



Portfolio - Housing and Safer Neighbourhoods 2018/2019

No of Indicators = 55 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub August 2018

			Previous Years			2018/2019				Target	Polarity	DOT
		Collection Frequency	2015/2016	2016/2017	2017/2018	Q1	Q2	Q3	Q4			
1. Building Works	BW05	Gas safety - % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	99.65%	99.93%	99.91%	-	-	-	-	Up is Good	◀▶ Neutral
	BW19	% of Urgent Repairs completed within Government Timescales	Monthly	96.21%	96.30%	97.83%	-	-	-	-	Up is Good	◀▶ Neutral
	BW20	% of Urgent Gas Repairs completed within Government Timescales	Monthly	95.52%	97.57%	98.49%	-	-	-	-	Up is Good	◀▶ Neutral
2. Housing	BW06a	No of council homes in York failing to meet the decency standard	Annual	0	298	546	-	-	-	-	Up is Bad	▲ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	109	91	74	13	-	-	-	Up is Good	◀▶ Neutral
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	138	134	124	25	-	-	-	Up is Good	▼ Red
	CJGE172	Housing affordability (lower quartile house prices to earnings ratio)	Annual	8.64	8.9	9.15	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	7.11	7.16	7.26	-	-	-	-		
		Regional Rank (Rank out of 14)	Annual	14	14	14	-	-	-	-		
	CJGE178	Private rents (Average) - All (£)	Annual	£840	£866	£892	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	£820	£852	£829	-	-	-	-		
		Benchmark - Regional Data	Annual	£556	£573	£585	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-		
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	1,121	977	1,296	NC	-	NC	-	Up is Good	◀▶ Neutral
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,612	1,597	1,540	1,481	-	-	-	Up is Bad	◀▶ Neutral
	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.62%	2.09%	2.50%	2.84%	-	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	1	2	-	-	-	-	-		
	HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	97.62%	97.26%	97.04%	88.86%	-	-	-	Up is Good	◀▶ Neutral

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2. Housing	HOU210	Bring empty private sector properties back into use	Annual	60	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.78%	0.72%	1.20%	0.40%	-	-	-	-	Up is Bad	▼ Green
		Housemark Quartile	Annual	2	2	-	-	-	-	-	-		
	HOU245	Average number of days to re-let empty properties (minus major works) - (YTD)	Annual	23.91	20.87	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Housemark Quartile	Annual	2	2	-	-	-	-	-	-		
	OCC12	New Homes Bonus Grant (£m) - (Cumulative to 16/17, then Annual Settlement)	Annual	£3.62	£4.65	£3.21	£3.65	-	-	-	-	Up is Good	◀▶ Neutral
3. Homelessness	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	56	62	49	24	-	-	-	57	Up is Bad	▼ Green
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	30	33	27	14	-	-	-	-	Up is Bad	▼ Green
	HOU103	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	630	778	616	34	-	-	-	-	Up is Good	▼ Red
	HOU105	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	91	97	90	13	-	-	-	-	Up is Bad	▼ Green
	HOU106	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	0	0	1	0	-	-	-	-	Up is Bad	▼ Green
	HOU251	Number of applicant households for which decisions were taken - (YTD)	Quarterly	163	186	166	22	-	-	-	-	Neutral	◀▶ Neutral
	HOU259	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	17	20	27	2	-	-	-	-	Up is Bad	▼ Green
		Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	17	20	27	2	-	-	-	-	Up is Bad	▼ Green
	HOU268	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	18.70%	20.62%	30.00%	15.40%	-	-	-	-	Neutral	◀▶ Neutral
		Benchmark - National Data	Quarterly	11.40%	11.27%	12.04%	-	-	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	18.70%	20.62%	30.00%	15.40%	-	-	-	-	Neutral	◀▶ Neutral

