



Portfolio - Housing and Community Safety 2020/2021

No of Indicators = 52 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2021

			Previous Years			2020/2021							
		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
0. Council Plan Indicators	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	70.6	70.6	-	-	-	-	-	Up is Good	◄► Neutral	
	CAN061	Number of new affordable homes delivered in York	Quarterly	60	123	-	64	19	-	-	Up is Good	▲ Green	
	CSP01	All Crime per 1000 population	Monthly	65	66	52.4	12.2	14.2	14.3	11.7	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Monthly	88	87	75.9	17.4	21.2	19.9	17.4	-		
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,059	1,689	1,410	338	377	374	321	-	Up is Bad	▼ Green
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	449	560	-	-	182	-	-	-	Up is Good	◄► Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	1,626	3,466	-	-	950	-	-	-	Up is Good	◄► Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	24	23	-	9	27	19	-	-	Up is Bad	▼ Green
HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	35.92	37.46	66.86	58.54	82.14	74.04	66.86	-	Up is Bad	▲ Red	
1. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	713	832	-	-	-	-	-	Up is Bad	▲ Red	
	BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	8.2	9	11.39	10.7	8.86	10.58	11.39	-	Up is Bad	▲ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	60	123	-	64	19	-	-	-	Up is Good	▲ Green
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	76	75	69	1	21	51	69	-	Up is Good	◄► Neutral
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	9.29	8.85	9.09	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	7.29	7.27	7.01	-	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	14	-	-	-	-	-		
	CJGE178	Private rents (Average) - All (£)	Annual	£1,034	£850	(Avail Jun 2021)	-	-	-	-	-	Up is Bad	◄► Neutral
Benchmark - National Data		Annual	£858	£858	(Avail Jun 2021)	-	-	-	-	-			
Benchmark - Regional Data		Annual	£609	£609	(Avail Jun 2021)	-	-	-	-	-			
Regional Rank (Rank out of 15)		Annual	1	1	(Avail Jun 2021)	-	-	-	-	-			



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1. Housing	HM03	Net Additional Homes Provided - (YTD)	Quarterly	449	560	-	-	182	-	-	-	Up is Good Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	1,626	3,466	-	-	950	-	-	-	Up is Good Neutral
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Monthly	1,536	1,597	1,948	-	-	1,860	1,948	-	Up is Bad Red
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.47%	2.93%	-	3.70%	4.10%	-	-	-	Up is Bad Red
		Housemark Quartile	Annual	2	3	-	-	-	-	-	-	
	HOU210	Bring empty private sector properties back into use	Annual	-	-	-	-	-	-	-	-	Up is Good Neutral
	HOU215	Rent lost through voids (%) - (Snapshot)	Monthly	1.78%	1.85%	-	0.61%	1.38%	-	-	-	Up is Bad Neutral
		Housemark Quartile	Annual	4	4	-	-	-	-	-	-	
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.40%	97.10%	97.10%	88.20%	93.90%	96.20%	97.10%	-	Up is Good Neutral
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	32.95	33.42	-	-	-	-	-	-	Up is Bad Neutral
Housemark Quartile		Annual	3	3	-	-	-	-	-	-		
OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£3.65	£3.68	(Avail Jul 2021)	-	-	-	-	-	Up is Good Neutral	
2. Homelessness	HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	766	896	-	190	409	596	-	-	Neutral Neutral
	HOU251	Homelessness main duty (decision) - Total (new definition from 2018/19)	Quarterly	92	136	-	27	24	39	-	-	Neutral Neutral
		Homelessness main duty (decision) - Total - (YTD) (new definition from 2018/19)	Quarterly	92	136	-	27	51	90	-	-	Neutral Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	521	645	-	122	286	411	-	-	Neutral Neutral
	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	245	234	-	64	114	176	-	-	Neutral Neutral



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2. Homelessness	HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	41	47	-	17	30	36	-	-	Neutral	◄ Neutral ►
		Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	41	47	-	17	13	6	-	-	Neutral	◄ Neutral ►
	HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	5.40%	5.20%	-	8.90%	7.30%	6.00%	-	-	Neutral	◄ Neutral ►
		Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	5.40%	5.20%	-	8.90%	5.90%	3.20%	-	-	Neutral	◄ Neutral ►
	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	66	56	-	46	67	50	-	-	Up is Bad	▼ Green
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	24	23	-	9	27	19	-	-	Up is Bad	▼ Green
	HOU105	Homelessness main duty (decision) - Homeless and in priority need - Unintentional - (YTD) (new definition from 2018/19)	Quarterly	53	96	-	18	37	62	-	-	Up is Bad	◄ Neutral ►
	HOU247	Homelessness main duty (decision) - Homeless and in priority need - Intentional - (YTD) (new definition from 2018/19)	Quarterly	15	14	-	4	8	10	-	-	Neutral	◄ Neutral ►
3. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	89.63%	87.53%	85.93%	87.58%	85.93%	NC	NC	-	Up is Good	◄ Neutral ►
		% of panel dissatisfied with York as a place to live	Quarterly	6.70%	5.87%	6.42%	4.87%	6.42%	NC	NC	-	Up is Bad	◄ Neutral ►
	TAP07	% of panel who agree that they belong to their local area	Quarterly	80.22%	77.78%	69.38%	70.21%	69.38%	NC	NC	-	Up is Good	▼ Red
		Benchmark - Community Life Survey	Annual	62.10%	62.20%	(Due July 2021)	-	-	-	-	-		
	TAP08	% of panel who disagree that they belong to their local area	Quarterly	19.33%	21.71%	29.88%	28.33%	29.88%	NC	NC	-	Up is Bad	▲ Red
		% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	68.47%	61.88%	55.80%	55.30%	55.80%	NC	NC	-	Up is Good	▼ Red
	Benchmark - Community Life Survey	Annual	81.24%	81.80%	(Due July 2021)	-	-	-	-	-			



