



Portfolio - Environment and Climate Change 2019/2020

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Produced by the Business Intelligence Hub July 2020



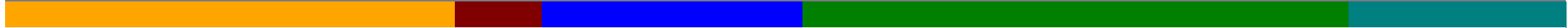
			Previous Years			2019/2020							
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
0. Council Plan Indicators	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	530.56kg	550.9kg	460.81kg (Prov)	106.18kg (Prov)	98.11kg (Prov)	128.38kg (Prov)	128.14kg (Prov)	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	543.6kg	592.6kg	(Avail Nov 2020)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	537.2kg	565.9kg	(Avail Nov 2020)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	10	12	(Avail Nov 2020)	-	-	-	-	-		
	CES36	Percentage of household waste sent for reuse, recycling or composting (DEFRA)	Quarterly	44.86%	43.60%	48.37% (Prov)	56.30% (Prov)	57.36% (Prov)	41.66% (Prov)	35.16% (Prov)	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	43.20%	35.10%	(Avail Nov 2020)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	42.40%	43.60%	(Avail Nov 2020)	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	8	9	(Avail Nov 2020)	-	-	-	-	-		
	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	156	183	385	71	70	92	152	-	Neutral	◀▶ Neutral
	GCC01	Citywide KPI on air quality (TBC within Council Plan life cycle)	Monthly	TBC	TBC	-	TBC	TBC	TBC	TBC	-	Neutral	◀▶ Neutral
	GCC02	Carbon emissions across the city (TBC within Council Plan life cycle)	Monthly	TBC	TBC	-	TBC	TBC	TBC	TBC	-	Up is Bad	◀▶ Neutral
	GCC03	Level of CO2 emissions from council buildings and operations (Net emissions) (TBC within Council Plan life cycle)	Monthly	TBC	TBC	-	TBC	TBC	TBC	TBC	-	Up is Bad	◀▶ Neutral
	GCC04	Flood Risk properties assessed at lower level than 2019 baseline	Monthly	TBC	TBC	-	TBC	TBC	TBC	TBC	-	Neutral	◀▶ Neutral
GCC05	Number of trees planted (CYC)	Monthly	NC	NC	515	NC	NC	329	186	-	Up is Good	◀▶ Neutral	
TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	37.09%	38.03%	42.14%	37.92%	NC	42.14%	NC	-	Up is Good	▲ Green	
YCC227	STREET CLEANING - Number of issues reported	Monthly	1,387	1,943	2,578	555	679	596	748	-	Neutral	◀▶ Neutral	



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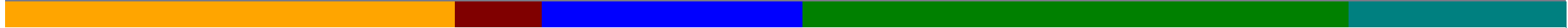
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		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
1. Waste	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	530.56kg	550.9kg	460.81kg (Prov)	106.18kg (Prov)	98.11kg (Prov)	128.38kg (Prov)	128.14kg (Prov)	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	543.6kg	592.6kg	(Avail Nov 2020)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	537.2kg	565.9kg	(Avail Nov 2020)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	10	12	(Avail Nov 2020)	-	-	-	-	-		
	CES36	Percentage of household waste sent for reuse, recycling or composting (DEFRA)	Quarterly	44.86%	43.60%	48.37% (Prov)	56.30% (Prov)	57.36% (Prov)	41.66% (Prov)	35.16% (Prov)	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	43.20%	35.10%	(Avail Nov 2020)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	42.40%	43.60%	(Avail Nov 2020)	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	8	9	(Avail Nov 2020)	-	-	-	-	-		
	CES37	Percentage of municipal waste sent to landfill (DEFRA)	Quarterly	33.63%	20.80%	18.14% (Prov)	16.99% (Prov)	8.26% (Prov)	37.41% (Prov)	9.91% (Prov)	-	Up is Bad	▼ Green
		Municipal waste landfilled: Benchmark - National Data	Annual	12.70%	7.10%	(Avail Nov 2020)	-	-	-	-	-		
		Municipal waste landfilled: Benchmark - Regional Data	Annual	9.60%	16.40%	(Avail Nov 2020)	-	-	-	-	-		
		Municipal waste landfilled: Regional Rank (Rank out of 15)	Annual	14	15	(Avail Nov 2020)	-	-	-	-	-		
CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	97,467.02	109,455.48	96,082.21	27,181.79	24,401.17	23,209.3	21,289.95	-	Neutral	◀▶ Neutral	
CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£4,140,549	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral	
CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	100.00%	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral	
CES48	Missed bins per 100,000 collections - (YTD) (COLI3)	Monthly	57.06	48.65	50.85	51.52	54.01	51.66	50.85	-	Up is Bad	◀▶ Neutral	



