

			P	revious Yea	rs	2023/2024						
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	рот
BW06	% of dwellings failing to meet the decent homes standard	Annual	9.10%	4.88%	1.60%	-	-	-	-	-	Up is Bad	Gree
BW06a	No of council homes in York failing to meet the decency standard	Annual	685	367	119	-	-	-	-	-	Up is Bad	Gree
BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	11.39	13.84	11.6	11.36	17.3	-	-	-	Up is Bad	Re
BVVO7	Housemark Median	Annual	12.63	15.1	16.87	-	-	-	-	-		
	Housemark Quartile	Annual	2	2	1	-	-	-	-	-		
BW11	% of Repairs completed on first visit	Monthly	83.28%	81.63%	79.65%	82.86%	73.76%	-	-	-	Up is Good	■ Neu
CAN061	Number of new affordable homes delivered in York	Quarterly	130	224	109	1	-	-	-		Up is Good	Re
CAN200	Number of Mutual Exchanges - (YTD)	Monthly	69	87	70	22	-	-	-	-	Up is Good	Neu
CES13	New Homes Built on Previously Developed Land (%)	Quarterly	81.96%	60.14%	76.72%	-	-	-	-		Up is Good	⋖ Net
CJGE121a	Average House Price	Monthly	£274,112	£306,919	£327,184	£324,313	-	-	-		Neutral	■ Net
CJGE171	Housing affordability (median house prices to earnings ratio)	Annual	8.5	8.85	(Avail Oct 2023)	-	-	-	-	-	Up is Bad	⋖ Net
	Housing affordability (lower quartile house prices to earnings ratio)	Annual	5.19	9.74	(Avail Oct 2023)	-	-	-	-	-	Up is Bad	Ne
CJGE172	Benchmark - National Data	Annual	5.92	7.85	(Avail Oct 2023) (Avail Oct	-	-	-	-	-		
	Regional Rank (Rank out of 14)	Annual	14	14	(Avail Oct 2023)	-	-	-	-	-		
	Private rents (Average) - All (£)	Annual	£838	£868	£937	-	-	-	-	-	Up is Bad	Re
CJGE178	Benchmark - National Data	Annual	£864	£926	£960	-	-	-	-	-		
	Benchmark - Regional Data	Annual	£631	£661	£709	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	1	2	2	-	-	-	-	-		
EPC01ac	% of dwellings with energy rating in A-C band in the EPC Register (where A is the most energy efficient and G is the least energy efficient) - (Snapshot)	Monthly	NC	NC	42.00%	43.10%	-	-	-	-	Up is Good	■ Ne
HM01	Gross Additional Homes Provided	Quarterly	643	419	494	-	-	-	-	-	Up is Good	Ne
HM03	Net Additional Homes Provided	Quarterly	622	402	459	-	-	-	-	-	Up is Good	Ne



