



# Portfolio - Housing and Safer Neighbourhoods 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub November 2016

			Previous Years			2016/2017					Polarity	DoT	
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
1. Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	99.87%	-	-	-	Up is Good	Neutral
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	96.34%	-	-	-	Up is Good	Good
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	97.88%	-	-	-	Up is Good	Good
2. Housing	<u>BW06a</u>	No of council homes in York failing to meet the decency standard	Annual	15	3	0	-	-	-	-	-	Up is Bad	Good
	<u>CAN061</u>	Number of new affordable homes delivered in York	Quarterly	50	136	109	24	-	-	-	-	Up is Good	Neutral
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	35	72	-	-	-	Up is Good	Neutral
	<u>CJGE172</u>	Housing affordability (lower quartile house prices to earnings ratio)	Annual	7.97	8.40	8.92	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	6.66	6.95	7.02	-	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	14	-	-	-	-	-		
	<u>CJGE178</u>	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	720	788	820	-	-	-	-	-		
		Benchmark - Regional Data	Annual	535	557	556	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	2	1	1	-	-	-	-	-		
	<u>HM01</u>	Gross Additional Homes Provided - (YTD)	Quarterly	374	523	1171	NC	-	NC	-	-	Up is Good	Good
	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	-	-	-	-	-	-	Up is Bad	Good
	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.91%	2.13%	-	-	-	Up is Bad	Bad
	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.38%	95.31%	-	-	-	Up is Good	Bad
	<u>HOU210</u>	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	Bad
<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	0.37%	-	-	-	Up is Bad	Neutral	
<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	19	-	-	-	Up is Bad	Good	
<u>OCC12</u>	New Homes Bonus Grant (£m)	Annual	£2.31m	£2.99m	(Avail Dec 2016)	-	-	-	-	-	Up is Good	Good	



# Portfolio - Housing and Safer Neighbourhoods 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub November 2016

			Previous Years			2016/2017					Polarity	DoT	
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
3. Homelessness	<u>HOU101</u>	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	80	65	56	57	72	-	-	56	Up is Bad	Bad
	<u>HOU102</u>	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	45	41	30	27	36	-	-	40	Up is Bad	Neutral
	<u>HOU103</u>	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	683	665	630	174	362	-	-	-	Up is Good	Neutral
	<u>HOU105</u>	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	109	105	91	28	44	-	-	-	Up is Bad	Good
		Benchmark - National Data	Quarterly	52,270	54,430	57,760	15,170	-	-	-	-		
		Benchmark - Regional Data	Quarterly	3,182	3,228	3,406	936	-	-	-	-		
	<u>HOU106</u>	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	1	1	0	0	0	-	-	-	Up is Bad	Neutral
	<u>HOU251</u>	Number of applicant households for which decisions were taken - (YTD)	Quarterly	180	188	163	51	95	-	-	-	Neutral	Neutral
	<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	9	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,130	6,530	6,570	1,850	-	-	-	-		
		Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	6	3	-	-	-	Up is Bad	Neutral
	<u>HOU268</u>	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	17.0%	-	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	12.20%	-	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	12.0%	-	-	-	Neutral	Neutral
	<u>HOU281</u>	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	24.0%	-	-	-	Neutral	Neutral
Benchmark - National Data		Quarterly	2.83%	2.82%	2.41%	2.31%	-	-	-	-			
Households accepted as being homeless and in priority need - Domestic Violence		Quarterly	4	3	2	4	2	-	-	-	Neutral	Neutral	
4. Satisfaction	<u>TAP04</u>	% of panel satisfied with York as a place to live	Quarterly	89.00% (BYS)	NC	NC	91.90%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel dissatisfied with York as a place to live	Quarterly	6.00% (BYS)	NC	NC	3.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Good
	<u>TAP07</u>	% of panel who agree that they belong to their local area	Quarterly	54.00% (BYS)	NC	NC	75.20%	NC	(Avail Jan 2017)	NC	-	Up is Good	Good
		Benchmark - Community Life Survey	Quarterly	70%	72%	71%	-	-	-	-	-		
		Benchmark - LG Inform	Annual	64.3%	66.3%	66.8%	-	-	-	-	-		
	% of panel who disagree that they belong to their local area	Quarterly	46.00% (BYS)	NC	NC	24.40%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Good	



