Portfolio - Environment 2018/2019

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			Collection Frequency	Previous Years			2018/2019				Target	Polarity	DOT
				2015/2016	2016/2017	2017/2018	Q1	Q2	Q3	Q4			
1. Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	574.7kg	553kg	550kg	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	564kg	557.3kg	(Avail Dec 18)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	559kg	551.8kg	(Avail Dec 18)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	10	7	(Avail Dec 18)	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	42.80%	44.00%	43.00%	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - National Data	Annual	43.00%	43.70%	(Avail Dec 18)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	42.20%	42.90%	(Avail Dec 18)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	8	9	(Avail Dec 18)	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	59.30%	57.00%	57.00%	-	-	-	-	-	Up is Bad	◄► Neutral
		Benchmark - National Data	Annual	19.80%	15.90%	(Avail Dec 18)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	21.80%	14.60%	(Avail Dec 18)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	15	15	(Avail Dec 18)	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	96,949	94,594	94,080	-	-	-	-	-	Neutral	◄► Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	48,428	47,765	48,090	-	-	-	-	-	Up is Bad	◄► Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,009	4,853	4,940	-	-	-	-	-	Up is Bad	◄► Neutral
	CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste) - (YTD)	Quarterly	54,384	53,358	53,860	-	-	-	-	-	Up is Bad	◄► Neutral
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£4,000,152	£4,031,366	£4,140,549	-	-	-	-	-	Up is Bad	◄► Neutral
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£413,743	£409,593	£425,334	-	-	-	-	-	Up is Bad	◄► Neutral

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				2015/2016	2016/2017	2017/2018	Q1	Q2	Q3	Q4			
1. Waste		CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£4,992,118	£4,440,959	£4,565,883	-	-	-	-	-	Up is Bad	◄► Neutral
		CES45	% of properties offered 2 kerbside recyclate collections - (YTD)	Quarterly	99.00%	100.00%	100.00%	-	-	-	-	-	Up is Good	◄► Neutral
	TAP33		% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	NC	51.51%	52.90%	42.83%	NC	-	-	-	Up is Good	◄► Neutral
			% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	NC	39.84%	39.35%	48.95%	NC	-	-	-	Up is Bad	◄► Neutral
	WA104		Number of Complaints (Stage 1) - Waste Services	Monthly	-	-	659	229	-	-	-	-	Up is Bad	▲ Red
			Number of Complaints (Stage 2) - Waste Services	Monthly	-	-	251	70	-	-	-	-	Up is Bad	▲ Red
			Number of Complaints (Stage 3) - Waste Services	Monthly	-	-	15	1	-	-	-	-	Up is Bad	▼ Green
		WA400	Tonnage land filled (inc commercial) - All CYC Vehicles	Weekly	44,693	52,171.99	52,129.12	13,399.54	12,404.11	-	-	-	Up is Bad	◄► Neutral
		WA401	Tonnage recycled - All CYC Vehicles	Weekly	11,856	14,424.02	14,227.5	3,553.6	3,428	-	-	-	Up is Good	▼ Red
		WA402	Tonnage composted (green) - All CYC Vehicles	Weekly	12,192	15,031.79	15,381.64	6,287.72	4,678.4	-	-	-	Up is Good	◄► Neutral
		WA403	Tonnage commingled - All CYC Vehicles	Weekly	-	2,846.62	3,512.94	679.62	716.52	-	-	-	Up is Bad	◄► Neutral
	WA404		% waste recycled - All CYC Vehicles	Weekly	35.00%	36.09%	36.22%	42.34%	39.52%	-	-	-	Up is Good	◄► Neutral
			Tonnage commingled - All CYC Vehicles (Weekly Average)	Weekly	-	54.55	67.09	52.24	54.47	-	-	< 32.7 (Weekly)	Up is Bad	◄► Neutral
2. Public Realm		CAN008	Average days taken to remove offensive graffiti - (YTD)	Monthly	1.68	2.02	3.54	2.5	7.8	-	-	-	Up is Bad	▲ Red
			No of offensive graffiti cases reported	Monthly	27	56	26	8	12	-	-	-	Up is Bad	◄► Neutral
			No of offensive graffiti cases dealt with by CYC	Monthly	22	23	14	2	6	-	-	-	Neutral	◄► Neutral
			No of offensive graffiti cases that breached SLA	Monthly	2	12	6	1	5	-	-	-	Up is Bad	▲ Red
		CAN009	Average days taken to remove non-offensive graffiti - (YTD)	Monthly	3.67	5.16	3.33	5.8	5.8	-	-	-	Up is Bad	▲ Red

