

City of York Council



Budget Consultation 2017-18

26/01/2017

The Budget Consultation 2017-18 opened on 21/12/2016 and closed on 25/01/2017.

A total of 1,339 residents and businesses participated.

The consultation gave the residents and businesses of York the opportunity to put forward their views to help the council make decisions and deliver the budget for 2017-18.

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Question 1 - I am answering this survey as a:

	Resident	Business	Response Count
All	1,315	24	1,339
All (%)	98.21%	1.79%	

Question 2 - In order to balance the council's budget, would you rather the council (tick as many that apply):

	Increased council tax levels	Increased fees and charges	Provided fewer services	Response Count
All	821	460	263	1,264
All (%)	64.95%	36.39%	20.81%	
Resident	811	454	256	
Resident (%)	61.67%	34.52%	19.47%	
Business	10	6	7	
Business (%)	41.67%	25.00%	29.17%	

Question 3 - Do you support an increase in council tax to fund adult social care and by how much?

	I do not support an increase	I support a 1% increase	I support a 2% increase	I support a 3% increase	Response Count
All	316	238	242	472	1,268
All (%)	24.92%	18.77%	19.09%	37.22%	
Resident	310	234	239	466	1,249
Resident (%)	24.82%	18.73%	19.14%	37.31%	
Business	6	4	3	6	19
Business (%)	31.58%	21.05%	15.79%	31.58%	

*Results by ward attached at end of document

Question 4 - Thinking about each of the following services, which do you believe should have its funding stay the same and which should have its funding reduced or increased?

	Reduced	Reduced (%)	Same	Same (%)	Increased	Increased (%)
Adult's social care services	81	6.47%	387	30.94%	783	62.59%
Road and footpath maintenance	63	5.04%	604	48.28%	584	46.68%
Children's social care services	91	7.30%	625	50.12%	531	42.58%
Housing and homelessness	167	13.39%	593	47.55%	487	39.05%
Funding for public transport	121	11.01%	645	58.69%	333	30.30%
Crime prevention and community safety	111	8.91%	774	62.12%	361	28.97%
Support for schools	181	14.59%	731	58.90%	329	26.51%
Street cleaning	98	7.87%	823	66.05%	325	26.08%
Services for young people	258	20.84%	692	55.90%	288	23.26%
Waste and recycling	82	6.58%	879	70.55%	285	22.87%
Parks and open spaces	193	15.53%	834	67.10%	216	17.38%
Libraries	286	22.86%	761	60.83%	204	16.31%
Sport and leisure facilities, events and activities	402	32.32%	671	53.94%	171	13.75%
Theatres and museums	473	37.69%	653	52.03%	129	10.28%

Overall response to survey by ward

Ward	Responses
Acomb	34
Bishopthorpe	24
Clifton	55
Copmanthorpe	28
Dringhouses and Woodthorpe	72
Fishergate	51
Fulford and Heslington	19
Guildhall	66
Haxby and Wigginton	62
Heworth	57
Heworth Without	32
Holgate	81
Hull Road	27
Huntington and New Earswick	66
Micklegate	117
Osbalwick and Derwent	59
Rawcliffe and Clifton Without	76
Rural West York	53
Strensall	38
Westfield	60
Wheldrake	24
Non York Resident	4
Unknown	234
Total number of responses	1,339

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Acomb	Provision of social care/ community services is vital particularly for the elderly & disabled. Cuts to their funding has serious knock on effects with increased costs to hospitals.
Acomb	I think you need to be more ambitious and to have a referendum to ask York residents if they want to properly fund the services this city needs
Acomb	I'd support an increase for the itemised services. But I also think you should campaign to demand financial support back from central government.
Acomb	With more and more schools becoming academies, in effect privatisation, why should CYC support education at the same level without LA representation. In addition what with the BID establishing a street cleaning team and certain responsibilities being done by Make it York, it seems that CYC is becoming less important by the day. The citizens of York are slowly loosing control of their City.
Acomb	I would support an even higher increase if it went to public health and social care, e.g. 5%
Acomb	We should concentrate on providing high quality and robust statutory services and support the third sector, business and social enterprise to pick up non statutory services we currently offer
Acomb	Front line services NEED to be protected
Acomb	Did you distribute this on 24th on purpose? It is disorganisation that makes me most cross - wastes time and money.
Acomb	The council should be more stringent in their use of taxpayers money and the cost it was in the waste of money when they closed Lendal Bridge.
Bishopthorpe	A break needs to be placed on the expenditure of the Police Commissioner, which has increased steadily since the creation of this office, at a time when most public services have been subject to severe budgetary cuts. City of York Council should be protesting loudly against the increase in expenditure of the Police Commissioner's office and should be arguing for a reduction in this expenditure.
Bishopthorpe	It is crucial that the funding for both children's and adult social is increased. A substantial increase in council tax is our preferred option in the absence of any further support from central government.
Bishopthorpe	Please help cyclists.
Bishopthorpe	paypal has an add donation to charity button at checkout (as do many online shops). Perhaps include an optional add 1% or 2% to my CT bill to fund a specific budget shortfall such as adult social care
Bishopthorpe	Please put more money into town planning and regeneration. Council officers are seriously over worked and under immense stress.
Clifton	Did not receive this until Sunday 22nd Jan. Not much time for thought
Clifton	I recognise the difficulty as the Government squeeze the grants and support for the CYC. Nationally and of course here in York a re-rating exercise should be done. I would be pleased if CYC would involve themselves in that endeavour.
Clifton	Keep Yearsley pool open (and start a creche there) Recycle more
Clifton	Really important to communicate the details and needs, and to work together to avoid unnecessary spending. And also to help people see that different groups (churches, charities, volunteering) are positive ways to fill gaps.

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Clifton	<p>Could council tax bandings be reviewed to account for the growing number of vastly expensive York properties for which 1991 prices are a complete nonsense? Increased taxes from landlords with multi-ownership properties should also be considered to reduce the squeeze on housing supplies by avaricious student landlords. Garden waste services and compost should be charged for, with additional collection services available at a cost (i.e. for removal of mattresses or large items often fly-tipped down alleys.) More investment in children's social care and support services are essential as central government dismantles schools funding. PLEASE be more vocal and up-front about the impact of extremely difficult decisions having to be made because of massive ideologically-driven and arbitrary cuts. It is the only way democracy can work.</p>
Clifton	<p>City of York Council should be doing more to campaign against these cuts to local government funding. The current central government is clearly on a mission to bring about the end of local government. One clear thing that can be done is that you can highlight why cuts to services and funding are happening in the first place - for example telling everyone openly about the cuts to funding provided by central government.</p>
Clifton	<p>Despite the financial challenges that we face financially, York Council have a duty to maintain the public amenities that make York a great place to live and work. The Parks and public spaces were in many cases created by the industrial pioneers of York such as Rowntree who understood how critical the environment that people live and work in. It worries me greatly that once the parks are gone, closed and neglected due to budget cuts they will never return. York City council boasts the lowest council tax in the country, but at what real cost to the future of York.</p>
Clifton	<p>Outside of the city centre, litter and dog fouling is an issue making the local environment less pleasant than it should be. Dog fouling is also a health issue. I fear that the air quality in York is poor due to the severe traffic - diesel fumes are of particular concern. I'd be very much in favour of increasing the buses and introducing a congestion charge to pay for it. I would also suggest adding 'counters' to the top of traffic lights to encourage people to turn off their engines while idling. More could be done to persuade cyclists - in many ways York is a great city to cycle in as its flat!</p>
Clifton	<p>If the government are not prepared to fund local services, then we need to dip into our own pockets. It is also important that the increases go to front line services and not the back office.</p>
Clifton	<p>Strong preference is to pay more tax and maintain/increase provision of council services</p>

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Ward	Respodents answers to: 'Please give us your comments'
Clifton	<p>URGENT - URGENT NEED FOR ALL COUNCIL TAX RESIDENTS OF YORK We desperately need in houses nearby drains & rivers -The Ouse & Foss Rivers a PEST CONTROL TEAM of Rat Catchers. We would even pay £1 per month to regain this team of experts, due to the mounting THREAT from LARGE RATS the size of 1/2 a cat in thickness & length, I am aware of RAT INFESTATIONS including droppings in area of recent flooding down Huntington Road, York in several houses. Down Queen Annes Road in Bootham close-by the Centre of York I killed a RAT the size of a medium cat in length & width!!It literally climb up our rear drain in our back lane, I live in Queen Annes Road and was appalled, when I ran the Council to be told that they NO LONGER FUND a PEST CONTROL TEAM!!! With NO CULLING of Rats over 5 years the size of York Rats has grown tremendously!! The population has got out of hand, especially with FLOODS raising high banks & drains within easy reach for RATS.This will reach epidemic proportions in as little as TWO YEARS?? The end results of council policy NOT DOING ANYTHING will be: ..A serious epidemic of disease from contaminated food causing PUBLIC HEALTH WARNINGS to be declared by York local government, which will inevitably SCARE AWAY ALL VISITORS to our lovely CITY OF YORK causing financial loss directly to The Council from two sources. Firstly, business shop revenues would be lost to council, hotels and Bed & Breakfast businesses would lose revenue, and secondly, the KNOCK-ON effect from residents fleeing our city to safeguard themselves & their families and refusing to pay any Council Tax!! A third effect would be ridicule of powerful news media group calling our council names such as RATS attracting RATS to urban environment causing RETIRED PEOPLE to move away from our beloved city of York!! This is a serious THREAT our both RESIDENTS HEALTH & Council Revenue which may cost £Millions in litigation claims to the council, resulting in both: ALL Council Members loosing there prestigious posts such as Our Lord Mayor and secondly, loss of council jobs and perks and lead to our city declaring itself bankrupt!!! RAISE THESE POINTS IN YOUR BUDGET or face the consequences outlined in my comments. [Redacted]</p>
Clifton	<p>Whilst supporting increased council tax I would much prefer the increased support to come through income tax.</p>
Clifton	<p>Whilst I support an increase in Council Tax, I do believe that the Government should also increase its contribution, especially to support key 'people' services. It concerns me that, if the Government see Council Tax as a means of avoiding their responsibility under the guise of giving local authorities 'choice', then the poorest areas of the country will suffer disproportionately, as they won't be able to generate the necessary income.</p>
Clifton	<p>If we want first class Council services we must be prepared to pay for them.</p>
Clifton	<p>There could be a campaign to pick up rubbish outside ones own road without any aggression to the culprits. Just recycled courtesy gifts say of kitchen roll by the council for tidy roads and drains. At the moment it feels embarrassing if anyone see's me picking up plastic rubbish to bin, I have to do it in secret.</p>
Clifton	<p>I feel the road maintenance and litter/cleaning up budget should be decreased as I never see money being used in this way anyway</p>
Clifton	<p>If the council charged all homers council tax it would put more money in at the moment we have landlord s renting out houses to the unemploymed and students making a fortune on rent paying nothing out charge .If you own a second property that is empty you pay council tax . House full of students using the council's services pay nothing</p>
Clifton	<p>ARE out of the way! Poor grammar looks so sloppy. 2. Close Lendal Bridge to traffic - do it properly this time! 3. Make driving into the city far more difficult. 4. Do not provide money for document translations. Provide English classes so all York residents speak English.</p>

