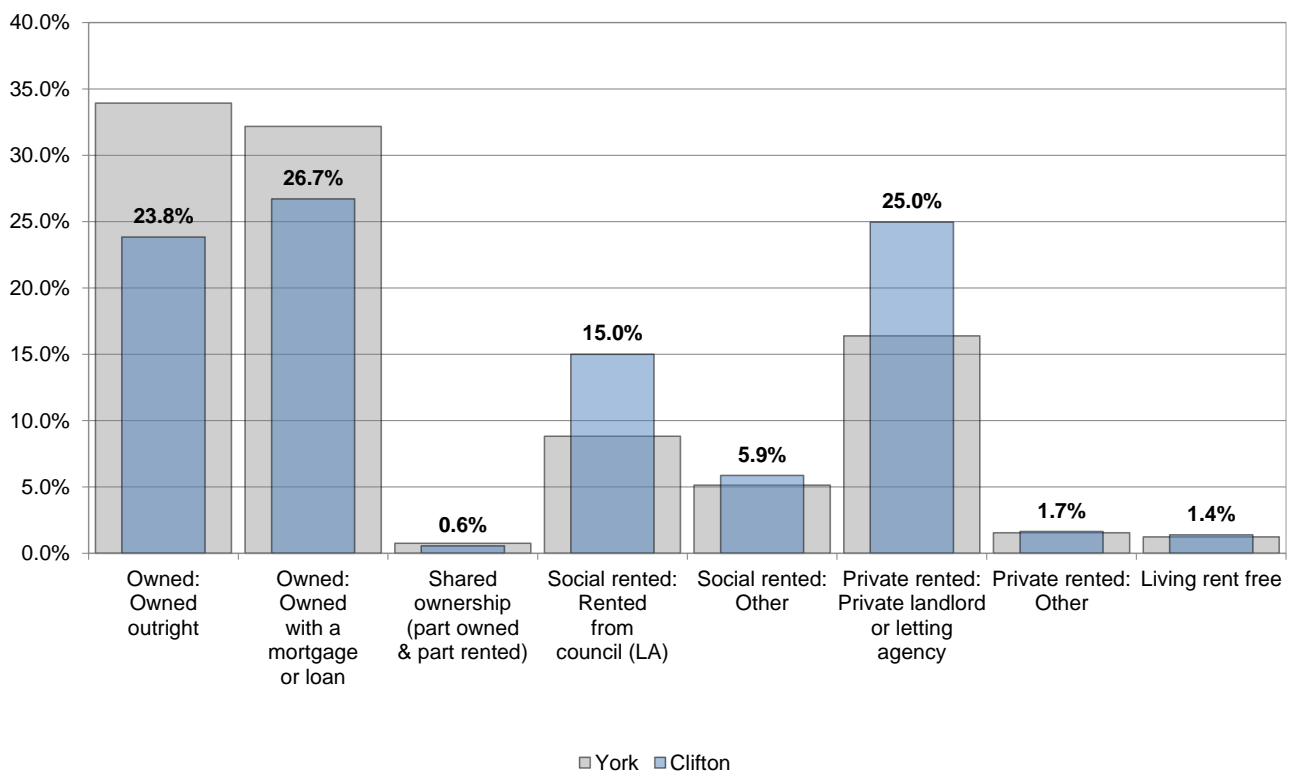
G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities
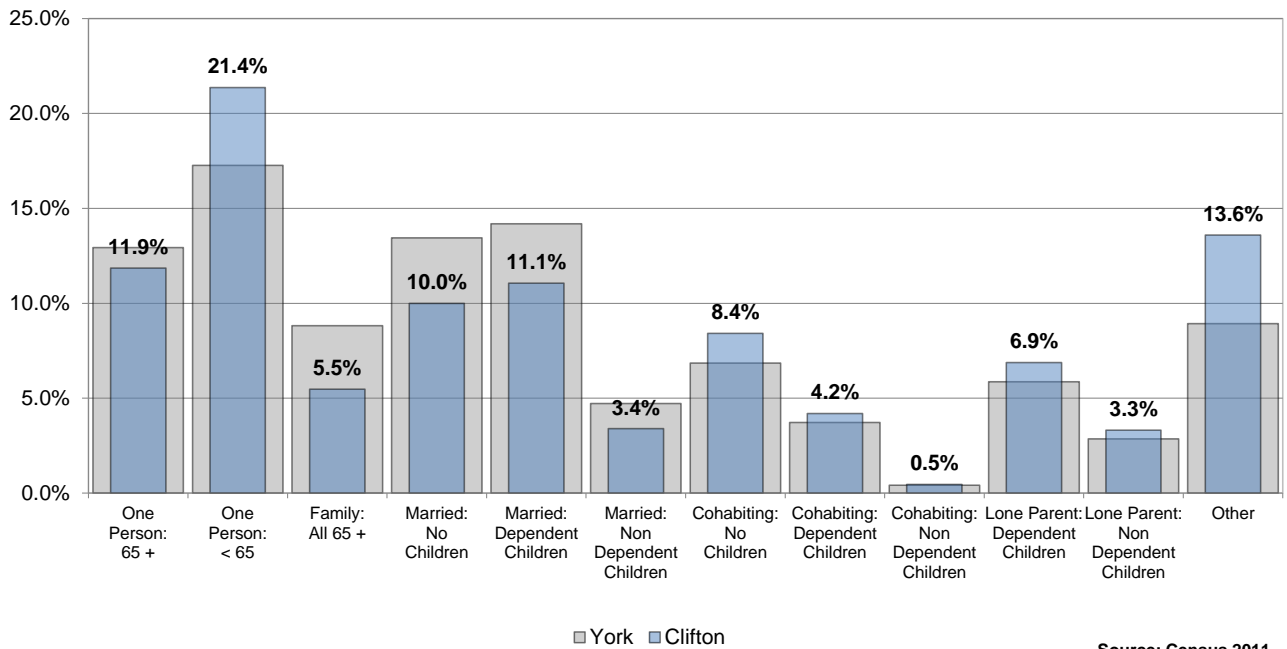
York ■ Clifton

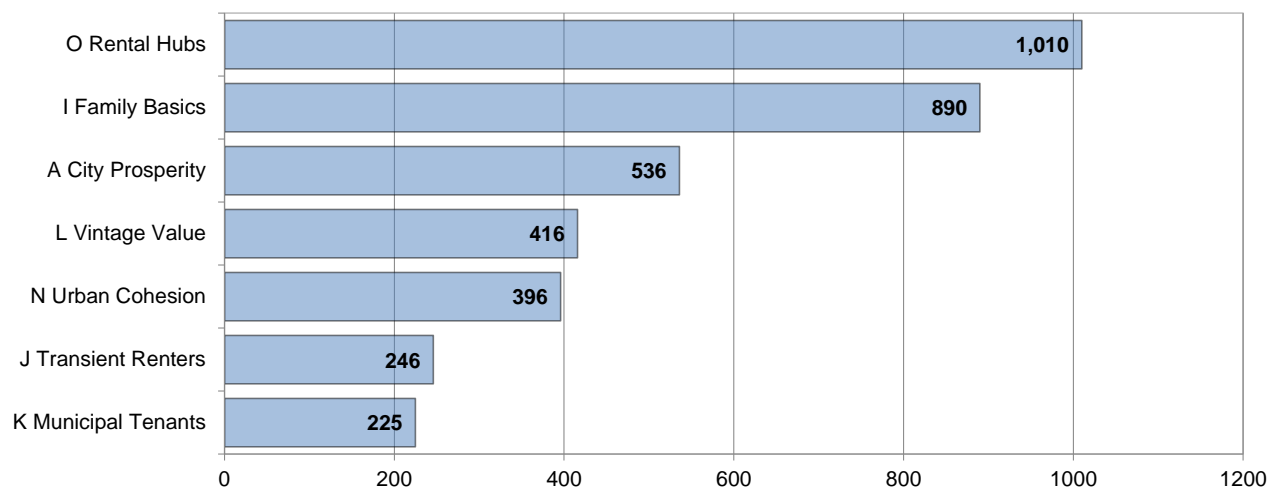**Source: Census 2011**

Tenure

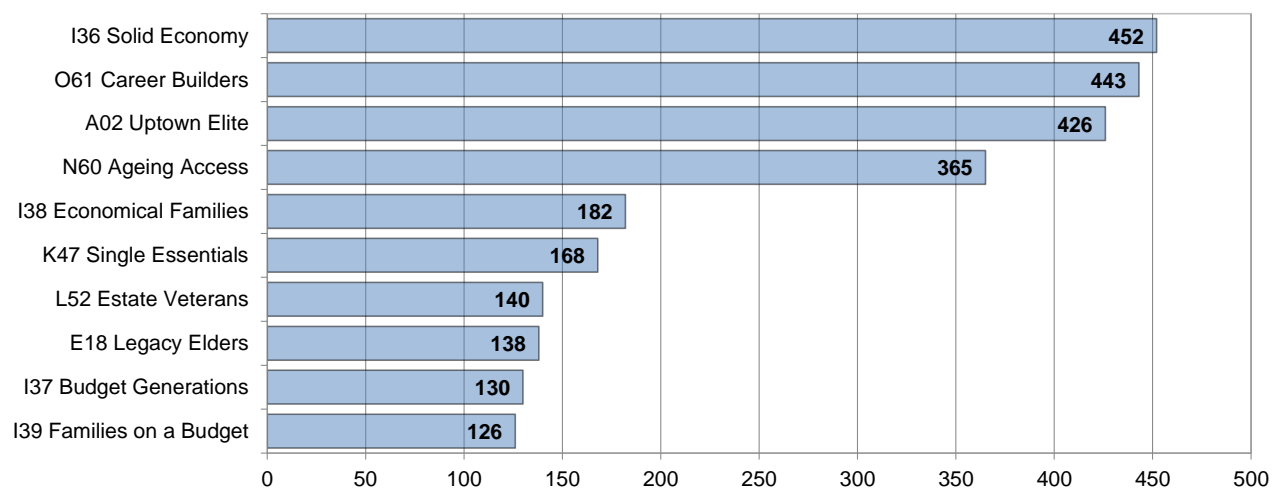York ■ Clifton

Source: Census 2011

Household Composition

Household Type	York	Clifton
One Person: 65 +		11.9%
One Person: < 65		21.4%
Family: All 65 +		5.5%
Married: No Children		10.0%
Married: Dependent Children		11.1%
Married: Non Dependent Children		3.4%
Cohabiting: No Children		8.4%
Cohabiting: Dependent Children		4.2%
Cohabiting: Non Dependent Children		0.5%
Lone Parent: Dependent Children		6.9%
Lone Parent: Non Dependent Children		3.3%
Other		13.6%

■ York ■ Clifton

Source: Census 2011

Household Types

Experian Groups (2020)

Group	Value
O Rental Hubs	1,010
I Family Basics	890
A City Prosperity	536
L Vintage Value	416
N Urban Cohesion	396
J Transient Renters	246
K Municipal Tenants	225

Experian Types (2020)

Type	Value
I36 Solid Economy	452
O61 Career Builders	443
A02 Uptown Elite	426
N60 Ageing Access	365
I38 Economical Families	182
K47 Single Essentials	168
L52 Estate Veterans	140
E18 Legacy Elders	138
I37 Budget Generations	130
I39 Families on a Budget	126

Economy

Benefit Claimant Numbers
Working age Population (16-64)

Legend: Income Support · Lone Parents · Disability Living Allowance · ESA · Carers · Incapacity Benefit

	2018/2019 Q3	2019/2020 Q3	2020/2021 Q3
Income Support	55	49	41
Lone Parents	37		
Disability Living Allowance	200	191	170
ESA	330	294	264
Carers	185	184	176
Incapacity Benefit	4		

Source: Department for Work and Pensions (DWP)
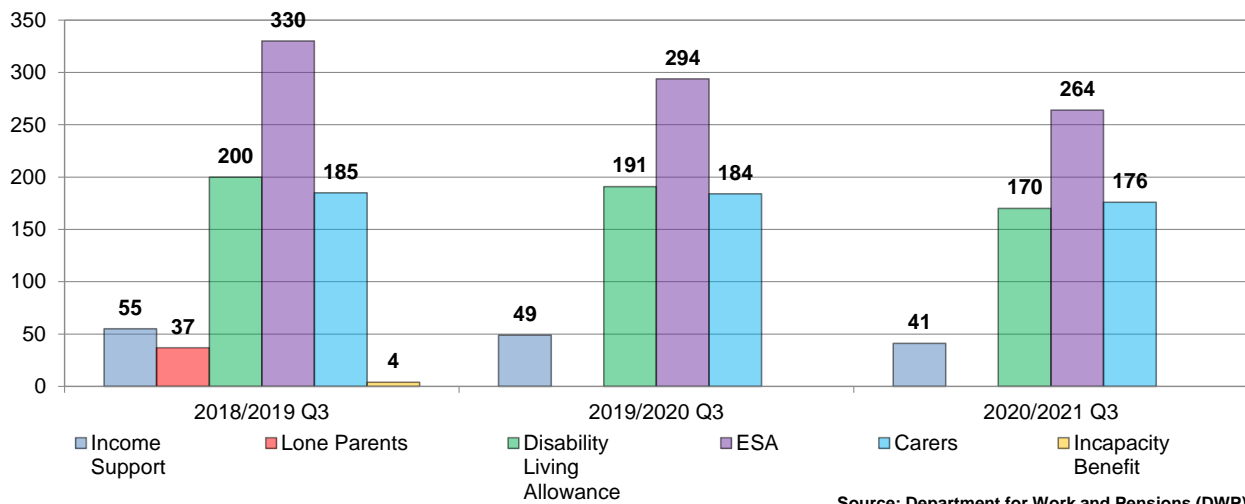
Benefit Claimant Rate
Working age Population (16-64)
Q3 2020/2021

	% Income Support	% Lone Parents	% Disability Living Allowance	% ESA	% Carers	% Incapacity Benefit
York	0.6%		1.7%	3.7%	2.5%	