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3. Homelessness	HOU281	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	12.50%	2.17%	2.22%	0.00%	-	-	-	-	Neutral	◀▶ Neutral	
		Benchmark - National Data	Quarterly	2.41%	2.27%	2.35%	-	-	-	-	-			
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	2	12	2	0	-	-	-	-	Neutral	◀▶ Neutral	
4. Satisfaction	TAP04	% of panel satisfied with York as a place to live	Quarterly	NC	92.20%	91.70%	91.51%	-	-	-	-	Up is Good	◀▶ Neutral	
		% of panel dissatisfied with York as a place to live	Quarterly	NC	4.40%	5.53%	4.46%	-	-	-	-	Up is Bad	◀▶ Neutral	
	TAP07	% of panel who agree that they belong to their local area	Quarterly	NC	74.70%	75.27%	76.41%	-	-	-	-	Up is Good	◀▶ Neutral	
		Benchmark - Community Life Survey	Annual	71.00%	61.56%	62.00%	-	-	-	-	-			
		Benchmark - LG Inform	Annual	66.80%	69.17%	-	0.00%	-	-	-	-	-		
		% of panel who disagree that they belong to their local area	Quarterly	NC	25.10%	23.03%	21.71%	-	-	-	-	Up is Bad	◀▶ Neutral	
		TAP08	% of panel agree their local area is a place where people from different backgrounds get on well together	Quarterly	NC	70.11%	72.84%	75.06%	-	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - Community Life Survey		Annual	89.00%	81.33%	82.00%	-	-	-	-	-			
	% of panel disagree their local area is a place where people from different backgrounds get on well together		Quarterly	NC	9.44%	11.85%	8.86%	-	-	-	-	Up is Bad	◀▶ Neutra	
	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	65.72%	73.55%	73.28%	-	-	-	-	-	Up is Good	◀▶ Neutral	
		% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	13.95%	10.08%	11.48%	-	-	-	-	-	Up is Bad	◀▶ Neutral	
	5. Crime	111	First time entrants to the Youth Justice System aged 10-17 (per 100,000 10-17 year olds in York) - (Rolling 12 Month)	Quarterly	477	385.46	425	393	-	-	-	-	Up is Bad	▼ Green
Benchmark - National Data			Quarterly	357	321	-	-	-	-	-	-			
Benchmark - Regional Data			Quarterly	427	363	-	-	-	-	-	-			
Benchmark - Comparator Data (New Family Group from 2017/18)			Quarterly	440	349	-	-	-	-	-	-			

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5. Crime	ASBH01	New Cases recorded by ASB Hub (from Feb 2015)	Monthly	1,172	799	256	45	-	-	-	Neutral	◀▶ Neutral
	ASBH04	Cases Closed by ASB Hub within Period - Resolved	Monthly	699	265	107	80	-	-	-	Neutral	◀▶ Neutral
	CSP01	All Crime	Monthly	12,015	11,221	11,958	3,429	-	-	-	Up is Bad	◀▶ Neutral
	CSP12	Criminal damage (excl. 59)	Monthly	1,612	1,526	1,535	410	-	-	-	Up is Bad	◀▶ Neutral
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,513	2,509	3,188	1,033	-	-	-	Up is Bad	▲ Red
	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	141	189	180	35	-	-	-	Up is Bad	▲ Red
	CSP24	Number of Alcohol related ASB incidents	Monthly	1,749	1,495	1,355	-	-	-	-	Up is Bad	◀▶ Neutral
	CSP27	Number of Incidents of Violent Crime Within the ARZ	Monthly	720	662	-	-	-	-	-	Up is Bad	▲ Red
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,305	2,175	-	-	-	-	-	Up is Bad	◀▶ Neutral
	TAP20	% of panel who agree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	77.03%	70.51%	73.21%	-	-	-	Up is Good	◀▶ Neutral
		% of panel who disagree that York is a safe city to live in, relatively free from crime and violence	Quarterly	NC	12.80%	17.52%	14.14%	-	-	-	Up is Bad	◀▶ Neutral
	TAP21	% of panel who think that hate crime is a problem in their local area	Quarterly	NC	5.42%	3.85%	4.23%	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that hate crime is not a problem in their local area	Quarterly	NC	87.15%	83.30%	84.78%	-	-	-	Up is Good	◀▶ Neutral
	TAP26	% of panel who think that people using or dealing drugs is a problem in their local area	Quarterly	NC	19.11%	17.20%	21.56%	-	-	-	Up is Bad	◀▶ Neutral
		% of panel who think that people using or dealing drugs is not a problem in their local area	Quarterly	NC	62.37%	57.42%	54.33%	-	-	-	Up is Good	◀▶ Neutral
	TF2-A01	Number of Troubled Families (Families identified with 2 or more headline criteria)	Quarterly	500	742	891	934	-	-	-	Up is Good	▲ Green
	TF2-A01i	Number of Troubled Families On-Programme (New for 2016/17)	Quarterly	-	474	618	651	-	-	-	Up is Good	▲ Green

