



Portfolio - Environment and Climate Change 2022/2023

No of Indicators = 76 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2023

				Previous Years			2022/2023						
			Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target	Polarity	DOT
0. Council Plan Indicators (2019-2023)	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	460.81kg	496.68kg	514.61kg	124.97kg (Prov)	127.38kg (Prov)	122.41kg (Prov)	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	529.3kg	552.9kg	546.8kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	508kg	549.3kg	539.3kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	4	4	6	-	-	-	-	-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	48.37%	44.13%	43.17%	47.15% (Prov)	43.32% (Prov)	39.59% (Prov)	-	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	43.80%	42.30%	42.50%	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	44.20%	42.00%	42.30%	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	5	6	10	-	-	-	-	-		
	CSPEC6	GRAFFITI - Number of issues reported	Monthly	385	479	452	194	201	253	208	-	Neutral	◀▶ Neutral
	GCC02	Carbon emissions across the city (kilotonnes of carbon dioxide equivalent) - (Calendar Year)	Annual	912 (2019)	(Avail Sep 23)	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	GCC03	Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	Annual	NC	3,657.56	3,633.3	-	-	-	-	-	Up is Bad	◀▶ Neutral
	GCC04	Flood Risk properties assessed at lower level than 2019 baseline	Monthly	TBC	TBC	-	-	-	-	-	-	Neutral	◀▶ Neutral
	GCC05	Number of trees planted (CYC)	Annual	515	271	73	-	-	-	1,099	-	Up is Good	▲ Green
TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	42.14%	44.31%	43.26%	42.26%	-	38.30%	-	-	Up is Good	▼ Red	
YCC227	STREET CLEANING - Number of issues reported	Monthly	2,578	1,990	2,150	605	524	407	771	-	Neutral	◀▶ Neutral	
1. Waste	WA104	Number of Complaints (All Grades) - Waste Services	Monthly	774	249	857	369	495	215	146	-	Up is Bad	▲ Red
		Number of Complaints (Grade 1) - Waste Services	Monthly	620	177	164	35	23	23	28	-	Up is Bad	▼ Green
		Number of Complaints (Grade 2) - Waste Services	Monthly	152	68	693	334	472	192	118	-	Up is Bad	▲ Red
		Number of cases referred to the Ombudsman - Waste	Monthly	-	-	5	0	2	1	0	-	Up is Bad	◀▶ Neutral



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1. Waste	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	460.81kg	496.68kg	514.61kg	124.97kg (Prov)	127.38kg (Prov)	122.41kg (Prov)	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	529.3kg	552.9kg	546.8kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	508kg	549.3kg	539.3kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	4	4	6	-	-	-	-	-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	48.37%	44.13%	43.17%	47.15% (Prov)	43.32% (Prov)	39.59% (Prov)	-	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	43.80%	42.30%	42.50%	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	44.20%	42.00%	42.30%	-	-	-	-	-		
		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	5	6	10	-	-	-	-	-		
	CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	13.50%	9.33%	4.97%	7.63% (Prov)	0.71% (Prov)	2.37% (Prov)	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	8.50%	7.80%	8.10%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	4.30%	3.90%	2.90%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	14	13	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	96,082.21	89,667.94	93,698.68	24,631.1	22,972.35	20,911.86	-	-	Neutral	◀▶ Neutral
	CES45a	% of properties offered 4 or more recyclable materials - (Snapshot)	Annual	98.16%	99.35%	99.86%	-	-	-	-	-	Up is Good	◀▶ Neutral
	CES46	Missed refuse collections - Number of issues reported	Monthly	2,290	1,730	2,455	473	466	441	488	-	Up is Bad	◀▶ Neutral
CES48	Missed refuse collections - Number of issues per 100,000 collections - (YTD)	Monthly	50.85	33.17 (est.)	52	40.3	39.7	39	39.6	-	Up is Bad	◀▶ Neutral	
CES49	Missed refuse collections - Number of issues dealt with	Monthly	NC	337	2,433	471	466	441	487	-	Neutral	◀▶ Neutral	
SLA21	Missed refuse collections - Number of issues dealt with that breached next-day target time (SLA)	Monthly	869	753	1,373	187	193	185	258	-	Up is Bad	◀▶ Neutral	
SLA22	Missed refuse collections - Average time taken to resolve issues (Working days)	Monthly	-	NC	3.4	1.7	1.6	1.5	3.4	-	Up is Bad	◀▶ Neutral	