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Ward	Respodents answers to: 'Please give us your comments'
Copmanthorpe	While grateful to be consuled, I have not answered most of your questions because to do so without knowing in detail how money is currently spent or what the probable consequences are of reduced or increased spending seems utterly irresponsible. These decisions should not be based on uninformed sentiment. If you are asking me what my household budget can sustain by way of increased charges, that is different; that's a question to which I can give an informed reply - hence the one question I have answered.
Copmanthorpe	Issue 5 of Our City newspaper inviting residents to take part in this consultation was only delivered two days before the deadline of 25/1/17. If you really want people's views you should allow more time for completion of the questionnaire.
Copmanthorpe	In view of the Government's failure to fund local authorities adequately, it is essential that Council Tax is increased to ensure that Social Care for older residents is maintained. The Council needs to ensure that public transport is maintained and promoted to encourage residents and visitors to leave their cars at home and reduce congestion and emissions in the City.
Copmanthorpe	I think it would be a good idea for people to buy senior bus passes as they do rail passes. Seems we cannot afford free passes for all senior citizens but not fair if bus companies have to subsidise cost. Also beuraucracy needs drastically reducing in all public services. Train nurses back in hospital and include them in workforce as before in apprentice similar capacity.
Copmanthorpe	York too small - should seek to merge with another DC like Selby. Even better why not push for 2 unitaries across York, North and East Yorks. Far too many Chief Officers and Councillors at present - massively overgoverned. Get rid of Chief Officers and push money into basic statutory services instead.
Copmanthorpe	Sack some managers and councilors ,that's where all the money is wasted and do we really need a Mayor ?????
Copmanthorpe	There should be a reduction on councillors expenses and "junkets" and cut back in 'office-based' council staff. Practical council staff much more important/essential eg street cleaners. NB This paper was only delivered on 24/1/17! (eve) Return by 25/1/17 impossible! NB Delivered on late pm 24th Jan> Required back on 25th Jan? Someone has got it wrong of you call this consultation!
Dringhouses & Woodthorpe	Social care real priority - how are people coping with cuts? Needs strong project focus to improve working with NHS. Mental health and disability care should not suffer because go adult care pressures.
Dringhouses & Woodthorpe	Adult social care will need to be increased by much more than 3% to meet the considerable needs already apparent.
Dringhouses & Woodthorpe	Stop spending loads of money on extra traffic lights.. it a waste.. 70% cyclists don't use the lanes provided already so what is the point ? its cheaper for me to drive out of town park and then get the bus in than walk to the end of my road and get the bus(clearly park and ride is heavily subsidised)
Dringhouses & Woodthorpe	Need to also tackle congestion and poor air quality

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Ward	Respodents answers to: 'Please give us your comments'
Dringhouses & Woodthorpe	There still remains a need for the council to reduce unnecessary spending and waste. Examples include - the hundreds of thousands of taxpayers money wasted on the Lendal Bridge/Coppergate fiasco. - Translation services as indicated on the same page as this consultation in the 'Our City' publication. If i chose to move to live in a non English speaking country i would not expect the council to provide me with documents translated into English but instead I would take the time to the learn the local language - Publications such as "Our City' are a luxury the City the cannot afford given the other much higher priorities
Dringhouses & Woodthorpe	I wondered how you will link in the results of this survey with the council's own views on how the budget should be altered
Dringhouses & Woodthorpe	Make thousands of students/landlords pay council tax. York is full of them and their brand new luxury housing. I have seen no "event/activities" provided by York Council this year except a light show that charges entry and a tiny collection of Art costing 7 pounds. Gyms run by private companies. Millions of tourists descend on the City every year, every square inch is covered in restaurants, hotels and cafe's...yet their is no money for the community?...why?
Dringhouses & Woodthorpe	A lot of residents believe that there is no need to further increase council tax, especially just to 'balance budgets'. How can you also warrant spending 12p on every pound on customer service and business support when you only spend 1p on public health, 1p on community development, 2p on community safety and only 3p on housing and homelessness. Your priorities are absolutely ludicrous and asking for more money from hard working residents is absurd! Support the city and it's residents by spending the money wisely, bettering your priorities and stop increasing council tax every year! P.S - Question 1 - 'So we can balance our budget, would you rather we..', We would all rather you did the above and pay attention to the residents and environment.
Dringhouses & Woodthorpe	If the Council was a Company it would have to control its Costs and work within its Income and Budget. Failure to do so would result in the Company's insolvency and everyone would be out of a job. The Council must do likewise and stop wasting money. ' Stick to the knitting'.
Dringhouses & Woodthorpe	The biggest problem facing the UK is that everybody seems to think that life should be absolutely perfect without themselves having to step up to the mark and do their fair share of whatever needs to be done. It is time we educated everybody that life isn't perfect, it isn't fare and unless they are willing to do their bit to help themselves then they cannot expect others to do if for them. Re the NHS people should be fined for wasting time and resources. Missed appointments, going to A & E for non urgent treatment etc., should result in a fine all of which should go to the local NHS. Many more things such as littering, anti social/drunken behaviour should be more severely punished - fines NOT imprisonment as fines hurt the person involved much more. Fines should be significant - £1000 plus or property will be confiscated and sold starting with electrical equipment such as smart phones which could probably be taken there and then.
Dringhouses & Woodthorpe	With an aging population could the active elderly be encouraged to do more volunteering, for example in parks and open spaces, libraries or schools so that more resources could be devoted to the costs of social care.

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Ward	Respodents answers to: 'Please give us your comments'
Dringhouses & Woodthorpe	York being a University City is it not high time that student lets were forced to pay council tax? After all they are all benefitting from the services that residents are being forced to pay and with yearly increases in council tax this is unfair. We have thousands of students residing in York and more and more property being turned over to student lets and they are not contributing a single penny to the council budget. I am sick and tired of yearly increases in council tax in York when other towns and cities can freeze theirs. I also think that the adult social care budget should come from central government and not from council tax. Year on year the council has closed council run care homes so they can sell the land off for housing leaving no other option but to pay exorbitant fees to privately run care and nursing homes.
Dringhouses & Woodthorpe	We have had no street cleaning in this area and to be honest, there has been no street repair unless there was a burst water pipe caused by previous road works.
Dringhouses & Woodthorpe	I think you should consider reducing the pay of middle and top management and reduce the number of management staff. So much money has been wasted in the past with big redundancy pay outs for the highest paid staff. This is not right. The council has a high level of sickness and I think the residents would welcome knowing that their money is being spend wisely. Money wasted on the Lendal Bridge and Coppergate road schemes. It is difficult to have confidence when such fundamental errors are made with tax payers money.
Dringhouses & Woodthorpe	streamlining efficiencies should be a priority within the council
Dringhouses & Woodthorpe	Happy to pay more if services are improved. Let's make York better and attract business investment too. No expanding the size of the city as it must keep its charm please.
Dringhouses & Woodthorpe	More focus on adult social care less on services which matter less to people's real lives (street leaning, potholes etc) No option in survey to focus on economic development. Important for future sustainability of council budgets given planned business rates devolution.
Dringhouses & Woodthorpe	I don't agree that adult social care should be included in the local budget in the first place. This should be paid by central government. Successive York councils have closed care homes and sold land off leaving no option but to put people into private care which charge astronomical rates for care. What's needed is more community care and more council run care homes to cope with an ageing population.
Dringhouses & Woodthorpe	A better bus service is needed for the areas covered by Nos 12 & 14. It would be nice to see one bus every 15 minutes instead of one every 30 minutes with First York cutting out the cancelling of buses when ever they feel like doing it. There are a lot of elderly and disabled people living in bungalows in the Woodthorpe area who do not have cars and depend on a decent bus service to get them into the city centre or Acomb.
Dringhouses & Woodthorpe	It is unfair that taxes are being increased yet services are being removed. The council have said that they would like to increase the amount of people using public transport as well as helping increase the amount of people coming into the city centre in the evening, so what do they do? Reduce bus services!!!
Dringhouses & Woodthorpe	The council needs to prioritise its services for adult social care which is in melt down. I have not had an increase in my salary for the las few years therefore any increase in council tax will reduce the amount of money I have to live on. The council needs to live within its means and stop wasting money.

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Dringhouses & Woodthorpe	1) You need to worry about maintenance of the fabric of the city as much as you do about social care. LAst year showed that slippage in maintaining the road drains was a short sighted policy. 2) My attitude has changed: You don't need a lot of resources to be outside the range that qualifies for care support. But you qualify to pay for others. I used to think this was fair. However the political class's relentless bad-mouthing of people who pay the taxes and their near worship of the poor has turned me off.
Dringhouses & Woodthorpe	There should be a full review of Council staff to see if all posts are actually required or if a post holder is actually capable of doing the job he/she is paid to do! It seems to me that many consultants are employed who fail to achieve what they are supposed to achieve. Perhaps if more suitably qualified staff were employed by the Council this need would be reduced!
Dringhouses & Woodthorpe	Green bin collection is a joke. I would pay for two bins but not just for six months. Collection stops when it is still needed. No wonder re-cycling is down. Only received this on 24.1.17.
Dringhouses & Woodthorpe	Wouldn't want to see more than modest council tax rise
Dringhouses & Woodthorpe	Councils should use the tax payers money more wisely. Instead of spending on foolish projects. Question everything. Should this council really pay for this?
Fishergate	Central Government should restore, or even increase, funding levels to recognise the additional responsibilities placed on local resources.
Fishergate	If Council tax is increased there needs to be relief provided for households that are too poor to pay the increase.
Fishergate	I think it extremely important to maintain the level of all public services, and believe that council tax has to be increased as a result of the cuts to local authority funding.
Fishergate	I know it's not ideal, and this doesn't help the budget but it's just a shame that fiscal austerity, essentially where we are paying for some very rich people, has such an effect on us
Fishergate	I think there should be more of s fight to keep getting funding from central government unless of course income tax for the lower paid is to be reduced and they will therefore be no worse off with the rise in council tax.

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Ward	Respodents answers to: 'Please give us your comments'
Fishergate	<p>Good evening, Please see response as also sent to Rachael Maskell MP for York Central. On the back of the consultation reminder received from the York Labour Party, I thought I'd let you know that in Fishergate/Fulford Road we only received our copy of the 'Our City' newspaper tonight (24th January). That goes for the rest of our block of around 70 flats (which is a lot of potential responses). Is 1 day really enough time for people to give a consultation response? We have also not received any email correspondence on this from the council either, despite them having this on file. The council should be made to extend the deadline for the consultation - especially one linked to potential impacts to our council tax payments - if some parts of the city are only being advised the night before? In addition, the response form on the back needs to be posted and obviously someone should query how can this be done in less than a day? (notwithstanding the website response option). If this was a consultation for a planning policy document it would not be legitimate and would not meet the tests of relevant planning legislation linked to undertaking a robust consultation. Is there not relevant legislation for council budget consultations (which could in theory have more impact on a certain demographics of York's residents??) The council has in my view breached the principles of Aarhus Convention by acting in this way; which could possibly exclude a large proportion of the City of York's residents from contributing to an important consultation. Just some food for thought into the process and doubts whether this has been sufficiently advertised to the council's own council tax paying constituents. Thanks, [REDACTED]</p>
Fishergate	I don't feel the questions or level of information in this questionnaire will yield particularly meaningful well thought out results.
Fishergate	Please ensure that all budgetary decisions are taken with the view to furthering equality and promoting well-being within the the city of York. Unfortunately, the consultation is very limited and hardly provides a realistic view of the council budget. In view of this, please also remove money spent on maintaining lavish premises for mayor and similar, please ensure that no money is made available for car allowances, restaurant meals, foreign/first class travel, private health insurance and golden hellos/handshakes for senior council staff.
Fishergate	Reduce staffing & the number of councillors & the expenses of those who are left. Sack / sue those responsible for Lendal bridge, Parliament street, Peasholme centre, York community stadium etc etc. The list of our money been wasted by council incompetence is endless!
Fishergate	We would be happy to pay an even higher percentage increase in our council tax in order to support social welfare services. More council run care homes and home care services are needed as the private sector seems incapable of providing sufficient capacity for the NHS to safely discharge patients who become bed blockers. Support for young people is also vital, they are our future, we neglect their needs at our peril. The council has wasted millions on the Shambles market, whose organisation is such a shambles that it has virtually destroyed the Farmers' market. Many of our favourite stalls no longer come, because their pitches have been moved and customers have been lost. Also, the Lendal bridge fiasco has not encouraged the public's confidence in the City of York Council's ability to manage services and finances effectively. Use the increase in Council tax to support welfare services, not mismanage the commercial interests that attract tourists. High rents and rates are closing the individual single owner shops that are such a draw in York.
Fishergate	For many of these, I don't know how much need there is. My ratings are based on the idea that for some things it is easier for citizens to volunteer to help with, while others require specialised skiills and/or equipment.
Fishergate	Young peoples mental health services should be increased as currently very poor.