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate

	2018/2019 Q4	2019/2020 Q4	2020/2021 Q4
Aged 16-64	1.2%	1.1%	4.9%
Aged 16-64 Male	2.5%	2.2%	6.4%
Aged 16-64 Female	1.2%	1.1%	3.3%
Aged 18-24	1.8%	1.8%	5.4%
Aged 50+	2.0%	1.8%	2.6%
Aged 50+ Male	2.7%	2.7%	3.3%
Aged 50+ Female	1.3%	1.3%	1.9%
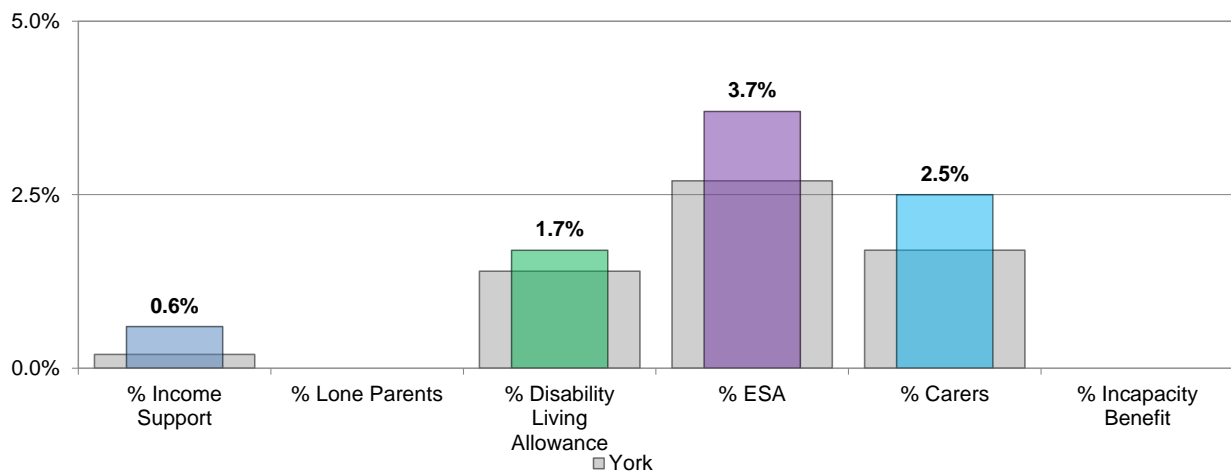
Source: Office for National Statistics (ONS)
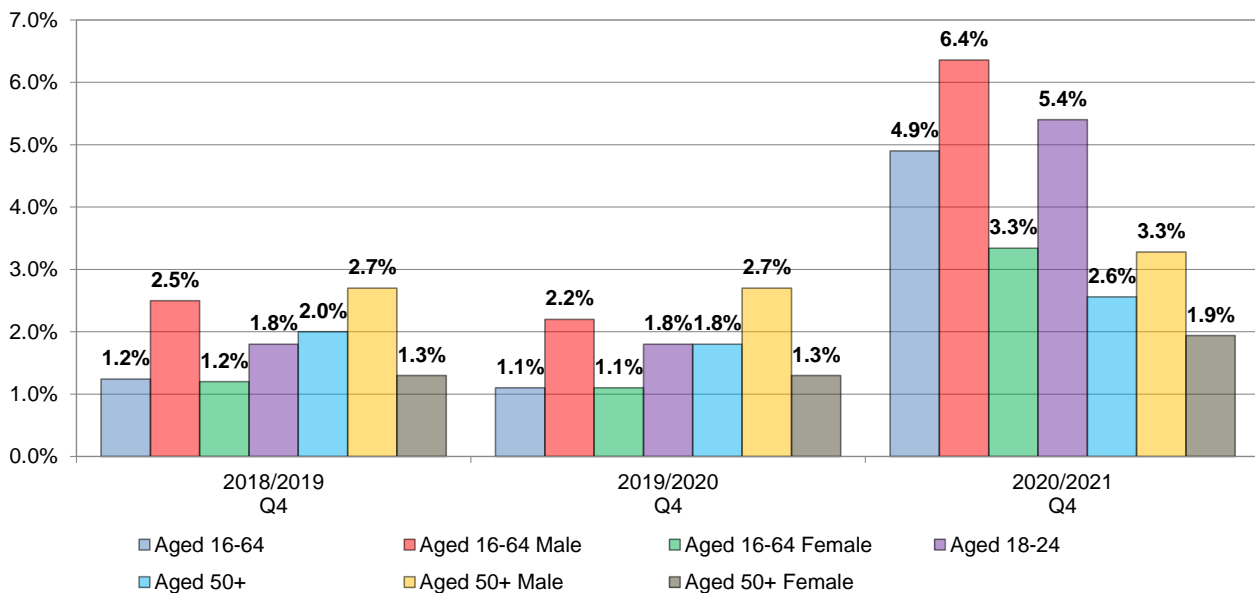
Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)

Legend: ■York ■All ■All Male ■All Female ■All > 6 Months ■All > 1 Year
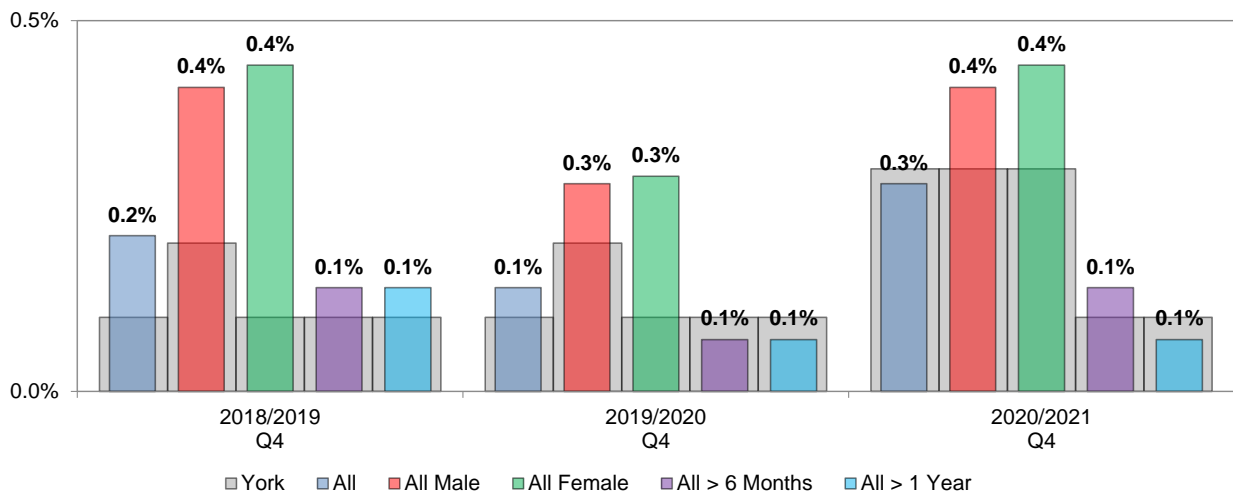
Source: Office for National Statistics (ONS)

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

Legend: ■York ■All ■All Male ■All Female
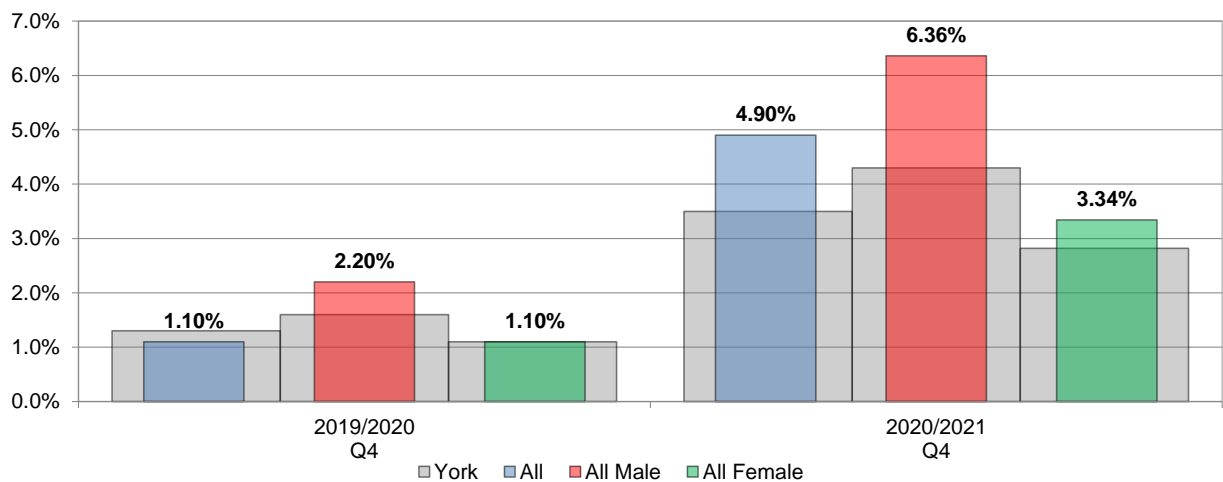
Source: Office for National Statistics (ONS)

Business Start Ups

Numbers (YTD)

Legend: ■York Average ■Clifton
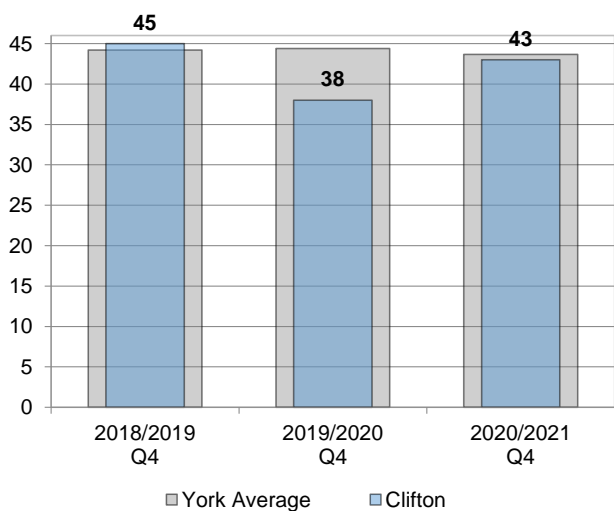
BankSearch Information Consultancy Ltd

per 10,000 working age population (YTD)
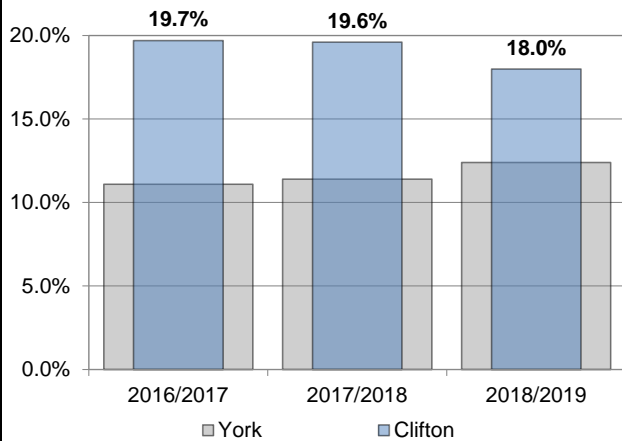

Legend: ■York Average ■Clifton
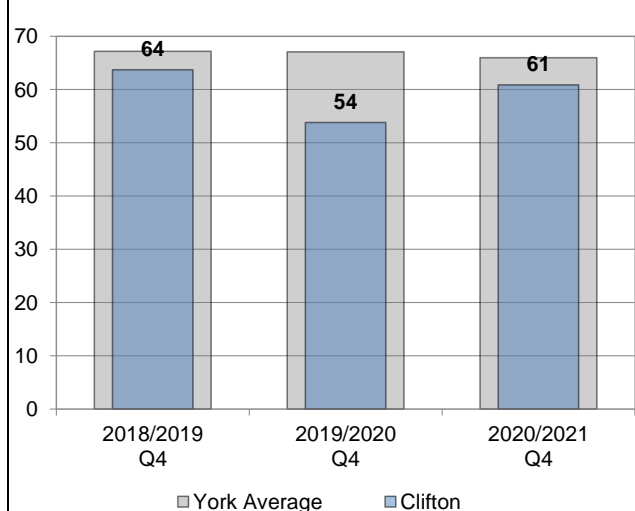
BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children (under 16) who are living in families whose reported income is less than 60 per cent of UK median income


Source: HM Revenue & Customs

Fuel Poverty

The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.
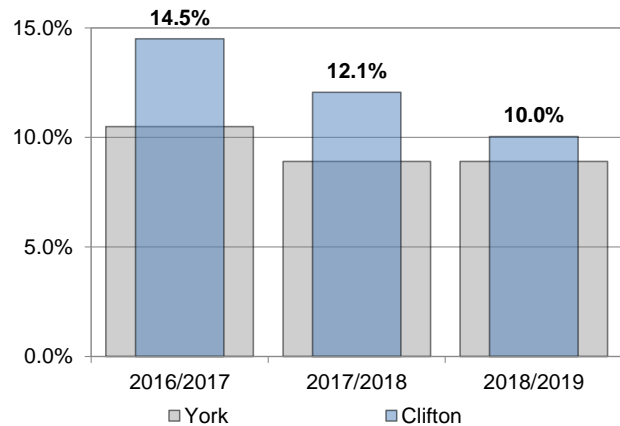
Source: Department for Business, Energy & Industrial Strategy

Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.
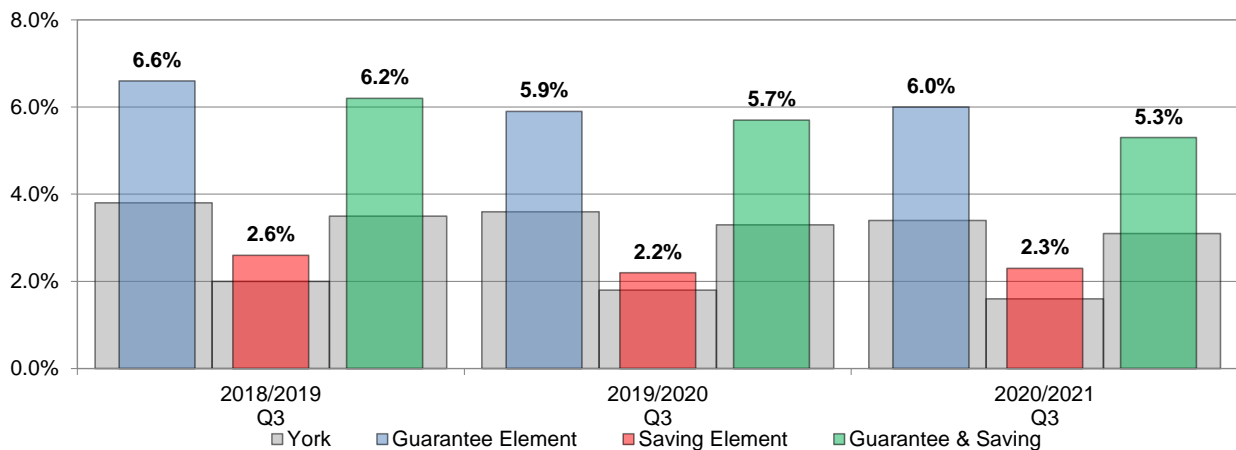
Source: Department for Work and Pensions (DWP)

Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.