				Р	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	HM07	Net Housing Consents	Quarterly	1,133	327	1,559	-	-	-	-	-	Up is Good	▲ Green
	HOU107	Number of active applicants who are registered with CYC (Waiting List) - (Snapshot)	Monthly	1,948	1,049	1,209	1,356	1,456	-	-	-	Up is Bad	▲ Red
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	4.10%	4.04%	4.61%	4.38%	-	-	-	-	Up is Bad	⋖ ▶ Neutral
		Housemark Quartile	Annual	4	3	4	-	-	-	-	-		
	HOU215	Rent lost through voids as a % of overall rent due - (YTD)	Monthly	2.96%	3.68%	3.66%	0.86%	1.72%	-	-		Up is Bad	▼ Green
		Housemark Quartile	Annual	4	4	4	-	-	-	-	-		
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.10%	96.00%	95.10%	84.55%	93.88%	-	-		Up is Good	◀▶ Neutral
<u>.</u>		Number of Void Properties - Standard Voids - (Snapshot)	Monthly	132	88	67	60	47	-	-	-	Up is Bad	Green
. Housing		Number of Void Properties - Major Works Voids - (Snapshot)	Monthly	NC	2	17	18	6	-	-		Up is Bad	Green
. Dr	HOU242	Number of Void Properties - Capital Projects Voids - (Snapshot)	Monthly	NC	40	18	22	23	-	-		Up is Bad	◀▶ Neutral
		Number of Void Properties - Total Voids- (Excludes Not Offerable) - (Snapshot)	Monthly	NC	130	102	100	76	-	-	-	Up is Bad	▼ Green
		Number of Void Properties - Not Offerables - (Snapshot)	Monthly	NC	47	66	72	75	-	-		Neutral	⋖ ▶ Neutral
	HOU245	Average number of days to re-let empty properties (minus major works - Housemark Definition) - (YTD)	Annual	58.4	62.68	86	-	-	-	-	-	Up is Bad	A Red
		Housemark Quartile	Annual	3	3	3	-	-	-	-	-		
	HOU423	Total number of HMOs in York	Annual	-	-	-	-	-	-	-		Neutral	⋖ ► Neutral
	HOU424	HMOs as % of properties in York	Annual	-	-	-	-	-	-	-	-	Neutral	⋖ ► Neutral
	OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£2.68	£2.31 (Prov)	£1.84 (Prov)	-	-	-	-	-	Up is Good	Red



			P	revious Yea	rs			2023/2024				
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	811	812	NA	-	-	-	-	-	Neutral	∢ ► Neutra
HOU251	Homelessness main duty (decision) - Total (New definition from 2018/19) - (YTD)	Quarterly	114	115	96	-	-	-	-	-	Neutral	⋖ ► Neutra
HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	564	555	518	-	-	-	-	-	Neutral	⋖ ▶ Neutra
HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	236	247	253	-	-	-	-	-	Neutral	⋖ ▶ Neutra
HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	38	22	16	-	-	-	-	-	Neutral	⋖ ► Neutra
	Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	38	22	16	-	-	-	-	-	Neutral	⋖ ► Neutra
HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	4.70%	2.70%	NA	-	-	-	-	-	Neutral	⋖ ► Neutra
	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	4.70%	2.70%	NA	-	-	-	-		Neutral	⋖ ► Neutra
	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	23	49	69	-	-	-	-		Up is Bad	Red
HOU101	Number of households in Temporary Accommodation per (000s) households - (Snapshot)	Quarterly	0.26	0.56	0.78	-	-	-	-	-	Up is Bad	Red
	Benchmark - London	Quarterly	16.05	15.69	16.54	-	-	-	-	-	Neutral	Mout
	Benchmark - National Data	Quarterly	4.03	3.98	4.35	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	0.86	0.9	1.1	-	-	-	-	-		
HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	10	28	35	-	-	-	-	-	Up is Bad	Red
	Number of children in temporary accommodation - (Snapshot)	Quarterly	15	51	63	-	-	-	-	-	Up is Bad	Red
	Of households in TA - number of which in Bed and Breakfast - (Snapshot)	Quarterly	0	3	0	-	-	-	-	-	Up is Bad	Gree
HOU104	Of households in TA - % of which in Bed and Breakfast - (Snapshot)	Quarterly	0.00%	6.10%	0.00%	-	-	-	-	-	Up is Bad	Gree
	Benchmark - National Data	Quarterly	12.00%	10.60%	13.00%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	30.00%	28.60%	27.00%	-	-	-	-	-		



