# Portfolio - Housing and Community Safety 2022/2023

No of Indicators = 56 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2023

| | | | Collection Frequency | Previous Years | | | 2022/2023 | | | | Target | Polarity | DOT |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | 2019/2020 | 2020/2021 | 2021/2022 | Q1 | Q2 | Q3 | Q4 | | | |
| 0. Council Plan Indicators (2019-2023) | BW12 | Energy efficiency: Average SAP rating for all Council Homes | Annual | 70.6 | 70.6 | 70.6 | - | - | - | - | - | Up is Good | ◄► Neutral |
| | CAN061 | Number of new affordable homes delivered in York | Quarterly | 123 | 130 | 224 | 35 | 3 | 40 | 31 | - | Up is Good | ◄► Neutral |
| | CSP01 | All Crime per 1000 population | Monthly | 66 | 52.4 | 67.4 | 18 | 18.6 | 16.6 | 17.5 | - | Up is Bad | ▲ Red |
| | | Benchmark - National Data | Monthly | 87 | 75.9 | 86.3 | 23.2 | 23 | 22.2 | 22.3 | - | | |
| | CSP28 | Number of Incidents of ASB within the city centre ARZ | Monthly | 1,689 | 1,410 | 1,276 | 245 | 255 | 232 | 262 | - | Up is Bad | ▼ Green |
| | HM03 | Net Additional Homes Provided - (YTD) | Quarterly | 560 | 622 | 402 | NC | 337 | NC | - | - | Up is Good | ◄► Neutral |
| | HM07 | Net Housing Consents - (YTD) | Quarterly | 3,466 | 1,133 | 327 | NC | 467 | NC | - | - | Up is Good | ◄► Neutral |
| | HOU102 | Number of homeless households with dependent children in temporary accommodation - (Snapshot) | Quarterly | 23 | 10 | 28 | 22 | 33 | 32 | - | - | Up is Bad | ▲ Red |
| | HOU246 | Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD) | Monthly | 37.46 | 66.86 | 74.55 | 94.67 | 77.65 | 80.9 | 78.73 | 28 | Up is Bad | ▲ Red |
| 1. Housing | BW06a | No of council homes in York failing to meet the decency standard | Annual | 832 | 685 | 367 | - | - | - | - | 0 | Up is Bad | ▼ Green |
| | BW07 | Average number of days to complete all repairs (excluding pre- inspection time) - (YTD) | Monthly | 9 | 11.39 | 13.84 | 11.56 | 9.39 | 10.62 | 11.6 | - | Up is Bad | ◄► Neutral |
| | | Housemark Median | Annual | 10.84 | 12.63 | 15.1 | - | - | - | - | - | | |
| | | Housemark Quartile | Annual | 2 | 2 | 2 | - | - | - | - | - | | |
| | CAN061 | Number of new affordable homes delivered in York | Quarterly | 123 | 130 | 224 | 35 | 3 | 40 | 31 | - | Up is Good | ◄► Neutral |
| | CAN200 | Number of council homes let by direct exchange - (YTD) | Monthly | 75 | 69 | 87 | 22 | 40 | 56 | 69 | - | Up is Good | ◄► Neutral |
| | CJGE172 | Housing affordability (lower quartile house prices to earnings ratio) | Annual | 8.85 | 5.19 | 9.74 | - | - | - | - | - | Up is Bad | ▲ Red |
| | | Benchmark - National Data | Annual | 7.27 | 5.92 | 7.85 | - | - | - | - | - | | |
| | | Regional Rank (Rank out of 14) | Annual | 14 | 14 | 14 | - | - | - | - | - | | |

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| | | | Collection Frequency | 2019/2020 | 2020/2021 | 2021/2022 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| 1. Housing | CJGE178 | Private rents (Average) - All (£) | Annual | £850 | £838 | £868 | - | - | - | - | - | Up is Bad | ◄► Neutral |
| | | Benchmark - National Data | Annual | £858 | £864 | £926 | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | £609 | £631 | £661 | - | - | - | - | - | | |
| | | Regional Rank (Rank out of 15) | Annual | 1 | 1 | 2 | - | - | - | - | - | | |
| | HM03 | Net Additional Homes Provided - (YTD) | Quarterly | 560 | 622 | 402 | NC | 337 | NC | - | - | Up is Good | ◄► Neutral |
