



Portfolio - Environment 2016/2017

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Produced by the Strategic Business Intelligence Hub February 2017

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
1. Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	574.7kg	141kg	279kg	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	555kg	558kg	564kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534kg	543kg	559kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	10	10	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	42.80%	49%	50%	-	-	-	Up is Good	Good
		Benchmark - National Data	Annual	43.45%	43.70%	43.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.85%	43.60%	42.20%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	7	8	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	59.30%	51%	52%	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	30.93%	24.60%	19.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	34.71%	30.00%	21.80%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	13	14	15	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96,949	26,450	52,150	-	-	-	Neutral	Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48,428	12,030	23,890	-	-	-	Up is Bad	Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5,009	1,250	2,450	-	-	-	Up is Bad	Good
	CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54,384	13,490	26,770	-	-	-	Up is Bad	Neutral
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,200	£3,739,200	£4,000,152	£1,015,332	£2,016,316	-	-	-	Up is Bad	Bad
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	£105,500	£206,780	-	-	-	Up is Bad	Good
	CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,840	£4,189,600	£4,992,118	£1,120,832	£2,223,096	-	-	-	Up is Bad	Neutral
	CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.80%	99%	99%	100%	100%	-	-	-	Up is Good	Neutral
TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	51.51%	NC	-	Up is Good	Neutral	
	% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	39.84%	NC	-	Up is Bad	Bad	
CAN008	Average days taken to remove offensive graffiti - (YTD)	Monthly	0.69	1.34	1.68	3.08	1.88	2.1	-	-	Up is Bad	Bad	
	No of offensive graffiti cases reported	Monthly	-	25	27	10	21	13	-	-	Up is Bad	Bad	
	No of offensive graffiti cases dealt with by CYC	Monthly	-	19	22	6	11	3	-	-	Neutral	Neutral	
	No of offensive graffiti cases that breached SLA	Monthly	-	3	2	4	3	3	-	-	Up is Bad	Bad	



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	Collection Frequency													
2. Public Realm	CAN009	Average days taken to remove non-offensive graffiti - (YTD)	Monthly	0.98	2.05	3.67	2.3	3.78	4.65	-	-	Up is Bad	Bad	
		No of non-offensive graffiti cases reported	Monthly	-	139	233	62	98	55	-	-	Up is Bad	Bad	
		No of non-offensive graffiti cases dealt with by CYC	Monthly	-	89	123	23	44	26	-	-	Neutral	Neutral	
		No of non-offensive graffiti cases that breached SLA	Monthly	-	8	27	0	13	14	-	-	Up is Bad	Bad	
	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	522	639	510	-	-	Up is Bad	Bad	
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	699	364	-	-	Up is Bad	Bad	
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	467	468	-	-	Up is Bad	Bad	
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	119	71	-	-	Up is Bad	Bad	
	CSPEC7	Calls for Service - Litter bins	Monthly	108	107	117	43	69	45	-	-	Neutral	Neutral	
	CSPEC8	Calls for Service - Dog bins	Monthly	77	105	113	36	40	24	-	-	Neutral	Neutral	
	CSPEC9	NYP Recorded ASB Calls for Service - Environmental	Monthly	722	687	562	-	-	-	-	-	Up is Bad	Good	
	CSPMA7	CYC Mobile App - Grand Total	Monthly	428	373	289	36	44	25	-	-	Neutral	Neutral	
	3. Satisfaction	SLA02	2 Hour Cleansing cases completed within SLA - (YTD)	Monthly	69%	78%	77%	71%	73%	73%	-	-	Up is Good	Bad
SLA04			Standard Cleansing cases completed within SLA - (YTD)	Monthly	91%	90%	83%	88%	88%	88%	-	-	Up is Good	Neutral
			Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	83%	84%	83%	83%	84%	83%	-	-	Up is Good	Neutral
TAP01		% of panel satisfied with their local area as a place to live	Quarterly	83.00% (BYS)	NC	NC	91.90%	NC	89.84%	NC	-	Up is Good	Neutral	
		Benchmark - Community Life Survey	Annual	85%	86%	86%	-	-	-	-	-			
TAP30	Benchmark - LG Inform	Annual	81.4%	81.0%	82.6%	-	-	-	-	-				
	% of panel dissatisfied with their local area as a place to live	Quarterly	10.00% (BYS)	NC	NC	5.60%	NC	6.18%	NC	-	Up is Bad	Good		
	% of panel who think that the council and partners are doing well at improving green spaces	Quarterly	48.00% (BYS)	NC	NC	47.80%	NC	42.80%	NC	-	Up is Good	Bad		
	% of panel who think that the council and partners are not doing well at improving green spaces	Quarterly	26.00% (BYS)	NC	NC	39.50%	NC	40.77%	NC	-	Up is Bad	Bad		



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	<u>TAP32</u>	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	49.00% (BYS)	NC	NC	45.30%	NC	47.40%	NC	-	Up is Good	Bad
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	36.00% (BYS)	NC	NC	48.50%	NC	44.00%	NC	-	Up is Bad	Bad
4. Penalty Notices	<u>FPN01a</u>	Fixed Penalty Notices - Dog Fouling	Monthly	2	2	1	0	1	1	-	-	Neutral	Neutral
	<u>FPN01b</u>	Fixed Penalty Notices - Litter	Monthly	16	5	9	2	4	2	-	-	Neutral	Neutral
	<u>FPN01c</u>	Fixed Penalty Notices - S34 non production of waste transfer notes	Monthly	2	2	4	4	8	3	-	-	Neutral	Neutral
	<u>FPN01d</u>	Fixed Penalty Notices - S46 Household Waste	Monthly	0	7	0	2	1	1	-	-	Neutral	Neutral
	<u>FPN01e</u>	Fixed Penalty Notices - S47 Commercial Waste	Monthly	0	0	0	0	0	0	-	-	Neutral	Neutral
	<u>FPN02a</u>	Community Protection Notices - Dog Fouling	Monthly	0	0	1	0	0	0	-	-	Neutral	Neutral
	<u>FPN02b</u>	Community Protection Notices - Waste accumulation on residential property	Monthly	0	0	2	0	1	0	-	-	Neutral	Neutral
	<u>FPN02c</u>	Community Protection Notices - Other	Monthly	0	0	0	0	0	0	-	-	Neutral	Neutral
5. Public Protection	<u>PP06</u>	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	94%	94%	-	-	Up is Good	Neutral
	<u>TAP29</u>	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	29.78%	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	38.83%	NC	-	Up is Bad	Bad
6. Climate Change	<u>CES02</u>	Reduction in CO2 through investing in more efficient street lighting	Annual	-	-	-	-	-	-	-	-	Up is Bad	Neutral
	<u>CES020</u>	York's CO2 per head of population (tonnes)	Annual	5.3 (2013)	4.7 (2014)	(Avail 2017)	-	-	-	-	-	Up is Bad	Good
	<u>OPC00</u>	One Planet Council - All Resources - Total Cost (£)	Annual	-	5,496,059	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	-	3,694,403.97	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Water - Total Cost (£)	Annual	-	478,733.31	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	-	1,166,383.94	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
One Planet Council - Waste - Total Cost (£)		Annual	-	156,537.78	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral	



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<u>TAP34</u>	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	27.68%	NC	-	Up is Good	Bad
	% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	46.06%	NC	-	Up is Bad	Bad
<u>TAP35</u>	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	16.67%	NC	-	Up is Good	Good
	% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	52.01%	NC	-	Up is Bad	Bad