

				Р	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	BW06	% of dwellings failing to meet the decent homes standard	Annual	9.10%	4.88%	1.60%	-	-	-	-	-	Up is Bad	▼ Green
	BW06a	No of council homes in York failing to meet the decency standard	Annual	685	367	119	-	-	-	-	-	Up is Bad	Green
	BW07	Average number of days to complete all repairs (excluding pre- inspection time) - (YTD)	Monthly	11.39	13.84	11.6	11.36	-	-	-	-	Up is Bad	A Red
		Housemark Median	Annual	12.63	15.1	16.87	-	-	-	-	-		
		Housemark Quartile	Annual	2	2	1	-	-	-	-			
	BW11	% of Repairs completed on first visit	Monthly	83.28%	81.63%	79.65%	82.86%	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	CAN061	Number of new affordable homes delivered in York	Quarterly	130	224	109	1	-	-	-	-	Up is Good	▼ Red
	CAN200	Number of Mutual Exchanges - (YTD)	Monthly	69	87	70	22	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	CES13	New Homes Built on Previously Developed Land (%)	Quarterly	81.96%	60.14%	76.72%	-	-	-	-	-	Up is Good	<b>▼</b> Neutral
<del>. `</del>	CJGE121a	Average House Price	Monthly	£274,112	£306,919	£327,184	£324,313	-	-	-	-	Neutral	<b>⋖</b> ► Neutral
Housing	CJGE171	Housing affordability (median house prices to earnings ratio)	Annual	8.5	8.85	(Avail Oct 2023)	-	-	-	-	-	Up is Bad	<b>▼</b> Neutral
Ð		Housing affordability (lower quartile house prices to earnings ratio)	Annual	5.19	9.74	(Avail Oct 2023)	-	-	-	-	-	Up is Bad	▲ Red
	CJGE172	Benchmark - National Data	Annual	5.92	7.85		-	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14		-	-	-	-	-		
		Private rents (Average) - All (£)	Annual	£838	£868		-	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	CJGE178	Benchmark - National Data	Annual	£864	£926	(Avail Oct 2023)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	£631	£661	2023)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	2		-	-	-	-	-		
	HM01	Gross Additional Homes Provided	Quarterly	643	419	494	-	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	HM03	Net Additional Homes Provided	Quarterly	622	402	459	-	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	HM07	Net Housing Consents	Quarterly	1,133	327	1,559	-	-	-	-	-	Up is Good	Green
	HOU107	Number of active applicants who are registered with CYC (Waiting List) - (Snapshot)	Monthly	1,948	1,049	1,209	1,356	-	-	-	-	Up is Bad	A Red



				Р	revious Yea	rs			2023/2024				
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	4.10%	4.04%	4.44%	-	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
		Housemark Quartile	Annual	4	3	4	-	-	-	-	-		
	HOU215	Rent lost through voids as a % of overall rent due - (YTD)	Monthly	2.96%	3.68%	3.82%	0.61%	-	-	-	-	Up is Bad	▼ Green
		Housemark Quartile	Annual	4	4	4	-	-	-	-	-		
공	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.10%	96.00%	95.10%	84.55%	-	-	-	-	Up is Good	Noutral
1. Housing	HOU242	Number of Void Properties - Standard Voids - (Snapshot)	Monthly	132	88	67	60	-	-	-		Up is Bad	Neutral Green
	HOU245	Average number of days to re-let empty properties (minus major works - Housemark Definition) - (YTD)	Annual	58.4	62.68	86	-	-	-	-	-	Up is Bad	▲ Red
		Housemark Quartile	Annual	3	3	3	-	-	-	-	-		
	OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£2.68	£2.31 (Prov)	£1.84 (Prov)	-	-	-	-	-	Up is Good	▼ Red
	HOM101	Homelessness assessment (eligibility) - Total Assessments - (YTD)	Quarterly	811	812	NA	-	-	-	-	-	Neutral	<b>◀▶</b> Neutral
	HOU251	Homelessness main duty (decision) - Total (New definition from 2018/19) - (YTD)	Quarterly	114	115	96	-	-	-	-	-	Neutral	<b>◀▶</b> Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	564	555	518	-	-	-	-	-	Neutral	<b>⋖</b> ► Neutral
2. Home	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	236	247	253	-	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
Homelessness	HOM134	Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD)	Quarterly	38	22	16	-	-	-	-	-	Neutral	<b>⋖</b> ► Neutral
		Homelessness assessment (reason for loss of home) - Violent relationship breakdown	Quarterly	38	22	16	-	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
	HOM154	Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD)	Quarterly	4.70%	2.70%	NA	-	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
		Homelessness assessment (reason for loss of home) - % Violent relationship breakdown	Quarterly	4.70%	2.70%	NA	-	-	-	-	-	Neutral	<b>⋖</b> ► Neutral