| | HM07 | Net Housing Consents - (YTD) | Quarterly | 3,466 | 1,133 | 327 | NC | 467 | NC | - | - | Up is Good | ◄► Neutral |
| | HOU107 | Number of active applicants who are registered with CYC (Waiting List) - (Snapshot) | Monthly | 1,597 | 1,948 | 1,049 | 704 | 974 | 1,097 | 1,209 | - | Up is Bad | ◄► Neutral |
| | HOU108 | Current council tenant arrears as % of annual rent due - (Snapshot) | Quarterly | 2.93% | 4.10% | 4.04% | 4.73% | 5.07% | 5.05% | 4.44% | - | Up is Bad | ◄► Neutral |
| | | Housemark Quartile | Annual | 3 | 4 | 3 | - | - | - | - | - | | |
| | HOU215 | Rent lost through voids as a % of overall rent due - (YTD) - ( Snapshot) | Monthly | 1.85% | 2.96% | 3.68% | 0.93% | 1.89% | 2.83% | 3.82% | 0.90% | Up is Bad | ▲ Red |
| | | Housemark Quartile | Annual | 4 | 4 | 4 | - | - | - | - | - | | |
| | HOU224 | Rent Collection Rate (%) - (Snapshot) | Monthly | 97.10% | 97.10% | 96.00% | 86.50% | 91.40% | 93.60% | 95.10% | - | Up is Good | ◄► Neutral |
| | HOU245 | Average number of days to re-let empty properties (minus major works) - (YTD) | Annual | 33.42 | 58.4 | 62.68 | - | - | - | - | - | Up is Bad | ▲ Red |
| | | Housemark Quartile | Annual | 3 | 3 | 3 | - | - | - | - | - | | |
| | OCC12 | New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement) | Annual | £3.68 | £2.68 | £2.31 (Prov) | - | - | - | - | - | Up is Good | ▼ Red |
| 2. Homelessness | HOM101 | Homelessness assessment (eligibility) - Total Assessments - (YTD) | Quarterly | 896 | 811 | 812 | NA | NA | NA | - | - | Neutral | ◄► Neutral |
| | HOU251 | Homelessness main duty (decision) - Total (New definition from 2018/19) - (YTD) | Quarterly | 136 | 114 | 115 | 26 | 47 | 71 | - | - | Neutral | ◄► Neutral |
| | HOM112 | Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD) | Quarterly | 645 | 564 | 555 | 140 | 258 | 370 | - | - | Neutral | ◄► Neutral |
| | HOM114 | Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD) | Quarterly | 234 | 236 | 247 | 55 | 117 | 186 | - | - | Neutral | ◄► Neutral |

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| 2. Homelessness | HOM134 | Homelessness assessment (reason for loss of home) - Violent relationship breakdown - (YTD) | Quarterly | 47 | 38 | 22 | 2 | 4 | 8 | - | - | Neutral | ◀ ▶ Neutral |
| | | Homelessness assessment (reason for loss of home) - Violent relationship breakdown | Quarterly | 47 | 38 | 22 | 2 | 2 | 4 | - | - | Neutral | ◀ ▶ Neutral |
| | HOM154 | Homelessness assessment (reason for loss of home) - % Violent relationship breakdown - (YTD) | Quarterly | 5.20% | 4.70% | 2.70% | NA | NA | NA | - | - | Neutral | ◀ ▶ Neutral |
| | | Homelessness assessment (reason for loss of home) - % Violent relationship breakdown | Quarterly | 5.20% | 4.70% | 2.70% | NA | NA | NA | - | - | Neutral | ◀ ▶ Neutral |
| | HOU101 | Number of homeless households in temporary accommodation - (Snapshot) | Quarterly | 56 | 23 | 49 | 51 | 65 | 66 | - | - | Up is Bad | ◀ ▶ Neutral |
| | | Number of households in Temporary Accommodation per (000s) households - (Snapshot) | Quarterly | 0.64 | 0.26 | 0.56 | 0.58 | 0.74 | 0.75 | - | - | Up is Bad | ◀ ▶ Neutral |
| | | Benchmark - London | Quarterly | 17.14 | 16.05 | 15.69 | 15.46 | 15.98 | 16.22 | - | - | Neutral | ◀ ▶ Neutral |
| | | Benchmark - National Data | Quarterly | 3.95 | 4.03 | 3.98 | 3.97 | 4.16 | 4.24 | - | - | | |
