



# Portfolio - Environment 2016/2017

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Produced by the Strategic Business Intelligence Hub June 2017

			Previous Years			2016/2017				Target	Polarity	DOT
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4			
1. Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	598.3kg	574.7kg	-	141kg	279kg	412kg	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	558kg	564kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	543kg	559kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	10	10	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	42.50%	42.80%	-	49.00%	50.00%	47.00%	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Annual	43.70%	43.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.60%	42.20%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	8	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	57.40%	59.30%	-	51.00%	52.00%	55.00%	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	24.60%	19.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	30.00%	21.80%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	15	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,430	96,949	-	26,450	52,150	73,749	-	Neutral	◀▶ Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,740	48,428	-	12,030	23,890	34,556	-	Up is Bad	◀▶ Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,630	5,009	-	1,250	2,450	3,705	-	Up is Bad	◀▶ Neutral
	CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,370	54,384	-	13,490	26,770	39,717	-	Up is Bad	◀▶ Neutral
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,739,200	£4,000,152	-	£1,015,332	£2,016,316	£2,991,642	-	Up is Bad	◀▶ Neutral
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£450,400	£413,743	-	£105,500	£206,780	£312,702	-	Up is Bad	◀▶ Neutral

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1. Waste	CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£4,189,600	£4,992,118	-	£1,120,832	£2,223,096	£3,304,344	-	-	Up is Bad Neutral
	CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	99.00%	99.00%	-	100.00%	100.00%	100.00%	-	-	Up is Good Neutral
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	NC	NC	51.51%	51.70%	NC	51.51%	NC	-	Up is Good Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	NC	NC	39.84%	41.10%	NC	39.84%	NC	-	Up is Bad Neutral
2. Public Realm	CAN008	Average days taken to remove offensive graffiti - (YTD)	Monthly	1.34	1.68	2.02	3.08	1.88	2.1	2.02	-	Up is Bad Red
		No of offensive graffiti cases reported	Monthly	25	27	56	10	21	13	12	-	Up is Bad Red
		No of offensive graffiti cases dealt with by CYC	Monthly	19	22	23	6	11	3	3	-	Neutral Neutral
		No of offensive graffiti cases that breached SLA	Monthly	3	2	12	4	3	3	2	-	Up is Bad Red
	CAN009	Average days taken to remove non-offensive graffiti - (YTD)	Monthly	2.05	3.67	5.16	2.3	3.78	4.65	5.16	-	Up is Bad Red
		No of non-offensive graffiti cases reported	Monthly	139	233	274	62	98	55	59	-	Up is Bad Red
		No of non-offensive graffiti cases dealt with by CYC	Monthly	89	123	112	23	44	26	19	-	Neutral Neutral
		No of non-offensive graffiti cases that breached SLA	Monthly	8	27	37	0	13	14	10	-	Up is Bad Red
	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1,358	1,711	2,276	522	639	510	605	-	Up is Bad Red
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	931	1,113	1,759	428	699	364	268	-	Up is Bad Red
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	1,729	1,834	2,130	496	467	468	699	-	Up is Bad Red
	CSPEC6	Calls for Service - Graffiti	Monthly	158	271	337	76	119	71	71	-	Up is Bad Red
	CSPEC7	Calls for Service - Litter bins	Monthly	107	117	190	43	69	45	33	-	Neutral Neutral

