# Portfolio - Housing and Safer Neighbourhoods 2015/2016

No of Indicators = 48 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Strategic Business Intelligence Hub May 2016

| | | | Collection Frequency | Previous Years | | | 2015/2016 | | | | Target | Polarity | DoT |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | 2013/14 | 2014/15 | 2015/16 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | | | |
| **1. Building Works** | BW05 | Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot) | Monthly | 98.79% | 99.71% | 99.65% | 99.43% | 99.51% | 99.83% | 99.65% | - | Up is Good | Neutral |
| | BW19 | % of Urgent Repairs completed within Government Timescales | Monthly | 97.70% | 94.73% | 96.21% | 98.71% | 94.65% | 95.35% | 96.21% | - | Up is Good | Neutral |
| | BW20 | % of Urgent Gas Repairs completed within Government Timescales | Monthly | 96.17% | 89.71% | 95.52% | 98.66% | 92.13% | 94.79% | 95.52% | - | Up is Good | Neutral |
| **2. Housing** | BW06a | No of council homes in York failing to meet the decency standard | Annual | 15 | 3 | 0 | - | 0 | 0 | 0 | - | Up is Bad | Good |
| | CAN061 | Number of new affordable homes delivered in York | Quarterly | 50 | 136 | - | 14 | 23 | - | - | - | Up is Good | Good |
| | CAN200 | Number of council homes let by direct exchange - (YTD) | Monthly | 247 | 153 | 138 | 30 | 70 | 104 | 138 | - | Up is Good | Bad |
| | CES09 | Net additional homes provided - (YTD) | Quarterly | 345 | 523 | - | NC | 806 | NC | - | - | Up is Good | Good |
| | CJGE170 | Housing affordability (house prices to earnings ratio) | Quarterly | 6.80 | 7.66 | - | 8.25 | 8.44 | 8.25 | - | - | Up is Bad | Bad |
| | | Benchmark - National Data | Quarterly | 6.20 | 6.51 | - | 6.8 | 6.99 | 7.09 | - | - | | |
| | | Benchmark - Regional Data | Quarterly | 4.22 | 4.26 | - | 5.14 | 5.25 | 5.3 | - | - | | |
| | | Regional Rank (Rank out of 15) | Quarterly | 15 | 15 | - | 15 | 15 | 15 | - | - | | |
| | CJGE178 | Private rents (Average) - All (£) | Annual | 738 | 841 | 840 | - | - | - | - | - | Up is Bad | Neutral |
| | | Benchmark - National Data | Annual | 720 | 788 | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | 535 | 557 | - | - | - | - | - | - | | |
| | | Regional Rank (Rank out of 15) | Annual | 14 | 15 | - | - | - | - | - | - | | |
| | HOU107 | Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot) | Quarterly | 2306 | 1545 | | - | - | - | - | - | Up is Bad | Good |
| | HOU108 | Current council tenant arrears as % of annual rent due - (Snapshot) | Quarterly | 1.32% | 1.62% | 1.62% | 2.29% | 2.54% | 1.93% | 1.62% | - | Up is Bad | Neutral |
| | HOU109 | % of rent collected (including current arrears brought forward) - (Snapshot) | Quarterly | 98.04% | 97.84% | 97.62% | 90.42% | 94.64% | 96.66% | 97.62% | - | Up is Good | Bad |
| | HOU210 | Bring empty private sector properties back into use | Annual | 103 | 106 | 60 | - | - | - | - | - | Up is Good | Neutral |
| | HOU215 | Rent lost through voids - (Snapshot) | Quarterly | 0.69% | 0.75% | 0.78% | 0.21% | 0.42% | 0.58% | 0.78% | - | Up is Bad | Bad |
| | HOU245 | Average number of days to re-let empty properties (overall) - (YTD) | Monthly | 21.49 | 25.62 | 20.7 | 24.3 | 23.71 | 22.55 | 20.7 | - | Up is Bad | Good |
| | OCC12 | New Homes Bonus Grant (£) | Annual | £2.31m | £2.99m | (Avail Dec 2016) | - | - | - | - | - | Up is Good | Good |