			Р	revious Yea	rs	2023/2024						
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	23	49	69	-	-	-	-	-	Up is Bad	▲ Red
HOU101	Number of households in Temporary Accommodation per (000s) households - (Snapshot)	Quarterly	0.26	0.56	0.78	-	-	-	-	-	Up is Bad	▲ Red
	Benchmark - London	Quarterly	16.05	15.69	16.54	-	-	-	-	-	Neutral	Noutra
	Benchmark - National Data	Quarterly	4.03	3.98	4.35	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	0.86	0.9	1.1	-	-	-	-	-		
HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	10	28	35	-	-	-	-	-	Up is Bad	▲ Red
	Number of children in temporary accommodation - (Snapshot)	Quarterly	15	51	63	-	-	-	-		Up is Bad	▲ Red
	Of households in TA - number of which in Bed and Breakfast - (Snapshot)	Quarterly	0	3	0	-	-	-	-	-	Up is Bad	▼ Greer
HOU104	Of households in TA - % of which in Bed and Breakfast - (Snapshot)	Quarterly	0.00%	6.10%	0.00%	-	-	-	-	-	Up is Bad	Green
	Benchmark - National Data	Quarterly	12.00%	10.60%	13.00%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	30.00%	28.60%	27.00%	-	-	-	-	-		
HOU104b	Households in B&B - Total with children - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	Green
HOU104c	Households in B&B - Total with children and resident more than 6 weeks - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	Green
HOU104d	Households in B&B - Total with children and resident more than 6 weeks and pending review / appeal - (Snapshot)	Quarterly	0	0	0	-	-	-	-	-	Up is Bad	▼ Green
HOU104e	Households in B&B - Total with 16/17-year-old main applicant - (Snapshot)	Quarterly	0	0	0	-	-	-	-		Up is Bad	Gree
HOU105	Homelessness main duty to house permanently (decision) - Homeless and in priority need - Unintentional (New definition from 2018/19) - (YTD)	Quarterly	75	88	74	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutra
HOU214b	Number of people sleeping rough - local data - (Snapshot)	Monthly	NC	NC	NC	19	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutr
HOU247	Homelessness main duty to house permanently (decision) - Homeless and in priority need - Intentional (New definition from 2018/19) - (YTD)	Quarterly	14	11	10	-	-	-	-	-	Neutral	<b>⊲</b> ► Neutra



				Р	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
		% of panel satisfied with York as a place to live	Quarterly	85.93%	84.94%	83.42%		-	-	-	-	Up is Good	<b>◀▶</b> Neutral
	TAP04	% of panel dissatisfied with York as a place to live	Quarterly	6.42%	9.07%	10.55%		-	-	-	-	Up is Bad	▲ Red
		% of panel who agree that they belong to their local area	Quarterly	69.38%	78.09%	77.90%		-	-	-		Up is Good	<b>◀▶</b> Neutral
	TAP07	Benchmark - Community Life Survey	Annual	64.60%	-	-	-	-	-	-	-		
μ		% of panel who disagree that they belong to their local area	Quarterly	29.88%	20.49%	20.22%		-	-	-	-	Up is Bad	<b>◀▶</b> Neutral
. Satisfaction	TAP08	% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	55.80%	65.56%	66.67%		-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
tion		Benchmark - Community Life Survey	Annual	83.10%	-	-	-	-	-	-	-		
		% of panel disagree their local area is a place where people from different backgrounds get on well together	Quarterly	11.85%	8.22%	6.98%		-	-	-	-	Up is Bad	▼ Green
	TSS15	% of tenants satisfied with the overall service provided by their landlord	Annual	80.80%	77.35%	78.30%	-	-	-	-		Up is Good	<b>◀▶</b> Neutral
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	66.80%	61.54%	64.60%	-	-	-	-		Up is Good	<b>⋖</b> ▶ Neutral
	13333	% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	10.70%	12.86%	11.50%	-	-	-	-		Up is Bad	<b>⋖</b> ► Neutral
		First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	147.5	176.9	129.3	197.04	-	-	-	-	Up is Bad	▲ Red
	111	Benchmark - National Data	Quarterly	157	142	NC	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	178	179	NC	-	-	-	-	-		
		Benchmark - Comparator Data	Quarterly	157	147	NC	-	-	-	-	-		
4. Crime	CSP12	Criminal damage (excl. 59)	Monthly	1,248	1,537	1,455	315	-	-	-		Up is Bad	Green
ime	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,249	5,675	5,746	1,289	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	CSP23	Hate Crimes as Recorded by NYP	Monthly	151	233	168	44	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	524	1,324	1,398	326	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,410	1,276	994	254	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral



