



Portfolio - Transport 2020/2021

No of Indicators = 34 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2021



			Previous Years			2020/2021							
		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
0. Council Plan Indicators	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	-	0.03m (Prov)	0.33m (Prov)	0.28m (Prov)	0.1m (Prov)	-	Up is Good	▼ Red
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	-	0.23m (Prov)	1.04m (Prov)	1.17m (Prov)	0.62m (Prov)	-	Up is Good	▼ Red
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.15m	NC (work in progress)	NC (work in progress)	-	-	-	-	-	Neutral	◀▶ Neutral
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	121.00% (2018)	109.00% (2019)	91.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	-	Up is Good	◀▶ Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	75.40% (2019)	NC (2020)	-	-	-	-	-	Up is Good	◀▶ Neutral
1. Parking	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	37.01%	38.09%	38.70%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of tenants who say car parking is a major problem in their neighbourhood	Annual	30.12%	31.77%	27.10%	-	-	-	-	-	Up is Bad	◀▶ Neutral
		% of tenants who say car parking is a minor problem in their neighbourhood	Annual	32.87%	30.14%	34.20%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	YCC036	Customer Centre Tickets issued - Parking	Monthly	19,375	18,087	0	0	0	0	0	-	Neutral	◀▶ Neutral
	YCC107	YCC Number of calls offered - Parking	Weekly	17,359	13,155	14,605	1,764	5,494	4,221	3,126	-	Neutral	◀▶ Neutral



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2. Highways Maintenance	APSE033	Highway Management: Percentage change of category 2 repairs repaired within timescale (PI 34)	Annual	48.00%	54.44%	(Avail Dec 2021)	-	-	-	-	-	Up is Good	▲ Green
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES05	% of Principal roads where maintenance should be considered (NI 168)	Annual	10.00%	10.00%	11.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	3.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
	CES06	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	24.00%	22.00%	20.00%	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	6.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	5.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
	CES07	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	27.00%	22.00%	24.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	16.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-		
Benchmark - Regional Data		Annual	18.00%	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Annual	14	(Avail Sep 2021)	(Avail Jan 2022)	-	-	-	-	-			
3. Street Lighting	CES61	STREET LIGHTING - Number of issues reported	Monthly	3,234	2,897	2,193	218	386	929	660	-	Neutral	◄► Neutral
	CES62	STREET LIGHTING - Average time taken to resolve issues (Working days)	Monthly	8.9	8	4.3	3.6	4.4	5.3	3.1	-	Up is Bad	▼ Green
	CES63	STREET LIGHTING - % issues resolved within target time (SLA)	Monthly	87.60%	41.90%	66.40%	66.80%	64.30%	65.10%	69.30%	-	Up is Good	▲ Green
	YCC226	STREET LIGHTING - Number of issues reported online (Digital channel only)	Monthly	2,386	1,839	1,573	140	249	708	476	-	Up is Good	▼ Red
STREET LIGHTING - % of issues reported online (Digital channel only)		Monthly	73.80%	63.50%	71.70%	64.20%	64.50%	76.20%	72.10%	-	Up is Good	◄► Neutral	



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		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
4. Public Transport	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	-	0.03m (Prov)	0.33m (Prov)	0.28m (Prov)	0.1m (Prov)	-	Up is Good	▼ Red
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	-	0.23m (Prov)	1.04m (Prov)	1.17m (Prov)	0.62m (Prov)	-	Up is Good	▼ Red
	CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS0109a)	Annual	16.1m	15m	(Due Dec 2021)	-	-	-	-	-	Up is Good	◀▶ Neutral
	CAN033	% of non-frequent scheduled bus services (fewer than 6 buses per hour) running on time (DfT measure - BUS0902) (LI 22a)	Annual	NA	NA	(Due Dec 2021)	-	-	-	-	-	Up is Good	◀▶ Neutral
5. Road Safety	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	5 (2018)	6 (Prov 2019)	3 (2020 Prov)	1 (Prov)	0 (Prov)	0 (Prov)	-	-	Up is Bad	▼ Green
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	60 (2018)	52 (Prov 2019)	43 (2020 Prov)	6 (Prov)	6 (Prov)	14 (Prov)	-	-	Up is Bad	▼ Green
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	412 (2018)	386 (Prov 2019)	284 (2020 Prov)	33 (Prov)	95 (Prov)	83 (Prov)	-	-	Up is Bad	▼ Green
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2018)	0 (Prov 2019)	0 (2020 Prov)	0 (Prov)	0 (Prov)	0 (Prov)	-	-	Up is Bad	▼ Green
6. Sustainable Travel	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Quarterly	106	106	106	106	106	106	106	-	Up is Good	◀▶ Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.15m	NC (work in progress)	NC (work in progress)	-	-	-	-	-	Neutral	◀▶ Neutral
	CES26	Index of cycling activity (%) (AM Peak) from 2009 Baseline (5,171) (Calendar Year) (LI 2a(ii))	Annual	117.00% (2018)	112.00% (2019)	64.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES27	Index of cycling activity (%) (PM Peak) from 2009 Baseline (4,557) (Calendar Year) (LI 2b(ii))	Annual	118.00% (2018)	109.00% (2019)	76.00% (2020)	-	-	-	-	-	Up is Good	▼ Red
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	121.00% (2018)	109.00% (2019)	91.00% (2020)	-	-	-	-	-	Up is Good	▼ Red



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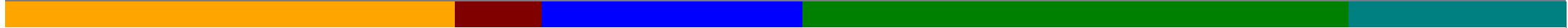
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		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Q4	Target	Polarity	DOT
6. Sustainable Travel	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	-	Up is Good Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	75.40% (2019)	NC (2020)	-	-	-	-	-	Up is Good Neutral
7. Noise Pollution	PHOF24	% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Five Years	5.51%	5.51%	-	-	-	-	-	-	Up is Bad Neutral
		Benchmark - National Data	Five Years	8.48%	8.48%	-	-	-	-	-	-	
		Benchmark - Regional Data	Five Years	6.48%	6.48%	-	-	-	-	-	-	
		Regional Rank (Rank out of 15)	Five Years	6	6	-	-	-	-	-	-	
8. Fleet	CAN029	% of low emission vehicles in CYC Fleet, operating in York	Quarterly	5.00%	5.80%	5.80%	5.80%	5.80%	5.80%	5.80%	-	Up is Good Neutral
	CAN029i	% of low emission Licensed Taxis operating in York	Quarterly	17.60%	19.90%	25.00%	20.10%	-	23.20%	25.00%	-	Up is Good Green
	CAN029ii	% of low emission Buses operating in York	Quarterly	6.00%	6.00%	90.00%	6.00%	6.00%	13.00%	90.00%	-	Up is Good Green
	CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Quarterly	106	106	106	106	106	106	106	-	Up is Good Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	14.70%	13.72%	13.43%	13.97%	13.43%	NC	NC	-	Up is Good Neutral
% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles		Quarterly	55.46%	59.85%	55.47%	54.53%	55.47%	NC	NC	-	Up is Bad Neutral	



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9. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Smart Travel Evolution Programme (STEP)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - City Centre Access Project	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral
		Large Project - Parking Review	Quarterly	Green	Green	Amber	Amber	Amber	Amber	Amber	-	Neutral	◀▶ Neutral