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		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
1. Waste	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	52.90%	24.89%	37.47%	33.68%	NC	37.47%	NC	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	39.35%	51.35%	53.10%	57.38%	NC	53.10%	NC	-	Up is Bad	▲ Red
	WA104	Number of Complaints (Stage 1) - Waste Services	Monthly	656	979	620	194	230	129	67	-	Up is Bad	◀▶ Neutral
		Number of Complaints (Stage 2) - Waste Services	Monthly	267	283	152	53	54	23	22	-	Up is Bad	◀▶ Neutral
		Number of Complaints (Stage 3) - Waste Services	Monthly	15	6	2	0	1	0	1	-	Up is Bad	▼ Green
	WA400	Tonnage landfilled (AWRP from 2018/19) (inc commercial) - All CYC Vehicles	Monthly	52,129.12	51,108.91	51,125.29	12,821.9	12,834.7	12,739.56	12,729.13	-	Up is Bad	◀▶ Neutral
	WA401	Tonnage recycled - All CYC Vehicles	Monthly	14,227.5	14,175.86	14,768.61	3,529.81	3,574.73	3,791.3	3,872.77	-	Up is Good	◀▶ Neutral
	WA402	Tonnage composted (green) - All CYC Vehicles	Monthly	15,381.64	14,595.44	15,456.74	6,230.52	5,797.8	2,833.32	595.1	-	Up is Good	◀▶ Neutral
	WA403	Tonnage commingled - All CYC Vehicles	Monthly	3,512.94	2,746.2	3,041.96	643.88	687.52	1,012.46	698.1	-	Up is Bad	◀▶ Neutral
	WA404	% waste recycled - All CYC Vehicles	Monthly	36.22%	36.02%	37.15%	43.22%	42.20%	34.21%	25.98%	-	Up is Good	◀▶ Neutral
Tonnage commingled - All CYC Vehicles (Weekly Average)		Monthly	67.09	52.62	58.17	49.49	52.28	77.25	53.65	-	Up is Bad	◀▶ Neutral	
2. Public Realm	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	156	183	385	71	70	92	152	-	Neutral	◀▶ Neutral
		GRAFFITI - Number of issues reported (Public Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Neutral	◀▶ Neutral
		GRAFFITI - Number of issues reported (Private Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Neutral	◀▶ Neutral
	CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC (Public Land)	Monthly	14	21	36	4	7	16	9	-	Neutral	◀▶ Neutral
		GRAFFITI - Number of offensive issues dealt with by CYC (Private Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Neutral	◀▶ Neutral
	GRAFFITI - Number of non-offensive issues dealt with by CYC (Public Land)	Monthly	36	50	210	13	18	53	126	-	Neutral	◀▶ Neutral	



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2. Public Realm	CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC (Private Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Neutral	◄► Neutral
	CAN008	GRAFFITI - Average time taken to resolve offensive issues (Public Land) (Working days) - (YTD)	Monthly	3.54	5.2	9.4	35	22.3	9.1	9.4	-	Up is Bad	▲ Red
	CAN008d	GRAFFITI - % offensive issues resolved within target time (public land) (SLA)	Monthly	-	-	70.80%	NC	NC	60.00%	88.90%	-	Up is Good	◄► Neutral
		GRAFFITI - % offensive issues resolved within SLA target time (Private Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Up is Bad	◄► Neutral
	CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Public Land) (Working days) - (YTD)	Monthly	3.33	5.8	8.9	19.8	18.8	9.8	8.9	-	Up is Bad	▲ Red
	CAN009d	GRAFFITI - % non-offensive issues resolved within target time (public land) (SLA)	Monthly	-	-	79.10%	NC	NC	58.80%	87.30%	-	Up is Good	◄► Neutral
		GRAFFITI - % non-offensive issues resolved within SLA target time (Private Land) (not live yet)	Monthly	-	-	-	-	-	-	-	-	Up is Bad	◄► Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,387	1,943	2,578	555	679	596	748	-	Neutral	◄► Neutral
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1,788	1,912	2,191	632	933	366	260	-	Up is Bad	▲ Red
	CSPEC7	LITTER BINS - Number of issues reported	Monthly	214	246	185	41	72	40	32	-	Neutral	◄► Neutral
	CSPEC8	DOG BINS - Number of issues reported	Monthly	175	114	75	16	28	17	14	-	Neutral	◄► Neutral
	CSPMA7	CYC Mobile App - Grand Total	Monthly	121	65	52	10	23	7	12	-	Neutral	◄► Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD)	Monthly	61.00%	43.00%	61.70%	26.50%	48.30%	52.80%	61.70%	100%	Up is Good	◄► Neutral
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD)	Monthly	84.00%	70.00%	72.40%	67.50%	67.10%	67.40%	72.40%	100%	Up is Good	◄► Neutral
	SLA13	Overall Public Realm Standard Cleansing cases completed within SLA	Monthly	81.00%	71.00%	78.80%	74.70%	73.40%	78.70%	87.60%	-	Up is Good	◄► Neutral
SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	75.00%	62.00%	74.20%	62.70%	67.60%	69.70%	74.20%	100%	Up is Good	◄► Neutral	