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Fishergate	I am happy to pay higher council tax to see and receive better services in the city. If we want good services, we need to pay for them. I would like to see the public waste bins emptied more regularly in the city and parks as I think it looks awful when they overflow and is bad for tourism. I'd like to see children's and adults social care funding increased as the staff in these areas are not miracle workers and this is people's lives that it affects- they need funding.
Fishergate	Generally in favour of increased charges to cover essential services for vulnerable groups, but if budget cuts are still essential to finance this, first targets should be non-essential facilities involving more "recreational" provisions. ("From each according to his wants, to each according to his needs" is not a bad rule of thumb!)
Fishergate	You only list certain options. I'm not in favour of cutting services or raising charges (beyond an inflation rise). The Council should be resisting Tory cuts and campaigning for them to be reversed. Reversing tax cuts for the rich should be the priority. If necessary, the Council should use its reserves rather than destroy services.
Fishergate	York has one of the lowest levels Council Tax. It is not fair to keep this so low while budgets are cut damaging services and the lives of residents.
Fishergate	You will put up the price to the full amount no matter what anyone says. Services have been reduced over the years, yet we pay more.
Fishergate	Infrastructure around the Fulford area needs looking at - residents such as myself are finding it increasingly frustrating the volume of traffic around the area at peak times
Fishergate	Air quality in York is very poor and more should be done about this.
Fishergate	Would support a greater than 3% rise if necessary to deliver quality services
Fulford & Heslington	Invest in public transport and cycle lanes, reduce the pollution of cars in the city, and our local health and well-being would be improved.
Fulford & Heslington	I would like to see central government take responsibility for the cuts to local authority budgets but if they won't then local communities need to come together and accept that if we want good, local services to meet the needs of our population, then we need to look after each other by paying for it!
Fulford & Heslington	These are clearly very difficult times for local authorities. Raising additional revenues through local taxes is clearly not ideal given that they do not accurately reflect income levels and the ability to pay. However, faced with years of austerity and a government that is unable and/or unwilling to raise income taxes and increase the amount it provides to councils, there is no real alternative to an across-the-board increase in council tax. In return, I would like the council to simultaneously look at increasing its revenues from tourism but reducing other costs for residents. Perhaps car-park charges could be increased further for non-residents of York. Perhaps greater reductions for the arts/museums of York in exchange for greater council funding for these establishments.
Fulford & Heslington	Reduce Councillors' salaries keeping them in line with inflation.
Fulford & Heslington	Consider a tourist tax on hotel stays as many other cities around the world have.

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Fulford & Heslington	I feel ashamed of the state of this beautiful city. Full bins, filthy streets and the state of Parliament Street is a disgrace.
Fulford & Heslington	I think it is a good idea to gently increase taxes -- say 1% per year over 3 years. It might make it easier to bear
Fulford & Heslington	Street cleaning should be use more for help from convicted community offenders
Fulford & Heslington	Ring fence 'SOME' of tax increases to help York hospital and services!
Guildhall	We need funding now more than ever.
Guildhall	Council should consider apartment estate such as Olympian Court received little benefits from council tax despite nearly 200 apartments contribute to band C or band D council tax. Council provides no support to fly tipping, street cleaning and drainage clearance to Olympian Court.
Guildhall	Please pressurise central government to increase funding to councils for essential services, especially to provide adequate places in Adult Socisl Care. The lack of places in Adult Social Care is affecting hospitals very badly because patients cannot be discharged when ready as there is nowhere to go.
Guildhall	Council tax should not be increased but bands should be raised. EG a flat for 1.4 MILLION POUNDS should pay more tax. Corporations should pay more tax. Residents should not be paying the tax that Costa and Starbucks and others should be paying.
Guildhall	I don't support any cuts but if they are forced on residents by the Conservative government then I believe that the most vulnerable and disadvantaged members of society should be protected the most. If the City starts to look poorer and shabbier as a consequence that is simply a reflection of the governments austerity programme.
Guildhall	The City Council Executive should openly speak out about the challenges they face, having to use ever-dwindling resources. This will in part manage the expectations of the public, and mount pressure onto The Government.
Guildhall	Please continue to pressurise central government to reverse the ridiculous austerity cuts which are strangling our society
Guildhall	Increasing council tax seems the only option, though income tax would have been fairer.
Guildhall	Many difficult decisions face local authorities, but please try to strike a fair balance - I'm a pensioner - nearly 83! - but I do support a few increases in the overall budget
Guildhall	We need to spent money on improving the city centre. Many of the foot paths are in poor condition, such as Blake Street. We should increase activity on stopping street drinking in all areas where it is not permitted, this is greatly abused by our student community. More action should be taken to control cyclists who abuse one way systems as if they can cycle anywhere. I am a cyclist and I find it very frustration that no action what so ever is taken against motorists who park on the cycle only areas at our traffic lights. All of these things would improve the city for residents and our many thousands of visitors alike. I support increases in spending that improve our sense of community by actively policing sensible rules and regulations needed for a polite society. Paying more to maintain and improve our city and the services provided is a very positive thing, nothing is free. However, my view point would be that we need to see visible improvements if we are asked to pay more.

Budget Consultation 2017-18

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Guildhall	Less spending on big events like illuminate York, Christmas events etc - and more emphasis on helping type residents of York instead of the tourists.
Guildhall	There is evidently an increasing problem with homelessness as can be seen by the number of people in the streets. Please do not cut funding for this.
Guildhall	not a good consultation as no information on underlying issues and pinch points given
Guildhall	Don't build the stadium and other associated buildings as the council should not be involved in commercially risky ventures and should concentrate exclusively on core services.
Guildhall	Be brave and increase taxes as necessary to protect much needed services and tackle inequality. Think about the taxes on businesses, we are a prosperous city and businesses must pay their share. Help the third sector to provide much needed community based services, especially care services. Deliver services with local communities not to them by thinking about new methods of delivery and service design. Place problem solving as close to the problem as possible and involve those who have experience be they residents or front line staff. Demonstrate civic leadership that deliver a budget that addresses the needs of our most vulnerable, protects essential services and involves the communities you serve.
Guildhall	Happy for a 5% increase to fund social care
Guildhall	I think we all know the central government's cuts are at fault. Central government needs to get much more in taxes from top earners. Until then, I hope cyc is doing all it can to voice its concerns. Any creative innovative ideas for energy in the community? Solar power? Cyc should get some panels up and make some money from green energy. Also the flooding is a concern obviously. Stop building on flood planes now!!!
Guildhall	I am in a 2 bed semi house - my council tax is band E! which is the same as my neighbours who are in a 3 bed detached house - I lived in a 4 bed deteached house in Huntington and was only in Band D - I have disputed the band but have been told it's correct - I think council tax should be based on the number of occupants - not on the value of the house as the services provided to me are the same as my neighbours!
Guildhall	Adult social care needs to be funded evenly on a national basis, not by post-code lottery by money raised by local authorities. Elsewhere, the council should decide what essential services it should be providing and then do the job well, and not spread money too thinly. And more money could be raised by much stricter parking controls, including proper policing of the blue-badge scheme (far too much obvious abuse tolerated at present).

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Guildhall	I would like to see the council increase efficiency and employ fewer people. Every encounter I have with the council makes me feel like the objective of the council is to maximise the amount of work to get something done, so as to employ as many people as possible doing small amounts of valuable work each. The bureaucracy and inefficiency is incredible coming from a commercial background. As far as I can tell, the council spends its time inventing processes and costs resulting in lots of rules that they only enforce against people unable to defend themselves. So the average person on the street is massively inconvenienced; but if a business wants to do something outside the rules, they simply do it and get away with it. Prime examples are planning enforcement against businesses (licence enforcement for drinking establishments, vandalism to listed buildings such as by Patisserie Valerie and noise nuisance). Enforcement could be a good way to increase income; but enforce against businesses that can pay big, rather than hit the easy targets for minimal gain (either financially or environmentally). Take whatever money is on offer from central government or other sources.
Guildhall	Scrap separate ward budgets and replace by a central pool. Also scrap the community stadium complex which will be a white elephant which drains the council revenue budget and reduces funds for essential services.
Guildhall	Make a reduction in the salaries of 'fat cat' York city council councillors!
Haxby & Wigginton	In addition to supporting increasing funding in all CYC services-and by more than 3%- (1) there should be more funding in the job creation team to increase employment opportunities; (2) given the vey low cost of borrowing, there should be much more capital investment across the city to provide better facilities for education, housing, social care and transport- this is urgent. (3) to improve the quality of management in CYC, more jobs and better pay are required.
Haxby & Wigginton	Lack of social care is a big problem. Why was Archways closed, if not just to save money?
Haxby & Wigginton	More publicity should be given to the cuts that central government have imposed on local councils, so people realise why councils have to raise funds by other means, including raising council tax. However, if we want decent services, they have to be paid for.
Haxby & Wigginton	I don't think it's fair that a increase in adult social care is based on council tax bands everyone should pay the same amount as we get the same care. Householders in a higher band would be paying a lot more.
Haxby & Wigginton	Roads and footpaths must be maintained, as they are getting into a terrible state and affect everyone. Schools should be helped to maintain standards. Waste and recycling is essential for the health and wellbeing of the community. Street cleaning should be kept at its present levels.
Haxby & Wigginton	As someone who has family members and friends working in mental health services, children's services and schools, I am concerned about the effect of cuts in funding on already stretched services. We can afford to pay more than other people. We feel those on higher incomes should pay more and we are very happy to do so. It would make very little difference to us to be charged a little more but we understand that even a small increase in charges could be problematic for people on a very tight budget.
Haxby & Wigginton	I feel that charges for leisure services should be increased. The people using the services should pay for them. Not be subsidised by people who don't wish to use them. Bus passes should be means tested. People not using buses shouldn't be providing free travel to wealthy people. Motability should be stricter. Family next door have motability for 6 yr old with bad eyesight. He has no mobility problems,and runs around like every other child. I have never seen him have a problem.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Haxby & Wigginton	Honestly I believe you should get back withheld /slashed funds from Central government for Public Health and Social care (Adult and Children) These should not be subject to Post Code Lottery . Surely a Wealthy civilised Country can achieve equity across the Country. The Prime Minister keeps mentioning equity ?????
Haxby & Wigginton	Reduce subsidised bus travel for pensioners - a lot of pensioners can afford to pay to use the bus. Let the free travel apply to those qualifying for means tested benefits & charge flat rates for the remainder.
Haxby & Wigginton	More money to be spent on Mental Health and Young people and Adult Health Services. Homeless services and Schools and Public Services.
Haxby & Wigginton	Council Tax prices are already way too high. Why is it that most areas are so much cheaper than York?
Haxby & Wigginton	I would appreciate an extended green waste bin collection as the last collection in Wigginton is 19 Oct 2017. We have mature oak trees nearby - still have many leaves in Dec and Jan! Plus lawn and garden tree leaves. Thank you for this consultation form.
Heworth	I would support a greater than 3% increase
Heworth	We never had the pleasure of no rise on our tax like everywhere else so our need not go up
Heworth	2 persons in household
Heworth	The young, old and vulnerable of York can no longer bear the grunt of central government cuts. Councillors urgently need to stand up to Westminster and push against continued cuts in local government. Fair and progressive taxation is on a national level not on the local level
Heworth	From a national and local perspective and, given the media and public attention, improvements in social care is a priority. It is not clear whether increased funding is the solution but closer integration of social care services with the health service may be the answer. I have experienced, through previous employment in York working closely with social care and the NHS, how inefficient social care services can be. A review of social care services in York and how they can integrate better with the NHS may be better value for council tax payers.
Heworth	We must maintain provision to the most vulnerable. Although a pensioner, I would be willing to pay more towards that aim.
Heworth	I suggest you lobby central Government to allow you to increase the budget by more than 3%. It's not a lot to individual householders, but I suspect that even with your 3% increase we're going to see further cuts. We only received our copy of "Ourcity" yesterday afternoon (22 Jan), so not very long before your deadline for responses to the questionnaire.
Heworth	It is a very difficult balancing act but we as residents need to contribute more if we wish to have improved services. The priority has to be social care, enabling people to live at home as much as possible which frees up space for hospitals and improves the welfare of the individual.