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			Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target	Polarity	DOT
1. Waste	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	37.47%	24.81%	23.35%	25.47%	-	26.26%	-	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	53.10%	56.82%	52.50%	50.52%	-	46.68%	-	-	Up is Bad	▼ Green
	WA400	Total tonnage landfilled (AWRP from 2018/19) (inc commercial) - All CYC Vehicles	Monthly	51,125.29	52,312.8	52,570.97	12,603.98	12,228.62	12,151.53	12,289.22	-	Up is Bad	◀▶ Neutral
	WA401	Total tonnage recycled - All CYC Vehicles	Monthly	16,299.25	17,854.48	16,954.56	3,772.15	3,687.02	3,947.26	3,936.62	-	Up is Good	▼ Red
	WA402	Total tonnage composted (green) - All CYC Vehicles	Monthly	15,456.74	13,881.88	16,496.6	5,379.24	4,100.04	3,054.99	1,584.48	-	Up is Good	◀▶ Neutral
	WA403	Tonnage recycled of which commingled - All CYC Vehicles	Monthly	3,041.96	3,446.93	3,784.94	719.68	761.44	697.92	723.86	-	Up is Bad	◀▶ Neutral
	WA404	% total waste recycled - All CYC Vehicles	Monthly	38.32%	37.76%	38.89%	42.06%	38.90%	36.56%	31.00%	-	Up is Good	◀▶ Neutral
	WA405	Tonnage recycled of which commingled - All CYC Vehicles (Weekly Average)	Monthly	58.17	66.11	72.48	55.28	57.89	53.22	56.04	-	Up is Bad	◀▶ Neutral
2. Public Realm	CSPEC6	GRAFFITI - Number of issues reported	Monthly	385	479	452	194	201	253	208	-	Neutral	◀▶ Neutral
	CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC	Monthly	36	50	59	26	28	19	20	-	Neutral	◀▶ Neutral
	CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC	Monthly	210	327	309	151	159	213	171	-	Neutral	◀▶ Neutral
	CAN008	GRAFFITI - Average time taken to resolve offensive issues (Working days) - (YTD)	Monthly	9.4	3.7	0.8	1.1	1.6	1.5	1.3	-	Up is Bad	▲ Red
	CAN008d	GRAFFITI - % offensive issues resolved within target time (SLA)	Monthly	70.80%	84.00%	86.40%	92.30%	82.10%	100.00%	100.00%	-	Up is Good	▲ Green
	CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Working days) - (YTD)	Monthly	8.9	5	3.3	2.6	3.1	3	2.8	-	Up is Bad	▼ Green
	CAN009d	GRAFFITI - % non-offensive issues resolved within target time (SLA)	Monthly	79.10%	80.10%	93.50%	98.00%	88.70%	97.70%	98.20%	-	Up is Good	▲ Green
	YCC227	STREET CLEANING - Number of issues reported	Monthly	2,578	1,990	2,150	605	524	407	771	-	Neutral	◀▶ Neutral



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2. Public Realm	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	2,191	1,652	1,993	821	623	341	327	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	2,191	1,652	1,997	2,278	2,158	2,118	2,116	-	Up is Bad	▲ Red
	CSPEC7	LITTER BINS - Number of issues reported	Monthly	185	313	165	59	41	18	33	-	Neutral	◀▶ Neutral
	CSPEC8	DOG BINS - Number of issues reported	Monthly	75	241	52	6	13	5	12	-	Neutral	◀▶ Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD)	Monthly	61.70%	62.90%	53.50%	47.40%	43.80%	45.70%	46.10%	-	Up is Good	▼ Red
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD)	Monthly	72.40%	72.70%	67.70%	72.10%	72.50%	68.50%	65.20%	-	Up is Good	▼ Red
	SLA11c	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA)	Monthly	-	590	718	244	171	114	99	-	Up is Good	◀▶ Neutral
	SLA12a	Vegetation - Number of issues (includes weeds and overgrown hedges) dealt with by target time (SLA) - (YTD)	Monthly	-	-	718	244	415	529	628	-	Up is Good	◀▶ Neutral
	SLA13	Overall Public Realm Standard Cleansing cases completed within SLA	Monthly	78.80%	80.80%	76.70%	79.20%	78.20%	71.50%	71.20%	-	Up is Good	▼ Red
	SLA13b	Overall Public Realm Standard Cleansing cases dealt with that breached SLA	Monthly	578	601	618	148	168	164	262	-	Up is Bad	▲ Red
	SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	74.20%	77.00%	69.90%	69.60%	69.60%	69.10%	67.90%	-	Up is Good	▼ Red
	SLA11	VEGETATION - Average time taken to resolve issues (includes weeds and overgrown hedges) (Working days)	Monthly	-	3.1	3.8	18.1	21.7	8.6	9.4	-	Up is Bad	▲ Red
3. Parks	APSE079	Parks and Open Spaces: Hectares of maintained public open space per 1,000 head of population (PI 30)	Annual	NC	N/C	N/C	-	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Annual	NC	N/C	N/C	-	-	-	-	-		
		Benchmark - APSE Family	Annual	NC	N/C	N/C	-	-	-	-	-		
	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	42.14%	44.31%	43.26%	42.26%	-	38.30%	-	-	Up is Good	▼ Red
		% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	44.14%	31.93%	41.25%	45.19%	-	45.74%	-	-	Up is Bad	▲ Red