Ward Rank in York (Low is Bad**)**		
2 out of 21	**2 out of 21**	**2 out of 21**
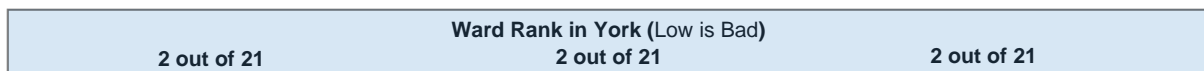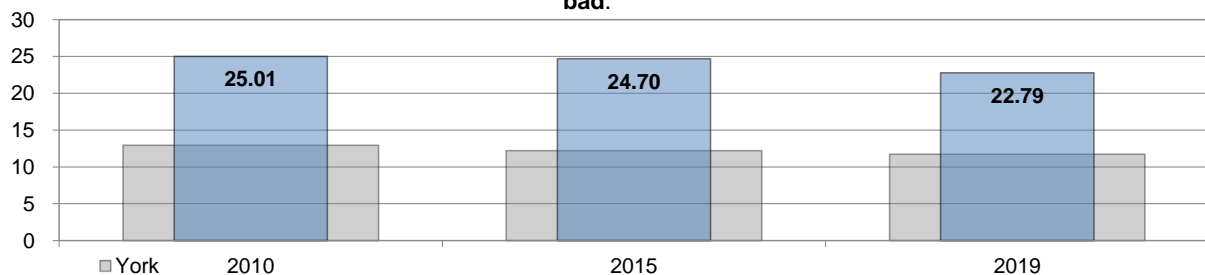
Source: Department for Communities and Local Government (DCLG)

Index of Multiple Deprivation 2019
Clifton Ward: breakdown by LSOA
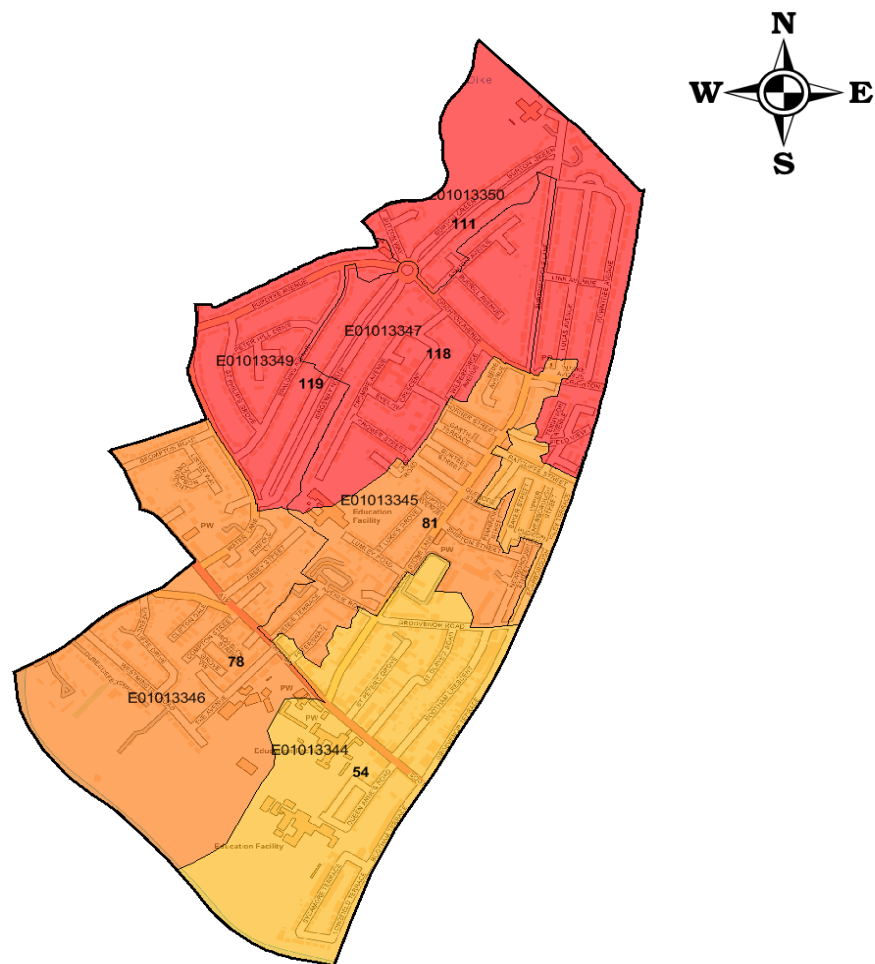
Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

- Decile 10 Most Deprived
- Decile 9
- Decile 8
- Decile 7
- Decile 6
- Decile 5
- Decile 4
- Decile 3
- Decile 2
- Decile 1 Least Deprived

0   0.2916
kilometres
Scale: 1:12,670

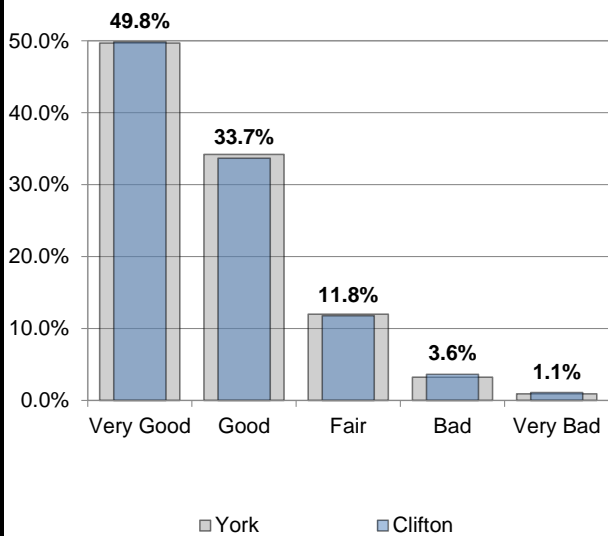| Produced by	Reproduced from the Ordnance Survey with the Permission of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. City of York Council 100020818 2010.
Business Intelligence Hub	
Created 04/10/2019	

Health and Wellbeing

Day to Day Activities

	York	Clifton
Limited a lot - All ages		6.7%
Limited a little - All ages		8.5%
Not Limited - All ages		84.8%
Limited a lot - Age 16-64		3.9%
Limited a little - Age 16-64		6.8%
Not Limited - Age 16-64		89.3%

■ York ■ Clifton

Source: Census 2011

General Health

- Very Good: 49.8%
- Good: 33.7%
- Fair: 11.8%
- Bad: 3.6%
- Very Bad: 1.1%

■ York ■ Clifton

Source: Census 2011

Provide Unpaid Care

- No Unpaid Care: 92.0%
- 1 to 19 hours a week: 5.0%
- 20 to 49 hours a week: 1.1%
- 50 + hours a week: 1.9%

■ York ■ Clifton

Source: Census 2011
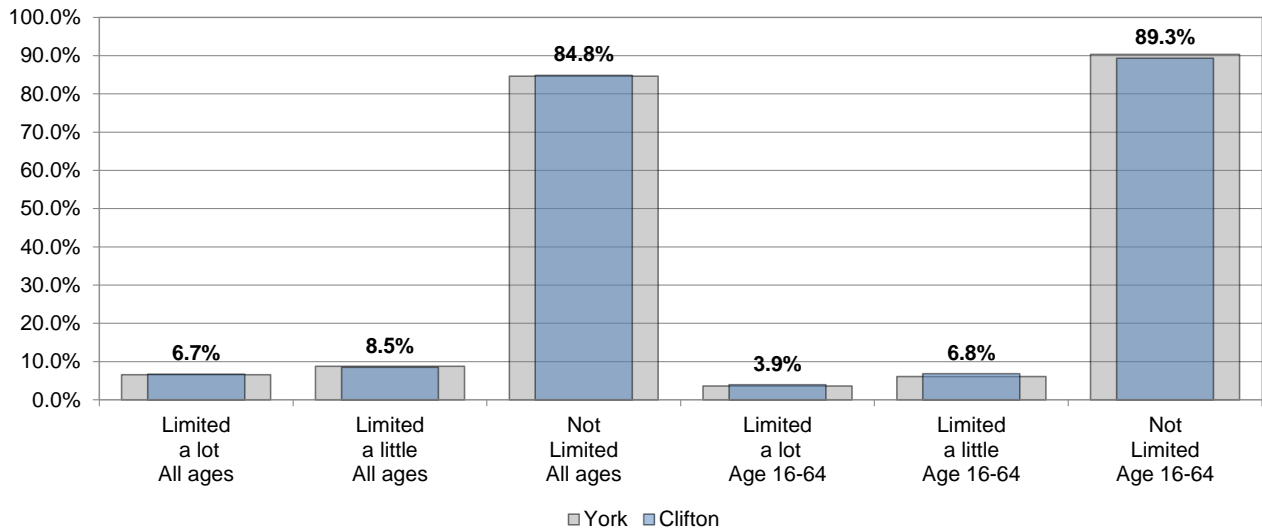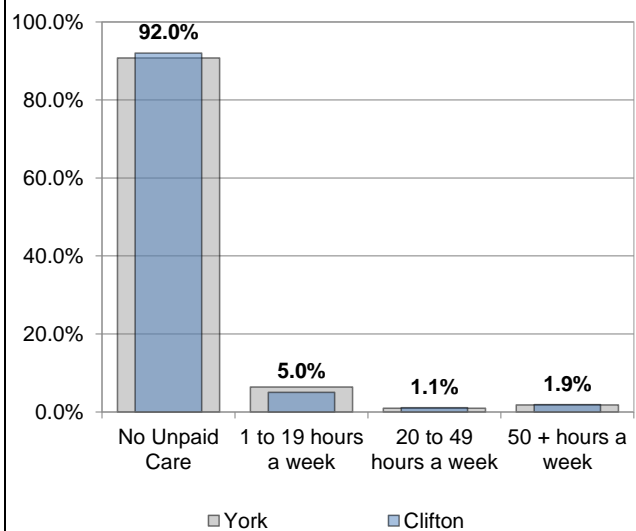
Fertility and Life Expectancy

- Live births per 1,000 women (15-44 years): 51.4
- Life Expectancy (years) - Male: 76.1
- Life Expectancy (years) - Female: 82.6

(5 year aggregated data)

■ York ■ Clifton - 2015/2016

Source: Public Health England

Childhood weight

% Overweight - Reception: 24.5%
% Obese - Reception: 8.2%, 7.9%
% Overweight - Year 6: 34.5%, 38.2%
% Obese - Year 6: 21.8%, 19.5%, 22.4%

(3 year aggregated data)

Legend: ■ York ■ Clifton - 2017/2018 ■ 2018/2019
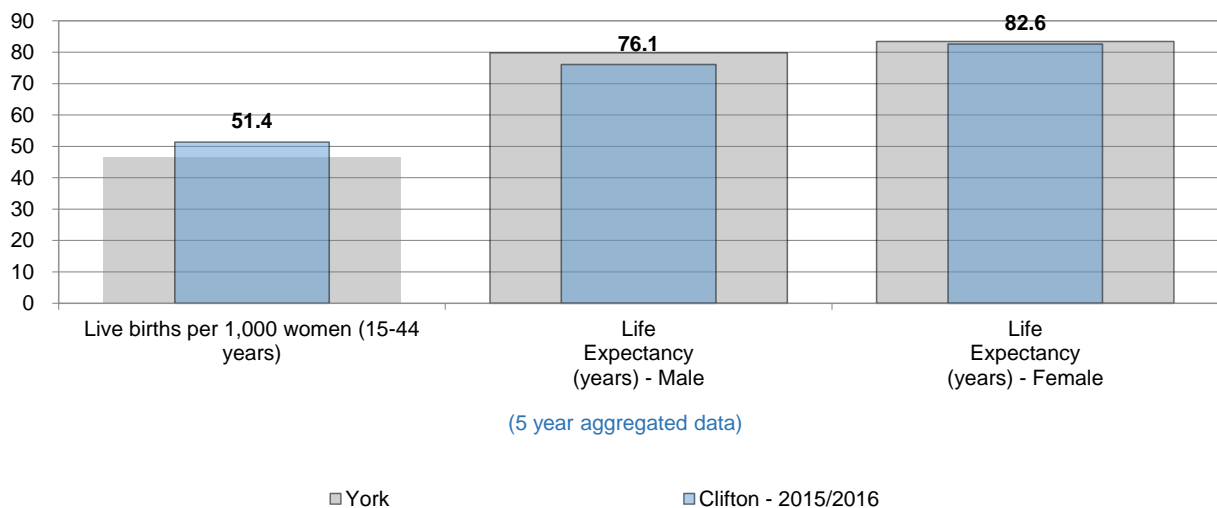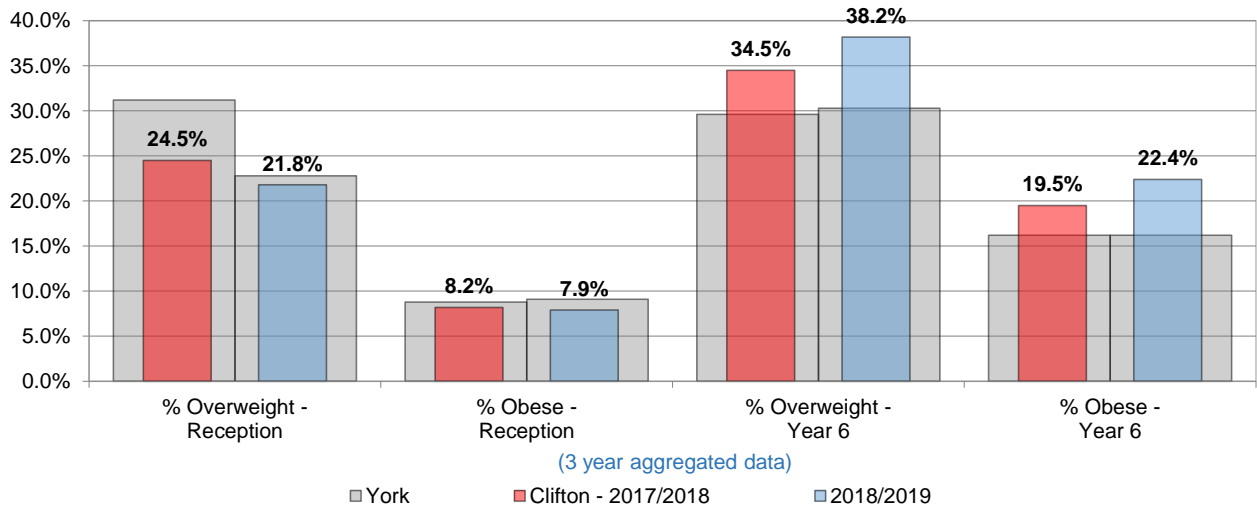
Source: Public Health England

Births

Birth weight less than 2500g: 2.9%
Teenage mothers (under 18): 1.3%

(5 year aggregated data)

Legend: ■ York ■ Clifton - 2015/2016
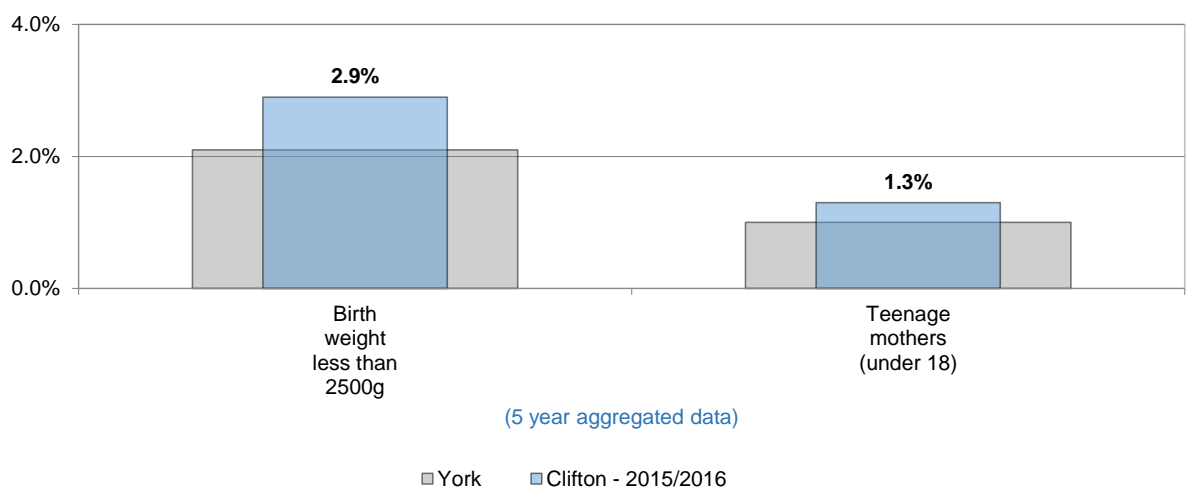
Source: Public Health England

Hospital Admissions

Hospital Admissions, All ages

Intentional self harm: 146.3, 156.1
Alcohol related harm (Narrow defintion): 110.3, 119.5

(standardised admission ratio, 4 year aggregated data)
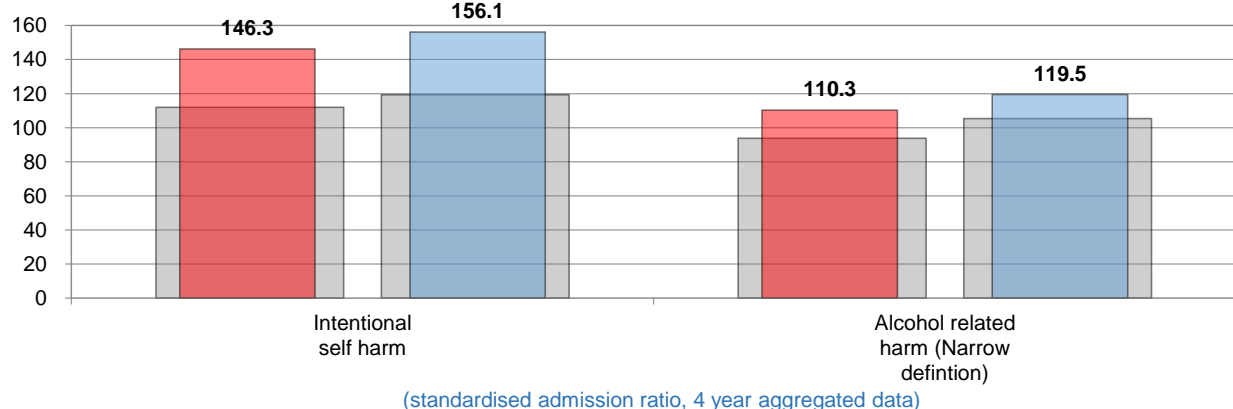
The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.

