



Portfolio - Culture, Leisure and Tourism 2015/2016

No of Indicators = 34 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub May 2016

			Previous Years			2015/2016					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
4. Learning	<u>BYS236</u>	% of residents who volunteer at least once per week (All Responses)	Annual	21%	NC	NC	-	-	-	-	-	Up is Good	Neutral
	<u>CJGE17</u>	% of working age population qualified - No qualifications	Annual	6.90%	4.80%	4.60%	-	-	-	4.60%	-	Up is Bad	Good
		Benchmark - National Data	Annual	9.40%	8.80%	8.60%	-	-	-	8.60%	-		
		Benchmark - Regional Data	Annual	10.60%	9.80%	9.80%	-	-	-	9.80%	-		
		Regional Rank (Rank out of 15)	Annual	1	2	2	-	-	-	2	-		
	<u>CJGE17a</u>	% of working age population qualified - to at least L1 and above*	Annual	89.70%	91.80%	91.00%	-	-	-	91.00%	-	Up is Good	Neutral
		Benchmark - National Data	Annual	84.40%	85.00%	84.90%	-	-	-	84.90%	-		
		Benchmark - Regional Data	Annual	82.90%	83.40%	83.10%	-	-	-	83.10%	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	1	-		
	<u>CJGE20</u>	% of working age population qualified - to at least L4 and above*	Annual	40.20%	40.30%	40.60%	-	-	-	40.60%	-	Up is Good	Neutral
		Benchmark - National Data	Annual	35.10%	36.00%	37.10%	-	-	-	37.10%	-		
		Benchmark - Regional Data	Annual	29.80%	29.70%	30.50%	-	-	-	30.50%	-		
Regional Rank (Rank out of 15)		Annual	1	1	1	-	-	-	1	-			
5. Crime	<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	41	41	34	25	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	6	7	5	-		
	<u>CSP27</u>	Number of Incidents of Violent Crime Within the ARZ	Quarterly	587	561	720	169	182	183	186	-	Up is Bad	Bad
	<u>CSP29</u>	Number of Incidents of Violent crime within the CIZ	Quarterly	496	465	587	127	152	158	150	-	Up is Bad	Bad
6. Equality	<u>CJGE68</u>	Median earnings of residents - Gross Weekly Pay (£) - Gender Pay Gap	Annual	98.50	98.9	85.1	-	85.1	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	99.3	99.6	98.8	-	98.8	-	-	-		
		Benchmark - Regional Data	Annual	105.9	101.3	98.5	-	98.5	-	-	-		
		Regional Rank (Rank out of 15)	Annual	6	6	5	-	5	-	-	-		
7. Public Protection	<u>PP01</u>	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	-	-	-	-	-	-	Up is Good	Good
	<u>PP02</u>	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	-	-	-	-	-	-	Up is Good	Neutral
	<u>PP03</u>	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	-	-	-	-	-	-	Up is Good	Neutral
	<u>PP04</u>	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	-	-	-	-	-	-	Up is Good	Neutral
	<u>PP05</u>	Number of website users who found the information about air quality easily available	Discontinued	849	NC	NC	-	-	-	-	-	Up is Good	Neutral
	<u>PP06</u>	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	-	94%	94%	94%	-	-	Up is Good	Neutral



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7. Public Protection (continued)	<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	-	-	-	-	-	-	Up is Good	Good
	<u>PP08</u>	% of births registered within 42 days	Quarterly	99%	98%	98%	98%	99%	99%	98%	-	Up is Good	Neutral
	<u>PP09</u>	% of still births registered within 42 days	Quarterly	100%	100%	100%	100%	100%	100%	100%	-	Up is Good	Neutral
	<u>PP10</u>	% of deaths registered within 5 days	Quarterly	93%	93%	90%	91%	92%	93%	83%	-	Up is Good	Neutral
	<u>PP11</u>	% certificate applications dealt with within 5 days of receipt	Quarterly	100%	100%	-	-	-	-	-	-	Up is Good	Neutral