Budget Consultation 2017-18

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Heworth	I am a firm believer that if you want services you must be prepared to pay for them at times more than you feel they can be justified or you can really afford but there needs to be some attempt at fairness when budgets are allocated. Here we pay for our own road and footpath maintenance but the short length of road leading to the estate is so bad it is getting to the point of being a danger to cyclists, of which I am one and at 82 feel that YOU are putting me at risk of an accident and you of a claim. I have considered walking [REDACTED] but there is only a footpath on one side of the road, WHY? There are more than 100 properties on the estate with little or no maintenance on you section but it is obvious that funds are available when I see that cul de sacs off Monkton Road, serving only a hand full of houses have had their footpaths relaid at no doubt considerable cost.
Heworth	Cancel the Monks Cross stadium. A tiny fraction of residents who will benefit cannot justify the cost. Spend some money to sort out the continuous log jam getting taxi's out of York Station. I spent £16 going to Edinburgh, £17 returning and £10.50 getting to Heworth in a taxi!
Heworth	I am very willing to pay the uplift in council tax, if you can retain and increase all services at or above current levels. 3% sounds slim, when they are looking at 15% in Surrey. It is sad to see som many good services disappearing through lack of funds.
Heworth	As an adult who has suffered with severe mental health issues since the age of 14 I beg of you to increase adult mental health services in York. We should have a drop in system where people can access support urgently to prevent self harm, suicide and even the general publics safety. Our GPs and hospital should also be more educated on these issues as referring somebody to an App I simply not enough. Start saving lives now as it is only going to get worse. We need a new version of Bootham park hospital to open.
Heworth	I do not want my council tax spent on closing the council pension deficit. Find another way. Council, operations are inefficient. Get managers who know how to manage, not staff who have be promoted into dead men's shoes. If my allotment (Glen) recives less facilities then the other, then I should not pay as much.
Heworth	Councillors expense limits should be reduced and conditions placed on their travel etc to match private sector (i.e. Standard Class rail only)
Heworth	I feel that the council do not currently listen to what the community want. I feel that an increase in council tax will not benefit me or my neighbours.
Heworth	Single stream recycling. I put everything in the black bin rather than deal with lippy bin men or the recycling police at the tip
Heworth	We should live within our means. Charge for bus services etc and run them commercially and viably. Don't keep increasing council tax. Look for more efficiencies like you are doing with the recycling collections etc.
Heworth	I would more know about parking on fifth avenue and we getting worse can't park outside our house Bec I have seen lot people wal into town left car 🚗 here
Heworth	Cut senior staff salaries as they don't deserve what they get paid. You can afford to budget for a posh new office block. You don't give a shit about york residents you care more about tourists
Heworth Without	On the whole I think you are doing a good job. So we do not want any reduction in services. Social care for adults is becomingly increasingly desperate and so needs some increase in funding. I prefer an increase in charges rather than a blanket increase in Council Tax. The former seems to allow an element of choice.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Heworth Without	we live on a fixed income and council tax is already our biggest bill
Heworth Without	Why do you not ask for a referendum so increases can be larger?
Heworth Without	I am on a fixed income, barely making it monthly. Increases in any costs are difficult for me as they are for others. I would like to see less bureaucracy and better management of the monies that pass your desks. Thank you for giving me a voice.
Heworth Without	Charge market rates for council housing where affordable by tenants. Review Council Staff salary total bill and levels. Lobby for more essential government funding.
Heworth Without	Improvement for roads and footpaths is a must. Taking responsibility for or resurfacing unclaimed roads (Burnholme Ave) at a reasonable cost
Heworth Without	you should look to enable people and communities not just subsidise. put in place long term solutions not just moan the council need more money. Everyone needs more money...
Heworth Without	I haven't answered your weighted questions quite simply because they don't tell me anything. What charges are you referring to, just what is involved with adult social care is what could I expect you to be paying for. Plus why should I trust you to provide any services of value when it's quite well documented that you waste so much money. Take the stadium debacle and how as a council you have no idea where your spending money or know where the contracts are and who the have been made with; or the bridge fiascos. Also if you stopped turning York into a university compass with no social housing just student lets, where no council tax is collected plus stopped wasting our money year on year, then our council tax could probably go down instead of continually going up to plug your wasteful black holes!
Heworth Without	I refuse to accept that proper economies cannot be made. Stop all schemes such as the stadium at Monks X. Even if the money doesn't come from this years budget the interest in future years will have to be paid. Stop painting pointless cycles lanes which have mono legal backing and are ignored by all road users. Likewise 20 mph signs which will never be enforced. Take a hard look at road and pavement repair. It seems to me that it is not done on need but by some dubious plan which we ordinary taxpayers are kept in the dark about. Review the vehicle fleet, I see a lot of vehicles whose occupants aren't doing much and they are nearly all single manned. With some planning the number of vehicles and mileage could be much reduced. Introduce a congestion charge for traffic inside the route of the city walls. There would have to be the usual concessions but large sums could be raised. Take a hard look at the bus services. They are far better in some areas of the city than others and the desire for more use of buses will not be met with the present service levels. Seek a change in legislation to get students and multiple occupancy homes to pay council tax. Don't waste money on trying to get more visitors, the city has plenty of visitors. Think a bit more about the people who live here.
Heworth Without	Need higher standards of maintenance in public areas and in upgrading semi-derelict sites + buildings, much as upper floors of city centre shops.
Holgate	I dont think reviews of this sort of planning (meetings etc) i dont think are done overtly enough
Holgate	Children's Mental Health Services for children in care need focus and investment. Youth activities, sports, hobbies, music etc need funding & promoting. Increased use of parenting classes for improving & supporting parenting.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Holgate	My Council Tax is already hefty. I think more should be spent on adult social care but believe this should come from an increase in taxation from central government not local. Far fairer system. I feel very strongly about maintaining libraries - a place of education for all ages & backgrounds. Street cleaning and more litter and dog waste bins should be viewed as essential.
Holgate	It's unclear in the first question whether you're asking for a further increase in council tax above the 1.99% increase or are asking if we'd agree to a 1.99% increase at all.
Holgate	I would support a bigger increase than 3%
Holgate	Highway maintenance requires increased expenditure. This can be funded by increasing the inspections of utility companies who excavate within the city, penalising those who fail to comply with their legal requirements. The introduction of a permit scheme for these companies, when they require to dig, must be introduced. Can the council introduce 'local area street walkers' to assist in these inspections, who will undertake them free.
Holgate	I would happily pay more for better services (and am not rich by any stretch!) it is a disgrace how the current services are being run into the ground especially social care and libraries.
Holgate	I think that the out lying areas are showing a bad impression / sign to tourists, and family visitors, due to the amount of rubbish floating around the streets, It should be an offence to leave your re-cycling bins out on the main pathways and snickets all the time ! . The wind blows it every where. Whilst the street cleaners do a fab job, and indeed I have personally thanked them. However this wouldn't happen if some folk kept there bins inside there properties, like most of us do. . Plus the graffiti that is always on the walls and rail bridges is quite sad to see.
Holgate	With an ageing population it is obvious that Adults social care services will experience greater demands on their resources.If the Government continues to pretend to be oblivious to that fact then money must be raised locally. If this means a 3% increase in the Council Tax then so be it. I am 62 years of age and hopefully have provided for my old age, but who knows what events may transpire.To know that a well funded system is in place, should the worst occur, must add to people's feeling of well-being and quality of life.
Holgate	Expenditure could remain the same or even increase if the councils gold plated pension scheme was moved to a defined contribution system as per the private sector.
Holgate	It is essential that the increased funding for adult social care is targeted at providing care facilities for the elderly, both permanent and temporary, both home and respite care.
Holgate	I would like to see our money sensibly and above all efficiently. Too much is money and time is wasted in some departments.
Holgate	Like many York tax payers, we recognise that the choices are difficult and generally support an increase in local taxation in order to protect vital services and retain the desirability of York as a place to live.
Holgate	It's incredibly hard to say decrease, stay the same or increase funding when unsure of the current funding amounts in comparison to this year and previous years. I do think there are real opportunities to look at different operating / delivery models of services. E.g. Social enterprises or mutuals managing and delivering services - leisure, parks, libraries, community transport etc. These could be supported by a grant from the council to deliver those services. Potentially cost savings to the Council, maintained or improved delivery of services, greater community ownership and responsibility. Just some thoughts!

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Holgate	Increasing charges on a public who get nothing noticeable in return is disgusting.
Holgate	Charge the user rather than everyone
Holgate	I think you need to start charging correct council tax for all homes that have had extensions added to them but are still paying the original banding set up at the start of council tax. You will raise substantially more money for your budgets.
Holgate	Stop spending money on vanity projects, such as the football stadium and spent money on core services.
Holgate	Adult social care must be a priority for extra funding. However it could be delivered much more efficiently if companies were not sending care workers long distances to and fro across the city.
Hull Road	More should be spent on supporting families with children and maintaining healthy and safe communities.
Hull Road	The council should openly admit the truth that the pressure of budgets and services is fault of the unjustifiable government cuts and fight for more funding rather than have poorest pay for richest.
Hull Road	I had difficulty in answering the questions as I have little idea of the financial implications of my answers
Hull Road	Why should pensioners have to find extra money when all we really benefit from is the free bus pass and winter fuel payment most of us pensioners already find it hard enough without any increase I do not know why I bother to make known because you do not really give a dam if the truth is known
Hull Road	How are you going to fit the community stadium in to this
Hull Road	What's the point in asking our thoughts. Cyc will go ahead and spend on pointless things anyway. Ety ave for 1. Needs sprucing up. And lighting up better. Proper fence or walls on all houses. And more Street lighting. There's a good start for your spending
Hull Road	Money is tight we know but cutting services just passes the buck to other services IE more homeless increases the need for more counselling mental health social services,also streets need cleaning look embarrassing,
Hull Road	Grass verges in the streets in tanghall should be made into parking bays or dropped curbs put in. The amount of students in this area all with cars makes it difficult for permanent residents to park and also the grass verges are getting destroyed.
Hull Road	Litter and leaves major problem on Thief Lane. The leaves block drains and cause flooding.
Hull Road	Cannot afford adding cost to council tax. Disabled and skint. I do not believe in paying for someone else's pension. Cut all payments to the police pension fund. Police receive good money, they too should take out private pension. Money to go to social care. How many more things to go on to council tax. Why do we pay council tax. Sport and leisure facilities - should fund themselves Crime prevention and community security - police get quite a lot for very little return Public transport - should be self funding
Hull Road	By the state of our area I thought street cleaning had stopped
Huntington & New Earswick	Stop free bus transport for over 60s