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2. Public Realm	CSPEC8	Calls for Service - Dog bins	Monthly	105	113	130	36	40	24	30	-	Neutral	◀▶ Neutral	
	CSPEC9	NYP Recorded ASB Calls for Service - Environmental	Monthly	687	562	-	-	-	-	-	-	Up is Bad	▼ Green	
	CSPMA7	CYC Mobile App - Grand Total	Monthly	373	289	126	36	44	25	21	-	Neutral	◀▶ Neutral	
	SLA02	2 Hour Cleansing cases completed within SLA - (YTD)	Monthly	78.00%	77.00%	72.00%	71.00%	73.00%	73.00%	72.00%	-	Up is Good	◀▶ Neutral	
	SLA04	Standard Cleansing cases completed within SLA - (YTD)	Monthly	90.00%	83.00%	87.00%	88.00%	88.00%	88.00%	87.00%	-	Up is Good	◀▶ Neutral	
	SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	84.00%	83.00%	81.00%	83.00%	84.00%	83.00%	81.00%	-	Up is Good	◀▶ Neutral	
3. Satisfaction	TAP01	% of panel satisfied with their local area as a place to live	Quarterly	NC	NC	89.84%	91.90%	NC	89.84%	NC	-	Up is Good	◀▶ Neutral	
		Benchmark - Community Life Survey	Annual	86.00%	86.00%	-	-	-	-	-	-			
		Benchmark - LG Inform	Annual	81.00%	82.60%	-	-	-	-	-	-			
		% of panel dissatisfied with their local area as a place to live	Quarterly	NC	NC	6.18%	5.60%	NC	6.18%	NC	-	Up is Bad	◀▶ Neutral	
	TAP30	% of panel who think that the council and partners are doing well at improving green spaces	Quarterly	NC	NC	42.80%	47.80%	NC	42.80%	NC	-	Up is Good	▼ Red	
		% of panel who think that the council and partners are not doing well at improving green spaces	Quarterly	NC	NC	40.77%	39.50%	NC	40.77%	NC	-	Up is Bad	▲ Red	
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	NC	NC	47.40%	45.30%	NC	47.40%	NC	-	Up is Good	▲ Green	
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	NC	NC	44.00%	48.50%	NC	44.00%	NC	-	Up is Bad	▼ Green	
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	2	1	4	0	1	1	2	-	Neutral	◀▶ Neutral	
	FPN01b	Fixed Penalty Notices - Litter	Monthly	5	9	8	2	4	2	0	-	Neutral	◀▶ Neutral	
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes	Monthly	2	4	16	4	8	3	1	-	Neutral	◀▶ Neutral	

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4. Penalty Notices	FPN01d	Fixed Penalty Notices - S46 Household Waste	Monthly	7	0	7	2	1	1	3	-	Neutral	◀▶ Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	0	0	0	0	0	0	0	-	Neutral	◀▶ Neutral
	FPN02a	Community Protection Notices - Dog Fouling	Monthly	0	1	0	0	0	0	0	-	Neutral	◀▶ Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	0	2	1	0	1	0	0	-	Neutral	◀▶ Neutral
	FPN02c	Community Protection Notices - Other	Monthly	0	0	0	0	0	0	0	-	Neutral	◀▶ Neutral
5. Public Protection	PP06	% of food premises that are classified as broadly compliant	Quarterly	93.00%	94.00%	94.25%	94.00%	94.00%	94.00%	95.00%	-	Up is Good	◀▶ Neutral
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	NC	NC	29.78%	30.70%	NC	29.78%	NC	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	NC	NC	38.83%	39.20%	NC	38.83%	NC	-	Up is Bad	◀▶ Neutral
6. Climate Change	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	£5,496,059	NC	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - All Resources - Total CO2 (t)	Annual	15,204	NC	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	£3,694,403.97	NC	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Water - Total Cost (£)	Annual	£478,733.31	NC	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	£1,166,383.94	£1,170,322.01	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	£156,537.78	£160,845.9	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES02	Reduction in CO2 through investing in more efficient street lighting	Annual	-	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES020	York's CO2 per head of population (tonnes)	Annual	4.7 (2014)	NA	-	-	-	-	-	-	Up is Bad	▼ Green
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	NC	NC	27.68%	25.60%	NC	27.68%	NC	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	NC	NC	46.06%	45.10%	NC	46.06%	NC	-	Up is Bad	▲ Red

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6. Climate Change	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	NC	NC	16.67%	14.30%	NC	16.67%	NC	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	NC	NC	52.01%	51.70%	NC	52.01%	NC	-	Up is Bad	▲ Red