| | | Benchmark - Regional Data | Quarterly | 0.59 | 0.86 | 0.9 | 0.89 | 0.96 | 1.02 | - | - | | |
| | HOU102 | Number of homeless households with dependent children in temporary accommodation - (Snapshot) | Quarterly | 23 | 10 | 28 | 22 | 33 | 32 | - | - | Up is Bad | ▲ Red |
| | HOU104 | Of households in TA - number of which in Bed and Breakfast - (Snapshot) | Quarterly | - | 0 | 3 | 3 | 0 | 1 | - | - | Up is Bad | ▼ Green |
| | | Of households in TA - % of which in Bed and Breakfast - (Snapshot) | Quarterly | - | 0.00% | 6.10% | 5.90% | 0.00% | 0.00% | - | - | Up is Bad | ▼ Green |
| | | Benchmark - National Data | Quarterly | - | 12.00% | 10.60% | 10.50% | 12.00% | 12.00% | - | - | | |
| | | Benchmark - Regional Data | Quarterly | - | 30.00% | 28.60% | 29.00% | 28.00% | 28.00% | - | - | | |
| | HOU104b | Households in B&B - Total with children - (Snapshot) | Quarterly | - | 0 | 0 | 0 | 0 | 0 | - | - | Up is Bad | ▼ Green |
| | HOU104c | Households in B&B - Total with children and resident more than 6 weeks - (Snapshot) | Quarterly | - | 0 | 0 | 0 | 0 | 0 | - | - | Up is Bad | ▼ Green |
| | HOU104d | Households in B&B - Total with children and resident more than 6 weeks and pending review / appeal - (Snapshot) | Quarterly | - | 0 | 0 | 0 | 0 | 0 | - | - | Up is Bad | ▼ Green |
| | HOU104e | Households in B&B - Total with 16/17-year-old main applicant - (Snapshot) | Quarterly | - | 0 | 0 | 0 | 0 | 0 | - | - | Up is Bad | ▼ Green |

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| 2. Homelessness | HOU105 | Homelessness main duty to house permanently (decision) - Homeless and in priority need - Unintentional (New definition from 2018/19) - (YTD) | Quarterly | 96 | 75 | 88 | 24 | 40 | 60 | - | - | Up is Bad | ◄► Neutral |
| | HOU247 | Homelessness main duty to house permanently (decision) - Homeless and in priority need - Intentional (New definition from 2018/19) - (YTD) | Quarterly | 14 | 14 | 11 | 1 | 3 | 5 | - | - | Neutral | ◄► Neutral |
| 3. Satisfaction | TAP04 | % of panel satisfied with York as a place to live | Quarterly | 87.53% | 85.93% | 84.94% | 83.46% | - | 83.42% | - | - | Up is Good | ◄► Neutral |
| | | % of panel dissatisfied with York as a place to live | Quarterly | 5.87% | 6.42% | 9.07% | 9.81% | - | 10.55% | - | - | Up is Bad | ▲ Red |
| | TAP07 | % of panel who agree that they belong to their local area | Quarterly | 77.78% | 69.38% | 78.09% | 78.43% | - | 77.90% | - | - | Up is Good | ◄► Neutral |
| | | Benchmark - Community Life Survey | Annual | 62.20% | 64.60% | - | - | - | - | - | - | | |
| | | % of panel who disagree that they belong to their local area | Quarterly | 21.71% | 29.88% | 20.49% | 21.37% | - | 20.22% | - | - | Up is Bad | ◄► Neutral |
| | TAP08 | % of panel agree their local area is a place where people from different backgrounds get on well together | Quarterly | 61.88% | 55.80% | 65.56% | 61.76% | - | 66.67% | - | - | Up is Good | ◄► Neutral |
| | | Benchmark - Community Life Survey | Annual | 81.80% | 83.10% | - | - | - | - | - | - | | |
| | | % of panel disagree their local area is a place where people from different backgrounds get on well together | Quarterly | 8.91% | 11.85% | 8.22% | 10.13% | - | 6.98% | - | - | Up is Bad | ▼ Green |
| | TSS15 | % of tenants satisfied with the overall service provided by their landlord | Annual | 82.74% | 80.80% | 77.35% | - | - | - | - | - | Up is Good | ◄► Neutral |