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Huntington & New Earswick	the Budget consultation leaflet was not delivered here until the afternoon of the 24th January!!
Huntington & New Earswick	If you had a referendum, I would be prepared to contribute say a 10% increase.
Huntington & New Earswick	Take a leaf out of Surrey's book and go for a serious increase - your plans are pusillanimous Also, send me notification of a consultation that closes on 25 jan before 24 jan
Huntington & New Earswick	If more people that say they cannot pay were more closely checked and those that get into arrears were checked before their debt became a huge debt to York citizens, that DO pay; annual right offs of debts would be avoided.
Huntington & New Earswick	Whether it comes under this budget or not, please get round to making the outer ring road dual carriageway on the north side of York. It was short sighted to say the very least not to do it when constructed. That it hasn't been upgraded yet is ridiculous.
Huntington & New Earswick	I pay more council tax than income tax, in fact council tax is already my biggest bill. I feel it is unfair to just keep taking more and more money from people without any referance to thier income.
Huntington & New Earswick	As a retired couple with a fixed limited income we worry about council tax increases especially for social care. We feel this is the responsibility of cental government and should found through tax increases.
Huntington & New Earswick	Details of how much is already spent on libraries, museums, etc would make it easier to answer question 4. Details provided in 'Our City' group this all as Leisure and Culture. Not asked if we would like funding for public health to be increased. This is woefully underfunded and could have a significant impact in reducing the increasing costs of adult social care.
Huntington & New Earswick	social care should come from central government. the people in question have paid into the NHS all their lives and should be entitled to the care promised. It's not their fault or my'n that successive governments have squandered the money. I wonder how long it will take for some one with influence to sue the government for the right to the care they have already paid for.
Huntington & New Earswick	If Council Tax precept is increased for the second year in order to fund Social Care, Council must ringfence this money and demonstrate how and where it is used. The budget for Adult Social care should also include any money realised from selling assets ie care homes. A Social Care Plan should be developed promptly and developments brought forward to provide adequate and appropriate care for the next 5-10 years.
Huntington & New Earswick	As the Conservative Government seem hell bent on providing less to local communities then those who can afford to pay a little more should help protect the vulnerable an public services. 50% of the budget on adult social care seems high why can't the government take some of this strain?
Huntington & New Earswick	Even if additional charges are applied to council tax this will not even hit a dent on the adult social care financial defecit. This matter needs action by the government.
Huntington & New Earswick	Given that there is a choice of increasing council tax up to 1.99% (and CYC have already chosen the maximum) a further increase for social care will be a huge leap for some households. The council will end up making up the difference for lower income households anyway be giving council tax benefits. The council need to advertise and advise more efficiently and effectively about recycling to reduce contamination. There is insufficient information on the website.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Huntington & New Earswick	Adult social care should be funded by central government, not through council tax. This is a tax on people who may not earn enough to pay income tax let alone council tax
Huntington & New Earswick	Means test OAP bus pass
Micklegate	I feel very strongly that local citizens should take more responsibility for each other and part of this is paying more to support the provision of professional services where they are needed. York is in danger of becoming a run down city and we have to pay more if we want to live somewhere which is well looked after.
Micklegate	What assurances will we have that, should an increase in council tax be agreed, that it will be spent on what is needed, e.g. social care?
Micklegate	It will be a difficult balance to achieve. The best way to increase public revenue is to encourage a thriving local economy and to lead in regional initiatives that will bring jobs & prosperity to the city.
Micklegate	In all budget publicity, press releases, etc., stress that the reason for the increases is the government cuts in funding to local authorities. Stop letting the Council getting the blame for Government failures!
Micklegate	I support increases in council tax - above and beyond the 3% proposed in Q2 - to sustain important services including but not limited to adult social care. However, I would also encourage the council to look at other, innovative ways of generating income, such as a modest 'tourist tax'. The questions posed in this consultation are important - but having received an invitation to participate (via the council's paper) only a few days before the consultation closed, I have to question the depth of the council's commitment to canvassing and acting on York residents' views.
Micklegate	It's difficult to say in the abstract whether funding levels for different areas should increase/decrease without knowing what they are or much about the context. Which undermines the validity of the exercise?
Micklegate	n/a
Micklegate	I am disappointed in this questionnaire. It limits the information provided. As a result it fails to support effective decisions/choices. It asserts that City of York council tax and spending on services is lower than other councils, a comparative that is without meaning unless there is a comparison of needs. Spending in isolation is a misleading performance indicator. Spending versus need is the only comparison to get an effective measure. Does York have a measure of its needs that can be compared with other local authorities? The cost of wages, salaries and pensions, and also exgratia termination payment to staff, will be a considerable % of total spending. In any organisation people costs as a % total costs is a critical performance indicator. As these are being kept hidden/obscured, I cannot have any confidence in the survey. And I have no idea what else is missing. I need to retain a copy of my survey response to enable me to present and discuss it with my Counselors. It is a failing in the survey that it does not include this facility. I cannot escape the feeling that this survey is a sham, a paperwork exercise. This is so disappointing for democracy. I trust that I can expect some feedback on these comments. I will be keeping a copy of this comment box in anticipation. Finally, I feel strongly that any document that the City Council sends out should be attributed to the person responsible, and preferably signed by that person. In any organisation clear accountability is a necessary condition of best practice. It is clear to me that there is a long way to go before our Council learns to approach best practice.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Micklegate	Please focus your spending on the most needy ... social care and schooling are the most important items on your list from my perspective
Micklegate	Despite the Council consolidating and selling off surplus Council properties - which is a good idea - it has not been able to capitalise on those sales as much as the private party that bought those properties. So it sells a building which gets split into houses and each house is then sold on for far more than the Council has received for the building. Yet the Council employs planners/listed building advisers and maintenance people etc who could in fact form a separate commercial unit to fully renovate such properties and sell them on the open market in order to fully capitalise on the huge value of the properties it owns. It is fine selling a house on Bishopthorpe road unrenovated for 470k but for a little investment to renovate that property the Council could have sold it for much more given its desireable location.
Micklegate	I appreciate you are unable to increase funding as requested due to the constraints placed on you by the central government. You should either borrow to invest in public infrastructure or work hard to remove the Conservative government inflicting such brutal austerity on the York community, and replace it with a central government that will invest in our city.
Micklegate	We would happily pay a significant rise in council tax to maintain and improve services.
Micklegate	An increase in the Council Tax of 2-5% would cause us some headaches as we do not receive any comparable increases in our incomes.
Micklegate	With so many tourists visiting the city I think a tourist/bedroom/coach parking / Christmas market tax should be reconsidered to raise more revenue for this city. With the schools becoming academy's and no longer going to be in control of the local council does the council need to consider allocating resource to this area. I don't think it's fair that business people will make profit from tax payer money when this could be better used elsewhere. With the incomes of those on a fixed income now increasing by more than the average working family shouldn't the cost for adult social care come from the individuals own assets - such as own savings, home other homes etc and not protected so as to give their beneficiaries an inheritance that the rest of the people pay for through increased adult social care cost.....?

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Micklegate	<p>Whilst I'm generally happy with the services provided by City of York Council, especially during these times of austerity, I'm frequently dissatisfied by the bi-weekly kerbside collection of recyclable household waste. I've lived in my current property since 2006 and have had cause to complain about this service nearly every year (at least once each year) - particularly since the crates were introduced. Most recently, on 23/01/2017, the collection vehicle arrived at about 07:30 hours, in still, cold and frosty conditions, and I observed the contents of each segregated waste crate from each property being dumped into one wheelie bin which was then hoisted and tipped into the collection vehicle so that all the waste was now mixed. Not only that but my and surrounding roads were strewn with plastic bottles, cardboard, cans and foil containers - and some waste was left in a couple of my crates. Speaking as someone who regulated the waste industry for eight years, earlier in my career (and as a former member of the Institute of Wastes Management), I have the following concerns and observations: 1. If householders see their carefully segregated waste being mixed, they're less likely to recycle at all and some may hold a suspicion that it's simply being land-filled or incinerated. 2. If the waste is being re-sorted, at a materials recycling/recovery facility (MRF) then this will be costing money, which CYC can ill-afford to pay given the pressures on other essential services, such as Adult Social Services - not to mention also being a waste of householders' time and effort. 3. If this is to be a permanent arrangement, then perhaps CYC could provide another wheelie bin for the storage and collection of all recyclable household waste. This would also replace the tired, and broken crates which due to both age and the way they're thrown down by the collection staff are now riddled with cracks and holes - with no prospect of imminent replacement. 4. Your waste management department will be aware of Section 34, Part II, of the Environment Protection Act 1990 and subsequent Regulations which contain provisions seeking to ensure that controlled waste is collected, transported and stored securely. It's difficult to see how CYC's collection operations are complying with this legislation given the significant quantities of waste that have escaped during this morning's collections (in what were far from adverse weather conditions). The local authority can take enforcement action where there are concerns about Duty of Care but in this case it would mean CYC taking action against itself. I'm sure it won't come to this, but I think if these concerns continue, a complaint to the Environment Agency might be appropriate (as the only other body that can take enforcement action under this legislation).</p>
Micklegate	<p>I think people would have been able to make more informed responses if the information in OURcity (delivered to all homes) had been included in this survey. In the newspaper, there's a chart showing how much is spent on each area which enables one to think about whether an increase would cost much or saving deliver much. That information isn't shown on the computer questionnaire. Having said that, it would have been good if, in OURcity, the spending categories on page one had matched those in the survey (e.g. page 1: Children and Young People 19p - back page questionnaire this is split, I assume, into Services for Young people & Schools).</p>
Micklegate	<p>I blame the central government for forcing councils to make this choice. If possible, please lessen the burden on lower-income households by applying a larger percentage tax increase to higher-band properties.</p>
Micklegate	<p>It is rather misleading to split the possible increase into 2 parts and then express it weekly. Council tax is paid monthly and spread over fewer than 12 months. The before and after monthly amount that will actually be paid, including fire and police, should be shown.</p>
Micklegate	<p>It is not necessary to raise more funds, the need is to spend what you have more effectively and run the council and service considerably more efficiently. All major business have for a number of years been running zero based budgeting, increasing productivity, swallowing any additional costs and delving better levels of service. The priority is to keep people safe and healthy and meet the needs of the masses not the few.</p>

