



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
0. Council Plan Indicators	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	74.28	70.6	-	-	-	-	-	Up is Good	Neutral
	CAN061	Number of new affordable homes delivered in York	Quarterly	74	60	123	-	-	-	-	Up is Good	Green
	CSP01	All Crime per 1000 population	Monthly	57.71	65	66	12.2	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Monthly	82.65	88	87	17.4	-	-	-		
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,934	2,059	1,689	338	-	-	-	Up is Bad	Green
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	1,296	449	560	-	-	-	-	Up is Good	Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	1,104	1,626	3,466	-	-	-	-	Up is Good	Green
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	27	24	23	-	-	-	-	Up is Bad	Green
	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	26.15	35.92	37.46	0	-	-	-	Up is Bad	Green
1. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	546	713	-	-	-	-	-	Up is Bad	Red
	BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	5.76	8.2	9	10.7	-	-	-	Up is Bad	Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	74	60	123	-	-	-	-	Up is Good	Green
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	124	76	75	1	-	-	-	Up is Good	Red
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	9.09	9.29	8.85	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	7.26	7.29	7.27	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	14	-	-	-	-		



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
1. Housing	CJGE178	Private rents (Average) - All (£)	Annual	£892	£1,034	(Avail Sep 2020)	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	£829	£858	(Avail Sep 2020)	-	-	-	-		
		Benchmark - Regional Data	Annual	£585	£609	(Avail Sep 2020)	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	(Avail Sep 2020)	-	-	-	-		
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	1,296	449	560	-	-	-	-	Up is Good	Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	1,104	1,626	3,466	-	-	-	-	Up is Good	Green
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,540	1,536	-	-	-	-	-	Up is Bad	Neutral
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.53%	2.47%	2.93%	3.70%	-	-	-	Up is Bad	Red
		Housemark Quartile	Annual	2	2	-	-	-	-	-		
	HOU210	Bring empty private sector properties back into use	Annual	-	-	-	-	-	-	-	Up is Good	Neutral
	HOU215	Rent lost through voids - (Snapshot)	Quarterly	1.20%	1.78%	1.85%	2.67%	-	-	-	Up is Bad	Red
		Housemark Quartile	Annual	3	4	-	-	-	-	-		
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.40%	97.40%	97.10%	88.20%	-	-	-	Up is Good	Neutral
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	32.9	32.95	-	-	-	-	-	Up is Bad	Red
		Housemark Quartile	Annual	3	3	-	-	-	-	-		
	OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£3.21	£3.65	£3.68	-	-	-	-	Up is Good	Neutral



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
2. Homelessness	HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	-	766	896	-	-	-	-	Neutral	Neutral
	HOU251	Homelessness main duty (decision) - Total (new definition from 2018/19)	Quarterly	166	92	136	-	-	-	-	Neutral	Neutral
		Homelessness main duty (decision) - Total - (YTD) (new definition from 2018/19)	Quarterly	166	92	136	-	-	-	-	Neutral	Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	-	521	645	-	-	-	-	Neutral	Neutral
	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	-	245	234	-	-	-	-	Neutral	Neutral
	HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	-	41	47	-	-	-	-	Neutral	Neutral
		Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	-	41	47	-	-	-	-	Neutral	Neutral
	HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	-	5.40%	5.20%	-	-	-	-	Neutral	Neutral
		Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	-	5.40%	5.20%	-	-	-	-	Neutral	Neutral
	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	49	66	56	-	-	-	-	Up is Bad	Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	27	24	23	-	-	-	-	Up is Bad	Green
	HOU105	Homelessness main duty (decision) - Homeless and in priority need - Unintentional - (YTD) (new definition from 2018/19)	Quarterly	90	53	96	-	-	-	-	Up is Bad	Red
	HOU247	Homelessness main duty (decision) - Homeless and in priority need - Intentional - (YTD) (new definition from 2018/19)	Quarterly	28	15	14	-	-	-	-	Neutral	Neutral