Legend: ■ York ■ Clifton - 2015/2016 ■ 2017/2018

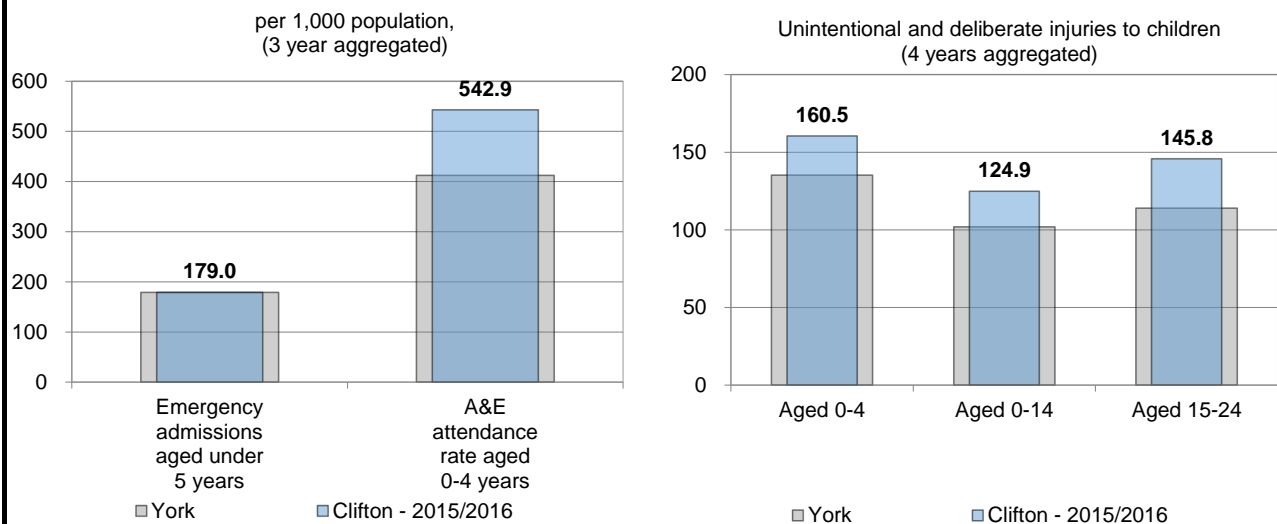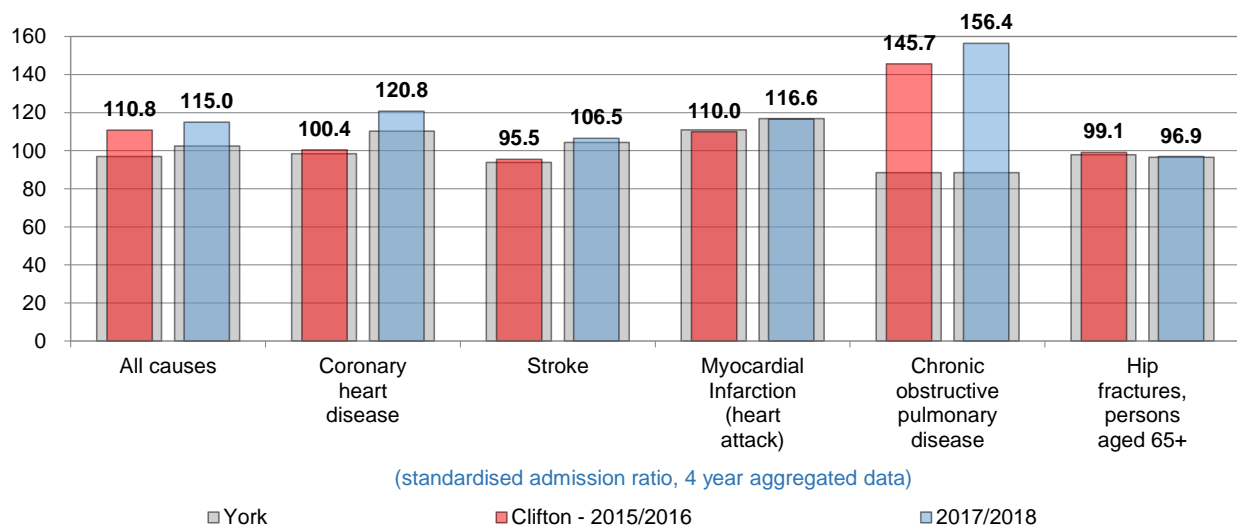Source: Public Health England
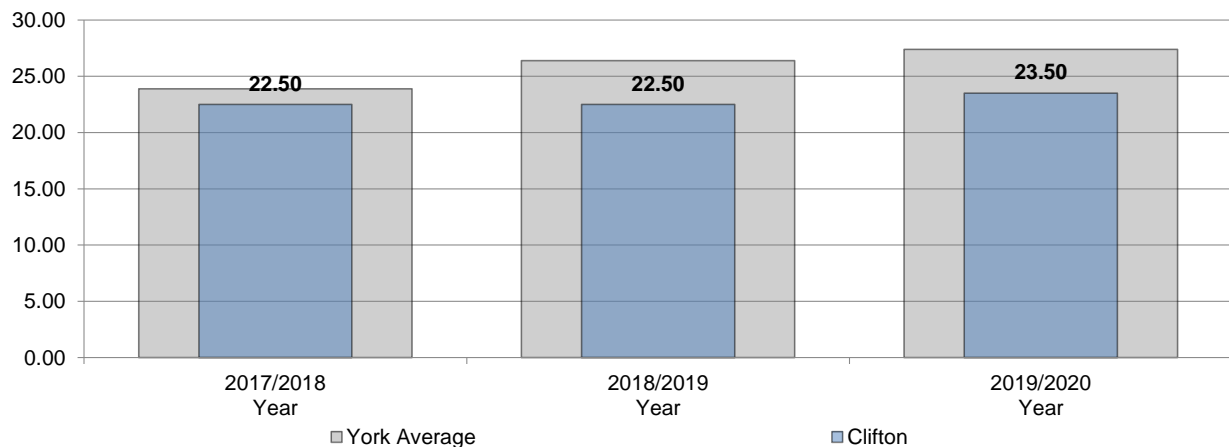
Hospital Admissions - Children & Young People

per 1,000 population, (3 year aggregated)

- 179.0 — Emergency admissions aged under 5 years
- 542.9 — A&E attendance rate aged 0-4 years

□ York □ Clifton - 2015/2016

Unintentional and deliberate injuries to children (4 years aggregated)

- 160.5 — Aged 0-4
- 124.9 — Aged 0-14
- 145.8 — Aged 15-24

□ York □ Clifton - 2015/2016

Source: Public Health England

Emergency hospital admissions

Category	Clifton 2015/2016	2017/2018
All causes	110.8	115.0
Coronary heart disease	100.4	120.8
Stroke	95.5	106.5
Myocardial Infarction (heart attack)	110.0	116.6
Chronic obstructive pulmonary disease	145.7	156.4
Hip fractures, persons aged 65+	99.1	96.9

(standardised admission ratio, 4 year aggregated data)

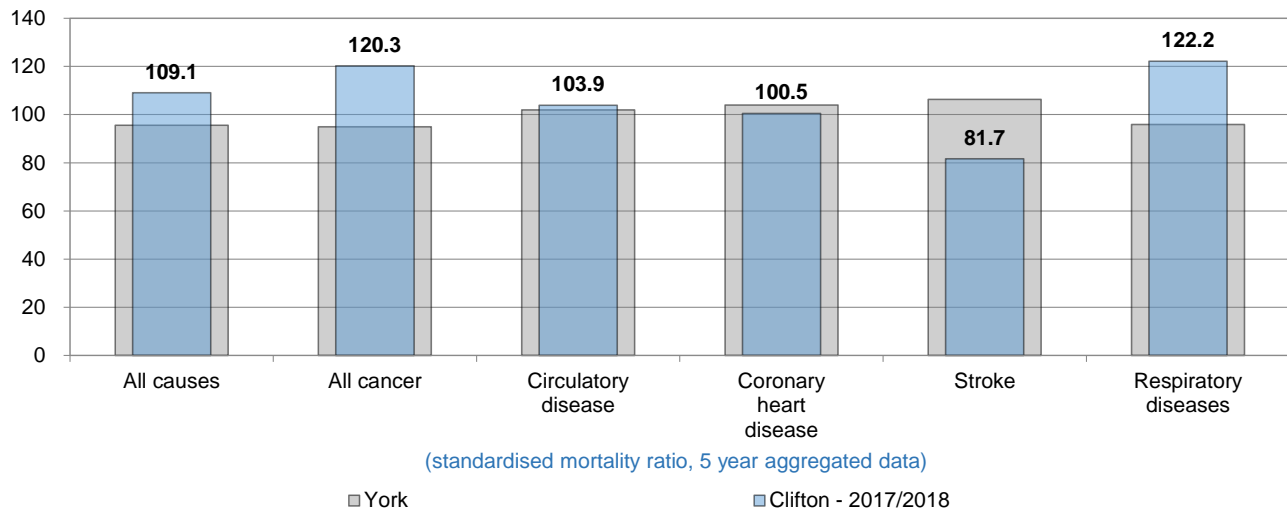□ York ■ Clifton - 2015/2016 □ 2017/2018

Source: Public Health England

Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.
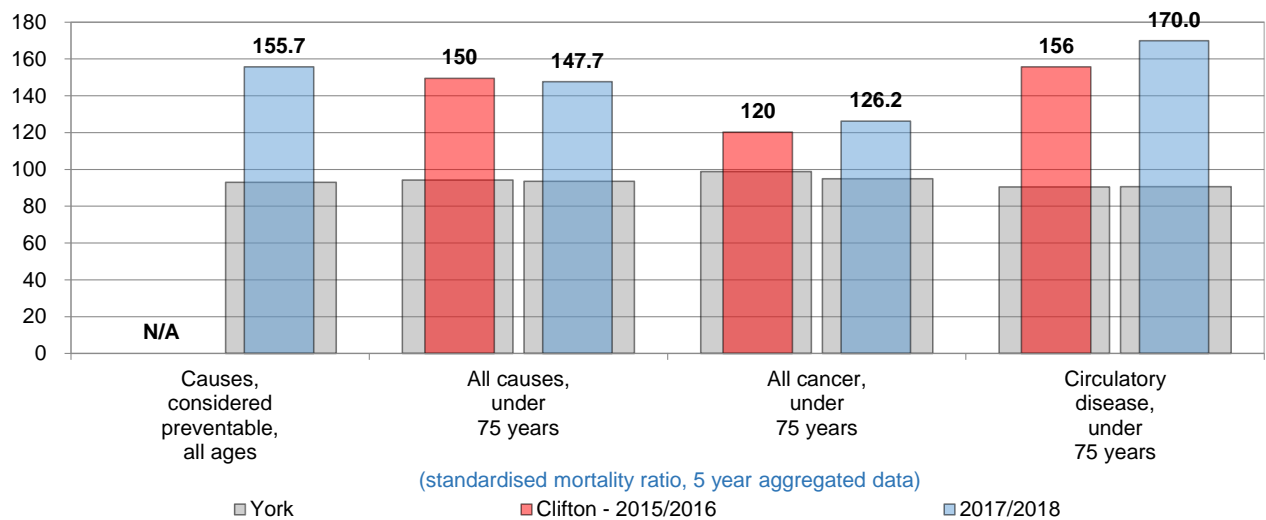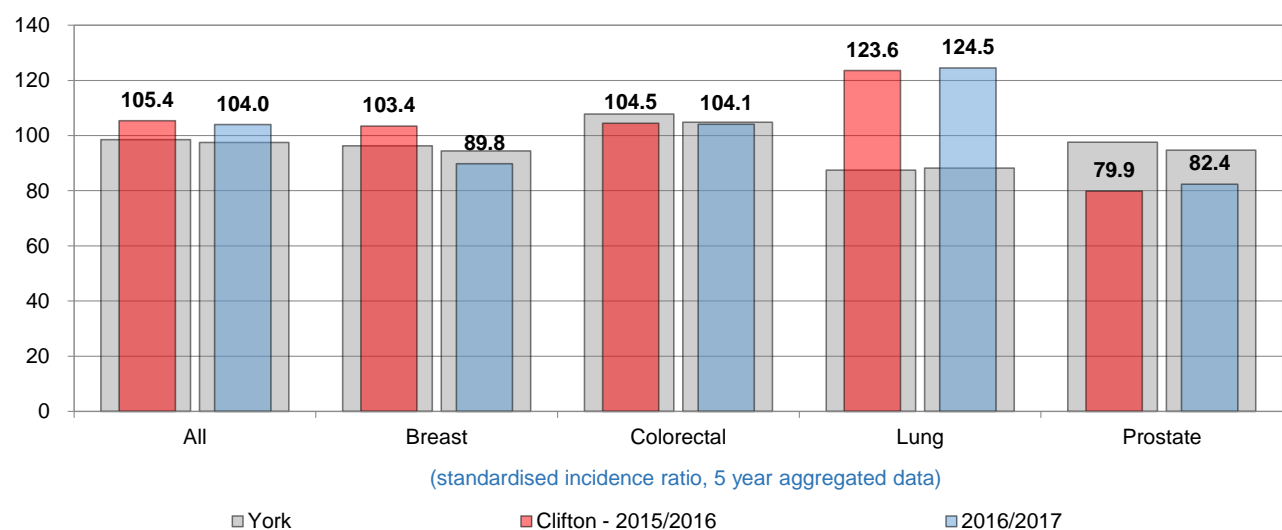