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Micklegate	Increase council tax levels to match the current price of the property - ie. 2017 price.
Micklegate	More segregated cycle facilities please.
Micklegate	The Council should lobby hard to get the Government to row back on austerity and fund services especially those with an increasing demand.
Micklegate	The NHS is wasting huge sums due to bed blocking. Spending more on adult care is not only responsible but will bring benefits elsewhere
Micklegate	Hi, Please reduce the burden of taxation or I will have to switch my vote to UKIP. Thanks
Micklegate	You should consider ways to make more money from services or council property. Become more business minded e.g. hire out museum gardens for weddings. Create camp sites on council land. Enforce the lental bridge restrictions legally. By thinking more commercially and less like a old boys club council you can make more of a success of the financial aspects and charge for your assets.
Micklegate	Obviously I'd like all services increased, particularly cultural ones - but the costs? As a pensioner care for the elderly and bus travel are personally important. As a retired teacher I want excellent services for the young are vital and better resources and support for the council schools which are not academies, and more publicity about these issues. Homelessness, lack of affordable family housing, and the problems which contribute to York's high suicide rate all need addressing.
Micklegate	Would it be possible to vary the council tax increases so that those with more pay more? Rather than a blanket 3% raise, could it be, say, 1 or 2% for those in lower brackets, raising to 4 or 5% for those in higher brackets? That would be fairer. Also, why not try to get to the root of problems - for example rather than spending money to increase police presence in town on weekends, why not try and prevent trouble from happening by dealing with big stag/hen/horseracing crowds at source? Better control of alcohol provision, stopping pubs serving drunk people etc. Prevention is better and usually cheaper than cure.
Micklegate	No funding for the arts barge or cycle lanes or recycling projects please. Get rid of coppergate charges. Introduce on the spot fines for cyclists who go through red lights. Live in a complex and would like access to more bins no idea why our management company keeps them locked
Micklegate	Careers advice for young people should be delivered by schools, not the Council - it's a duplication of services.
Micklegate	I am a strong advocate in believing that services which have to be paid for should continue to increase so that those who do not require a paid-for service do not have to pay for it.
Micklegate	- the budget should reflect the needs of people of York. Mental Health is a big concern considering this city has a high number of suicides. More money needs to be spent - you can do this by raising council tax, business tax etc. I also think there needs to be renovation in certain areas like tang hall or foxwood. Community centres which provide holistic services should be pushed I.e a one stop shop. This should be in every area.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Micklegate	I feel this council is extremely wasteful. I feel they are poorly manged and there is a lack of planning and foresight. Should this be run as a company would be run in the private sector changes would have to be implemented to ensure the company would continue to trade but there seems to be an attitude of "its not our money" . I feel things should be more transparent, processes and best practice should be followed and not just when it suits. There should also be a council tax charge of even 50% of a normal bill to students, I feel the paying people of York are getting more and more worn down with you increasing charges to cover the deficit yet leaving a massive population in York exempt, this is causing increasing ill feeling. You expect us to pay more but at the same time reduce our services. We didn't get a reduction on council tax when you cut the bin collections to 1 x fortnightly or when you got rid of numerous swimming pools. Its embarrassing that I have to travel to Pocklington to use a decent pool for my children. Think about what you are asking and whether you currently provide a good service and do you really feel its good value for money? I dont
Micklegate	As a cyclist and car user I think the roads need a lot more attention. Maintenance and better organisation/usability.
Micklegate	I would like to see much greater expenditure on local services and am content to pay significantly more council tax to enable that.
Micklegate	I feel a great deal could be saved by streamlining services and ensuring everyone employed is accountable for their hourly duties. This would mean giving everyone a time sheet to complete showing what they did throughout the day. This is how profitable companies, who are responsible for billing clients/customers manage their output! I do not feel this system should be used for any service which involves the care of vulnerable people. Purely for those who offer a head office type service!
Micklegate	No easy choices here...
Micklegate	Was lucky to be born in 1944; the focus of your attention should be on the young/homeless
Micklegate	We don't think York council should put spend money on a football stadium when funding on adult social care is cut
Micklegate	I think we have to accept the (good) news that people are living longer and so will need more social care as they age.
Micklegate	Some things could be charged for or donations made or volunteers used for fund raising. Set up a York Services Charity Shop
Osballdwick & Derwent	In view of the goverment cuts to coucils, I would support a greater increase in council taxes, up to 5% or even greater. I would also support increased charges where they do not impact on the welfare of people on lower incomes, single parents, and other disadvantaged groups.
Osballdwick & Derwent	It is crucial that adult and children's support services are not cut. All councils should be making this case to central government
Osballdwick & Derwent	Cut out expensive items such as the Castle car park scheme and the new stadium - both a waste of money By providing translations, you are encouraging incomers not to speak english - at what cost?
Osballdwick & Derwent	Increasing adult social care funding can reduce hospital bed blockers and other pressures on the NHS, moderating overall care costs, in the face of an ageing population.
Osballdwick & Derwent	Better adult care facilities will ease burden on NHS and so called bed blocking. Roads and footpaths in need of resurfacing - not just patching

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Osballdwick & Derwent	I understand how difficult it is for the council to provide the services it is required to do and meet the wider aspirations detailed in the Council Plan given the brutal cuts being made to local authority funding from central Government. This makes a balanced budget extremely hard to achieve and that is why I would be prepared to pay a higher level of Council tax to keep services at a level that is commensurate with meeting the city's needs
Osballdwick & Derwent	the state of the roads and drains in various parts of dunnington are dangerous to pedestrians particular the infirm
Osballdwick & Derwent	We spent most of our relatives life savings (£100,000 +) on nursing home costs so we do not agree at all to increased investment in adult social care. The system is unfair - never had a new car, never had a foreign holiday
Osballdwick & Derwent	We need to spend more on Adult social care so that hospital beds can be freed up.
Osballdwick & Derwent	As we only live on a small pension that is reducing in real terms it is difficult to see how we could afford to pay more Council Tax as we are only just making ends meet now. No luxuries or holidays for 6 years and no real increase to pension.
Osballdwick & Derwent	Review, with a review to reduction, of the number of staff employed by York Council.
Osballdwick & Derwent	Reduce costs by reducing the number of Councillors. Reduce support for buses to and from the university.
Osballdwick & Derwent	It is very hard to make any judgements unless we know exactly what service/job will be cut or reduced funding. Some things seem to be over funded and others could stay the same unless we enlarge York housing to the extent of ridiculous. If I wanted to live in an overcrowded town I could go there, please ensure York does not go down this route.
Osballdwick & Derwent	Whil I understand the need to "keep it simple", this like many other CYC surveys does NOT provide enough information for the householder/ratepayer to make valid decisions.This appears to be a common problem in communications with ratepayers.
Osballdwick & Derwent	Essential to fund PREVENTION rather than being left with crisis. Mental health and wellbeing will prevent people needing costly crisis services. Loneliness and isolation is a recipe for disaster.
Osballdwick & Derwent	What are we doing about our !! 🏠 Community stadium
Osballdwick & Derwent	Reduce the amount of ward counsellors to one per ward. No outside consultancy studies. All counsellors to have a weeks back to the shop floor experience to motivate the work force and to better understand and see at first hand where there is holes in the system and areas where efficency can be made. Reduce IT cost and manning, increase manual / actual in the field staff. Ban all private phones, tablets, entertainment devices. Restict works computers and tablets from none esential access to web sites eg Facebook twitter, Ebay, Amazon etc etc. Too many people distracted by the information highway and entertainment direct access these days.
Osballdwick & Derwent	Bus sizes need reducing, libraries are an aging resource. Adult care needs to be charged.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Osboldwick & Derwent	Why only 3%. Surrey is consulting about 15%
Rawcliffe & Clifton Without	We feel very strongly that all these services are vitally important particularly adult and child social care - increase council tax if you have yo - even by a higher percentage
Rawcliffe & Clifton Without	It seems to me that an increase in Council Tax is an imposition of necessity rather than choice and I would support an increase in the choices so marked (above).
Rawcliffe & Clifton Without	Have you thought about joining up with other councils thus being able to share skills and services and get good deals because there's more money; cf supermarkets and corner shops.
Rawcliffe & Clifton Without	Fix the ring road, it a massive traffic jam. The roads need maintenance across York. Streets need cleaning, dog muck everywhere in Rawcliffe and clifton despite extra bins. Why am I queuing at 7 in the morning to get swimming lessons for my child.....because the council is failing to manage the hand over of the service to a private company, for the last 3 years ? Everything is overgrown and unclean. The council has wasted a lot of money over the years, it's still bloated and inefficient, I won't support any raise in council tax until I see some evidence that is resolved. Also the water works at Rawcliffe bar stinks, when will that issue be tackled.....?
Rawcliffe & Clifton Without	As a pensioner I would pay an extra 2per cent on council tax to help fund my choices in this Budget Consultation 2017. Most people me included would like to see care for the elderly,children and homelessness put at the top of the list.
Rawcliffe & Clifton Without	If there are not sufficient funds then it is time for people who want to use services to pay more for what they want but please don't increase council tax for us all as if we manage our money based on what we can afford then surely it's unfair to add more tax to those not wanting to use services? I live alone, have one income and all the expense of living - I get no government hand outs unlike married couples of those with children and it's time people like me were supported more - I get 25% council tax discount only and why is this not 50%? Please start thinking if everyone and not just families!
Rawcliffe & Clifton Without	A government solution and funding needs to be found over increasing Adult social care. Passing the buck and increasing local council tax charges for an already high percentage in the pound is not tolerable, Adult social care already eats 30% per £ in York followed by 19p in the pound for children and young people - these two combined for care is nearly 50p in the pound against the other 13 topics slice???
Rawcliffe & Clifton Without	I would rather things stay the same and let things just settle down this year.Thank you...
Rawcliffe & Clifton Without	There are a lot of pressures that are placed on the council budget which appear to have come about by a sharp reduction in funding in previous years - we are paying for yesterday's mistakes - this leads to higher pressures on this's budget.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Rawcliffe & Clifton Without	Every year York council tax has increased by the maximum the council can get away with it. If you really think the people support ever higher taxes then have the balls to call a referendum. And not happy about this adult social care budget. So many could be helped by their families rather than expecting the state to help everyone.
Rawcliffe & Clifton Without	Would support increased charges to help fund dualling of a1237
Rawcliffe & Clifton Without	We need to cut shop rents across the city as more and more businessds are closing and will leave York as a boarded up ghost town like many smaller towns have already become. We need to look at how the adult social care budget is spread as I know elder people with lots of money getting help and poverty in the over 65s is not as big an issue as with younger people.
Rawcliffe & Clifton Without	Perhaps the council should be looking to make in-house efficiencies by reorganising the management structure to reflect the need for more lower level staff e.g. care assistants. These people actually serve the community rather than having too many managers taking huge salaries with very little or no return. Reduce all the 'PC' roles that don't actually achieve anything and divert the money into public services. In summary to use an analogy - there are too many Chiefs and not enough Indians
Rawcliffe & Clifton Without	York has consistantly been at the lower end of the national league tables for council tax. This has inhibited services & growth for far too long. People need to be realistic & acknowledge they have to pay for the services they need. The council has failed for many years in publicising the need for taxes to increase to fund costs. York is seen as a "Scrooge" city, trying to do everything "on the cheap" At the same time there is a strong perception the council wastes residents money and avoids making contentious decisions that are for the benefit of the majority. We need STRONGER management & better business skills to convince the electorate that you can't give extra for nothing, whilst gaining respect for excellent management. A long term plan to bring Council Tax up to the median of the National tables should be the goal, backed by better management & services.
Rawcliffe & Clifton Without	More dog bins. Ask residents of York what they want more,instead of steaming ahead wasting council tax revenue on total rubbish. Easy to waste and spend other people's hard earned money.
Rawcliffe & Clifton Without	Street cleaning and litter is really bad in some areas. Perhaps fast food outlets should be made responsible for more street cleaning.
Rawcliffe & Clifton Without	Didn't receive this until 2 days before the closing date! Not enough time for people to return it - not acceptable.
Rawcliffe & Clifton Without	We already struggle paying all our bills so I do not agree with council tax rise. The money should be found from other services

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Rural West York	As a resident in Poppleton I am shocked at the poor state of the roads
Rural West York	It's very good to be consulted. Thank you
Rural West York	This postcode in Poppleton only had their copy of Ourcity Issue 5 January delivered at lunchtime on 24 January along with the LocalLink Magazine. This makes a comedy situation out of any meaningful participation with the consultation which ends on 25 January. You need to address this issue with your delivery partner.
Rural West York	Everyone should be jointly responsible for the rising cost of social care. Whilst I think access to sports facilities etc are incredibly important, I think they have a greater opportunity to raise some funds themselves to meet the gaps.
Rural West York	It is stated that 12p in the pound is currently spent on 'Customer Services and business support'. I propose that this could be cut. However this item is not mentioned in the given list of things that asks for an opinion. Why not? As this item isn't included in the list, I believe this is not a fair budget consultation, and therefore it would appear that even more taxpayers' money has been wasted producing the consultation in the first place.
Rural West York	1.The council should focus on its legal responsibilities and cut the budget or increase the charge for all peripheral activities. 2. The 'Our City' publication should show the proportion of the budget spent on directly employed council staff year on year. 3. Perhaps you should employ better proof readers.
Rural West York	Given the continuing rise in the number of older people with dependency requirements, increased funding for their care should be on a permanent basis, and should properly and most fairly be funded from general taxation.
Rural West York	The council should focus on efficiency in the same way as a private enterprise has to rather than just the usual give us more money or we cut services.
Rural West York	Need to become more efficient rather than simply cutting services. Make more imaginative working with voluntary sector. Lobby Government to increase funding for adult social care as raising council tax is a regressive form of taxation.
Rural West York	I am a pensioner and a small increase in costs is very hard to bear
Rural West York	It is hard to comment on most of the areas without knowledge of their present situation -"don't know" should have been a 4th option. However social care is in a poor state, it has significant implications for NHS services and raising much needed finance through the rates seems the only option - although this should really be raised centrally and more fairly through general taxation.
Rural West York	national tax levels have reduced resulting in poorer services: we can choose locally to replace national tax with local tax
Rural West York	You have just wasted money on resurfacing footpaths in Skelton, they did not need doing. The guys only worked for 5 hours a day, and were home by 2.30pm, as well as a few breaks along the way. They even managed to drag out a weeks worth of work (max!) to over 2 weeks. What a waste of public money!!