# Portfolio - Housing and Safer Neighbourhoods 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub November 2016

			Previous Years			2016/2017					Polarity	DoT
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target		
TAP08	% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	58.00% (BYS)	NC	NC	69.50%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
	Benchmark - Community Life Survey	Quarterly	85%	86%	89%	-	-	-	-	-		
TSS35	% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	15.00% (BYS)	NC	NC	9.40%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Good
	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	61.57%	61.26%	65.70%	-	-	-	-	-	Up is Good	Neutral
	% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	14.88%	16.47%	13.90%	-	-	-	-	-	Up is Bad	Neutral
ASBH01	New Cases recorded by ASB Hub (from Feb 2015)	Monthly	NC	416	1172	244	317	-	-	-	Neutral	Neutral
ASBH04	Cases Closed by ASB Hub within Period - Resolved	Monthly	NC	248	699	72	73	-	-	-	Neutral	Neutral
CSP01	All Crime	Monthly	11380	10807	12015	2880	-	-	-	-	Up is Bad	Neutral
CSP03	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	137	-	-	-	Up is Bad	Bad
CSP11	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	250	-	-	-	Up is Bad	Neutral
CSP12	Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	393	-	-	-	Up is Bad	Neutral
CSP13	NYP Recorded ASB Calls for Service	Monthly	9421	9306	8997	2486	2601	-	-	-	Up is Bad	Bad
CSP15	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	640	-	-	-	Up is Bad	Neutral
CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	56	-	-	-	Up is Bad	Bad
CSP24	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	445	-	-	-	Up is Bad	Good
CSP27	Number of Incidents of Violent Crime Within the ARZ	Quarterly	587	561	720	129	152	-	-	-	Up is Bad	Neutral
CSP28	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	624	-	-	-	Up is Bad	Neutral
PHOF23	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	432.43	413.64	-	-	-	-	-	-	Up is Bad	Good
	Benchmark - National Data	Annual	447.81	409.06	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	465.26	473.02	-	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		
TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	80.00% (BYS)	NC	NC	77.00%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
	% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	10.00% (BYS)	NC	NC	11.50%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral

5. Crime



# Portfolio - Housing and Safer Neighbourhoods 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub November 2016

			Previous Years			2016/2017					Polarity	DoT
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target		
<u>TAP21</u>	% of panel who think that hate crime is a problem in their local area	Quarterly	4.00% (BYS)	NC	NC	3.90%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	% of panel who think that hate crime is not a problem in their local area	Quarterly	89.00% (BYS)	NC	NC	96.10%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
<u>TAP26</u>	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	15.00% (BYS)	NC	NC	26.00%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	76.00% (BYS)	NC	NC	74.00%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
<u>TF2-A01</u>	Number of Troubled Families (Families identified with 2 or more headline criteria)	Quarterly	-	52	500	547	581	-	-	-	Up is Good	Good
<u>TF2-A01i</u>	Number of Troubled Families On-Programme (New for 2016/17)	Quarterly	-	-	-	266	325	-	-	-	Up is Good	Neutral
<u>TF2-A02</u>	% of Troubled Families who have achieved an outcome	Quarterly	-	0	0	0	1	-	-	-	Up is Good	Neutral
<u>CSPEC3</u>	Calls for Service - Noise	Monthly	1618	1581	-	-	-	-	-	-	Up is Bad	Good
<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	Bad
<u>TAP22</u>	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	16.00% (BYS)	NC	NC	11.90%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Good
	% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	82.00% (BYS)	NC	NC	88.10%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
<u>TAP23</u>	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	20.00% (BYS)	NC	NC	18.50%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	78.00% (BYS)	NC	NC	81.50%	NC	(Avail Jan 2017)	NC	-	Up is Good	Good
<u>TAP24</u>	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	33.00% (BYS)	NC	NC	38.60%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	66.00% (BYS)	NC	NC	61.40%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
<u>TAP25</u>	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	17.00% (BYS)	NC	NC	17.80%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	82.00% (BYS)	NC	NC	82.20%	NC	(Avail Jan 2017)	NC	-	Up is Good	Good
<u>TAP27</u>	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	25.00% (BYS)	NC	NC	30.40%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	72.00% (BYS)	NC	NC	69.60%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral

6. Public Realm



# Portfolio - Housing and Safer Neighbourhoods 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub November 2016

			Previous Years			2016/2017					Polarity	DoT	
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
7. Substance Misuse	<u>TAP28</u>	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	2.00% (BYS)	NC	NC	2.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	93.00% (BYS)	NC	NC	97.90%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
	<u>CHP23</u>	Hospital admissions due to substance misuse (15-24 years), per 100,000 population	Annual	62.48	70.17	-	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	81.30	88.84	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	92.13	94.80	-	-	-	-	-	-		
<u>CSB17</u>	Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date)	Quarterly	-	26	33	1	-	-	-	-	Up is Bad	Neutral	