- 22.50 — 2017/2018 Year
- 22.50 — 2018/2019 Year
- 23.50 — 2019/2020 Year

□ York Average □ Clifton

Source: Hospital Episode Statistics data

Mortality

Mortality, All ages

All causes: 109.1
All cancer: 120.3
Circulatory disease: 103.9
Coronary heart disease: 100.5
Stroke: 81.7
Respiratory diseases: 122.2

(standardised mortality ratio, 5 year aggregated data)

York ▫   Clifton - 2017/2018 ▫

Source: Public Health England

Premature mortality

Causes, considered preventable, all ages: N/A ... 155.7
All causes, under 75 years: 150 ... 147.7
All cancer, under 75 years: 120 ... 126.2
Circulatory disease, under 75 years: 156 ... 170.0

(standardised mortality ratio, 5 year aggregated data)

York ▫   Clifton - 2015/2016 ▫   2017/2018 ▫

Source: Public Health England

New cases of cancer

All: 105.4 ... 104.0
Breast: 103.4 ... 89.8
Colorectal: 104.5 ... 104.1
Lung: 123.6 ... 124.5
Prostate: 79.9 ... 82.4

(standardised incidence ratio, 5 year aggregated data)

York ▫   Clifton - 2015/2016 ▫   2016/2017 ▫

Source: Public Health England
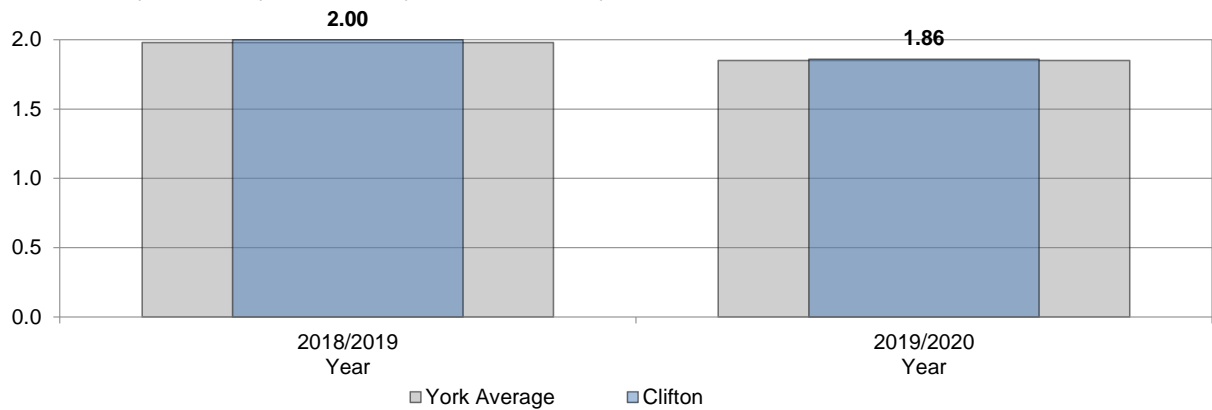
Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.

A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
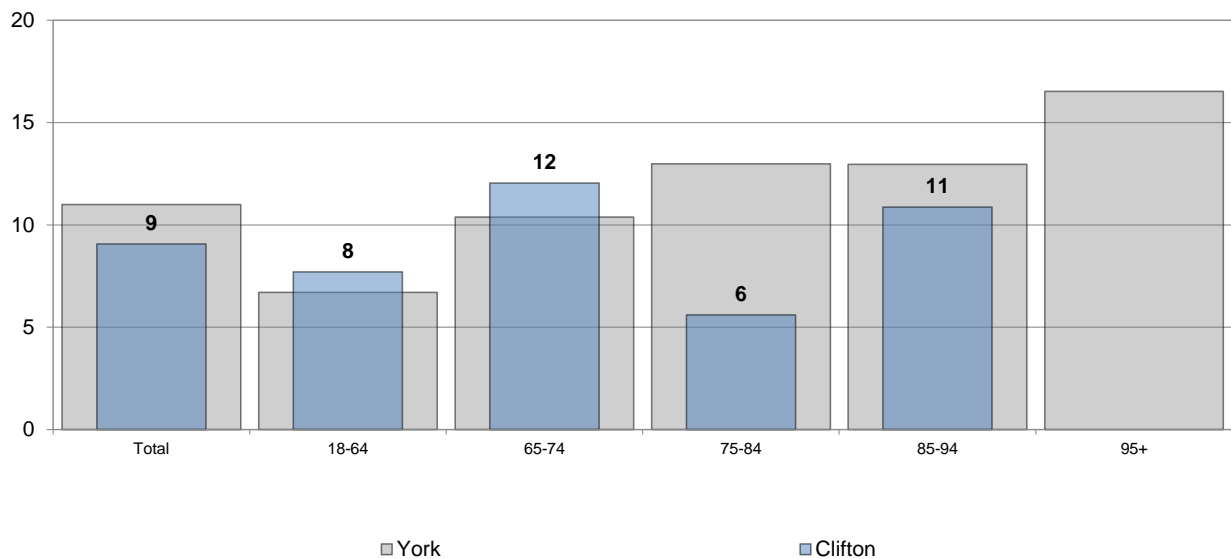
A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.

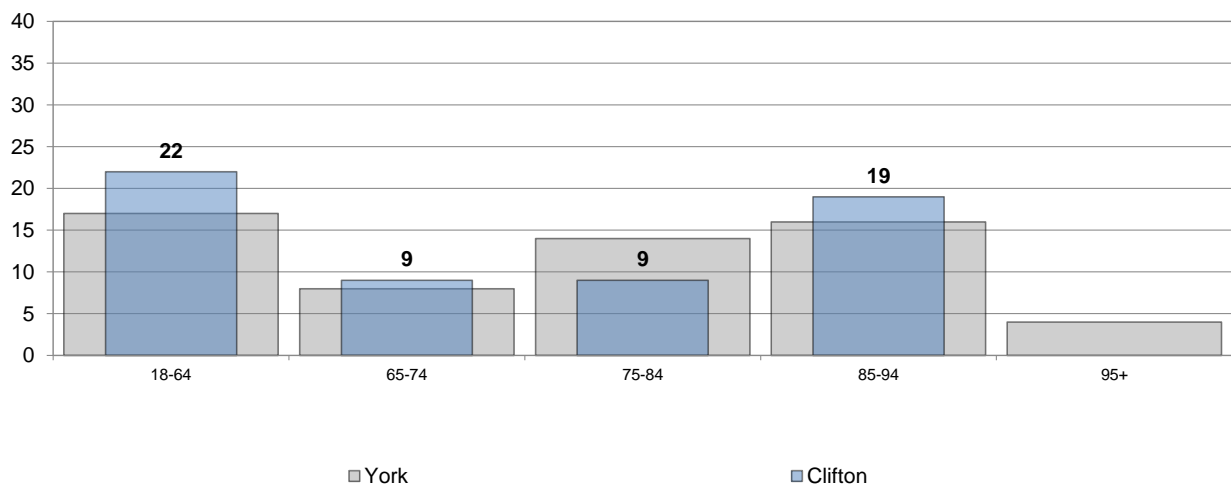The mean of all respondents' responses to both questions is the score presented here.

Source: Adult Social Care User Survey

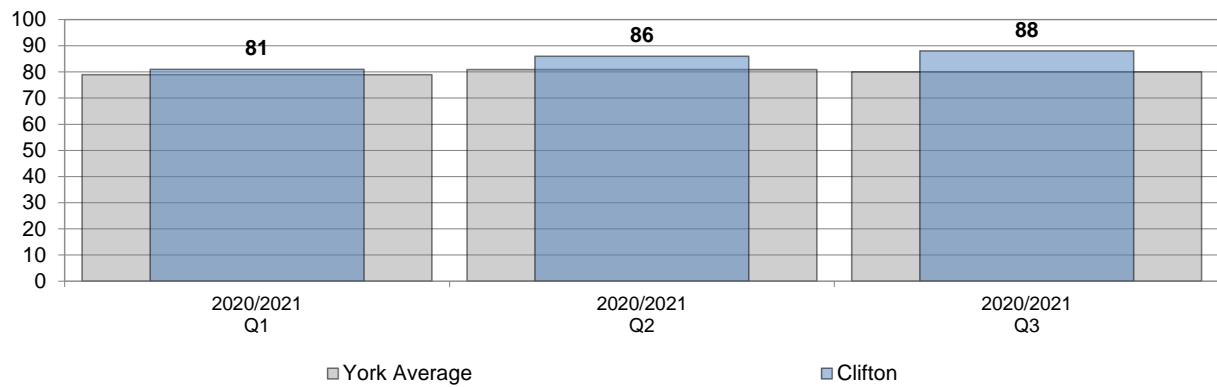## Average Weekly Homecare Hours by Client Age

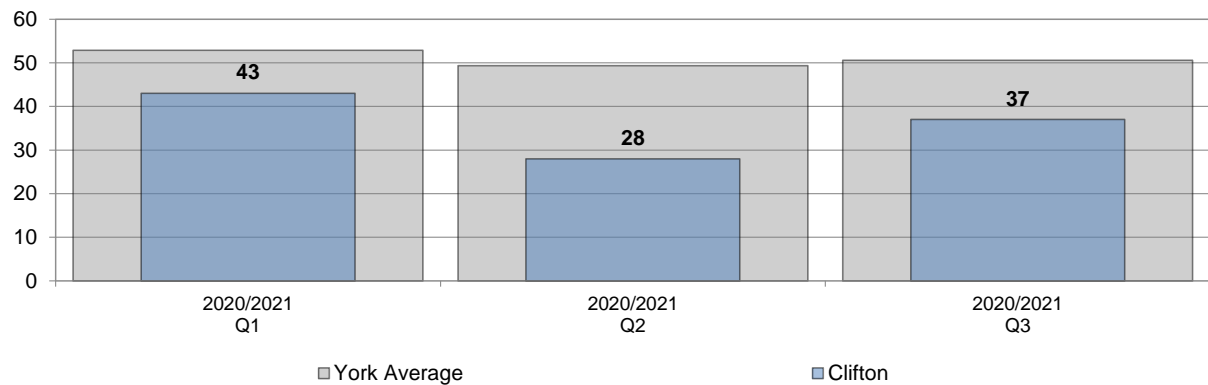Source: Adults Social Care - 2020/2021

Homecare Clients by Age

Source: Adults Social Care - 2020/2021

Number of clients getting paid packages of care that are not residential/nursing care

Bars labelled: 2020/2021 Q1 = 81, 2020/2021 Q2 = 86, 2020/2021 Q3 = 88

Legend: □ York Average ■ Clifton

Source: Adults Social Care - 2020/2021

Number of new customers requesting Adult Social Care support

Bars labelled: 2020/2021 Q1 = 43, 2020/2021 Q2 = 28, 2020/2021 Q3 = 37

Legend: □ York Average ■ Clifton

Source: Adults Social Care - 2020/2021

People supported to live independently through social services packages of care

Bars labelled: 2018/2019 Q4 = 105, 2019/2020 Q4 = 84, 2020/2021 Q4 = 92

Legend: □ York Average ■ Clifton
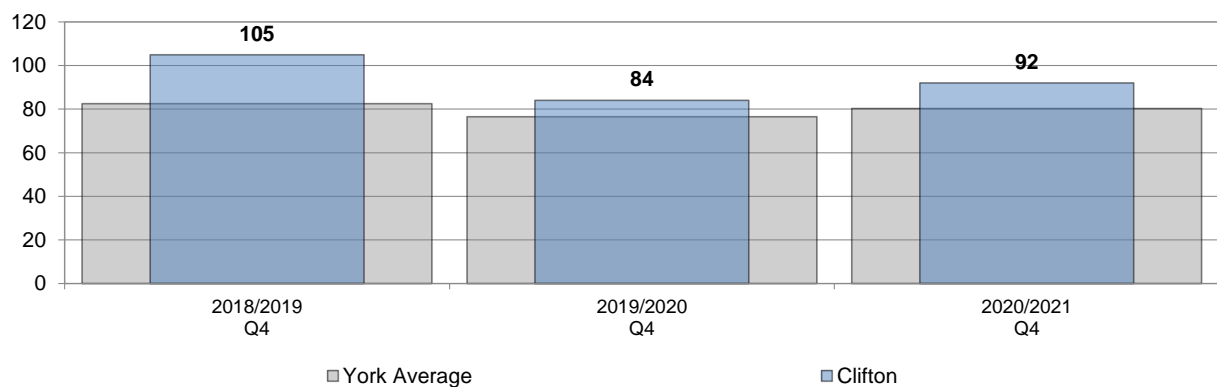
Source: Adults Social Care - 2020/2021

People supported to live independently through social services intervention

Bars labelled: 2018/2019 Q4 = 29, 2019/2020 Q4 = 33, 2020/2021 Q4 = 36

Legend: □ York Average ■ Clifton
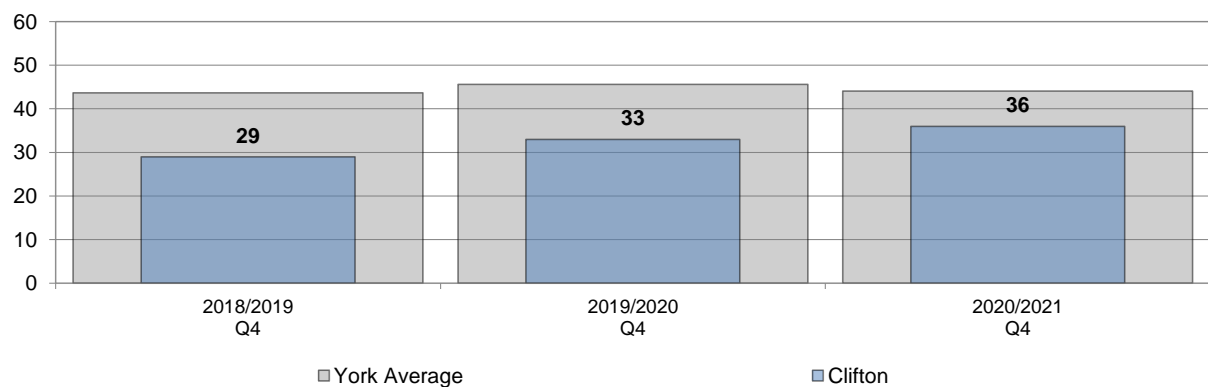
Source: Adults Social Care - 2020/2021

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

Legend: York, All Crime, All ASB

Values: 14.3, 6.2 (2019/2020 Q4); 17.6, 12.9 (2020/2021 Q4)