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
3. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	91.70%	89.63%	87.53%	87.58%	-	-	-	-	Up is Good Neutral
		% of panel dissatisfied with York as a place to live	Quarterly	5.53%	6.70%	5.87%	4.87%	-	-	-	-	Up is Bad Neutral
	TAP07	% of panel who agree that they belong to their local area	Quarterly	75.27%	80.22%	77.78%	70.21%	-	-	-	-	Up is Good Red
		Benchmark - Community Life Survey	Annual	62.49%	62.10%	62.20%	-	-	-	-	-	
		% of panel who disagree that they belong to their local area	Quarterly	23.03%	19.33%	21.71%	28.33%	-	-	-	-	Up is Bad Red
	TAP08	% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	72.84%	68.47%	61.88%	55.30%	-	-	-	-	Up is Good Red
		Benchmark - Community Life Survey	Annual	82.47%	81.24%	81.80%	-	-	-	-	-	
		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	11.85%	6.91%	8.91%	9.62%	-	-	-	-	Up is Bad Red
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	86.79%	83.75%	82.74%	-	-	-	-	-	Up is Good Neutral
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	73.28%	68.56%	70.00%	-	-	-	-	-	Up is Good Neutral
		% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	11.48%	11.52%	12.04%	-	-	-	-	-	Up is Bad Neutral
4. Crime	111	First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	360	288	219.4	156.7	-	-	-	-	Up is Bad Green
		Benchmark - National Data	Quarterly	273	222	-	-	-	-	-	-	
		Benchmark - Regional Data (Region changed from 2018/19)	Quarterly	368	224	-	-	-	-	-	-	
		Benchmark - Comparator Data (New Family Group from 2017/18)	Quarterly	211	163	-	-	-	-	-	-	



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
4. Crime	ASBH04	Cases Closed by ASB Hub within Period - Resolved	Discontinued	107	392	NC	-	-	-	-	Neutral	◀▶ Neutral
	CSP01	All Crime per 1000 population	Monthly	57.71	65	66	12.2	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Monthly	82.65	88	87	17.4	-	-	-		
	CSP12	Criminal damage (excl. 59)	Monthly	1,535	1,610	1,407	239	-	-	-	Up is Bad	▼ Green
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	3,188	4,212	4,587	975	-	-	-	Up is Bad	◀▶ Neutral
	CSP23	Hate Crimes as Recorded by NYP	Monthly	83	112	138	32	-	-	-	Up is Bad	◀▶ Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	874	1,010	1,057	81	-	-	-	Up is Bad	▼ Green
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,934	2,059	1,689	338	-	-	-	Up is Bad	▼ Green
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	70.51%	77.19%	79.75%	NC	-	-	-	Up is Good	▲ Green
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	17.52%	10.31%	10.00%	NC	-	-	-	Up is Bad	▼ Green
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	3.85%	3.74%	5.21%	NC	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that hate crime is not a problem in their local area	Quarterly	83.30%	81.76%	77.67%	NC	-	-	-	Up is Good	◀▶ Neutral
	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	17.20%	18.32%	22.96%	NC	-	-	-	Up is Bad	▲ Red
		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	57.42%	56.07%	51.11%	NC	-	-	-	Up is Good	▼ Red
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria) - (Snapshot)	Quarterly	891	1,078	1,328	1,360	-	-	-	Up is Good	▲ Green
	TF2-A01i	Number of Troubled Families On-Programme - (Snapshot)	Quarterly	618	804	1,054	1,085	-	-	-	Up is Good	▲ Green
	TF2-A02	% of Troubled Families who have achieved an outcome - (Snapshot)	Quarterly	10.00%	20.00%	31.00%	36.00%	-	-	-	Up is Good	▲ Green



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 53 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub September 2020

			Previous Years			2020/2021				Target	Polarity	DOT
		Collection Frequency	2017/2018	2018/2019	2019/2020	Q1	Q2	Q3	Q4			
5. Public Realm	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	9.85%	12.31%	11.58%	NC	-	-	-	Up is Bad	Neutral
		% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	87.79%	85.27%	83.50%	NC	-	-	-	Up is Good	Red
	TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	20.22%	16.56%	17.53%	NC	-	-	-	Up is Bad	Neutral
		% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	76.34%	79.25%	77.53%	NC	-	-	-	Up is Good	Neutral
	TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	39.27%	39.47%	42.75%	NC	-	-	-	Up is Bad	Neutral
		% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	60.09%	60.09%	56.02%	NC	-	-	-	Up is Good	Neutral
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	16.03%	16.81%	18.47%	NC	-	-	-	Up is Bad	Red
		% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	79.91%	78.54%	75.62%	NC	-	-	-	Up is Good	Neutral
	TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	29.53%	29.74%	32.92%	NC	-	-	-	Up is Bad	Neutral
		% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	64.87%	63.44%	60.44%	NC	-	-	-	Up is Good	Red
6. Large Projects	CORP10L	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	0.65%	2.43%	2.46%	NC	-	-	-	Up is Bad	Neutral
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	90.48%	85.65%	85.47%	NC	-	-	-	Up is Good	Neutral
		Large Project - Local Plan	Quarterly	Amber	Amber	-	-	-	-	-	Neutral	Neutral
		Large Project - York Central	Quarterly	Amber	Amber	-	-	-	-	-	Neutral	Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	-	-	-	-	-	Neutral	Neutral