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3. Satisfaction		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	6.91%	8.91%	11.85%	9.62%	11.85%	NC	NC	-	Up is Bad ▲ Red
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	83.75%	82.74%	80.80%	-	-	-	-	-	Up is Good ◀▶ Neutral
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	68.56%	70.00%	66.80%	-	-	-	-	-	Up is Good ◀▶ Neutral
% of tenants dissatisfied that their landlord listens to their views and acts on them		Annual	11.52%	12.04%	10.70%	-	-	-	-	-	Up is Bad ◀▶ Neutral	
4. Crime	111	First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	288	219.4	147.5	153.6	141.3	116.8	147.5	-	Up is Bad ▼ Green
		Benchmark - National Data	Quarterly	222	-	-	-	-	-	-	-	
		Benchmark - Regional Data	Quarterly	224	-	-	-	-	-	-	-	
		Benchmark - Comparator Data	Quarterly	163	-	-	-	-	-	-	-	
	CSP01	All Crime per 1000 population	Monthly	65	66	52.4	12.2	14.2	14.3	11.7	-	Up is Bad ◀▶ Neutral
		Benchmark - National Data	Monthly	88	87	75.9	17.4	21.2	19.9	17.4	-	
	CSP12	Criminal damage (excl. 59)	Monthly	1,610	1,407	1,248	239	355	375	279	-	Up is Bad ▼ Green
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,212	4,587	4,249	975	1,162	1,140	972	-	Up is Bad ◀▶ Neutral
	CSP23	Hate Crimes as Recorded by NYP	Monthly	112	138	151	32	43	47	29	-	Up is Bad ▲ Red
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	1,010	1,057	524	81	209	158	76	-	Up is Bad ▼ Green
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,059	1,689	1,410	338	377	374	321	-	Up is Bad ▼ Green
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	77.19%	79.75%	NC	NC	NC	NC	NC	-	Up is Good ▲ Green
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	10.31%	10.00%	NC	NC	NC	NC	NC	-	Up is Bad ▼ Green
TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	3.74%	5.21%	NC	NC	NC	NC	NC	-	Up is Bad ◀▶ Neutral	
	% of panel who think that hate crime is not a problem in their local area	Quarterly	81.76%	77.67%	NC	NC	NC	NC	NC	-	Up is Good ◀▶ Neutral	



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4. Crime	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	18.32%	22.96%	NC	NC	NC	NC	NC	-	Up is Bad	▲ Red
		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	56.07%	51.11%	NC	NC	NC	NC	NC	-	Up is Good	▼ Red
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria) - (Snapshot)	Quarterly	1,078	1,328	1,440	1,360	1,386	1,406	1,440	-	Up is Good	▲ Green
	TF2-A01i	Number of Troubled Families On-Programme - (Snapshot)	Quarterly	804	1,054	1,175	1,085	1,118	1,142	1,175	-	Up is Good	▲ Green
	TF2-A02	% of Troubled Families who have achieved an outcome - (Snapshot)	Quarterly	20.00%	31.00%	47.00%	36.00%	40.00%	44.00%	47.00%	-	Up is Good	▲ Green
5. Public Realm	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	12.31%	11.58%	NC	NC	NC	NC	NC	-	Up is Bad	◄ Neutral
		% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	85.27%	83.50%	NC	NC	NC	NC	NC	-	Up is Good	▼ Red
	TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	16.56%	17.53%	NC	NC	NC	NC	NC	-	Up is Bad	◄ Neutral
		% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	79.25%	77.53%	NC	NC	NC	NC	NC	-	Up is Good	◄ Neutral
	TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	39.47%	42.75%	NC	NC	NC	NC	NC	-	Up is Bad	◄ Neutral
		% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	60.09%	56.02%	NC	NC	NC	NC	NC	-	Up is Good	◄ Neutral
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	16.81%	18.47%	NC	NC	NC	NC	NC	-	Up is Bad	▲ Red
		% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	78.54%	75.62%	NC	NC	NC	NC	NC	-	Up is Good	◄ Neutral



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5. Public Realm	TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	29.74%	32.92%	NC	NC	NC	NC	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	63.44%	60.44%	NC	NC	NC	NC	NC	-	Up is Good	▼ Red
	TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	2.43%	2.46%	NC	NC	NC	NC	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	85.65%	85.47%	NC	NC	NC	NC	NC	-	Up is Good	◀▶ Neutral
6. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	Green	Amber	Amber	Amber	Green	-	Neutral	◀▶ Neutral
		Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Housing ICT Programme	Quarterly	Green	Amber	Red	Amber	Red	Red	Red	-	Neutral	◀▶ Neutral