Source: North Yorkshire Police

Crime Rate per 1,000 population

Legend: York, Autocrime, Burglary, Damage, Theft, Violence, Other

2019/2020 Q4: 0.6, 0.8, 2.1, 2.6, 6.3, 2.1
2020/2021 Q4: 0.4, 1.2, 2.3, 2.2, 8.6, 3.0

Source: North Yorkshire Police
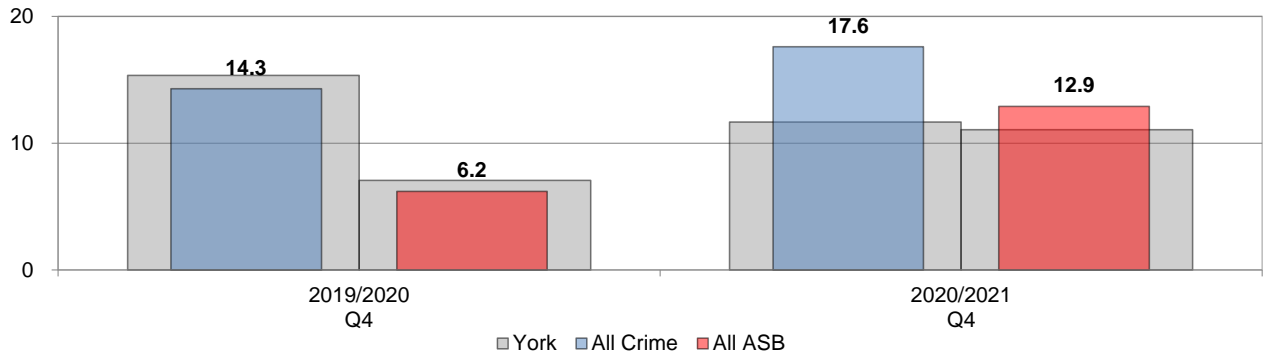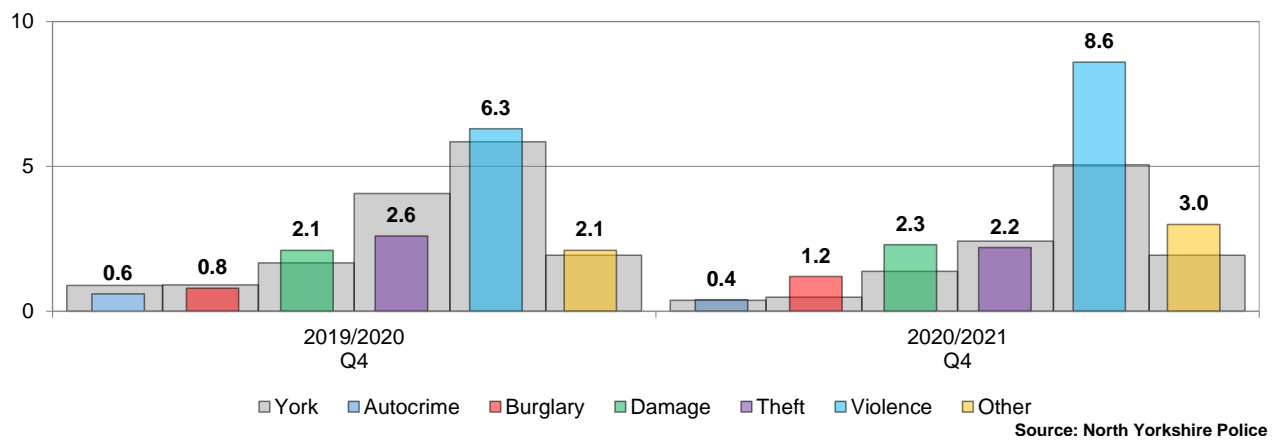
Percentage of road area that is/has

	Free from defects (Grade 1)	Signs of Surface Wear (Grade 2)	Mid Life (Grade 3)	Functionally Impaired (Grade 4)	Structurally Impaired (Grade 5)
Clifton - 2019/2020	21.3%	3.1%	35.8%	19.1%	8.7%
2020/2021	19.7%	1.9%	35.7%	20.7%	9.6%

Legend: York, Clifton - 2019/2020, 2020/2021

Source: City of York Council
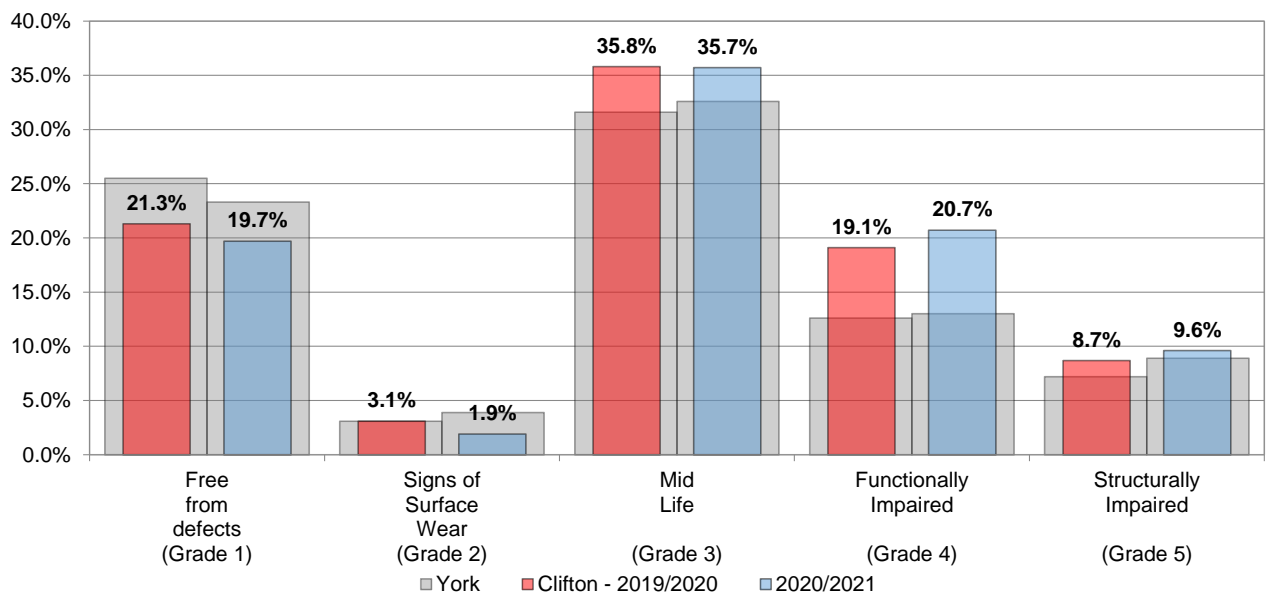
Street Cleaning - % of issues reported

Category	York %	Clifton %
Litter	40.8%	46.2%
Faeces	21.4%	30.8%
Glass	12.1%	7.7%
Detritus	9.2%	0.0%
Needles/sharps	6.4%	15.4%
Dead animal/bird	6.1%	0.0%
Flood debris	1.9%	0.0%
Paint/oil	1.9%	0.0%

□ York (574 issues reported)   ■ Clifton - 2020/2021 Q4 (26 issues reported)
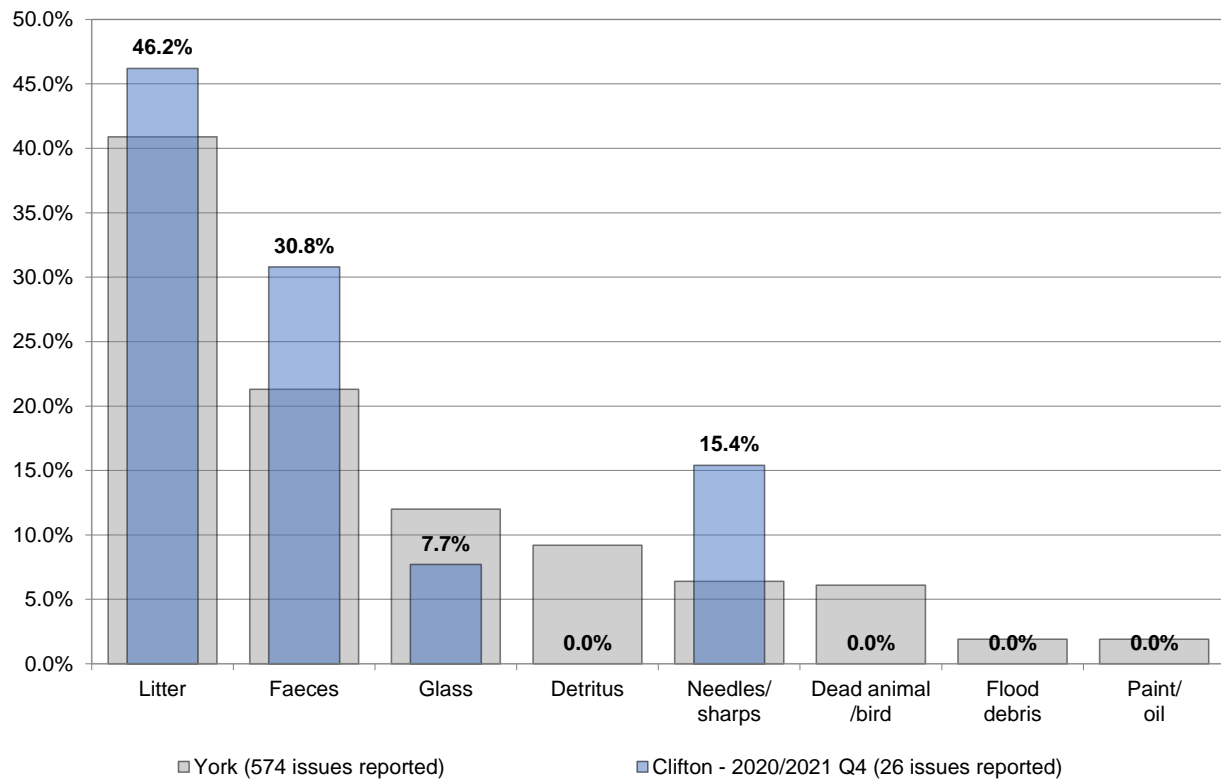
Source: City of York Council

Other Public Realm - % of issues reported

Category	York %	Clifton %
Road and Pavement	46.5%	43.5%
Street Lighting	16.7%	15.2%
Fly Tipping	15.2%	23.9%
Water and Drainage	11.0%	13.0%
Graffiti	3.9%	0.7%
Salt Bins	2.8%	1.4%
Litter Bins	1.5%	2.2%
Dog Bins	1.5%	0.0%
Abandoned Vehicles	0.5%	0.0%

□ York (3,939 issues reported)   ■ Clifton - 2020/2021 Q4 (138 issues reported)
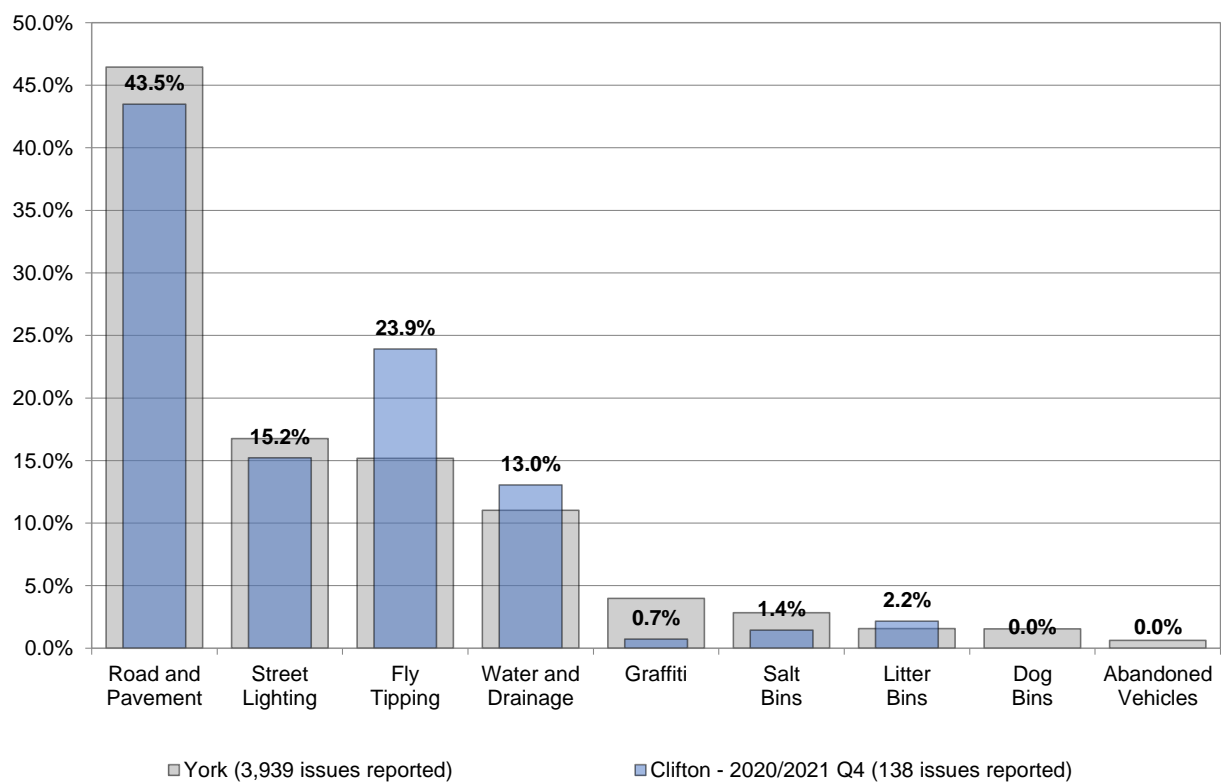
Source: City of York Council

Education and Schools

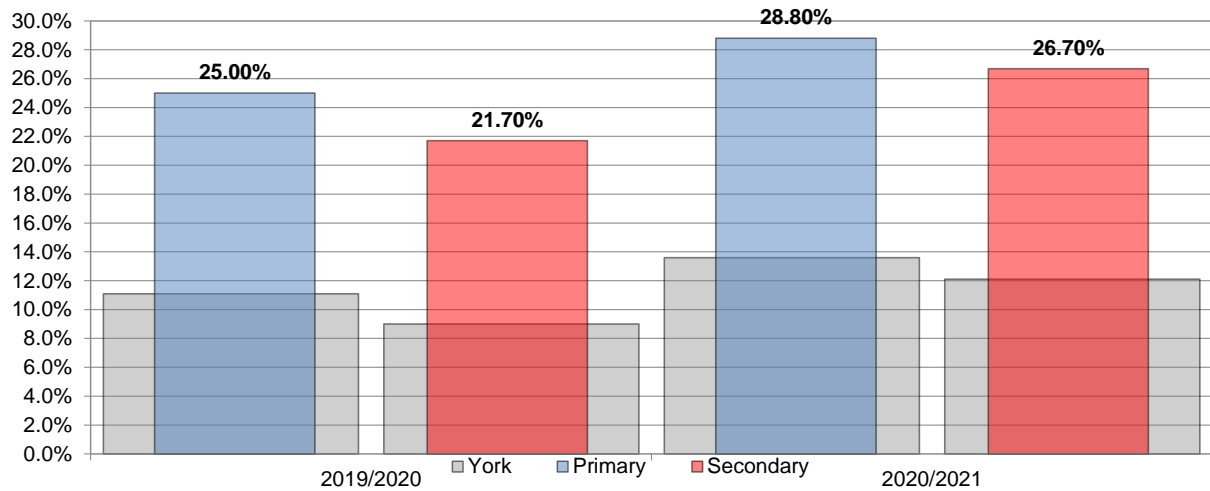The following school catchment areas are part of Clifton Ward:

Primary: Burton Green and Clifton Green.