| | HOU101 | Number of homeless households in temporary accommodation - (Snapshot) | Quarterly | 80 | 65 | 56 | 71 | 68 | 64 | 56 | 56 | Up is Bad | Good |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 3. Homelessness | HOU102 | Number of homeless households with dependent children in temporary accommodation - (Snapshot) | Quarterly | 45 | 41 | 30 | 47 | 47 | 40 | 30 | 45 | Up is Bad | Good |
| | HOU103 | Number of households for whom positive action has prevented homelessness - (YTD) | Quarterly | 683 | 665 | 630 | 191 | 328 | 499 | 630 | - | Up is Good | Bad |
| | HOU105 | Number of households accepted as homeless and in priority need - (YTD) | Quarterly | 109 | 105 | 91 | 23 | 48 | 75 | 91 | - | Up is Bad | Good |
| | | Benchmark - National Data | Quarterly | 52,270 | 54,430 | - | 13840 | 28510 | 42980 | - | - | | |
| | | Benchmark - Regional Data | Quarterly | 3,182 | 3,228 | - | 817 | - | - | - | - | | |
| | HOU106 | Number of 16-17 year olds accepted as homeless - (YTD) | Quarterly | 1 | 1 | 0 | 0 | 0 | 0 | 0 | - | Up is Bad | Neutral |
| | HOU251 | Number of applicant households for which decisions were taken - (YTD) | Quarterly | 180 | 188 | 163 | 38 | 74 | 116 | 163 | - | Neutral | Neutral |
| | HOU259 | Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD) | Quarterly | 16 | 17 | 17 | 3 | 9 | 16 | 17 | - | Up is Bad | Neutral |
| | | Benchmark - National Data | Quarterly | 6,130 | 6,530 | - | 1600 | 3330 | 4940 | - | - | | |
| | | Households accepted as being homeless and in priority need - Relationship Breakdown Violent | Quarterly | 16 | 17 | 17 | 3 | 6 | 7 | 1 | - | Up is Bad | Neutral |
| | HOU268 | Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD) | Quarterly | 14.70% | 16.50% | 18.70% | 13.00% | 18.80% | 21.33% | 18.70% | - | Neutral | Neutral |
| | | Benchmark - National Data | Quarterly | 11.73% | 12.27% | - | 11.6% | 11.7% | 11.5% | - | - | | |
| | | Households accepted as being homeless and in priority need - % Relationship Breakdown Violent | Quarterly | 14.70% | 16.50% | 18.70% | 13.00% | 24.00% | 25.93% | 6.30% | - | Neutral | Neutral |
| | HOU281 | Households accepted as being homeless and in priority need - % Domestic Violence - (YTD) | Quarterly | 3.70% | 9.40% | 12.50% | 0.00% | 4.00% | 3.70% | 12.50% | - | Neutral | Neutral |
| | | Benchmark - National Data | Quarterly | 2.83% | 2.82% | - | 2% | 2.4% | 2.40% | - | - | | |
| | | Households accepted as being homeless and in priority need - Domestic Violence | Quarterly | 4 | 3 | 2 | 0 | 1 | 0 | 1 | - | Neutral | Neutral |
| 4. Satisfaction | BYS131 | % of residents who agree that York is a safe city to live in, relatively free from crime and violence - Agree (All Responses) | Annual | 80% | NC | NC | - | - | - | - | - | Up is Good | Neutral |
| | BYS300 | % of residents who agree their local area is a safe place to live (All Responses) | Annual | 79% | NC | NC | - | - | - | - | - | Up is Good | Neutral |
| | TSS35 | % of tenants satisfied that their landlord listens to their views and acts on them | Annual | 61.57% | 61.26% | 65.70% | - | - | - | 65.70% | - | Up is Good | Good |
| | | % of tenants dissatisfied that their landlord listens to their views and acts on them | Annual | 14.88% | 16.47% | 13.90% | - | - | - | 13.90% | - | Up is Bad | Neutral |