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Rural West York	Reduce staffing levels
Rural West York	Potholes are becoming a dangerous hazard. I do not know how cyclists cope in the dark
Strensall	I received Our City through my letterbox yesterday (24th Jan) which has given me very little time to complete the important consultation. I had hoped to submit a paper copy, but given the timescale that was impossible as I was on a Health Walk in the morning and doing voluntary work at our local library in the afternoon. Anyone else who received Our City at the same time as myself and was not on line would have been unable to participate.
Strensall	I would like to see a full review of all services, council manning and pay levels before discussing cuts and tax levels. It's far to easy to push a tax increase onto households without first looking internally and at all areas. Thank you
Strensall	Two of our elderly relatives have recently been through the care system. Social care to enable the elderly stay in their homes is clearly unfit for purpose. Lots of care plans and paperwork which the carers and management appear to ignore and are incapable of keeping responsible relatives informed of deviations or failures to agreed plans. Time allocated for visits is completely inadequate and encourages the carers to cut corners. I would be enraged to find services reduced and costs increased.
Strensall	I feel your consultation on the back of Our City does not make it clear that any increase to fund adult social care is ring fenced for that purpose as it does in this e- questionnaire.
Strensall	I think adult social care and the NHS should be funded by a 1% increase in basic rate income tax rather through council tax. This would raise far more money and ensure everyone shares an equal burden and really no one would notice. It's a shame the government cannot do this and I am a conservative!!
Strensall	I feel there should be a reduction to the Senior Management Team at CYC with less Directorates, greater efficiency created through a reduction of administration.
Strensall	All of your questions are loaded to get an answer you want. Efficiencies are required, stop talking about spending money all the time and how not spending it affects services. That is a nonsense and just an excuse for lazy slow thinking. Work smarter, give more for less. Get rid of some of the fat cat employees that contribute little.Reduce overheads. Serve all the people well, as is your responsibility
Strensall	Chain gang the prisoners for road sweeping and manual labour.
Strensall	Why no 4% option? (Even though CT is regressive) Take a more holistic view of the budget, check for risks and consequences of decisions- and knock on effects
Strensall	Too much is spent on bureaucratic red tape an savings through efficiencies and smarter ways in council workings can be made.
Unknown	Please raise Council Tax and maintain/improve services

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Unknown	I can afford an increase in council tax and would be happy for this to happen to protect services. There will be other households who are struggling financially and may not be able to afford an increase. I think those households who are eligible for council tax support should be made exempt from any increases.
Unknown	Scrap the Stadium Fiasco
Unknown	THE COUNCIL SHOULD ONLY PROVIDE STATUTORY SERVICES, NOT NON-STATUTORY SERVICES UNLESS THEY ARE FULLY FUNDED BY THE USER. I DID NOT RECEIVE MY COPY OF 'OUR CITY' UNTIL MONDAY 23rd JANUARY - GIVING RESIDENTS IN OUR AREA LESS THAN ONE DAY TO CONSIDER THE OPTIONS AND GET THE PAPER SURVEY BACK WITHIN 24 HOURS IS UNACCEPTABLE.
Unknown	We pay too much in taxes! The government and council want more taxes and our wages remain low and not increased We need to stop funding the lazy people
Unknown	Try to extend Park and Ride buses until 10pm - even if every 30 mins. I'm sure the service would benefit many
Unknown	NO COUNCIL TAX RISE!
Unknown	Increasing adult social care will free up beds in hospitals and ease that particular issue for the NHS
Unknown	Retain open space for recreational purposes on the ex Manor School sports field Minimise? plans for further traffic to access Boroughbridge Road
Unknown	Make your mids about the art gallery. It has been open after re-development, but yet has to 'long term' fund plan
Unknown	Budget to be spent wisely Central government should pay for social etc Stop the foreign aid programme completely to pay for this Britian First
Unknown	I often get cars parked outside my window. I ring 08001381119 but very rarely do I see a parking officer. There should be barriers. Also people often drive down and then back up again as there are no clear signs.
Unknown	Some services are not efficiently needed and can be incorporated with other services to save cost People are struggling with financial committments at present - freeze all services at all costs
Unknown	Q1 - be more efficient, a combination of all Q2 - Context? What is required Feels very short term and narrow No context about efficiency Innovation and infrastructure?
Unknown	The money to be spent on proposed upgrade to Castle Museum should be allocated to adult social care instead
Unknown	Q2 is meaningless. We need an estimate on £ to be able to assess its impact on our households
Unknown	I would support up to a 5% increase in council tax to help with adullt social care issues
Unknown	All your survey asks about either increasing or retaining the level of expenditure. I cannot believe sufficient effort has been made to reduce expenditure. We see a reduction of services in many areas yet the costs continue to rise. There are too many areas where self preservation exists. I have seen support staff reduced to a level that services become ineffective yet their management remains the same. I read recently about a figure of almost three quarters of a million pounds being spent on 130+ councillors. Commercial undertakings could not survive with such overheads. Get a grip of the cost base.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Unknown	Lobby central government for increased funding as even a 3% increase will be unsustainable for providing the existing and improved services, particularly in adult social care, advice services, schools, transport and road maintenance (particularly footpaths and dropped kerbs which are in a terrible condition causing a significant danger to disabled people, for example, one person in a wheelchair fell out of it due to the poor pavement condition and suffered a broken hip). Often seen as a minor issue this can result in more accidents (and strain on the NHS) and increasing isolation and people fear going out because of the fall risk. There is also a huge housing crisis in York with those on average income unable to afford to live and work in the city. Lobby central government for an end to the right to buy which ultimately reduces the number of council properties and cuts off a rental income which is not replaced by the hugely discounted sale price.
Unknown	I'm really concerned about spending on youth services. There seems to be nothing at all for them to do in our area. I've witnessed a few incidents involving teenagers who have seemed angry and disconnected. I can see why if they have no social space or activities within the community. Parks spending is connected to this. I think we need to invest in these areas before there is any further escalation and severing of community cohesion.
Unknown	I would be prepared to pay more council tax to ensure that essential services are maintained.
Unknown	feel increased charges instead of increased council tax should fund extra budget for example large item disposal bigger bins should be increased as it will effect as and when while increased council tax mean people paying even more for services they may never use.n
Unknown	York City Council should be following the lead of Surrey County Council in raising public awareness of the need for adult social care to be properly funded. While Surrey is holding a referendum on an increase of 15%, York is talking about less than one-fifth of that. How timid can you get?
Unknown	the council should be campaigning for higher national taxation, which is fairer than local taxes, and particularly for corporations to be effectively taxed. Central government is ducking its duty to redistribute wealth around the country from richer to poorer areas.
Unknown	I would prefer moderate council tax increases rather than reducing any services.
Unknown	York is already a very expensive city to live in, why increase our council taxes to support other areas!
Unknown	Measures to reduce air pollution in the city need to be funded much more. A congestion charge for anyone who lives outside the outer ring road for bringing their vehicles into the city and subjecting the residents of the city to their pollution. The money could be spent on proving better 24hr bus service provision. This would be a win win for York residents, better air quality and less traffic.
Unknown	I supported increased council tax, rather than increased charges, on the grounds that there is at least some account taken of ability to pay (though on the imperfect basis of house price). For charges, or other means of raising money, I would support any means which target increases at those who have the greatest ability to pay.
Unknown	We received our survey at 10am on 24th January with a cutoff date of the 25th. It is ok for people who can complete on line but many residents don't have access to computers and will miss the deadline, can we either extend the deadline for this year and deliver the future surveys earlier. Kind Regards [REDACTED].
Unknown	For me there are 2 overriding priorities - social care and sustainability including increasing public transport/walking/cycling and decreasing cars in York Centre - better all round i.e. increased quality of life easier for toe visiting city centre better air quality and better health.

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Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Unknown	I only received the copy of "our City" yesterday (23rd) which doesn't leave much time to respond by 25th! The printed copy also offers info. in various other languages - why? If someone can't understand English, they don't deserve a say! Do local authorities in these countries e.g. Turkey, Poland etc. provide their information in English?! I very much doubt it!
Unknown	Please do not cut funding for heritage and the arts! Part of the reasons so many people visit is because of its long history and attractions. These also benefit locals. Further cuts would put this at risk.
Unknown	<p>I do not support an increase in Council Tax as I do not think we get sufficient for the money we pay at present. * The recycling is collected but quite often a terrible mess is left on the streets when the bin-men quickly pick up the recycling bins in order to empty the contents into the back of their trucks and in doing so lots of the contents tip out onto the streets and are left to blow about and generally make the area look like a dump! * The paths and roads around South Bank and Bishopthorpe Road area in particular are in a terrible state of repair. There has recently been lots of work taking place in this area and whoever has done the work has left it in a real mess. Paving slabs have been dug up and in the process have been cracked and the re-laying of them is appalling - some do not even have cement/sand in between the cracks to make them secure and they are all uneven making them a severe tripping hazard - a claim waiting to happen in my opinion. * The roads also look like patchwork which overall makes the whole area look run down. This I have noticed is especially prevalent in the South Bank area. * Also I believe that this area could do with some attention to making it look more aesthetically pleasing with flowers, plants and trees being planted. The space on the corner of Balmoral Terrace outside the Working Men's Club would definitely benefit from a tree or at least a large tub of flowers. It is all very well using the budget to smarten up places like Bishopthorpe which is already a pretty village, but what about working your budget so as you can smarten up South Bank which is in much more dire need than Bishopthorpe? * Alley Gating would be a welcome addition too as some streets already have it but others do not. When I asked the Council why this was they replied that crimes had to happen before certain back alleys warranted it. Appalling attitude!! We have dog walkers (who inevitably let their dogs mess in the back alleys), rowdy, drunken people passing through and also rubbish and food thrown over our back wall into our yard not to mention the travellers who think they have a right to drive their vans down the back alleys looking over people's walls to see if they have anything worth stealing (all this is done whilst standing on top of the van so as they can see in). I have personally had first-hand experience of seeing this happen. I do not allow my children to play in the back alley as it is neither a clean or safe place for them! I would be very grateful if you could address these points as at present I do not have much faith in York City Council to help the people of South Bank and make their quality of life better!</p>
Unknown	I'd like to see the council standing up for the people of York, instead of standing up for their political masters in Whitehall and Westminster.
Unknown	Please continue to protect the most vulnerable. Even if it means an increased tax.
Unknown	It would be nice to also see an option of "operate more efficiently" on some of these. Surely there are areas where efficiency could be further improved.
Unknown	fishponds wood is merely wasteland for people to walk dogs, please maintain boundaries to properties and dont mow more than once a month. why do binmen collect grey waste bins and green garden waste at the same time and deposit into the same vehicles. sto wasting money on needless road signs, eg 20 mph on roads less than 100 metres long and remove dangerous chicanes in road