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3. Parks	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	35.24%	48.26%	36.53%	34.51%	-	31.56%	-	-	Up is Good	▼ Red
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	58.81%	38.06%	56.29%	57.80%	-	59.42%	-	-	Up is Bad	▲ Red
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	3	2	4	0	1	0	1	-	Neutral	◀▶ Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	3	0	4	0	3	0	3	-	Neutral	◀▶ Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licences	Monthly	26	18	9	1	2	0	2	-	Neutral	◀▶ Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	0	0	0	0	2	0	0	-	Neutral	◀▶ Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	0	0	0	0	0	0	1	-	Neutral	◀▶ Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	1	0	1	1	0	1	1	-	Neutral	◀▶ Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	1	1	3	6	2	1	1	-	Neutral	◀▶ Neutral
	FPN02c	Community Protection Notices - Other	Monthly	4	0	2	2	2	0	0	-	Neutral	◀▶ Neutral
5. Air Quality and Climate Change	CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	27.6	21.5	25.1	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	29.9	21.9	25.5	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	33.3	25.8	28.7	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	27.3	20.7	22.8	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	29.8	22.5	25	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	25.9	19	19.2	-	-	-	-	-	Up is Bad	◀▶ Neutral



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		Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target		
5. Air Quality and Climate Change	CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	33.8	28.5	32.7	-	-	-	-	Up is Bad	◄► Neutral
	CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	46.5	36.7	39.1	-	-	-	-	Up is Bad	▲ Red
	CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	31.4	24.4	29.2	-	-	-	-	Up is Bad	◄► Neutral
	CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	37.4	27.2	32.8	-	-	-	-	Up is Bad	◄► Neutral
	CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	45.5	35	43.5	-	-	-	-	Up is Bad	◄► Neutral
	CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	37.8	29.2	32.9	-	-	-	-	Up is Bad	◄► Neutral
	CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	38.9	32.5	33.7	-	-	-	-	Up is Bad	◄► Neutral
	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	33.1	24.6	25.4	-	-	-	-	Up is Bad	▲ Red
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	44.3	40.2	47.5	-	-	-	-	Up is Bad	◄► Neutral
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	46.7	38.8	40.5	-	-	-	-	Up is Bad	▲ Red
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	3.8 (2019)	3.4 (2020)	(Due Jun 2023)	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	4.2 (2019)	3.8 (2020)		-	-	-	-		
		Benchmark - Regional Data	Annual	4.5 (2019)	4 (2020)		-	-	-	-		
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	26.12%	41.29%	38.84%	35.43%	-	33.07%	-	Up is Good	▼ Red
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	59.20%	35.32%	45.42%	48.85%	-	49.07%	-	Up is Bad	▲ Red



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		Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target		
5. Air Quality and Climate Change	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	22.69%	28.22%	34.86%	35.76%	-	41.99%	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	55.61%	44.55%	53.39%	52.39%	-	43.83%	-	Up is Bad	◄► Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	13.72%	13.43%	15.54%	17.57%	-	17.65%	-	Up is Good	▲ Green
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	59.85%	55.47%	53.78%	53.14%	-	46.26%	-	Up is Bad	▼ Green
6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	84.47%	84.90%	84.38%	84.73%	-	82.18%	-	Up is Good	◄► Neutral
		Benchmark - Community Life Survey	Annual	75.90%	79.10%	-	-	-	-	-		
		Benchmark - LG Inform	Quarterly	80.00%	82.00%	80.00%	80.00%	-	-	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	10.12%	7.67%	9.74%	10.24%	-	10.64%	-	Up is Bad	▲ Red
7. Public Protection	PP04	% of customers who were satisfied with the overall level of service provided	Annual	86.30%	86.20%	-	-	-	-	-	Up is Good	◄► Neutral
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	95.00%	89.20%	86.00%	93.00%	91.00%	90.10%	78.50%	Up is Good	◄► Neutral
8. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - Flood Risk	Quarterly	Green	Green	Green	Green	Green	Green	Green	Neutral	◄► Neutral
		Large Project - Hyperhubs	Quarterly	Green	Green	Green	Green	Green	Amber	Amber	Neutral	◄► Neutral
		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	-	Amber	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - Haxby Station	Quarterly	-	-	Amber	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - York Station Gateway	Quarterly	-	-	-	Amber	Amber	Amber	Amber	Neutral	◄► Neutral
		Large Project - York and North Yorkshire Catchment Flood Management Project	Quarterly	-	-	-	Green	Amber	Green	Green	Neutral	◄► Neutral
		Large Project - Harewood Whin Green Energy Park	Quarterly	-	-	-	-	-	-	Amber	Neutral	◄► Neutral