Secondary: Vale of York Academy.

The following data only relates to those pupils, from this ward, who attend York Schools.

% Free School Meal pupils - (excluding subsidiary pupils)
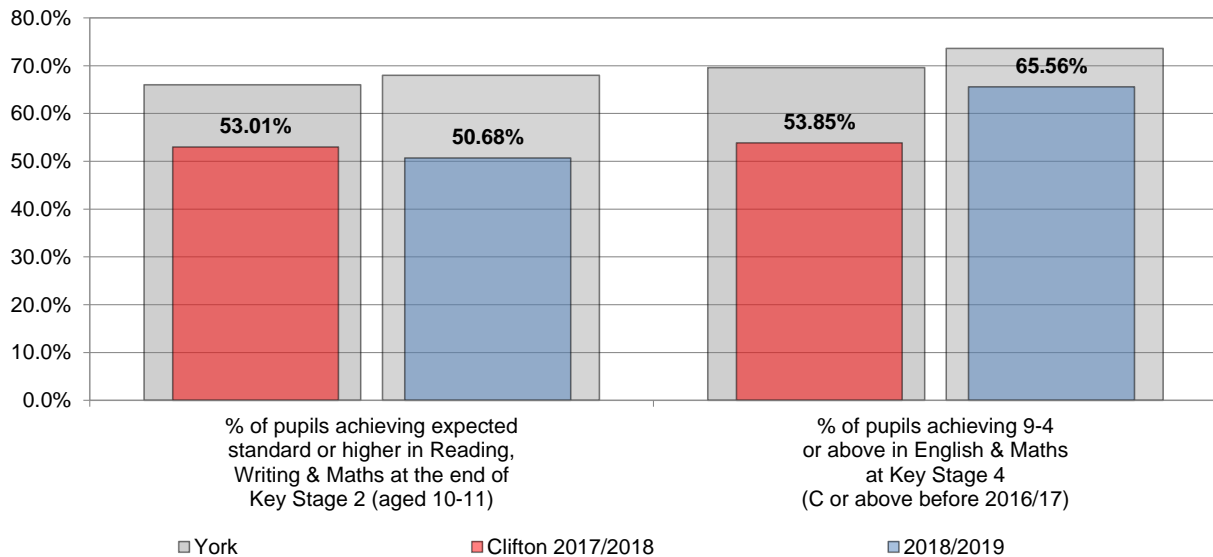

Number of Pupils	2019/2020	2020/2021
Primary	676	664
Secondary	428	484

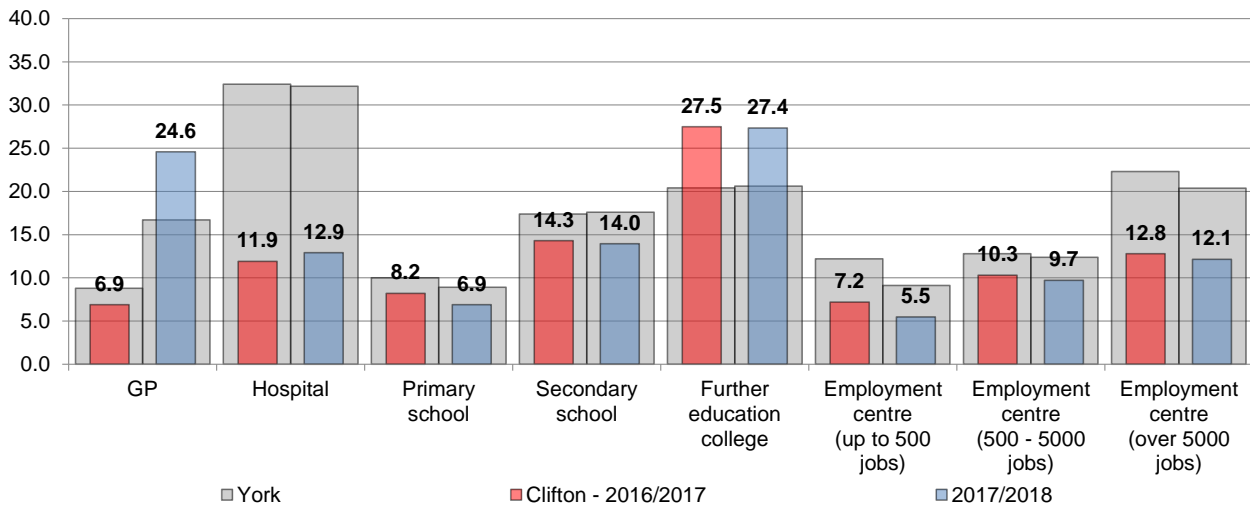Source: School Census - October

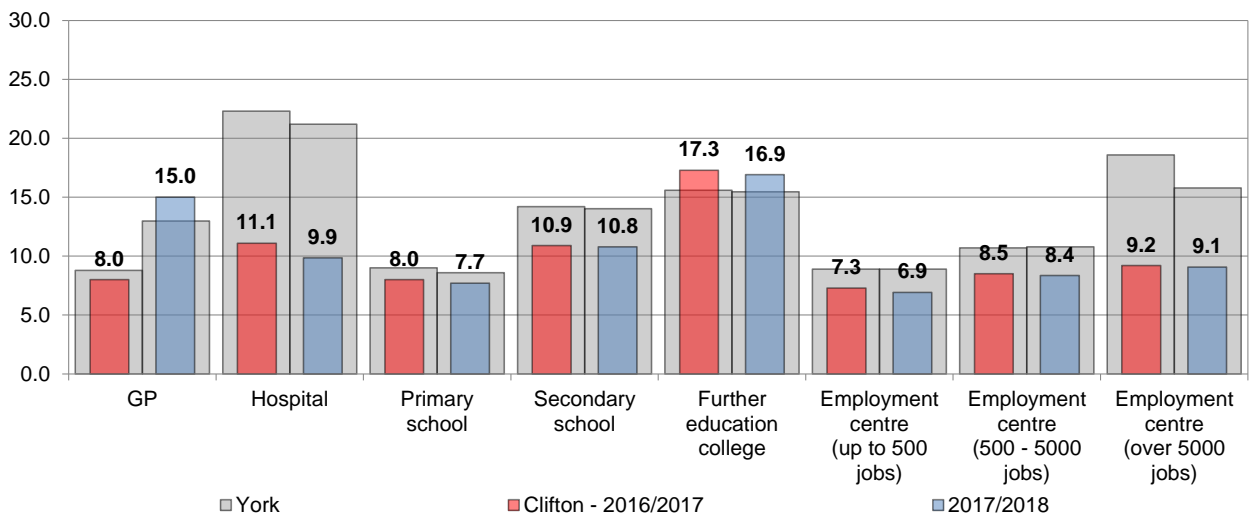## Educational Attainment

Source: Department for Education - 2018/19

Access to local services

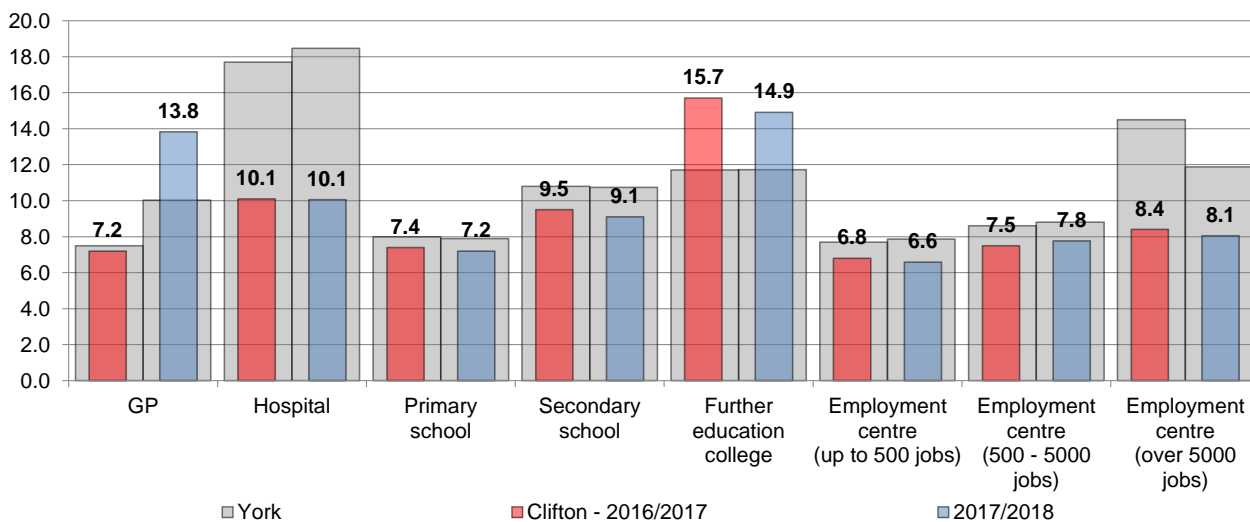## Travel time (minutes) by public transport / walking to nearest...

	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	6.9	11.9	8.2	14.3	27.5	7.2	10.3	12.8
2017/2018	24.6	12.9	6.9	14.0	27.4	5.5	9.7	12.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	8.0	11.1	8.0	10.9	17.3	7.3	8.5	9.2
2017/2018	15.0	9.9	7.7	10.8	16.9	6.9	8.4	9.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	7.2	10.1	7.4	9.5	15.7	6.8	7.5	8.4
2017/2018	13.8	10.1	7.2	9.1	14.9	6.6	7.8	8.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Clifton	York	Summary
Average download speed (Mb/s)	258.48	147.10	faster than the York average
Superfast broadband availability	99.04%	94.13%	better than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.00%	0.04%	lower than the York average
slower speeds (under 10 Mb/s)	0.92%	0.81%	higher than the York average
superfast speeds (over 30 Mb/s)	97.82%	93.35%	higher than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2020/2021. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
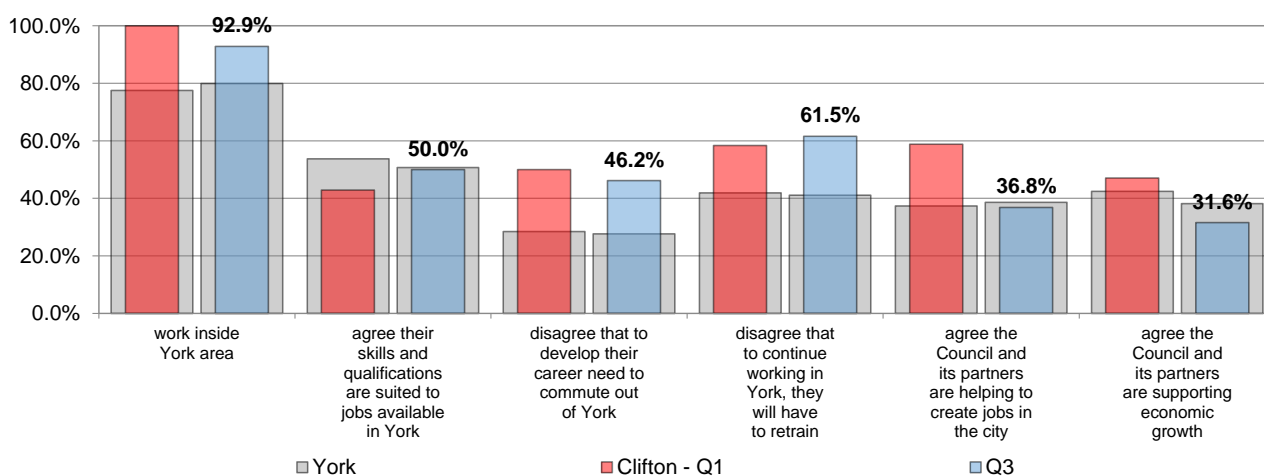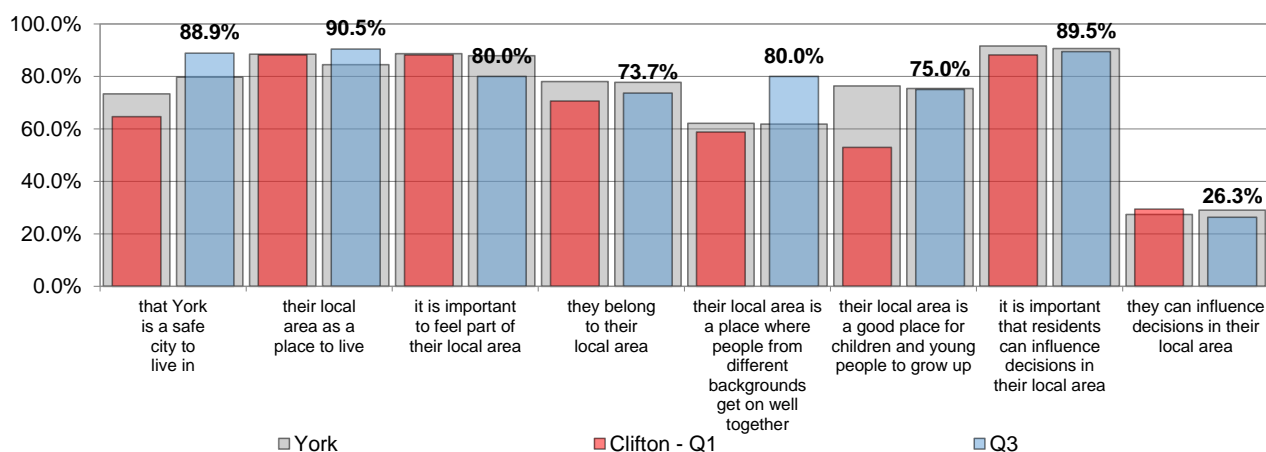

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home
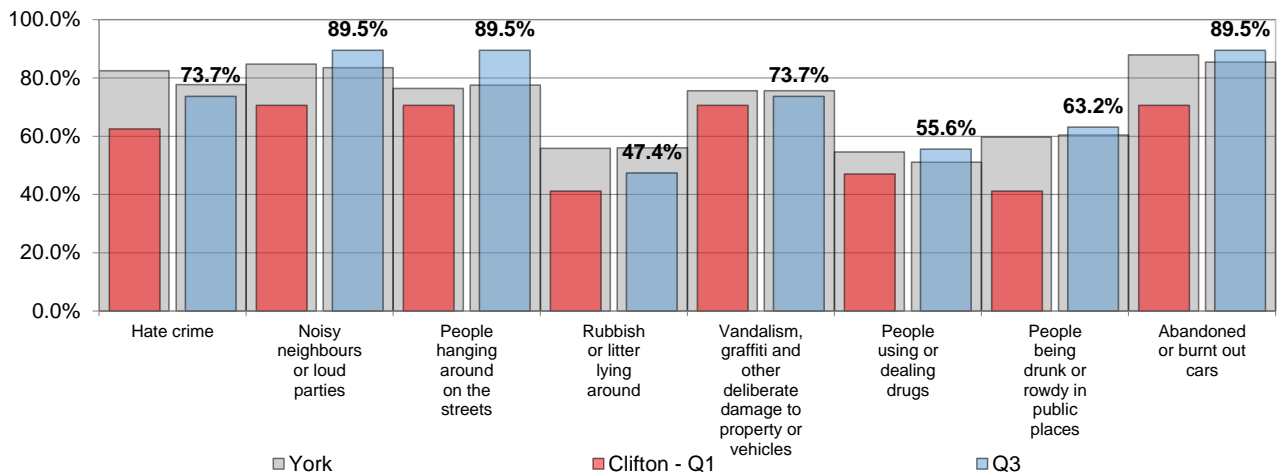