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5	Crime	TF2-A02	% of Troubled Families who have achieved an outcome	Quarterly	0.00%	6.00%	10.00%	10.00%	-	-	-	-	Up is Good	◀▶ Neutral
		PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	63.20%	-	-	-	-	-	-	-	Up is Good	▼ Red
6. Public Realm		TAP22	% of panel who think that noisy neighbours or loud parties are a problem in their local area	Quarterly	NC	10.87%	9.85%	10.81%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that noisy neighbours or loud parties are not a problem in their local area	Quarterly	NC	87.32%	87.79%	87.29%	-	-	-	-	Up is Good	◀▶ Neutral
		TAP23	% of panel who think that people hanging around on the streets is a problem in their local area	Quarterly	NC	18.53%	20.22%	17.80%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that people hanging around on the streets is not a problem in their local area	Quarterly	NC	79.23%	76.34%	79.87%	-	-	-	-	Up is Good	◀▶ Neutral
		TAP24	% of panel who think that rubbish or litter lying around is a problem in their local area	Quarterly	NC	38.79%	39.27%	43.76%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that rubbish or litter lying around is not a problem in their local area	Quarterly	NC	61.01%	60.09%	56.03%	-	-	-	-	Up is Good	◀▶ Neutral
		TAP25	% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their local area	Quarterly	NC	19.40%	16.03%	18.53%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that vandalism, graffiti and other deliberate damage to property or vehicles is not a problem in their local area	Quarterly	NC	77.40%	79.91%	76.63%	-	-	-	-	Up is Good	◀▶ Neutral
		TAP27	% of panel who think that people being drunk or rowdy in public places is a problem in their local area	Quarterly	NC	28.28%	29.53%	29.81%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that people being drunk or rowdy in public places is not a problem in their local area	Quarterly	NC	66.87%	64.87%	64.69%	-	-	-	-	Up is Good	◀▶ Neutral
		TAP28	% of panel who think that abandoned or burnt out cars are a problem in their local area	Quarterly	NC	2.02%	0.65%	1.90%	-	-	-	-	Up is Bad	◀▶ Neutral
			% of panel who think that abandoned or burnt out cars are not a problem in their local area	Quarterly	NC	89.92%	90.48%	87.55%	-	-	-	-	Up is Good	◀▶ Neutral

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7. Substance Misuse	CHP23	Hospital admissions due to substance misuse (15-24 years), per 100,000 population	Annual	90.07	97.7	-	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Annual	95.45	89.8	-	-	-	-	-		
		Benchmark - Regional Data	Annual	98.05	92.9	-	-	-	-	-		
	CSB17	Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date)	Quarterly	33	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
8. Large Projects	CORP10 L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Community Stadium	Quarterly	Green	Amber	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Castle Gateway	Quarterly	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Guildhall	Quarterly	Green	Green	Red	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Digital Services (CRM)	Quarterly	Amber	Red	Amber	NC	-	-	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	N/A	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Allerton Park (NYCC Managed)	Quarterly	-	Green	Green	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing development (HCA partnership)	Quarterly	-	-	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Adult Social Care Future Focus	Quarterly	-	-	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Provision of School Places	Quarterly	-	-	Green	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Specialist Disabled Children Short Break Facility	Quarterly	-	-	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Library Procurement Project	Quarterly	-	-	Green	Green	-	-	-	Neutral	◀▶ Neutral

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Large &	CORP10 L	Large Project - Housing ICT Programme	Quarterly	-	-	-	Amber	-	-	-	-	Neutral	◀▶ Neutral