Portfolio - Transport 2019/2020

No of Indicators = 35 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub February 2020

			Collection Frequency	Previous Years			2019/2020				Target	Polarity	DOT
				2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4			
0. Council Plan Indicators	CAN031	P&R Passenger Journeys - (LI 3 b) - (YTD) Indexed to 2009 baseline (3,941,852)	Monthly	4.57m	4.25m	4.24m	1.03m (Prov)	2.13m (Prov)	-	-	-	Up is Good	◄► Neutral
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (YTD) Indexed to 2009 baseline (10,832,614)	Monthly	11.5m	12m	12m	2.91m (Prov)	5.64m (Prov)	-	-	-	Up is Good	◄► Neutral
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	NC	24.00%	23.00%	-	-	-	-	-	Up is Bad	▼ Green
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	NC	5.00%	3.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.2m	2.17m	2.15m (Prov)	-	-	-	-	-	Neutral	◄► Neutral
	CES28	Index of cycling activity (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	123.00% (2016)	116.00% (2017)	120.00%	-	-	-	-	-	Up is Good	◄► Neutral
	CES33	Index of pedestrians walking to and from the City Centre (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	108.00%	110.00%	126.00%	-	-	-	-	-	Up is Good	▲ Green
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	75.00% (2016)	71.00% (2017)	73.00%	-	-	-	-	-	Up is Good	◄► Neutral
1. Parking	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	41.62%	37.19%	37.01%	-	-	-	-	-	Up is Good	◄► Neutral
		% of tenants who say car parking is a major problem in their neighbourhood	Annual	30.70%	30.96%	30.12%	-	-	-	-	-	Up is Bad	◄► Neutral
		% of tenants who say car parking is a minor problem in their neighbourhood	Annual	27.68%	31.85%	32.87%	-	-	-	-	-	Up is Bad	◄► Neutral
	YCC036	Customer Centre Tickets issued - Parking	Monthly	18,310	17,599	19,375	4,598	4,803	4,699	-	-	Neutral	◄► Neutral
	YCC107	YCC Number of calls offered - Parking	Weekly	20,315	17,989	17,359	3,312	3,507	3,453	-	-	Neutral	◄► Neutral

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				2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4			
2. Highways Maintenance	APSE033	Highway Management: Percentage change of category 2 repairs repaired within timescale (PI 34)	Annual	NC	5.00%	48.00%	-	-	-	-	-	Up is Good	▲ Green
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	NC	24.00%	23.00%	-	-	-	-	-	Up is Bad	▼ Green
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	NC	5.00%	3.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES05	% of Principal roads where maintenance should be considered (NI 168)	Annual	5.00%	8.00%	10.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	3.00%	3.00%	(Avail Mar 2020)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.00%	3.00%	(Avail Mar 2020)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	15	(Avail Mar 2020)	-	-	-	-	-		
	CES06	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	18.00%	21.00%	24.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	6.00%	6.00%	(Avail Mar 2020)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	6.00%	5.00%	(Avail Mar 2020)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	15	(Avail Mar 2020)	-	-	-	-	-		
	CES07	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	12.00%	28.00%	27.00%	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	17.00%	17.00%	(Avail Mar 2020)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	18.00%	17.00%	(Avail Mar 2020)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	3	13	(Avail Mar 2020)	-	-	-	-	-		