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				2015/2016	2016/2017	2017/2018	Q1	Q2	Q3	Q4			
2. Public Realm	CAN009	No of non-offensive graffiti cases reported	Monthly	233	274	107	29	32	-	-	-	Up is Bad	◄► Neutral
		No of non-offensive graffiti cases dealt with by CYC	Monthly	123	112	36	12	11	-	-	-	Neutral	◄► Neutral
		No of non-offensive graffiti cases that breached SLA	Monthly	27	37	7	11	11	-	-	-	Up is Bad	◄► Neutral
	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1,711	2,276	2,151	496	545	-	-	-	Up is Bad	▼ Green
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1,113	1,759	1,788	659	665	-	-	-	Up is Bad	◄► Neutral
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	1,834	2,130	2,921	402	474	-	-	-	Up is Bad	◄► Neutral
	CSPEC6	Calls for Service - Graffiti	Monthly	271	337	156	37	44	-	-	-	Up is Bad	◄► Neutral
	CSPEC7	Calls for Service - Litter bins	Monthly	117	190	214	82	79	-	-	-	Neutral	◄► Neutral
	CSPEC8	Calls for Service - Dog bins	Monthly	113	130	175	42	21	-	-	-	Neutral	◄► Neutral
	CSPMA7	CYC Mobile App - Grand Total	Monthly	289	126	-	16	22	-	-	-	Neutral	◄► Neutral
	SLA02	2 Hour Cleansing cases completed within SLA - (YTD)	Monthly	77.00%	72.00%	61.00%	65.00%	57.00%	-	-	-	Up is Good	◄► Neutral
	SLA04	Standard Cleansing cases completed within SLA - (YTD)	Monthly	83.00%	87.00%	84.00%	78.00%	75.00%	-	-	-	Up is Good	▼ Red
	SLA18	Overall Public Realm Cleansing cases completed within SLA - (YTD)	Monthly	83.00%	81.00%	75.00%	77.00%	69.00%	-	-	-	Up is Good	▼ Red
3. Satisfaction	TAP01	% of panel satisfied with their local area as a place to live	Quarterly	NC	89.84%	89.94%	88.09%	NC	-	-	-	Up is Good	◄► Neutral
		Benchmark - Community Life Survey	Annual	80.00%	78.00%	77.00%	-	-	-	-	-		
		Benchmark - LG Inform	Annual	82.57%	87.00%	88.70%	-	-	-	-	-		
		% of panel dissatisfied with their local area as a place to live	Quarterly	NC	6.18%	6.29%	7.80%	NC	-	-	-	Up is Bad	◄► Neutral
	TAP30	% of panel who think that the council and partners are doing well at improving green spaces	Quarterly	NC	42.80%	37.09%	45.22%	NC	-	-	-	Up is Good	◄► Neutral

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3. Satisfaction	TAP30	% of panel who think that the council and partners are not doing well at improving green spaces	Quarterly	NC	40.77%	45.12%	41.19%	NC	-	-	-	Up is Bad	◄ ► Neutral
	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	NC	47.40%	38.26%	35.59%	NC	-	-	-	Up is Good	◄ ► Neutral
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	NC	44.00%	52.61%	57.84%	NC	-	-	-	Up is Bad	◄ ► Neutral
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	1	4	3	0	0	-	-	-	Neutral	◄ ► Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	9	8	11	1	2	-	-	-	Neutral	◄ ► Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licenses	Monthly	4	16	19	4	2	-	-	-	Neutral	◄ ► Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	0	7	2	0	0	-	-	-	Neutral	◄ ► Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	0	0	2	0	1	-	-	-	Neutral	◄ ► Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	1	0	0	0	0	-	-	-	Neutral	◄ ► Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	2	1	0	0	5	-	-	-	Neutral	◄ ► Neutral
	FPN02c	Community Protection Notices - Other	Monthly	0	0	4	0	5	-	-	-	Neutral	◄ ► Neutral
5. Public Protection	PP06	% of food premises that are classified as broadly compliant	Quarterly	94.00%	94.25%	93.80%	93.00%	87.00%	-	-	-	Up is Good	◄ ► Neutral
	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	NC	29.78%	29.65%	25.74%	NC	-	-	-	Up is Good	◄ ► Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	NC	38.83%	45.67%	49.58%	NC	-	-	-	Up is Bad	◄ ► Neutral
6. Climate Change	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	NC	-	-	-	-	-	-	-	Up is Bad	◄ ► Neutral
		One Planet Council - All Resources - Total CO2 (t)	Annual	NC	-	-	-	-	-	-	-	Up is Bad	◄ ► Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	NC	-	-	-	-	-	-	-	Up is Bad	◄ ► Neutral

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6. Climate Change	OPC00	One Planet Council - Water - Total Cost (£)	Annual	NC	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	£1,170,322.01	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	£160,845.9	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	CES020	York's CO2 per head of population (tonnes)	Annual	4.4 (2015)	4.2 (2016)	-	-	-	-	-	-	Up is Bad	▼ Green
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	NC	27.68%	28.73%	22.03%	NC	-	-	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	NC	46.06%	44.92%	53.60%	NC	-	-	-	Up is Bad	◀▶ Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	NC	16.67%	15.37%	15.01%	NC	-	-	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	NC	52.01%	53.46%	53.07%	NC	-	-	-	Up is Bad	◀▶ Neutral
7. Large Projects	CORP10L	Large Project - Local Plan	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Community Stadium	Quarterly	Green	Amber	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Castle Gateway	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Guildhall	Quarterly	Green	Green	Red	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Older Person's Accommodation	Quarterly	Green	Green	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	N/A	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Allerton Park (NYCC Managed)	Quarterly	-	Green	Green	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing development (HCA partnership)	Quarterly	-	-	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral

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7. Large Projects	CORP10 L	Large Project - Adult Social Care Future Focus	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◄ ► Neutral
		Large Project - Provision of School Places	Quarterly	-	-	Green	Amber	Amber	-	-	-	Neutral	◄ ► Neutral
		Large Project - Specialist Disabled Children Short Break Facility	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◄ ► Neutral
		Large Project - Library Procurement Project	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◄ ► Neutral
		Large Project - Housing ICT Programme	Quarterly	-	-	-	Amber	Green	-	-	-	Neutral	◄ ► Neutral