



Portfolio - Housing and Community Safety 2019/2020

No of Indicators = 56 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub February 2020

			Previous Years			2019/2020							
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
0. Council Plan Indicators	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	74.36	74.28	-	-	-	-	-	Up is Good	◄► Neutral	
	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	Up is Good	▼ Red	
	CSP01	All Crime per 1000 population	Monthly	54.24	57.71	65	16.9	16.9	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Monthly	73.64	82.65	88	21.4	23.1	-	-	-		
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	454	-	-	Up is Bad	◄► Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	NC	-	-	Up is Good	◄► Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	451	1,104	1,626	NC	120	2938 (Prov)	-	-	Up is Good	▲ Green
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad	▼ Green
HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	15.81	26.15	35.92	43.01	38.27	36.91	-	-	Up is Bad	▲ Red	
1. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	298	546	-	-	-	-	-	Up is Bad	▲ Red	
	BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	6.17	5.76	8.2	8.22	8.44	8.17	-	-	Up is Bad	▲ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	Up is Good	▼ Red	
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	134	124	76	28	51	63	-	-	Up is Good	◄► Neutral
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	8.9	9.09	9.29	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	7.16	7.26	7.29	-	-	-	-	-		
	Regional Rank (Rank out of 14)	Annual	14	14	14	-	-	-	-	-			



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1. Housing	CJGE178	Private rents (Average) - All (£)	Annual	£866	£892	£1,034	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	£852	£829	£858	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£573	£585	£609	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	NC	-	-	Up is Good	◀▶ Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	451	1,104	1,626	NC	120	2938 (Prov)	-	-	Up is Good	▲ Green
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,597	1,540	1,536	1,476	1,493	1,498	-	-	Up is Bad	◀▶ Neutral
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.09%	2.53%	2.47%	2.75%	2.75%	3.15%	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	2	2	2	-	-	-	-	-		
	HOU210	Bring empty private sector properties back into use	Annual	-	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.72%	1.20%	1.78%	1.80%	1.75%	1.76%	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	2	3	4	-	-	-	-	-		
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	98.00%	97.40%	97.40%	90.60%	94.10%	95.80%	-	-	Up is Good	◀▶ Neutral
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	20.87	32.9	32.95	-	-	-	-	-	Up is Bad	▲ Red
Housemark Quartile		Annual	2	3	3	-	-	-	-	-			
OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£4.65	£3.21	£3.65	-	-	-	-	-	Up is Good	◀▶ Neutral	



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2. Homelessness	HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	-	-	766	-	-	-	-	-	Neutral	Neutral
	HOU251	Homelessness main duty (decision) - Total (new definition from 2018/19)	Quarterly	186	166	92	-	-	-	-	-	Neutral	Neutral
		Homelessness main duty (decision) - Total - (YTD) (new definition from 2018/19)	Quarterly	186	166	92	-	-	-	-	-	Neutral	Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	-	-	521	-	-	-	-	-	Neutral	Neutral
	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	-	-	245	-	-	-	-	-	Neutral	Neutral
	HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	-	-	41	-	-	-	-	-	Neutral	Neutral
		Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	-	-	41	-	-	-	-	-	Neutral	Neutral
	HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	-	-	5.40%	-	-	-	-	-	Neutral	Neutral
		Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	-	-	5.40%	-	-	-	-	-	Neutral	Neutral
	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	62	49	66	-	-	-	-	65	Up is Bad	Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad	Green
	HOU105	Homelessness main duty (decision) - Homeless and in priority need - Unintentional - (YTD) (new definition from 2018/19)	Quarterly	97	90	53	-	-	-	-	-	Up is Bad	Green
HOU247	Homelessness main duty (decision) - Homeless and in priority need - Intentional - (YTD) (new definition from 2018/19)	Quarterly	37	28	15	-	-	-	-	-	Neutral	Neutral	



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3. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	92.20%	91.70%	89.63%	87.07%	NC	87.53%	NC	-	Up is Good ▼ Red
		% of panel dissatisfied with York as a place to live	Quarterly	4.40%	5.53%	6.70%	8.28%	NC	5.87%	NC	-	Up is Bad ◀▶ Neutral
	TAP07	% of panel who agree that they belong to their local area	Quarterly	74.70%	75.27%	80.22%	78.06%	NC	77.78%	NC	-	Up is Good ◀▶ Neutral
		Benchmark - Community Life Survey	Annual	61.56%	62.49%	62.10%	-	-	-	-	-	
		Benchmark - LG Inform	Annual	76.00%	67.00%	-	-	-	-	-	-	
	TAP08	% of panel who disagree that they belong to their local area	Quarterly	25.10%	23.03%	19.33%	20.46%	NC	21.71%	NC	-	Up is Bad ◀▶ Neutral
		% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	70.11%	72.84%	68.47%	62.17%	NC	61.88%	NC	-	Up is Good ▼ Red
		Benchmark - Community Life Survey	Annual	81.33%	82.47%	81.24%	-	-	-	-	-	
		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	9.44%	11.85%	6.91%	9.20%	NC	8.91%	NC	-	Up is Bad ◀▶ Neutral
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	88.87%	86.79%	83.75%	-	-	-	-	-	Up is Good ◀▶ Neutral
TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	73.55%	73.28%	68.56%	-	-	-	-	-	Up is Good ◀▶ Neutral	
	% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	10.08%	11.48%	11.52%	-	-	-	-	-	Up is Bad ◀▶ Neutral	
4. Crime	111	First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	380	360	288	238.2	257	263.3	-	280	Up is Bad ▼ Green
		Benchmark - National Data	Quarterly	321	273	222	Avail Feb 2020	-	-	-	-	
		Benchmark - Regional Data (Region changed from 2018/19)	Quarterly	367	368	224	Avail Feb 2020	-	-	-	-	
		Benchmark - Comparator Data (New Family Group from 2017/18)	Quarterly	267	211	163	Avail Feb 2020	-	-	-	-	