				Р	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	74.36%	72.92%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	TAP20	% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	11.44%	11.20%		-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	NC	6.25%	5.70%		-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
4		% of panel who think that hate crime is not a problem in their local area	Quarterly	NC	73.63%	77.98%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
4. Crime	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	NC	23.73%	17.97%		-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
Ф		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	NC	49.22%	52.86%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria) - (Snapshot)	Discontinued	1,440	1,574	1,648	1,648	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	TF2-A01i	Number of Troubled Families On-Programme - (Snapshot)	Discontinued	1,175	1,261	1,258	1,239	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	TF2-A02	% of Troubled Families who have achieved an outcome - (Snapshot)	Discontinued	47.00%	50.00%	59.00%	61.00%	-	-	-	-	Up is Good	▲ Green
	TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	NC	13.53%	12.14%		-	-	-	-	Up is Bad	<b>◄▶</b> Neutral
	TAPZZ	% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	NC	81.57%	85.79%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
5. Public	TADOS	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	NC	19.77%	19.48%		-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
Public Realm	TAP23	% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	NC	75.93%	76.62%		-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
		% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	NC	40.70%	38.86%		-	-	-	-	Up is Bad	▼ Green
	TAP24	% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	NC	58.51%	60.62%		-	-	-	-	Up is Good	▼ Green



				Р	revious Yea	rs	2023/2024						
			Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
	TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	NC	20.39%	17.14%		-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	TAF25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	NC	74.71%	78.18%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
5. Public Realm	TAD27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	NC	29.41%	26.61%		-	-	-	-	Up is Bad	▼ Green
Realm	TAP27	% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	NC	61.96%	67.44%		-	-	-	-	Up is Good	▲ Green
	TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	NC	0.79%	0.53%		-	-	-	-	Up is Bad	▲ Green
		% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	NC	86.96%	90.00%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
6. La		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
ırge P		Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
6. Large Projects		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	Amber	Amber	Amber	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutral
		Large Project - Specialist Mental Health Housing and Support	Quarterly	-	-	-	Green	-	-	-	-	Neutral	<b>⋖</b> ► Neutral
	CES905	% of major planning applications determined within 13 Weeks (NPI157a National Measure)	Quarterly	100.00%	100.00%	100.00%	-	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
7.	OLOGOO	Benchmark - National Data	Quarterly	88.00%	86.00%	88.00%	-	-	-	-	-		
. Pla		Benchmark - Regional Data	Quarterly	89.00%	84.00%	93.00%	-	-	-	-	-		
. Planning	CES910	% of non-major planning applications determined within 8 Weeks (NPI157b National Measure)	Quarterly	96.00%	93.00%	88.00%	-	-	-	-	-	Up is Good	▼ Red
	323370	Benchmark - National Data	Quarterly	84.00%	80.00%	86.00%	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	84.00%	80.00%	88.00%	-	-	-	-	-		
8. Volunteer	TAP13	% of Talkabout panel who give unpaid help to any group, club or organisation	Quarterly	71.22%	61.35%	60.64%		-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
eer		Benchmark - Community Life Survey	Annual	62.20%	-	-	-	-	-	-	-		