Budget Consultation 2017-18

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Unknown	Insulting 'consutation' you couldn't even be bothered to say how much needs to be saved - Shane on the Council again treating citizens as fools
Unknown	It is time to cut back the top paid officials and contract staff, we are all finding it very difficult to find money , I am a pensioner and I don't get enough money to pay for the increased rated. YOU FOUND MONEY TO PAY THE TOP PEOPLE ACCORDING TO THE YORK PRESS. If you increase the rates I will have to make cuts to my spending, I cannot get more money from anywhere. My Pension will not cover the increase so you must cut your spending. We need more skips at supermarkets to take garden WASTE, cardboard and plastic that is what people want. Tesco at Dringhouses was over flowing with rubbish because it was not collected.I THINK A REVIEW NEEDS TO BE CARRIED OUT TO SEE WHERE SAVINGS CAN BE OBTAINED . In-house is where you start you cant keep asking the people for more money which we havnt got.
Unknown	Having looked at COYC senior salaries I was amazed how many earn £50k the council should look inwards first before making cuts to,services
Unknown	Thanks
Unknown	Why just these questions? One question includes increasing charges but the following is just about funding. Why not ask which could generate income? Why just general questions about budget areas (with almost no context of the current budgets or the consequence of increases / decreases)? Could questions not be about specific changes? Rather than increase or reduce funding generally for each area why not give a best example of a specific service which would be reduced or cut or an actual service which would be introduced or increased? How about ways of self funding, using council facilities / resources to generate more income when not in use, etc?
Unknown	Do not sell DN1 Lord Mayors car registration which was a gift to York
Unknown	Start collecting council tax from students (as reduced rate). re band houses that have been extended. Stop wasting money on "consultants"
Unknown	We appreciate, in particular, the work the bin men do
Westfield	You are stuck between a rock and a hard place trying to make a budget work in the current climate. The only way to continue to provide services which benefit the community is to put up rates. Do it. As a young parent, I am hugely grateful for all the facilities and provisions in our city for families and stay at home parents. The support that is available (both state funded and charitable) is excellent. We have to continue to provide these services; loneliness is a real issue for people of all ages and walks of life.
Westfield	I lost my husband last year and because of my age and pension changes I don't receive widows pension so I have more or less some bills with a 2/ less income
Westfield	I cannot afford any more money to pay the increase in rates, I am a pensioner and my increase next year has already gone in everything that has gone up .PLEASE TELL ME WHERE I CAN GET THE MONEY FROM
Westfield	Economy, Economy, Economy No more creation of high salary and none productive posts. Consultants not to be used, if persons in positions cannot, will not or incapable of job, get rid of them, with just their last months salary and no more
Westfield	Cut members allowance by 10% min. cut chairs allowance by 50%

Budget Consultation 2017-18

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Westfield	All aspects of funding for child services and adult services should be provided by central Government, not by local authorities. If central Government cannot do this then they are not doing their job properly and in that case, they should either sort it out or get somebody in who can i.e a change of government
Westfield	We need funding from Central Government to provide the services that York Residents want and need. Our national taxes and other Ni contributions should be given in a reasonable proportion to Local authorities. Demand it from the Government!
Westfield	I am concerned by what appears an increased level of homelessness judging by the number of those now sleeping rough on the streets. I think the NHS, especially York District Hospital, do an amazing job considering the increased pressure upon their services. The same might also apply to the police and fire services. York is clearly a wonderful city to live in and belong to, appreciated, I am sure, by the over 4 million tourists every year. The task is not easy to maintain standards together with continuing attractiveness to visitors; thank you for all you do. All involved with the city council continue to be in the prayers of all churches and church leaders [REDACTED].
Westfield	There needs to be adequate public transport provisions and these are not currently being met. There has to be mental health care, and adult social care provided or there will end up with a lot more of a strain on the NHS and other resources as those who are currently trying to care end up needing care themselves.
Westfield	Instead of increasing costs or cutting services the council should ensure we are getting the best from the money we already pay. I know a number of council workers who finish at 2pm every day and find it hilarious. Further cut out all the bureaucracy and unnecessary middle layers and pay for the work and work only.
Westfield	Increasing council tax by a large amount like 15% would be a disaster for me. I would probably have to move to a smaller house. I would not benefit if I needed care because I have savings and I would have to pay the full amount if I needed to go in a care home. I think the cost needed for people who have no means should be paid by the wealthy who have millions.
Westfield	Funding for transport should focus on reducing traffic / pollution, and increasing cycling and walking. Less traffic means less damage to roads, fewer health problems, better quality of life.
Westfield	We think considering the street cleaning rotas have been recently changed,that road sweeping and litter picking still needs to be increased to give us a cleaner environment.
Westfield	We think that for the council to be able to continue to provide its services people will need to do 2 things. Contribute more and take more personal responsibility. For example, we don't believe it's the councils responsibility to clean up the mess people make (rubbish) and there needs to be more community responsibility. Not everything can be the councils responsibility at the end of the day.
Westfield	Reduced administration costs would do for a start
Westfield	I don't think council tax should be increased to a level where a referendum is needed.
Westfield	Perhaps efficiencies in management could be achieved, it seems there are a lot of management and not a lot of "feet on the ground" in the council. Look at children's services which has had at least complete restructures in the last few months whilst not having enough foster careers or social workers, maybe the council should look within for savings before looking at cutting services or increasing tax.

Budget Consultation 2017-18

Comments respondents gave at the end of the Budget Consultation survey

Ward	Respodents answers to: 'Please give us your comments'
Westfield	please look after our beautiful city. this may mean investing in its infrastructure.
Westfield	I personally think the governments proposals to burden local authority's with increased financial pressure to finance social care via increasing council tax or reduce other services to provide this service is repugnant. Why do we also have to fund the local police & fire service via another tax? Surely tax at source should cover this element? Or as reported via other media sources, this enhanced tax is to "prop up" said services pension schemes. Local councils already struggle to provide decent services across the city. Should central government not look at reducing foreign aid to ensure adequate funding is made available to all councils to ensure they can support and provide services to its constituents?
Westfield	I do not think that subsidies for bus companies should be maintained and should be withdrawn as part of the budget.
Westfield	I object to paying for care for people who have contributed little or nothing in the form of taxes. It also does not help that you have a high student population who contribute nothing in the way of council tax. Why should those of us who work hard to support ourselves have to constantly shell out to support those who do not have work ethic; where are there families? They should be held to account.
Westfield	Reduce capital expenditure (Guildhall, York Central, Community Stadium swimming pool etc) and use savings on interest payments to enhance basic street level services.
Westfield	More community skips needed and litter picking on Hob Moor nature reserve needed please
Wheldrake	Each year you are taking an increased %age of my income and spending it like water on schemes like Kings Square and the market. Stop spending my money on vanity capital projects
Wheldrake	For the year 2016/2017 my council tax increased £68.32 which I felt was totally unacceptable, any rise in this years council tax will also be viewed by me as totally unacceptable. I feel that York Council are making me poorer year on year, eroding my living standard, taking all my pension increases for what ? having lived in York for over 70 years from birth I am ashamed to say ' I live in York '. I never go into York, it is a place I am beginning to detest because of the greed of York Council. I would never spend or buy anything in York. Stop the massive York Council Tax Rises !!.
Wheldrake	I do not support increases to council tax to pay for social care as I think this money should come from the central government tax receipts.
Wheldrake	Service levels in York do not come close to providing value for money already! An increase is not acceptable until current wastage and vanity projects are stopped and money is spent on things important to residents of the city!
Wheldrake	The increase in adult social care by 1 or 2% should be paid for by the reduced column and increased charges

Question 2 - In order to balance the council's budget, would you rather the council (tick as many that apply):

	Count and percentages of answers by ward						
	Increased council tax levels	Increased council tax levels (%)	Increased fees and charges	Increased fees and charges (%)	Provided fewer services	Provided fewer services (%)	Response Count
Acomb	22	66.67%	9	27.27%	8	24.24%	33
Bishopthorpe	19	79.17%	5	20.83%	4	16.67%	24
Clifton	39	70.91%	14	25.45%	10	18.18%	55
Copmanthorpe	21	80.77%	6	23.08%	3	11.54%	26
Dringhouses and Woodthorpe	37	53.62%	31	44.93%	23	33.33%	69
Fishergate	38	77.55%	17	34.69%	6	12.24%	49
Fulford and Heslington	18	94.74%	5	26.32%	3	15.79%	19
Guildhall	41	62.12%	28	42.42%	16	24.24%	66
Haxby and Wigginton	41	68.33%	26	43.33%	10	16.67%	60
Heworth	40	75.47%	17	32.08%	6	11.32%	53
Heworth Without	18	60.00%	8	26.67%	7	23.33%	30
Holgate	45	56.96%	42	53.16%	12	15.19%	79
Hull Road	15	55.56%	13	48.15%	4	14.81%	27
Huntington and New Earswick	43	67.19%	21	32.81%	10	15.63%	64
Micklegate	83	71.55%	40	34.48%	20	17.24%	116
Osbalwick and Derwent	35	60.34%	27	46.55%	11	18.97%	58
Rawcliffe and Clifton Without	49	64.47%	21	27.63%	18	23.68%	76
Rural West York	33	64.71%	18	35.29%	13	25.49%	51
Strensall	22	59.46%	10	27.03%	9	24.32%	37
Westfield	36	62.07%	21	36.21%	12	20.69%	58
Wheldrake	14	58.33%	7	29.17%	8	33.33%	24
Non York Resident	4	100.00%	2	50.00%	0	0.00%	4
Unknown	108	56.84%	72	37.89%	50	26.32%	190
Total	821	64.75%	460	36.28%	263	20.74%	1,268

Question 3 - Do you support an increase in council tax to fund adult social care and by how much?

Count and percentages of answers by ward									
	I do not support an increase	I do not support an increase (%)	I support a 1% increase	I support a 1% increase (%)	I support a 2% increase	I support a 2% increase (%)	I support a 3% increase	I support a 3% increase (%)	Response Count
Acomb	10	29.41%	2	5.88%	11	32.35%	11	32.35%	34
Bishopthorpe	5	20.83%	4	16.67%	6	25.00%	9	37.50%	24
Clifton	12	21.82%	6	10.91%	10	18.18%	27	49.09%	55
Copmanthorpe	4	14.81%	8	29.63%	4	14.81%	11	40.74%	27
Dringhouses and Woodthorpe	27	37.50%	12	16.67%	13	18.06%	20	27.78%	72
Fishergate	6	11.76%	11	21.57%	14	27.45%	20	39.22%	51
Fulford and Heslington	1	5.56%	2	11.11%	3	16.67%	12	66.67%	18
Guildhall	17	25.76%	16	24.24%	4	6.06%	29	43.94%	66
Haxby and Wigginton	17	27.42%	9	14.52%	14	22.58%	22	35.48%	62
Heworth	10	17.54%	13	22.81%	14	24.56%	20	35.09%	57
Heworth Without	9	32.14%	3	10.71%	5	17.86%	11	39.29%	28
Holgate	23	28.75%	21	26.25%	8	10.00%	28	35.00%	80
Hull Road	6	22.22%	8	29.63%	5	18.52%	8	29.63%	27
Huntington and New Earswick	16	24.62%	16	24.62%	15	23.08%	18	27.69%	65
Micklegate	16	13.79%	13	11.21%	22	18.97%	65	56.03%	116
Osbalwick and Derwent	16	27.12%	6	10.17%	18	30.51%	19	32.20%	59
Rawcliffe and Clifton Without	22	28.95%	13	17.11%	16	21.05%	25	32.89%	76
Rural West York	12	23.08%	5	9.62%	10	19.23%	25	48.08%	52
Strensall	11	28.95%	9	23.68%	7	18.42%	11	28.95%	38
Westfield	17	28.81%	17	28.81%	8	13.56%	17	28.81%	59
Wheldrake	7	29.17%	4	16.67%	8	33.33%	5	20.83%	24
Non York Resident	0	0.00%	0	0.00%	1	25.00%	3	75.00%	4
Unknown	52	29.89%	40	22.99%	26	14.94%	56	32.18%	174
Total	316	24.92%	238	18.77%	242	19.09%	472	37.22%	1,268