



## Portfolio - Environment 2016/2017

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Produced by the Strategic Business Intelligence Hub November 2016

				Previous Years			2016/2017							
				Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
1. Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	565kg	141kg	-	-	-	-	Up is Bad	Good	
		Benchmark - National Data	Annual	555kg	558kg	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	534kg	543kg	-	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	9	10	-	-	-	-	-	-			
	CES36	Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	43%	49%	-	-	-	-	Up is Good	Good	
		Benchmark - National Data	Annual	43.45%	43.70%	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	43.85%	43.60%	-	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	9	7	-	-	-	-	-	-			
	CES37	Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	56%	51%	-	-	-	-	Up is Bad	Good	
		Benchmark - National Data	Annual	30.93%	24.50%	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	34.71%	30.00%	-	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	13	14	-	-	-	-	-	-			
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96,949	26,450	-	-	-	-	Neutral	Neutral	
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48,428	12,030	-	-	-	-	Up is Bad	Neutral	
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5,009	1,250	-	-	-	-	Up is Bad	Good	
	CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54,384	13,490	-	-	-	-	Up is Bad	Neutral	
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,200	£3,739,200	£4,000,152	£1,015,332	-	-	-	-	Up is Bad	Bad	
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	£105,500	-	-	-	-	Up is Bad	Bad	
CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,840	£4,189,600	£4,992,118	£1,120,832	-	-	-	-	Up is Bad	Neutral		
CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.80%	99%	99%	100%	-	-	-	-	Up is Good	Neutral		
TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral		
	% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad		



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2. Public Realm	CAN008	Average days taken to remove offensive graffiti - (YTD)	Monthly	0.69	1.34	1.68	3.08	1.88	-	-	-	Up is Bad	Bad
		No of offensive graffiti cases reported	Monthly	-	25	27	10	21	-	-	-	Up is Bad	Bad
		No of offensive graffiti cases dealt with by CYC	Monthly	-	19	22	6	11	-	-	-	Neutral	Neutral
		No of offensive graffiti cases that breached SLA	Monthly	-	3	2	4	3	-	-	-	Up is Bad	Bad
	CAN009	Average days taken to remove non-offensive graffiti - (YTD)	Monthly	0.98	2.05	3.67	2.3	3.78	-	-	-	Up is Bad	Bad
		No of non-offensive graffiti cases reported	Monthly	-	139	233	62	98	-	-	-	Up is Bad	Bad
		No of non-offensive graffiti cases dealt with by CYC	Monthly	-	89	123	23	44	-	-	-	Neutral	Neutral
		No of non-offensive graffiti cases that breached SLA	Monthly	-	8	27	0	13	-	-	-	Up is Bad	Neutral
	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	522	639	-	-	-	Up is Bad	Bad
	CSPEC2	Calls for Service - Litter	Discontinued	NC	NC	NC	-	-	-	-	-	Up is Bad	Neutral
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	699	-	-	-	Up is Bad	Bad
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	467	-	-	-	Up is Bad	Bad
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	119	-	-	-	Up is Bad	Bad
	CSPEC7	Calls for Service - Litter bins	Monthly	108	107	117	43	69	-	-	-	Neutral	Neutral
	CSPEC8	Calls for Service - Dog bins	Monthly	77	105	113	36	40	-	-	-	Neutral	Neutral
	CSPEC9	NYP Recorded ASB Calls for Service - Environmental	Monthly	722	687	562	-	-	-	-	-	Up is Bad	Good
	CSPMA7	CYC Mobile App - Grand Total	Monthly	428	373	289	36	44	-	-	-	Neutral	Neutral
SLA02	2 Hour Cleansing cases completed within SLA - (YTD)	Monthly	69%	78%	77%	71%	73%	-	-	-	Up is Good	Bad	
SLA04	Standard Cleansing cases completed within SLA - (YTD)	Monthly	91%	90%	83%	88%	88%	-	-	-	Up is Good	Neutral	
SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	83%	84%	83%	83%	84%	-	-	-	Up is Good	Neutral	



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3. Satisfaction	TAP01	% of panel satisfied with their local area as a place to live	Quarterly	83.00% (BYS)	NC	NC	91.90%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		Benchmark - Community Life Survey	Quarterly	85%	86%	86%	-	-	-	-	-		
		Benchmark - LG Inform	Annual	81.4%	81.0%	82.6%	-	-	-	-	-		
	TAP30	% of panel dissatisfied with their local area as a place to live	Quarterly	10.00% (BYS)	NC	NC	5.60%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Good
		% of panel who think that the council and partners are doing well at improving green spaces	Quarterly	48.00% (BYS)	NC	NC	47.80%	NC	(Avail Jan 2017)	NC	-	Up is Good	Bad
		% of panel who think that the council and partners are not doing well at improving green spaces	Quarterly	26.00% (BYS)	NC	NC	39.50%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	49.00% (BYS)	NC	NC	45.30%	NC	(Avail Jan 2017)	NC	-	Up is Good	Bad
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	36.00% (BYS)	NC	NC	48.50%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	2	2	1	0	1	-	-	-	Neutral	Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	16	5	9	2	4	-	-	-	Neutral	Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes	Monthly	2	2	4	4	8	-	-	-	Neutral	Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste	Monthly	0	7	0	2	1	-	-	-	Neutral	Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	0	0	0	0	0	-	-	-	Neutral	Neutral
	FPN02a	Community Protection Notices - Dog Fouling	Monthly	0	0	1	0	0	-	-	-	Neutral	Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	0	0	2	0	1	-	-	-	Neutral	Neutral
	FPN02c	Community Protection Notices - Other	Monthly	0	0	0	0	0	-	-	-	Neutral	Neutral
5. Public Protection	PP06	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	94%	-	-	-	Up is Good	Neutral
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad



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6. Climate Change	<u>CES02</u>	Reduction in CO2 through investing in more efficient street lighting	Annual	-	-	-	-	-	-	-	-	Up is Bad	Neutral
	<u>CES020</u>	York's CO2 per head of population (tonnes)	Annual	5.3 (2013)	4.7 (2014)	(Avail 2017)	-	-	-	-	-	Up is Bad	Good
	<u>OPC00</u>	One Planet Council - All Resources - Total Cost (£)	Annual	-	5,496,059	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	-	3,694,403.97	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Water - Total Cost (£)	Annual	-	478,733.31	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	-	1,166,383.94	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	-	156,537.78	(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
	<u>TAP34</u>	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	(Avail Jan 2017)	NC	-	Up is Good	Bad
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad
	<u>TAP35</u>	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Bad