				Р	Previous Years			2023/2024					
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	HOU104b	Households in B&B - Total with children - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	▼ Green
	HOU104c	Households in B&B - Total with children and resident more than 6 weeks - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	Green
'n	HOU104d	Households in B&B - Total with children and resident more than 6 weeks and pending review / appeal - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	▼ Green
	HOU104e	Households in B&B - Total with 16/17-year-old main applicant - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	▼ Green
Homelessness	HOU105	Homelessness main duty to house permanently (decision) - Homeless and in priority need - Unintentional (New definition from 2018/19) - (YTD)	Quarterly	75	88	74	-	-	-	-	-	Up is Bad	◀▶ Neutral
	HOU214b	Number of people sleeping rough - local data - (Snapshot)	Monthly	NC	NC	NC	19	22	-	-	-	Up is Bad	⋖ ► Neutral
	HOU247	Homelessness main duty to house permanently (decision) - Homeless and in priority need - Intentional (New definition from 2018/19) - (YTD)	Quarterly	14	11	10	-	-	-	-	-	Neutral	◀▶ Neutral
	TAP04	% of panel satisfied with York as a place to live	Quarterly	85.93%	84.94%	83.42%	83.24%	-	-	-	-	Up is Good	⋖ ▶ Neutral
	TAP04	% of panel dissatisfied with York as a place to live	Quarterly	6.42%	9.07%	10.55%	10.64%	-	-	-	-	Up is Bad	⋖ ▶ Neutral
		% of panel who agree that they belong to their local area	Quarterly	69.38%	78.09%	77.90%	72.89%	-	-	-	-	Up is Good	⋖ ► Neutral
ω	TAP07	Benchmark - Community Life Survey	Annual	64.60%	63.00%	(Due 2024)	-	-	-	-	-		
Satis		% of panel who disagree that they belong to their local area	Quarterly	29.88%	20.49%	20.22%	26.84%	-	-	-	-	Up is Bad	⋖ ▶ Neutral
Satisfaction		% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	55.80%	65.56%	66.67%	65.00%	-	-	-	-	Up is Good	⋖ ► Neutral
	TAP08	Benchmark - Community Life Survey	Annual	83.10%	84.00%	(Due 2024)	-	-	-	-	-		
		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	11.85%	8.22%	6.98%	7.11%	-	-	-	-	Up is Bad	◀▶ Neutral
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	80.80%	77.35%	78.30%	-	-	-	-	-	Up is Good	◀▶ Neutral



				P	Previous Years			2023/2024					
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
3. (8	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	66.80%	61.54%	64.60%	-	-	-	-	-	Up is Good	⋖ ► Neutral
Satisfaction	15535	% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	10.70%	12.86%	11.50%	-	-	-	-	-	Up is Bad	⋖ ► Neutral
tion	TSS48	% of tenants satisfied that their landlord provides a home that is well maintained	Annual	NC	NC	NC	-	-	-	-	-	Up is Good	⋖ ► Neutral
		First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	147.5	176.9	129.3	197.04	221.67	-	-	-	Up is Bad	▲ Red
	111	Benchmark - National Data	Quarterly	157	142	NC	160	NC	-	-	-		
		Benchmark - Regional Data (Region changed from 2018/19)	Quarterly	178	179	NC	183	NC	-	-	-		
		Benchmark - Comparator Data (New Family Group from 2017/18)	Quarterly	157	147	NC	148	NC	-	-	-		
	CSP12	Criminal damage (excl. 59)	Monthly	1,248	1,537	1,455	315	-	-	-	-	Up is Bad	▼ Green
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,249	5,675	5,746	1,289	-	-	-	-	Up is Bad	◀▶ Neutral
	CSP23	Hate Crimes as Recorded by NYP	Monthly	151	233	168	44	-	-	-	-	Up is Bad	⋖ ► Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	524	1,324	1,398	326	317	-	-	-	Up is Bad	⋖ ► Neutral
4. Crime	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,410	1,276	994	254	364	-	-	-	Up is Bad	⋖ ► Neutral
ิดี	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	74.36%	72.92%	76.13%	-	-	-	-	Up is Good	◄▶ Neutral
	TAF 20	% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	11.44%	11.20%	9.02%	-	-	-	-	Up is Bad	▼ Green
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	NC	6.25%	5.70%	3.72%	-	-	-	-	Up is Bad	Green
	IAPZI	% of panel who think that hate crime is not a problem in their local area	Quarterly	NC	73.63%	77.98%	78.46%	-	-	-	-	Up is Good	⋖ ► Neutral
		% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	NC	23.73%	17.97%	16.93%	-	-	-	-	Up is Bad	▼ Green
	TAP26	% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	NC	49.22%	52.86%	53.70%	-	-	-	-	Up is Good	◀▶ Neutral