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4. Crime	ASBH01	New Cases recorded by ASB Hub (from Feb 2015)	Monthly	799	256	236	38	30	27	-	-	Neutral	◀▶ Neutral
	ASBH04	Cases Closed by ASB Hub within Period - Resolved	Monthly	265	107	385	15	11	15	-	-	Neutral	◀▶ Neutral
	CSP01	All Crime per 1000 population	Monthly	54.24	57.71	65	16.9	16.9	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Monthly	73.64	82.65	88	21.4	23.1	-	-	-		
	CSP12	Criminal damage (excl. 59)	Monthly	1,526	1,535	1,610	376	362	-	-	-	Up is Bad	◀▶ Neutral
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,509	3,188	4,212	1,089	1,150	-	-	-	Up is Bad	▲ Red
	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	189	180	111	32	27	-	-	-	Up is Bad	◀▶ Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	662	874	1,010	266	264	289	-	-	Up is Bad	▲ Red
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	454	-	-	Up is Bad	◀▶ Neutral
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	77.03%	70.51%	77.19%	73.35%	NC	79.75%	NC	-	Up is Good	▲ Green
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	12.80%	17.52%	10.31%	12.60%	NC	10.00%	NC	-	Up is Bad	▼ Green
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	5.42%	3.85%	3.74%	4.39%	NC	5.21%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that hate crime is not a problem in their local area	Quarterly	87.15%	83.30%	81.76%	82.43%	NC	77.67%	NC	-	Up is Good	◀▶ Neutral
	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	19.11%	17.20%	18.32%	21.67%	NC	22.96%	NC	-	Up is Bad	▲ Red
		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	62.37%	57.42%	56.07%	54.58%	NC	51.11%	NC	-	Up is Good	▼ Red
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria)	Quarterly	742	891	1,078	1,155	1,242	1,287	-	-	Up is Good	▲ Green
TF2-A01i	Number of Troubled Families On-Programme	Quarterly	474	618	804	880	969	1,013	-	-	Up is Good	▲ Green	
TF2-A02	% of Troubled Families who have achieved an outcome	Quarterly	6.00%	10.00%	20.00%	24.00%	26.00%	28.00%	-	-	Up is Good	▲ Green	



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5. Public Realm	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	10.87%	9.85%	12.31%	12.60%	NC	11.58%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	87.32%	87.79%	85.27%	84.71%	NC	83.50%	NC	-	Up is Good	▼ Red
	TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	18.53%	20.22%	16.56%	20.46%	NC	17.53%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	79.23%	76.34%	79.25%	76.41%	NC	77.53%	NC	-	Up is Good	◀▶ Neutral
	TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	38.79%	39.27%	39.47%	43.98%	NC	42.75%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	61.01%	60.09%	60.09%	55.81%	NC	56.02%	NC	-	Up is Good	◀▶ Neutral
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	19.40%	16.03%	16.81%	19.88%	NC	18.47%	NC	-	Up is Bad	▲ Red
		% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	77.40%	79.91%	78.54%	75.57%	NC	75.62%	NC	-	Up is Good	◀▶ Neutral
	TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	28.28%	29.53%	29.74%	35.97%	NC	32.92%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	66.87%	64.87%	63.44%	59.67%	NC	60.44%	NC	-	Up is Good	▼ Red
	TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	2.02%	0.65%	2.43%	2.51%	NC	2.46%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	89.92%	90.48%	85.65%	87.89%	NC	85.47%	NC	-	Up is Good	◀▶ Neutral



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6. Substance Misuse	CHP23	Hospital admissions due to substance misuse (15-24 years), per 100,000 population	Annual	97.7	85.4	-	-	-	-	-	-	Up is Bad Neutral
		Benchmark - National Data	Annual	89.8	87.9	-	-	-	-	-	-	
		Benchmark - Regional Data	Annual	92.9	87.6	-	-	-	-	-	-	
	CSB17	Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date)	Quarterly	-	NC	NC	-	NA	-	-	-	Up is Bad Neutral
7. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	Green	Green	Green	Green	-	-	Neutral Neutral
		Large Project - Housing development (HCA partnership)	Quarterly	-	Amber	Amber	Amber	Amber	Amber	-	-	Neutral Neutral
		Large Project - Housing ICT Programme	Quarterly	-	-	Green	Green	Green	Green	-	-	Neutral Neutral