| 5. Crime | ASBH01 | New Cases recorded by ASB Hub (from Feb 2015) | Monthly | NC | 416 | 1173 | 411 | 236 | 187 | 339 | - | Neutral | Neutral |
| | ASBH04 | Cases Closed by ASB Hub within Period - Resolved | Monthly | NC | 248 | 699 | 329 | 160 | 118 | 92 | - | Neutral | Neutral |
| | CSP01 | All Crime | Monthly | 11380 | 10807 | 12015 | 2986 | 3082 | 3030 | 2917 | - | Up is Bad | Neutral |
| | CSP03 | Domestic burglary (incl. attempts) | Monthly | 560 | 446 | 448 | 122 | 112 | 100 | 114 | - | Up is Bad | Neutral |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|
| CSP11 | Theft or unauthorised taking of a cycle | Monthly | 1010 | 782 | 1066 | 228 | 302 | 278 | 258 | - | Up is Bad | Neutral |
| CSP12 | Criminal damage (excl. 59) | Monthly | 1632 | 1389 | 1612 | 394 | 412 | 409 | 397 | - | Up is Bad | Neutral |
| CSP13 | NYP Recorded ASB Calls for Service | Monthly | 9421 | 9306 | 8997 | 2454 | 2645 | 2009 | 1889 | - | Up is Bad | Good |
| CSP15 | Overall Violence (Violence Against Person Def.) | Monthly | 1938 | 2130 | 2513 | 631 | 676 | 610 | 596 | - | Up is Bad | Bad |
| CSP23 | Hate Crimes or Incidents as Recorded by NYP | Monthly | 98 | 108 | 141 | 41 | 41 | 34 | 25 | - | Up is Bad | Bad |
| CSP24 | Number of Alcohol related ASB incidents | Quarterly | 2347 | 1852 | 1749 | 534 | 465 | 403 | 347 | - | Up is Bad | Good |
| CSP27 | Number of Incidents of Violent Crime Within the ARZ | Quarterly | 587 | 561 | 720 | 169 | 182 | 183 | 186 | - | Up is Bad | Bad |
| CSP28 | Number of Incidents of ASB within the city centre ARZ | Quarterly | 2301 | 2576 | 2305 | 586 | 717 | 535 | 467 | - | Up is Bad | Neutral |
| PHOF23 | First time entrants to the youth justice system (per 100,000 population aged 10-17) | Annual | 432.43 | 413.64 | - | - | - | - | - | - | Up is Bad | Good |
| | Benchmark - National Data | Annual | 447.81 | 409.06 | - | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 465.26 | 473.02 | - | - | - | - | - | - | | |
| | Regional Rank (Rank out of 15) | Annual | 7 | 7 | - | - | - | - | - | - | | |
| TF2-A01 | Number of Troubled Families (Families identified with 2 or more headline criteria) | Quarterly | - | 52 | 500 | 299 | 349 | 377 | 500 | - | Up is Good | Good |
| TF2-A01i | Number of Troubled Families On-Programme (New for 2016/17) | Quarterly | NC | NC | NC | NC | NC | NC | NC | - | Up is Good | |
| TF2-A02 | % of Troubled Families who have achieved an outcome | Quarterly | NC | NC | NC | NC | NC | NC | NC | - | Up is Good | Neutral |
| CSPEC3 | Calls for Service - Noise | Monthly | 1618 | 1581 | - | - | - | - | - | - | Up is Bad | Good |
| PP07 | % of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco | Annual | 75% | 100% | - | - | - | - | - | - | Up is Good | Good |
| CHP23 | Hospital admissions due to substance misue (15-24 years), per 100,000 population | Annual | 62.48 | 70.17 | - | - | - | - | - | - | Up is Bad | Bad |
| | Benchmark - National Data | Annual | 81.30 | 88.84 | - | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 92.13 | 94.80 | - | - | - | - | - | - | | |
| CSB17 | Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date) | Quarterly | - | 26 | - | 7 | 14 | 8 | - | - | Up is Bad | Neutral |

Row sections:
- 5. Crime (cont): CSP11–TF2-A02
- 6. Public Realm: CSPEC3, PP07
- 7. Substance Misuse: CHP23, CSB17