

## **Privacy Notice for Advice York network**

This privacy notice was completed in February 2023 and will be regularly reviewed. When we use your personal data, CYC complies with data protection legislation and is the registered 'Controller'. Our data protection notification is registered with the Information Commissioner's Office (ICO) – reference **Z5809563**.

### **Why is information being collected?**

Advice York is the network of advice agencies in York who offer free, independent, impartial, confidential legal advice in areas of social welfare law, including welfare benefits, debt, housing, and employment; working together so that people have access to the free, independent, quality advice services that they need, and other services who support and enable people to access advice.

Advice York partners are committed to working together to provide the best services for the city and meets regularly, shares updates and good practice.

<https://www.livewellyork.co.uk/adviceyork>

### **What information will be collected?**

We will collect your

- Name
- organisation and contact details
- role
- preferences for receiving updates, invitations, etc. from Advice York

### **What will we do with the information?**

We are using the information you give us with your consent. You can withdraw your consent at any time by contacting [adviceyork@outlook.com](mailto:adviceyork@outlook.com)

The information we collect may be included in presentations, statistics, and reports. Any presentations, reports and statistics for publication or use outside of the authorised council staff, will be anonymised, and cannot be linked back to you or individuals. Reports containing anonymous information may also be shared with the public and other organisations.

We are using Survey Monkey to process responses, you can find out how they use your information, at [http://www.surveymonkey.com/mp/legal/privacy-policy/?ut\\_source=footer](http://www.surveymonkey.com/mp/legal/privacy-policy/?ut_source=footer)

We will not use the information for any other purpose than set out in this privacy notice and will not disclose to a third party i.e., other companies or individuals, unless we are required to do so by law for the prevention of crime and detection of fraud, or, in some circumstances, when we feel that you or others are at risk.

## **Storage of information**

We will keep the information you give us in CYC's secure network drive and make sure it can only be accessed by authorised staff.

## **How long will we keep the information?**

We will keep the information you give us for as long as you are a member of the network and then up to six months after and then we will securely and confidentially destroy it.

Where required or appropriate, at the end of the retention period we will pass onto the City Archives any relevant information.

## **Further processing**

If we wish to use your personal information for a new purpose, not covered by this Privacy Notice, we will provide you with a new notice explaining the purpose prior to commencing the processing and the processing conditions. Where and whenever necessary, we will seek your consent prior to the new processing.

## **Your rights**

To find out about your rights under data protection law, you can go to the Information Commissioners Office (ICO): <https://ico.org.uk/for-the-public/>

You can also find information about your rights at <https://www.york.gov.uk/privacy>

If you have any questions about this privacy notice, want to exercise your rights, or if you have a complaint about how your information has been used, please contact us at [information.governance@york.gov.uk](mailto:information.governance@york.gov.uk) or on 01904 554145 or write to: Data Protection Officer, City of York Council, West Offices, Station Rise, York YO1 6GA.