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			Collection Frequency	Previous Years			2019/2020				Target	Polarity	DOT
				2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4			
3. Street Lighting	CES61	STREET LIGHTING - Number of issues reported	Monthly	2,862	2,768	3,234	348	437	1,049	-	-	Neutral	◄► Neutral
	CES62	STREET LIGHTING - Average time taken to resolve issues (Working days)	Monthly	2.8	-	-	4.4	3.8	10	-	-	Up is Bad	◄► Neutral
	CES63	STREET LIGHTING - % issues resolved within target time (SLA)	Monthly	81.06%	-	-	43.60%	40.60%	28.30%	-	-	Up is Good	◄► Neutral
	YCC226	STREET LIGHTING - Number of issues reported online (Digital channel only)	Monthly	-	1,909	2,386	186	246	626	-	-	Up is Good	◄► Neutral
		STREET LIGHTING - % of issues reported online (Digital channel only)	Monthly	-	69.00%	73.80%	53.40%	56.30%	59.70%	-	-	Up is Good	◄► Neutral
4. Public Transport	CAN031	P&R Passenger Journeys - (LI 3 b) - (YTD) Indexed to 2009 baseline (3,941,852)	Monthly	4.57m	4.25m	4.24m	1.03m (Prov)	2.13m (Prov)	-	-	-	Up is Good	◄► Neutral
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (YTD) Indexed to 2009 baseline (10,832,614)	Monthly	11.5m	12m	12m	2.91m (Prov)	5.64m (Prov)	-	-	-	Up is Good	◄► Neutral
	CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS0109a)	Annual	16.8m	15.9m	(Due Dec 2019)	-	-	-	-	-	Up is Good	◄► Neutral
	CAN033	% of non-frequent scheduled bus services (fewer than 6 buses per hour) running on time (DfT measure - BUS0902) (LI 22a)	Annual	86.50%	84.70% (2017)	NA (No data available - DfT informed)	-	-	-	-	-	Up is Good	◄► Neutral
5. Road Safety	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	5 (2016)	2 (2017)	5 (2018)	2 (Prov)	2 (Prov)	-	-	-	Up is Bad	▲ Red
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	60 (2016)	52 (2017)	60 (2018)	14 (Prov)	8 (Prov)	-	-	-	Up is Bad	◄► Neutral
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	488 (2016)	445 (2017)	412 (2018)	108 (Prov)	74 (Prov)	-	-	-	Up is Bad	▼ Green
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	1 (2016)	0 (2017)	0 (2018)	0 (Prov)	0 (Prov)	-	-	-	Up is Bad	▼ Green

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6. Sustainable Travel	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Quarterly	83	95	106	105	106	106	-	-	Up is Good	◄► Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.2m	2.17m	2.15m (Prov)	-	-	-	-	-	Neutral	◄► Neutral
	CES26	Index of cycling activity (AM Peak) from 2009 Baseline (5,171) (Calendar Year) (LI 2a(ii))	Annual	118.00% (2016)	119.00% (2017)	117.00%	-	-	-	-	-	Up is Good	◄► Neutral
	CES27	Index of cycling activity (PM Peak) from 2009 Baseline (4,557) (Calendar Year) (LI 2b(ii))	Annual	122.00% (2016)	116.00% (2017)	118.00%	-	-	-	-	-	Up is Good	◄► Neutral
	CES28	Index of cycling activity (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	123.00% (2016)	116.00% (2017)	120.00%	-	-	-	-	-	Up is Good	◄► Neutral
	CES33	Index of pedestrians walking to and from the City Centre (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	108.00%	110.00%	126.00%	-	-	-	-	-	Up is Good	▲ Green
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	75.00% (2016)	71.00% (2017)	73.00%	-	-	-	-	-	Up is Good	◄► Neutral
7. Noise Pollution	PHOF24	% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Five Years	5.51%	NC	5.51%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Five Years	8.48%	NC	8.48%	-	-	-	-	-		
		Benchmark - Regional Data	Five Years	6.48%	NC	6.48%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Five Years	6	NC	6	-	-	-	-	-		
8. Fleet	CAN029	% of low emission vehicles in CYC Fleet, operating in York	Quarterly	5.00%	5.00%	5.00%	5.80%	5.80%	5.80%	-	-	Up is Good	◄► Neutral
	CAN029i	% of low emission Licensed Taxis operating in York	Quarterly	13.00%	16.10%	17.60%	19.10%	18.90%	18.88%	-	-	Up is Good	▲ Green
	CAN029ii	% of low emission Buses operating in York	Quarterly	6.00%	6.00%	6.00%	6.00%	6.00%	6.00%	-	-	Up is Good	◄► Neutral

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8. Fleet	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Quarterly	83	95	106	105	106	106	-	-	Up is Good	◄► Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	16.67%	15.37%	14.70%	15.13%	NC	13.72%	NC	-	Up is Good	▼ Red
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	52.01%	53.46%	55.46%	59.87%	NC	59.85%	NC	-	Up is Bad	▲ Red
9. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄► Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄► Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◄► Neutral
		Large Project - Smart Travel Evolution Programme (STEP)	Quarterly	-	-	Amber	Amber	Amber	Amber	-	-	Neutral	◄► Neutral
		Large Project - City Centre Access Project	Quarterly	-	-	Amber	Amber	Amber	Amber	-	-	Neutral	◄► Neutral
		Large Project - Parking Review	Quarterly	-	-	Green	Green	Green	Green	-	-	Neutral	◄► Neutral