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3. Parks	APSE079	Parks and Open Spaces: Hectares of maintained public open space per 1,000 head of population (PI 30)	Annual	3.24	N/C	(Avail Nov 2020)	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - National Data	Annual	3.51	N/C	(Avail Nov 2020)	-	-	-	-	-		
		Benchmark - APSE Family	Annual	2.2	N/C	(Avail Nov 2020)	-	-	-	-	-		
	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	37.09%	38.03%	42.14%	37.92%	NC	42.14%	NC	-	Up is Good	▲ Green
		% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	45.12%	49.22%	44.14%	51.06%	NC	44.14%	NC	-	Up is Bad	◄► Neutral
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	38.26%	33.70%	35.24%	33.47%	NC	35.24%	NC	-	Up is Good	◄► Neutral
% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces		Quarterly	52.61%	59.91%	58.81%	60.25%	NC	58.81%	NC	-	Up is Bad	◄► Neutral	
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	3	1	3	1	1	0	1	-	Neutral	◄► Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	11	6	3	1	0	1	1	-	Neutral	◄► Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licenses	Monthly	19	19	26	6	1	17	2	-	Neutral	◄► Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	2	0	0	0	0	0	0	-	Neutral	◄► Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	2	2	0	0	0	0	0	-	Neutral	◄► Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	0	2	1	0	0	0	1	-	Neutral	◄► Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	0	10	1	0	0	1	0	-	Neutral	◄► Neutral
	FPN02c	Community Protection Notices - Other	Monthly	4	7	4	0	0	2	2	-	Neutral	◄► Neutral



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		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
5. Air Quality and Climate Change	CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	27.61	27.6	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	29.94	29.7	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	33.14	33.7	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	27.33	27.3	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	29.87	29.6	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	26.93	25.4	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	33.26	34.2	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	42.79	46.1	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	31.72	31.8	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	36.35	35.6	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	45.86	46.3	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	36.24	36.1	-	-	-	-	-	-	Up is Bad	◀▶ Neutral



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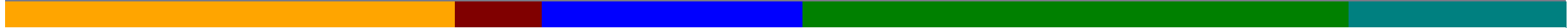
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		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
5. Air Quality and Climate Change	CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	42.78	41.8	-	-	-	-	-	-	Up is Bad	◄► Neutral
	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	35.25	32.7	-	-	-	-	-	-	Up is Bad	◄► Neutral
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	43.93	46.6	-	-	-	-	-	-	Up is Bad	◄► Neutral
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	45.77	45.5	-	-	-	-	-	-	Up is Bad	◄► Neutral
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	4	(Avail Jun 2020)	(Avail Jun 2021)	-	-	-	(Avail Jun 2021)	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	4.5	(Avail Jun 2020)	(Avail Jun 2021)	-	-	-	(Avail Jun 2021)	-		
		Benchmark - Regional Data	Annual	4.7	(Avail Jun 2020)	(Avail Jun 2021)	-	-	-	(Avail Jun 2021)	-		
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	29.65%	27.90%	26.12%	25.21%	NC	26.12%	NC	-	Up is Good	▼ Red
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	45.67%	56.03%	59.20%	58.82%	NC	59.20%	NC	-	Up is Bad	▲ Red
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.73%	40.58%	22.69%	20.55%	NC	22.69%	NC	-	Up is Good	◄► Neutral
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	44.92%	51.00%	55.61%	56.81%	NC	55.61%	NC	-	Up is Bad	▲ Red
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	15.37%	14.70%	13.72%	15.13%	NC	13.72%	NC	-	Up is Good	▼ Red
% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles		Quarterly	53.46%	55.46%	59.85%	59.87%	NC	59.85%	NC	-	Up is Bad	▲ Red	



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6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	89.94%	88.61%	84.47%	88.45%	NC	84.47%	NC	-	Up is Good	◀▶ Neutral
		Benchmark - Community Life Survey	Annual	77.00%	76.00%	-	-	-	-	-	-		
		Benchmark - LG Inform	Annual	88.70%	78.00%	80.00%	81.00%	-	80.00%	-	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	6.29%	8.02%	10.12%	8.81%	NC	10.12%	NC	-	Up is Bad	▲ Red
7. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	-	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	-	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	-	Amber	Amber	Amber	-	-	Neutral	◀▶ Neutral
		Large Project - Flood Risk	Quarterly	-	Green	-	Green	Green	Green	-	-	Neutral	◀▶ Neutral