| | TSS35 | % of tenants satisfied that their landlord listens to their views and acts on them | Annual | 70.00% | 66.80% | 61.54% | - | - | - | - | - | Up is Good | ◄► Neutral |
| | | % of tenants dissatisfied that their landlord listens to their views and acts on them | Annual | 12.04% | 10.70% | 12.86% | - | - | - | - | - | Up is Bad | ◄► Neutral |

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| 4. Crime | 111 | First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month) | Quarterly | 219.4 | 147.5 | 176.9 | 132.94 | 126.9 | 114.8 | 129.3 | 180 | Up is Bad | ◄ ► Neutral |
| | | Benchmark - National Data | Quarterly | 206 | 157 | 142 | 143 | 146 | NC | - | - | | |
| | | Benchmark - Regional Data (Region changed from 2018/19) | Quarterly | 228 | 178 | 179 | 176 | 183 | NC | - | - | | |
| | | Benchmark - Comparator Data (New Family Group from 2017/18) | Quarterly | 159 | 157 | 147 | 130 | 130 | NC | - | - | | |
| | CSP01 | All Crime per 1000 population | Monthly | 66 | 52.4 | 67.4 | 18 | 18.6 | 16.6 | 17.5 | - | Up is Bad | ▲ Red |
| | | Benchmark - National Data | Monthly | 87 | 75.9 | 86.3 | 23.2 | 23 | 22.2 | 22.3 | - | | |
| | CSP12 | Criminal damage (excl. 59) | Monthly | 1,407 | 1,248 | 1,537 | 424 | 405 | 328 | 298 | - | Up is Bad | ◄ ► Neutral |
| | CSP15 | Overall Violence (Violence Against Person Def.) | Monthly | 4,587 | 4,249 | 5,675 | 1,338 | 1,535 | 1,479 | 1,394 | - | Up is Bad | ◄ ► Neutral |
| | CSP23 | Hate Crimes as Recorded by NYP | Monthly | 138 | 151 | 233 | 54 | 42 | 33 | 39 | - | Up is Bad | ◄ ► Neutral |
| | CSP27 | Number of Incidents of Violent Crime Within the ARZ | Monthly | 1,057 | 524 | 1,324 | 314 | 367 | 375 | 342 | - | Up is Bad | ▲ Red |
| | CSP28 | Number of Incidents of ASB within the city centre ARZ | Monthly | 1,689 | 1,410 | 1,276 | 245 | 255 | 232 | 262 | - | Up is Bad | ▼ Green |
| | TAP20 | % of panel who agree that York is a safe city to live in, relatively free from crime and violence | Quarterly | 79.75% | NC | 74.36% | 75.88% | - | 72.92% | - | - | Up is Good | ◄ ► Neutral |
| | | % of panel who disagree that York is a safe city to live in, relatively free from crime and violence | Quarterly | 10.00% | NC | 11.44% | 12.45% | - | 11.20% | - | - | Up is Bad | ◄ ► Neutral |
| | TAP21 | % of panel who think that hate crime is a problem in their local area | Quarterly | 5.21% | NC | 6.25% | 3.48% | - | 5.70% | - | - | Up is Bad | ◄ ► Neutral |
| | | % of panel who think that hate crime is not a problem in their local area | Quarterly | 77.67% | NC | 73.63% | 76.02% | - | 77.98% | - | - | Up is Good | ◄ ► Neutral |
| | TAP26 | % of panel who think that people using or dealing drugs is a problem in their local area | Quarterly | 22.96% | NC | 23.73% | 19.54% | - | 17.97% | - | - | Up is Bad | ◄ ► Neutral |
| | | % of panel who think that people using or dealing drugs is not a problem in their local area | Quarterly | 51.11% | NC | 49.22% | 50.10% | - | 52.86% | - | - | Up is Good | ◄ ► Neutral |

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| 4. Crime | TF2-A01 | Number of Troubled Families (Families identified with 2 or more headline criteria) - (Snapshot) | Quarterly | 1,328 | 1,440 | 1,574 | 1,635 | 1,648 | 1,648 | 1,648 | - | Up is Good | ▲ Green |
| | TF2-A01i | Number of Troubled Families On-Programme - (Snapshot) | Quarterly | 1,054 | 1,175 | 1,261 | 1,301 | 1,301 | 1,263 | 1,258 | - | Up is Good | ◄ ► Neutral |