			Р	revious Yea	rs	2023/2024						
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
ТА.	% of panel who think that noisy neighbours or louparties are a problem in their local area	d Quarterly	NC	13.53%	12.14%	12.47%	-	-	-	-	Up is Bad	◀▶ Neutral
IA	% of panel who think that noisy neighbours or lou parties are not a problem in their local area	d Quarterly	NC	81.57%	85.79%	84.62%	-	-	-	-	Up is Good	⋖ ► Neutral
TA	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	NC	19.77%	19.48%	15.24%	-	-	-	-	Up is Bad	⋖ ► Neutral
IA	% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	NC	75.93%	76.62%	80.75%	-	-	-	-	Up is Good	⋖ ► Neutral
	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	NC	40.70%	38.86%	38.89%	-	-	-	-	Up is Bad	⋖ ► Neutral
51	% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	NC	58.51%	60.62%	60.58%	-	-	-	-	Up is Good	⋖ ► Neutral
Public Realm	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	NC	20.39%	17.14%	17.20%	-	-	-	-	Up is Bad	⋖ ► Neutral
JIA	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles in not a problem in their local area	Quarterly	NC	74.71%	78.18%	78.31%	-	-	-	-	Up is Good	⋖ ► Neutral
TA	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	NC	29.41%	26.61%	24.07%	-	-	-	-	Up is Bad	▼ Green
IA	% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	NC	61.96%	67.44%	69.58%	-	-	-	-	Up is Good	▲ Green
TA	% of panel who think that abandoned or burnt ou cars are a problem in their local area	Quarterly	NC	0.79%	0.53%	0.80%	-	-	-	-	Up is Bad	A Red
	% of panel who think that abandoned or burnt ou cars are not a problem in their local area	Quarterly	NC	86.96%	90.00%	87.97%	-	-	-	-	Up is Good	⋖ ► Neutral



				Pi	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
		Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Green	-	-	-	Neutral	⋖ ▶ Neutral
6. La		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	⋖ ▶ Neutral
ırge P	CORP10L	Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	⋖ ► Neutral
Large Projects		Large Project - Council Housing Energy Retrofit Programme	Quarterly	NA	Amber	Amber	Amber	Amber	-	-		Neutral	◀▶ Neutral
		Large Project - Specialist Mental Health Housing and Support	Quarterly	NA	NA	-	Green	Green	-	-	-	Neutral	⋖ ▶ Neutral
	CES905	% of major planning applications determined within 13 Weeks (NPI157a National Measure)	Quarterly	100.00%	100.00%	100.00%	91.00%	-	-	-	-	Up is Good	⋖ ▶ Neutral
7.		Benchmark - National Data	Quarterly	88.00%	86.00%	88.00%	89.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	89.00%	84.00%	93.00%	89.00%	-	-	-	-		
Planning	CES910	% of non-major planning applications determined within 8 Weeks (NPI157b National Measure)	Quarterly	96.00%	93.00%	88.00%	91.00%	-	-	-	-	Up is Good	◀▶ Neutral
	020010	Benchmark - National Data	Quarterly	84.00%	80.00%	86.00%	87.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	84.00%	80.00%	88.00%	88.00%	-	-	-	-		
Volunt	Volunteer Columbe	% of Talkabout panel who give unpaid help to any group, club or organisation	Quarterly	71.22%	61.35%	60.64%	61.83%	-	-	-	-	Up is Good	⋖ ► Neutral
eer		Benchmark - Community Life Survey	Annual	62.20%	55.00%	(Due 2024)	-	-	-	-	-		