Portfolio - Transport 2022/2023

No of Indicators = 32 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub November 2022

| | | | Collection Frequency | Previous Years | | | 2022/2023 | | | | Target | Polarity | DOT |
				2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4			
0. Council Plan Indicators	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	3.98m	0.74m	2.59m	0.71m (Prov)	0.74m (Prov)	-	-	-	Up is Good	▲ Green
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	11.56m	3.07m	7.82m	2.3m (Prov)	2.25m (Prov)	-	-	-	Up is Good	▲ Green
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	20.00%	22.00%	22.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	4.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	1.77m	1.34m	(Due Autumn 2022)	-	-	-	-	-	Neutral	◄► Neutral
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	142.00% (2019)	114.00% (2020)	101.00% (2021)	-	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	111.00%	103.00%	103.00%	-	-	-	-	-	Up is Good	◄► Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a) - (Calendar Year)	Annual	71.90% (2019)	NC (2020)	79.40% (2021)	-	-	-	-	-	Up is Good	◄► Neutral
1. Parking	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	38.09%	38.70%	38.97%	-	-	-	-	-	Up is Good	◄► Neutral
		% of tenants who say car parking is a major problem in their neighbourhood	Annual	31.77%	27.10%	30.35%	-	-	-	-	-	Up is Bad	◄► Neutral
		% of tenants who say car parking is a minor problem in their neighbourhood	Annual	30.14%	34.20%	30.68%	-	-	-	-	-	Up is Bad	◄► Neutral
	YCC036	Customer Centre Tickets issued - Parking	Monthly	18,087	0	427	134	175	-	-	-	Neutral	◄► Neutral
	YCC107	YCC Number of calls offered - Parking	Weekly	13,155	14,605	27,338	6,109	6,220	-	-	-	Neutral	◄► Neutral

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			Collection Frequency	Previous Years 2019/2020	2020/2021	2021/2022	2022/2023 Q1	Q2	Q3	Q4	Target	Polarity	DOT
2. Highways Maintenance	APSE033	Highway Management: Percentage change of category 2 repairs repaired within timescale (PI 34)	Annual	54.44%	N/C	(Avail Dec 2022)	-	-	-	-	-	Up is Good	◄► Neutral
	CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	20.00%	22.00%	22.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	4.00%	-	-	-	-	-	Up is Bad	◄► Neutral
	CES05	% of Principal roads where maintenance should be considered (NI 168)	Annual	10.00%	11.00%	11.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	4.00%	4.00%	(Avail Jan 2023)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.00%	3.00%		-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C		-	-	-	-	-		
	CES06	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	22.00%	20.00%	23.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	6.00%	6.00%	(Avail Jan 2023)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	5.00%	4.00%		-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C		-	-	-	-	-		
	CES07	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	22.00%	24.00%	24.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	15.00%	17.00%	(Avail Jan 2023)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	17.00%	18.00%		-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/C	N/C		-	-	-	-	-		
3. Street Lighting	CES61	STREET LIGHTING - Number of issues reported	Monthly	2,897	2,193	2,388	251	483	-	-	-	Neutral	◄► Neutral
	CES62	STREET LIGHTING - Average time taken to resolve issues (Working days)	Monthly	8	4.3	6.2	5.5	4	-	-	-	Up is Bad	◄► Neutral
	CES63	STREET LIGHTING - % issues resolved within target time (SLA)	Monthly	41.90%	66.40%	64.00%	72.40%	67.00%	-	-	-	Up is Good	◄► Neutral
	YCC226	STREET LIGHTING - Number of issues reported online (Digital channel only)	Monthly	1,839	1,573	1,603	156	341	-	-	-	Neutral	◄► Neutral
		STREET LIGHTING - % of issues reported online (Digital channel only)	Monthly	63.50%	71.70%	67.10%	62.20%	70.60%	-	-	-	Up is Good	◄► Neutral

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				2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4			
4. Public Transport	CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	3.98m	0.74m	2.59m	0.71m (Prov)	0.74m (Prov)	-	-	-	Up is Good	▲ Green
	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	11.56m	3.07m	7.82m	2.3m (Prov)	2.25m (Prov)	-	-	-	Up is Good	▲ Green
	CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS0109a)	Annual	15m	3.5m	(Due Dec 2022)	-	-	-	-	-	Up is Good	▼ Red
	CAN033	% of non-frequent scheduled bus services (fewer than 6 buses per hour) running on time (DfT measure - BUS0902) (LI 22a)	Annual	NA	NC (not reported by DfT due to Covid)	NC	-	-	-	-	-	Up is Good	◀▶ Neutral
5. Road Safety	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	6 (2019)	3 (2020)	5 (2021)	0 (Prov)	-	-	-	-	Up is Bad	▼ Green
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	52 (2019)	43 (2020)	44 (2021)	4 (Prov)	-	-	-	-	Up is Bad	▼ Green
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	386 (2019)	284 (2020)	315 (2021)	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2019)	0 (2020)	0 (2021)	-	-	-	-	-	Up is Bad	▼ Green
6. Sustainable Travel	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	1.77m	1.34m	(Due Autumn 2022)	-	-	-	-	-	Neutral	◀▶ Neutral
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	142.00% (2019)	114.00% (2020)	101.00% (2021)	-	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	111.00%	103.00%	103.00%	-	-	-	-	-	Up is Good	◀▶ Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a) - (Calendar Year)	Annual	71.90% (2019)	NC (2020)	79.40% (2021)	-	-	-	-	-	Up is Good	◀▶ Neutral

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7. Noise Pollution	PHOF24	% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Five Years	5.51%	-	5.51%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Five Years	8.48%	-	8.48%	-	-	-	-	-		
		Benchmark - Regional Data	Five Years	6.48%	-	6.48%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Five Years	6	-	6	-	-	-	-	-		
8. Fleet	CAN029	% of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)	Quarterly	5.80%	5.80%	1.66%	2.17%	10.19%	-	-	-	Up is Good	▲ Green
	CAN029i	% of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)	Quarterly	19.90%	25.00%	30.60%	31.00%	31.60%	-	-	-	Up is Good	▲ Green
	CAN029ii	% of ultra- low emission Buses operating in York (Electric and Hybrid)	Quarterly	6.00%	TBC	TBC	30.00%	30.00%	-	-	-	Up is Good	◄► Neutral
	CAN37	% of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	-	-	30.00%	-	-	-	-	-	Up is Good	◄► Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	13.72%	13.43%	15.54%	17.57%	-	-	-	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	59.85%	55.47%	53.78%	53.14%	-	-	-	-	Up is Bad	◄► Neutral
9. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - Smart Travel Evolution Programme (STEP)	Quarterly	Amber	Amber	Green	Red	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - City Centre Access Project	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - Hyperhubs	Quarterly	Green	Green	Green	Green	Green	-	-	-	Neutral	◄► Neutral
		Large Project - Haxby Station	Quarterly	-	-	Amber	Amber	Amber	-	-	-	Neutral	◄► Neutral
		Large Project - York Station Gateway	Quarterly	-	-	-	Amber	Amber	-	-	-	Neutral	◄► Neutral