| | TF2-A02 | % of Troubled Families who have achieved an outcome - (Snapshot) | Quarterly | 31.00% | 47.00% | 50.00% | 50.00% | 54.00% | 57.00% | 59.00% | - | Up is Good | ▲ Green |
| 5. Public Realm | TAP22 | % of panel who think that noisy neighbours or loud parties are a problem in their local area | Quarterly | 11.58% | NC | 13.53% | 13.57% | - | 12.14% | - | - | Up is Bad | ◄ ► Neutral |
| | | % of panel who think that noisy neighbours or loud parties are not a problem in their local area | Quarterly | 83.50% | NC | 81.57% | 83.72% | - | 85.79% | - | - | Up is Good | ◄ ► Neutral |
| | TAP23 | % of panel who think that people hanging around on the streets is a problem in their local area | Quarterly | 17.53% | NC | 19.77% | 19.96% | - | 19.48% | - | - | Up is Bad | ◄ ► Neutral |
| | | % of panel who think that people hanging around on the streets is not a problem in their local area | Quarterly | 77.53% | NC | 75.93% | 77.71% | - | 76.62% | - | - | Up is Good | ◄ ► Neutral |
| | TAP24 | % of panel who think that rubbish or litter lying around is a problem in their local area | Quarterly | 42.75% | NC | 40.70% | 42.83% | - | 38.86% | - | - | Up is Bad | ▼ Green |
| | | % of panel who think that rubbish or litter lying around is not a problem in their local area | Quarterly | 56.02% | NC | 58.51% | 56.78% | - | 60.62% | - | - | Up is Good | ▲ Green |
| | TAP25 | % of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area | Quarterly | 18.47% | NC | 20.39% | 20.19% | - | 17.14% | - | - | Up is Bad | ◄ ► Neutral |
| | | % of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area | Quarterly | 75.62% | NC | 74.71% | 76.70% | - | 78.18% | - | - | Up is Good | ◄ ► Neutral |
| | TAP27 | % of panel who think that people being drunk or rowdy in public places is a problem in their local area | Quarterly | 32.92% | NC | 29.41% | 29.38% | - | 26.61% | - | - | Up is Bad | ▼ Green |
| | | % of panel who think that people being drunk or rowdy in public places is not a problem in their local area | Quarterly | 60.44% | NC | 61.96% | 65.37% | - | 67.44% | - | - | Up is Good | ▲ Green |
| | TAP28 | % of panel who think that abandoned or burnt out cars are a problem in their local area | Quarterly | 2.46% | NC | 0.79% | 1.56% | - | 0.53% | - | - | Up is Bad | ▼ Green |
| | | % of panel who think that abandoned or burnt out cars are not a problem in their local area | Quarterly | 85.47% | NC | 86.96% | 87.72% | - | 90.00% | - | - | Up is Good | ◄ ► Neutral |

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| 6. Large Projects | CORP10L | Large Project - Local Plan | Quarterly | Amber | Amber | Amber | Amber | Amber | Amber | Amber | - | Neutral | ◄► Neutral |
| | | Large Project - York Central | Quarterly | Amber | Amber | Amber | Amber | Amber | Amber | Amber | - | Neutral | ◄► Neutral |
| | | Large Project - Housing Delivery Programme | Quarterly | Amber | Amber | Amber | Amber | Amber | Amber | Amber | - | Neutral | ◄► Neutral |
| | | Large Project - Housing ICT Programme | Quarterly | Amber | Red | Green | Complete | - | - | - | - | Neutral | ◄► Neutral |
| | | Large Project - Mental Health and Housing Support | Quarterly | - | Green | Amber | Red | Red | - | - | - | Neutral | ◄► Neutral |
| | | Large Project - Council Housing Energy Retrofit Programme | Quarterly | - | - | Amber | Amber | Amber | Amber | Amber | - | Neutral | ◄► Neutral |