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

	York	Clifton - Q1	Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

	York	Clifton - Q1	Q3
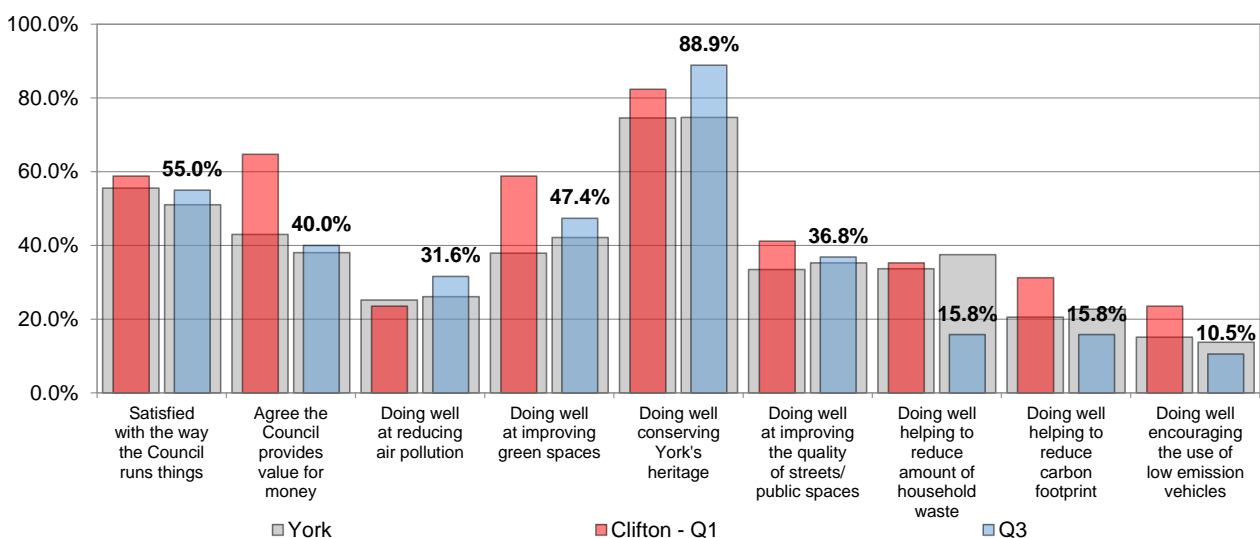
NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

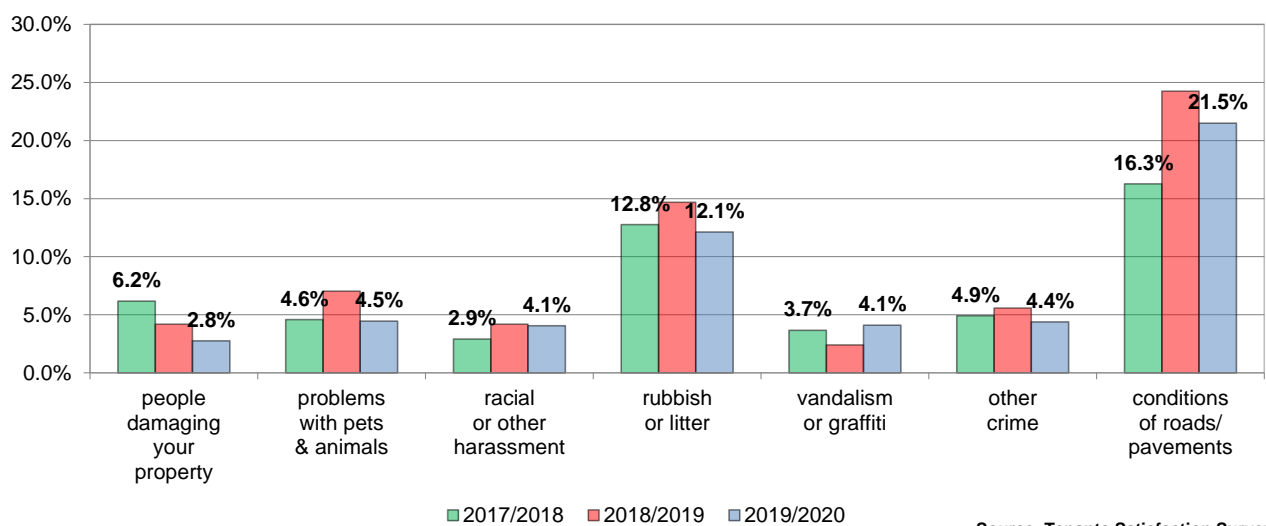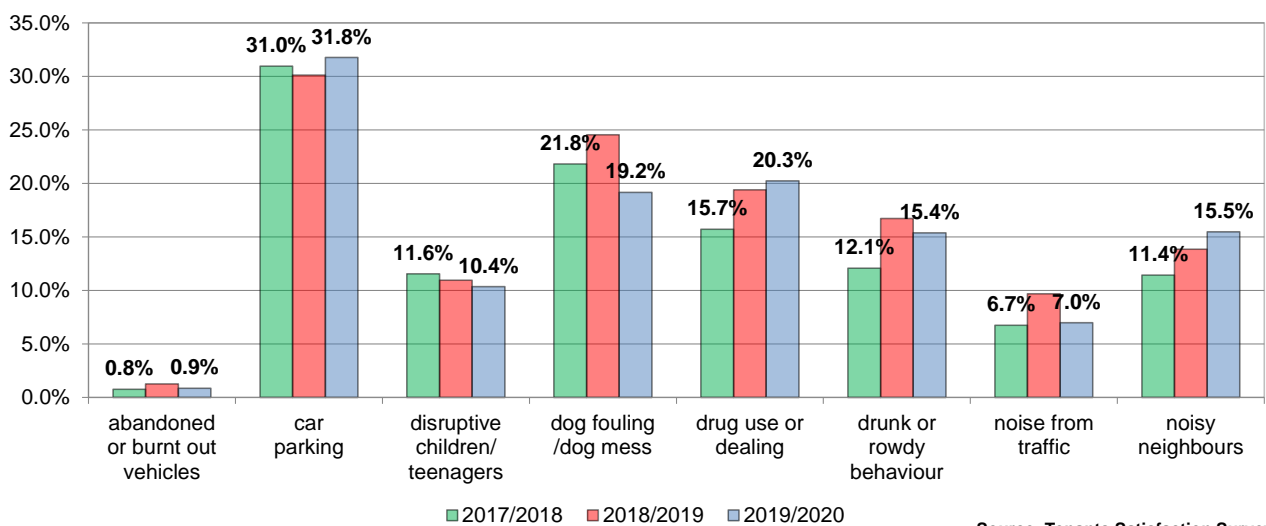## York Council house tenants satisfied with / agree that...
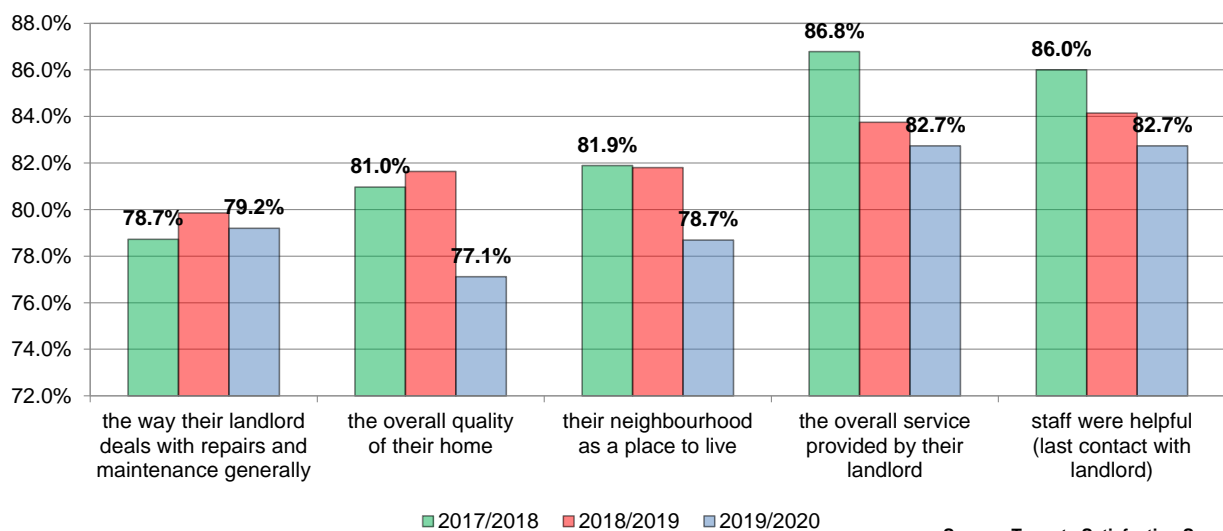
	2017/2018	2018/2019	2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

Chart showing percentages for 2017/2018, 2018/2019, and 2019/2020:

- **the way their landlord deals with complaints**: 60.3%, (2018/2019), 52.7%
- **their rent provides value for money**: 84.5%, (2018/2019), 83.9%
- **their landlord treats them fairly and with respect**: 84.9%, (2018/2019), 81.7%
- **their landlord listens to their views and acts on them**: 73.3%, (2018/2019), 70.0%

Legend: ■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey
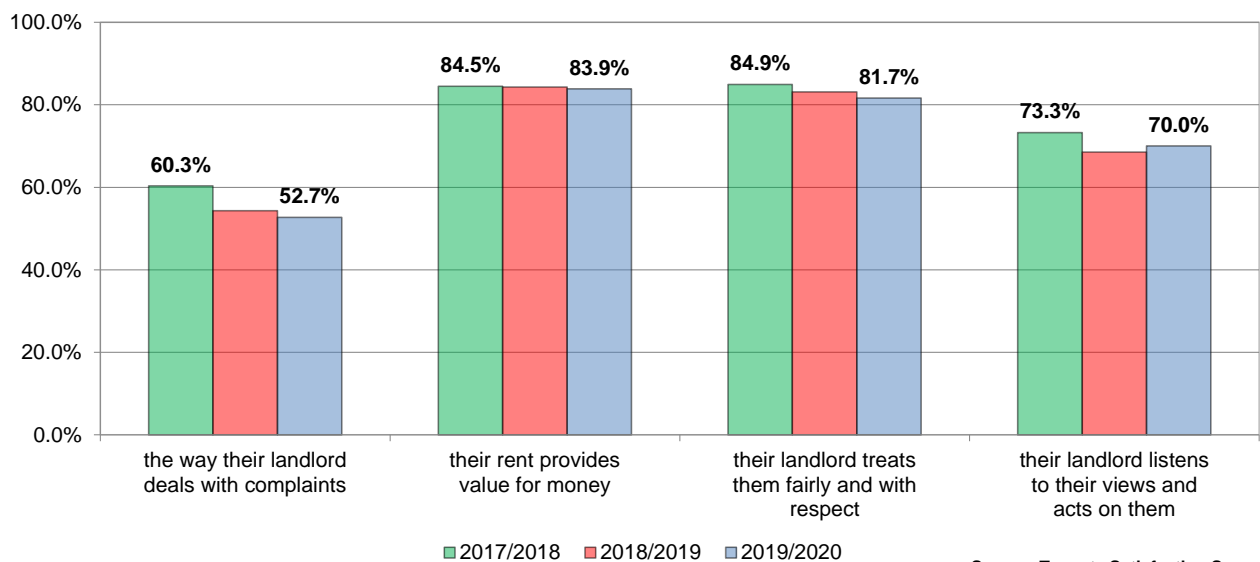
York Council house tenants say is a major problem in their neighbourhood...

Chart showing percentages for 2017/2018, 2018/2019, and 2019/2020:

- **abandoned or burnt out vehicles**: 0.8%, (2018/2019), 0.9%
- **car parking**: 31.0%, (2018/2019), 31.8%
- **disruptive children/ teenagers**: 11.6%, (2018/2019), 10.4%
- **dog fouling /dog mess**: 21.8%, (2018/2019), 19.2%
- **drug use or dealing**: 15.7%, (2018/2019), 20.3%
- **drunk or rowdy behaviour**: 12.1%, (2018/2019), 15.4%
- **noise from traffic**: 6.7%, (2018/2019), 7.0%
- **noisy neighbours**: 11.4%, (2018/2019), 15.5%

Legend: ■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

Chart showing percentages for 2017/2018, 2018/2019, and 2019/2020:

- **people damaging your property**: 6.2%, (2018/2019), 2.8%
- **problems with pets & animals**: 4.6%, 7.0%, 4.5%
- **racial or other harassment**: 2.9%, (2018/2019), 4.1%
- **rubbish or litter**: 12.8%, (2018/2019), 12.1%
- **vandalism or graffiti**: 3.7%, (2018/2019), 4.1%
- **other crime**: 4.9%, (2018/2019), 4.4%
- **conditions of roads/ pavements**: 16.3%, 24.3%, 21.5%

Legend: ■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

Experian Groups

O Rental Hubs

Young singles and homesharers, rent flats, very high internet use, internet via smartphone, watch videos online.

I Family Basics

Families with lots of children, council/ha tenants, low discretionary income, low affluence, internet via smartphone.

A City Prosperity

Urban areas, high value flats, high income, cosmopolitan lifestyles, high-tech homes.

L Vintage Value

Retired singles, council/ha tenants, no qualifications, low discretionary income, low-tech households.

N Urban Cohesion

Homesharers in terraces, uber passengers, free mobile phone apps, read news and shop online, visual arts and design sites.

J Transient Renters

Young singles and homesharers, millennials, rent low value terraces, internet via smartphone, high social networking.

K Municipal Tenants

Council/HA flats, densely populated, no qualifications, low discretionary income, low environmental impact gap.

Experian Types

I36 Solid Economy

Council/HA tenants, school-age children, no qualifications, low discretionary income, standard current/savings account.

O61 Career Builders

Young singles and homesharers, rent flats, university degrees, work full-time, access internet at work.

A02 Uptown Elite

Expensive properties, high income, quality news, waitrose, uber passengers.

N60 Ageing Access

Retired singles, baby boomers, purpose built flats, 1 or 2 bedrooms, no outstanding mortgage.

I38 Economical Families

Families with many children, low value terraces, low to mid household income, low discretionary income, internet via smartphone.

K47 Single Essentials

Council/HA tenants, low value, 1 bed flats, no qualifications, low discretionary income, unemployed.

L52 Estate Veterans

Retired singles, council/ha tenants, no qualifications, very low discretionary income, established in community.

E18 Legacy Elders

Retired singles, pre-war generation, university degrees, homeowners, no outstanding mortgage.

I37 Budget Generations

Families with teenage/adult children, 3 bedrooms, low outstanding mortgage, low discretionary income, order from takeaways.

I39 Families on a Budget

Single parents, lots of school-age children, council/ha tenants, unemployed, very low income.